



अभियानअंतर्गत

'प्रधानमंत्री जन आरोग्य योजना'



ASSK

AAPLE SARKAR SEVA KENDRA

Best Service, Right Time, Right People

SEP 2023 ASSKs are envisioned as the front-end delivery points for Government, Private and Social Sector Services to Rural Citizens of Maharashtra



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FROM HON'BLE BDO



श्री प्रवीण सिनारे गटविकास अधिकारी (ऊ.श्रे.) पंचायत समिती श्रीरामपूर

आपले सरकार सेवा केंद्र अंतर्गत प्रकल्पाच्या माध्यमातून ग्रामविकास विभागाच्या मार्फत वेळोवेळी येणाऱ्या मार्गदर्शन सुचने नुसार ग्रामपंचायत पातळीवर खालील सेवा व कामे कारण्यात येतात.

ग्रामपंचायत मार्फत 1 ते 7 दाखले Mahaegram citizen connect या APP द्वारे नागरिकांना आपल्या मोबाईलच्या APP मधून online अर्ज करुन व फी भरुन तो दाखला online प्राप्त करता येतो. तसेच घरपट्टी पाणीपट्टी स्वतःची चेक करून ती भरण्याची सुविधा करून देण्यात आलेली आहे. नागरिकांना ग्रामपंचायत मध्ये जाण्याची गरज भासत नाही त्यामुळे नागरिकांच्या वेळेची बचत होऊन मानसिक त्रास कमी होण्यासाठी मदत झाली आहे. आजच्या digitel युगामध्ये श्रीरामपूर तालुक्यातील 52 ग्रामपंचायतीने मागे न राहता नागरिकांना QR कोड द्वारे ग्रामपंचायती मध्ये घरपट्टी पाणीपट्टी तसेच इतर फी भरण्याची सुविधा उपलब्ध करून दिलेली आहे. Maharashtra Right To Public services Act (महाराष्ट्र नागरी सेवा हक्क कायदया) अंतर्गत नागरिकांना । ते 7 दाखले मिळवण्यासाठी अर्ज करता येतो व online दाखला प्राप्त करून घेता येतो.

ग्रामपंचायत मध्ये आपले सरकार मेवा प्रकल्प माध्यमातून B2C,G2C,G2G महसूल चे संपूर्ण दाखले व आयुष्यमान भारत कार्ड काढणे,शेतकरी पिक विमा भरणे, श्रम कार्ड काढणे ,आभा कार्ड (Heath card) कार्ड काढणे, महाराष्ट्र शासनाने दिलेल्या वेगवेगळ्या सर्व प्रकारच्या योजना, महात्मा फुले कर्ज माफी योजना,पी एम किसान के वाय सी आणि अश्या विविध योजनेचे फॉर्म गावपातळीवर भरण्याची सुविधा उपलब्ध करून दिलेली तसेच आपले सरकार सेवा केंद्रामार्फत अत्यावश्यक सेवेत असलेल्या प्रधानमंत्री उज्वला योजनेंतर्गत गॅस बुकिंग सेवा तसेच विविध कंपनीचे गॅस टाकी वितरण करण्यात येते.त्यामुळे गावातील महिलांना, घरगुती गॅसची सुविधा 24 तास उपलब्ध करून देण्यात आलेली आहे. वरील सर्व सुविधा आपले सरकार सेवा केंद्र(ASSK) प्रकल्प अंतर्गत केंद्र चालक वितरित करतात. तसेच वेळोवेळी पंचायत समिती स्तरावरून शासिकय योजनेचे काम ग्रामसेवक हे केंद्र चालकांच्या मदतीने दिलेल्या विहित वेळेत पूर्ण करून वरिष्ठ कार्यालयास सादर करण्यास मदत होते तसेच ASSK केंदाचे तालुका व्यवस्थापक श्री किरण मारुती भालदंड हे वेळोवेळी केंद्र चालक व 'ग्रामसेवक यांना वेगवेगळ्या नवीन येणाऱ्या प्रणालीचे ट्रेनिंग देऊन त्यांना येणाऱ्या अडचणी सोडवितात. तसेच वेळोवेळी ग्रामपंचायतींना भेटी देऊन केंद्र चालक यांचा आढावा घेतात व त्यांच्या अडचणी सोडवितात.

आपले सरकार सेवा केंद्र चालक हे आपल काम अतिशय उत्कृष्टपणे करीत असून नागरिकांना देण्यात येणाऱ्या वैयक्तिक सेवा व प्रशासिकय काम गाव पातळीवरील केंद्र केंद्राआपले सरकार सेवा केंद्राची महत्वाची भूमिका बजावत असून भविष्यात त्यांची भूमिका हि वाढतच जाणार हे निश्चित आहे.

ACRONYMS



RDD Rural Development Department Government of Maharashtra



ASSK Aaple Sarkar Seva Kendra



CSC Common Service Center

CSC 2.0

Project Name for Implementing CSCs at all Gram Panchayat



KC Kendra Chalak



DM District Manager



BM Block Manager



PM Project Manager



PC **Project Coordinator**



TM Training Manager



MT Master Trainer



H/W Engr Hardware Engineer



ERP Enterprise Resource Planning



Panchayati Raj Institutions



ZP Zilla Parishad



BP **Block Panchayat**



GP Gram Panchayat



DPMU District Project Management Unit



SPMU State Project Management Unit



TDS Tax Deducted at Source



GST Goods and Services Tax

3 REVISION HISTORY

Sr.No	Date	Version	Description of Change
1	15th May 2017	1.1	First released Version
2	31st May 2017	1.2	Second released Version
3	15th June 2017	1.3	Third released Version
4	1st July 2017	1.4	Fourth released Version
5	31st July 2017	1.5	Fifth released Version
6	15th August 2017	1.6	Sixth released Version
7	31st August 2017	1.7	Seventh released Version
8	28th September 2017	1.8	Eighth released Version
9	31st October 2017	1.9	Ninth released Version
10	30th November 2017	1.10	Tenth released Version
11	31st December 2017	1.11	Eleventh released Version
12	31st January 2018	1.12	Twelfth released Version
13	28th February 2018	1.13	Thirteenth released Version
14	31st March 2018	1.14	Fourteenth released Version
15	30th April 2018	1.15	Fifteenth released Version
16	31st May 2018	1.16	Sixteenth released Version
17	30th June 2018	1.17	Seventeenth released Version
18	31st July 2018	1.18	Eighteenth released Version
19	31st August 2018	1.19	Nineteenth released Version
20	30th September 2018	1.20	Twentieth released Version
21	31st October 2018	1.21	Twenty-First released Version
22	30th November 2018	1.22	Twenty -Second released Version
23	31st December 2018	1.23	Twenty-Third released Version
24	31st January 2019	1.24	Twenty-fourth released Version
25	28th February 2019	1.25	Twenty-fifth released Version
26	31st March 2019	1.26	Twenty-sixth released Version
27	30th April 2019	1.27	Twenty-seventh released Version
28	31st May 2019	1.28	Twenty - eighth released Version
29	30th June 2019	1.29	Twenty - Nineth released Version
30	31st July 2019	1.30	Thirtieth - released Version
3	AAPLE SARKAR S	SEVA KENDRA IMPLE	MENTATION STATUS REPORT

Revision History

Sr.No	Date	Version	Description of Change
31	31st August 2019	1.31	Thirty - First released Version
32	30th September 2019	1.32	Thirty - Second released Version
33	31st October 2019	1.33	Thirty - Third released Version
34	30th November 2019	1.34	Thirty - Fourth released Version
35	31st December 2019	1.35	Thirty - Fifth released Version
36	31st January 2020	1.36	Thirty - Sixth released Version
37	29th February 2020	1.37	Thirty - Seventh released Version
38	31st March 2020	1.38	Thirty - Eighth released Version
39	30th April 2020	1.39	Thirty - Ninth released Version
40	31st May 2020	1.40	Fortieth - released Version
41	30th June 2020	1.41	Forty - First released Version
42	31st July 2020	1.42	Forty - Second released Version
43	31st August 2020	1.43	Forty - Third released Version
44	30th September 2020	1.44	Forty - Fourth released Version
45	31st October 2020	1.45	Forty - Fifth released Version
46	30th November 2020	1.46	Forty - Sixth released Version
47	31st December 2020	1.47	Forty - Seventh released Version
48	31st January 2021	1.48	Forty - Eighth released Version
49	28th February 2021	1.49	Forty - Ninth released Version
50	31st March 2021	1.50	Fiftieth - released Version
51	30th April 2021	1.51	Fifty - First released Version
52	31st May 2021	1.52	Fifty - Second released Version
53	30th June 2021	1.53	Fifty - Third released Version
54	31st July 2021	1.54	Fifty - Fourth released Version
55	31st August 2021	1.55	Fifty - Fifth released Version
56	30th September 2021	1.56	Fifty - Sixth released Version
57	31st October 2021	1.57	Fifty - Seventh released Version
58	30th November 2021	1.58	Fifty - Eighth released Version
59	31st December 2021	1.59	Fifty - ninth released Version
60	31st January 2022	1.60	Sixtieth released Version
	AAPLE SARKAR SEVA KE	NDRA IMPLEMENTAT	ION STATUS REPORT 4

Revision History

Sr.No	Date	Version	Description of Change
61	28th February 2022	1.61	Sixty - First released Version
62	31st March 2022	1.62	Sixty - Second released Version
63	30th April 2022	1.63	Sixty-third released version
64	31 st May 2022	1.64	Sixty-fourth released version
65	30 th June 2022	1.65	Sixty-five released version
66	31 th July 2022	1.66	Sixty-six released version
67	31st August 2022	1.67	Sixty-seven released version
68	30 th Sep 2022	1.68	Sixty-eight released version
69	31 st Oct 2022	1.69	Sixty-nine released version
70	30 th Nov 2022	1.70	Seventy released version
71	31 st Dec 2022	1.71	Seventy One released version
72	31 st Jan 2023	1.72	Seventy-Two released version
73	28th Feb 2023	1.73	Seventy-Three released version
74	31 st March 2023	1.74	Seventy-Four released version
75	30th April 2023	1.75	Seventy-Five released version
76	31th May 2023	1.76	Seventy-Six released version
77	30 th June 2023	1.77	Seventy-Seven released version
78	31 st July 2023	1.78	Seventy-Eight released version
79	31 st Aug 2023	1.79	Seventy-Nine released version
80	30 th Sep 2023	1.80	Eighty released version

4. ABOUT CSC 2.0 (AAPLE SARKAR SEVA KENDRA)

DOORSTEP DELIVERY OF G2C, G2G, G2B, B2C SERVICES TO RURAL POPULATION, DIGITIZATION OF GRAM PANCHAYAT RECORDS - A STEP TOWARDS PAPERLESS GOVERNANCE.

e-PRI (Panchayati Raj Institution) project under the Bharat Nirman National e Governance Plan is one of the Mission Mode Projects declared by Ministry of Panchayati Raj, Government of India to strengthen the Panchayati Raj Institutions by making their working more transparent and by stream-lining their working.

The project envisages delivering a range of G2C, G2G and B2C services, thereby serving the rural population at their doorstep. Accordingly, Rural Development Department, Government of Maharashtra appointed CSC e-Governance Services India Limited (CSC SPV) - a Company under DelTy, Govt. of India as the implementing agency to conceive, operationalize, rollout and monitor the implementation of Common Service Centers Scheme (CSCs) in all the Gram Panchayats under the branding of Aaple Sarkar Seva Kendra (ASSK) in Maharashtra through ICT enabled front-end rural service delivery points (single window) established within the Gram Panchayat.

4.1 PROJECT OBJECTIVES

- Provide accessible and efficient citizen services (G2G, G2C, and B2C) to the rural population and to facilitate e-governance activities in Gram Panchayats in order to make them efficient, accountable and transparent.
- Strengthen the Panchayati Raj Institutions by stream-lining their working, making them more transparent and requiring 'less-paper' in their functioning.
- Ensuring Timely, Efficient and Transparent delivery of Public Services through single window system at the door step of villagers.
- Making available the required information on centralized integrated database, so as to implement Government schemes efficiently and effectively at grass-root level.
- Data digitization of all records of the village.
- Provide various kinds of MIS to Government functionaries for planning and policy formulation.

SERVICES AT THE DOORSTEP OF THE CITIZEN (SINGLE WINDOW SOLUTION)











Education Services



Other Dept. Services



















Training Services



All ASSKs are recognized as CSC centres

B2C, G2C AND G2G services at ASSK

Village Panchyat as SP for Financial Inclusion

Selected Services are available in offline mode

4.2 Project Initiation Details

- CSC submitted proposal for initiation of CSC2.0 Project in Maharashtra to Rural Development Department on 21/04/2016
- After several rounds of discussions and negotiations, RDD accepted the proposal and completed all the associated formalities for the project initiation.
- Rural Development Department, Govt. Of Maharashtra issued a GR dated 11-8-2016
- Agreement was signed for the project initiation on 22nd Nov 2016 between RDD / DIT, Govt. of Maharashtra and CSC SPV
- Project started on 1st December 2016

4.3 Project Stakeholders

 The primary stakeholders of this project are the rural citizens of the 27861 Gram Panchayats, 351 Block Panchayats, 34 Zilla Panchayats, Rural Development Department, other departments, officials at various levels, MoPR-Govt. of India, the host of business enterprises offering B2C services and the Kendra Chalaks (Village Level Entrepreneurs rendering services at Village Level through ASSK Centers).

4.4 Project Implementation Team

Project Implementation Agency: CSC E-Governance Services India Limited

RDD Project Cell

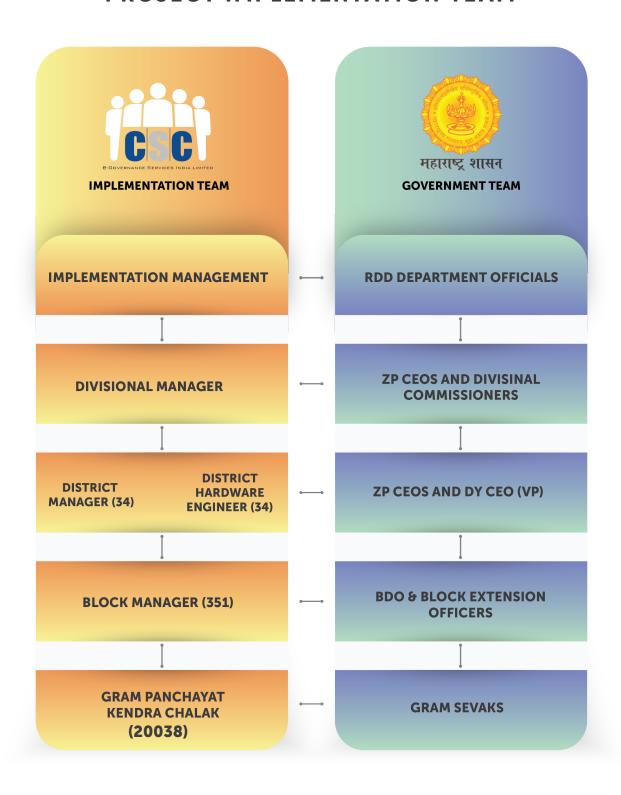
- Add.Chief Sec. RDD
- Dy.Sec. RDD
- Section Officer RDD
- SPMU
- Technical and Administrative Support staff at RDD

ASSK Approved Centres and Process to Set up ASSK

- RDD finalized the criteria for the selection of ASSKs/Common Service Centres in the respective Gram Panchayats.
- RDD mailed the data of approved centres for 34 districts to CSC
- CSC's MIS team mapped the GPs against LGD codes and created the database for RDD on approved centers.
- Process for revising List (Sudharit Yadi): Process for updating the list of GPs is in progress on an-going basis.

About CSC ____CSC

AAPLE SARKAR SEVA KENDRA (ASSK) PROJECT IMPLEMENTATION TEAM



4.5 Scope of activities under ASSK Project

- Develop and implement comprehensive software covering all the activities of the Gram Panchayat, which will generate reports and MIS that GPs need to submit to RDD and MoPR periodically.
- Digitization of records, data entry updating & maintenance of 1 to 33 registers of Gram Panchayats.
- Data entry and usage of Govt. of India sponsored software 11 NIC applications.
- Render O7 Services Under Right to Services Act and 13 Self Declarations
- Roll out user-charges-based G2C and B2C Services which will make ASSK enterprise economically viable.
- Ensure sustenance of the project through implementation support, management support, software support, monitoring and evaluation.
- RDD to provide policy support through appropriate government instruments.
- Develop and implement comprehensive Mobile Application for tracking all the activities of the implementation team and which will display reports and MIS.

1. Citizen application 2. Application process and service fee 4. Services delivery to citizen

5 PROJECT PROGRESS

Quick Updates

- KCs on board count 20,038 BMs On board Count 351, DMs on board Count 34 and 34 H/w Engineers.
- First version of payment system Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.
- Second version of payment system Launched in April 2019 by Hon'ble Principal Secretary, RDD.
- E-Gram soft Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.
- Govt. of Maharashtra's Farm Loan Waiver scheme CSMSSY started in Maharashtra in the last week of July 2017. ASSK - KC received biometric devices for registration of beneficiaries after 28th July 2017. No. of beneficiary forms registered by ASSK-KCs up to 15th September 2017 -24,80,451
- 100% Gram Panchayats have entered GPDP Plans and approved in Plan Plus for FY 2016-17 2017-18, 2018-19, 2019-20, 2021-22, 2022-23 and 2023-24 gpdp 98 % plan complete online, remaining in process.
- Data Collection of Elected Representatives (Sarpanch & Upsarpanch) is Completed and Disbursment of Sarpanch, Upsarpanch Payments stared since July 2019.
- GP Employee Payment System implemented and payments disbursed for April 2018 to June 2023. Aug 2023 payment process is ongoing
- GPDP Gram Sabha Data Entry and Action Plans Data Entry for FY 2023-24 is ongoing.
- CSC physical verification (QC) and GIS Mapping using Mobile App is Progressing towards 100%.
- Successfully implemented ASMITA program for beneficiary girls in ZP schools through ASSK Team.
- Integration of Priasoft& PFMS Started for 14th FC as well as 15 FC is in Progress.
- Implementation of m-Action Soft initiated in Maharashtra For 2017-18, 2018-19, 2019-20, 2020-21, 2021-22 & 2022-23.
- Encroachment Regularization Process Data Entry and Regularization process is phase one implemented.

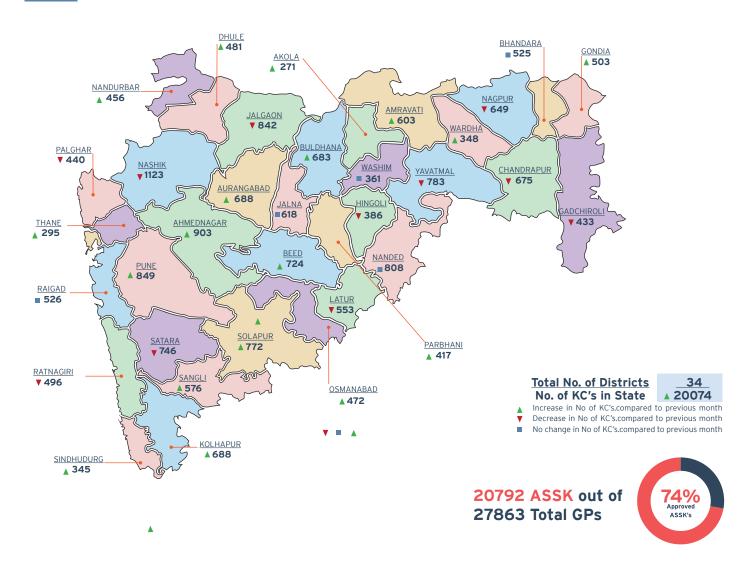
DEPARTMENT-WISE G2C SERVICES COUNT

	DEPARTMENTS	NO OF SEVICES	DEPARTMENTS NO SEVIO	OF CES
1.	Agriculture	11	26. Maharashtra Jeevan Pradhikaran	2
2.	Agriculture Department	15	27. Maharashtra Pollution Control Board	4
3.	Department Of Animal Husbandry & Dairy	10	28. Medical Education And Drug Department - AYUSH	7
4.	Department Of Co-Operation, Marketing And Textiles	5	29. Medical Education And Drug Department - DMER	7
5.	Department Of Fisheries	6	30. Medical Education And Drug Department	6
6.	Department Of Registration & Stamps (IGR)	15	31. Minority Development Department	1
7.	Directorate Of Govt. Printing And Stationary	4	32. Municipal Corporation Of Greater Mumbai	12
8.	Energy - Maharashtra State Electricity	3	33. Nagpur Municipal Corporation	2
9.	Distribution Co. Ltd.	3	34. Public Health Department	4
10.	Energy Department	13	35. Revenue Department	16
11.	Entertainment Duty Finance Department	1	36. Rural Development And Panchayat Raj Department	13
12.	(Directorate Of Insurance) Finance Department	7	37. School Education And Sports Department	17
13.	Sales Tax Department Services Food & Public Distribution System (PDS)	1	38. Skill Development And Entrepreneurship Department	2
14.	Forest Department	10	39. Social Justice And Special Assistance Department	10
15.	Ground Water Surveys And Development Agend (GSDA)	су 3	40. Tourism And Cultural Affairs - Directorate Of Archives	7
16.	Higher And Technical Education Department	15	41. Tourism And Cultural Affairs - Gazetteers Department	1
17.	Home Department	7	42. Tourism And Cultural Affairs Department	3
18.	Maharashtra Maritime Board Housing Departm MHADA	ent - 12	43. Tourism And Cultural Affairs Department - MTDC	4
19.	Housing Department - Mumbai Building Repairs And Reconstruction Board	4	44. Tourism And Cultural Affairs Department - P L Deshpande Maharashtra Kala Academy	2
20.	Housing Department - Slum Rehabilitation Authority	4	45. Tourism And Cultural Affairs Department - Stage Performances Scrutiny Board	3
21.	Industries Department	10	46. Transport Department	14
22.	Labour Department	39	47. Tribal Development Department	5
23.	Land Record Department	23	48. Urban Development Department	15
24.	Law And Judiciary Department	3	49. Water Resources Department	10
25.	Maharashtra Indl. Devp. Corp.	7	50. Women And Child Development Dept.	12
			Grand Total 4	420

7 CSC 2.0 MH STATE ASSK CENTER STATUS

As on 31st Aug 2023 CSC 2.0 ASSK project has 20,038 Kendra Chalaks on-board in Maharashtra who are rendering services to the rural citizens across Maharashtra. Approximately, 96.45 Grampanchayats are covered by the KCs. The process of on-boarding KCs is a continuous one since there is a regular churn of KCs.v

7.1 COVERAGE MAP OF GRAM PANCHAYATS:



7.2 COVERAGE OF GRAM PANCHAYATS:

Aaple Sarkar Seva Kendra - Total Grampanchayats In Maharashtra are 27861. Where GOM have approved **20799** ASSK - Centers. We have On-boarded **20,038** Kendra Chalak's in Maharashtra. We have covered almost all the Grampanchayats of Maharashtra, where we are Delivering Services at **97.05%** Grampanchayats of Maharashtra.

District	Block Count	Total GPs	Approved ASSK's	Number. Of KC's	Individual Centre	Cluster Centre	By Clusters Covered Grampanchayats	Total Covered Grampanchayats	Total	% Of GP Coverage
Ahmednagar	14	1318	931	903	566	365	751	1318	1318	96
Akola	7	535	283	271	56	227	479	535	535	95
Amravati	14	841	625	603	419	206	421	841	841	96
Aurangabad	9	868	701	688	547	154	317	868	868	98
Beed	11	1031	756	724	513	243	518	1031	1031	95
Bhandara	7	541	529	525	517	12	24	541	541	99
Buldhana	13	871	699	683	553	146	316	871	871	97
Chandrapur	15	825	690	675	564	126	261	825	825	97
Dhule	4	541	495	481	448	47	93	541	541	97
Gadchiroli	12	459	440	433	424	16	32	459	459	98
Gondia	8	546	511	503	470	41	75	546	546	98
Hingoli	5	563	397	386	249	148	314	563	563	97
Jalgaon	15	1153	893	842	660	233	491	1153	1153	94
Jalna	8	778	647	618	468	179	310	778	778	95
Kolhapur	12	1025	736	688	499	237	526	1025	1025	93
Latur	10	785	558	553	303	255	482	785	785	99
Nagpur	13	768	658	649	548	110	220	768	768	98
Nanded	16	1310	815	808	421	394	888	1310	1310	99
Nandurbar	6	595	481	456	377	104	218	595	595	94
Nashik	15	1385	1174	1123	974	200	410	1385	1385	95
Osmanabad	8	622	480	472	351	129	271	622	622	98
Palghar	8	473	458	440	443	15	30	473	473	96
Parbhani	9	703	425	417	207	218	496	703	703	98
Pune	13	1385	933	849	623	310	756	1385	1384	91
Raigad	15	810	547	526	341	206	469	810	810	96
Ratnagiri	9	846	527	496	292	235	554	846	846	94
Sangli	10	699	594	576	495	99	204	699	699	96
Satara	11	1495	813	746	362	451	1131	1495	1494	91
Sindhudurg	8	431	359	345	286	73	145	431	431	96
Solapur	11	1019	786	772	553	233	466	1019	1019	98
Thane	5	430	307	295	214	93	216	430	430	96
Wardha	8	520	364	348	216	148	304	520	520	95
Washim	6	491	366	361	245	121	246	491	491	98
Yavatmal	16	1201	814	783	461	353	740	1201	1201	96
TOTAL	351	27863	20792	20038	14665	6127	13174	27863	27861	96

7.3 CSC - ID CREATED FOR ASSK - ASSK - KENDRA CHALAK'S

District	ASSK's Approved	On boarded NO OF KC	KC On boarding Status (%)	Total No. of CSC and Ref. ID Created	Pending CSC ID Creation	CSC ID Created- Status (%)	MOL Services ID Activation (%)
Ahmednagar	931	903	97	858	45	95.02	85.87
Akola	283	271	96	266	5	98.15	92.51
Amravati	625	603	96	596	7	98.84	96.46
Aurangabad	701	688	98	675	13	98.11	89.40
Beed	756	724	96	715	9	98.76	89.40
Bhandara	529	525	99	523	2	99.62	98.85
Buldhana	699	683	98	668	15	97.80	89.46
Chandrapur	690	675	98	670	5	99.26	91.80
Dhule	495	481	97	469	12	97.51	93.32
Gadchiroli	440	433	98	432	1	99.77	90.37
Gondia	511	503	98	493	10	98.01	96.13
Hingoli	397	386	97	383	3	99.22	82.59
Jalgaon	893	842	94	816	26	96.91	96.01
Jalna	647	618	96	604	14	97.73	93.99
Kolhapur	736	688	93	657	31	95.49	85.80
Latur	558	553	99	537	16	97.11	90.24
Nagpur	658	649	99	644	5	99.23	95.42
Nanded	815	808	99	801	7	99.13	91.42
Nandurbar	481	456	95	448	8	98.25	95.35
Nashik	1174	1123	96	1092	31	97.24	86.51
Osmanabad	480	472	98	456	16	96.61	94.71
Palghar	458	440	96	424	16	96.36	85.92
Parbhani	425	417	98	407	10	97.60	85.92
Pune	933	849	91	786	63	92.58	78.60
Raigad	547	526	96	504	22	95.82	75.55
Ratnagiri	527	496	94	464	32	93.55	82.00
Sangli	594	576	97	539	37	93.58	89.17
Satara	813	746	92	724	22	97.05	94.62
Sindhudurg	359	345	96	318	27	92.17	96.02
Solapur	786	772	98	748	24	96.89	96.05
Thane	307	295	96	280	15	94.92	87.36
Wardha	364	348	96	343	5	98.56	99.71
Washim	366	361	99	358	3	99.17	97.75
Yavatmal	814	783	96	777	6	99.23	96.13
	20792	20038		19475	563		

8. TRAINING AND CAPACITY BUILDING

- RDD & CSC use Train-the-Trainer model for application training to users from the HQ to the Gram Panchayat.
- First level training is conducted for District Managers at a central location by Training Manager and Master Trainers.
- These Master Trainers conduct next level training of all applications to Govt. Officers, Block Managers & Kendra Chalaks (KC) in a phased manner.
- In order to keep their requisite technical knowledge up-to-date and also for ensuring constant familiarity of all applications, continuous training programs are provided to KCs through defined training calendar, which is tracked online.
- To enhance the management skill set and team work amongst the project management team for supervising training workshops of the team, Personality & Emotional Intelligence Development Workshops has been conducted in the system.
- To expedite the training process, e-Learning Management System is utilized, This ensures availability of learning content 24+7, thus supporting Continuous Training
- Online PDF manuals and printed copy of the manuals is made available for continuous learning of KCs.
- 3 Orientation Programs for selected DMs and BMs have been held at YASHADA Pune till date.

Method:

The choice of method for transferring and exchanging knowledge will depend on the audience and the message. However, it is also worth noting, that knowledge is most effectively exchanged when using multiple methods.



1. Train the Trainer Method:

This method is very useful in transforming skills and knowledge. Skills/Knowledge exchange is preferable to knowledge transfer since a two-way flow of information can lead to an ongoing dialogue between knowledge producers and users and create learning opportunities for both groups.



2. Grouping of ASSK Members

Grouping of people with common interests who interact regularly to share knowledge - is one interactive delivery method that effectively initiates and sustains collaboration among a diverse group of individuals.

Grouping of ASSK Team Members:

- Project Manager
- SPMU and State Level Govt. Officials
- District Manager
- Dy. CEO and Account Officer
- Block Manager
- BDO, ABDO, TPO

- Kendra Chalak
- · Gramsevak, Sarpanch
- · Technical Support Executive
- · Other Department Officials
- Account Executive
- HR Executive

8.1 DETAILS OF TRAINING/WORKSHOP ORGANIZED BY CSC SPV

	DATE	SUBJECT	ATTENDING
1.	28th Nov to 30th Nov 2019	ASSK Project Implementation Review Meeting	ASSK Project Implementation Review Meeting Conducted in presence of Honble Principal Secretary and RDD Officials.
2.	17th and 18th Jan 2020	PM, DM, and BM Review Meeting at Pune	Review Conducted about all NIC application,eGramsoft, Payment collection, Service Delivery,Smart Ticket Status and 7th Economic Survey.
3.	19th May 2020	PM, DM, and MT Review Meeting on Zoom VC	Review Conducted about all NIC application,e- Gramsoft, Outstanding Payment collection, CSC Service Delivery,CSC Activity Services
4.	19th May 2020	PM, DM, and MT Review Meeting on Zoom VC	Review Conducted about all NIC application,e- Gramsoft, Outstanding Payment collection, CSC Service Delivery,CSC Activity Services
5.	24th June 2020	PM's, HW,DM and MT Review Meeting on Zoom VC	Review Conducted about e-Gramsoft Offline Application, eGramsoft Data entry Reflection, New Patch File
6.	25th Sept 2020	PM's, HW,DM and MT Review Meeting on Zoom VC	Review Conducted about Oustanding Payment, CSC Id and MOL Services, e-Gramsoft Offline Application, eGramsoft Data entry Reflection,Swamitava Namuna 8 Drone survey ,eGramswaraj Application
7.	29th DEC 2020	PM's, DHE,AHE and MT Review Meeting on Zoom VC	Review Conducted on eGramsoft Application and Uploading XML File,Printer Consumables,hardware and ERP Tickets
8.	23rd Feb 2021 to 26th Feb 2021	Training and Certification PM's, DM's,ADM and MT at Pratham Arora Center for Education, Aurangabad	TISPRI Certificcation (Orientation & Assessment) Program of State Level Master Resource Person
9.	22 March 2021 to 25 March 2021	Training and Certification DM's, ADM and MT at Krushi Vidnyan Kendra, Baramat	TISPRI Certificcation (Orientation & Assessment) Program of State Level Master Resource Person
10.	19th May 2021	Training of ALL DM's,ADM PM's and MT on ZOOM VC	Training on Digipay,Insurance and Covid-19 app by CSC team
11.	27th May 2021	Review of DyCEO ALL DM's,ADM PM's and MT on ZOOM VC	Review and Training on PFMS integration,eGramswaraj, CSC Services,Pyament collection, GST and TDS
12.	16th June2021	Review Meeting of DM, ADM, MT and PM On ZOOM VC	Review On Resource Project Status,PFMS DSC Integration,Resource bank account opening, New GP to ZP collection and Old outstanding, Training and meeting upload status

DATE	SUBJECT	ATTENDING
13. 22nd June 2021	Discussion and Review of Hon. Add. Chief Secretary (RDD), CEO,DM,PM, Implementation Team On ZOOM VC	Discussion and Review on Year book/Day book closing and DSC Registration of Checker Maker at all Layers (GP, PS and Zp)
14. 15th and 16th July 2021	Training of DM,MT and PM With NIC and MOPR on ZOOM VC	Training of GP Profile,Planning, Reporting,Accounting(DSC Management,Vendor Management and FTO Management)
15. 28th July 2021	Discussion and Review of DM,MT and HE on ZOOM VC	Discussion and Review on Data entry for ONE GOV Page and MSEB Google Form,Resources project attendance, data entry for GST Project,ZP and PS PFMS integration
16. 6th August 2021	Discussion and Training With DM,MT and PM	Discussion and Training of Year Book Closing for ZP and PS.
17. 9th August 2021	Meeting and Training with Dy.CEO, DM,PM RDD Team and MT	Training and Meeting of Citizen Charter and Rashtragaan Activity
18. 01 September 2021	Training Meeting EGS Closing and PFMS	VC Review Meeting in the presence of DM, HE,BM & MT
19. 02 September 2021	Topics GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of DM,HE & BM on topics
20. 02 September 2021	EGS GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of DM,HE & BM on topics.
21. 02 September 2021	EGS GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of BM, KC on topics.
22. 02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
23. 02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
24. 02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
25. 03 September 2021	Training Meeting EGS Closing and PFMS	Training With Bdo EVOP Sarpacnh ,GS,BM,MT
26. 03 September 2021	EGS Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Review Meeting All DMs and PM,HE,MT
27. 06 September 2021	Training Meeting EGS Closing and Issues	Training Meeting with DM,EVOP, BM , MT
28. 07 September 2021	Training Meeting EGS Transfer & Deduction	Training Meeting withDyceo sir ,CAFO Sir, PS Account Officers,Dm,PM,Swami sir

DATE	SUBJECT	ATTENDING
29. 15 September 2021	EGS GP Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Google Meet Review Meeting in the presence of DM,ADM,HE,BM & MT on topics
30. 16 September 2021	EGS Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Zoom VC Review Meeting in the presence of DM, HE,BM & MT
31. 17 September 2021	ERP Onboarding and Payment issue	Meeting With All Dms and PM
32. 17 September 2021	EGSGP Profile, Panchayat Charter, Indiaat75.	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
33. 18 September 2021	ERP Onboarding and Payment issue	Review Meeting All DMs and PM,HE,MT
34. 20 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
35. 21 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
36. 22 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
37. 24 September 2021	EGS Transfer & Deduction	Zoom VC Training Meeting with DM,CAFO Sir, PS Account Officers, BM
38. 28 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
39. 29 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
40. 18 October 2021	Divisional review meeting, at Nagpur, Jilha parishad ZP	Review meeting in the presence of PM, DM, HE, BM, MT
41. 20 October 2021	Divisional review meeting at Amravati, Jilha parishad ZP	Review meeting in the presence of PM, DM, HE, BM, MT
42. 27 October 2021	Divisional review meeting at Nashik, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
43. 8 November 2021	Divisional review meeting at Latur, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
44. 16 November 2021	Divisional review meeting at Jalna, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
45. 19 November2021	Divisional review meeting at Thane, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
46. 09 December 2021	Division Aurangabad review meeting Online	Review meeting in the presence of PM, DM, HE, MT

DATE	SUBJECT	ATTENDING
47. 21 December 2021	Division Nagpur review meeting Online	Review meeting in the presence of PM, DM, HE, MT
48. 22 December2021	Division Amravati review meeting Online	Review meeting in the presence of PM, DM, HE, MT
49. 27 December 2021	Division Latur review meeting Online	Review meeting in the presence of PM, DM, HE, MT
50. 06 January 2022	Maha One Gov	Review meeting in the presence of PM, DM, HE, BM, MT
51. 17 January 2022	Cultural Activity Survey	Training in the presence of PM, DM, HE, BM, MT
52. 19 January 2022	Training in the presence of PM, DM, RGSA Team,MT	Training in the presence of PM, DM, RGSA Team,MT
53. 25 February 2022	Divisional review meeting At Palghar, Jilha Parishad.	RGSA Review meeting in the presence of CEO, Dy CEO
54. 13 May 2022	Thane ZP HOD Training	EGS Training with Dy Ceo and All Dept.HODs
55. 27 July 2022	Nagpur Zilha Parishad Meeting	Review meeting in the presence of PM, DM, HE, BM, MT
56. 22 September 2022	Maha eGram Inauguration	Chinchvad, Pune, Maharashtra
57. 22 December 2022	National Level Orientation Workshop Thematic Panchayat plan	MoPR Team Govt.Of India , NIC Team, Director of SIRD, Project Director RGSA,Dyceos,DMs,MTs
58. 17 Jan 2023	ASSK Review Meeting State Level	Attending Project Head, PMs , DMs, MTs, HEs.
59. 5 Feb 2023	State Level Orientation workshop	Attending Hon'ble Ac's Sir Project Director RGSA, CEOs, PDs, Commissioners DY CEOs, PMs, DMs.
60. 10 march 2023	State Level ASSK Review Meeting At Pune	Review Meeting in presence of Project Head , Project Managers , DMs , MTs , Technical Team and HEs
61. 16 March 2023	ASSK Konkan Division Level Meeting Panvel	Review Meeting with Project Manager , DMs, Bms, HEs and MT.
62. 20 March 2023	Conducted Divisional Meeting At Aurangabad	Review meeting in the presence of PM, DMs, HE, BMs, MT
63. 21 March 2023\	Conducted Divisional Meeting At Nashik	Review meeting in the presence of PM, DMs, HE, BMs, MT
64. 28 March 2023	Conducted Divisional Meeting At Solapur	Review meeting in the presence of PM, DMs, HE, BMs, MT

*For Old Training Details Kindly Visit https://mh.gov2egov.com

DATE	SUBJECT	ATTENDING
65 20 April 2023	State Level ASSK Review Meeting At Pune-	Review Meeting in presence of Project Head , Project Managers , DMs , MTs , Technical Team and HEs
66 3 May 2023	State Level Training at Pune - Yashda	Attending Hon'ble Ac 's Sir ,Project Director RGSA, DyCEOs, PMs, DMs
67 14 June 2023	State Level Training at Pune - YASHDA	Attending Project Director RGSA, DYCEOs,PMs,DMs and MTs
68 27 July 2023	Division Wise Review Meeting At Pune	Review Meeting in Presence Of Project Head Project Managers, DMs, MTs BMs and Technical Team.
69 30 Aug 2023	Division Wise Review Meeting At Pune	Review Meeting in Presence Of Project Head Project Managers, DMs, MTs BMs and Technical Team.
70. 30 Sep 2023	Division Wise Review Meeting At Pune	Review Meeting in Presence Of Project Head Project Managers, DMs, MTs BMs and Technical Team.

*For Old Training Details Kindly Visit https://mh.gov2egov.com

8.2 NUMBER OF TRAININGS CONDUCTED AT DISTRICT AND BLOCK LEVEL - MONTH WISE STATUS

Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
	25.	Jan	91	82	23	490	609
	26.	Feb	57	40	12	390	499
	27.	Mar	42	10	6	194	252
	28.	Apr	2	1	0	0	3
	29.	May	5	11	2	85	103
	30.	June	14	17	5	156	192
	31.	July	48	41	16	258	363
	32.	Aug	26	29	4	194	253
	33.	Sept	53	50	7	291	401
	34.	Oct	24	28	8	241	301
	35.	Nov	41	34	3	191	269
	36.	Dec	60	40	12	418	530
	37.	Jan	49	53	12	412	526
	38.	Feb	20	26	5	189	240
	39.	Mar	91	88	14	547	740
	40.	Apr	43	33	3	335	414
<u></u>	41.	May	48	39	9	353	449
	42.	June	38	25	2	222	287
	43.	July	35	34	2	273	344
	44.	Aug	32	28	0	240	300
	45.	Sept	83	69	12	470	634
	46.	Oct	58	43	4	463	568
	47.	Nov	36	29	1	289	355
	48.	Dec	57	55	8	541	661
	TO	TAL	2994	2799	708	13021	19522

Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
	49.	Jan	76	83	14	583	756
	50.	Feb	4	42	15	367	489
	51.	Mar	86	69	17	579	751
	52.	Apr	81	69	12	608	770
N	53.	May	75	65	10	611	761
	54.	June	60	50	2	598	610
	55.	July	78	72	3	620	773
	56.	Aug	79	76	2	613	770
	57.	Sept	53	64	6	575	698
	58.	Oct	76	63	5	581	725
	59.	Nov	66	59	6	628	759
	60.	Dec	52	64	4	641	761
	61.	Jan	53	43	3	567	666
	62.	Feb	58	55	4	612	729
	63.	Mar	36	37	4	545	662
	64.	April	46	40	4	650	740
	65.	May	33	34	1	485	553
	66.	June	40	35	5	595	675
	67.	July	46	47	8	606	707
	68.	Aug	34	35	1	599	669
	69.	Sept	41	36	3	542	622
	TC	TAL	4228	3937	837	25126	34128

*For years 2018-2019 Kindly Visit https://mh.gov2egov.com

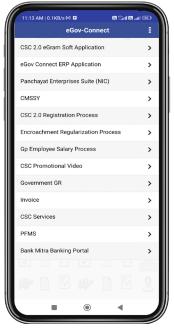
8.3 TRAINING AGENDA Q2 - 2023-24

- 1) GEM & E Tender Training For KC's
- 2) eGramswaraj Daily Transactions
 - a. Action Soft & M-action Soft Progress Reporting
 - b. Voucher Entry, Month Book Closing, Year Book Closing
 - c. (EGS + PFMS Troubleshooting)
- 3) GS NIRNAY Mob App Installation and Sabha Recording
- 4) Mahaegram Demonstration to CEO, DYCEO.
- 5) Egramsoft Data Convert (Namuna 8) Auto process
- 6) Sarpanch & Upsarpanch Data Correction
- 7) Updating of Basic Amenities Data
- 8) Mahaone Gov Data Entry (Namuna 1,8,9,10,11,12,13,31)
- 9) Updating of Registers (Birth, Death, Marriage)
- 10) Services Delivery (1 to 7 Services & Self Declaration)
- 11) Tax Collection Citizen App Installation & Transactions
- 12) Digital Seva Portal B2C & G2C Services Delivery.
- 13) MOL and Service Plus Services Delivery
- 14) GP Employee Payment GPF A/C Correction and Approval.
- 15) Gram Manchitra (GIS Application)
- 16) TMP Data Entry

Training Material Available on this web site

https://mh.gov2egov.com & mobile app eGov-connect





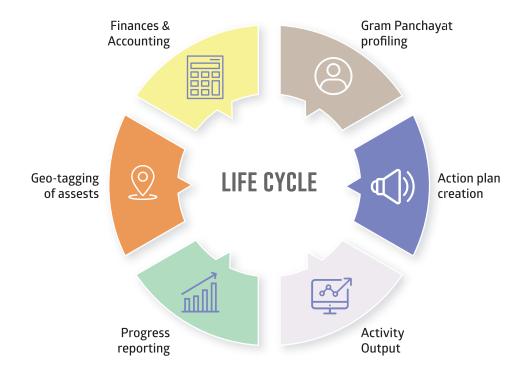


9 PANCHAYAT ENTERPRISE SUITE (PES):

The Ministry of Panchayati Raj (MoPR) has undertaken e-Panchayat Mission Mode Project (e-Panchayat MMP) with a view to introduce and strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country and build associated capacities of the PRIs for effective adoption of the e-Governance initiative. Under this project, Panchayat Enterprise Suite (PES) has been conceptualized which comprises 11 Core Common applications. At present, Panchayat Enterprise Suite has been deployed/operational with 10 Core Common Applications and GIS layer module is under conceptualization. The operational modules includes LGD (Local Government Directory), Area Profiler (Socio-economic & general details), Plan Plus (to strengthen Decentralized & Participatory Planning), PriaSoft (Panchayati Raj Institutions Accounting Software for Gram Panchayat Accounting), Action Soft (Works/scheme implementation Monitoring System), NAD (National Asset Directory), Service Plus (To facilitate Service Delivery), Social Audit, Training and National Panchayat Portal (Dynamic Website of Panchayats).

9.1 EGRAMSWARAJ - SIMPLIFIED WORK BASED ACCOUNTING APPLICATION FOR PANCHAYATI RAJ

To strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country, Ministry of Panchayati Raj (MoPR) has launched eGramSwaraj, a user friendly web-based portal. eGramSwaraj aims to bring in better transparency in the decentralised planning, progress reporting and work-based accounting.



PANCHAYAT ENTERPRISE SUITE (PES): APPLICATIONS

First enterprise suite for Government entity that attempts to address the core common Governance function of Panchayat under e-panchayat Mission Mode Project of MoPR

LGD

Captures details of local governments and assigns unique code

Reporting

Facilitates monitoring physical and financial progress of works taken up under annual Action Action Plan.

Audit Online

Facilitates Online/Offline
Audit of Government
Institutions such as urban
local bodies, rural local
bodies etc.

Panchayat Profile

Captures the geographics, demographic, Socio-economic profile of rural and urban local bodies

Asset Geo Tagging

Captures details of assets created / maintained; helps to avoid duplication and provide for O&M

NPP

Facilitates sharing of information in public domain for each Panchayat

Service Plus

A dynamic metadata-based service delivery portal that caputres the complete definition of a service

Planning

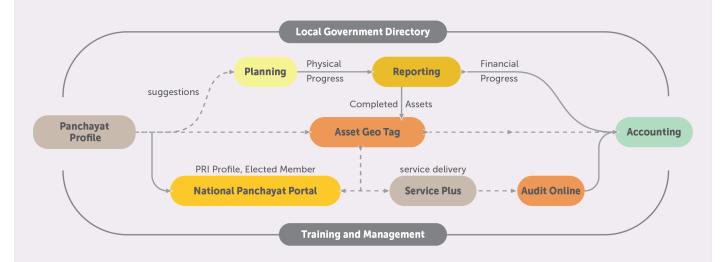
Facilitatess planning of Government Institutions such as panchayats, urban local bodies and line departments in preparing Annual Action Plan

Accounting

Captures receipt and expenditure details through voucher entries and automatically generates 8 MAS reports for PRIs

Training Mgmt.

Facilitates and addresses the training management needs of the government organizations



9.2 PANCHAYAT ENTERPRISE SUITE: STATUS REPORT AS ON 30 TH SEP 2023

District	Total GPs	Profile Update Count 1 april to 30 Sep 2023	Approved Plan Count (FY 2023-24)	Reporti	Action Soft -Progress Geo-Tag Activity Count Reporting (Number of (m- Action Soft) works Taken Up)			EGS Voucher Entry Report (FY 2023- 24)	Total DATA ENTRY IN 6 PES APP 1 april to Sep 2023 Avg DATA ENTRY IN		Rank		
				2020	2021	2022	2020	2021	2022				
Ahmednagar	1318	1277	1297	9137	7109	3726	4143	2537	900	64135	100918	77	24
Akola	535	528	532	4877	2784	1128	1841	562	90	24645	39917	75	21
Amravati	841	838	838	7197	5414	2163	2826	1385	461	49038	75085	89	18
Aurangabad	868	768	851	7067	5187	2596	4282	2155	720	43968	72544	84	19
Beed	1031	1005	1000	8837	7683	3668	4226	2176	538	19658	55520	54	29
Bhandara	541	531	536	3823	2663	1125	2108	1124	313	71893	86653	160	1
Buldhana	871	866	868	5989	4825	2767	4647	3008	1067	25065	53629	62	27
Chandrapur	825	821	824	5663	3688	1497	3174	1886	571	42411	64151	78	22
Dhule	541	520	533	4789	3915	2122	3092	1678	662	29438	50358	93	16
Gadchiroli	459	445	458	5742	5020	2734	5883	3823	1343	30238	60185	131	2
Gondia	546	546	544	5036	3448	1371	3602	2101	671	53231	73835	135	7
Hingoli	563	560	561	2579	1713	767	1843	1004	281	11546	22540	40	34
Jalgaon	1153	1127	1144	9549	7622	2883	5536	3008	840	78246	116640	101	13
Jalna	778	767	778	7211	5750	2965	4805	3092	1384	19888	51949	67	23
Kolhapur	1025	1005	1008	8868	8347	3097	5322	4379	1527	81463	121787	119	8
Latur	785	771	772	5566	4443	2316	2709	1215	389	28026	50315	64	26
Nagpur	768	747	762	6289	5681	3293	1154	706	277	83507	107504	140	3
Nanded	1310	1253	1273	9860	7567	4336	1154	456	188	21730	55071	42	33
Nandurbar	595	573	573	3951	3122	2029	2803	1352	713	13747	31897	54	30
Nashik	1385	1372	1374	14518	11074	3620	7404	4224	1088	89511	143922	104	12
Osmanabad	622	611	612	3784	2696	1492	1600	884	405	18945	33686	54	31
Palghar	473	469	470	4003	3771	2241	2695	1823	956	35688	55454	117	6
Parbhani	703	690	700	5832	3301	1348	4378	1990	611	12394	34738	49	32
Pune	1385	1359	1361	9641	9377	4451	5095	4059	1587	117332	162085	117	9
Raigad	810	807	808	8540	5747	2457	5408	2940	959	69320	102567	127	5
Ratnagiri	846	838	843	7111	4743	1515	4331	2309	637	67525	94308	111	11
Sangli	699	681	681	5001	4183	1995	2178	1339	412	48852	69048	99	17
Satara	1495	1382	1415	9146	7194	1852	7244	4646	818	87078	126839	85	20
Sindhudurg	431	418	426	4431	3433	1253	3043	2111	674	40465	59293	138	4
Solapur	1019	995	1007	9954	7589	2968	7604	4600	1525	53319	96398	95	15
Thane	430	426	425	3577	2299	1589	2901	1988	1030	34115	50838	118	10
Wardha	520	508	516	2322	3278	3005	978	1005	811	37790	53081	102	14
Washim	491	489	488	2689	2224	1299	1587	1110	515	18172	30644	62	28
Yavatmal	1201	1193	1197	8350	7963	4282	4095	3263	1243	39265	77716	65	25
	27863	27186	27475	220929	174853	81950	125691	75938	26206	1561644	2481116		

9.3 MAHA E GRAM DATA ENTRY STATUS ($1^{\rm st}$ APRIL 2023 TO $30^{\rm th}$ SEP 2023)

District	GP	Converted GP	Namuna 1 (1 April 2023 to 30 Sep 2023)	Namuna 8 1 April to 30 Sep 2023 Data Entry	Namuna 8 Work Start GP 1 April to 30 Sep 2023	Namuna 8 Work Not Start GP 1 April to 30 Sep 2023	Namuna 8 work %	Self Declaration	1 To 7 Certificates	M-App Installation
Ahmednagar	1318	1317	995	190935	354	964	27	75250	19455	61360
Akola	535	535	372	51871	188	347	35	17014	8017	14917
Amravati	841	841	557	27616	154	687	18	34576	14596	33730
Aurangabad	868	867	547	148553	288	580	33	73772	22143	25296
Beed	1031	1020	485	100332	307	724	30	164684	17835	17395
Bhandara	541	536	534	222181	467	74	87	111490	29701	112897
Buldhana	871	871	748	265379	443	428	51	114092	33482	30918
Chandrapur	825	825	731	169292	434	391	53	52981	26625	44727
Dhule	541	541	342	61387	295	246	55	45125	5279	30099
Gadchiroli	459	459	396	59087	276	183	60	63380	16760	28507
Gondia	546	546	376	95092	367	179	67	68511	8111	26397
Hingoli	563	559	466	62706	187	376	33	44120	5036	16731
Jalgaon	1153	1153	980	307031	858	295	74	119709	18797	44015
Jalna	778	778	661	80473	249	529	32	89980	24796	26100
Kolhapur	1025	1025	559	367101	486	539	47	127674	23788	57238
Latur	785	779	152	91013	246	539	32	83960	6072	24096
Nagpur	768	766	560	84831	292	476	38	99605	20135	50771
Nanded	1310	1310	103	68702	223	1087	17	45457	15353	23826
Nandurbar	595	595	478	68257	223	372	37	159534	55369	23253
Nashik	1385	1384	762	187251	412	973	30	75583	9498	48561
Osmanabad	622	621	19	64393	260	362	42	50969	6482	36342
Palghar	473	473	336	202103	325	148	69	32109	5313	20861
Parbhani	703	704	170	35153	190	513	27	48958	4110	27667
Pune	1385	1376	572	157252	300	1085	22	260343	31734	40415
Raigad	810	804	417	202856	360	450	45	44514	11625	17050
Ratnagiri	846	846	752	220232	445	401	53	133937	7262	54253
Sangli	699	643	417	426029	450	249	70	60893	24981	36007
Satara	1495	1459	862	347025	629	866	43	92016	14241	58117
Sindhudurg	431	429	244	123363	347	84	81	39392	10471	28839
Solapur	1019	1016	12	138822	406	613	40	344731	43022	45429
Thane	430	418	145	116283	132	298	32	79430	7487	17292
Wardha	520	520	445	38281	191	329	37	20828	10260	29651
Washim	491	491	238	34546	150	341	31	21885	8540	21903
Yavatmal	1201	1189	516	164325	427	774	36	140849	24713	46975
	27863	27696	15949	4979753	11361	16502		3037351	591089	1221635

10 MAHA E-GRAM - INFORMATION ABOUT APPLICATION SOFTWARE AND SERVICES PROVIDED

Maha E-Gram is the application software for automating all the routine work and administrative processes of Gram Panchayat Institutions in Maharashtra. The rules built into Maha E-Gram are as per the Maharashtra Gram Panchayat Lekhasahita, 2011. This software is developed considering the importance and needs of Gram Panchayat work. Maha E-Gram covers all the sample structure as per the above Act for financial transactions and also all types of record maintenance. Maha E-Gram also facilitates the creation and maintenance of registers, issuance of certificates (services) and consolidates many other required information like Basic Amenities etc.

10.1 MODULES IN MAHA E-GRAM

- Citizen services
- Panchayat Registers
- Panchayat Accounting
- Employee Information

- Property Information
- Meeting Management
- Dead stock/ inventory
- Support and Help

List of Citizen Services (Gram Panchayat Services (G2C))

- Property Certificate N8 Application
- No Dues Application
- Birth Certificate Application
- Death Certificate Application
- Marriage Certificate Application

- Property Diversion Certificate Application
- Proof of Age Scheme Application

Self Declaration

- · Residence certificate
- No objection certificate for electricity connection
- Toilet certificate
- Construction Permission Certificate
- Certificate of non-availability of birth and death record
- Proof of non-utilization of any scheme
- No Objection Certificate for Business

- Life certificate
- Behavior certificate
- Approval certificate for water connection
- Unemployment certificate
- Property Modification Certificate

10.2 LIST OF OTHER REGISTERS

- Birth register
- Death register
- Marriage register
- B.P.L register
- Special water connection registers.

10.3 FEATURES OF SOFTWARE:

- Functions as per the Maharashtra Gram Panchayat Lekhasahita 2011.
- This software operate in the off-line mode and data of all the Gram Panchayats is consolidated in the Master Database through data upload centres.
- There are three types of users Sachiv (Secretary), CSC Operator (KC) and elected members. Admin user is Sachiv and data which was entered by CSC operator is validated only by the Gramsevak (Panchayat Secretary).
- For citizen services only valid data is used

10.4 MONTHLY PROGRESS REPORTS:

Maha eGram also provides 1 to 10 MPRs - Monthly Progress Reports, which can be used for monthly review meetings. These reports are accessed by Block Development Officer (BDO), Asst. BDO at Block Level. Simultaneously, Officials at the District and State Level can also access these reports. These reports reduce the time required of all the stakeholders of Rural Development Department for compilation.

LIST 1 TO 10 MONTHLY PROGRESS REPORTS (MPRS) Mobile Tower Tax Levy and Recovery Report 1. Polluted Water Test/Samples Report 2. 3. TCL Test Report Village Development Fund - Expenditure of 15 % Amount for Backward Classes Village Panchayat Audit Report Village Panchayat Audit Objection and its Reply Report 6. Village Panchayat ER - Vacant Sheet Details 7. Village Panchayat - Gramsabha Report Water Purification by TCL Powder - Utilization Report 10. Windmill Tax Levy and Recovery Report

10.5 LIST OF 1 TO 33 FORMATS (AS PER LEKHASANHITA 2011):

FORMAT NO.	NAME OF THE FORMAT	FORMAT NO.	NAME OF THE FORMAT
Format 1	Budget - Book	Format 18	Petty cash book
Format 2	Supplementary budget Cash book	Format 19	Persons who work on the muster
Format 3	Annual Deposit Register of grants	Format 20 A	a. Estimate of the work register
Format 4	Panchayat allowance and liability	Format 20 K	k. Measurements Book
Format 5 a	Cashbook	Format 20 KH	Work payment
Format 5 K	Daily Cashbook	Format 20 KH1	Work payment
Format 6	Classification Register	Format 21	Salary Payment
Format 7	General Receipt	Format 22	Fixed Asset
Format 8	Assessment Register	Format 23	Road Register
Format 9 a	Yearly Demand	Format 24	Land register
Format 9 K	Demand bill	Format 25	Investment Register
Format 10	Taxes and fees	Format 26	Receipt and Exp. Register
Format 11	Retail demand register	Format 27	Audit Objection Monthly Statement
Format 12	Expenses Voucher	Format 28	Backward class 15% and 10% of women of child welfare
Format 13	Employee List	Format 29	Loan Register
Format 14	Stamp Register	Format 30	Audit Objections - Register
Format 15	Stock Register	Format 31	Travel Allowance Payments
Format 16	Dead stock Register	Format 32	Cash Refund Voucher
Format 17	Loan and deposit register	Format 33	Tree /Plantation Register

10.6 DATA VALIDATION REPORT AS ON DATED 30 TH SEP 2023

We have started Data Validation in the Month of Mar 2022. In first Phase we have completed Validation of 25387 Grampanchayat's Data and moved these 25387 Grampanchayats to Online - One Gov Portal. entire Data Transferred From eGram Soft to One Gov. Till April 2023 Status is

Sr.No	Districts	Blocks	Total Gps	Target Gp's For Data Validation	Validation Completed	Pending	% Of Completion
1	Ahmednagar	14	1318	1317	1317	0	100.00
2	Akola	7	535	535	535	0	100.00
3	Amravati	14	841	841	841	0	100.00
4	Aurangabad	9	867	867	867	0	100.00
5	Beed	11	1031	1031	1031	0	100.00
6	Bhandara	7	541	541	541	0	100.00
7	Buldhana	13	871	871	871	0	100.00
8	Chandrapur	15	825	825	825	0	100.00
9	Dhule	4	541	541	541	0	100.00
10	Gadchiroli	12	459	459	459	0	100.00
11	Gondia	8	546	546	546	0	100.00
12	Hingoli	5	563	563	563	0	100.00
13	Jalgaon	15	1153	1153	1153	0	100.00
14	Jalna	8	778	778	778	0	100.00
15	Kolhapur	12	1025	1025	1022	3	99.71
16	Latur	10	785	785	785	0	100.00
17	Nagpur	13	768	768	768	0	100.00
18	Nanded	16	1310	1310	1310	0	100.00
19	Nandurbar	6	595	595	595	0	100.00
20	Nashik	15	1385	1385	1385	0	100.00
21	Osmanabad	8	622	622	622	0	100.00
22	Palghar	8	473	473	473	0	100.00
23	Parbhani	9	704	704	704	0	100.00
24	Pune	13	1384	1384	1384	0	100.00
25	Raigad	15	810	810	810	0	100.00
26	Ratnagiri	9	846	846	846	0	100.00
27	Sangli	10	699	699	699	0	100.00
28	Satara	11	1494	1494	1494	0	100.00
29	Sindhudurg	8	431	431	431	0	100.00
30	Solapur	11	1019	1019	1019	0	100.00
31	Thane	5	430	430	428	2	99.53
32	Wardha	8	520	520	520	0	100.00
33	Washim	6	491	491	491	0	100.00
34	Yavatmal	16	1201	1201	1201	0	100.00
		351	27861	27861	27855	5	

10.7 MAHA EGRAM

Hon'ble ACS Sir - Shri Rajesh Kumar (IAS) took the initiative of transforming the maintenance of Gram Panchayat records into digitized format. Accordingly, directions were issued to all the functionaries of Gram Panchayats to make the GPs as Digital Panchayats that is to transform the present Day to Day Activities of Gram Panchayats into Digital Gram Panchayats. Thus, as per the guidelines issued by Rural Development Department, Government of Maharashtra, the process of transforming all the physical records of Gram Panchayats into digitized format by using Maha e-Gram application software was started. Maharashtra is the pioneering state which is progressing rapidly towards the creation of Digital Gram panchayats. ACS Sir asked to Display all activities of Panchayat on a Common Platform Where each stakeholder can See the progress of Scheme Implementation status and Performance of Respective Panchayat. Data digitization and consolidation benefits to all the stakeholders of PRI, SO that MAHA EGram Concept came in to existence.

Objectives:

- To Consolidation information of scheme implementation by concerned departments, To represent this information in Simple and Easy Manner to the public.
- To make the facility available to the Panchayat Functionaries for Monitoring of Day to Day Activities of the Panchayats.
- To provide an unbiased information to the common people.
- To showcase Outcomes of all the schemes implemented in the panchayat at one place in a simple language and easy manner.
- To Monitor Performance of the Panchayats in Scheme Implementation and Service Delivery to the Citizens.
- To Facilitate Panchayats Functionaries in decision making with Data Analytics tools.

10.8. https://mahaegram.co.in



10.9 MAHA EGRAM MODULES:

- **PRI Details :** Displays All the Panchayats of State (Dist. Block, Gram panchayat) and Mapped Villages
- CSC Center Locator: Displays GIS Locations of the CSC Center Co allocated in Panchayats
- RDD Notifications and Letters: Displays all the Notifications and Letter Issued by RDD
- Scheme Implementation Status: Displays Scheme Implementation Status of the Panchayats
- **BI Dashboard:** Displays Information with Intellectual analysis. It helps PRI Functionaries for Decision making and Performance Monitoring.
- Works Management: Gram panchayats Work Progress Monitoring and Tracking of Development Works
- Online Tax Collection: Facilitates All Gram panchayats to Collect Online Tax in GP Account Using Payment gate Way (UPI, Net Banking, Card Payments)
- Citizen App: Facilitates to Rural Citizens for Online Tax Payment and Avail GP Certificates
- **GP Page Link:** Redirects to Individual Gram panchayat Page
- ASSK Progress Report: Displays ASSK Implementation Progress reports of Last one Year
- **Related Links :** Redirects to respective website

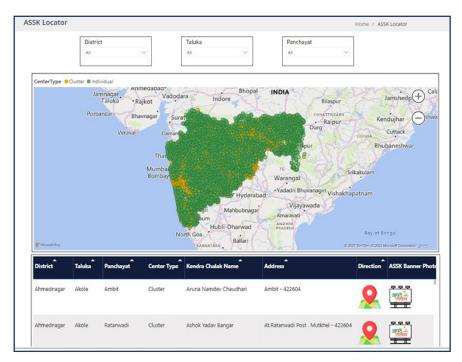
PRI Details:

We can View Details of Panchayat Raj Institutions Mapped with Respective District, Block, Gram panchayats and Its Revenue Villages.



CSC Center Locator:

We can easily Locate Aaple Sarkar Seva Kendra Respective District, Block, Grampanchayats & also We Can See the Details of Kendrachalak Allocated to the ASSK Centre.



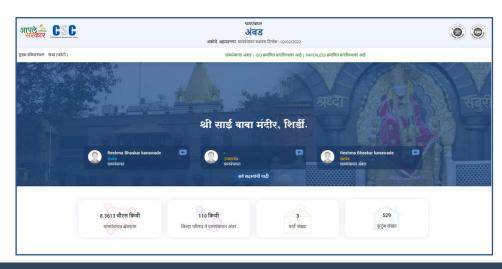
Individual GP Web Page:

We can easily Access Respective District Web Page and Grampanchayats Web Page on Maha eGram Portal. 27863 Grampanchayats Web Pages are Available in Public Domain with Grapnahcyat Profile, Funds Details, Basic Amenities Details, Meeting Management Details, Development Activities of Grampanchayat.



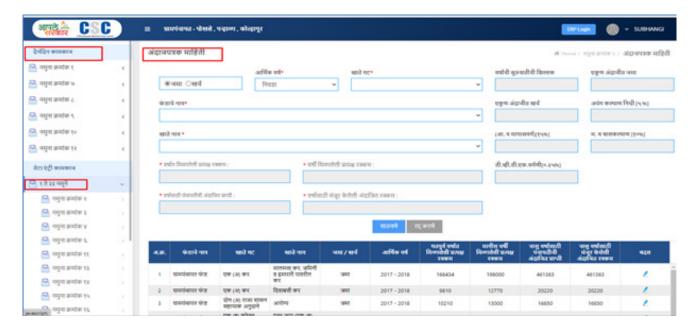
https://mahaegram.co.in/GeneralPages/GrampanchayatForm. aspx?&gpcode=167559&blockcode1=Akole&distname=Ahmednagar&gpname=Ambad

We Can Update the Details of Every Gram panchayat on Maha eGram GP Page. It Includes Yearly Income of the Grampanchayat, Basic Amenities Status, Elected Members Details etc.

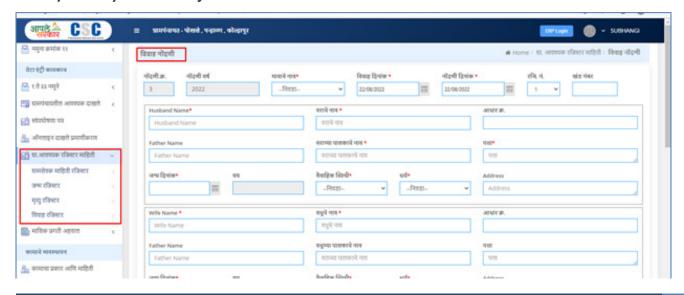




1 to 33 Formats:

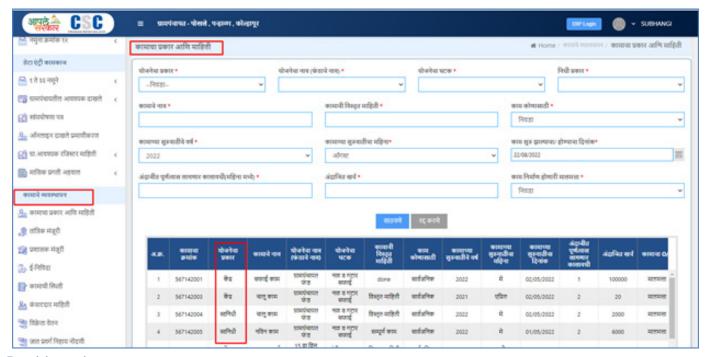


Grampanchayat IMP Registers:



GP Works Management:-

This Module facilitates for preparing development plan as per Grampanchayats requirements. Implementation of works with Technical Approval, Admin Approval and Expenditures of all Developmental Activities can be monitored using this module.



Dashboards:

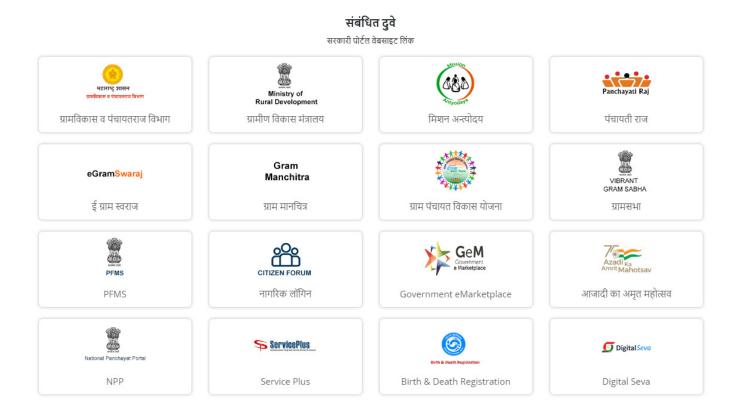
We Can See the Details of Every Gram panchayat on One Gov GP Page. It Includes Yearly Income of the Gram panchayat, Basic Amenities Status, Elected Members Details. Also we can see Panchayat Basic Facilities - Roads, Toilets, Water source, Electricity, Health Facility, Bank, Post office information, School, collages etc.

In this Maha eGram order, facilities have been made available to provide online information such as 1 to 33 samples, monthly progress report, 1 to 7 certificates, self-declaration, work management of central and state government schemes etc. The benefit of all these matters is G.P. level, taluka level, district level and state level. The necessary information will be provided to the government in due course.



Single Gateway to Access Important Government web Applications.

We can Check Repots Or Visit Direct on Web Page - GPDP, India75, CRS, NPP, Gram Manchitra, PFMS, ICDS, SBM, Citizen Forum, GEM Portal, Egramswaraj (EGS) at one Click.



11 ABOUT ERP - HCM SOLUTION AND MOBILE APP

ERP: Enterprise Resource Planning system is a fully integrated business management system covering functional areas of an enterprise like Logistics, Production, Finance, Accounting and Human Resources. It organizes and integrates operation processes and information flows to make optimum use of resources such as men, material, money and machine. For the ASSK project, CSC SPV has implemented the Human Capital Management module (HCM) which considers CSC SPV's human resources as Human Capital. CSC SPV's HCM for the ASSK project - https://mh.gov2egov.com is a single window solution which includes Talent Acquisition (Recruitment), Talent Management etc. It helps

- To manage, maintain, monitor and guide this enormous team of over 20,000+ human resources, CSC has developed and implemented the specialized HCM tool which maintains all details of the project's activities.
- To handle all types of activities like registration of candidates, selection of candidates, payments to candidates, data entry in different applications, targets/work orders, online monitoring and all types of MIS /Dashboards.
- With the perspective of Digital India, E-Gov connect Mobile App is provided to all the users of this FRP.
- Through his / her Android phone, the User can login and check his performance, payment status, profile update, send SMSes to his / her team, raise queries online etc.
- The ERP-HCM Application and "e-Gov-Connect" Mobile app are available to Govt. Officials at State Level, District Level, Block Level and Gram Panchayat level for day to day information accessibility.

11.1. ERP WALK THROUGH: https://mh.gov2egov.com

One can access the ERP by using the Registered User Id and Password, where he/ she will be able to access following modules:

Modules of FRP:

- 1. HRMS Module
- 2. ASSK Invoice Module
- 3. Dashboards Module4. Reports Module (MPRs)
- 5. E Learning Training Material Module
- 6. Smart Tickets Module
- 7. E Gram Soft MIS Module

- 8. Elected Member Details Module
- 9. GP Employee Salary Process
- 10. Encroachment Regularization process
- 11. Graphical Dashboard

11.2. MONITORING OF ASSK OPERATIONS USING ERP:

1. Login with Registered User ID - Password - Click on Dashboard Menu and access Dashboards available in your login



HRMS Dashboard:



12. GP EMPLOYEE PAYMENT SYSTEM

Payments to the contractual employees of Gram Panchayats used to be delayed by several months. RDD has taken the initiative of depositing the State Government's share of the Gram Panchayats' Employees payments to their bank accounts in a timely manner every month. CSC SPV has deployed GP Employees Payment Module for processing GP EMP Payment Bills. Govt. of Maharashtra has released payments from April 2018 to July 2023. Aug 2023 payment process is ongoing

District wise Employee Details:

Sr. No.	District	Total Kushal Employee	Total Akushal Employee	Total Ardhkushal Employee	Total No. of Employee
1	Ahmednagar	370	1261	1063	2694
2	Akola	51	394	230	675
3	Amravati	101	678	472	1251
4	Aurangabad	158	742	687	1587
5	Beed	106	921	699	1726
6	Bhandara	51	471	256	778
7	Buldhana	123	729	584	1436
8	Chandrapur	57	731	372	1160
9	Dhule	124	508	456	1088
10	Gadchiroli	42	373	256	671
11	Gondia	28	457	224	709
12	Hingoli	39	456	342	837
13	Jalgaon	207	948	787	1942
14	Jalna	83	609	675	1367
15	Kolhapur	243	956	745	1944
16	Latur	109	602	658	1369
17	Nagpur	98	599	566	1263
18	Nanded	131	1150	846	2127
19	Nandurbar	90	521	386	997
20	Nashik	317	1249	1017	2583
21	Osmanabad	103	540	396	1039
22	Palghar	162	408	218	788
23	Parbhani	69	536	475	1080
24	Pune	307	1182	772	2261
25	Raigad	161	667	383	1211
26	Ratnagiri	71	734	413	1218
27	Sangli	211	614	462	1287
28	Satara	178	1059	1041	2278
29	Sindhudurg	46	386	265	697
30	Solapur	281	896	706	1883
31	Thane	91	362	214	667
27	Wardha	43	448	305	796
26	Washim	46	402	237	685
25	Yavatmal	81	889	636	1606
	, Total	4378	23478	17844	45700

13. DISTRICT WISE ENCROACHMENT REPORT 30 TH SEP 2023

Sr. No.	District	Total Block	Total GP	Encroachment Data Entry Counts	Encroachment Approved Data Entry	Encroachment Unapproved Data Entry	Encroachment Data Entry Awaited
1	Ahmednagar	14	1318	1404	1090	1643	1072
2	Akola	7	535	495	375	475	336
3	Amravati	14	841	713	602	710	592
4	Aurangabad	9	868	679	541	657	508
5	Beed	11	1031	1032	651	1003	584
6	Bhandara	7	541	178	157	172	147
7	Buldhana	13	871	636	492	643	457
8	Chandrapur	15	825	742	645	707	618
9	Dhule	4	541	478	362	528	325
10	Gadchiroli	12	459	428	385	405	363
11	Gondia	8	546	217	179	199	172
12	Hingoli	5	563	519	447	504	433
13	Jalgaon	15	1153	1157	827	1190	740
14	Jalna	8	778	614	487	622	454
15	Kolhapur	12	1025	716	530	1031	508
16	Latur	10	785	453	373	419	342
17	Nagpur	13	768	560	492	560	478
18	Nanded	16	1310	1162	944	1095	872
19	Nandurbar	6	595	427	181	387	160
20	Nashik	15	1385	1282	976	1429	872
21	Osmanabad	8	622	468	382	442	364
22	Palghar	8	473	478	285	452	264
23	Parbhani	9	703	669	560	643	520
24	Pune	13	1384	1495	1084	1927	933
25	Raigad	15	810	637	510	874	448
26	Ratnagiri	9	846	758	588	740	581
27	Sangli	10	699	366	210	492	196
28	Satara	11	1494	1162	967	1243	984
29	Sindhudurg	8	431	469	370	486	327
30	Solapur	11	1019	1028	754	1053	690
31	Thane	5	430	451	365	455	342
32	Wardha	8	520	498	416	507	418
33	Washim	6	491	467	352	500	334
34	Yavatmal	16	1201	1055	927	992	875
	Total	351	27861	23893	18506	25185	17309

14. DISTRICT WISE GP SARPANCH AND UPSARPANCH MANDHAN FOR AUG 2023

Sr. No.	District	Total Block	Total GP	Total no. of Sarpanch	Total no. of Sarpanch Salary	Total no. of Upsarpanch	Total no. of Upsarpanch Salary
1	Ahmednagar	14	1318	1381	1084	1646	1057
2	Akola	7	535	520	410	496	365
3	Amravati	14	841	850	726	818	708
4	Aurangabad	9	868	888	634	869	605
5	Beed	11	1031	781	592	742	552
6	Bhandara	7	541	476	389	477	379
7	Buldhana	13	871	871	718	858	677
8	Chandrapur	15	825	838	726	805	704
9	Dhule	4	541	575	452	632	409
10	Gadchiroli	12	459	419	378	409	378
11	Gondia	8	546	543	475	533	465
12	Hingoli	5	563	549	460	545	459
13	Jalgaon	15	1153	1138	742	1225	678
14	Jalna	8	778	749	564	726	521
15	Kolhapur	12	1025	1110	877	1444	851
16	Latur	10	785	754	618	708	566
17	Nagpur	13	768	781	699	784	683
18	Nanded	16	1310	1276	962	1235	917
19	Nandurbar	6	595	568	431	553	408
20	Nashik	15	1385	1551	1193	1775	1107
21	Osmanabad	8	622	631	507	597	483
22	Palghar	8	473	423	349	407	325
23	Parbhani	9	703	701	555	660	518
24	Pune	13	1385	1448	955	1877	878
25	Raigad	15	810	671	641	940	589
26	Ratnagiri	9	846	865	675	840	672
27	Sangli	10	699	624	522	747	491
28	Satara	11	1495	1366	1065	1459	1064
29	Sindhudurg	8	431	418	350	420	344
30	Solapur	11	1019	1076	741	1121	682
31	Thane	5	430	433	320	449	294
32	Wardha	8	520	512	454	511	426
33	Washim	6	491	508	390	518	372
34	Yavatmal	16	1201	1176	1003	1113	951
	Total	351	27863	27470	21657	28939	20578

15. SERVICE DELIVERY RANK REPORT : (AS ON 30 TH SEP 2023)

District	Total GPs	Approved ASSK's	Total no. of KC	Services Plus 1 April 2023 to 30 Sep 2023	CSC Portal Services Sum of Transaction Count (B2C + MOL) OF 1 April 2023 to 30 Sep 2023	MOL Services 1 April to 30 Sep 2023	Maha E Gram 1 to 7 Cert. Services 1 April 23 to 30 st 30 Sep	Total Services Delivered	Average Services Delivered / GP	Rank
Ahmednagar	1318	931	903	4718	147479	73543	19455	245195	186	22
Akola	535	283	271	13630	37214	17688	8017	76549	143	28
Amravati	841	625	603	18572	108764	54611	14596	196543	234	12
Aurangabad	868	701	688	41307	100367	89692	22143	253509	292	3
Beed	1031	756	724	51782	105410	67184	17835	242211	235	11
Bhandara	541	529	525	19938	39939	91702	29701	181280	335	1
Buldhana	871	699	683	10462	112144	95321	33482	251409	289	5
Chandrapur	825	690	675	11573	74997	60505	26625	173700	211	14
Dhule	541	495	481	3048	87709	32650	5279	128686	238	10
Gadchiroli	459	440	433	11196	36840	47679	16760	112475	245	8
Gondia	546	511	503	4974	51488	52017	8111	116590	214	13
Hingoli	563	397	386	7473	68817	28912	5036	110238	196	18
Jalgaon	1153	893	842	7250	116269	65993	18797	208309	181	24
Jalna	778	647	618	14045	79362	106847	24796	225050	289	4
Kolhapur	1025	736	688	396	62218	50931	23788	137333	134	29
Latur	785	558	553	13464	111568	57584	6072	188688	240	9
Nagpur	768	658	649	23702	61245	53417	20135	158499	206	16
Nanded	1310	815	808	21031	136530	57214	15353	230128	176	26
Nandurbar	595	481	456	11800	81794	32178	55369	181141	304	2
Nashik	1385	1174	1123	23316	103846	95906	9498	232566	168	27
Osmanabad	622	480	472	5214	97886	55688	6482	165270	266	7
Palghar	473	458	440	20905	25630	31319	5313	83167	176	25
Parbhani	703	425	417	10612	60845	58591	4110	134158	191	21
Pune	1385	933	849	1461	42878	25774	31734	101847	74	34
Raigad	810	547	526	21691	28951	7596	11625	69863	86	31
Ratnagiri	846	527	496	17368	30484	12230	7262	67344	80	33
Sangli	699	594	576	1553	79213	29224	24981	134971	193	20
Satara	1495	813	746	5605	78970	30335	14241	129151	86	30
Sindhudurg	431	359	345	22713	45611	8172	10471	86967	202	17
Solapur	1019	786	772	9109	137684	24295	43022	214110	210	15
Thane	430	307	295	4294	13566	9091	7487	34438	80	32
Wardha	520	364	348	15556	40067	28228	10260	94111	181	23
Washim	491	366	361	14451	65714	51513	8540	140218	286	6
Yavatmal	1201	814	783	36789	125841	44906	24713	232249	193	19
	27863	20792	20038	500998	2597340	1648536	489193	5236067		

16. G2G SERVICES RANK REPORT: (AS ON 30 TH SEP 2023)

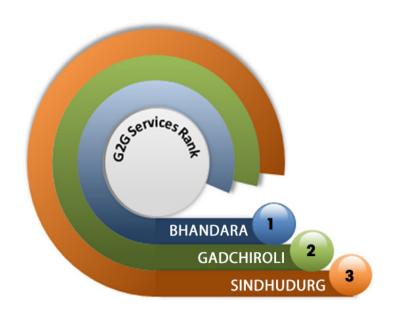
	G2G Services										
District	Total GPs	Approved ASSK's	NO OF KC - Onboarded	Gp Profile % 2023-24	Active (Transacting) CSC ID %	GPDP Implementing Gps %	Geo Tag Initiated GPs % (1 April 2020 to 31 Sep 2023)	Accounting Month Book Close % (2023-24)	Accounting Year Book Closing % (2022-23)		
Ahmednagar	1318	931	903	97	82	98	38	92	99		
Akola	535	283	271	99	80	99	28	85	100		
Amravati	841	625	603	100	86	100	32	85	100		
Aurangabad	868	701	688	88	76	98	48	93	100		
Beed	1031	756	724	97	76	97	34	82	100		
Bhandara	541	529	525	98	97	99	47	90	100		
Buldhana	871	699	683	99	93	100	64	81	100		
Chandrapur	825	690	675	100	84	100	52	83	99		
Dhule	541	495	481	96	78	99	50	91	98		
Gadchiroli	459	440	433	97	87	100	82	92	100		
Gondia	546	511	503	100	89	100	65	92	99		
Hingoli	563	397	386	99	84	100	62	76	100		
Jalgaon	1153	893	842	98	93	99	47	87	99		
Jalna	778	647	618	99	87	100	58	90	100		
Kolhapur	1025	736	688	98	82	98	55	86	99		
Latur	785	558	553	98	84	98	35	86	100		
Nagpur	768	658	649	97	83	99	14	89	100		
Nanded	1310	815	808	96	65	97	8	81	100		
Nandurbar	595	481	456	96	86	96	53	77	95		
Nashik	1385	1174	1123	99	73	99	44	88	100		
Osmanabad	622	480	472	98	86	98	36	80	100		
Palghar	473	458	440	99	84	99	55	94	100		
Parbhani	703	425	417	98	89	100	67	76	99		
Pune	1385	933	849	98	77	98	46	88	100		
Raigad	810	547	526	100	82	100	56	92	100		
Ratnagiri	846	527	496	99	80	100	54	89	100		
Sangli	699	594	576	97	88	97	35	95	100		
Satara	1495	813	746	93	88	95	70	88	100		
Sindhudurg	431	359	345	97	91	99	64	98	100		
Solapur	1019	786	772	98	82	99	67	89	100		
Thane	430	307	295	99	72	99	79	94	100		
Wardha	520	364	348	98	91	99	32	88	100		
Washim	491	366	361	100	92	99	52	87	99		
Yavatmal	1201	814	783	99	84	100	42	87	100		
Total	27863	20792	20038								

16.1 G2G SERVICES RANK REPORT: (AS ON 30 TH SEP 2023)

G2G Services (Maha E Gram)											
District	Total GPs	Approved ASSK's	NO OF KC - Onboarded	Namuna 1 Andajpatrak %	Namuna 8 Start Gp %	Maha E Gram App Installation %	Trainings Conducted%	GPE %	Padhadhikari Remunaretion %	Best of 12 Activities %	Rank
Ahmadnagar	1318	931	903	76	27	47	100	98	71	77.02	18
Ahmednagar	535		271	70	35	28	92	93	76	73.88	24
Akola		283									
Amravati	841	625	603	66	18	40	65	96	86	72.72	28
Aurangabad	868	701	688	63	33	29	82	87	71	72.35	30
Beed	1031	756	724	48	30	17	93	90	75	69.84	32
Bhandara	541	529	525	100	87	209	100	87	81	99.43	1
Buldhana	871	699	683	86	51	35	80	97	81	80.64	10
Chandrapur	825	690	675	89	53	54	100	96	87	83.03	5
Dhule	541	495	481	63	55	56	97	97	71	79.18	13
Gadchiroli	459	440	433	86	60	62	90	99	91	87.25	2
Gondia	546	511	503	69	67	48	65	93	87	81.18	7
Hingoli	563	397	386	83	33	30	81	97	84	77.52	17
Jalgaon	1153	893	842	85	74	38	94	88	60	80.20	11
Jalna	778	647	618	85	32	34	100	94	74	79.30	12
Kolhapur	1025	736	688	55	47	56	100	97	68	78.39	15
Latur	785	558	553	20	32	31	77	94	81	69.65	33
Nagpur	768	658	649	73	38	66	100	99	88	78.92	14
Nanded	1310	815	808	8	17	18	100	93	75	63.11	34
Nandurbar	595	481	456	80	37	39	61	85	75	73.56	25
Nashik	1385	1174	1123	55	30	35	81	98	69	72.58	29
Osmanabad	622	480	472	3	42	58	100	94	81	73.03	27
Palghar	473	458	440	71	69	44	100	95	81	82.65	6
Parbhani	703	425	417	24	27	39	100	91	79	74.04	23
Pune	1385	933	849	42	22	29	100	98	55	71.00	31
Raigad	810	547	526	52	45	21	100	95	76	76.39	19
Ratnagiri	846	527	496	89	53	64	100	94	79	83.36	4
Sangli	699	594	576	65	70	52	100	98	74	80.89	9
Satara	1495	813	746	59	43	39	100	90	75	78.19	16
Sindhudurg	431	359	345	57	81	67	100	93	83	85.74	3
Solapur	1019	786	772	1	40	45	100	93	65	73.09	26
Thane	430	307	295	35	32	40	90	100	70	75.76	21
Wardha	520	364	348	86	37	57	100	98	86	80.91	8
Washim	491	366	361	48	31	45	81	99	74	75.66	22
Yavatmal	1201	814	783	43	36	39	100	97	85	76.03	20
	27863	20792	20038								

17 DISTRICT OVERALL PERFORMANCE RANKS

G2G Services Rank





Sindhudurg

G2C B2C Services AVG Rank

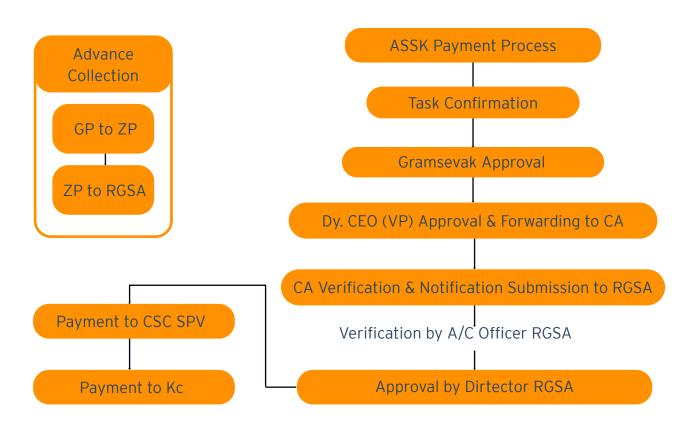




18. PAYMENT PROCESS

In CSC2.0 ASSK project all the payments will be done by GPs and as per directives from RDD this has to be an automated process. CSC 2.0 team has developed an integrated module of invoicing a payments as below

- Invoicing module for the payments to CSC SPV is also part of this ERP system.
- Payment to CSC 2.0 e Panchayat project will do through own resources.
- Payment for first 4 months was received from Gram Panchayat manually deposited in RGPSA account.
- From 1st April 2017 payments forwarded directly by Gramsevak to CSC's account.
- Each Grampanchayat has Saperate logins in ERP System OTP Based Approval is one of the secured features of the application.
- We are in progress of provisioning the Gramsevaks of their particular Gram panchayat an PFMS mode of payment through their Gram Panchayat local bank a/c's.
- Hearing Rights are been provided to the BDO for the deduction carried by the Gramsevak on Kendra Chalak's Payment.
- CEO, Dy. CEO (VP) & BDO will also have a dashboards showing the payment confirmation & pending status of their underlying Districts/Blocks in detailed manner.
- From 1st April 2019 payment will be done directly by GP to ZP, ZP to RGSA and RGSA to CSC SPV.



19 IT SUPPORT/ ICT TEAM

IT Support Centre/ ICT Team Activity are divided into 2 parts:

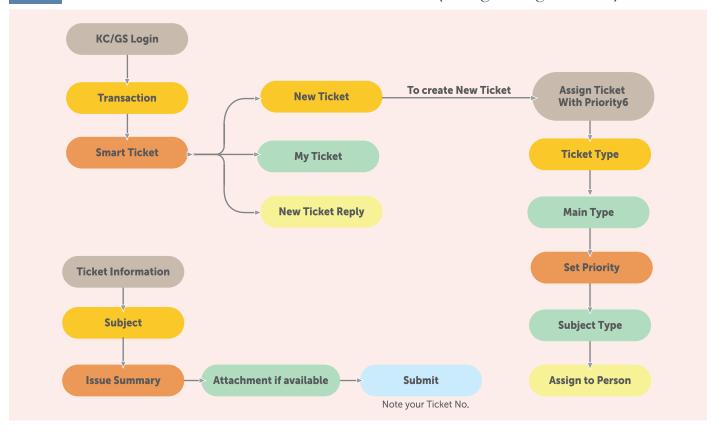
ASSK Support Centre

ASSK Technical Support Centre

Sr. No.	ASSK Support Centre	ASSK Technical Support Centre
Stake Holder	Govt. Officers	Govt. Officers
	KC, BM, DM	KC, BM, DM
	CSC 2.0 Project Team	CSC 2.0 Project Team
	A dedicated Team of 10 people have been assigned a Toll Free number, and Golden number for Outbound calls.	Support will be given to close the Tickets and address the concerns raised online
	They receive calls / help caller to raise ticket and forward it to the concerned department for necessary action.	Dedicated person will be assigned to each department who will own the activity of his/her department for solving/closing tickets.
	Try to resolve the queries and provide assistance on the call	Daily data integration of NIC and CSC and display on E-gov Connect in real time
Operation	Grievance Support will be given through this support centre.	Payment system monitoring
Details	Promotion of CSC activities, CSC Business Promotions	This team will be connected through to receive calls from ASSK Support centre only
	General calling like Document upload/ Checklist completion	This team will be connected through to receive calls from ASSK Support centre only
	Outbound and Inbound calling possible through this centre	

NAME	SUBJECT	MAIL ID/ MOBILE NO.
Vikram Kumbhar	Technical Team Lead	Lead.support@gov2egov.com 8408028353
Mitali jawalkar	MahaeGram- 1)Data Validation Tickets. 2)Mahaegram Tickets - "(1)Gp Name issue 2)All Namuna Data Entry issue 3)Certificate Issue 4)Self Declaration issue 5)Register issue 6)Work Management issue 7)MPR issue)" 4)DSC Apply(GS) 5)Mahaegram Mobile App Tickets	mitali.jawalkar@gov2egov.com 9767466834
Yogesh Chavan	MahaeGram- 1)Data Validation issue 2)Mahaegram Tickets - "(1)Gp Name issue 2)All Namuna Data Entry issue 3)Certificate Issue 4)Self Declaration issue 5)Grampanchayt Register issue 6)Work Management issue)" 4)DSC Apply (GS) 5)Mahaegram Mobile App Tickets	yogesh.chavan@gov2egov.com 9359931740
Minal Palsodkar	Sarpanch Upsarpanch issue -"1)Joining Data Change ,Salary issue, bank Details ,designation Change , Remove , Add EMP 3)Government Login,(GS,BDO,Dyceo,CEO)" 2)DSC Apply (DyCeo ,Ceo,BDO) 3)Gp Account Details Add 6) ERP GP Profile	minal.palsodkar@gov2egov.com 8767090016
Minal Palsodkar	minal.palsodkar@gov2egov.com 8767090016	

19.1 HOW TO RAISE TICKET IN ERP 2.0 (mh.gov2egov.com)



19.2 ACTIVITY GOALS FOR Q2 2023 - 24

- 1) Panchayat Profile updating on eGramswaraj portal.
- 2) Conducting Refresher Training for Gramsevak, Sarpanch, KC and Other Officials
- 3) Updating Training Details on TMP Portal
- 4) Updating Themes on Vinbrant Gramsabha Portal
- 5) Scheduling and Updating Facilitator Feedback on GPDP Portal
- 6) Resource Envelop (Budget Allocation) entries for F.Y.2023-24 of Grampanchayat, Block Panchayat & Zilla Parishad.
- 7) Preparing and Updating GPDP 23-24 on EGS Portal
- 8) Updating Namuna 8 on Mahaegram Portal
- 9) Namuna 9 (Tax Demand) Generation of all Grampanchayat.
- 10) Accounts Validation and Approval (Swanidhi A/c)
- 11) Collection of Taxes through Citizen connect mobile app & Mahaegram portal.
- 12) Reconciliation of ASSK Payment on ERP System
- 13) Closing and Reconciliation of Accounts (Month Book, Year Book) on EGS Portal
- 14) OPERATIONALIZATION OF UIDAI CENTER AT BLOCK LEVEL

20. SUCCESS STORIES

केंद्रचालक परिचय



केंद्रचालकाचे नाव — श्री.विष्णु भास्कर गवळी सी.एस.सी. केंद्राचे नाव — :- आपले सरकार सेवा केंद्र, ग्रामपंचायत कार्यलय गांगोडबारी ता. पेठ.जि.नाशिक

रुजू दिनांक :- १२डिसेंबर २०१६

-:आपले सरकार सेवा केंद्रचालक :-आपले सरकार सेवा केंद्र, गांगोडबारी ता.पेठ.जि.नाशिक.

मी श्री.विष्णु भास्कर गवळी व माझे शिक्षण B.A झालेले आहे मी २०१० पासून नोकरीच्या शोधात होतो नंतर मला आमचे मित्र मनीषजी.चौधरी यांचे मोठे बंधू दिपक जीवलाल चौधरी व त्यांचे मित्र सुरेश यांनी सांगितले की पंचायत समिती पेठ येथे डाटाइंट्रीऑपरेटरची भारती चालू आहे समजले कि,ग्रामपंचायत मध्ये केंद्रचालक पदासाठी जागा आहे त्यानंतर मी त्यासाठी ऑनलाईन फॉर्म केला.

ग्रामपंचायत कार्यलय येथे रूजू ३१/१२/२०१६ रोजी झाल्यावर ग्रामपंचायत कार्यालय गांगोडबारी येथील ग्रामसेवक अमोल गोसावी ता.पेठ जि.नाशिक येते केंद्रचालकम्हणून मी रुजू झालो माझी नियुक्ती ग्रामपंचायत गांगोडबारी येथे झाली ग्रामपंचायत गांगोडबारीहे पेसा कार्यक्षेत्रातील आदिवासी बहुल गाव आहे त्यामुळे सर्वसाधारण आर्थिक परिस्थिती असलेल्या गावात मला काम करण्याची संधी मिळाली. प्रत्येक सेवांचे प्रशिक्षण आम्हाला तालुका व्यवस्थापक देत होते.िकंवा सेवा देतांनी काही अडचणी आल्या तर त्या वेळोवेळी सोडवत होते. त्यामुळे आम्ही ग्रामीण भागातील लोकांना सेवा देण्यात यशस्वी झालो त्यामध्ये लाईट बिल भरणे,िडश टी.व्ही. रिचार्ज,मोबाईल रिचार्ज,ई–गॅझेट,उद्योग आधार,स्कॉलरिशप फोर्म,ई–श्रम कार्ड,आयुष्यमान भारत कार्ड,PMG–DIS–HA,Tele Law,पिक विमा,ड्रायव्हिंग,७/१२ ,८–अ ,लायसन्स,शेतकऱ्यांची पी.एम.मोदी सम्मान निधी KYC,नवीन पँन काढणे व दुरुस्त करणे तसेच आधार कार्ड डाऊनलोड करून प्रिंट देणे सदर सेवा डीजीटल सेवा पोर्टल मार्फत देण्यास आम्हाला वेळोवेळी पंचायत समिती स्तरावरून तालुका व्यवस्थापक यांचे मार्गदर्शन मिळाले त्याच बरोबर महसुल विभागातील सेवा उत्पन्न दाखला, डोमिसाईल, जातीचा दाखला, नॉन क्रिमेलीयार, ३३% महिला आरक्षण दाखला, स्थानिक रहिवासी या सारख्या सेवा महाऑनलाईन सर्विसेस मधून महसूल विभागाच्या सर्व सेवा देणे शक्य झाले आहे त्यामुळे त्यांचा तालुक्याच्या ठिकाणी जाण्याचा खर्च व जास्तीची लागणारी फी पण वाचली जाते.

ग्रामपंचायत गांगोडबारी येथील नागरिकांना विविध कामे करण्यासाठी शहराकडे जावे लागे परंतु गावातील नागरिकांना ग्रामपंचायत सेवा मार्फत सेवा देण्यास सुरवात केली तेव्हा पासून गावातील प्रत्येक नागरिक विविध विकास कामांसाठी माझ्या संपर्कात आले. विशेष म्हणजे गाव पातळीवर सर्व सेवा उपलब्ध असल्याने नागरिकांची शहराकडे ये जा करण्याची आर्थिक पिळवणूक या माध्यमातून थांबली. यामुळे नागरिकांचा मोठ्या प्रमाणात प्रतिसाद मिळतो आहे.

आपले सरकार सेवा केंद्र गांगोडबारीमार्फत महसुली सेवा देतांना)



आपले सरकार सेवा केंद्र CSC मार्फत ई श्रम कार्ड व आयुष्मान भारत कॅम सेवा देतांना.



21. PHOTO GALLERY

Training Photos - ASSK DIVISION Training Meeting Photos at Nashik









Training Photos - ASSK DIVISION Training Meeting Photos at Shrigonda



21.1 PHOTO GALLERY

Training Photos - Ahmednagar ZP





लोक्समत

दुर्गम भागात नेटवर्क मिळविण्यासाठी आपले सरकार सेवा केंद्रांची कसरत

लोकमत न्यूज नेटवर्क नंदुरबार: अक्कलकुवा तालुक्यातील चिंचकाठी गावी आपले सरकार सेवा केंद्रांतर्गत आयुष्यमान भारत योजनेचा ई-केवायसी करण्यासाठी शिबिर आयोजित करण्यात आले.

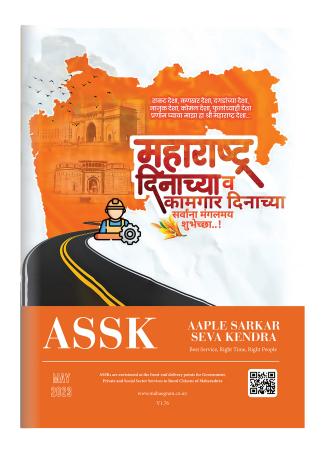
ग्रामीण भागात शासनाच्या विविध योजनांसाठी आपले सरकार सेवा केंद्राकडून गावोगावी जाऊन लाभार्थ्यांची नोंदणी करण्यात येत आहे. ग्रामीण भागात नेटवर्कअभावी अनेक ऑनलाइन कामे रखडली आहेत. यामुळे नागरिकांना गैरसोयीचा सामना करावा लागत आहे.

ग्रामीण भागातील नागरिकांच्या सोयीकरिता आपले सरकार ई-सेवा केंद्रचालक महेंद्र दामज्या तडवी यांनी नेटवर्क मिळेल त्याठिकाणी जाऊन लाभार्थ्यांना सेवा दिली. जिल्ह्यातील सर्व ग्रामपंचायतींमध्ये आपले सरकाः सेवा केंद्रामार्फत आयुष्यमान भारत योजनेचे ई-केवायसी व कार्ड वाटप करण्यात येत आहे. जास्तीत जास्त नागरिकांनी याचा लाभ घ्यावा, असं आवाहन आपले सरकार सेवा केंद्राचं जिल्हा व्यवस्थापक प्रशांत वाघ यांनं केले आहे.

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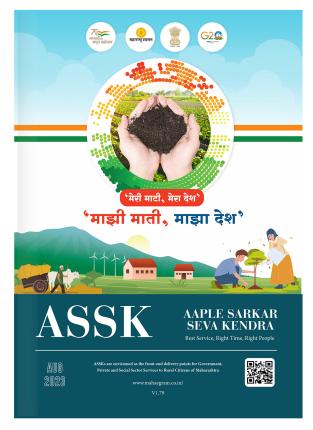
Courtesy: 1. Nandurbar

23. OUR PREVIOUS RELEASES









24 AWARDS

Rural development department GOM got Skoch Silver Award for Encroachment regularization project



24.1 E-PANCHAYAT PURASKAR FOR THE YEAR 2017-18

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded third Prize under category-I



2. Gems of Digital India for the year 2017-18.



24.3 E-PANCHAYAT PURASKAR FOR THE YEAR 2018-19

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded First Prize under category-I





आयुष्यमान भारत - प्रधानमंत्री जन आरोग्य योजना लाभः

- वैद्यकीय तपासणी, उपचार
- ् रुग्णालयात दाखल होण्यापूर्वीचा खर्च
- 🔾 औषधे आणि वैद्यकीय वस्तू
- **े क्लिनिकल आणि प्रयोगशाळा चाचण्या**
- ं वैद्यकीय आरोपण सेवा
- ् रुग्णालयात मुक्काम
- 🕟 रूग्णालयात अन्न खर्च
- 🔾 उपचारादरम्यान उद्भवणारी गुंतागुंत
- ्र रुग्णालयात दाख्वल केल्यानंतर १५ दिवसांपर्यंत आरोग्य सेवा.









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