आपले सरकार
सेवा केंद्र

सशक्त पंचायत सतत् विकास

ASSK

AAPLE SARKAR SEVA KENDRA

Best Service, Right Time, Right People

ASSKs are envisioned as the front-end delivery points for Government, Private and Social Sector Services to Rural Citizens of Maharashtra.

https://www.mahaegram.co.in

V 1.68

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श्री. राजेशकुमार
अपर मुख्य सचिव,ग्राम विकास विभाग,
महाराष्ट्र राज्य

* शुभकामनाएं *

"आपले सरकार सेवा केंद्र" ग्रामीण विकास और पंचायतराज विभाग, महाराष्ट्र सरकार एवंम सीएससी ई-गवर्नेंस सर्विसेस इंडिया लिमिटेड द्वारा संयुक्त रूप से शुरू की गई एक महत्वाकांक्षी परियोजना है. जो ग्राम पंचायत के दैनिक कामकाज में एकरूपता और पारदर्शिता लाने में महत्वपूर्ण योगदान दे रही है।

पिछले पांच वर्षों में ग्रामीण विकास और पंचायतराज विभाग, महाराष्ट्र सरकार के मार्गदर्शन में, सीएससी द्वारा संचालित परियोजना "आपले सरकार सेवा केंद्र" के तहत, केंद्र और राज्य सरकार की विभिन्न सुविधाएं हर ग्राम पंचायत तक पहुंचाई जा रही हैं। जिसके फलस्वरूप पंचायती राज संस्थाओं के कामकाज में भारी बदलाव आया है और ग्राम पंचायत के दैनिक कार्यों में एकरूपता और पारदर्शिता आई है। इससे केंद्र सरकार की अति महत्वाकांक्षी योजना "ई पंचायत" को सफल रूप दिया गया है।

ग्राम पंचायत स्तर पर सभी सेवाओं को ऑनलाइन और शीघ्रता से वितरित करने और ग्राम पंचायत के दिन-प्रतिदिन के कार्यों में आसानी और एकरूपता लाने के लिए एक नया सॉफ्टवेयर " महाईग्राम " वेबपोर्टल विकसित किया गया है। इसके साथ ही साथ नागरिकों के लिए सेवाओं का लाभ उठाना और ग्राम पंचायत करों का भुगतान करना आसान बनाने के लिए "मोबाइल ऐप" विकसित किया गया है। इस ऐप के माध्यम से, नागरिक ग्राम पंचायत सेवाएं / प्रमाणपत्र ऑनलाइन प्राप्त कर सकते हैं तथा ग्राम पंचायत कर (संपत्ति कर / जल कर आदि) का भुगतान कहीं से भी और विभिन्न भुगतान विकल्पों जैसे नेट बैंकिंग, डेबिट / क्रेडिट कार्ड और यूपीआई (जीपे, फोनपे) के माध्यम से कर सकते हैं। इससे नागरिकों के समय की बचत होगी और ग्राम पंचायत के कर संग्रह में वृद्धि होगी।

निकट भविष्य में, ग्रामीण विकास विभाग, महाराष्ट्र सरकार के सहयोग से परियोजना " आपले सरकार सेवा केंद्र" के माध्यम से ग्राम पंचायत को सशक्त बनाने की योजना है, और बुनियादी सुविधाएं जैसे स्वास्थ्य देखभाल, ऑनलाइन कृषि बाजार एवं मजदूरों की कौशल विकास आदी सुविधाएं ग्राम पंचायत के माध्यम से प्रदान करने का इरादा है।

परियोजना "आपले सरकार सेवा केंद्र" के तहत किए गए कार्यों को केंद्र सरकार द्वारा बार-बार सराहा गया है, और परियोजना के सर्वोत्तम कार्यान्वयन के लिए, महाराष्ट्र राज्य को पिछले 3 वर्षों से लगातार केंद्र सरकार द्वारा "ई-पंचायत" पुरस्कार से सम्मानित किया गया है।

इस परियोजना के सफल कार्यान्वयन के लिए आपको और सीएससी ई-गवर्नेंस सर्विसेस इंडिया लिमिटेड को शुभकामनाएं।

श्री. राजेशकुमार
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महाराष्ट्र राज्य

2. ACRONYMS

RDD
Rural Development Department
Government of Maharashtra

ASSK
Aaple Sarkar Seva Kendra

CSC
Common Service Center

CSC 2.0
Project Name for Implementing
CSCs at all Gram Panchayat

KC
Kendra Chalak

DM
District Manager

BM
Block Manager

PM
Project Manager

PC
Project Coordinator

TM
Training Manager

MT
Master Trainer

H/W Engr
Hardware Engineer

ERP
Enterprise Resource Planning

PRI
Panchayati Raj Institutions

ZP
Zilla Parishad

BP
Block Panchayat

GP
Gram Panchayat

DPMU
District Project
Management Unit

SPMU
State Project
Management Unit

TDS
Tax Deducted at Source

GST
Goods and Services Tax

3 REVISION HISTORY

Sr.No	Date	Version	Description of Change
1	15th May 2017	1.1	First released Version
2	31st May 2017	1.2	Second released Version
3	15th June 2017	1.3	Third released Version
4	1st July 2017	1.4	Fourth released Version
5	31st July 2017	1.5	Fifth released Version
6	15th August 2017	1.6	Sixth released Version
7	31st August 2017	1.7	Seventh released Version
8	28th September 2017	1.8	Eighth released Version
9	31st October 2017	1.9	Ninth released Version
10	30th November 2017	1.10	Tenth released Version
11	31st December 2017	1.11	Eleventh released Version
12	31st January 2018	1.12	Twelfth released Version
13	28th February 2018	1.13	Thirteenth released Version
14	31st March 2018	1.14	Fourteenth released Version
15	30th April 2018	1.15	Fifteenth released Version
16	31st May 2018	1.16	Sixteenth released Version
17	30th June 2018	1.17	Seventeenth released Version
18	31st July 2018	1.18	Eighteenth released Version
19	31st August 2018	1.19	Nineteenth released Version
20	30th September 2018	1.20	Twentieth released Version
21	31st October 2018	1.21	Twenty-First released Version
22	30th November 2018	1.22	Twenty -Second released Version
23	31st December 2018	1.23	Twenty-Third released Version
24	31st January 2019	1.24	Twenty-fourth released Version
25	28th February 2019	1.25	Twenty-fifth released Version
26	31st March 2019	1.26	Twenty-sixth released Version
27	30th April 2019	1.27	Twenty-seventh released Version
28	31st May 2019	1.28	Twenty – eighth released Version
29	30th June 2019	1.29	Twenty – Nineth released Version
30	31st July 2019	1.30	Thirtieth – released Version

Sr.No	Date	Version	Description of Change
31	31st August 2019	1.31	Thirty – First released Version
32	30th September 2019	1.32	Thirty – Second released Version
33	31st October 2019	1.33	Thirty – Third released Version
34	30th November 2019	1.34	Thirty – Fourth released Version
35	31st December 2019	1.35	Thirty – Fifth released Version
36	31st January 2020	1.36	Thirty – Sixth released Version
37	29th February 2020	1.37	Thirty – Seventh released Version
38	31st March 2020	1.38	Thirty – Eighth released Version
39	30th April 2020	1.39	Thirty – Ninth released Version
40	31st May 2020	1.40	Fortieth – released Version
41	30th June 2020	1.41	Forty – First released Version
42	31st July 2020	1.42	Forty – Second released Version
43	31st August 2020	1.43	Forty – Third released Version
44	30th September 2020	1.44	Forty – Fourth released Version
45	31st October 2020	1.45	Forty – Fifth released Version
46	30th November 2020	1.46	Forty – Sixth released Version
47	31st December 2020	1.47	Forty - Seventh released Version
48	31st January 2021	1.48	Forty – Eighth released Version
49	28th February 2021	1.49	Forty – Ninth released Version
50	31st March 2021	1.50	Fiftieth – released Version
51	30th April 2021	1.51	Fifty – First released Version
52	31st May 2021	1.52	Fifty – Second released Version
53	30th June 2021	1.53	Fifty – Third released Version
54	31st July 2021	1.54	Fifty – Fourth released Version
55	31st August 2021	1.55	Fifty – Fifth released Version
56	30th September 2021	1.56	Fifty – Sixth released Version
57	31st October 2021	1.57	Fifty – Seventh released Version
58	30th November 2021	1.58	Fifty – Eighth released Version
59	31st December 2021	1.59	Fifty – ninth released Version
60	31st January 2022	1.60	Sixtieth released Version

Sr.No	Date	Version	Description of Change
61	28th February 2022	1.61	Sixty – First released Version
62	31st March 2022	1.62	Sixty – Second released Version
63	30th April 2022	1.63	Sixty-third released version
64	31 st May 2022	1.64	Sixty-fourth released version
65	30 th June 2022	1.65	Sixty-five released version
66	31 th July 2022	1.66	Sixty-six released version
67	31st August 2022	1.67	Sixty-seven released version
68	30 th Sep 2022	1.68	Sixty-eight released version

4. ABOUT CSC 2.0 (AAPLE SARKAR SEVA KENDRA)

DOORSTEP DELIVERY OF G2C, G2G, G2B, B2C SERVICES TO RURAL POPULATION, DIGITIZATION OF GRAM PANCHAYAT RECORDS - A STEP TOWARDS PAPERLESS GOVERNANCE.

e-PRI (Panchayati Raj Institution) project under the Bharat Nirman National e Governance Plan is one of the Mission Mode Projects declared by Ministry of Panchayati Raj, Government of India to strengthen the Panchayati Raj Institutions by making their working more transparent and by stream-lining their working.

The project envisages delivering a range of G2C, G2G and B2C services, thereby serving the rural population at their doorstep. Accordingly, Rural Development Department, Government of Maharashtra appointed CSC e-Governance Services India Limited (CSC SPV) – a Company under DeITy, Govt. of India as the implementing agency to conceive, operationalize, rollout and monitor the implementation of Common Service Centers Scheme (CSCs) in all the Gram Panchayats under the branding of Aaple Sarkar Seva Kendra (ASSK) in Maharashtra through ICT enabled front-end rural service delivery points (single window) established within the Gram Panchayat.

4.1 PROJECT OBJECTIVES

Provide accessible and efficient citizen services (G2G, G2C, and B2C) to the rural population and to facilitate e-governance activities in Gram Panchayats in order to make them efficient, accountable and transparent.

Strengthen the Panchayati Raj Institutions by stream-lining their working, making them more transparent and requiring 'less-paper' in their functioning.

Ensuring Timely, Efficient and Transparent delivery of Public Services through single window system at the door step of villagers.

Making available the required information on centralized integrated database, so as to implement Government schemes efficiently and effectively at grass-root level.

Data digitization of all records of the village.

Provide various kinds of MIS to Government functionaries for planning and policy formulation.

SERVICES AT THE DOORSTEP OF THE CITIZEN
(SINGLE WINDOW SOLUTION)

APLE SARKAR SEVA KENDRA

Skill India	Education Services	Pradhan Mantri Awaas Yojana	PMFBY	PM-JAY
CSC Healthcare	Other Dept. Services	PM-SYM	Financial Inclusion	Training Services
G2G Services	CSC - G2C, B2C Services	ePRI Services	PMKVY	

All ASSKs are recognized as CSC centres

B2C, G2C AND G2G services at ASSK

Village Panchyat as SP for Financial Inclusion

Selected Services are available in offline mode

4.2 Project Initiation Details

CSC submitted proposal for initiation of CSC2.0 Project in Maharashtra to Rural Development Department on 21/04/2016

After several rounds of discussions and negotiations, RDD accepted the proposal and completed all the associated formalities for the project initiation.

Rural Development Department, Govt. Of Maharashtra issued a GR dated 11-8-2016

Agreement was signed for the project initiation on 22nd Nov 2016 between RDD / DIT, Govt. of Maharashtra and CSC SPV

Project started on 1st December 2016

4.3 Project Stakeholders

The primary stakeholders of this project are the rural citizens of the 27,881 Gram Panchayats, 351 Block Panchayats, 34 Zilla Panchayats, Rural Development Department, other departments, officials at various levels, MoPR-Govt. of India, the host of business enterprises offering B2C services and the Kendra Chalaks (Village Level Entrepreneurs rendering services at Village Level through ASSK Centers).

4.4 Project Implementation Team

Project Implementation Agency: CSC E-Governance Services India Limited

RDD Project Cell

Add.Chief Sec. RDD

Dy.Sec. RDD

Section Officer RDD

SPMU

Technical and Administrative Support staff at RDD

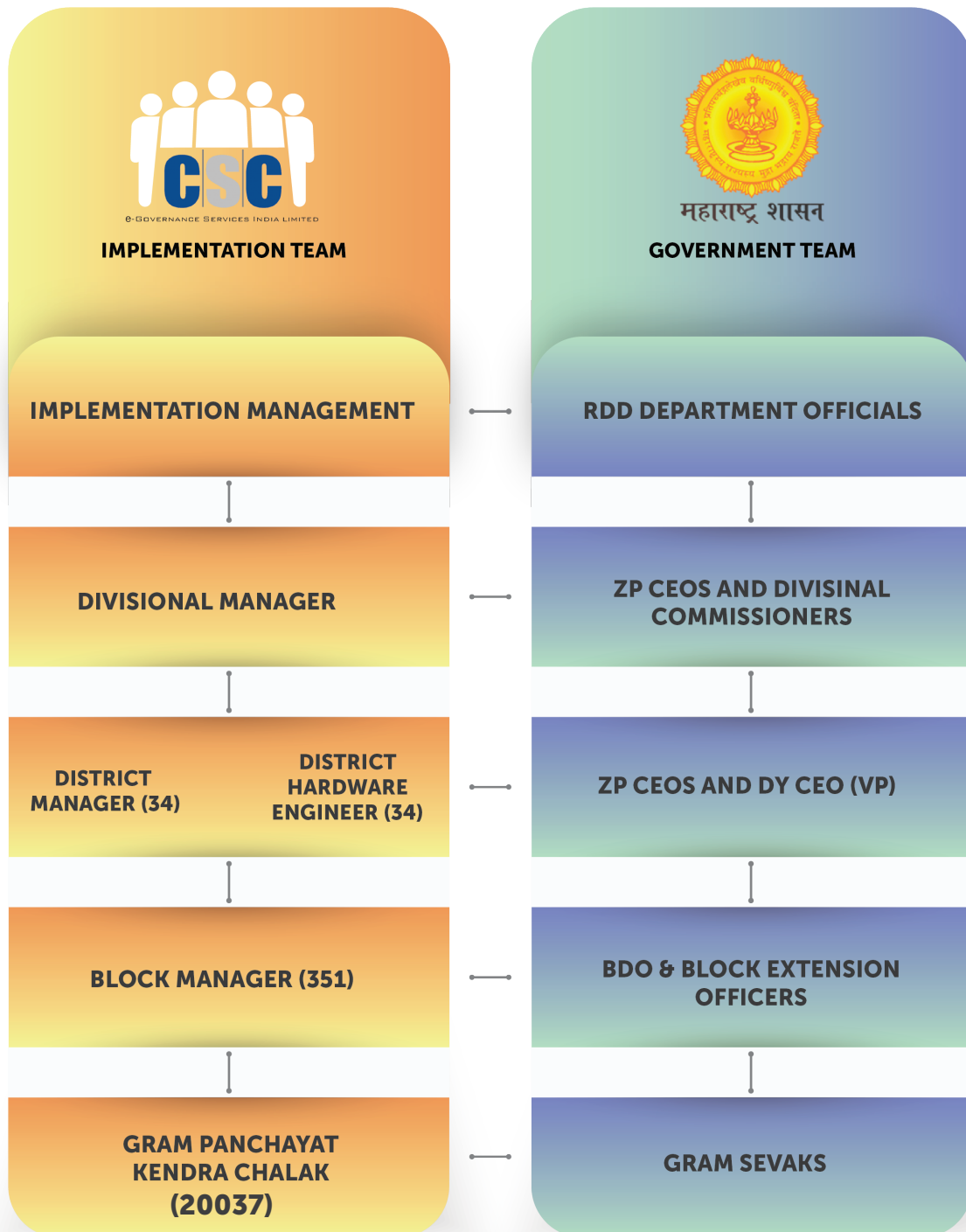**ASSK Approved Centres and Process to Set up ASSK**

RDD finalized the criteria for the selection of ASSKs/Common Service Centres in the respective Gram Panchayats.

RDD mailed the data of approved centres for 34 districts to CSC

CSC's MIS team mapped the GPs against LGD codes and created the database for RDD on approved centers.

Process for revising List (Sudharit Yadi): Process for updating the list of GPs is in progress on an-going basis.

AAPLE SARKAR SEVA KENDRA (ASSK) PROJECT IMPLEMENTATION TEAM

IMPLEMENTATION TEAM	GOVERNMENT TEAM
IMPLEMENTATION MANAGEMENT	RDD DEPARTMENT OFFICIALS
DIVISIONAL MANAGER	ZP CEOS AND DIVISINAL COMMISSIONERS
DISTRICT MANAGER (34) DISTRICT HARDWARE ENGINEER (34)	ZP CEOS AND DY CEO (VP)
BLOCK MANAGER (351)	BDO & BLOCK EXTENSION OFFICERS
GRAM PANCHAYAT KENDRA CHALAK (20037)	GRAM SEVAKS

4.5 Scope of activities under ASSK Project

Develop and implement comprehensive software covering all the activities of the Gram Panchayat, which will generate reports and MIS that GPs need to submit to RDD and MoPR periodically.

Digitization of records, data entry updating & maintenance of 1 to 33 registers of Gram Panchayats.

Data entry and usage of Govt. of India sponsored software – 11 NIC applications.

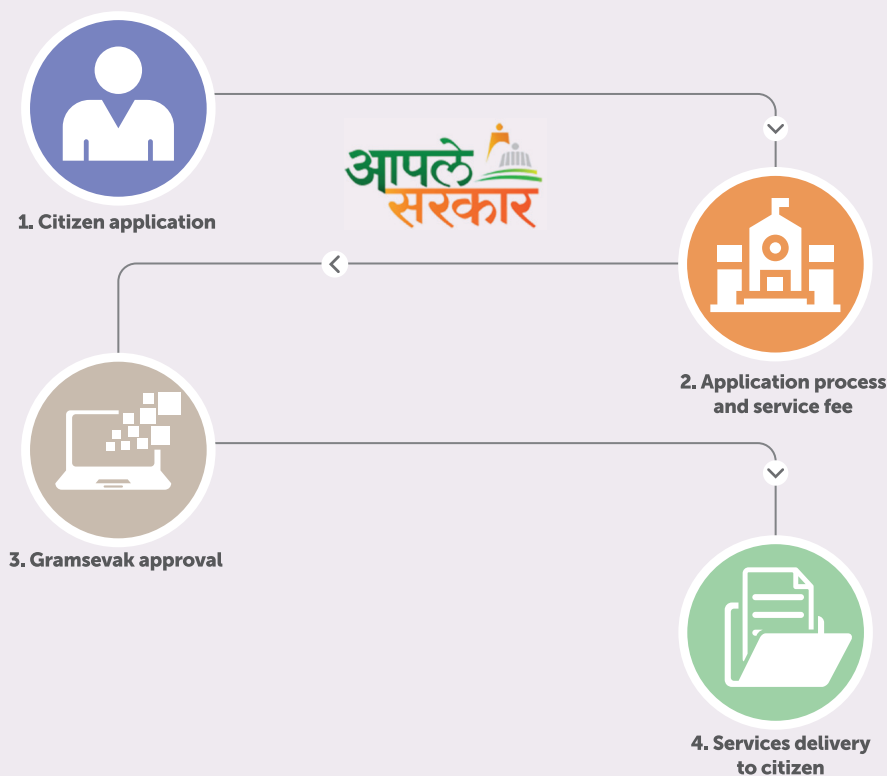Render 19 G2C services under Right To Services Act.

Roll out user-charges-based G2C and B2C Services which will make ASSK enterprise economically viable.

Ensure sustenance of the project through implementation support, management support, software support, monitoring and evaluation.

RDD to provide policy support through appropriate government instruments.

Develop and implement comprehensive Mobile Application for tracking all the activities of the implementation team and which will display reports and MIS.

SERVICE DELIVERY PROCESS AT ASSK

आपले सरकार

1. Citizen application

2. Application process and service fee

3. Gramsevak approval

4. Services delivery to citizen

5 PROJECT PROGRESS

Quick Updates

KCs on board count – 20,037 BMs On board Count- 351, DMs on board Count – 34 and 34 H/w Engineers.

First version of payment system Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.

Second version of payment system Launched in April 2019 by Hon'ble Principal Secretary, RDD.

E-Gram soft Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.

Govt. of Maharashtra's Farm Loan Waiver scheme - CSMSSY started in Maharashtra in the last week of July 2017. ASSK - KC received biometric devices for registration of beneficiaries after 28th July 2017. No. of beneficiary forms registered by ASSK-KCs up to 15th September 2017 - 24,80,451

100% Gram Panchayats have entered GPDP Plans and approved in Plan Plus for FY 2016-17 2017-18, 2018-19, 2019-20 , 2020-21 and Preparation GPDP for FY 2021-22 is in progress.

Data Collection of Elected Representatives (Sarpanch & Upsarpanch) is Completed and Disbursment of Sarpanch , Upsarpanch Payments stared since July 2019.

GP Employee Payment System implemented and payments disbursed for April 2018 to June 2021. Ocober 2021 payment process is ongoing

GPDP Gram Sabha Data Entry and Action Plans Data Entry for FY 2021-22 is ongoing.

CSC physical verification (QC) and GIS Mapping using Mobile App is Progressing towards 100%.

Successfully implemented ASMITA program for beneficiary girls in ZP schools through ASSK Team.

Integration of Priasoft& PFMS Started for 14th FC as well as 15 FC is in Progress.

Implementation of m-Action Soft initiated in Maharashtra For 2017-18, 2018-19, 2019-20, 2020-21 , 2021-22 & 2022-23.

Encroachment Regularization Process – Data Entry and Regularization process is phase one implemented.
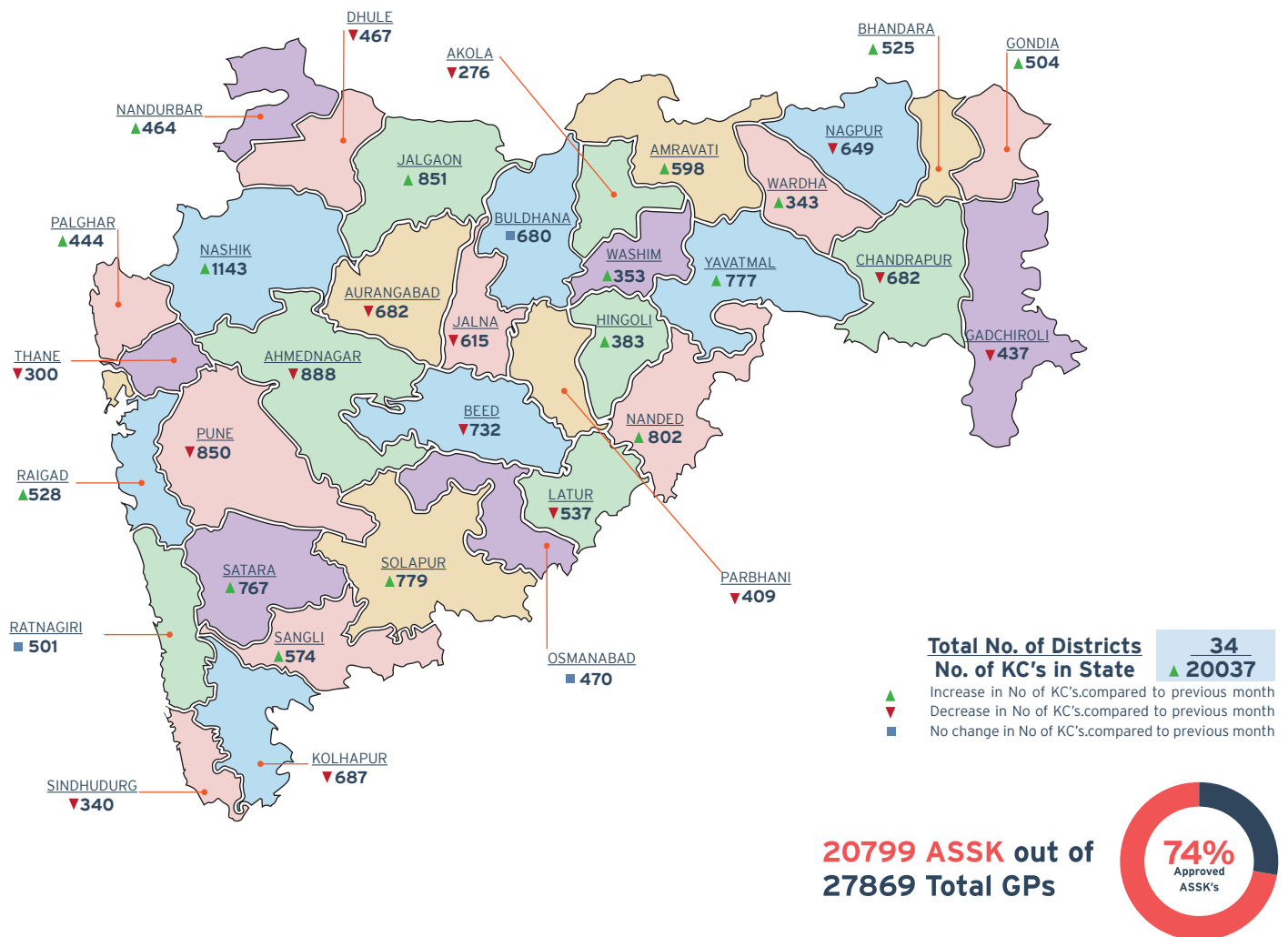
6 DEPARTMENT-WISE G2C SERVICES COUNT

DEPARTMENTS	NO OF SEVICES	DEPARTMENTS	NO OF SEVICES
Agriculture	11	Maharashtra Jeevan Pradhikaran	2
Agriculture Department	15	Maharashtra Pollution Control Board	4
Department Of Animal Husbandry & Dairy	10	Medical Education And Drug Department - AYUSH	7
Department Of Co-Operation, Marketing And Textiles	5	Medical Education And Drug Department - DMER	7
Department Of Fisheries	6	Medical Education And Drug Department	6
Department Of Registration & Stamps (IGR)	15	Minority Development Department	1
Directorate Of Govt. Printing And Stationary	4	Municipal Corporation Of Greater Mumbai	12
Energy - Maharashtra State Electricity	3	Nagpur Municipal Corporation	2
Distribution Co. Ltd.	3	Public Health Department	4
Energy Department	13	Revenue Department	16
Entertainment Duty Finance Department	1	Rural Development And Panchayat Raj Department	13
(Directorate Of Insurance) Finance Department	7	School Education And Sports Department	17
Sales Tax Department Services Food & Public Distribution System (PDS)	1	Skill Development And Entrepreneurship Department	2
Forest Department	10	Social Justice And Special Assistance Department	10
Ground Water Surveys And Development Agency (GSDA)	3	Tourism And Cultural Affairs - Directorate Of Archives	7
Higher And Technical Education Department	15	Tourism And Cultural Affairs - Gazetteers Department	1
Home Department	7	Tourism And Cultural Affairs Department	3
Maharashtra Maritime Board Housing Department - MHADA	12	Tourism And Cultural Affairs Department - MTDC	4
Housing Department - Mumbai Building Repairs And Reconstruction Board	4	Tourism And Cultural Affairs Department - P L Deshpande Maharashtra Kala Academy	2
Housing Department - Slum Rehabilitation Authority	4	Tourism And Cultural Affairs Department - Stage Performances Scrutiny Board	3
Industries Department	10	Transport Department	14
Labour Department	39	Tribal Development Department	5
Land Record Department	23	Urban Development Department	15
Law And Judiciary Department	3	Water Resources Department	10
Maharashtra Indl. Devp. Corp.	7	Women And Child Development Dept.	12
		Grand Total	**420**

7   CSC 2.0 MH STATE ASSK CENTER STATUS

As on 31st September 2022 CSC 2.0 ASSK project has 20,037 Kendra Chalaks on-board in Maharashtra who are rendering services to the rural citizens across Maharashtra. Approximately, 95.6% Grampanchayats are covered by the KCs. The process of on-boarding KCs is a continuous one since there is a regular churn of KCs.

7.1   COVERAGE MAP OF GRAM PANCHAYATS:

DHULE ▼467
AKOLA ▼276
BHANDARA ▲525
GONDIA ▲504
NANDURBAR ▲464
JALGAON ▲851
AMRAVATI ▲598
NAGPUR ▼649
WARDHA ▲343
PALGHAR ▲444
NASHIK ▲1143
BULDHANA ■680
WASHIM ▲353
YAVATMAL ▲777
CHANDRAPUR ▼682
AURANGABAD ▼682
JALNA ▼615
HINGOLI ▲383
GADCHIROLI ▼437
THANE ▼300
AHMEDNAGAR ▼888
BEED ▼732
NANDED ▲802
PUNE ▼850
RAIGAD ▲528
LATUR ▼537
SATARA ▲767
SOLAPUR ▲779
PARBHANI ▼409
RATNAGIRI ■501
SANGLI ▲574
OSMANABAD ■470
KOLHAPUR ▼687
SINDHUDURG ▼340

| Total No. of Districts | 34 |
| No. of KC's in State | ▲ 20037 |

▲ Increase in No of KC's.compared to previous month
▼ Decrease in No of KC's.compared to previous month
■ No change in No of KC's.compared to previous month

20799 ASSK out of **27869 Total GPs**

74% Approved ASSK's

7.2   COVERAGE OF GRAM PANCHAYATS:

Aaple Sarkar Seva Kendra – Total Grampanchayats In Maharashtra are 27869. Where GOM have approved **20799** ASSK – Centers. We have On-boarded **20,037** Kendra Chalak's in Maharashtra. We have covered almost all the Grampanchayats of Maharashtra, where we are Delivering Services at **99.6%** Grampanchayats of Maharashtra.

District	Block Count	Total GPs	Approved ASSK's	Number. Of KC's	Individual Centre	Cluster Centre	By Clusters Covered Grampanchayats	Total Covered Grampanchayats	Total	% Of GP Coverage
AHMEDNAGAR	14	1318	931	888	566	365	751	929	1318	99.92
AKOLA	7	535	283	276	56	227	479	282	535	100.00
AMRAVATI	14	841	625	598	419	206	421	625	841	99.88
AURANGABAD	9	868	701	682	547	154	317	701	868	99.54
BEED	11	1031	756	732	513	243	518	756	1031	100.00
BHANDARA	7	541	529	525	517	12	24	529	541	100.00
BULDHANA	13	871	699	680	553	146	316	699	871	99.77
CHANDRAPUR	15	828	693	682	567	126	261	693	828	100.00
DHULE	4	541	496	467	449	47	92	495	541	100.00
GADCHIROLI	12	459	440	437	424	16	32	440	459	99.35
GONDIA	8	546	511	504	470	41	75	511	546	99.82
HINGOLI	5	563	397	383	249	148	314	397	563	100.00
JALGAON	15	1153	893	851	660	233	491	891	1153	99.83
JALNA	8	778	647	615	468	179	310	647	778	100.00
KOLHAPUR	12	1025	736	687	499	237	526	736	1025	100.00
LATUR	10	785	558	537	303	255	482	558	785	100.00
NAGPUR	13	768	658	649	548	110	220	658	768	100.00
NANDED	16	1310	814	802	421	393	888	814	1310	99.92
NANDURBAR	6	595	481	464	377	104	218	481	595	100.00
NASHIK	15	1385	1174	1143	974	200	410	1174	1385	99.93
OSMANABAD	8	622	480	470	351	129	271	480	622	100.00
PALGHAR	8	473	458	444	443	15	30	458	473	100.00
PARBHANI	9	703	425	409	207	218	496	425	703	100.00
PUNE	13	1385	934	850	624	310	756	928	1385	99.64
RAIGAD	15	810	547	528	341	206	469	547	810	100.00
RATNAGIRI	9	846	527	501	292	235	554	527	846	100.00
SANGLI	10	699	594	574	495	99	204	594	699	100.00
SATARA	11	1494	813	767	362	451	1131	812	1494	99.93
SINDHUDURG	8	431	359	340	286	73	145	359	431	100.00
SOLAPUR	11	1023	789	779	555	234	468	789	1023	100.00
THANE	5	430	307	300	214	93	216	307	430	100.00
WARDHA	8	520	364	343	216	148	304	364	520	100.00
WASHIM	6	491	366	353	245	121	246	365	491	100.00
YAVATMAL	16	1201	814	777	461	353	740	814	1201	100.00
TOTAL	351	27869	20799	20037	14672	6127	13175	20786	27869	

7.3 | CSC - ID CREATED FOR ASSK - ASSK - KENDRA CHALAK'S

District	ASSK's Approved	On boarded NO OF KC	KC On boarding Status (%)	Total No. of CSC and Ref. ID Created	Pending CSC ID Creation	CSC ID Created-Status (%)	MOL Services ID Activation (%)
AHMEDNAGAR	931	888	67	848	40	68	92
AKOLA	283	276	52	269	7	51	94
AMRAVATI	625	598	71	585	13	71	96
AURANGABAD	701	682	79	664	18	79	96
BEED	756	732	71	713	19	71	94
BHANDARA	529	525	97	520	5	97	98
BULDHANA	699	680	78	662	18	78	96
CHANDRAPUR	693	682	82	665	17	82	97
DHULE	496	467	86	453	14	88	94
GADCHIROLI	440	437	95	432	5	96	97
GONDIA	511	504	92	490	14	91	96
HINGOLI	397	383	68	372	11	67	93
JALGAON	893	851	74	832	19	74	96
JALNA	647	615	79	609	6	79	95
KOLHAPUR	736	687	67	667	20	67	91
LATUR	558	537	68	532	5	69	96
NAGPUR	658	649	85	628	21	85	96
NANDED	814	802	61	779	23	60	97
NANDURBAR	481	464	78	446	18	77	92
NASHIK	1174	1143	83	1073	70	81	93
OSMANABAD	480	470	76	453	17	75	96
PALGHAR	458	444	94	416	28	92	91
PARBHANI	425	409	58	399	10	59	95
PUNE	934	850	61	804	46	62	84
RAIGAD	547	528	65	510	18	65	91
RATNAGIRI	527	501	59	483	18	59	90
SANGLI	594	574	82	547	27	81	90
SATARA	813	767	51	740	27	52	89
SINDHUDURG	359	340	79	326	14	79	92
SOLAPUR	789	779	76	746	33	76	93
THANE	307	300	70	274	26	70	86
WARDHA	364	343	66	333	10	65	97
WASHIM	366	353	72	347	6	71	98
YAVATMAL	814	777	65	768	9	64	95
TOTAL	20799	20037	2508	19385	652		

8. TRAINING AND CAPACITY BUILDING

RDD & CSC use Train-the-Trainer model for application training to users from the HQ to the Gram Panchayat.

First level training is conducted for District Managers at a central location by Training Manager and Master Trainers.

These Master Trainers conduct next level training of all applications to Govt. Officers, Block Managers & Kendra Chalaks (KC) in a phased manner.

In order to keep their requisite technical knowledge up-to-date and also for ensuring constant familiarity of all applications, continuous training programs are provided to KCs through defined training calendar, which is tracked online.

To enhance the management skill set and team work amongst the project management team for supervising training workshops of the team, Personality & Emotional Intelligence Development Workshops has been conducted in the system.

To expedite the training process, e-Learning Management System is utilized, This ensures availability of learning content 24÷7, thus supporting Continuous Training

Online PDF manuals and printed copy of the manuals is made available for continuous learning of KCs.

3 Orientation Programs for selected DMs and BMs have been held at YASHADA Pune till date.

Method:

The choice of method for transferring and exchanging knowledge will depend on the audience and the message. However, it is also worth noting, that knowledge is most effectively exchanged when using multiple methods.

1. Train the Trainer Method:

This method is very useful in transforming skills and knowledge. Skills/Knowledge exchange is preferable to knowledge transfer since a two-way flow of information can lead to an ongoing dialogue between knowledge producers and users and create learning opportunities for both groups.
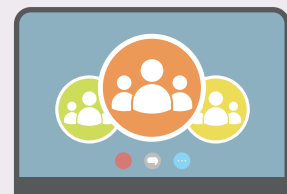
2. Grouping of ASSK Members

Grouping of people with common interests who interact regularly to share knowledge – is one interactive delivery method that effectively initiates and sustains collaboration among a diverse group of individuals.

Grouping of ASSK Team Members:

Project Manager

SPMU and State Level Govt. Officials

District Manager

Dy. CEO and Account Officer

Block Manager

BDO, ABDO, TPO

Kendra Chalak

Gramsevak, Sarpanch

Technical Support Executive

Other Department Officials

Account Executive

HR Executive

8.1 DETAILS OF TRAINING/WORKSHOP ORGANIZED BY CSC SPV

DATE	SUBJECT	ATTENDING
28th Nov to 30th Nov 2019	ASSK Project Implementation Review Meeting	ASSK Project Implementation Review Meeting Conducted in presence of Honble Principal Secretary and RDD Officials.
17th and 18th Jan 2020	PM, DM, and BM Review Meeting at Pune	Review Conducted about all NIC application,eGramsoft, Payment collection, Service Delivery,Smart Ticket Status and 7th Economic Survey.
19th May 2020	PM, DM, and MT Review Meeting on Zoom VC	Review Conducted about all NIC application,e-Gramsoft, Outstanding Payment collection, CSC Service Delivery,CSC Activity Services
19th May 2020	PM, DM, and MT Review Meeting on Zoom VC	Review Conducted about all NIC application,e-Gramsoft, Outstanding Payment collection, CSC Service Delivery,CSC Activity Services
24th June 2020	PM's, HW,DM and MT Review Meeting on Zoom VC	Review Conducted about e-Gramsoft Offline Application, eGramsoft Data entry Reflection, New Patch File
25th Sept 2020	PM's, HW,DM and MT Review Meeting on Zoom VC	Review Conducted about Oustanding Payment, CSC Id and MOL Services, e-Gramsoft Offline Application, eGramsoft Data entry Reflection,Swamitava Namuna 8 Drone survey ,eGramswaraj Application
29th DEC 2020	PM's, DHE,AHE and MT Review Meeting on Zoom VC	Review Conducted on eGramsoft Application and Uploading XML File,Printer Consumables,hardware and ERP Tickets
23rd Feb 2021 to 26th Feb 2021	Training and Certification PM's, DM's,ADM and MT at Pratham Arora Center for Education, Aurangabad	TISPRI Certificcation (Orientation & Assessment) Program of State Level Master Resource Person
22 March 2021 to 25 March 2021	Training and Certification DM's, ADM and MT at Krushi Vidnyan Kendra, Baramat	TISPRI Certificcation (Orientation & Assessment) Program of State Level Master Resource Person. .
19th May 2021	Training of ALL DM's,ADM PM's and MT on ZOOM VC	Training on Digipay,Insurance and Covid-19 app by CSC team
27th May 2021	Review of DyCEO ALL DM's,ADM PM's and MT on ZOOM VC	Review and Training on PFMS integration,eGramswaraj, CSC Services,Pyament collection, GST and TDS
16th June2021	Review Meeting of DM, ADM, MT and PM On ZOOM VC	Review On Resource Project Status,PFMS DSC Integration,Resource bank account opening, New GP to ZP collection and Old outstanding, Training and meeting upload status

DATE	SUBJECT	ATTENDING
22nd June 2021	Discussion and Review of Hon. Add. Chief Secretary (RDD), CEO,DM,PM, Implementation Team On ZOOM VC	Discussion and Review on Year book/Day book closing and DSC Registration of Checker Maker at all Layers (GP, PS and Zp)
15th and 16th July 2021	Training of DM,MT and PM With NIC and MOPR on ZOOM VC	Training of GP Profile,Planning, Reporting,Accounting(DSC Management,Vendor Management and FTO Management)
28th July 2021	Discussion and Review of DM,MT and HE on ZOOM VC	Discussion and Review on Data entry for ONE GOV Page and MSEB Google Form,Resources project attendance, data entry for GST Project,ZP and PS PFMS integration
6th August 2021	Discussion and Training With DM,MT and PM	Discussion and Training of Year Book Closing for ZP and PS.
9th August 2021	Meeting and Training with Dy.CEO, DM,PM RDD Team and MT	Training and Meeting of Citizen Charter and Rashtragaan Activity
01 September 2021	Training Meeting EGS Closing and PFMS	VC Review Meeting in the presence of DM, HE,BM & MT
02 September 2021	Topics GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of DM,HE & BM on topics
02 September 2021	EGS GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of DM,HE & BM on topics.
02 September 2021	EGS GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of BM, KC on topics.
02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
03 September 2021	Training Meeting EGS Closing and PFMS	Training With Bdo EVOP Sarpacnh ,GS,BM,MT
03 September 2021	EGS Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Review Meeting All DMs and PM,HE,MT
06 September 2021	Training Meeting EGS Closing and Issues	Training Meeting with DM,EVOP, BM , MT
07 September 2021	Training Meeting EGS Transfer & Deduction	Training Meeting withDyceo sir ,CAFO Sir, PS Account Officers,Dm,PM,Swami sir

DATE	SUBJECT	ATTENDING
15 September 2021	EGS GP Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Google Meet Review Meeting in the presence of DM,ADM,HE,BM & MT on topics
16 September 2021	EGS Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Zoom VC Review Meeting in the presence of DM, HE,BM & MT
17 September 2021	ERP Onboarding and Payment issue	Meeting With All Dms and PM
17 September 2021	EGSGP Profile, Panchayat Charter, Indiaat75.	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
18 September 2021	ERP Onboarding and Payment issue	Review Meeting All DMs and PM,HE,MT
20 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
21 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
22 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
24 September 2021	EGS Transfer & Deduction	Zoom VC Training Meeting with DM,CAFO Sir, PS Account Officers, BM
28 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
29 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
18 October 2021	Divisional review meeting, at Nagpur, Jilha parishad ZP	Review meeting in the presence of PM, DM, HE, BM, MT
20 October 2021	Divisional review meeting at Amravati, Jilha parishad ZP	Review meeting in the presence of PM, DM, HE, BM, MT
27 October 2021	Divisional review meeting at Nashik, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
8 November 2021	Divisional review meeting at Latur, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
16 November 2021	Divisional review meeting at Jalna, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
19 November2021	Divisional review meeting at Thane, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
09 December 2021	Division Aurangabad review meeting Online	Review meeting in the presence of PM, DM, HE, MT

DATE	SUBJECT	ATTENDING
21 December 2021	Division Nagpur review meeting Online	Review meeting in the presence of PM, DM, HE, MT
22 December2021	Division Amravati review meeting Online	Review meeting in the presence of PM, DM, HE, MT
27 December 2021	Division Latur review meeting Online	Review meeting in the presence of PM, DM, HE, MT
06 January 2022	Maha One Gov	Review meeting in the presence of PM, DM, HE, BM, MT
17 January 2022	Cultural Activity Survey	Training in the presence of PM, DM, HE, BM, MT
19 January 2022	Training in the presence of PM, DM, RGSA Team,MT	Training in the presence of PM, DM, RGSA Team,MT
25 February 2022	Divisional review meeting At Palghar, Jilha Parishad.	RGSA Review meeting in the presence of CEO, Dy CEO
13 May 2022	Thane ZP HOD Training	EGS Training with Dy Ceo and All Dept.HODs
27 July 2022	Nagpur Zilha Parishad Meeting	Review meeting in the presence of PM, DM, HE, BM, MT
22 September 2022	Maha eGram Inauguration	Chinchvad, Pune, Maharashtra

*For Old Training Details Kindly Visit https://mh.gov2egov.com

8.2 NUMBER OF TRAININGS CONDUCTED AT DISTRICT AND BLOCK LEVEL – MONTH WISE STATUS

Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
2020		Jan	91	82	23	490	609
		Feb	57	40	12	390	499
		Mar	42	10	6	194	252
		Apr	2	1	0	0	3
		May	5	11	2	85	103
		June	14	17	5	156	192
		July	48	41	16	258	363
		Aug	26	29	4	194	253
		Sept	53	50	7	291	401
		Oct	24	28	8	241	301
		Nov	41	34	3	191	269
		Dec	60	40	12	418	530
2021		Jan	49	53	12	412	526
		Feb	20	26	5	189	240
		Mar	91	88	14	547	740
		Apr	43	33	3	335	414
		May	48	39	9	353	449
		June	38	25	2	222	287
		July	35	34	2	273	344
		Aug	32	28	0	240	300
		Sept	83	69	12	470	634
		Oct	58	43	4	463	568
		Nov	36	29	1	289	355
		Dec	57	55	8	541	661
	TOTAL		2994	2799	708	13021	19522

Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
2022		Jan	76	83	14	583	756
		Feb	4	42	15	367	489
		Mar	86	69	17	579	751
		Apr	81	69	12	608	770
		May	75	65	10	611	761
		June	60	50	2	598	610
		July	78	72	3	620	773
		Aug	79	76	2	613	770
		Sept	53	64	6	575	698
		TOTAL	3647	3389	789	18075	25900

*For years 2018-2019 Kindly Visit https://mh.gov2egov.com

8.3 TRAINING AGENDA Q2 2022-23

1) Mahaone Gov Data Entry (Namuna 8,9,10,11,12,13,31)

2) Updating of Registers

3) Services Delivery (1 to 7 Services & Self Declaration)

4) Works Management- Demonstration

5) Tax Collection Citizen App – Demonstration

6) Egramsoft Upload Station – (One Gov GP Convert) -

7) eGramswaraj Daily Transactions

    a. Action Soft & M-action Soft – Progress

    b. Voucher Entry, Month Book Closing

    c. (Troubleshooting)

8) Digital Seva Portal - B2C & G2C Services Delivery.

9) MOL and Service Plus Services Delivery

10) GP Employee Payment GPF A/C Correction and Approval.

11) Gram Manchitra (GIS Application)

12) PFMS & E Tender Training For KC's
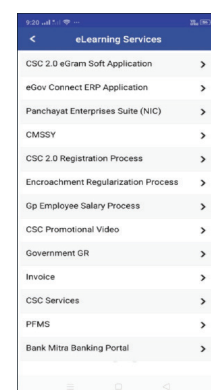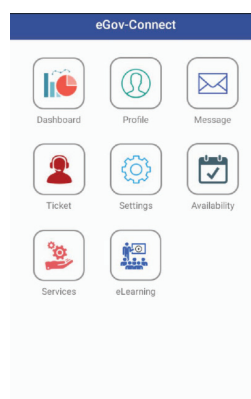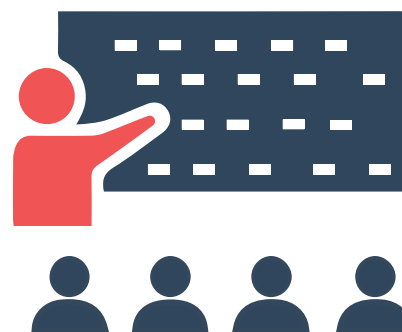
Training Material Available on this web site

https://mh.gov2egov.com & mobile app eGov-connect

9 PANCHAYAT ENTERPRISE SUITE (PES):

The Ministry of Panchayati Raj (MoPR) has undertaken e-Panchayat Mission Mode Project (e-Panchayat MMP) with a view to introduce and strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country and build associated capacities of the PRIs for effective adoption of the e-Governance initiative. Under this project, Panchayat Enterprise Suite (PES) has been conceptualized which comprises 11 Core Common applications. At present, Panchayat Enterprise Suite has been deployed/operational with 10 Core Common Applications and GIS layer module is under conceptualization. The operational modules includes LGD (Local Government Directory), Area Profiler (Socio-economic & general details), Plan Plus (to strengthen Decentralized & Participatory Planning), PriaSoft (Panchayati Raj Institutions Accounting Software for Gram Panchayat Accounting), Action Soft (Works/scheme implementation Monitoring System), NAD (National Asset Directory), Service Plus (To facilitate Service Delivery), Social Audit, Training and National Panchayat Portal (Dynamic Website of Panchayats).

9.1 EGRAMSWARAJ - SIMPLIFIED WORK BASED ACCOUNTING APPLICATION FOR PANCHAYATI RAJ

To strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country, Ministry of Panchayati Raj (MoPR) has launched eGramSwaraj, a user friendly web-based portal. eGramSwaraj aims to bring in better transparency in the decentralised planning, progress reporting and work-based accounting.
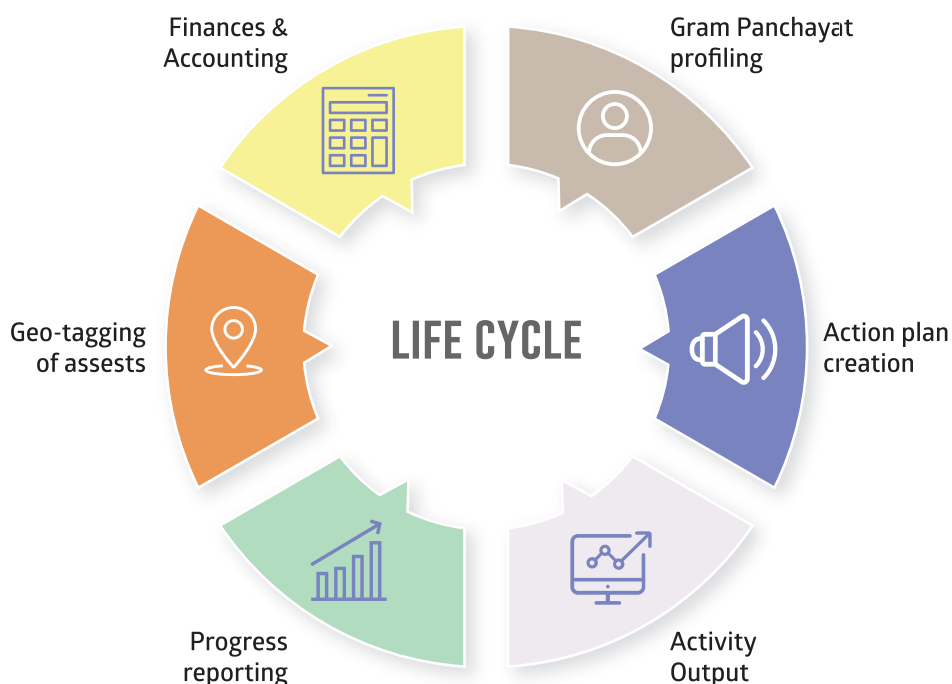
PANCHAYAT ENTERPRISE SUITE (PES): APPLICATIONS

First enterprise suite for Government entity that attempts to address the core common Governance function of Panchayat under e-panchayat Mission Mode Project of MoPR

LGD
Captures details of local governments and assigns unique code

Panchayat Profile
Captures the geographics, demographic, Socio-economic profile of rural and urban local bodies

Planning
Facilitatess planning of Government Institutions such as panchayats, urban local bodies and line departments in preparing Annual Action Plan

Reporting
Facilitates monitoring physical and financial progress of works taken up under annual Action Action Plan.

Asset Geo Tagging
Captures details of assets created / maintained; helps to avoid duplication and provide for O&M

Accounting
Captures receipt and expenditure details through voucher entries and automatically generates 8 MAS reports for PRIs

Audit Online
Facilitates Online/Offline Audit of Government Institutions such as urban local bodies, rural local bodies etc.

NPP
Facilitates sharing of information in public domain for each Panchayat

Training Mgmt.
Facilitates and addresses the training management needs of the government organizations

Service Plus
A dynamic metadata-based service delivery portal that caputres the complete definition of a service
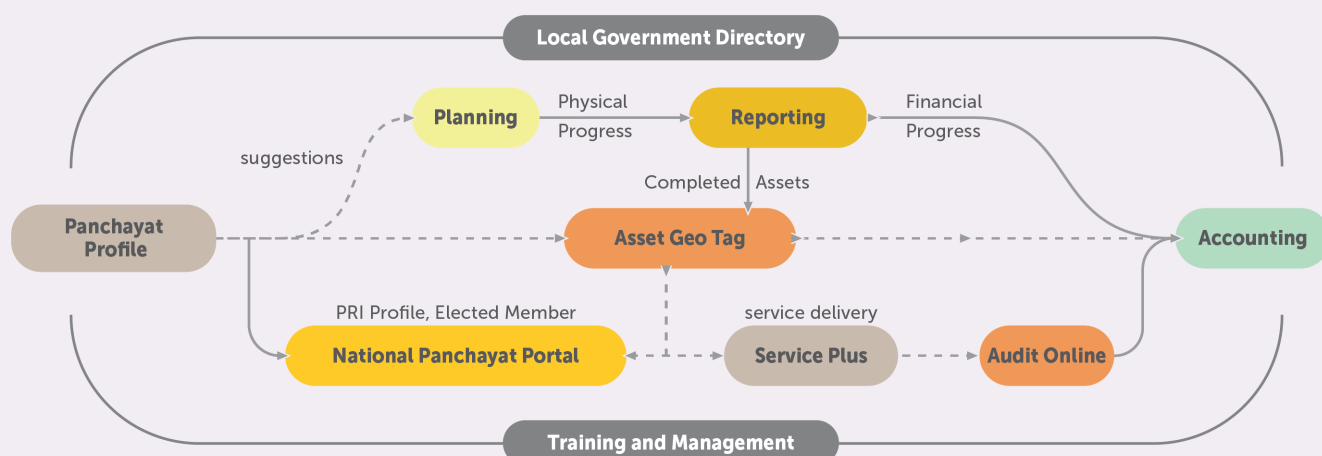
9.2 PANCHAYAT ENTERPRISE SUITE: STATUS REPORT AS ON 30TH SEPTEMBER 2022

District	Total GPs	Total no. of KC	Area Profiler FY 2021 -22	Plan Plus - Activity Count (FY 2020-21)	Action Soft (Number of works Taken) (FY 19-20)	Priasoft Voucher Entry Report (FY 2020-21(1 April 2020 to Till Date)	Geo-Tagging (m- Action Soft) (1 Jan 2020 to Till Date	"Panchayat Portal (FY 2020-21)(1 Jan 2020 to Till Date)"	Total DATA ENTRY IN PES APPLICATION	Total DATA ENTRY IN PES APPLICATION	Rank
Ahmednagar	1318	888	1315	1314	2157	77558	1103	1315	84762	64	21 ▲
Akola	535	276	535	535	842	23030	513	474	25929	48	23 ▼
Amravati	841	598	841	841	2052	54808	823	831	60196	72	14 ▲
Aurangabad	868	682	867	865	1291	52193	819	839	56874	66	20 ▼
Beed	1031	732	1031	1028	2462	23989	936	580	30026	29	32 ▼
Bhandara	541	525	541	541	1297	88699	541	541	92160	170	1 ▲
Buldhana	871	680	870	868	1975	33696	829	857	39095	45	25 ▲
Chandrapur	828	682	827	825	941	52703	795	809	56900	69	17 ▲
Dhule	541	467	541	541	1422	30934	540	540	34518	64	22 ▼
Gadchiroli	459	437	458	458	3657	43423	454	458	48908	107	4 ▲
Gondia	546	504	547	545	672	58301	447	546	61058	112	3 ▲
Hingoli	563	383	563	563	471	14352	520	430	16899	30	31 ▲
Jalgaon	1153	851	1153	1150	1217	70212	861	1148	75741	66	19 ▲
Jalna	778	615	779	777	2084	27566	776	778	32760	42	27 ▼
Kolhapur	1025	687	1025	1025	2821	85214	908	1021	92014	90	9 ▼
Latur	785	537	785	785	1504	32298	761	785	36918	47	24 ▼
Nagpur	768	649	768	768	2962	97287	766	763	103314	135	2 ▲
Nanded	1310	802	1310	1308	2977	29769	1245	1306	37915	29	33 ▲
Nandurbar	595	464	595	595	1233	17199	558	595	20775	35	30 ▼
Nashik	1385	1143	1384	1384	3832	89779	1361	1384	99124	72	15 ▼
Osmanabad	622	470	622	622	730	22395	526	614	25509	41	28 ▼
Palghar	473	444	473	473	1680	37837	456	473	41392	88	10 ▼
Parbhani	703	409	704	704	478	14612	573	641	17712	25	34 ▲
Pune	1385	850	1406	1374	3248	133029	1230	1387	141674	102	6 ▼
Raigad	810	528	809	809	2236	78830	792	794	84270	104	5 ▼
Ratnagiri	846	501	846	846	1184	77856	733	846	82311	97	7 ▼
Sangli	699	574	699	699	1277	48502	571	686	52434	75	13 ▲
Satara	1494	767	1493	1489	1089	96966	1373	1493	103903	70	16 ▲
Sindhudurg	431	340	431	431	462	39136	320	431	41211	96	8 ▲
Solapur	1023	779	1027	1017	2621	60737	990	1024	67416	66	18 ▼
Thane	430	300	431	430	1203	34167	424	397	37052	86	11 ▼
Wardha	520	343	520	520	2022	35664	519	520	39765	76	12 ▲
Washim	491	353	491	491	622	15637	454	491	18186	37	29 ▲
Yavatmal	1201	777	1201	1201	3293	45260	1173	1201	53329	44	26 ▲
Total	27869	20037	27888	27822	60014	1743638	25690	26998	1912050		

10 MAHA E-GRAM - INFORMATION ABOUT APPLICATION

Maha E-Gram is the application software for automating all the routine work and administrative processes of Gram Panchayat Institutions in Maharashtra. The rules built into Maha E-Gram are as per the Maharashtra Gram Panchayat Lekhasahita, 2011. This software is developed considering the importance and needs of Gram Panchayat work. Maha E-Gram covers all the sample structure as per the above Act for financial transactions and also all types of record maintenance. Maha E-Gram also facilitates the creation and maintenance of registers, issuance of certificates (services) and consolidates many other required information like Basic Amenities etc.

10.1 MODULES IN MAHA E-GRAM

Citizen services	Property Information
Panchayat Registers	Meeting Management
Panchayat Accounting	Dead stock/ inventory
Employee Information	Support and Help

List of Citizen Services (Gram Panchayat Services (G2C))

Property Certificate N8 Application	Property Diversion Certificate Application
No Dues Application	Proof of Age Scheme Application
Birth Certificate Application	
Death Certificate Application	
Marriage Certificate Application	

Self Declaration

Residence certificate	Life certificate
No objection certificate for electricity connection	Behavior certificate
Toilet certificate	Approval certificate for water connection
Construction Permission Certificate	Unemployment certificate
Certificate of non-availability of birth and death record	Property Modification Certificate
Proof of non-utilization of any scheme	
No Objection Certificate for Business	

10.2 LIST OF OTHER REGISTERS

Birth register

Death register

Marriage register

B.P.L register

Special water connection registers.

10.3   FEATURES OF SOFTWARE:

Functions as per the Maharashtra Gram Panchayat Lekhasahita 2011.

This software operate in the off-line mode and data of all the Gram Panchayats is consolidated in the Master Database through data upload centres.

There are three types of users – Sachiv (Secretary), CSC Operator (KC) and elected members. Admin user is Sachiv and data which was entered by CSC operator is validated only by the Gramsevak (Panchayat Secretary).

For citizen services only valid data is used

10.4   MONTHLY PROGRESS REPORTS:

E-GramSoft also provides 1 to 22 MPRs – Monthly Progress Reports, which can be used for monthly review meetings. These reports are accessed by Block Development Officer (BDO), Asst. BDO at Block Level. Simultaneously, Officials at the District and State Level can also access these reports. These reports reduce the time required of all the stakeholders of Rural Development Department for compilation.

LIST 1 TO 22 MONTHLY PROGRESS REPORTS (MPRS)
Mobile Tower Tax Levy and Recovery Report
Polluted Water Test/Samples Report
TCL Test Report
Village Development Fund - Expenditure of 15 % Amount for Backward Classes
Village Panchayat Audit Report
Village Panchayat Audit Objection and its Reply Report
Village Panchayat ER - Vacant Sheet Details
Village Panchayat - Gramsabha Report
Water Purification by TCL Powder - Utilization Report
Windmill Tax Levy and Recovery Report

10.5 LIST OF 1 TO 33 FORMATS (AS PER LEKHASANHITA 2011):

FORMAT NO.	NAME OF THE FORMAT	FORMAT NO.	NAME OF THE FORMAT
Format 1	Budget – Book	Format 18	Petty cash book
Format 2	Supplementary budget Cash book	Format 19	Persons who work on the muster
Format 3	Annual Deposit Register of grants	Format 20 A	a. Estimate of the work register
Format 4	Panchayat allowance and liability	Format 20 K	k. Measurements Book
Format 5 a	Cashbook	Format 20 KH	Work payment
Format 5 K	Daily Cashbook	Format 20 KH1	Work payment
Format 6	Classification Register	Format 21	Salary Payment
Format 7	General Receipt	Format 22	Fixed Asset
Format 8	Assessment Register	Format 23	Road Register
Format 9 a	Yearly Demand	Format 24	Land register
Format 9 K	Demand bill	Format 25	Investment Register
Format 10	Taxes and fees	Format 26	Receipt and Exp. Register
Format 11	Retail demand register	Format 27	Audit Objection Monthly Statement
Format 12	Expenses Voucher	Format 28	Backward class 15% and 10% of women of child welfare
Format 13	Employee List	Format 29	Loan Register
Format 14	Stamp Register	Format 30	Audit Objections – Register
Format 15	Stock Register	Format 31	Travel Allowance Payments
Format 16	Dead stock Register	Format 32	Cash Refund Voucher
Format 17	Loan and deposit register	Format 33	Tree /Plantation Register

10.6 DATA VALIDATION REPORT AS ON DATED 30TH SEPTEMBER -2022

We have started Data Validation in the Month of Jan 2022. In first Phase we have completed Validation of 25000 Grampanchayat's Data and moved these 25000 Grampanchayats to Online - One Gov Portal. entire Data Transferred From eGram Soft to One Gov. Till 30th September 2022 Status is :

Sr.No	Districts	Blocks	Total Gps	Target Gp's For Data Validation	Validation Completed	Pending	% Of Completion
1	Ahmednagar	14	1318	1259	1255	4	95.2
2	Akola	7	535	532	532	0	99.4
3	Amravati	14	841	822	821	1	97.6
4	Aurangabad	9	868	837	835	2	96.2
5	Beed	11	1031	976	958	18	92.9
6	Bhandara	7	541	508	506	2	93.5
7	Buldhana	13	871	845	840	5	96.4
8	Chandrapur	15	828	736	728	8	87.9
9	Dhule	4	541	531	529	2	97.8
10	Gadchiroli	12	459	450	450	0	98.0
11	Gondia	8	546	527	526	1	96.3
12	Hingoli	5	563	555	555	0	98.6
13	Jalgaon	15	1153	1142	1140	2	98.9
14	Jalna	8	778	714	714	0	91.8
15	Kolhapur	12	1025	827	769	58	75.0
16	Latur	10	785	756	736	20	93.8
17	Nagpur	13	768	725	723	2	94.1
18	Nanded	16	1310	1304	1304	0	99.5
19	Nandurbar	6	595	569	566	3	95.1
20	Nashik	15	1385	1316	1286	30	92.9
21	Osmanabad	8	622	568	567	1	91.2
22	Palghar	8	473	471	470	1	99.4
23	Parbhani	9	703	704	704	0	100.1
24	Pune	13	1385	1133	985	148	71.1
25	Raigad	15	810	754	722	32	89.1
26	Ratnagiri	9	846	805	796	9	94.1
27	Sangli	10	699	366	342	24	48.9
28	Satara	11	1494	1186	1166	20	78.0
29	Sindhudurg	8	431	402	396	6	91.9
30	Solapur	11	1023	976	972	4	95.0
31	Thane	5	430	379	366	13	85.1
32	Wardha	8	520	503	503	0	96.7
33	Washim	6	491	487	486	1	99.0
34	Yavatmal	16	1201	1142	1139	3	94.8
		351	27869	25807	25387	420	3126

10.7 MAHA EGRAM

Hon'ble ACS Sir – Shri Rajesh Kumar (IAS) took the initiative of transforming the maintenance of Gram Panchayat records into digitized format. Accordingly, directions were issued to all the functionaries of Gram Panchayats to make the GPs as Digital Panchayats that is to transform the present Day to Day Activities of Gram Panchayats into Digital Gram Panchayats. Thus, as per the guidelines issued by Rural Development Department, Government of Maharashtra, the process of transforming all the physical records of Gram Panchayats into digitized format by using Maha e-Gram application software was started. Maharashtra is the pioneering state which is progressing rapidly towards the creation of Digital Gram panchayats. ACS Sir asked to Display all activities of Panchayat on a Common Platform Where each stakeholder can See the progress of Scheme Implementation status and Performance of Respective Panchayat. Data digitization and consolidation benefits to all the stakeholders of PRI, SO that MAHA EGram Concept came in to existence.

Objectives:

• To Consolidation information of scheme implementation by concerned departments, To represent this information in Simple and Easy Manner to the public.

• To make the facility available to the Panchayat Functionaries for Monitoring of Day to Day Activities of the Panchayats.

• To provide an unbiased information to the common people.

• To showcase Outcomes of all the schemes implemented in the panchayat at one place in a simple language and easy manner.

• To Monitor Performance of the Panchayats in Scheme Implementation and Service Delivery to the Citizens.

• To Facilitate Panchayats Functionaries in decision making with Data Analytics tools.

10.8. https://mahaegram.co.in

10.9   MAHA EGRAM MODULES:

PRI Details : Displays All the Panchayats of State (Dist. Block, Gram panchayat) and Mapped Villages

CSC Center Locator : Displays GIS Locations of the CSC Center Co allocated in Panchayats

RDD Notifications and Letters: Displays all the Notifications and Letter Issued by RDD

Scheme Implementation Status: Displays Scheme Implementation Status of the Panchayats

BI Dashboard: Displays Information with Intellectual analysis. It helps PRI Functionaries for Decision making and Performance Monitoring.

Works Management : Gram panchayats Work Progress Monitoring and Tracking of Development Works

Online Tax Collection : Facilitates All Gram panchayats to Collect Online Tax in GP Account Using Payment gate Way (UPI, Net Banking, Card Payments)

Citizen App : Facilitates to Rural Citizens for Online Tax Payment and Avail GP Certificates

GP Page Link: Redirects to Individual Gram panchayat Page

ASSK Progress Report: Displays ASSK Implementation Progress reports of Last one Year

Related Links : Redirects to respective website

PRI Details:

We can View Details of Panchayat Raj Institutions Mapped with Respective District, Block , Gram panchayats and Its Revenue Villages.

CSC Center Locator:

We can easily Locate Aaple Sarkar Seva Kendra Respective District, Block, Grampanchayats & also We Can See the Details of Kendrachalak Allocated to the ASSK Centre.
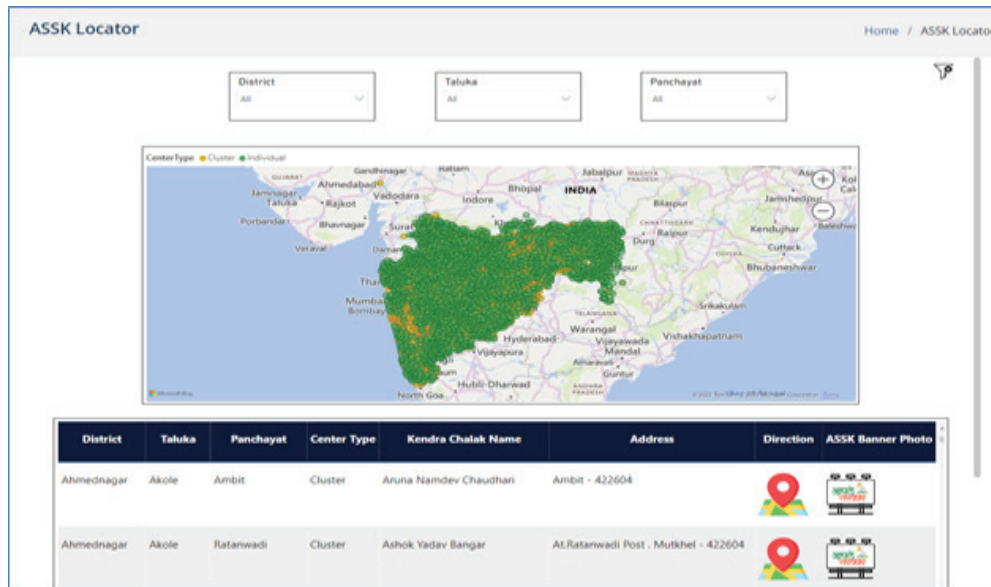
Individual GP Web Page:

We can easily Access Respective District Web Page and Grampanchayats Web Page on Maha eGram Portal. 27889 Grampanchayats Web Pages are Available in Public Domain with Grapnahcyat Profile, Funds Details, Basic Amenities Details, Meeting Management Details, Development Activities of Grampanchayat.

https://mahaegram.co.in/GeneralPages/GrampanchayatForm.
aspx?&gpcode=167559&blockcode1=Akole&distname=Ahmednagar&gpname=Ambad

We Can Update the Details of Every Gram panchayat on Maha eGram GP Page. It Includes Yearly Income of the Grampanchayat, Basic Amenities Status, Elected Members Details etc.

1 to 33 Formats:

Grampanchayat IMP Registers:

GP Works Management:-

This Module facilitates for preparing development plan as per Grampanchayats requirements. Implementation of works with Technical Approval, Admin Approval and Expenditures of all Developmental Activities can be monitored using this module.

Dashboards:

We Can See the Details of Every Gram panchayat on One Gov GP Page. It Includes Yearly Income of the Gram panchayat, Basic Amenities Status, Elected Members Details. Also we can see Panchayat Basic Facilities – Roads, Toilets, Water source, Electricity, Health Facility, Bank, Post office information, School, collages etc.

In this Maha eGram order, facilities have been made available to provide online information such as 1 to 33 samples, monthly progress report, 1 to 7 certificates, self-declaration, work management of central and state government schemes etc. The benefit of all these matters is G.P. level, taluka level, district level and state level. The necessary information will be provided to the government in due course.

Single Gateway to Access Important Government web Applications.

We can Check Repots Or Visit Direct on Web Page – GPDP, India75, CRS, NPP, Gram Manchitra, PFMS, ICDS, SBM, Citizen Forum, GEM Portal, Egramswaraj (EGS) at one Click.
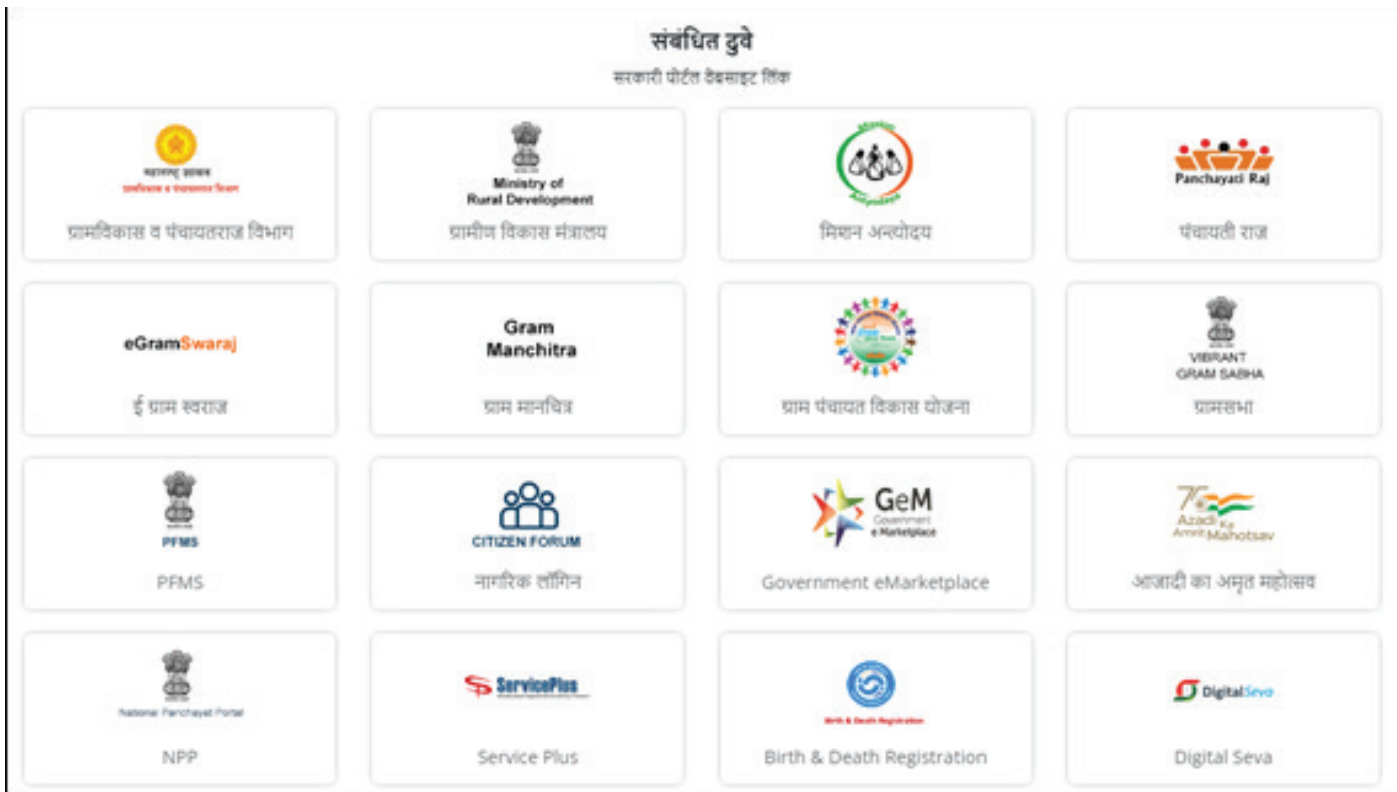
11   ABOUT ERP – HCM SOLUTION AND MOBILE APP

ERP: Enterprise Resource Planning system is a fully integrated business management system covering functional areas of an enterprise like Logistics, Production, Finance, Accounting and Human Resources. It organizes and integrates operation processes and information flows to make optimum use of resources such as men, material, money and machine. For the ASSK project, CSC SPV has implemented the Human Capital Management module (HCM) which considers CSC SPV's human resources as Human Capital. CSC SPV's HCM for the ASSK project - https://mh.gov2egov.com is a single window solution which includes Talent Acquisition (Recruitment), Talent Management etc. It helps

•   To manage, maintain, monitor and guide this enormous team of over 20,000+ human resources, CSC has developed and implemented the specialized HCM tool which maintains all details of the project's activities.

•   To handle all types of activities like registration of candidates, selection of candidates, payments to candidates, data entry in different applications, targets/work orders, online monitoring and all types of MIS /Dashboards.

•   With the perspective of Digital India, E-Gov connect Mobile App is provided to all the users of this ERP.

•   Through his / her Android phone, the User can login and check his performance, payment status, profile update, send SMSes to his / her team, raise queries online etc.

•   The ERP-HCM Application and "e-Gov-Connect" Mobile app are available to Govt. Officials at State Level, District Level, Block Level and Gram Panchayat level for day to day information accessibility.

11.1.   ERP WALK THROUGH: https://mh.gov2egov.com

One can access the ERP by using the Registered User Id and Password, where he/she will be able to access following modules:

Modules of ERP:

1. HRMS Module

2. ASSK Invoice Module

3. Dashboards Module4. Reports Module (MPRs)

5. E Learning – Training Material Module

6. Smart Tickets Module

7. E Gram Soft – MIS Module

8. Elected Member Details Module

9. GP Employee – Salary Process
10. Encroachment Regularization process

11. Graphical Dashboard

11.2. MONITORING OF ASSK OPERATIONS USING ERP:

1. **Login with Registered User ID - Password - Click on Dashboard Menu and access Dashboards available in your login**

HRMS Dashboard:

12. GP EMPLOYEE PAYMENT SYSTEM

Payments to the contractual employees of Gram Panchayats used to be delayed by several months. RDD has taken the initiative of depositing the State Government's share of the Gram Panchayats' Employees payments to their bank accounts in a timely manner every month. CSC SPV has deployed GP Employees Payment Module for processing GP EMP Payment Bills. Govt. of Maharashtra has released payments from April 2018 to March 2022. May 2022 payment process is ongoing

District wise Employee Details:

▼ Decrease in No of rank compared to previous month
▲ Increase in No of rank compared to previous month

Sr. No.	District	Total Kushal Employee	Total Akushal Employee	Total Ardhkushal Employee	Total No. of Employee	
1	Ahmednagar	378	1300	1061	2739	▲
2	Akola	53	418	238	709	▲
3	Amravati	106	706	471	1283	▲
4	Aurangabad	153	766	711	1630	▲
5	Beed	99	954	708	1761	▲
6	Bhandara	52	474	254	780	▲
7	Buldhana	125	755	596	1476	▲
8	Chandrapur	64	761	383	1208	▲
9	Dhule	140	525	457	1122	▼
10	Gadchiroli	47	418	273	738	▼
11	Gondia	32	477	223	732	▲
12	Hingoli	39	478	354	871	▲
13	Jalgaon	214	1015	824	2053	▲
14	Jalna	89	617	685	1391	▲
15	Kolhapur	269	990	772	2031	▼
16	Latur	117	620	681	1418	▲
17	Nagpur	108	604	590	1302	▲
18	Nanded	132	1195	880	2207	▲
19	Nandurbar	88	559	379	1026	▼
20	Nashik	313	1300	1021	2634	▲
21	Osmanabad	103	552	403	1058	▲
22	Palghar	68	554	494	1116	▼
23	Parbhani	334	1253	805	2392	▼
24	Pune	181	733	403	1317	▲
25	Raigad	77	795	433	1305	▲
26	Ratnagiri	222	643	467	1332	▼
27	Sangli	188	1087	1055	2330	▼
28	Satara	48	405	277	730	▲
29	Sindhudurg	293	929	720	1942	▼
30	Solapur	98	402	233	733	▲
31	Thane	40	465	309	814	▲
32	Wardha	46	426	241	713	▲
33	Washim	84	921	665	1670	▼
34	Yavatmal	176	450	227	853	▲
	TOTAL	4576	24547	18293	47416	

13. DISTRICT WISE ENCROACHMENT REPORT 30TH SEPTEMBER 2022

Sr. No.	District	Total Block	Total GP	Encroachment Data Entry Counts	Encroachment Approved Data Entry	Encroachment Unapproved Data Entry	Encroachment Data Entry Awaited
1	Ahmednagar	14	1318	19547	1253 2	342	6673
2	Akola	7	535	5820	5498	34	288
3	Amravati	14	841	8106	7768	97	241
4	Aurangabad	9	868	25685	23160	585	1940
5	Beed	11	1031	24933	21371	202	3360
6	Bhandara	7	541	21044	20737	170	137
7	Buldhana	13	870	39957	36902	511	2544
8	Chandrapur	15	827	13869	12540	167	1162
9	Dhule	4	541	19325	18501	288	536
10	Gadchiroli	12	458	1731	1642	9	80
11	Gondia	8	547	3475	3444	17	14
12	Hingoli	5	563	13494	12876	85	533
13	Jalgaon	15	1153	56130	47203	485	8442
14	Jalna	8	779	19078	18246	193	639
15	Kolhapur	12	1025	33083	30446	353	2284
16	Latur	10	785	23599	22388	521	690
17	Nagpur	13	768	45583	44361	712	510
18	Nanded	16	1310	9214	7660	313	1241
19	Nandurbar	6	595	6083	5694	34	355
20	Nashik	15	1384	27266	25449	801	1016
21	Osmanabad	8	622	16135	15601	52	482
22	Palghar	8	473	5346	5317	12	17
23	Parbhani	9	704	6096	5962	76	58
24	Pune	13	1377	42671	39346	588	2737
25	Raigad	15	810	11202	8461	133	2608
26	Ratnagiri	9	846	887	794	7	86
27	Sangli	10	699	14019	12025	115	1879
28	Satara	11	1493	15282	14401	420	461
29	Sindhudurg	8	431	1114	1055	2	57
30	Solapur	11	1031	51922	48964	403	2555
31	Thane	5	431	7344	7146	77	121
32	Wardha	8	520	116544	92296	1246	23002
33	Washim	6	491	23957	23174	391	392
34	Yavatmal	16	1201	16792	15822	100	870
	TOTAL	351	27868	746333	668782	9541	68010

14. DISTRICT WISE GP SARPANCH AND UPSARPANCH MANDHAN FOR 30TH SEPTEMBER 2022

Sr. No.	District	Total Block	Total GP	Total no. of Sarpanch	ETotal no. of Sarpanch Salary	Total no. of Upsarpanch	Total no. of Upsarpanch Salary
1	Ahmednagar	14	1318	1375	1193	1597	1149
2	Akola	7	535	525	450	486	387
3	Amravati	14	841	838	746	815	699
4	Aurangabad	9	867	839	722	813	651
5	Beed	11	1031	989	847	945	749
6	Bhandara	7	541	523	482	528	464
7	Buldhana	13	871	884	776	899	705
8	Chandrapur	15	828	735	629	708	612
9	Dhule	4	541	495	386	538	340
10	Gadchiroli	12	459	415	383	404	370
11	Gondia	8	546	546	476	550	466
12	Hingoli	5	563	525	466	516	449
13	Jalgaon	15	1153	1114	896	1133	782
14	Jalna	8	778	752	671	751	607
15	Kolhapur	12	1025	1112	964	1558	903
16	Latur	10	785	762	648	709	586
17	Nagpur	13	768	768	694	779	688
18	Nanded	16	1310	1180	977	1117	922
19	Nandurbar	6	595	221	162	209	155
20	Nashik	15	1385	1132	934	1312	823
21	Osmanabad	8	622	612	549	575	520
22	Palghar	8	473	134	93	131	84
23	Parbhani	9	704	673	583	642	518
24	Pune	13	1385	1429	1105	1791	919
25	Raigad	15	810	833	678	1041	583
26	Ratnagiri	9	846	796	646	795	617
27	Sangli	10	699	730	646	896	540
28	Satara	11	1494	1388	1227	1539	1219
29	Sindhudurg	8	431	428	348	464	319
30	Solapur	11	1023	1042	891	1050	769
31	Thane	5	430	290	231	300	211
32	Wardha	8	520	514	470	504	450
33	Washim	6	491	496	372	513	339
34	Yavatmal	16	1201	1066	964	1006	910
	Total	351	27869	26161	22305	27614	20505

15. SERVICES DELIVERED STATUS: (AS ON 30ᵀᴴ SEPTEMBER 2022)

| District	Block Count	Total GPs	Total No. of KC	Services Plus (1 to 19 Services)	e Gram Soft (1 to 19 Services)	SERVICES CSC B2C	MOL RTS (Services)	Services MOL 420+	Total Services Delivered	GP Average Services Delivered	Rank
Ahmednagar	14	1318	888	414205	121385	52820	88133	69872	746415	566	13
Akola	7	535	276	130764	9192	32340	4426	19569	196291	367	31
Amravati	14	841	598	253861	55553	66661	97402	51636	525113	624	9
Aurangabad	9	868	682	525503	118898	79365	58951	57958	840675	969	4
Beed	11	1031	732	302455	82541	108297	94250	54589	642132	623	10
Bhandara	7	541	525	304923	52280	41605	105294	58459	562561	1040	3
Buldhana	13	871	680	330491	47663	73305	30073	74339	555871	638	8
Chandrapur	15	828	682	247052	77658	48233	44481	46851	464275	561	14
Dhule	4	541	467	132216	65122	28230	130693	27861	384122	710	6
Gadchiroli	12	459	437	134677	29913	31339	32310	24657	252896	551	15
Gondia	8	546	504	146841	32358	28891	47627	37630	293347	537	18
Hingoli	5	563	383	473491	11964	54401	55872	19237	614965	1092	2
Jalgaon	15	1153	851	335726	36995	71405	73209	61958	579293	502	22
Jalna	8	778	615	647298	93644	56747	32068	65820	895577	1151	1
Kolhapur	12	1025	687	321192	99189	56143	16636	30531	523691	511	20
Latur	10	785	537	326029	43363	96332	65651	57053	588428	750	5
Nagpur	13	768	649	175017	69728	26868	42488	34681	348782	454	24
Nanded	16	1310	802	292921	21928	129977	35381	48341	528548	403	28
Nandurbar	6	595	464	241120	17009	23256	96362	23904	401651	675	7
Nashik	15	1385	1143	379806	94927	121373	91530	59416	747052	539	17
Osmanabad	8	622	470	216488	26874	66987	38924	37585	386858	622	11
Palghar	8	473	444	114111	23520	19908	37266	18230	213035	450	25
Parbhani	9	703	409	194564	15874	69829	39126	35701	355094	505	21
Pune	13	1385	850	202454	183997	25439	98158	18681	528729	382	30
Raigad	15	810	528	129186	21938	18545	51700	5654	227023	280	33
Ratnagiri	9	846	501	114946	16649	12019	38083	10149	191846	227	34
Sangli	10	699	574	155131	95296	43072	27494	20058	341051	488	23
Satara	11	1494	767	313735	164380	51608	66014	24807	620544	415	27
Sindhudurg	8	431	340	139100	34315	19885	33431	8776	235507	546	16
Solapur	11	1023	779	225017	29779	55822	2037	14318	326973	320	32
Thane	5	430	300	108111	5101	10975	31688	9248	165123	384	29
Wardha	8	520	343	132811	27731	23096	61134	22360	267132	514	19
Washim	6	491	353	179578	6379	41603	22007	43358	292925	597	12
Yavatmal	16	1201	777	335478	38915	86745	4901	38490	504529	420	26
	351	27869	20037	8676298	1872058	1773121	1794800	1231777	15348054		

16. SERVICE DELIVERY RANK REPORT : (AS ON 30ᵀᴴ SEPT 2022)

District	Block Count	Total GPs	Approved ASSK's	Total no. of KC	Services Plus 1 April to 30 sep 2022	CSC Portal Services Sum of Transaction Count (B2C + MOL) OF 1 April to 30 Sep 2022	MOL Services	Maha eGram Services	Total Services Delivered	Average Services Delivered / GP	Rank
Hingoli	5	563	397	383	3819	70765	19237	379670	473491	841	1
Jalna	8	778	647	615	4558	122828	65820	454092	647298	832	2
Aurangabad	9	868	701	682	32290	137488	57958	297767	525503	605	3
Bhandara	7	541	529	525	35554	99017	58459	111893	304923	564	4
Latur	10	785	558	537	13932	153406	57053	101638	326029	415	5
Nandurbar	6	595	481	464	8623	45591	23904	163002	241120	405	6
Buldhana	13	871	699	680	10806	148271	74339	97075	330491	379	7
Washim	6	491	366	353	13689	84053	43358	38478	179578	366	8
Osmanabad	8	622	480	470	4609	104660	37585	69634	216488	348	9
Sindhudurg	8	431	359	340	44553	27731	8776	58040	139100	323	10
Ahmednagar	14	1318	931	888	1826	123683	69872	218824	414205	314	11
Kolhapur	12	1025	736	687	1378	86934	30531	202349	321192	313	12
Amravati	14	841	625	598	21285	118512	51636	62428	253861	302	13
Chandrapur	15	828	693	682	12432	95142	46851	92627	247052	298	14
Gadchiroli	12	459	440	437	8861	55837	24657	45322	134677	293	15
Beed	11	1031	756	732	42128	163120	54589	42618	302455	293	16
Jalgaon	15	1153	893	851	8868	135324	61958	129576	335726	291	17
Yavatmal	16	1201	814	777	39421	127206	38490	130361	335478	279	18
Parbhani	9	703	425	409	8265	105416	35701	45182	194564	277	19
Nashik	15	1385	1174	1143	16004	182587	59416	121799	379806	274	20
Gondia	8	546	511	504	5400	66876	37630	36935	146841	269	21
Wardha	8	520	364	343	20247	45143	22360	45061	132811	255	22
Thane	5	430	307	300	32482	19937	9248	46444	108111	251	23
Akola	7	535	283	276	13441	51017	19569	46737	130764	244	24
Dhule	4	541	496	467	2144	56373	27861	45838	132216	244	25
Palghar	8	473	458	444	17924	37819	18230	40138	114111	241	26
Nagpur	13	768	658	649	33053	61109	34681	46174	175017	228	27
Nanded	16	1310	814	802	15545	178843	48341	50192	292921	224	28
Sangli	10	699	594	574	2216	63016	20058	69841	155131	222	29
Solapur	11	1023	789	779	10830	71195	14318	128674	225017	220	30
Satara	11	1494	813	767	20277	77017	24807	191634	313735	210	31
Raigad	15	810	547	528	30940	24726	5654	67866	129186	159	32
Pune	13	1385	934	850	774	43916	18681	139083	202454	146	33
Ratnagiri	9	846	527	501	10889	21870	10149	72038	114946	136	34
	351	27869	20799	20037	549063	3006428	1231777	3889030	8676298		

17. NIC APPLICATIONS RANK REPORT : (AS ON 30ᵀᴴ SEPT 2022)

District	Total GPs	Approved ASSK's	NO OF KC - Onboarded	Active (Transacting) CSC ID %	NIC Application						Services Delivered In Last 5 Month	Trainings Conducted%	Best of 8 Activities %	Rank
					GPDP Implementing Gps %	Geo Tag Initiated GPs %	Accounting Year Book Closing	EGS - PFMS Integration Status	Validation Completed %	Namuna 1 Andajpatrak				
Ahmednagar	1318	931	888	88	100	84	100	100	98	98	113	121	98.53	10
Akola	535	283	276	91	100	96	97	100	99	99	73	114	99.60	8
Amravati	841	625	598	97	100	98	98	100	98	98	125	93	97.71	13
Aurangabad	868	701	682	89	100	94	99	99	97	97	194	78	94.12	23
Beed	1031	756	732	77	100	91	94	100	93	93	125	77	90.58	29
Bhandara	541	529	525	97	100	100	100	100	94	94	208	121	100.79	4
Buldhana	871	699	680	95	100	95	92	100	97	97	128	77	94.08	25
Chandrapur	828	693	682	92	100	96	93	100	90	90	112	100	95.05	21
Dhule	541	496	467	90	100	100	100	100	100	100	142	100	98.63	9
Gadchiroli	459	440	437	90	100	99	99	100	98	98	110	92	96.95	15
Gondia	546	511	504	91	100	82	96	99	97	97	107	106	96.06	18
Hingoli	563	397	383	84	100	92	99	100	99	99	218	160	104.03	1
Jalgaon	1153	893	851	86	100	75	92	99	99	99	100	73	90.21	30
Jalna	778	647	615	90	100	100	99	100	92	92	230	63	91.96	28
Kolhapur	1025	736	687	87	100	89	99	100	77	77	102	79	88.33	32
Latur	785	558	537	90	100	97	98	100	94	94	150	125	99.67	7
Nagpur	768	658	649	83	100	100	99	100	94	94	91	104	96.88	17
Nanded	1310	814	802	76	100	95	88	99	100	100	81	100	94.81	22
Nandurbar	595	481	464	91	100	94	89	100	96	96	135	83	93.66	27
Nashik	1385	1174	1143	82	100	98	100	100	95	95	108	110	97.46	14
Osmanabad	622	480	470	87	100	85	99	100	95	95	124	100	95.14	19
Palghar	473	458	444	91	100	96	100	100	100	100	90	113	99.87	5
Parbhani	703	425	409	92	100	82	99	100	100	100	101	78	93.82	26
Pune	1385	934	850	84	99	89	98	101	73	73	76	96	89.02	31
Raigad	810	547	528	81	100	98	100	100	90	90	56	103	95.09	20
Ratnagiri	846	527	501	89	100	87	99	100	95	95	45	144	100.98	3
Sangli	699	594	574	78	100	82	98	100	49	49	98	105	82.56	34
Satara	1494	813	767	92	100	92	99	99	82	82	83	59	88.13	33
Sindhudurg	431	359	340	92	100	74	96	100	94	94	109	131	97.77	12
Solapur	1023	789	779	90	99	97	99	100	95	95	64	100	96.90	16
Thane	430	307	300	84	100	99	100	100	85	85	77	100	94.08	24
Wardha	520	364	343	99	100	100	98	100	100	100	103	113	101.17	2
Washim	491	366	353	97	100	92	94	100	99	99	119	117	99.72	6
Yavatmal	1201	814	777	94	100	98	92	100	96	96	84	106	97.84	11
	27869	20799	20037	88	100	92	97	100	92	92			0.00	

18 DISTRICT OVERALL PERFORMANCE RANKS

NIC Applications Rank
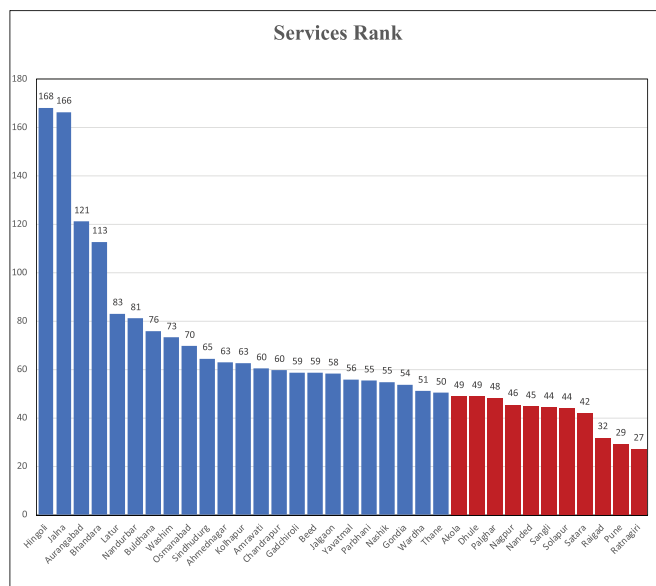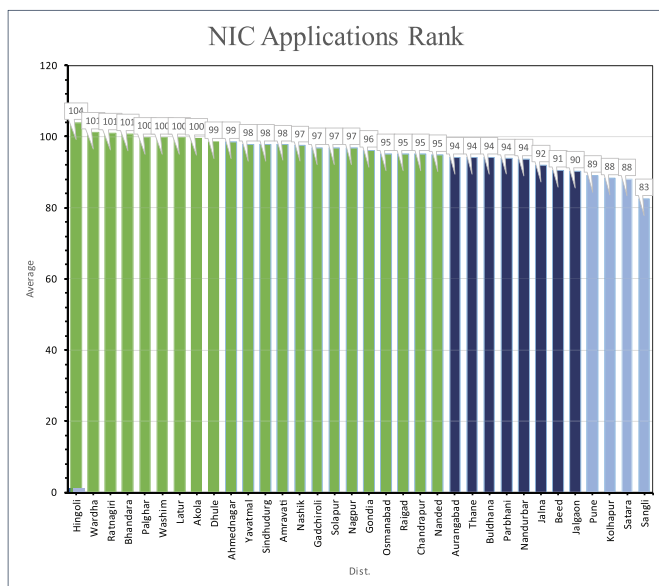
Services Rank

Rank 1 : Avg % >95	Rank 2 : Avg % 90-95	Rank 3 : Avg % <90

AVG. Services Delivery in Sep. 22

18.1 TOP 3 PERFORMING DISTRICTS

NIC Ranking

1 — DM Chandramouli Lalpotu — **Hingoli**

2 — DM Amol Mahadik — **Wardha**

3 — DM Suyog Pawar — **Ratnagiri**

Services Delivery Ranking

1 — DM Chandramouli Lalpotu — **Hingoli**

2 — DM Javed Shaikh — **Jalna**

3 — DM Vijay K. Sawant — **Aurangabad**

19. PAYMENT PROCESS

In CSC2.0 ASSK project all the payments will be done by GPs and as per directives from RDD this has to be an automated process. CSC 2.0 team has developed an integrated module of invoicing a payments as below

• Invoicing module for the payments to CSC SPV is also part of this ERP system.

• Payment to CSC 2.0 e Panchayat project will do through own resources.

• Payment for first 4 months was received from Gram Panchayat manually deposited in RGPSA account.

• From 1st April 2017 payments forwarded directly by Gramsevak to CSC's account.

• Each Grampanchayat has Saperate logins in ERP System OTP Based Approval is one of the secured features of the application.

• We are in progress of provisioning the Gramsevaks of their particular Gram panchayat an PFMS mode of payment through their Gram Panchayat local bank a/c's.

• Hearing Rights are been provided to the BDO for the deduction carried by the Gramsevak on Kendra Chalak's Payment.

• CEO, Dy. CEO (VP) & BDO will also have a dashboards showing the payment confirmation & pending status of their underlying Districts/Blocks in detailed manner.

From 1st April 2019 payment will be done directly by GP to ZP , ZP to RGSA and RGSA to CSC SPV.
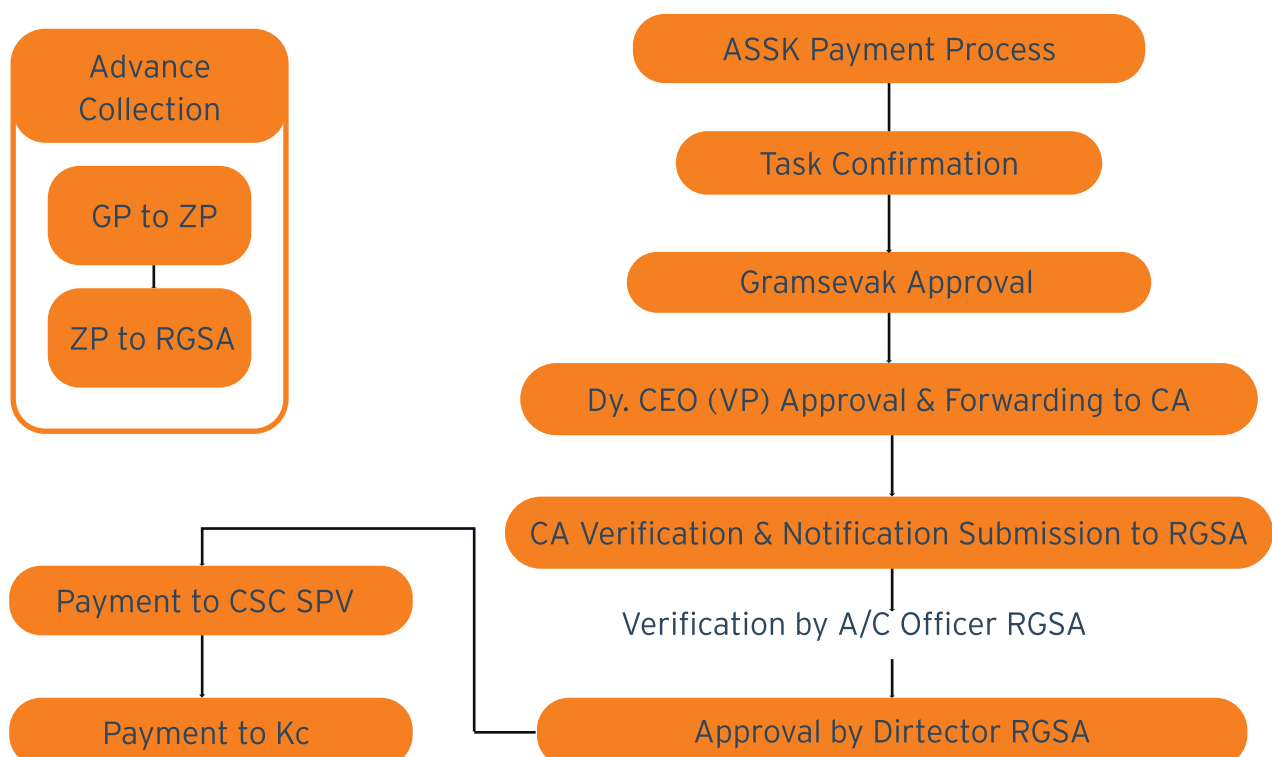
20 IT SUPPORT/ ICT TEAM

IT Support Centre/ ICT Team Activity are divided into 2 parts :
- **ASSK Support Centre**
- **ASSK Technical Support Centre**

Sr. No.	ASSK Support Centre	ASSK Technical Support Centre
Stake Holder	Govt. Officers	Govt. Officers
	KC, BM, DM	KC, BM, DM
	CSC 2.0 Project Team	CSC 2.0 Project Team
Operation Details	A dedicated Team of 10 people have been assigned a Toll Free number, and Golden number for Outbound calls.	Support will be given to close the Tickets and address the concerns raised online
	They receive calls / help caller to raise ticket and forward it to the concerned department for necessary action.	Dedicated person will be assigned to each department who will own the activity of his/her department for solving/closing tickets.
	Try to resolve the queries and provide assistance on the call	Daily data integration of NIC and CSC and display on E-gov Connect in real time
	Grievance Support will be given through this support centre.	Payment system monitoring
	Promotion of CSC activities, CSC Business Promotions	This team will be connected through to receive calls from ASSK Support centre only
	General calling like Document upload/ Checklist completion	This team will be connected through to receive calls from ASSK Support centre only
	Outbound and Inbound calling possible through this centre	

SR NO	NAME	SUBJECT	MAIL ID
1	Vikram Kumbhar	TECHANICAL Team head , Team utilization ,Issue resolution and technical tam Monitoring .	lead.support@gov2egov.com
2	Minal Palsodkar	ASSK Booklet report , ASSK Daily Serivices Report, NIC Application, Create of Government Login,Sarpanch & upsarpanch	minal.palsodkar@gov2egov.com
3	Mayur Bagve	offline egramsoft issue resolution , Maha Online Maha eGram GP ,Data Validation	mayur.bagave@gov2egov.com
4	Sharayu Tambe	Maha eGram - GP MIS Activity ,Maha Onegov-GP Data Verification	sharayub.tambe@gov2egov.com

20.1 HOW TO RAISE TICKET IN ERP 2.0 (mh.gov2egov.com)
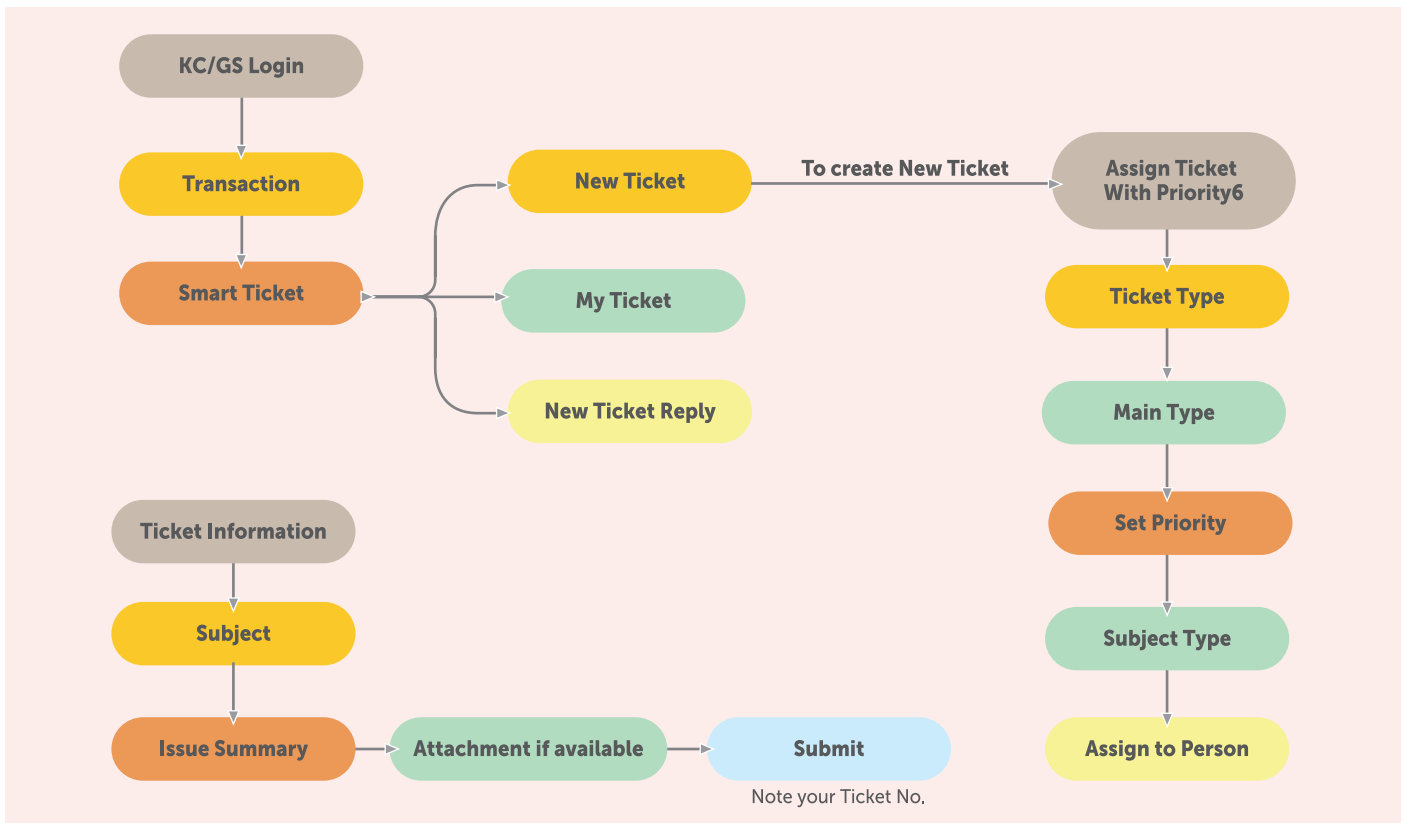
20.2 ACTIVITY GOALS FOR Q2 2022 - 23

eGramswaraj-PFMS Integration - Closing, 15th FC Account mapping & Activation (ICICI bank account opening plan and camp FOR 15TH FINANCE COMMISSION)

eGramswaraj - Vendor Registration & Approval Process , Creation Of Payment Voucher Transaction. Booking of Deductions with Payment Voucher

Service Plus-Reset Password of Kiosk user/to Delivering 1 to 19 Certificates.

Citizen Charter - Updating Citizen Feedback

Update Current Activities Information on Azadi at 75 Website.

Digital Seva Portal- Delivery of G2C, B2C Services.

LGD- Mapping of Constituency, Update the Ward Creation & Adding Names in Marathi in Local Government Directory.

KC's On-Boarding & KC's Profile Update - Bank Details, Pan Details & JIL and CSC ID Creation, MOL ID Creation

Marking of Attendance by KC, Task Confirmation and GS Invoice Completion

GP to ZP Payment Collection (RGSA).

GPDP 2022-23 Preparation (Budget Info updating in Resource Envelop)

Gram Panchayat Employee Account Updating & Padhadhikari Tenure Correction,

Complete the eGramsoft Data Entry and Uploading XML File as a GP Wise

GP Profile & Basic Amenities data entry for OneGov and Uploading of Photos

21. SUCCESS STORIES

केंद्र चालकाचे नाव :- श्री.लक्ष्मण श्रीरंग पाचे
आपले सरकार सेवा केंद्र धनगरवाडी ता. खंडाळा जि.सातारा.
CSC ID :- 4342234570018

नमस्कार,मी श्री. लक्ष्मण श्रीरंग पाचे मु. धनगरवाडी ता. खंडाळा जि सातारा.मी बी.कॉम चे शिक्षण श्रीपतराव कदम महाविद्यालय शिरवळ येथे पुर्ण केल्या नंतर कॉम्प्युटरचा डिप्लोमा शिरवळ मध्ये केला .हा कोर्स झाला की कोणत्याही कंपनीमध्ये चांगली नोकरी मिळते, किवा बँकेमध्ये नोकरी मिळते. पण गावामध्ये राहून स्वतःच काहीतरी करावे व आपण आपल्या समाजासाठी काही देणे लागते ते परत करावे या उद्देशाने मी नोव्हेबर 2010 पासून ग्रामपंचायत धनगरवाडी येथे संघणक परीचालक म्हणून संग्राम प्रकल्पा मध्ये काम सुरु कले.त्या नंतर 2015 पासून केंद्र चालक म्हणुन आपले सरकार सेवा केंद्र धनगरवाडीचे काम करु लागलो पण कोणतही काम कमी वाटुन न घेता प्रामाणिकपणाने ते केल तर ते सफल होत,बहरत याप्रमाणे मनाची तयारी ठेवली.

भारत हा कृषी प्रधान देश आहे येथील 70 टक्के लोक ग्रामीण भागात राहताता. य ग्रामीण भागातील सर्वसामान्य लोकांनसाठी काही तरी करावे या उद्देशाने मला मिळालेली हि संधी होती. व ग्रामपंचायतीकडे ग्रामीण भागातील लोक बदल घडवून आणणारी एक संस्था म्हणून खूप आशेने पाहत असतात या ग्रामपंचायती मध्ये शासनाच्या अनेक योजना असतात त्यांचा लाभ खऱ्या अर्थिने सर्व सामान्य जनते पर्यंत पोहचत नाही. या योजनाच लाभ सर्व सामान्याला मिळणे साठी आज खऱ्या आर्थिने मदत हि आपले सरकार सेवा केंद्रा मार्फत होत आहे.म्हणजेच आज खऱ्या अर्थाने भारत डिजीटल होत आहे.व ग्रामीण भागातील खेडी हि स्वयंपुर्ण होत चाललेली आहेत व महात्मा गांधीजीनी म्हटल्या प्रमाणे आज सर्व लोके खेड्या कडे चालली आहेत.

आपले सरकार सेवा केंद्रा अंतर्गत 2017 पासून ग्रामपंचायती मध्ये प्रत्येक केंद्र चालकाला ग्रामपंचायतीमध्ये CSC ID मिळाला आणि काम सुरु झाले.तसे धनगरवाडी हे छोटेसे गाव शिरवळ पासून हाकेच्या अंतरावर असलेले हे गाव त्यामुळे गावातील लोकांची प्रत्येक गोष्टीसाठी मुख्य मार्केट म्हणून शिरवळला ये जा असते. CSC सर्विसेस गावात सुरु झाल्या होत्या परंतु गावातील लोकांचा सुरुवातील पाहिजे तसा प्रतिसाद मिळत नव्हता. सुरुवातीला मी Pan कार्ड शिकलो,नंतर मोबाईल recharge ,लाईट बिल ,dish recharge अशा सेवा देत राहिले.लाईट बिल भरत असलेमुळे गावातील लोक ग्रामपंचायत मध्ये येऊ लागले. महसुली दाखले उत्पन दाखला,डोमासाईल या सेवा दिल्या.PMGDIS-HA अंतर्गत गावातील नागरिकांची नोंदणी केली व त्याच्या परीक्षा घेतल्या.तलाठी ऑफिस ला न जाता गावातच डिजीटल ७/१२ ,८ अ या सेवा लोकांना मिळु लागले.आणि तेही त्यांच्या बजेट मध्ये त्यामुळे लोकांची सोय आणि समाधान बघुन मला हे काम करण खुप आवडू लागले.प्रधानमंत्रीची प्रत्येक योजना गावकऱ्यापर्यंत पोहचवण्यासाठी CSC अंतर्गत केंद्र चालक खुप मेहनतीने आणि प्रामाणिकपणे काम करताना दिसून येतात.ई श्रम नोंदणी ,श्रमयोगी मानधन योजना,प्रधानमंत्री किसान योजना,आयुष्यमान भारत योजना,फसल विमा योजना अशा प्रकारच्या योजना गावकर्यापर्यंत पोचवण्याचे महत्वाचे काम केंद्र चालक करत असतो त्यातून त्यांना उत्पनाची संधी मिळाली.आणि त्याचा फायदा त्यांना स्वतःला आणि गावातील लोकांना तत्पर सेवा यामध्ये झाला.

अविरत काम आणि CSC सेवा यामुळे माझ आर्थिक जीवनमान उंचवण्यास खुप मदत झाली.आज अपले सरकार सेवा केंद्र चालक म्हणून गावाती रेशन दुकानदार ,आशा वर्कर्स, अंगणवाडी ताई, अंगणवाडी मदतनीस,प्राथमिक शाळा,आरोग्य कर्मचारी व गावकरी यांना खुप मदत होते. त्यामुळे हे काम करण्यास खुप उत्सुकता वाटते. नविन उर्जा संचारते व नवनवीन काम शिकायला मिळतात आणि त्यामुळेच समाजात एक ओळख निर्माण झाली आहे. काम करण्याची जिद्द आणि चिकाटी असेल तर कोणत्याही कामात यश मिळतेच.

या सगळ्या कामात मला सुरज सर,गणेश सर,अमीत सर,दिपाली मॅडम ,अण्णासाहेब एस जे धायगुडे,सरपंच उपसरपंच, कार्यकारी मंडळ, आमचे कर्मचारी, सहकारी आणि गावकरी यांची खुप मदत झाली.

ग्रामपंचायत धनगरवाडी कार्यालय

ग्रामपंचायीच्या सभागृहात आपले सरकार सेवांची माहीती देताना.

22. PHOTO GALLERY

Maha eGram Inauguration   - Pimpri-Chinchwad, Pune

23. IN THE NEWS!

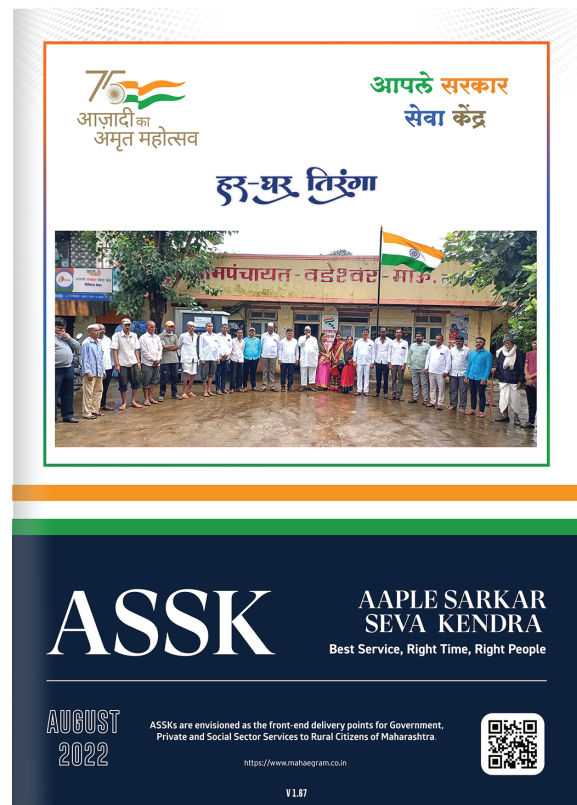
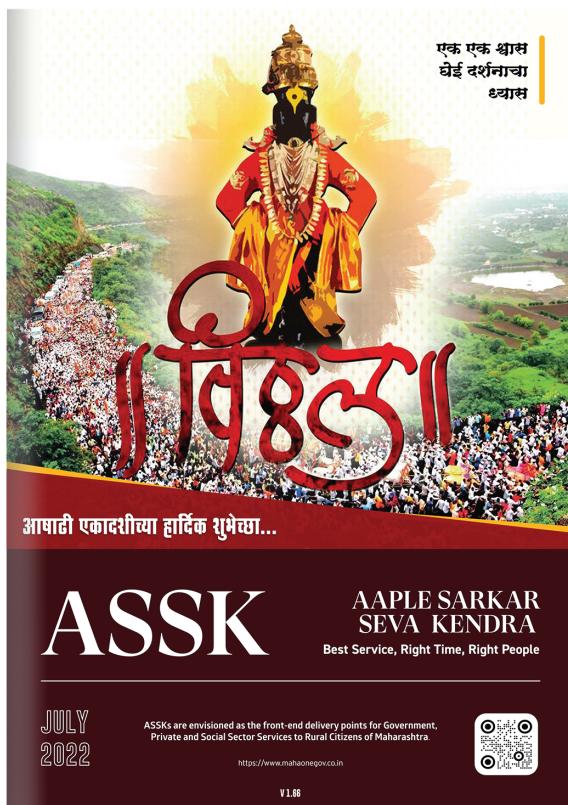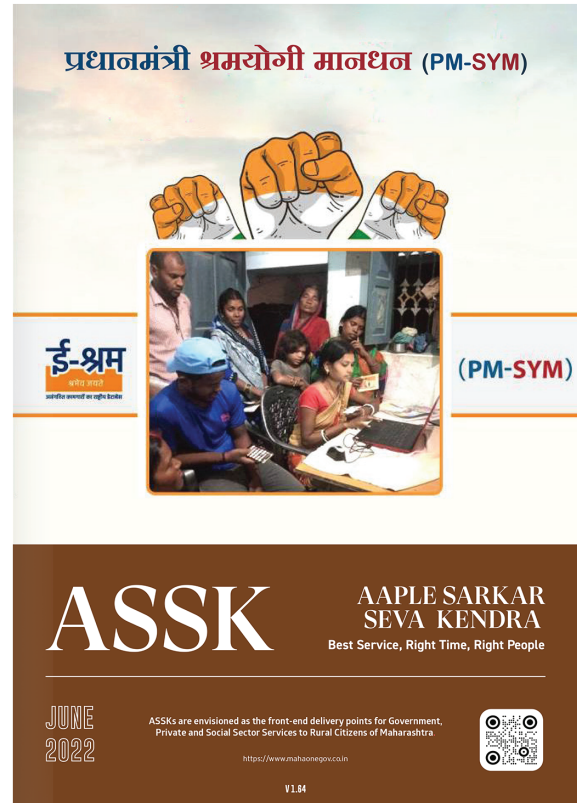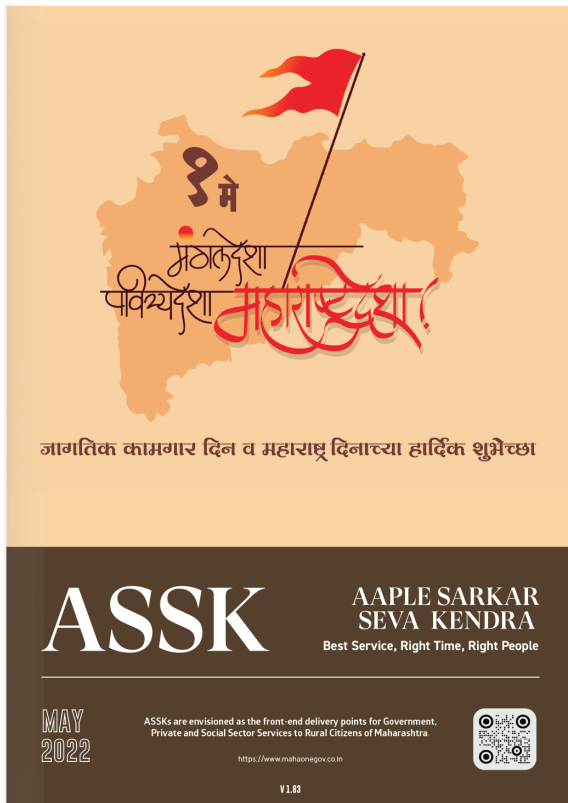
लोकमत

आय विटनेस ग्रा.पं. सेवा केंद्रचालकांची बैठक

औंढा नागनाथ येथील पंचायत समितीमध्ये मंगळवारी तालुक्यातील ग्रामपंचायत सेवा केंद्र चालक, सरपंचांना एकदिवसीय प्रशिक्षण देण्यात आले. (छाया: गजानन नाईक)

Hello Hingoli
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Courtesy : 1. Hingoli

24.   OUR PREVIOUS RELEASES

25 AWARDS

Rural development department GOM got Skoch Silver Award for Encroachment regularization project

25.2 E-PANCHAYAT PURASKAR FOR THE YEAR 2017-18

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded third Prize under category-I

2. Gems of Digital India for the year 2017-18.

25.3 E-PANCHAYAT PURASKAR FOR THE YEAR 2018-19

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded First Prize under category-I

✳ शाश्वत विकास ध्येयांच्या (SDGs) नऊ संकल्पना (थिम्स)

✳ बालस्नेही गाव (Child friendly Village)

Child Friendly Village

गावातील सर्व मुलांना निर्धोक आणि सुरक्षित वातावरण तसेच चांगले गुणवत्तापूर्ण शिक्षण आणि आरोग्य सेवा उपलब्ध करणे. १०० % बाल मजूर मुक्त गाव.१००% मुलांची शाळेमध्ये नोंदणी करणे. बालविवाहाचे प्रमाण कमी करणे.

✳ स्वच्छ आणि हरित गाव (Clean and Green Village)

Clean and Green Village

बालकांच्या भविष्यासाठी बालस्नेही गाव तयार करणे. निसर्गसंपन्न हरित गाव निर्माण करणे, अपारंपारिक उर्जेचा वापर, स्वच्छता, पर्यावरणाशी अनुकूल व्यवहार आणि पर्यावरण रक्षण. पारंपरिक उर्जे पासुन अपारंपारिक उर्जेकडे वळणे.

✳ गरिबी मुक्त आणि उपजीविका (रोजगार) वृद्धीस पोषक गाव

Poverty Free Village

गरिबी मुक्त गाव म्हणजे असं गाव, ज्या गावात सर्व समाज घटकांची भरभराट आणि वाढ होण्यासाठी आवश्यक उपजिविका विकासाची पुरेशी साधने उपलब्ध असतील. असं गाव ज्या गावात कुणीही मागे राहणार नाही यासाठी सर्व समाज समाज घटकांना सामाजिक सुरक्षा उपलब्ध असेल.

✳ लिंग समभाव पोषक गाव

Women Friendly Village

गावात लिंगसमभाव स्थापन करण्यासाठी महिलांना समान संधी उपलब्ध करुन देणे.महिलांचे सक्षमीकरण करणे आणि मुलींना सुरक्षित वातावरण उपलब्ध करुन देणे. १००% मुलींची शाळांमध्ये नोंदणी आणि त्यांचे शाळागळतीचे प्रमाण रोखणे. महिला आणि मुलींविरुद्ध होणारे गुन्हे कमी करणे

✳ सुशासन युक्त गाव

Village with Good Governance

सुशासनाद्वारे गावातील सर्व लोकांना विविध विकास योजनांचा लाभ व जबाबदार सेवा वितरणाची हमी देणे.

✳ जलसमृद्ध गाव

Water sufficient Village

गावातील सर्व घरांसाठी वैयक्तिक नळजोडणीद्वारे मापदंडानुसार गुणवत्तापूर्ण आणि दर्जेदार पाणी पुरवठा. उत्तम पाणी व्यवस्थापन, शेती आणि पाण्याच्या सर्व गरजा पूर्ण होतील इतकी पाण्याची उपलब्धता, पाण्याचा पुनर्वापर आणि जलपुनर्भरण.

✳ आरोग्यदायी गाव

Healthy Village

असे गाव ज्या गावात सर्व वयोगटांच्या महिला पुरुषांचे आरोग्य आणि खुशालीची खात्री असेल. गावातील सर्व समाज घटकांना पुरेशे अन्न मिळेल आणि गावातील कुपोषण नाहीसे होईल यासाठी शाश्वत आणि एकात्मिक शेतीला प्रोत्साहन देणे.

✳ सामाजिक दृष्ट्या सुरक्षित गाव

Socially Secured Village

गावात प्रत्येक व्यक्तीची काळजी घेतली जाते याची भावना गावक-यांमध्ये निर्माण करणे. गावातील सर्व पात्र नागरिकांना सामाजिक सुरक्षा योजनांचा लाभ मिळवून देणे.

✳ स्वयंपूर्ण पायाभूत सुविधायुक्त गाव

Village with Self-Sufficient Infrastructure

पायाभूत सुविधांच्या दृष्टीने गाव स्वयंपूर्ण करणे, गावातील सर्वांना परवडणारी घरे, निर्धोक आणि पुरेशा प्राथमिक सोयी सुविधा उपलब्ध करुन देणे. गावात ग्रामपंचायत भवन, अंगणवाडी केंद्र, शाळा, आरोग्य केंद्र, नागरी सुविधा केंद्र,यांसारख्या दर्जेदार पायाभूत सुविधांची उभारणी करणे.