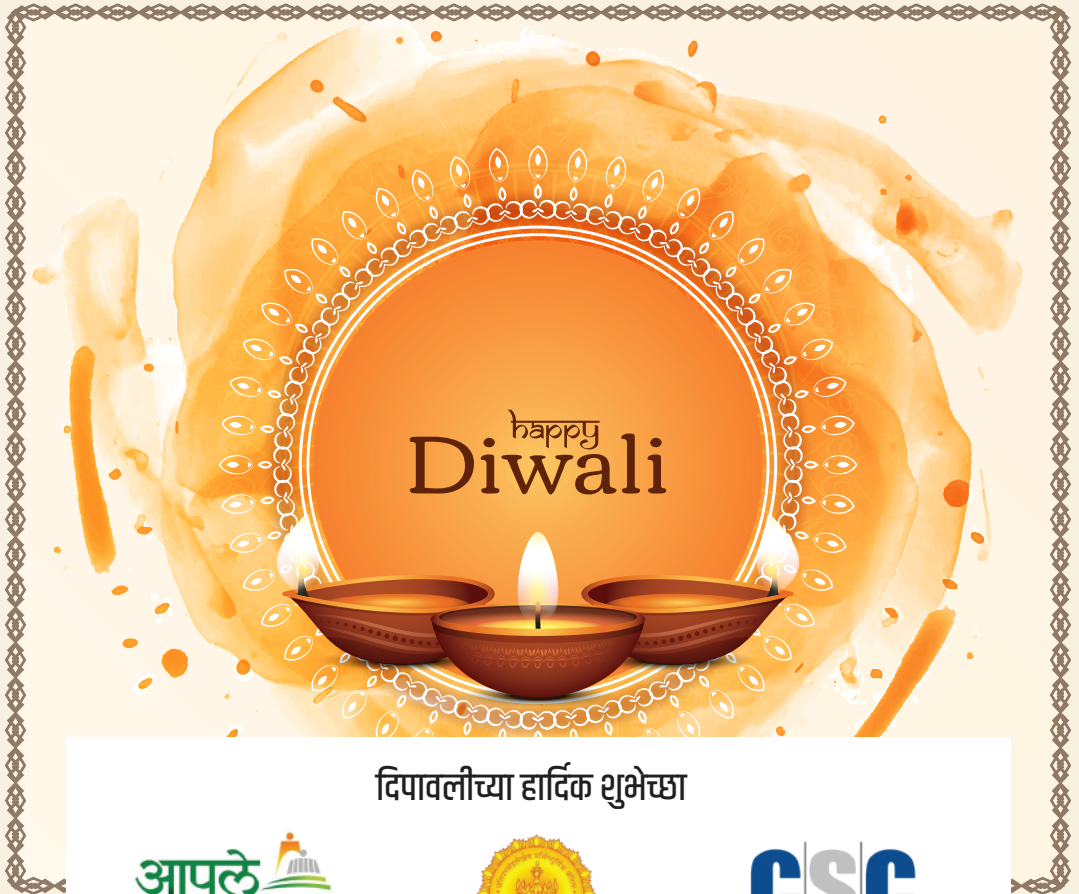# ASSK

AAPLE SARKAR SEVA KENDRA

Implementation Progress report

Best Service, Right Time, Right People

ASSKs are envisioned as the front-end delivery points for Government, Private and Social Sector Services to Rural Citizens of Maharashtra.

happy **Diwali**

दिपावलीच्या हार्दिक शुभेच्छा

आपले सरकार

CSC
e-Governance Services India Limited

10

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FROM HON'BL BDO ZP PANHALA

श्री.तुळसीदास बाबा शिंदे
गटविकास अधिकारी
पंचायत समिती, पन्हाळा

शासनाच्या आपले सरकार सेवा केंद्र या प्रकल्पामुळे प्रशासकीय कामकाजात गतिमान आली. तालुक्यातील सर्व ग्रामपंचायत कडील १ ते ३३ नमुने ऑनलाईन करणे सहज शक्य झाले. सदर प्रकल्पामुळे ग्रामपंचायत स्तरावरील माहिती एकत्रितरीत्या उपलब्ध होऊन प्रशासकीय कामकाज अद्ययावत व पारदर्शक बनले. आपले सरकार सेवा केंद्र अंतर्गत कार्यरत असणाऱ्या केंद्र चालक यांचेमुळे शासनाच्या विविध योजना गाव पातळीवर पोहोचविणे आणि त्याबद्दलची आवश्यक माहिती ऑनलाईन करणे यामध्ये एकसूत्रता आली.

सदर प्रकल्पामधून ग्रामपंचायत स्तरावरील सोडून इतर सेवा तसेच महसूल विभागाकडील सेवा या गावातील नागरिकांना तालुक्याला जाण्याऐवजी सदर सेवा ग्रामपंचायत स्तरावर आपले सरकार सेवा केंद्र चालक यांच्या मार्फत मिळू लागल्या यामुळे नागरिकांच्या सोयी झाल्या केंद्र चालक यांचे करून सी एस सी मार्फत देण्यात येणाऱ्या

सुविधा पॅन कार्ड , मोबाईल रिचार्ज , लाईट बिल इन्शुरन्स ई. सेवानागरिकांना मिळणे सोयीचे झाले. सदर प्रकल्पामध्ये कार्य असणाऱ्या तालुका स्तरावरील तालुका व्यवस्थापक यांचे मुळे वेळोवेळी घेण्यात येणाऱ्या ट्रेनिंग आणि आढावा बैठकीमुळे सदर कामावर योग्य आणि सूचक रित्या नियंत्रण ठेवणे शक्य झाले.

FROM HON'BL BDO ZP RALEGAON

श्री.रविकांत पांडुरंग पवार
गटविकास अधिकारी
पंचायत समिती, राळेगाव

ASSK प्रकल्पाच्या माध्यमातून वेळोवेळी ग्रामविकास विभाग मार्फत वेळोवेळी येणाऱ्या मार्गदर्शक सूचनेनुसार आपले सरकार सेवा केंद्राचे केंद्र चालक हे नियमितपणे काम करीत असून तसेच B2C, G2C, G2G तसेच बँकिंग सेवा दिल्या जातात, त्या मुळे नागरिकांना तालुक्याच्या ठिकाणी जाण्याची गरज पडत नसून त्याचा बराचसा त्रास कमी झाला व जाण्यायेण्याच्या पैसे सुद्धा बचत होत असून त्यांचा वेळ बचत झाली आहे.कोविड सारख्या महामारीच्या काळामध्ये आपले सरकार सेवा केंद्राचे केंद्रचालक यांनी गावस्तरावर महत्त्वा-ची भूमिका निभावली असून याच काळात त्यांनी गावातच बँकिंग व इतर online सुविधा प्रत्येक गावात आपले सरकार केंद्राच्या माध्यमातून उपलब्ध झाल्यामुळे जाण्यायेण्याच्या त्रास व तालुक्याचा ठिकाणी एकूण १०९ गावाची होणारी गर्दी सुद्धा कमी होत आहे. या मुळे बराचसा कोरोना संसर्ग कमी होण्यास सुद्धा मदत झाली व सोबतच नागरिकांना असा आनंद होत आहे की आपल्या गावातच राहून आपल्याला सुविधा मिळत आहे याचा त्यांना

जास्त आनंद होत आहे.आपले सरकार सेवा केंद्र, केंद्र चालक हे उद्योजक म्हणून गावस्तरावर काम करत असून वेळोवेळी येणाऱ्या पंचायत समिती स्तरावरील शासकीय योजनांची अंमलबजावणी सुद्धा यांचे मार्फत होत आहे केंद्रचालक हे आपले काम अतिशय चांगले करीत असून नागरिकांना देण्यात येणाऱ्या व्ययक्तिक सेवा-मध्ये आपले सरकार सेवा केंद्रा ची महत्त्वाची भूमिका ठरत असून भविष्यात त्यांची भूमिका ही वाढतच जाणार हे निश्चित आहे. या मुळे गावागावातील नागरिकांना बरीचशी मदतच होत असून शासनाच्या वेगवेगळ्या सुविधांचा लाभ गावातच बसून घेता येत आहे. आपले सरकार सेवा केंद्र, केंद्र चालक एक गावातील महत्त्वाची भूमिका बजावत आहेत.

2. ACRONYMS

RDD Rural Development Department Government of Maharashtra	**TM** Training Manager
ASSK Aaple Sarkar Seva Kendra	**DM** District Manager
CSC 2.0 Project Name forImplementing CSCs at all Gram Panchayat	**BM** Block Manager
CSC Common Service Center	**PC** Project Coordinator
PRI Panchayati Raj Institutions	**MT** Master Trainer
ZP Zilla Parishad	**H/W Engr** Hardware Engineer
BP Block Panchayat	**S/W Coord** Software Coordinator
GP Gram Panchayat	**KC** Kendra Chalak
SPMU State Project Management Unit	**ERP** Enterprise Resource Planning
DPMU District Project Management Unit	**TDS** Tax Deducted at Source
PM Project Manager	**GST** Good and Services Tax

3. REVISION HISTORY

Sr. No.	Date	Version	Description of change
1	15th May 2017	1.1	First released Version
2	31st May 2017	1.2	Second released Version
3	15th June 2017	1.3	Third released Version
4	1st July 2017	1.4	Fourth released Version
5	31st July 2017	1.5	Fifth released Version
6	15th August 2017	1.6	Sixth released Version
7	31st August 2017	1.7	Seventh released Version
8	28th September 2017	1.8	Eighth released Version
9	31st October 2017	1.9	Ninth released Version
10	30th November 2017	1.10	Tenth released Version
11	31st December 2017	1.11	Eleventh released Version
12	31st January 2018	1.12	Twelfth released Version
13	28th February 2018	1.13	Thirteenth released Version
14	31st March 2018	1.14	Fourteenth released Version
15	30th April 2018	1.15	Fifteenth released Version
16	31st May 2018	1.16	Sixteenth released Version
17	30th June 2018	1.17	Seventeenth released Version
18	31st July 2018	1.18	Eighteenth released Version
19	31st August 2018	1.19	Nineteenth released Version
20	30th September 2018	1.20	Twentieth released Version
21	31st October 2018	1.21	Twenty-First released Version
22	30th November 2018	1.22	Twenty -Second released Version
23	31st December 2018	1.23	Twenty-Third released Version
24	31st January 2019	1.24	Twenty-fourth released Version
25	28th February 2019	1.25	Twenty-fifth released Version
26	31st March 2019	1.26	Twenty-sixth released Version
27	30th April 2019	1.27	Twenty-seventh released Version

3. REVISION HISTORY

Sr. No.	Date	Version	Description of change
28	31st May 2019	1.28	Twenty – eighth released Version
29	30th June 2019	1.29	Twenty – Nineth released Version
30	31st July 2019	1.30	Thirtieth – released Version
31	31st August 2019	1.31	Thirty – First released Version
32	30th September 2019	1.32	Thirty – Second released Version
33	31st October 2019	1.33	Thirty – Third released Version
34	30th November 2019	1.34	Thirty – Fourth released Version
35	31st December 2019	1.35	Thirty – Fifth released Version
36	31st January 2020	1.36	Thirty – Sixth released Version
37	29th February 2020	1.37	Thirty – Seventh released Version
38	31st March 2020	1.38	Thirty – Eighth released Version
39	30th April 2020	1.39	Thirty – Ninth released Version
40	31st May 2020	1.40	Fortieth – released Version
41	30th June 2020	1.41	Forty – First released Version
42	31st July 2020	1.42	Forty – Second released Version
43	31st August 2020	1.43	Forty – Third released Version
44	30th September 2020	1.44	Forty – Fourth released Version
45	31st October 2020	1.45	Forty – Fifth released Version
46	30th November 2020	1.46	Forty – Sixth released Version
47	31st December 2020	1.47	Forty - Seventh released Version
48	31st January 2021	1.48	Forty – Eighth released Version
49	28th February 2021	1.49	Forty – Ninth released Version
50	31st March 2021	1.50	Fiftieth – released Version
51	30th April 2021	1.51	Fifty – First released Version
52	31st May 2021	1.52	Fifty – Second released Version
53	30th June 2021	1.53	Fifty – Third released Version
54	31st July 2021	1.54	Fifty – Fourth released Version

3. REVISION HISTORY

Sr. No.	Date	Version	Description of change
55	31st August 2021	1.55	Fifty – Fifth released Version
56	30th September 2021	1.56	Fifty – Sixth released Version
57	31st October 2021	1.567	Fifty – Seventh released Version

4. ABOUT CSC 2.0 (AAPLE SARKAR SEVA KENDRA (ASSK))

Doorstep Delivery of G2C, G2G, G2B, B2C Services to rural population, digitization of Gram Panchayat records - a step towards Paperless Governance.

e-PRI (Panchayati Raj Institution) project under the Bharat Nirman National e Governance Plan is one of the Mission Mode Projects declared by Ministry of Panchayati Raj, Government of India to strengthen the Panchayati Raj Institutions by making their working more transparent and by stream-lining their working.

The project envisages delivering a range of G2C, G2G and B2C services, thereby serving the rural population at their doorstep. Accordingly, Rural Development Department, Government of Maharashtra appointed CSC e-Governance Services India Limited (CSC SPV) – a Company under DelTy, Govt. of India as the implementing agency to conceive, operationalize, rollout and monitor the implementation of Common Service Centers Scheme (CSCs) in all the Gram Panchayats under the branding of **Aaple Sarkar Seva Kendra (ASSK)** in Maharashtra through ICT enabled front-end rural service delivery points (single window) established within the Gram Panchayat.

4.1. PROJECT OBJECTIVES

- Provide accessible and efficient citizen services (G2G, G2C, and B2C) to the rural population and to facilitate e-governance activities in Gram Panchayats in order to make them efficient, accountable and transparent.

- Strengthen the Panchayati Raj Institutions by stream-lining their working, making them more transparent and requiring 'less-paper' in their functioning.

- Ensuring Timely, Efficient and Transparent delivery of Public Services through single window system at the door step of villagers.

- Making available the required information on centralized integrated database, so as to implement Government schemes efficiently and effectively at grass-root level.

- Data digitization of all records of the village.

- Provide various kinds of MIS to Government functionaries for planning and policy formulation.

SERVICES AT THE DOORSTEP OF THE CITIZEN (SINGLE WINDOW SOLUTION)

APLE SARKAR
SEVA KENDRA

Skill India
कौशल भारत - कुशल भारत

Education Services

प्रधान मंत्री आवास योजना
Pradhan Mantri Awaas Yojana

PMFBY
प्रधानमंत्री फसल बीमा योजना

PM-JAY

CSC e Healthcare

Other Dept. Services

प्रधानमंत्री श्रम योगी मान-धन योजना
PM-SYM

Financial Inclusion

Training Services

G2G Services

CSC - G2C, B2C Services

ePRI Services

PMKVY
प्रधानमंत्री कौशल विकास योजना

All ASSKs are recognized as CSC centres

B2C, G2C AND G2G services at ASSK

Village Panchyat as SP for Financial Inclusion

Selected Services are available in offline mode

4.2. PROJECT INITIATION DETAILS:

- CSC submitted proposal for initiation of CSC2.0 Project in Maharashtra to Rural Development Department on 21/04/2016

- After several rounds of discussions and negotiations, RDD accepted the proposal and completed all the associated formalities for the project initiation.

- Rural Development Department, Govt. Of Maharashtra issued a GR dated 11-8-2016

- Agreement was signed for the project initiation on 22nd Nov 2016 between RDD / DIT, Govt. of Maharashtra and CSC SPV

- Project started on 1st December 2016

4.3. PROJECT STAKEHOLDERS:

- The primary stakeholders of this project are the rural citizens of the 27,881 Gram Panchayats, 351 Block Panchayats, 34 Zilla Panchayats, Rural Development Department, other departments, officials at various levels, MoPR-Govt. of India, the host of business enterprises offering B2C services and the Kendra Chalaks (Village Level Entrepreneurs rendering services at Village Level through ASSK Centers).

4.4. PROJECT IMPLEMENTATION TEAM

Project Implementation Agency: CSC E-Governance Services India Limited

RDD Project Cell

- Add.Chief Sec. RDD

- Dy.Sec. RDD

- Section Officer RDD

- SPMU

- Technical and Administrative Support staff at RDD

ASSK Approved Centres and Process to Set up ASSK

- RDD finalized the criteria for the selection of ASSKs/Common Service Centres in the respective Gram Panchayats.

- RDD mailed the data of approved centres for 34 districts to CSC

- CSC's MIS team mapped the GPs against LGD codes and created the database for RDD on approved centers.

- Process for revising List (Sudharit Yadi): Process for updating the list of GPs is in progress on an-going basis.

AAPLE SARKAR SEVA KENDRA (ASSK) PROJECT IMPLEMENTATION TEAM

IMPLEMENTATION TEAM

GOVERNMENT TEAM

IMPLEMENTATION MANAGEMENT	—	RDD DEPARTMENT OFFICIALS
DIVISIONAL MANAGER	—	ZP CEOS AND DIVISINAL COMMISSIONERS
DISTRICT MANAGER (34) / DISTRICT HARDWARE ENGINEER (34)	—	ZP CEOS AND DY CEO (VP)
BLOCK MANAGER (351)	—	BDO & BLOCK EXTENSION OFFICERS
GRAM PANCHAYAT KENDRA CHALAK (19,830)	—	GRAM SEVAKS
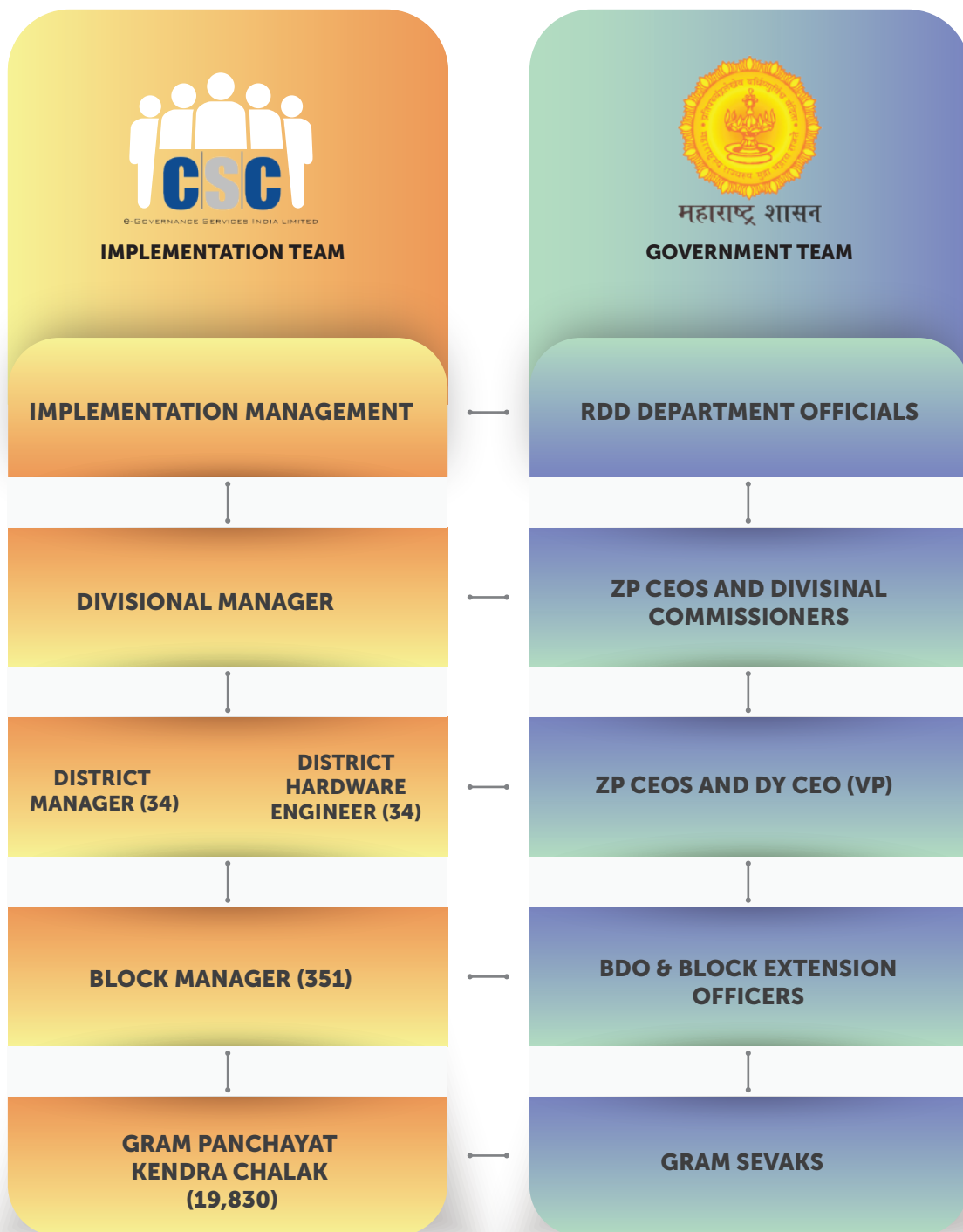
4.5. SCOPE OF ACTIVITIES UNDER ASSK PROJECT:

- Develop and implement comprehensive software covering all the activities of the Gram Panchayat, which will generate reports and MIS that GPs need to submit to RDD and MoPR periodically.

- Digitization of records, data entry updating & maintenance of 1 to 33 registers of Gram Panchayats.

- Data entry and usage of Govt. of India sponsored software – 11 NIC applications.

- Render 19 G2C services under Right To Services Act.

- Roll out user-charges-based G2C and B2C Services which will make ASSK enterprise economically viable.

- Ensure sustenance of the project through implementation support, management support, software support, monitoring and evaluation.

- RDD to provide policy support through appropriate government instruments.

- Develop and implement comprehensive Mobile Application for tracking all the activities of the implementation team and which will display reports and MIS.

SERVICE DELIVERY PROCESS AT ASSK

1. Citizen application

2. Application process and service fee

3. Gramsevak approval

4. Services delivery to citizen
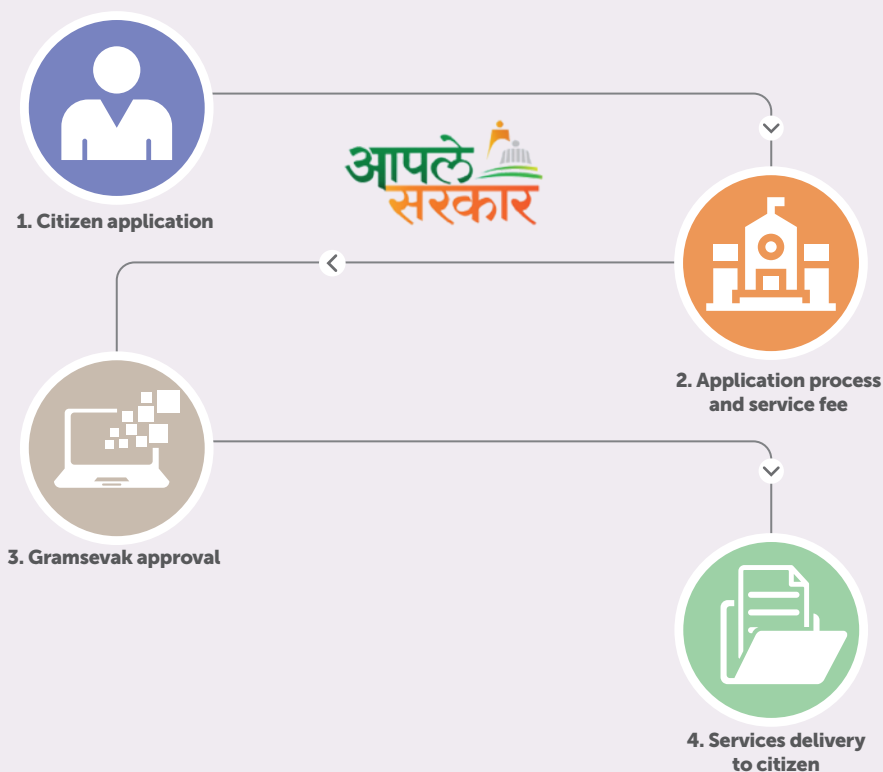
5. PROJECT PROGRESS :

Quick Updates

- KCs on board count – **19,830** BMs On board Count- 351, DMs on board Count – 34 and 34 H/w Engineers.

- First version of payment system Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.

- Second version of payment system Launched in April 2019 by Hon'ble Principal Secretary, RDD.

- E-Gram soft Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.

- Govt. of Maharashtra's Farm Loan Waiver scheme - CSMSSY started in Maharashtra in the last week of July 2017. ASSK - KC received biometric devices for registration of beneficiaries after 28th July 2017. No. of beneficiary forms registered by ASSK-KCs up to 15th September 2017 - **24,80,451**

- **100%** Gram Panchayats have entered GPDP Plans and approved in Plan Plus for FY 2016-17 2017-18, 2018-19, 2019-20 , 2020-21 and Preparation GPDP for FY 2021-22 is in progress.

- Data Collection of Elected Representatives (Sarpanch & Upsarpanch) is Completed and Disbursment of Sarpanch , Upsarpanch Payments stared since July 2019.

- GP Employee Payment System implemented and payments disbursed for April 2018 to June 2021. September 2021 payment process is ongoing

- GPDP Gram Sabha Data Entry and Action Plans Data Entry for FY 2021-22 is ongoing.

- CSC physical verification (QC) and GIS Mapping using Mobile App is Progressing towards 100%.

- Successfully implemented ASMITA program for beneficiary girls in ZP schools through ASSK Team.

- Integration of Priasoft& PFMS Started for 14th FC as well as 15 FC is in Progress.

- Implementation of m-Action Soft initiated in Maharashtra For 2017-18, 2018-19, 2019-20 & 2020-21

- Encroachment Regularization Process – Data Entry and Regularization process is in progress
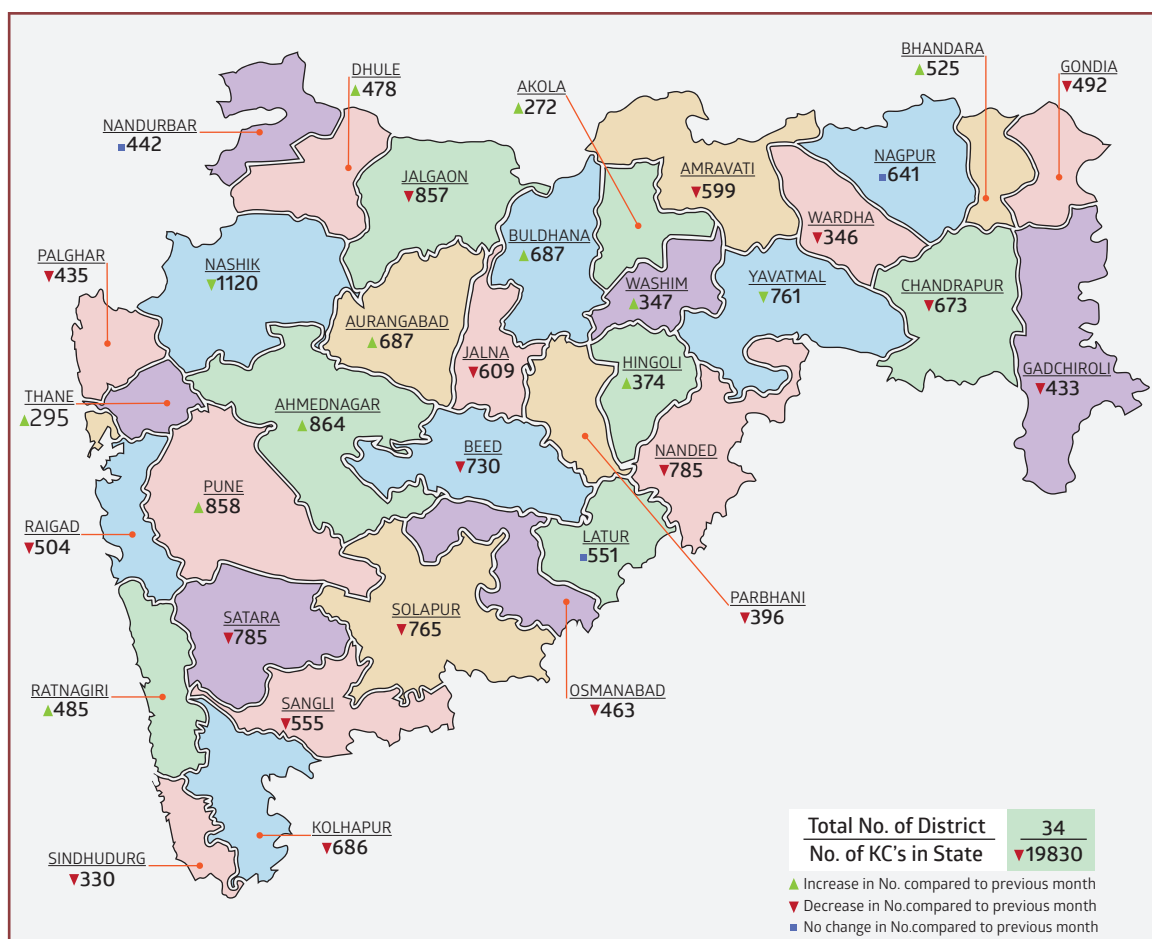
6. DEPARTMENT-WISE G2C SERVICES COUNT

Sr. No.	Departments	No. of Services	Sr. No.	Departments	No. of Services
1	Agriculture	11	27	Maharashtra Jeevan Pradhikaran	2
2	Agriculture Department	15	28	Maharashtra Pollution Control Board	4
3	Department Of Animal Husbandry & Dairy	10	29	Medical Education And Drug Department - AYUSH	7
4	Department Of Co-Operation, Marketing And Textiles	5	30	Medical Education And Drug Department - DMER	7
5	Department Of Fisheries	6	31	Medical Education And Drug Department	6
6	Department Of Registration & Stamps	15	32	Minority Development Department	1
7	(IGR)	4	33	Municipal Corporation Of Greater Mumbai	12
	Directorate Of Govt. Printing And				
8	Stationary	3	34	Nagpur Municipal Corporation	2
	Energy - Maharashtra State Electricity				
9	Distribution Co. Ltd.	3	35	Public Health Department	4
10	Energy Department	13	36	Revenue Department	16
11	Entertainment Duty	1	37	Rural Development And Panchayat Raj Department	13
	Finance Department				
12	(Directorate Of Insurance)	7	38	School Education And Sports Department	17
	Finance Department -				
13	Sales Tax Department Services	1	39	Skill Development And Entrepreneurship Department	2
	Food & Public Distribution System (PDS)				
14		10	40	Social Justice And Special Assistance Department	10
	Forest Department				
15		3	41	Tourism And Cultural Affairs - Directorate Of Archives	7
	Ground Water Surveys And Development				
16	Agency (GSDA)	10	42	Tourism And Cultural Affairs - Gazetteers Department	1
	Higher And Technical Education				
17	Department	15	43	Tourism And Cultural Affairs Department	3
18	Home Department	7	44	Tourism And Cultural Affairs Department - MTDC	4
	Home Department -				
19	Maharashtra Maritime Board	12	45	Tourism And Cultural Affairs Department - P L Deshpande Maharashtra Kala Academy	2
	Housing Department - MHADA				
20	Housing Department - Mumbai Building Repairs And Reconstruction Board	4	46	Tourism And Cultural Affairs Department - Stage Performances Scrutiny Board	3
21	Housing Department - Slum Rehabilitation Authority	4	47	Transport Department	14
22	Industries Department	10	48	Tribal Development Department	5
23	Labour Department	39	49	Urban Development Department	15
24	Land Record Department	23	50	Water Resources Department	10
25	Law And Judiciary Department	3	51	Women And Child Development Dept.	12
26	Maharashtra Indl. Devp. Corp.	7		**Grand Total**	**420**

7. CSC 2.0 MH STATE ASSK CENTER STATUS

As on **31 October 2021** CSC 2.0 ASSK project has **19,830** Kendra Chalaks on-board in Maharashtra who are rendering services to the rural citizens across Maharashtra. Approximately, **95.6%** Grampanchayats are covered by the KCs. The process of on-boarding KCs is a continuous one since there is a regular churn of KCs.

7.1. COVERAGE MAP OF GRAM PANCHAYATS:

DHULE ▲478
BHANDARA ▲525
GONDIA ▼492
NANDURBAR ▪442
AKOLA ▲272
NAGPUR ▪641
JALGAON ▼857
AMRAVATI ▼599
WARDHA ▼346
PALGHAR ▼435
NASHIK ▼1120
BULDHANA ▲687
WASHIM ▲347
YAVATMAL ▼761
CHANDRAPUR ▼673
AURANGABAD ▲687
JALNA ▼609
HINGOLI ▲374
GADCHIROLI ▼433
THANE ▲295
AHMEDNAGAR ▲864
NANDED ▼785
PUNE ▲858
BEED ▼730
RAIGAD ▼504
LATUR ▪551
PARBHANI ▼396
SATARA ▼785
SOLAPUR ▼765
RATNAGIRI ▲485
SANGLI ▼555
OSMANABAD ▼463
KOLHAPUR ▼686
SINDHUDURG ▼330

Total No. of District	34
No. of KC's in State	▼19830

▲ Increase in No. compared to previous month
▼ Decrease in No.compared to previous month
▪ No change in No.compared to previous month

7.2. COVERAGE OF GRAM PANCHAYATS:

Aaple Sarkar Seva Kendra – Total Grampanchayats In Maharashtra are 27891. Where GOM have approved **20688** ASSK – Centers. We have On-barded **19,830** Kendra Chalak's in Maharashtra. We have covered almost all the Grampanchayats of Maharashtra, where we are Delivering Services at **99.6%** Grampanchayats of Maharashtra.

COVERAGE OF GRAM PANCHAYATS

Sr. No.	District	Block Count	Total GPs	Approved ASSK's	Number. Of KC's	Individual Centre	Cluster Centre	By Clusters Covered Grampanchayats	Total Covered Grampanchayats	Unattended GP	Total	% Of GP Coverage
1	AHMEDNAGAR	14	1318	922	864	561	752	389	1313	8	1313	100
2	AKOLA	7	535	280	272	55	480	253	535	2	535	100
3	AMRAVATI	14	841	619	599	407	433	221	840	0	840	100
4	AURANGABAD	9	867	695	687	536	327	168	863	0	863	100
5	BEED	11	1031	755	730	513	518	275	1031	1	1031	100
6	BHANDARA	7	541	529	525	517	24	12	541	0	541	100
7	BULDHANA	13	871	696	687	547	322	173	869	0	869	100
8	CHANDRAPUR	15	828	691	673	564	263	136	827	1	827	100
9	DHULE	4	541	487	478	434	107	53	541	1	541	100
10	GADCHIROLI	12	459	440	433	424	32	16	456	2	456	100
11	GONDIA	8	546	506	492	462	83	38	545	2	545	100
12	HINGOLI	5	563	397	374	249	314	166	563	1	563	100
13	JALGAON	15	1153	887	857	649	502	264	1151	2	1151	100
14	JALNA	8	779	645	609	467	311	132	778	2	778	100
15	KOLHAPUR	12	1025	736	686	500	526	289	1026	0	1026	100
16	LATUR	10	784	557	551	302	483	227	785	2	785	100
17	NAGPUR	13	768	657	641	547	222	111	769	0	769	101
18	NANDED	16	1309	792	785	385	924	517	1309	0	1309	100
19	NANDURBAR	6	590	472	442	376	220	115	596	12	596	100
20	NASHIK	15	1386	1175	1120	974	410	210	1384	4	1384	100
21	OSMANABAD	8	622	473	463	338	283	149	621	0	621	100
22	PALGHAR	8	473	458	435	443	30	15	473	0	473	100
23	PARBHANI	9	704	425	396	206	498	281	704	0	704	100
24	PUNE	13	1404	937	858	607	770	465	1377	1	1377	100
25	RAIGAD	15	810	547	504	342	468	263	810	4	810	100
26	RATNAGIRI	9	846	527	485	293	554	319	847	1	847	100
27	SANGLI	10	699	590	555	487	212	109	699	0	699	100
28	SATARA	11	1496	813	785	362	1131	682	1493	2	1493	100
29	SINDHUDURG	8	431	359	330	286	145	72	431	0	431	100
30	SOLAPUR	11	1029	795	765	556	468	234	1024	0	1024	100
31	THANE	5	430	306	295	214	216	123	430	1	430	100
32	WARDHA	8	520	350	347	188	332	170	520	0	520	100
33	WASHIM	6	491	356	346	226	265	135	491	0	491	100
34	YAVATMAL	16	1201	814	761	462	740	387	1202	2	1202	100
	TOTAL	351	27891	20688	19830	14479	13365	7169	27844	51		

7.3. CSC 2.0 MH STATE ASSK CENTER STATUS (31 OCTOBER 2021)

Sr. No.	District	Compliance Activities			
		KC On boarding Status (%)	Documents Uploading (%)	CSC ID Created-Status (%)	MOL Services ID Activation (%)
1	Ahmednagar	94	91	92	88
2	Akola	97	99	97	100
3	Amravati	97	98	100	97
4	Aurangabad	99	100	97	100
5	Beed	97	97	97	96
6	Bhandara	99	100	98	100
7	Buldhana	99	99	99	100
8	Chandrapur	97	99	98	100
9	Dhule	98	98	97	92
10	Gadchiroli	98	99	98	100
11	Gondia	97	98	98	96
12	Hingoli	94	97	98	95
13	Jalgaon	97	98	99	97
14	Jalna	94	99	98	93
15	Kolhapur	93	97	97	98
16	Latur	99	98	99	99
17	Nagpur	98	99	96	100
18	Nanded	99	98	97	92
19	Nandurbar	94	99	99	99
20	Nashik	95	97	98	100
21	Osmanabad	98	99	96	98
22	Palghar	95	97	97	98
23	Parbhani	93	99	100	94
24	Pune	92	93	91	95
25	Raigad	92	96	98	100
26	Ratnagiri	92	88	92	100
27	Sangli	94	97	98	98
28	Satara	97	96	97	100
29	Sindhudurg	92	94	98	100
30	Solapur	96	94	95	92
31	Thane	96	92	92	98
32	Wardha	99	99	97	100
33	Washim	97	100	99	100
34	Yavatmal	93	97	100	96

7.4. CSC – ID CREATED FOR ASSK – ASSK – KENDRA CHALAK'S

Sr. No.	District	Block Count	Total GPs	ASSK's Approved	On boarded NO OF KC -	CSC and Ref. ID Created Total No. of	Pending CSC ID Creation	% of CSC ID Created
1	Ahmednagar	14	1318	922	864	794	70	87
2	Akola	7	535	280	272	263	9	92
3	Amravati	14	841	619	599	598	1	95
4	Aurangabad	9	867	695	687	667	20	94
5	Beed	11	1031	755	730	707	23	93
6	Bhandara	7	541	529	525	515	10	97
7	Buldhana	13	871	696	687	679	8	98
8	Chandrapur	15	828	691	673	658	15	95
9	Dhule	4	541	487	478	464	14	97
10	Gadchiroli	12	459	440	433	426	7	97
11	Gondia	8	546	506	492	481	11	96
12	Hingoli	5	563	397	374	366	8	91
13	Jalgaon	15	1153	887	857	849	8	95
14	Jalna	8	779	645	609	598	11	91
15	Kolhapur	12	1025	736	686	665	21	90
16	Latur	10	784	557	551	543	8	95
17	Nagpur	13	768	657	641	613	28	95
18	Nanded	16	1309	792	785	764	21	96
19	Nandurbar	6	590	472	442	439	3	95
20	Nashik	15	1386	1175	1120	1098	22	95
21	Osmanabad	8	622	473	463	445	18	98
22	Palghar	8	473	458	435	421	14	92
23	Parbhani	9	704	425	396	395	1	91
24	Pune	13	1404	937	858	780	78	84
25	Raigad	15	810	547	504	495	9	92
26	Ratnagiri	9	846	527	485	448	37	88
27	Sangli	10	699	590	555	542	13	93
28	Satara	11	1496	813	785	762	23	92
29	Sindhudurg	8	431	359	330	322	8	91
30	Solapur	11	1029	795	765	728	37	94
31	Thane	5	430	306	295	270	25	86
32	Wardha	8	520	350	347	336	11	96
33	Washim	6	491	356	346	342	4	97
34	Yavatmal	16	1201	814	761	761	0	93
	Grand Total	351	27891	20688	19830	19234	596	

8. TRAINING AND CAPACITY BUILDING

- RDD & CSC use Train-the-Trainer model for application training to users from the HQ to the Gram Panchayat.

- First level training is conducted for District Managers at a central location by Training Manager and Master Trainers.

- These Master Trainers conduct next level training of all applications to Govt. Officers, Block Managers & Kendra Chalaks (KC) in a phased manner.

- In order to keep their requisite technical knowledge up-to-date and also for ensuring constant familiarity of all applications, continuous training programs are provided to KCs through defined training calendar, which is tracked online.

- To enhance the management skill set and team work amongst the project management team for supervising training workshops of the team, Personality & Emotional Intelligence Development Workshops has been conducted in the system.

- To expedite the training process, e-Learning Management System is utilized, This ensures availability of learning content 24×7, thus supporting Continuous Training

- Online PDF manuals and printed copy of the manuals is made available for continuous learning of KCs.

- 3 Orientation Programs for selected DMs and BMs have been held at YASHADA Pune till date.

Method:

The choice of method for transferring and exchanging knowledge will depend on the audience and the message. However, it is also worth noting, that knowledge is most effectively exchanged when using multiple methods.

1. Train the Trainer Method:

This method is very useful in transforming skills and knowledge. Skills/Knowledge exchange is preferable to knowledge transfer since a two-way flow of information can lead to an ongoing dialogue between knowledge producers and users and create learning opportunities for both groups.

2. Grouping of ASSK Team Members:

Grouping of people with common interests who interact regularly to share knowledge – is one interactive delivery method that effectively initiates and sustains collaboration among a diverse group of individuals.

Grouping of ASSK Team Members:

- Project Manager
- District Manager
- Block Manager
- Kendra Chalak
- Technical Support Executive
- Account Executive
- SPMU and State Level Govt. Officials
- Dy. CEO and Account Officer
- BDO, ABDO, TPO
- Gramsevak, Sarpanch
- Other Department Officials
- HR Executive

8 .1. DETAILS OF TRAINING/WORKSHOP ORGANIZED BY CSC SPV

Sr. No.	Date	Subject	Attending
1	14th & 15th Jan 2017	Orientation Training	Selected DMs & BMs Batch 1
2	19th & 20th Feb 2017	Orientation Training	Selected DMs & BMs Batch 2
3	21st Mar 2017	Skill Based Training	All selected DMs & BMs
4	22nd & 23rd Mar 2017	Orientation Training	Selected DMs & BMs Batch 3
5	28th & 29th June 2017	DM Review Meeting at Pune	Project review meeting, NIC training, CSC training
6	30th June 2017	Dy. CEO Orientation and Training at Pune along with RDD officials	Overview of the Project MH CSC 2.0
7	16th Aug 2017	Hardware Engrs. Training at Pune	Overview of the Project MH CSC 2.0, Hardware information given
8	11th Aug, 23rd Aug, 24th Aug, 30th Aug, 1st Sept., 2nd Sept 2017	Exclusive Skill Based workshop on Emotional Intelligence	All DMs, BMs, Internal staff, H/w Engrs. attended the training program
9	4th Oct & 5th Oct 2017	DM Review Meeting at Pune	Project review meeting, NIC training, CSC training, Payment system training, e-Gram training. Target for Q4
10	30th Oct 2017	DM & BM Review meeting of Thane, Sindhudurg, Raigad, Palghar, Ratnagiri Districts at Thane Zilla Parishad	Project review meeting, NIC training, CSC training, Payment system Training, e-Gram Training
11	1st Nov 2017	DM & BM Review Meeting of Kolhapur, Satara, Sangali Districts at Pune	Project review meeting, NIC training, CSC training, Payment System Training, e-Gram Training
12	2nd Nov 2017	DM & BM Review Meeting of Nasik, Dhule, Jalgaon, Ahmednagar, Nandurbar at ZP Nasik	Project review meeting, NIC training, CSC training, Payment System Training, e-Gram Training
13	27th Nov to 29th Nov 2017	DM/BM/Dy. CEO Review Meeting at Pune	About All NIC Applications, GPDP Action Plan, Cash Book
14	30th Nov to 2nd Dec 2017	DM/BM/Dy. CEO Review Meeting at Pune	About All NIC Applications, GPDP Action Plan, Cash Book
15	15th Dec 2017 to 29th Dec 2017	DM/BM/Dy. CEO Review Meeting at District level	PES application training workshop, About All NIC Applications

8.1. DETAILS OF TRAINING/WORKSHOP ORGANIZED BY CSC SPV

Sr. No.	Date	Subject	Attending
16	1st Jan 2018 to 31st Jan 2018	DM/BM/Dy. CEO Review Meeting at Block level	PES application training workshop, About All NIC Applications
17	19th Feb 2018 to 21st Feb 2018	Village Book Training at Yashada Pune	Training Given to all Dy CEO and DM on Village Book
18	3rd Mar 2018 to 29th Mar 2018	DM/BM/KC/Dy. CEO Review Meeting at District level	Review about all NIC Applications, Asmita registration, ASSK report submission.
19	4th Aug 2018 to 28th Apr 2018	DM/BM/KC/Dy. CEO Review Meeting at District level	Review/Asmita registration, SHC wallet recharge, Priasoft closing, e-Gramsoft 1 to 33 namuna entry
20	2nd May 2018 to 31st May 2018	PM/DM/BM/ Review Meeting at District level	Review and e-Gramsoft training conducted
21	6th June 2018 to 30th June 2018	PM/DM/BM/ Review Meeting at District level in Yashada	Digipay, Mahaonline services, Insurance Account, Rap registration, Tele centre course, all CSC services, Pending KC vacancy status, pending e-Gramsoft installation status, GP to ZP payment issues, KC payment status, e-Gramsoft Installation and data entry, PMGDISHA, paperless GP work, Priasoft/asset/service Plus certificates, ERP payment system and ZPFMS training, BDO approval training
22	26th July 2018	PM Review Meeting at RDD Mumbai	Review conducted about all NIC Applications, e-Gramsoft, Payment Collection, Services Delivery, Asmita registration, PFMS Registration, 14th FC, ASSK report submission.
23	23rd & 24th Aug 2018	DM and PM Training at Yashada Pune	Conducted DM/PM training on delivery of G2C, B2C and e Gramsoft Services.
24	1st Sept 2018	PM Review Meeting at RDD Mumbai	Review conducted by RDD for All NIC Applications, e Gramsoft, Payment Collection, Services Delivery, PFMS Registration, 14th FC, ASSK report submission
25	30th Oct 2018	PM Review Meeting at RDD Mumbai	Review conducted About All NIC Applications, e Gramsoft, Payment Collection, Services Delivery, PFMS Registration, GPDP
26	13th and 14th Dec 2018	DM Review Meeting at Pune	Review conducted About All NIC Applications, e Gramsoft, Payment Collection, Services Delivery, PFMS Registration, GPDP

8.1. DETAILS OF TRAINING/WORKSHOP ORGANIZED BY CSC SPV

Sr. No.	Date	Subject	Attending
27	17th & 18th Jan 2019	DM Review Meeting at Pune	Review conducted for Pending NIC Applications Data Entry, e Gramsoft, Services Delivery, PFMS Registration, GPDP 2019-20
28	28th Feb 2019 and 1st Mar 2019	PM Review Meeting at Pune	Review conducted About All NIC Applications, e Gramsoft, Payment Collection, Outstanding Payments, TDS, New Payment Process UAT, Services Delivery, PFMS Registration, GPDP, Smart Tickets status.
29	25th Mar 2019	PM Review Meeting at RDD Mumbai	Review conducted About All NIC Applications, e Gramsoft, Services Delivery, PFMS Registration, GPDP, Smart Tickets status, Payment Collection, Outstanding AMJ, DJFM and July 17 Onwards.
30	16th And 17th April 2019	ASSK Project Implementation Review Meeting	ASSK Project Implementation Review Meeting Conducted by director RGSA and RDD Officials. All Dy CEO VP, DMs, PMs
31	16th Sept 2019	PM,DM and BM Review Meeting of Pune, Sangli, Solapur, Kolhapur, Satara, Dhule, Nandurbar, Ahmednagar at Zilha Parishad Pune	Review Conducted about NIC Applications, eGramsoft,RGSA Payment System,CSC and All CSC Serivces including G2C services.
32	17th Sept 2019	PM,DM and BM Review Meeting of Nashik, Jalgaon, Aurangabad, Latur, Hingoli, Parbhani, Jalna at Zilha Parishad Pune	Review Conducted about NIC Applications, eGramsoft,RGSA Payment System,CSC and All CSC Serivces including G2C services.
33	18th Sept 2019	PM, DM and BM Review Meeting of Nanded, Palghar, Thane, Sindhudurg, Ratnagiri, Osmanabad, Raigad at Zilha Parishad Pune	Review Conducted about NIC Applications, eGramsoft,RGSA Payment System,CSC and All CSC Serivces including G2C services.
34	19th Sept 2019	PM,DM and BM Review Meeting of Yavatmal, Washim, Nagpur, Wardha, Akola at Zilha Parishad Wardha.	Review Conducted about NIC Applications, eGramsoft,RGSA Payment System,CSC and All CSC Serivces including G2C services.
35	20th Sept 2019	PM,DM and BM Review Meeting of Amravati, Gondia, Chandrapur, Bhandara, Gadchiroli at Zilha Parishad Bhandara.	Review Conducted about NIC Applications, eGramsoft,RGSA Payment System,CSC and All CSC Serivces including G2C services.

8.1. DETAILS OF TRAINING/WORKSHOP ORGANIZED BY CSC SPV

Sr. No.	Date	Subject	Attending
36	28th Nov to 30th Nov 2019	ASSK Project Implementation Review Meeting	ASSK Project Implementation Review Meeting Conducted in presence of Honble Principal Secretary and RDD Officials.
37	17th and 18th Jan 2020	PM, DM, and BM Review Meeting at Pune	Review Conducted about all NIC application, eGramsoft, Payment collection, Service Delivery,Smart Ticket Status and 7th Economic Survey.
38	19th May 2020	PM, DM, and MT Review Meeting on Zoom VC	Review Conducted about all NIC application,e-Gramsoft, Outstanding Payment collection, CSC Service Delivery,CSC Activity Services
39	24th June 2020	PM's, HW,DM and MT Review Meeting on Zoom VC	Review Conducted about e-Gramsoft Offline Application, eGramsoft Data entry Reflection, New Patch File
40	25th Sept 2020	PM's, HW,DM and MT Review Meeting on Zoom VC	Review Conducted about Oustanding Payment, CSC Id and MOL Services, e-Gramsoft Offline Application, eGramsoft Data entry Reflection,Swamitava Namuna 8 Drone survey ,eGramswaraj Application
41	29th DEC 2020	PM's, DHE,AHE and MT Review Meeting on Zoom VC	Review Conducted on eGramsoft Application and Uploading XML File,Printer Consumables,hardware and ERP Tickets
42	23rd Feb 2021 to 26th Feb 2021	Training and Certification PM's, DM's,ADM and MT at Pratham Arora Center for Education, Aurangabad	TISPRI Certificcation (Orientation & Assessment) Program of State Level Master Resource Person.
43	22 March 2021 to 25 March 2021	Training and Certification DM's, ADM and MT at Krushi Vidnyan Kendra, Baramati	TISPRI Certificcation (Orientation & Assessment) Program of State Level Master Resource Person.
44	27th April 2021	ASSK Review Meeting of PM,DM, DHE and MT on ZOOM VC	Review Conducted on PESA data information, GST-TAN,CSC Services
45	19th May 2021	Training of ALL DM's,ADM PM's and MT on ZOOM VC	Training on Digipay,Insurance and Covid-19 app by CSC team
46	27th May 2021	Review of DyCEO ALL DM's,ADM PM's and MT on ZOOM VC	Review and Training on PFMS integration, eGramswaraj, CSC Services,Pyament collection, GST and TDS
47	16th June 2021	Review Meeting of DM, ADM, MT and PM On ZOOM VC	Review On Resource Project Status,PFMS DSC Integration,Resource bank account opening, New GP to ZP collection and Old outstanding , Training and meeting upload status

8.1. DETAILS OF TRAINING/WORKSHOP ORGANIZED BY CSC SPV

Sr. No.	Date	Subject	Attending
48	22nd June 2021	Discussion and Review of Hon. Add. Chief Secretary (RDD), CEO,DM,PM, Implementation Team On ZOOM VC	Discussion and Review on Year book/Day book closing and DSC Registration of Checker Maker at all Layers (GP, PS and Zp)
49	15th and 16th July 2021	Training of DM,MT and PM With NIC and MOPR on ZOOM VC	Training of GP Profile,Planning, Reporting,Accounting(DSC Management,Vendor Management and FTO Management)
50	28th July 2021	Discussion and Review of DM,MT and HE on ZOOM VC	Discussion and Review on Data entry for ONE GOV Page and MSEB Google Form,Resources project attendance, data entry for GST Project,ZP and PS PFMS integration
51	6th August 2021	Discussion and Training With DM,MT and PM	Discussion and Training of Year Book Closing for ZP and PS.
52	9th August 2021	Meeting and Training with Dy.CEO, DM,PM RDD Team and MT	Training and Meeting of Citizen Charter and Rashtragaan Activity
53	01 September 2021	Training Meeting EGS Closing and PFMS	VC Review Meeting in the presence of DM, HE,BM & MT
54	02 September 2021	Topics GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of DM,HE & BM on
55	02 September 2021	EGS GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of DM,HE & BM on topics.
56	02 September 2021	EGS GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of BM, KC on topics.
57	02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
58	02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
59	02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
60	03 September 2021	Training Meeting EGS Closing and PFMS	Training With Bdo EVOP Sarpacnh ,GS,BM, MT

8.1. DETAILS OF TRAINING/WORKSHOP ORGANIZED BY CSC SPV

Sr. No.	Date	Subject	Attending
61	03 September 2021	EGS Profile, Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Review Meeting All DMs and PM,HE,MT
62	06 September 2021	Training Meeting EGS Closing and Issues	Training Meeting with DM,EVOP, BM , MT
63	07 September 2021	Training Meeting EGS Transfer & Deduction	Training Meeting withDyceo sir ,CAFO Sir, PS Account Officers,Dm,PM,Swami sir
64	15 September 2021	EGS GP Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Google Meet Review Meeting in the presence of DM,ADM,HE,BM & MT on topics
65	16 September 2021	EGS Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Zoom VC Review Meeting in the presence of DM, HE,BM & MT
66	17 September 2021	ERP Onboarding and Payment issue	Meeting With All Dms and PM
67	17 September 2021	EGSGP Profile, Panchayat Charter, Indiaat75.	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
68	18 September 2021	ERP Onboarding and Payment issue	Review Meeting All DMs and PM,HE,MT
69	20 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
70	21 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
71	22 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
72	24 September 2021	EGS Transfer & Deduction	Zoom VC Training Meeting with DM,CAFO Sir, PS Account Officers, BM
73	28 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
74	29 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT

8.1. DETAILS OF TRAINING/WORKSHOP ORGANIZED BY CSC SPV

Sr. No.	Date	Subject	Attending
75	18 October 2021	Divisional review meeting, at Nagpur, Jilha parishad ZP	Review meeting in the presence of PM, DM, HE, BM, MT
76	20 October 2021	Divisional review meeting at Amravati, Jilha parishad ZP	Review meeting in the presence of PM, DM, HE, BM, MT
77	27 October 2021	Divisional review meeting at Nashik, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT

8.2. NUMBER OF TRAININGS CONDUCTED AT DISTRICT AND BLOCK LEVEL – MONTH WISE STATUS

Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
2018	1.	Jan	60	60	22	174	316
	2.	Feb	45	60	12	140	257
	3.	Mar	67	77	35	218	397
	4.	Apr	64	51	24	134	273
	5.	May	77	68	36	224	405
	6.	Jun	80	60	42	178	360
	7.	Jul	98	71	49	204	422
	8.	Aug	81	60	34	186	361
	9.	Sep	79	45	34	148	306
	10.	Oct	75	47	18	164	304
	11.	Nov	58	60	15	146	279
	12.	Dec	59	62	19	163	303
2019	13.	Jan	89	80	13	194	376
	14.	Feb	116	100	21	335	572
	15.	Mar	121	87	20	421	649
	16.	Apr	106	94	16	326	542
	17.	May	89	87	19	311	506
	18.	Jun	92	85	13	253	443
	19.	Jul	75	70	11	259	415
	20.	Aug	67	55	13	234	369
	21.	Sep	66	69	16	356	507
	22.	Oct	85	80	17	318	500
	23.	Nov	90	281	12	360	743
	24.	Dec	102	85	27	410	624

8.2. NUMBER OF TRAININGS CONDUCTED AT DISTRICT AND BLOCK LEVEL – MONTH WISE STATUS

Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
2020	25.	Jan	91	82	23	413	609
	26.	Feb	57	40	12	390	499
	27.	Mar	42	10	6	194	252
	28.	Apr	2	1	0	0	3
	29.	May	5	11	2	85	103
	30.	June	14	17	5	156	192
	31.	July	48	41	16	258	363
	32.	Aug	26	29	4	194	253
	33.	Sept	53	50	7	291	401
	34.	Oct	24	28	8	241	301
	35.	Nov	41	34	3	191	269
	36.	Dec	60	40	12	418	530
2021	37.	Jan	49	53	12	412	526
	38.	Feb	20	26	5	189	240
	39.	Mar	91	88	14	547	740
	40.	Apr	43	33	3	335	414
	41.	May	48	39	9	353	449
	42.	June	38	25	2	222	287
	43.	July	35	34	2	273	344
	44.	Aug	32	28	0	240	300
	45.	Sept	83	69	12	470	634
	46.	Oct	58	43	4	463	568
		TOTAL	2901	2715	699	12191	18506

9. PANCHAYAT ENTERPRISE SUITE (PES):

The Ministry of Panchayati Raj (MoPR) has undertaken e-Panchayat Mission Mode Project (e-Panchayat MMP) with a view to introduce and strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country and build associated capacities of the PRIs for effective adoption of the e-Governance initiative. Under this project, Panchayat Enterprise Suite (PES) has been conceptualized which comprises 11 Core Common applications. At present, Panchayat Enterprise Suite has been deployed/operational with 10 Core Common Applications and GIS layer module is under conceptualization. The operational modules includes LGD (Local Government Directory), Area Profiler (Socio-economic & general details), Plan Plus (to strengthen Decentralized & Participatory Planning), PriaSoft (Panchayati Raj Institutions Accounting Software for Gram Panchayat Accounting), Action Soft (Works/scheme implementation Monitoring System), NAD (National Asset Directory), Service Plus (To facilitate Service Delivery), Social Audit, Training and National Panchayat Portal (Dynamic Website of Panchayats).

9.1 EGRAMSWARAJ – SIMPLIFIED WORK BASED ACCOUNTING APPLICATION FOR PANCHAYATI RAJ

To strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country, Ministry of Panchayati Raj (MoPR) has launched eGramSwaraj, a user friendly web-based portal. eGramSwaraj aims to bring in better transparency in the decentralised planning, progress reporting and work-based accounting.
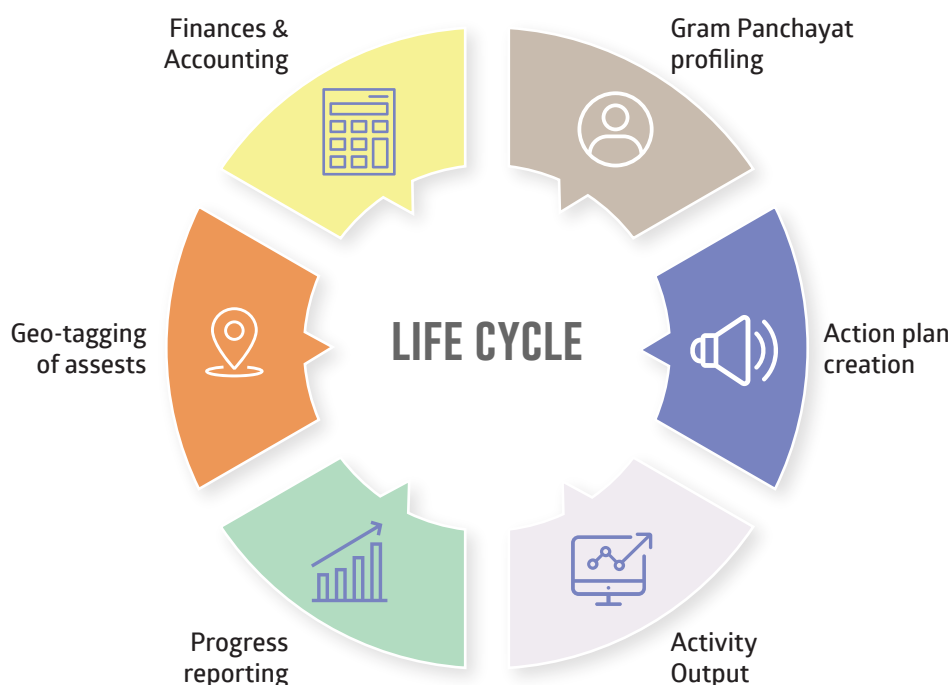
PANCHAYAT ENTERPRISE SUITE (PES): APPLICATIONS

First enterprise suite for Government entity that attempts to address the core common Governance function of Panchayat under e-panchayat Mission Mode Project of MoPR

LGD
Captures details of local governments and assigns unique code

Panchayat Profile
Captures the geographics, demographic, Socio-economic profile of rural and urban local bodies

Planning
Facilitatess planning of Government Institutions such as panchayats, urban local bodies and line departments in preparing Annual Action Plan

Reporting
Facilitates monitoring physical and financial progress of works taken up under annual Action Action Plan.

Asset Geo Tagging
Captures details of assets created / maintained; helps to avoid duplication and provide for O&M

Accounting
Captures receipt and expenditure details through voucher entries and automatically generates 8 MAS reports for PRIs

Audit Online
Facilitates Online/Offline Audit of Government Institutions such as urban local bodies, rural local bodies etc.
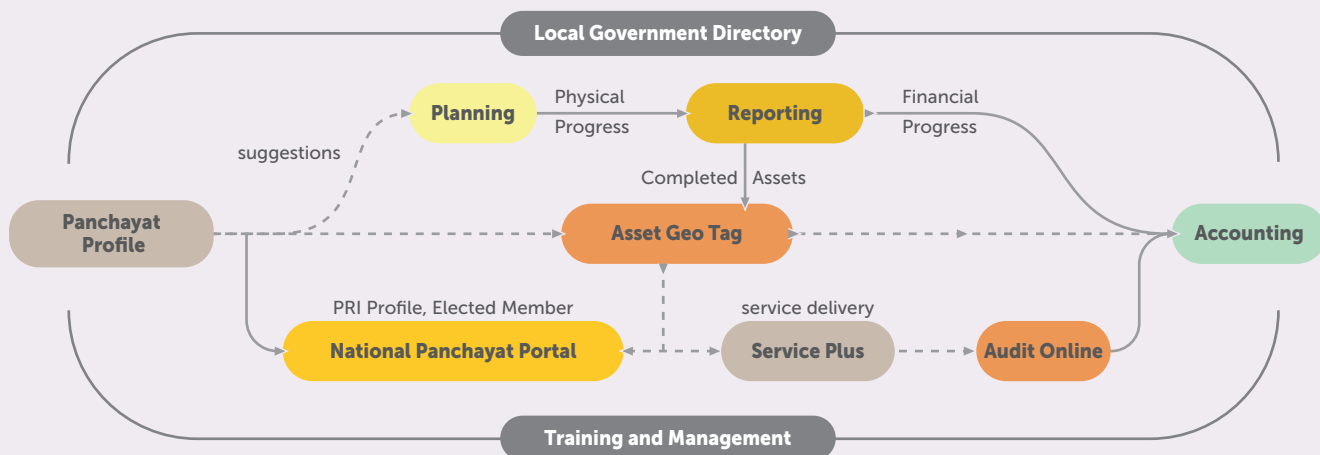
NPP
Facilitates sharing of information in public domain for each Panchayat

Training Mgmt.
Facilitates and addresses the training management needs of the government organizations

Service Plus
A dynamic metadata-based service delivery portal that caputres the complete definition of a service

9.1 PANCHAYAT ENTERPRISE SUITE: STATUS REPORT AS ON 31 OCTOBER 2021

District	Total GPs	Total no. of KC	Area Profiler 1 Jan 2020 to till	Plan Plus - Activity Count (FY 2020-21)	Action Soft (Number of works Taken) (FY 19-20)	Priasoft Voucher Entry Report (FY 2020-21) (1 April 2020 to Till Date)	Geo-Tagging (m- Action Soft) (1 Jan 2020 to Till Date	"Panchayat Portal (FY 2020-21) (1 Jan 2020 to Till Date)"	Total DATA ENTRY IN ξ PES APPLICATION	Average Data Entry In 6 Pes Application Per / GP	Rank
Nagpur	768	641	768	768	465	113342	750	711	116804	128	1
Bhandara	541	525	541	541	13	58593	538	541	60767	104	2
Raigad	810	504	810	810	59	82212	708	142	84741	90	3
Gadchiroli	459	433	458	457	139	50247	424	301	52026	89	4
Wardha	520	347	520	520	316	50643	517	520	53036	82	5
Palghar	473	435	473	473	111	43887	339	46	45329	78	6
Thane	430	295	430	430	121	37719	348	109	39157	77	7
Kolhapur	1025	686	1025	1025	70	84481	611	39	87251	75	8
Chandrapur	828	673	827	827	58	63217	665	612	66206	72	9
Amravati	841	599	841	841	46	65956	726	367	68777	71	10
Gondia	546	492	546	545	5	41377	295	534	43302	71	11
Ratnagiri	846	485	846	846	71	66538	430	399	69130	70	12
Pune	1404	858	1404	1399	178	111692	723	1199	116595	70	13
Sindhudurg	431	330	431	431	7	29744	197	288	31098	64	14
Jalgaon	1153	857	1153	1151	19	72890	441	1015	76669	62	15
Nashik	1386	1120	1384	1384	97	96092	1194	1068	101219	62	16
Dhule	541	478	541	541	106	36963	521	535	39207	61	17
Satara	1496	785	1493	1492	30	92798	1199	543	97555	58	18
Aurangabad	867	687	866	866	24	49975	427	343	52501	53	19
Akola	535	272	535	535	21	25596	466	184	27337	49	20
Sangli	699	555	699	699	43	40707	262	124	42534	49	21
Latur	784	551	785	785	45	38925	673	237	41450	48	22
Yavatmal	1201	761	1201	1201	89	57214	1111	678	61494	48	23
Ahmednagar	1318	864	1318	1316	75	65181	573	1318	69781	46	24
Solapur	1029	765	1027	1027	65	53018	452	737	56326	46	25
Buldhana	871	687	870	869	80	35929	673	347	38768	43	26
Jalna	779	609	779	777	42	29932	764	644	32938	36	27
Nandurbar	590	442	595	595	86	20699	456	595	23026	35	28
Osmanabad	622	463	622	622	37	22402	302	354	24339	31	29
Hingoli	563	374	563	563	32	17500	345	420	19423	30	30
Nanded	1309	785	1309	1309	135	34069	893	874	38589	26	31
Washim	491	346	491	491	47	9117	411	258	10815	23	32
Parbhani	704	396	704	704	5	16349	219	158	18139	23	33
Beed	1031	730	1031	1030	38	18922	647	74	21742	19	34
	27891	19830	27886	27870	2775	1733926	19300	16314	1828071		

10. E-GRAM SOFT – INFORMATION ABOUT APPLICATION SOFTWARE AND SERVICES PROVIDED

E-Gram Soft is the application software for automating all the routine work and administrative processes of Gram Panchayat Institutions in Maharashtra. The rules built into E-Gramsoft are as per the Maharashtra Gram Panchayat Lekhasahita, 2011. This software is developed considering the importance and needs of Gram Panchayat work. E-Gramsoft covers all the sample structure as per the above Act for financial transactions and also all types of record maintenance. E-Gramsoft also facilitates the creation and maintenance of registers, issuance of certificates (services) and consolidates many other required information like Basic Amenities etc.

10.1. MODULES IN E-GRAM SOFT

- Citizen services
- Panchayat Accounting
- Property Information
- Dead stock/ inventory
- Panchayat Registers
- Employee Information
- Meeting Management
- Support and Help

List of Citizen Services (Gram Panchayat Services (G2C))

- Property Certificate N8 Application
- Electric NOC Application
- Toilets application
- Birth Certificate Application
- Marriage Certificate Application
- Business NOC Application
- NOC Birth death no Information Application
- Character Application
- Unemployment Application
- Proof of Age Scheme Application
- Family Application
- Widow Application
- Water utilization Application
- Residence Application
- No Dues Application
- Construction Permission Application
- Death Certificate Application
- BPL Application
- Leaving Application
- No Benefit Application
- Water Connection Application
- Property Diversion Certificate Application
- Children Application
- Non-government Application
- Caste Application
- Beer shop NOC Application

10.2. LIST OF OTHER REGISTERS

- Birth register
- Marriage register
- B.P.L register
- Petty cashbook demand
- Monthly meeting register.
- Special water connection registers.
- Death register
- Families under M.G. NREGA
- Inward Outward register
- Notice register.
- Gram Sabha registers.
- Lease/Rental property register.

10.3 FEATURES OF SOFTWARE:

- Functions as per the Maharashtra Gram Panchayat Lekhasahita 2011.
- This software operate in the off-line mode and data of all the Gram Panchayats is consolidated in the Master Database through data upload centres.
- There are three types of users – Sachiv (Secretary), CSC Operator (KC) and elected members. Admin user is Sachiv and data which was entered by CSC operator is validated only by the Gramsevak (Panchayat Secretary).
- For citizen services only valid data is used

10.4 MONTHLY PROGRESS REPORTS:

E-GramSoft also provides 1 to 22 MPRs – Monthly Progress Reports, which can be used for monthly review meetings. These reports are accessed by Block Development Officer (BDO), Asst. BDO at Block Level. Simultaneously, Officials at the District and State Level can also access these reports. These reports reduce the time required of all the stakeholders of Rural Development Department for compilation.

Sr. No.	List 1 to 22 Monthly Progress Reports (MPRs)
1	Village Panchayat Tax Recovery Report
2	Village Panchayat Water Tax Collection/Recovery Report
3	District - Village Development Fund - Demand and Recovery Report
4	District - Village Development Fund - Loan Demand and Recovery Report
5	District - Village Development Fund - Debt Allocation Report
6	Village Development Fund - Expenditure of 15 % Amount for Backward Classes
7	Village Panchayat Audit Objection and its Reply Report
8	Village Panchayat Suspected Cases And Suspected Amount Recovery Report
9	Village Panchayat Audit Report
10	TCL Test Report
11	Polluted Water Test/Samples Report
12	Water Purification by TCL Powder - Utilization Report
13	Windmill Tax Levy and Recovery Report
14	Mobile Tower Tax Levy and Recovery Report
15	Village Panchayat Other Funds Recovery Report (Rent, Business Rent etc)
16	Village Panchayat Fund - Expenditure of 15 % Amount for Backward Classes
17	Village Panchayat Fund - Expenditure of 15 % Amount for Womens and Chield Development
18	Village Panchayat Fund - Expenditure of 03 % Amount for Handicapped Person
19	Village Panchayat - Gramsabha Report
20	Village Panchayat Monthly Meeting Report
21	Village Panchayat Employee - Report
22	Village Panchayat ER - Vacant Sheet Details

10.5. LIST OF 1 TO 33 FORMATS (AS PER LEKHASANHITA 2011):

Format No.	Name of the Format	Format No.	Name of the Format
Format 1	Budget – Book	Format 18	Petty cash book
Format 2	Supplementary budget Cash book	Format 19	Persons who work on the muster
Format 3	Annual Deposit Register of grants	Format 20 A	a. Estimate of the work register
Format 4	Panchayat allowance and liability	Format 20 K	k. Measurements Book
Format 5 a	Cashbook	Format 20 KH	Work payment
Format 5 K	Daily Cashbook	Format 20 KH1	Work payment
Format 6	Classification Register	Format 21	Salary Payment
Format 7	General Receipt	Format 22	Fixed Asset
Format 8	Assessment Register	Format 23	Road Register
Format 9 a	Yearly Demand	Format 24	Land register
Format 9 K	Demand bill	Format 25	Investment Register
Format 10	Taxes and fees	Format 26	Receipt and Exp. Register
Format 11	Retail demand register	Format 27	Audit Objection Monthly Statement
Format 12	Expenses Voucher	Format 28	Backward class 15% and 10% of women of child welfare
Format 13	Employee List	Format 29	Loan Register
Format 14	Stamp Register	Format 30	Audit Objections – Register
Format 15	Stock Register	Format 31	Travel Allowance Payments
Format 16	Dead stock Register	Format 32	Cash Refund Voucher
Format 17	Loan and deposit register	Format 33	Tree /Plantation Register

10.6. E- GRAMSOFT INSTALLATION & DATA DIGITIZATION STATUS - DISTRICT-WISE

We have started installation of e-Gramsoft in the Month of May 2017. In first Phase we have completed Primary Grampanchayat's installation and then after we moved to Clusters and its Covered Grampanchayt's eGram Soft Data Entry Till 31 October 2021 :

District Name	Total GPs	eGram Soft Installed GP	Namuna 8 Count	Namuna 9 Count	Total Other Data Entry Namuna Count	eGramsoft Data Entry Total	Average Data Entry/GP	Rank
Sangli	699	688	672468	1819423	298749	2790640	3992	1
Kolhapur	1025	1025	697697	1448721	1205511	3351929	3270	2
Pune	1404	1363	990521	1654082	1787522	4432125	3151	3
Sindhudurg	431	420	308509	392849	616934	1318292	3040	4
Nagpur	768	767	445692	648872	1133345	2227909	2901	5
Bhandara	541	541	298913	386759	777508	1463180	2699	6
Chandrapur	828	820	379013	607964	1176566	2163543	2594	7
Thane	430	430	322255	447733	307502	1077490	2504	8
Satara	1496	1487	760869	1474552	470717	2706138	1809	9
Raigad	810	800	612134	550514	159251	1321899	1630	10
Gadchiroli	459	456	180341	228325	333425	742091	1614	11
Yavatmal	1201	1193	517231	556102	671401	1744734	1453	12
Palghar	473	472	478868	185216	19116	683200	1444	13
Ahmednagar	1318	1310	720676	713940	245377	1679993	1269	14
Buldhana	871	868	505183	466249	53039	1024471	1176	15
Amravati	841	838	496889	327973	128627	953489	1134	16
Ratnagiri	846	830	502108	250735	155189	908032	1066	17
Nashik	1386	1374	751874	556253	129294	1437421	1036	18
Aurangabad	867	861	334289	360860	138581	833730	962	19
Solapur	1029	1023	456276	362260	75583	894119	868	20
Wardha	520	513	196482	187643	31034	415159	798	21
Jalna	779	776	266813	214891	122468	604172	775	22
Latur	784	777	276237	264381	36961	577579	736	23
Beed	1031	1021	381368	323001	45614	749983	727	24
Nandurbar	590	587	236260	126935	42504	405699	687	25
Osmanabad	622	617	188321	202717	27331	418369	672	26
Akola	535	528	209353	120783	13222	343358	642	27
Gondia	546	543	197286	102751	48144	348181	637	28
Washim	491	491	252533	46159	3837	302529	616	29
Hingoli	563	553	131033	111475	10834	253342	450	30
Jalgaon	1153	1142	343205	101146	53477	497828	431	31
Nanded	1309	1297	311052	188987	54959	554998	424	32
Dhule	541	541	115430	34865	7208	157503	291	33
Parbhani	704	629	88429	43890	2395	134714	191	34
	27891	27581	13625608	15509006	10383225	39517839		

10.7 PAPERLESS GRAM PANCHAYAT PLAN:

As per Mumbai Gram Panchayat Act 1958 and Lekhasanhita 2011 – all the Gram Panchayats of Maharashtra were maintaining their records in physical form. Hon'ble Principal Secretary – Shri Aseem Gupta Sir (IAS) took the initiative of transforming the maintenance of Gram Panchayat records into digitized format. Accordingly, directions were issued to all the functionaries of Gram Panchayats to make the GPs paperless, that is to transform the present Gram Panchayats into Paperless Gram Panchayats. Thus, as per the guidelines issued by Rural Development Department, Government of Maharashtra, the process of transforming all the physical records of Gram Panchayats into digitized format by using e-Gramsoft application software was started. Maharashtra is the pioneering state which is progressing rapidly towards the creation of Paperless Grampanchayats.

Data Digitization of physical records of 1 to 33 registers / formats is in Progress. All other records of Gram Panchayats are being transformed into digitized format in offline e-Gramsoft application. Entire data saved in off-line application is being synchronized on ERP application by using Upload Station tool.

Once the digitization of physical records is completed, then Gram Panchayats are declared as Paperless Gram Panchayats. Subsequent to the transformation of these Gram Panchayats into Paperless Gram Panchayats, the old physical records are sealed in due course. This Paperless GP drive will help all GPs to save expenditure on stationary as well as space and time required for the storage of physical records. Data digitization and consolidation will also benefit all the stakeholders of PRI, who will be able to monitor transactions of the Gram Panchayats on a day-to-day basis.

10.8 PAPERLESS GRAMPANCHAYATS STATUS AS UPTO 31 OCTOBER 2021

Sr. No.	District Name	Paperless GP Count	Sr. No.	District Name	Paperless GP Count
1	Ahmednagar	213	18	Nanded	210
2	Akola	155	19	Nandurbar	98
3	Amravati	545	20	Nashik	322
4	Aurangabad	371	21	Osmanabad	116
5	Beed	165	22	Palghar	12
6	Bhandara	120	23	Parbhani	1
7	Buldhana	50	24	Pune	543
8	Chandrapur	373	25	Raigad	45
9	Dhule	40	26	Ratnagiri	40
10	Gadchiroli	292	27	Sangli	70
11	Gondia	215	28	Satara	410
12	Hingoli	30	29	Sindhudurg	87
13	Jalgaon	80	30	Solapur	432
14	Jalna	201	31	Thane	34
15	Kolhapur	6	32	Wardha	207
16	Latur	210	33	Washim	120
17	Nagpur	220	34	Yavatmal	315
				Total	6329

11. ABOUT ERP – HCM SOLUTION AND MOBILE APP

ERP: Enterprise Resource Planning system is a fully integrated business management system covering functional areas of an enterprise like Logistics, Production, Finance, Accounting and Human Resources. It organizes and integrates operation processes and information flows to make optimum use of resources such as men, material, money and machine. For the ASSK project, CSC SPV has implemented the Human Capital Management module (HCM) which considers CSC SPV's human resources as Human Capital. CSC SPV's HCM for the ASSK project - https://mh.gov2egov.com is a single window solution which includes Talent Acquisition (Recruitment), Talent Management etc. It helps

- To manage, maintain, monitor and guide this enormous team of over 20,000+ human resources, CSC has developed and implemented the specialized HCM tool which maintains all details of the project's activities.

- To handle all types of activities like registration of candidates, selection of candidates, payments to candidates, data entry in different applications, targets/work orders, online monitoring and all types of MIS /Dashboards.

- With the perspective of Digital India, E-Gov connect Mobile App is provided to all the users of this ERP.

- Through his / her Android phone, the User can login and check his performance, payment status, profile update, send SMSes to his / her team, raise queries online etc.

- The ERP-HCM Application and "e-Gov-Connect" Mobile app are available to Govt. Officials at State Level, District Level, Block Level and Gram Panchayat level for day to day information accessibility.

11.1. ERP WALK THROUGH: https://mh.gov2egov.com

One can access the ERP by using the Registered User Id and Password, where he/she will be able to access following modules:

Modules of ERP:

1. HRMS Module	2. ASSK Invoice Module
3. Dashboards Module	4. Reports Module (MPRs)
5. E Learning – Training Material Module	6. Smart Tickets Module
7. E Gram Soft – MIS Module	8. Elected Member Details Module
9. GP Employee – Salary Process	10. Encroachment Regularization process
11. Graphical Dashboard	

11 .2. MONITORING OF ASSK OPERATIONS USING ERP:

1. Login with Registered User ID – Password - Click on Dashboard Menu and access Dashboards available in your login

HRMS Dashboard:

12. GP EMPLOYEE PAYMENT SYSTEM

Payments to the contractual employees of Gram Panchayats used to be delayed by several months. RDD has taken the initiative of depositing the State Government's share of the Gram Panchayats' Employees payments to their bank accounts in a timely manner every month. CSC SPV has deployed GP Employees Payment Module for processing GP EMP Payment Bills. Govt. of Maharashtra has released payments from April 2018 to September 2021. October 2021 payment process is ongoing

District wise Employee Details:

Sr. No.	District	Total Kushal Employee	Total Akushal Employee	Total Ardhkushal 1072	Total No. of Employee
1	Ahmednagar	382	1280	1072	2734
2	Akola	57	455	245	757
3	Amravati	114	731	484	1329
4	Aurangabad	155	776	715	1646
5	Beed	98	978	702	1778
6	Bhandara	52	485	247	784
7	Buldhana	127	787	602	1516
8	Chandrapur	66	778	372	1216
9	Dhule	140	527	466	1133
10	Gadchiroli	48	434	268	750
11	Gondia	32	487	220	739
12	Hingoli	41	505	354	900
13	Jalgaon	233	1064	871	2168
14	Jalna	87	629	697	1413
15	Kolhapur	276	1030	784	2090
16	Latur	120	632	703	1455
17	Nagpur	110	600	588	1298
18	Nanded	137	1213	885	2235
19	Nandurbar	92	574	387	1053
20	Nashik	316	1313	1011	2640
21	Osmanabad	105	565	403	1073
22	Palghar	171	469	229	869
23	Parbhani	67	569	501	1137
24	Pune	353	1289	824	2466
25	Raigad	185	777	406	1368
26	Ratnagiri	81	815	452	1348
27	Sangli	227	658	489	1374
28	Satara	192	1101	1066	2359
29	Sindhudurg	48	414	281	743
30	Solapur	295	950	723	1968
31	Thane	101	421	237	759
32	Wardha	43	489	316	848
33	Washim	44	432	240	716
34	Yavatmal	84	956	662	1702
	Grand Total	4679	25183	18502	48364

13. DISTRICT WISE ENCROACHMENT REPORT 31 OCTOBER 2021

Sr. No.	District	Total Block	Total GP	Encroachment Data Entry Counts	Encroachment Approved Data Entry	Encroachment Unapproved Data Entry	Encroachment Data Entry Awaited
1	Ahmednagar	14	1318	19547	12532	342	6673
2	Akola	7	535	5820	5498	34	288
3	Amravati	14	841	8106	7768	97	241
4	Aurangabad	9	868	25685	23160	585	1940
5	Beed	11	1031	24933	21371	202	3360
6	Bhandara	7	541	21044	20737	170	137
7	Buldhana	13	870	39957	36902	511	2544
8	Chandrapur	15	827	13869	12540	167	1162
9	Dhule	4	541	19325	18501	288	536
10	Gadchiroli	12	458	1731	1642	9	80
11	Gondia	8	547	3475	3444	17	14
12	Hingoli	5	563	13494	12876	85	533
13	Jalgaon	15	1153	56130	47203	485	8442
14	Jalna	8	779	19078	18246	193	639
15	Kolhapur	12	1025	33083	30446	353	2284
16	Latur	10	785	23599	22388	521	690
17	Nagpur	13	768	45583	44361	712	510
18	Nanded	16	1310	9214	7660	313	1241
19	Nandurbar	6	595	6083	5694	34	355
20	Nashik	15	1384	27266	25449	801	1016
21	Osmanabad	8	622	16135	15601	52	482
22	Palghar	8	473	5346	5317	12	17
23	Parbhani	9	704	6096	5962	76	58
24	Pune	13	1405	42671	39346	588	2737
25	Raigad	15	810	11202	8461	133	2608
26	Ratnagiri	9	846	887	794	7	86
27	Sangli	10	699	14019	12025	115	1879
28	Satara	11	1493	15282	14401	420	461
29	Sindhudurg	8	431	1114	1055	2	57
30	Solapur	11	1027	51922	48964	403	2555
31	Thane	5	430	7344	7146	77	121
32	Wardha	8	520	116544	92296	1246	23002
33	Washim	6	491	23957	23174	391	392
34	Yavatmal	16	1201	16792	15822	100	870
	TOTAL	351	27891	746333	668782	9541	68010

14. DISTRICT WISE GP SARPANCH AND UPSARPANCH MANDHAN FOR OCTOBER 2021

Sr. No.	District	Total Block	Total GP	Total no. of Sarpanch	Total no. of Sarpanch Salary	Total no. of Upsarpanch	Total no. of Upsarpanch Salary
1	Ahmednagar	14	1318	1205	3202426	1188	1131440
2	Akola	7	535	459	1130273	399	343873
3	Amravati	14	841	741	1889661	691	625125
4	Aurangabad	9	868	704	1840500	656	612375
5	Beed	11	1031	678	1721250	595	532125
6	Bhandara	7	541	505	1247637	485	417895
7	Buldhana	13	870	767	1964829	714	648798
8	Chandrapur	15	827	654	1584120	625	524479
9	Dhule	4	541	415	1098336	379	359466
10	Gadchiroli	12	458	363	918750	352	315362
11	Gondia	8	547	468	1196345	455	411665
12	Hingoli	5	563	408	1007370	403	347250
13	Jalgaon	15	1153	756	1969086	670	622511
14	Jalna	8	779	631	1587435	569	502016
15	Kolhapur	12	1025	907	2368596	835	761283
16	Latur	10	785	615	1598902	556	514850
17	Nagpur	13	768	701	1745250	688	598923
18	Nanded	16	1310	900	2241918	827	718861
19	Nandurbar	6	595	171	428096	154	139552
20	Nashik	15	1384	1007	2631705	923	869463
21	Osmanabad	8	622	480	1212217	448	401625
22	Palghar	8	473	129	349862	117	116250
23	Parbhani	9	704	544	1361903	485	424535
24	Pune	13	1405	1171	3027335	1078	977592
25	Raigad	15	810	731	1865685	656	583445
26	Ratnagiri	9	846	660	1608000	625	528750
27	Sangli	10	699	647	1725750	581	555036
28	Satara	11	1493	1250	3097669	1282	1095167
29	Sindhudurg	8	431	376	925185	343	291047
30	Solapur	11	1027	838	2239498	752	721801
31	Thane	5	430	260	669725	250	226536
32	Wardha	8	520	482	1162161	467	388463
33	Washim	6	491	417	1043395	384	337547
34	Yavatmal	16	1201	841	2077571	798	686854
	Grand Total	351	27891	21881	55738441	20430	18331960

15. SERVICES DELIVERED STATUS: (AS ON 31 OCTOBER 2021)

District	Block Count	Total GPs	Total No. of KC	Services Plus (1 to 19 Services)	e Gram Soft (1 to 19 Services)	SERVICES CSC B2C	MOL RTS (Services)	Services MOL 420+	Total Services Delivered	GP Average Services Delivered	Rank
Jalna	8	779	609	209557	92835	221980	504	350819	875695	1126	1
Beed	11	1031	730	378903	80687	317678	654	218114	996036	966	2
Bhandara	7	541	525	100477	51756	174253	170	148717	475373	879	3
Aurangabad	9	868	687	148261	111822	241365	577	163564	665589	771	4
Amravati	14	841	599	246499	54903	177753	280	103166	582601	694	5
Wardha	8	520	347	200844	27633	60518	254	65975	355224	683	6
Washim	6	491	346	90103	6192	110879	256	97716	305146	621	7
Chandrapur	15	827	673	91040	74846	154612	339	183388	504225	610	8
Osmanabad	8	622	463	37331	25690	205034	519	72604	341178	549	9
Nashik	15	1384	1120	345127	93938	204834	937	109958	754794	545	10
Latur	10	785	551	130556	42205	166881	733	85964	426339	543	11
Parbhani	9	704	396	32766	15754	214830	237	111340	374927	533	12
Buldhana	13	870	687	46368	45697	205318	367	129180	426930	491	13
Hingoli	5	563	374	49436	11736	126216	222	81537	269147	478	14
Yavatmal	16	1201	761	258247	38368	184978	534	78531	560658	466	15
Gadchiroli	12	458	433	71190	29518	60606	86	48967	210367	461	16
Nagpur	13	768	641	150991	68552	73016	728	53023	346310	450	17
Gondia	8	547	492	9777	32057	117230	154	67988	227206	417	18
Nanded	16	1310	785	72119	21271	303094	474	97518	494476	378	19
Dhule	4	541	478	5481	64602	66336	306	46562	183287	339	20
Akola	7	535	272	23634	8337	83345	215	51368	166899	312	21
Ahmednagar	14	1318	864	36469	118440	146948	889	92794	395540	301	22
Kolhapur	12	1025	686	31973	96936	107592	803	68173	305477	298	23
Jalgaon	15	1153	857	45469	36334	138909	694	115708	337114	293	24
Sangli	10	699	555	10650	89676	74418	943	21137	196824	282	25
Solapur	11	1027	765	50215	29333	161952	1326	30133	272959	267	26
Sindhudurg	8	431	330	23925	33523	36583	173	15049	109253	253	27
Satara	11	1493	785	31011	138037	80026	1477	101586	352137	236	28
Palghar	8	473	435	29780	23253	40842	222	16768	110865	234	29
Pune	13	1405	858	15744	167798	70959	2973	62341	319815	232	30
Nandurbar	6	595	442	22142	16085	47473	258	41777	127735	214	31
Thane	5	430	295	9229	3594	37509	360	25038	75730	176	32
Raigad	15	810	504	73952	21338	22339	834	5283	123746	153	33
Ratnagiri	9	846	485	10030	16559	25251	430	6016	58286	69	34
Total	351	27891	19830	3040939	1789305	4461557	19928	2967802	12279531		

16. CONSOLIDATED RANKING REPORT AS ON 31 OCTOBER 2021

Consolidated Ranking report can be accessed using Dashboard menu >> Consolidated Ranking report >> where one will be able to see the following report.

### Consolidated State Ranking - Based on Data Entry Till - 31 October 2021

District	Total No. of GP	Total No. of ASSK (Allotted)	ASSK KC Total No. of	NIC Applications Total Data Entry	All Services Total Ser... Delivered	e Gram Soft Total Data Entry	Total of All Modules	Data entry / GP Average	Ranking Overall Performance
SANGLI	699	590	555	42534	196824	2790640	3029998	4335	1
BHANDARA	541	529	525	60767	475373	1463180	1999320	3696	2
KOLHAPUR	1025	736	686	87251	305477	3351929	3744657	3650	3
PUNE	1404	937	858	116595	319815	4432125	4868535	3536	4
NAGPUR	768	657	641	116804	346310	2227909	2691023	3499	5
SINDHUDURG	431	359	330	31098	109253	1318292	1458643	3384	6
CHANDRAPUR	828	691	673	66206	504225	2163543	2733974	3306	7
THANE	430	306	295	39157	75730	1077490	1192377	2773	8
GADCHIROLI	459	440	433	52026	210367	742091	1004484	2203	9
SATARA	1496	813	785	97555	352137	2706138	3155830	2114	10
YAVATMAL	1201	814	761	61494	560658	1744734	2366886	1969	11
JALNA	779	645	609	32938	875695	604172	1512805	1944	12
AMRAVATI	841	619	599	68777	582601	953489	1604867	1911	13
RAIGAD	810	547	504	84741	123746	1321899	1530386	1889	14
AURANGABAD	867	695	687	52501	665589	833730	1551820	1798	15
PALGHAR	473	458	435	45329	110865	683200	839394	1775	16
BULDHANA	871	696	687	38768	426930	1024471	1490169	1715	17
BEED	1031	755	730	21742	996036	749983	1767761	1715	18
NASHIK	1386	1175	1120	101219	754794	1437421	2293434	1657	19
AHMEDNAGAR	1318	922	864	69781	395540	1679993	2145314	1634	20
WARDHA	520	350	347	53036	355224	415159	823419	1583	21
LATUR	784	557	551	41450	426339	577579	1045368	1332	22
OSMANABAD	622	473	463	24339	341178	418369	783886	1262	23
WASHIM	491	356	346	10815	305146	302529	618490	1260	24
RATNAGIRI	846	527	485	69130	58286	908032	1035448	1222	25
SOLAPUR	1029	795	765	56326	272959	894119	1223404	1195	26
GONDIA	546	506	492	43302	227206	348181	618689	1135	27
AKOLA	535	280	272	27337	166899	343358	537594	1005	28
HINGOLI	563	397	374	19423	269147	253342	541912	963	29
NANDURBAR	590	472	442	23026	127735	405699	556460	934	30
NANDED	1309	792	785	38589	494476	554998	1088063	831	31
JALGAON	1153	887	857	76669	337114	497828	911611	792	32
PARBHANI	704	425	396	18139	374927	134714	527780	750	33
DHULE	541	487	478	39207	183287	157503	379997	702	34
TOTAL	27891	20688	19830	1828071	12279531	39517839	53625441		

17. PAYMENT PROCESS

In CSC2.0 ASSK project all the payments will be done by GPs and as per directives from RDD this has to be an automated process. CSC 2.0 team has developed an integrated module of invoicing a payments as below

- Invoicing module for the payments to CSC SPV is also part of this ERP system.
- Payment to CSC 2.0 e Panchayat project will do through own resources.
- Payment for first 4 months was received from Gram Panchayat manually deposited in RGPSA account.
- From 1st April 2017 payments forwarded directly by Gramsevak to CSC's account.
- Each Grampanchayat has Saperate logins in ERP Syatem OTP Based Approval is one of the secured features of the application.
- We are in progress of provisioning the Gramsevaks of their particular Gram panchayat an PFMS mode of payment through their Gram Panchayat local bank a/c's.
- Hearing Rights are been provided to the BDO for the deduction carried by the Gramsevak on Kendra Chalak's Payment.
- CEO, Dy. CEO (VP) & BDO will also have a dashboards showing the payment confirmation & pending status of their underlying Districts/Blocks in detailed manner.

    From 1st April 2019 payment will be done directly by GP to ZP , ZP to RGSA and RGSA to CSC SPV.
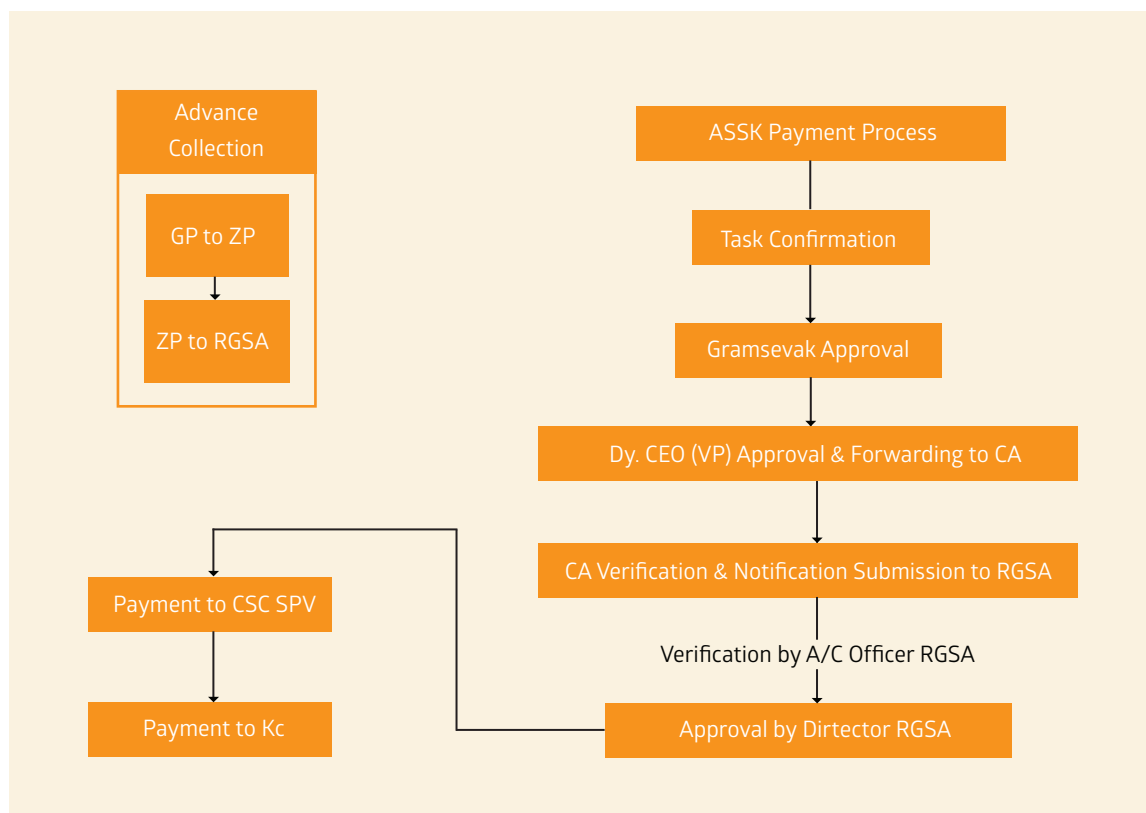
18.1 SMART SUPPORT CENTRE

Smart Support Centre Activity is divided into 2 parts :

- ASSK Support Centre   •   ASSK Technical Support Centre

Sr. No.	ASSK Support Centre	ASSK Technical Support Centre
Stake Holder	Govt. Officers	Govt. Officers
	KC, BM, DM	KC, BM, DM
	CSC 2.0 Project Team	CSC 2.0 Project Team
Operation Details	A dedicated Team of 10 people have been assigned a Toll Free number, and Golden number for Outbound calls.	Support will be given to close the Tickets and address the concerns raised online
	They receive calls / help caller to raise ticket and forward it to the concerned department for necessary action.	Dedicated person will be assigned to each department who will own the activity of his/her department for solving/closing tickets.
	Try to resolve the queries and provide assistance on the call	Daily data integration of NIC and CSC and display on E-gov Connect in real time
	Grievance Support will be given through this support centre.	Payment system monitoring
	Promotion of CSC activities, CSC Business Promotions	This team will be connected through to receive calls from ASSK Support centre only
	General calling like Document upload/ Checklist completion	Bulk SMS facility available to communicate with KC
	Outbound and Inbound calling possible through this centre	

18.2 ACTIVITY GOALS FOR Q2 2021 – 22

1) eGramswaraj-PFMS Integration - Closing, 15th FC Account mapping & Activation

(ICICI bank account opening plan and camp FOR 15TH FINANCE COMMISSION)

2) eGramswaraj - Vendor Registration & Approval Process , Creation Of Payment Voucher Transaction. Booking of Deductions with Payment Voucher

3) Service Plus-Reset Password of Kiosk user/to Delivering 1 to 19 Certificates.

4) Citizen Charter - Updating Citizen Feedback

5) Update Current Activities Information on Azadi at 75 Website.

6) Digital Seva Portal- Delivery of G2C, B2C Services.

7) LGD- Mapping of Constituency, Update the Ward Creation & Adding Names in Marathi in Local Government Directory.

8) KC's On-Boarding & KC's Profile Update - Bank Details, Pan Details & JIL and CSC ID Creation, MOL ID Creation

9) Marking of Attendance by KC, Task Confirmation and GS Invoice Completion

10) GP to ZP Payment Collection (RGSA).

11) GPDP 2022-23 Preparation (Budget Info updating in Resource Envelop)

12) Gram Panchayat Employee Account Updating & Padhadhikari Tenure Correction,

13) Complete the eGramsoft Data Entry and Uploading XML File as a GP Wise

14) GP Profile & Basic Amenities data entry for OneGov and Uploading of Photos

15) Resource Bank account opening

16) Consent forms and payment collection for GST Account

20. SUCCESS STORIES

मी उमेश बबन जाधव ग्रा. पं. कार्यालय वसत शेळवली, ता. कल्याण, जि. ठाणे, येथे गेल्या ४ वर्षापासून केंद्रचालक म्हणून कार्यरत आहे. कल्याण तालुक्यापासून १५.५ कि.मी. अंतरावर असलेले माझे छोटेसे गाव उल्हास नदीचा तीरावर वसलेले आहे. गावाची लोकसंख्या सुमारे १६४१ एवढी आहे. या गावात विविध जातीचे लोक राहतात. "पाणी म्हणजे जीवन", सदर गाव नदी तीरावर असल्यामुळे पाण्याची कमतरता कधी जाणवली नाही. खूप मोठ्या प्रमाणात पाण्याची उपलब्धता असल्याने गावात व गावाबाहेर सुंदर निसर्ग रम्य परिसर आहे.

मी माझी ASSK Success Storyची सुरूवात करण्यापूर्वी माझी थोडक्यात माहिती देतो. मी एका सामान्य घरात असून मी दोन्ही पायाने दिव्यांग आहे. मला पायाचे प्रॉब्लेम मुळे कुठेही जॉब मिळत नव्हता. मी हताश होऊन बसलो होतो. पण शेवटी सप्टेंबर-२०१७ साली मला कंत्राटी बेसवर रु. ६००० मानधन म्हणून संगणक केंद्राचालकाचे काम मिळाले. ग्रामपंचायत गावात असल्यामुळे कामाला बाहेर जाव लागत नव्हतं.मी आपल्याला माझ्या डिजिटल इंडिया आपले सरकार सेवा केंद्र महाराष्ट्र शासनाच्या महत्वाकांक्षी प्रकल्पांतर्गत आजपर्यंत नागरिकांना शासनाने ज्या विविध योजना Online पद्धतीने नागरिकांच्या दारास पोहचवण्यास सांगितले त्या योजना नागरिकां-च्या दारापर्यंत यशस्वीरीत्या पोहचवण्यास समर्थ झालो.   पण गावात लोडशेडिंग मुळे विजेची समस्या व नेट सुविधा नसल्यामुळे मी स्वतःचा मोबाईलचा नेट जोडून नागरिकांना गावातच योग्य प्रकारे विविध प्रकारच्या online सेवा दिल्या. शेवटी काही कालांतराने ग्रामपंचायतमध्ये WIFI सुविधा उपलब्ध करून मिळाली व आपले सरकार सेवा केंद्र बद्दलची माहिती घरा-घरात पोचविली. मी ASSK Success Story बद्दल थोडक्यात मनोगत मांडत आहे. मी ग्रामपंचायत स्तरावरून ग्रामसेवकांच्या मार्गदर्शनाखाली ग्रामपंचायतीची विविध प्रकारची Online offline कामे करत गेलो. काही कालांतराने मला CSC ID मिळाला त्यावर मला ठाणे जिल्हा व्यवस्थापक श्री. प्रदिप पाटील सर व कल्याण तालुका व्यवस्थापक श्री. गणेश शेलार सर यांच्या मार्गदर्शनाखाली CSC वरील विविध योजना राबविण्याबद्दल माहिती देत गेले तसेच NIC च्या विविध ११ आज्ञावलीचे ज्ञान मला मिळत गेले. गाव पातळीवर काम करताना छोट्या-छोट्या समस्यांना तोंड द्यावे लागले.

पण सरांचे मार्गदर्शन तसेच ग्रामसेवक, सरपंच, सदस्य व इतर कर्मचारी यांच्या सहकार्याने मी मागे कधी राहिलो नाही. ग्रामपंचायतमध्ये WIFI सुविधा उपलब्ध झाल्याने मी आपले सरकारी सेवा केंद्राचा आयडी करिता अर्ज केला सदर अर्जाचा विचार करून जिल्हा व्यवस्था-पक व तालुका व्यवस्थापक यांनी मला आपले सरकार सेवा केंद्राचा आयडी (Mahaonline ID) मिळवून दिला. पण आज जागतिक स्तरावर चहूकडे कोविड-१९ चालू आहे, याची सर्वांना कल्पना आहेच. परंतु ह्याच पार्श्वभूमीवर अनेक शासकीय-निमशासकीय तसेच कंत्राटी कर्मचारी आपल्या जिवाची पर्वा न करता कोरोना सारख्या महामारीच्या काळात सेवा देत आहोत. त्याप्रमाणे ग्रामपंचायत स्तरावर आपले सरकार सेवा केंद्रचालक गावातील नागरिकांना यांच्या घरापर्यंत सेवा देत आहे. पण गावात लोडशेडिंगमुळे विजेची व नेटची मोठी समस्या आहे. सदर या समस्येमुळे नागरिकांना सेवा पुरवताना केंद्र चालकांना अनेक समस्यांना तोंड द्यावे लागते. तरी सुद्धा केंद्रचालक आपल्यापरीने सेवा पुरवण्याचे काम करत असतात. म्हणूनच केंद्रचालक हा नागरिकांचा व प्रशासनाचा महत्त्वाचा घटक बनला आहे. तसेच मी ग्रामपंचायत स्तरावरून जिल्हा व्यवस्थापक श्री. प्रदीप पाटील सर व तालुका व्यवस्थापक श्री. गणेश शेलार सर यांच्या मार्गदर्शनाखा-ली आपले सरकार सेवा केंद्राचा पूर्णपणे फायदा घेऊन गावातील नागरिकांना विविध प्रकारचे शासकीय दाखले कमी वेळेत व कमी पैशामध्ये काढून देऊ लागलो.त्यानंतर माझा प्रवास अजून पुढे चालू झाला. मी सन २०१९ साली स्वतःच 10 X 10 एक गाला भाड्याने घेऊन छोटसं ऑफिस उघडलं. माझा छोटा भाऊ मला ऑफिस कामात मदत करू लागला. त्यामुळे माझ्या ऑफिसची कामे देखील सुरळीत तसेच वेळेवर होऊ लागली. सदर कामांमुळे ओळख वाढत गेली व आपले सरकार सेवा केंद्राची कामे देखील वाढत गेली. आता माझा खरा प्रवास चालू झाला, तो म्हणजे ठाणे जिल्हा व्यवस्थापक सर व कल्याण तालुका व्यवस्थापक सर यांच्या सहकार्याने ऑगस्ट-२०२० साली कल्याण तहसील सेतु सुविधेचं काम चालविण्यास करिता घेता आलं आणि कल्याण तालुक्यात सर्व सामान्य जनतेला मला सर्व प्रकारचे शासकीय दाखले (जसे- उत्पन्न दाखला, जातीचा दाखला, अधिवास दाखला, ई.)

20. SUCCESS STORIES

कमी पैशामध्ये काढून देता आले. तहसील सेतु सुविधा घेण्याकरिता मला कर्ज घ्यावं लागलं. मी दिव्यांग असल्याने मला खूप काही समस्यांना तोंड द्यावं लागलं. पण माझ्या ASSK Success Story मागे जिल्हा व्यवस्थापक, तालुका व्यवस्थापक, ग्रामसेवक, सरपंच, सदस्य व इतर वरिष्ठ अधिकारी या सर्वांचा मोलाचा वाटा आहे. त्यामुळे ही सर्व कामे करण्यात मी यशस्वी झालो. मला सहकार्य करणाऱ्या सर्वांचा मी ऋणी आहे.

मी अंकिता यशवंत गवस संगणक परिचालक कुंब्रल ता.दोडामार्ग जि.सिंधुदुर्ग. चहुबाजूनी डोंगर नद्यांच्या कुशीत लपलेले माझं छोटसं गाव म्हणजे कुटुंब. पूर्वीच्या काळात कुंभ्याची झाडे या गावात खूप होती,त्यावरून कुंब्रल या नावाचा उगम झाला. दोडामार्ग तालुक्यापासून अगदी १५ किलोमीटर अंतरावर असलेले माझे छोटेसे गाव. गावाची लोकसंख्या सुमारे १३४९ एवढी आहे. या गावात विविध जाती धर्माचे लोक राहतात."पाणी म्हणजे जीवन" याप्रमाणे लोकांचे जीवन अवलंबून असलेल्या पाण्याची उपलब्धता मोठ्या प्रमाणात असल्याने गाव सुजलाम सुफलाम आहे. त्याचप्रमाणे या गावात विविध निसर्गरम्य परिसर, आकर्षक मंदिरे प्रेक्षणीय स्थळे म्हणून ओळखली जातात. मी आपल्याला माझ्या डिजिटल इंडिया आपले सरकार सेवा केंद्र महाराष्ट्र शासनाच्या महत्त्वाकांक्षी प्रकल्पांतर्गत आजपर्यंत नागरिकांना शासनाने ज्या विविध योजना Online पद्धतीने नागरिकांच्या दारापर्यंत पोहोचविण्यास सांगितले, ते यशस्वीपणे पूर्ण केले. परंतु मी ज्या पद्धतीने अनेक समस्यांना तोंड देऊन तालुका समन्वयकांच्या मार्गदर्शना- खाली ज्या पद्धतीने एका ग्रामीण भागात इलेक्ट्रिसिटीची व इंटरनेटची मोठी समस्या असून सुद्धा नेट कनेक्शनची कशीतरी तडजोड करुन नागरिकांना गावातच योग्य प्रकारे विविध प्रकारच्या online सेवा दिल्या व आपले सरकार सेवा केंद्र बद्दलची माहिती घरा-घरात पोचविली. त्याबद्दल थोडक्यात मनोगत या ASSK Succes Story च्या माध्यमातून आपल्यासमोर मांडत आहे

आज जागतिक स्तरावर चहूकडे कोविड-१९ चा प्रकोप चालू आहे,याची कल्पना सर्वांना आहेच. परंतु ह्याच पार्श्वभूमीवर अनेक शासकीय,- निमशासकीय तसेच कंत्राटी कर्मचारी आपल्या जीवनाची पर्वा न करता कोरोना सारख्या महामारीच्या काळात सेवा देत आहेत. त्याचप्रमा- णे ग्रामपंचायत स्तरावर आपले सरकार सेवा केंद्रचालक गावातील नागरिकांना त्यांच्या घरापर्यंत जाऊन सेवा देत आहेत. ग्रामीण भागात इलेक्ट्रिसिटीची व इंटरनेटची मोठी समस्या असते. त्यामुळे आपल्या भागातील नागरिकांना सेवा देताना संगणक परिचालकाला अनेक समस्यांना सामोरे जावे लागते. तरी सुद्धा संगणक परिचालक आपल्यापरीने नागरिकांना सेवा पुरविण्याचे काम करत असतात. म्हणूनच संगणक परिचालक हा नागरिकांचा व प्रशासनाचा महत्त्वाचा दुवा बनलेला डिजिटल इंडियाच्या या महत्त्वाकांक्षी प्रकल्पामुळे जागतिक स्तरावर चालू असणाऱ्या विविध योजनांची माहिती अगदी कमी वेळेतच नागरिकांना मिळत आहे. परंतु हे सर्व शक्य झाले ते म्हणजे आमचे तालुका व्यवस्थापक केळुसकर सर यांच्या मार्गदर्शनामुळे, दोडामार्ग तालुका समन्वयक माझे मार्गदर्शक श्री. सीताराम केळुसकर सर यांच्या मार्गदर्शनाखाली व Online+Offline तसेच विविध NIC च्या ११ आज्ञावलीचे ज्ञान मला मिळत गेले. गाव पातळीवर काम करताना अनेक अडचणी निर्माण झाल्या, परंतु सरांचे मार्गदर्शन ग्रामपंचायत स्तरावरील सचिव, सरपंच तसेच इतर कर्मचारी व सदस्य यांचे सहकार्य यामुळे मी कधी मागे राहिली नाही. ग्रामपंचायतीच्या १ ते ३३ नमुन्यातील काम असो, NIC च्या ११ आज्ञावलीचे काम असो अथवा वेगवेगळ्या क्षेत्रातील Online काम असो, त्याबद्दल योग्य प्रशिक्षण, मार्गदर्शन व सर्वांचे सहकार्य मला मिळाले. त्यामुळे सर्व सेवा सुविधा कमी वेळेत व कमी खर्चात योग्यप्रकारे नागरिकांपर्यंत पोहोचविण्यास यश मिळाले. मला माझ्या कामात चांगल्या अधिकाऱ्यां- ची, तसेच चांगल्या माणसांची साथ मिळाली, त्यामुळे ही सर्व कामे करण्यात मी यशस्वी झाली.

20. PHOTO GALLERY

Training in panchyat samiti Shrur Anantpal, Dist-latur in the presence of -vista Adhikari,GS,Sarpanch,BM,KC and MT
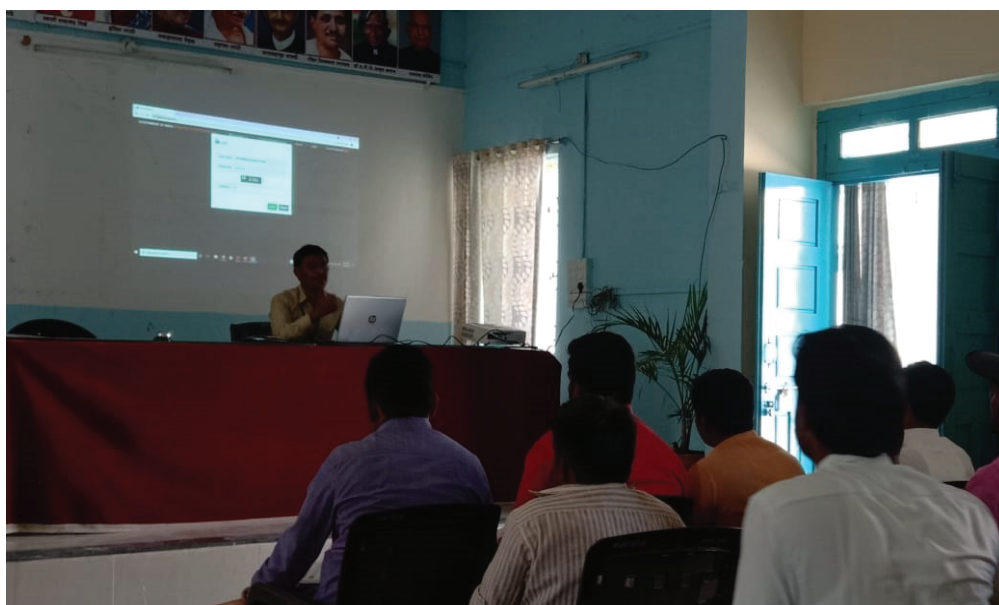
Training in panchyat samiti Jalkot, Dist-latur in the prsence of -BDO,vista Adhikari,GS,Sarpanch,BM,KC and MT

20. PHOTO GALLERY

Training in panchyat samiti Nanded in the presence of -GS,DM,ADM,BM,KC and MT

20. PHOTO GALLERY

Training in panchyat samiti Bhokar, dist Nanded in presence of -GS, DM,ADM,BM,KC and MT

20. PHOTO GALLERY

Training in panchyat samiti Loha dist Nanded in presence of - GS, ADHE,CSC DM,BM,KC and MT

Trainging in Jilha Parishad Osmanabad dist Nanded in presence of - BDO,Vistar AdhikriGS,Sarpanch,BM,KC and MT

20. PHOTO GALLERY

Training in panchyat samiti Chakur dist latur in presence of -GS,BM,KC and MT

21. OUR PREVIOUS RELEASES

20. NEWSPAPER REPORTS

लोहा पंचायत समितीत ई- ग्राम स्वराज्य अंतर्गत प्रशिक्षण

लोहा /प्रतिनिधी

लोहा पंचायत समिती येथे ई –ग्राम स्वराज्य ' अंतर्गत १५व्या वित आयोग निधी वितरण संबंधीचे प्रशिक्षण संपन्न झाले. पंचायत समिती येथे पंधरा वित

आयोग निधी प्रणालीचे प्रशिक्षण संपन्न झाले यावेळी प्राविण्य प्रशिक्षक अमोल व्यांकळस यांनी सविस्तर माहिती दिली ग्रामसेवक , केंद्रचालक यांना ई ग्राम स्वराज्य अंतर्गत १५ वित

आयोग डिजिटल स्वाक्षरी द्वारे कामाच्या खर्चाचे नियोजन कसे कराबे तसेच ऑनाइन पध्दतीने कसे केले जाणार आहे याचे प्रात्यक्षिक दाखविण्यात आले विषयी पुर्ण मार्गदर्शन सी एस सी जिल्हा व्यवस्थापक कपिल एकलारे व जिल्हा हार्डवेअर इंजिनिअर दिनेश कोनापुरे आणि आपले सरकार या प्रणालीचे तालुका व्यवस्थापक होनाजी गुरझडे यांची विशेष उपस्थित होते. यावेळी मोठ्या संख्येनी केंद्र चालक प्रशिक्षणासाठी हजर होते अशी मगिती केंद्र चालक अविनाश होळगे यांनी दिली.

Courtesy - 1. ZP: Nanded

23.1 RURAL DEVELOPMENT DEPARTMENT GOM GOT SKOCH SILVER AWARD FOR ENCROACHMENT REGULARIZATION PROJECT

23.2 AWARDS FOR THE ASSK PROJECT : E-PANCHAYAT PURASKAR FOR THE YEAR 2017-18

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded third Prize under category-I

2. Gems of Digital India for the year 2017-18.

23.3 AWARDS FOR THE ASSK PROJECT : E-PANCHAYAT PURASKAR FOR THE YEAR 2017–18

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded First Prize under category-I

HAPPY DIWALI

Please visit
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Additional info on reports
Please Contact- 8408029046

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CSC e-Governance Services Inida Limited