

ASSK

AAPLE SARKAR SEVA KENDRA

Best Service, Right Time, Right People

NOV 2023 ASSKs are envisioned as the front-end delivery points for Government, Private and Social Sector Services to Rural Citizens of Maharashtra



www.mahaegram.co.in/

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FROM HON'BLE BDO



श्री.प्रदीप रामदास शेंडगे गट विकास अधिकारी (ऊ श्रे) पंचायत समिती कर्जत

ASSK प्रकल्पचा माध्यमातून वेळोवेळी ग्रामविकास विभाग मार्फत वेळोवेळी येणाऱ्या मार्गदर्शक सूचनेनुसार आपले सरकार सेवा केंद्राचे केंद्र चालक हे नियमितपणे काम करीत असून तसेच B2C, G2C,G2G तसेच बँकिंग सेवा दिल्या जातात त्यामुळे नागरिकांना तालुक्याच्या ठिकाणी जाण्याची गरज पडत नसून त्याचा बराचसा त्रास कमी झाला व जाण्या येणे चे पैसे सुद्धा बचत होत असून त्यांचा वेळ बचत झाली आहे. कोविड सारख्या महामारीच्या काळामध्ये आपले सरकार सेवा केंद्राचे केंद्रचालक यांनी गावस्तरावर महत्वाची

कोविड सारख्या महामारीच्या काळामध्ये आपले सरकार सेवा केंद्राचे केंद्रचालक यांनी गावस्तरावर महत्वाची भूमिका निभावली असून याच काळात त्यांनी गावातच बँकिंग व इतर Online सुविधा प्रत्येक गावात आपले सरकार केंद्राच्या माध्यमातून उपलब्ध झाल्यामुळे जाण्या येण्याचा त्रास व तालुक्याच्या ठिकाणी एकूण ९१ गावाची होणारी गर्दी सुद्धा कमी होत आहे.या मुले बराचसा कोरोना संसर्ग कमी होण्यास सुद्धा मदत झाली व सोबतच नागरिकांना असा आनंद होत आहे कि आपल्या गावातच राहून आपल्याला सुविधा मिळत आहे याचा त्यांना जास्त आनंद होत आहे.

आपले सरकार सेवा केंद्र चालक हे उद्योजक म्हणून गावस्तरावर काम करत असून वेळोवेळी येणाऱ्या पंचायत समिती स्तरावरील शासकीय योजनाची अमलबजावणी सुद्धा यांचे मार्फत होत आहे. तसेच ग्रामपंचायत विभागाचे विस्तार अधिकारी श्री परमेश्वर सुद्रिक, श्री राजा अटकोरे ,श्री नानासाहेब शेटे व आपले सरकार सेवा केंद्रा चे तालुका व्यवस्थापक श्री राहुल भाऊसाहेब देमुंडे हे वेळोवेळी केंद्र चालकांना व ग्रामसेवक यांचा अडचणी सोडवतात तसेच नियमित मीटिंग ट्रेंनिंग घेत असतात. ग्रामपंचयात ला तांत्रिक अडचणी आल्या असता ते ग्रामपंचायत ला भेटी देतात व दिलेले काम वेळेवर पूर्ण करत आहेत. केंद्रचालक हे आपले काम अतिशय चांगले करीत असून नागरिकांना देण्यात येणाऱ्या वैयित्तिक सेवा मध्ये आपले सरकार सेवा केंद्राची महत्वाची भूमिका ठरत असून भविष्यात त्यांची भूमिका ही वाढतच जाणार हे निश्चित आहे. त्यामुळे तालुक्यातील आपले सरकार सेवा केंद्र चे काम उत्कृष्ट पणे होते. त्यामुळे गावागावातील नागरिकांना बरीचशी मदतच होत असून शासनाच्या – आयुष्यमान भारत कार्ड, पिक विमा, विश्व कर्मा, इत्यादी वेगवेगळ्या सुविधाचा लाभ गावातच बसून घेता येत आहे .आपले सरकार सेवा केंद्रामध्ये केंद्र चालक एक गावातील महत्वाची भूमिका बजावत आहेत.

धन्यवाद....

ACRONYMS



RDD Rural Development Department Government of Maharashtra



ASSK Aaple Sarkar Seva Kendra



CSC Common Service Center

CSC 2.0

Project Name for Implementing CSCs at all Gram Panchayat



KC Kendra Chalak



DM District Manager



BM Block Manager



PM Project Manager



PC **Project Coordinator**



TM Training Manager



MT Master Trainer



H/W Engr Hardware Engineer



ERP Enterprise Resource Planning



Panchayati Raj Institutions



ZP Zilla Parishad



BP **Block Panchayat**



GP Gram Panchayat



DPMU District Project Management Unit



SPMU State Project Management Unit



TDS Tax Deducted at Source



GST Goods and Services Tax

3 REVISION HISTORY

Sr.No	Date	Version	Description of Change
1	15th May 2017	1.1	First released Version
2	31st May 2017	1.2	Second released Version
3	15th June 2017	1.3	Third released Version
4	1st July 2017	1.4	Fourth released Version
5	31st July 2017	1.5	Fifth released Version
6	15th August 2017	1.6	Sixth released Version
7	31st August 2017	1.7	Seventh released Version
8	28th September 2017	1.8	Eighth released Version
9	31st October 2017	1.9	Ninth released Version
10	30th November 2017	1.10	Tenth released Version
11	31st December 2017	1.11	Eleventh released Version
12	31st January 2018	1.12	Twelfth released Version
13	28th February 2018	1.13	Thirteenth released Version
14	31st March 2018	1.14	Fourteenth released Version
15	30th April 2018	1.15	Fifteenth released Version
16	31st May 2018	1.16	Sixteenth released Version
17	30th June 2018	1.17	Seventeenth released Version
18	31st July 2018	1.18	Eighteenth released Version
19	31st August 2018	1.19	Nineteenth released Version
20	30th September 2018	1.20	Twentieth released Version
21	31st October 2018	1.21	Twenty-First released Version
22	30th November 2018	1.22	Twenty -Second released Version
23	31st December 2018	1.23	Twenty-Third released Version
24	31st January 2019	1.24	Twenty-fourth released Version
25	28th February 2019	1.25	Twenty-fifth released Version
26	31st March 2019	1.26	Twenty-sixth released Version
27	30th April 2019	1.27	Twenty-seventh released Version
28	31st May 2019	1.28	Twenty - eighth released Version
29	30th June 2019	1.29	Twenty - Nineth released Version
30	31st July 2019	1.30	Thirtieth - released Version
3	AAPLE SARKAR S	SEVA KENDRA IMPLE	MENTATION STATUS REPORT

Revision History

Sr.No	Date	Version	Description of Change
31	31st August 2019	1.31	Thirty - First released Version
32	30th September 2019	1.32	Thirty - Second released Version
33	31st October 2019	1.33	Thirty - Third released Version
34	30th November 2019	1.34	Thirty - Fourth released Version
35	31st December 2019	1.35	Thirty - Fifth released Version
36	31st January 2020	1.36	Thirty - Sixth released Version
37	29th February 2020	1.37	Thirty - Seventh released Version
38	31st March 2020	1.38	Thirty - Eighth released Version
39	30th April 2020	1.39	Thirty - Ninth released Version
40	31st May 2020	1.40	Fortieth - released Version
41	30th June 2020	1.41	Forty - First released Version
42	31st July 2020	1.42	Forty - Second released Version
43	31st August 2020	1.43	Forty - Third released Version
44	30th September 2020	1.44	Forty - Fourth released Version
45	31st October 2020	1.45	Forty - Fifth released Version
46	30th November 2020	1.46	Forty - Sixth released Version
47	31st December 2020	1.47	Forty - Seventh released Version
48	31st January 2021	1.48	Forty - Eighth released Version
49	28th February 2021	1.49	Forty - Ninth released Version
50	31st March 2021	1.50	Fiftieth - released Version
51	30th April 2021	1.51	Fifty - First released Version
52	31st May 2021	1.52	Fifty - Second released Version
53	30th June 2021	1.53	Fifty - Third released Version
54	31st July 2021	1.54	Fifty - Fourth released Version
55	31st August 2021	1.55	Fifty - Fifth released Version
56	30th September 2021	1.56	Fifty - Sixth released Version
57	31st October 2021	1.57	Fifty - Seventh released Version
58	30th November 2021	1.58	Fifty - Eighth released Version
59	31st December 2021	1.59	Fifty - ninth released Version
60	31st January 2022	1.60	Sixtieth released Version
	AAPLE SARKAR SEVA KE	NDRA IMPLEMENTAT	ION STATUS REPORT 4

Revision History

Sr.No	Date	Version	Description of Change
61	28th February 2022	1.61	Sixty - First released Version
62	31st March 2022	1.62	Sixty - Second released Version
63	30th April 2022	1.63	Sixty-third released version
64	31 st May 2022	1.64	Sixty-fourth released version
65	30 th June 2022	1.65	Sixty-five released version
66	31 th July 2022	1.66	Sixty-six released version
67	31st August 2022	1.67	Sixty-seven released version
68	30 th Sep 2022	1.68	Sixty-eight released version
69	31 st Oct 2022	1.69	Sixty-nine released version
70	30 th Nov 2022	1.70	Seventy released version
71	31 st Dec 2022	1.71	Seventy One released version
72	31 st Jan 2023	1.72	Seventy-Two released version
73	28th Feb 2023	1.73	Seventy-Three released version
74	31 st March 2023	1.74	Seventy-Four released version
75	30th April 2023	1.75	Seventy-Five released version
76	31th May 2023	1.76	Seventy-Six released version
77	30 th June 2023	1.77	Seventy-Seven released version
78	31 st July 2023	1.78	Seventy-Eight released version
79	31 st Aug 2023	1.79	Seventy-Nine released version
80	30 th Sep 2023	1.80	Eighty released version
81	31 st Oct 2023	1.81	Eighty One released version
82	30 th Nov 2023	1.82	Eighty Two released version

4. ABOUT CSC 2.0 (AAPLE SARKAR SEVA KENDRA)

DOORSTEP DELIVERY OF G2C, G2G, G2B, B2C SERVICES TO RURAL POPULATION, DIGITIZATION OF GRAM PANCHAYAT RECORDS - A STEP TOWARDS PAPERLESS GOVERNANCE.

e-PRI (Panchayati Raj Institution) project under the Bharat Nirman National e Governance Plan is one of the Mission Mode Projects declared by Ministry of Panchayati Raj, Government of India to strengthen the Panchayati Raj Institutions by making their working more transparent and by stream-lining their working.

The project envisages delivering a range of G2C, G2G and B2C services, thereby serving the rural population at their doorstep. Accordingly, Rural Development Department, Government of Maharashtra appointed CSC e-Governance Services India Limited (CSC SPV) - a Company under DelTy, Govt. of India as the implementing agency to conceive, operationalize, rollout and monitor the implementation of Common Service Centers Scheme (CSCs) in all the Gram Panchayats under the branding of Aaple Sarkar Seva Kendra (ASSK) in Maharashtra through ICT enabled front-end rural service delivery points (single window) established within the Gram Panchayat.

4.1 PROJECT OBJECTIVES

- Provide accessible and efficient citizen services (G2G, G2C, and B2C) to the rural population and to facilitate e-governance activities in Gram Panchayats in order to make them efficient, accountable and transparent.
- Strengthen the Panchayati Raj Institutions by stream-lining their working, making them more transparent and requiring 'less-paper' in their functioning.
- Ensuring Timely, Efficient and Transparent delivery of Public Services through single window system at the door step of villagers.
- Making available the required information on centralized integrated database, so as to implement Government schemes efficiently and effectively at grass-root level.
- Data digitization of all records of the village.
- Provide various kinds of MIS to Government functionaries for planning and policy formulation.

SERVICES AT THE DOORSTEP OF THE CITIZEN (SINGLE WINDOW SOLUTION)











Education Services



Other Dept. Services



















Training Services



All ASSKs are recognized as CSC centres

B2C, G2C AND G2G services at ASSK

Village Panchyat as SP for Financial Inclusion

Selected Services are available in offline mode

4.2 Project Initiation Details

- CSC submitted proposal for initiation of CSC2.0 Project in Maharashtra to Rural Development Department on 21/04/2016
- After several rounds of discussions and negotiations, RDD accepted the proposal and completed all the associated formalities for the project initiation.
- Rural Development Department, Govt. Of Maharashtra issued a GR dated 11-8-2016
- Agreement was signed for the project initiation on 22nd Nov 2016 between RDD / DIT, Govt. of Maharashtra and CSC SPV
- Project started on 1st December 2016

4.3 Project Stakeholders

 The primary stakeholders of this project are the rural citizens of the 27861 Gram Panchayats, 351 Block Panchayats, 34 Zilla Panchayats, Rural Development Department, other departments, officials at various levels, MoPR-Govt. of India, the host of business enterprises offering B2C services and the Kendra Chalaks (Village Level Entrepreneurs rendering services at Village Level through ASSK Centers).

4.4 Project Implementation Team

Project Implementation Agency: CSC E-Governance Services India Limited

RDD Project Cell

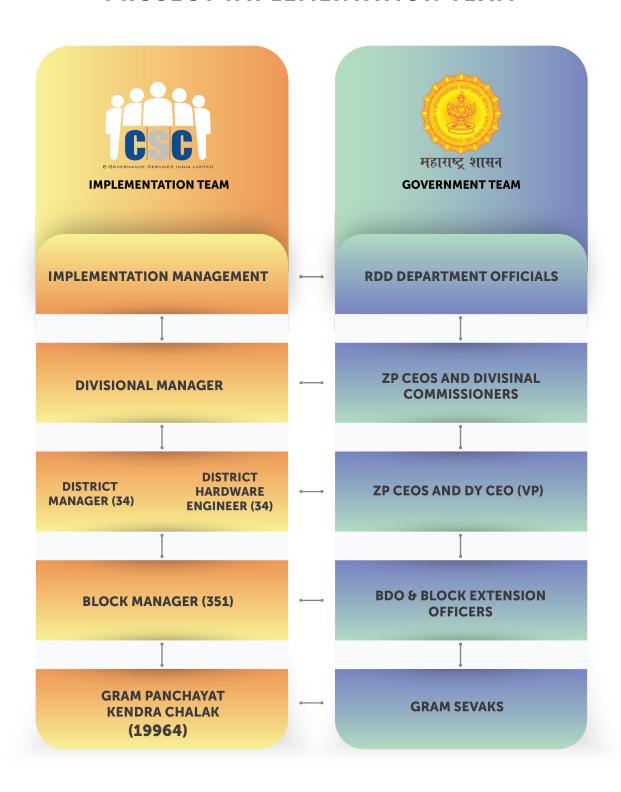
- Add.Chief Sec. RDD
- Dy.Sec. RDD
- Section Officer RDD
- SPMU
- Technical and Administrative Support staff at RDD

ASSK Approved Centres and Process to Set up ASSK

- RDD finalized the criteria for the selection of ASSKs/Common Service Centres in the respective Gram Panchayats.
- RDD mailed the data of approved centres for 34 districts to CSC
- CSC's MIS team mapped the GPs against LGD codes and created the database for RDD on approved centers.
- Process for revising List (Sudharit Yadi): Process for updating the list of GPs is in progress on an-going basis.

About CSC ____CSC

AAPLE SARKAR SEVA KENDRA (ASSK) PROJECT IMPLEMENTATION TEAM



4.5 Scope of activities under ASSK Project

- Develop and implement comprehensive software covering all the activities of the Gram Panchayat, which will generate reports and MIS that GPs need to submit to RDD and MoPR periodically.
- Digitization of records, data entry updating & maintenance of 1 to 33 registers of Gram Panchayats.
- Data entry and usage of Govt. of India sponsored software 11 NIC applications.
- Render O7 Services Under Right to Services Act and 13 Self Declarations
- Roll out user-charges-based G2C and B2C Services which will make ASSK enterprise economically viable.
- Ensure sustenance of the project through implementation support, management support, software support, monitoring and evaluation.
- RDD to provide policy support through appropriate government instruments.
- Develop and implement comprehensive Mobile Application for tracking all the activities of the implementation team and which will display reports and MIS.

1. Citizen application 2. Application process and service fee 4. Services delivery to citizen

5 PROJECT PROGRESS

Quick Updates

- KCs on board count 19,964 BMs On board Count 351, DMs on board Count 34 and 34 H/w Engineers.
- First version of payment system Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.
- Second version of payment system Launched in April 2019 by Hon'ble Principal Secretary, RDD.
- E-Gram soft Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.
- Govt. of Maharashtra's Farm Loan Waiver scheme CSMSSY started in Maharashtra in the last week of July 2017. ASSK - KC received biometric devices for registration of beneficiaries after 28th July 2017. No. of beneficiary forms registered by ASSK-KCs up to 15th September 2017 -24,80,451
- 100% Gram Panchayats have entered GPDP Plans and approved in Plan Plus for FY 2016-17 2017-18, 2018-19, 2019-20, 2021-22, 2022-23 and 2023-24 gpdp 98 % plan complete online, remaining in process.
- Data Collection of Elected Representatives (Sarpanch & Upsarpanch) is Completed and Disbursment of Sarpanch, Upsarpanch Payments stared since July 2019.
- GP Employee Payment System implemented and payments disbursed for April 2018 to June 2023. Oct 2023 payment process is ongoing
- GPDP Gram Sabha Data Entry and Action Plans Data Entry for FY 2023-24 is ongoing.
- CSC physical verification (QC) and GIS Mapping using Mobile App is Progressing towards 100%.
- Successfully implemented ASMITA program for beneficiary girls in ZP schools through ASSK Team.
- Integration of Priasoft& PFMS Started for 14th FC as well as 15 FC is in Progress.
- Implementation of m-Action Soft initiated in Maharashtra For 2017-18, 2018-19, 2019-20, 2020-21, 2021-22 & 2022-23.
- Encroachment Regularization Process Data Entry and Regularization process is phase one implemented.

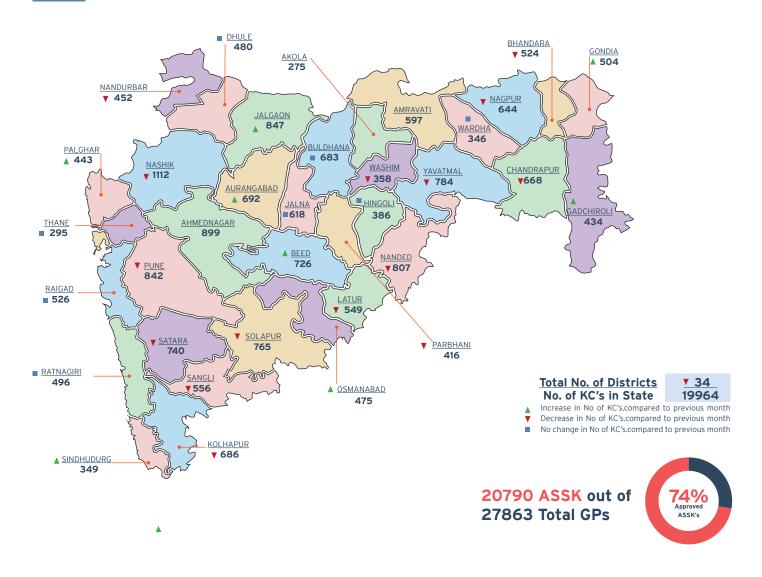
DEPARTMENT-WISE G2C SERVICES COUNT

	DEPARTMENTS	NO OF SEVICES	DEPARTMENTS NO SEVIC	
1.	Agriculture	11	26. Maharashtra Jeevan Pradhikaran	2
2.	Agriculture Department	15	27. Maharashtra Pollution Control Board	4
3.	Department Of Animal Husbandry & Dairy	10	28. Medical Education And Drug Department - AYUSH	7
4.	Department Of Co-Operation, Marketing And Textiles	5	29. Medical Education And Drug Department - DMER	7
5.	Department Of Fisheries	6	30. Medical Education And Drug Department	6
6.	Department Of Registration & Stamps (IGR)	15	31. Minority Development Department	1
7.	Directorate Of Govt. Printing And Stationary	4	32. Municipal Corporation Of Greater Mumbai	12
8.	Energy - Maharashtra State Electricity	3	33. Nagpur Municipal Corporation	2
9.	Distribution Co. Ltd.	3	34. Public Health Department	4
10.	Energy Department	13	35. Revenue Department	16
11.	Entertainment Duty Finance Department	1	36. Rural Development And Panchayat Raj Department	13
12.	(Directorate Of Insurance) Finance Department	t 7	37. School Education And Sports Department	17
13.	Sales Tax Department Services Food & Public Distribution System (PDS)	1	38. Skill Development And Entrepreneurship Department	2
14.	Forest Department	10	39. Social Justice And Special Assistance Department	10
15.	Ground Water Surveys And Development Agen (GSDA)	су 3	40. Tourism And Cultural Affairs - Directorate Of Archives	7
16.	Higher And Technical Education Department	15	41. Tourism And Cultural Affairs - Gazetteers Department	1
17.	Home Department	7	42. Tourism And Cultural Affairs Department	3
18.	Maharashtra Maritime Board Housing Departm MHADA	nent - 12	43. Tourism And Cultural Affairs Department - MTDC	4
19.	Housing Department - Mumbai Building Repair And Reconstruction Board	s 4	44. Tourism And Cultural Affairs Department - P L Deshpande Maharashtra Kala Academy	2
20.	Housing Department - Slum Rehabilitation Authority	4	45. Tourism And Cultural Affairs Department - Stage Performances Scrutiny Board	3
21.	Industries Department	10	46. Transport Department	14
22.	Labour Department	39	47. Tribal Development Department	5
23.	Land Record Department	23	48. Urban Development Department	15
24.	Law And Judiciary Department	3	49. Water Resources Department	10
25.	Maharashtra Indl. Devp. Corp.	7	50. Women And Child Development Dept.	12
			Grand Total 4	420

7 CSC 2.0 MH STATE ASSK CENTER STATUS

As on 31st Aug 2023 CSC 2.0 ASSK project has 19,964 Kendra Chalaks on-board in Maharashtra who are rendering services to the rural citizens across Maharashtra. Approximately, 96.45 Grampanchayats are covered by the KCs. The process of on-boarding KCs is a continuous one since there is a regular churn of KCs.v

7.1 COVERAGE MAP OF GRAM PANCHAYATS:



7.2 COVERAGE OF GRAM PANCHAYATS:

Aaple Sarkar Seva Kendra - Total Grampanchayats In Maharashtra are 27863. Where GOM have approved **20790** ASSK - Centers. We have On-boarded **19,964** Kendra Chalak's in Maharashtra. We have covered almost all the Grampanchayats of Maharashtra, where we are Delivering Services at **97.05%** Grampanchayats of Maharashtra.

District	Block Count	Total GPs	Approved ASSK's	Number. Of KC's	Individual Centre	Cluster Centre	By Clusters Covered Grampanchayats	Total Covered Grampanchayats	Total	% Of GP Coverage
Ahmednagar	14	1318	931	899	566	365	751	1318	1318	96
Akola	7	535	283	275	56	227	479	535	535	97
Amravati	14	841	625	597	419	206	421	841	841	95
Aurangabad	9	867	701	692	547	154	317	867	867	98
Beed	11	1031	756	726	513	243	518	1031	1031	96
Bhandara	7	541	529	524	517	12	24	541	541	99
Buldhana	13	871	699	683	553	146	316	871	871	97
Chandrapur	15	825	690	668	564	126	261	825	825	96
Dhule	4	541	495	480	448	47	93	541	541	96
Gadchiroli	12	459	440	434	424	16	32	459	459	98
Gondia	8	546	511	504	470	41	75	546	546	98
Hingoli	5	563	397	386	249	148	314	563	563	97
Jalgaon	15	1153	893	847	660	233	491	1153	1153	94
Jalna	8	778	647	618	468	179	310	778	778	95
Kolhapur	12	1025	736	686	499	237	526	1025	1025	93
Latur	10	785	558	549	303	255	482	785	785	98
Nagpur	13	768	658	644	548	110	220	768	768	97
Nanded	16	1310	815	807	421	393	887	1310	1310	99
Nandurbar	6	595	481	442	377	104	218	595	595	91
Nashik	15	1385	1174	1112	974	200	410	1385	1385	94
Osmanabad	8	622	480	475	351	129	271	622	622	98
Palghar	8	473	458	443	443	15	30	473	473	96
Parbhani	9	704	425	416	207	218	496	704	704	97
Pune	13	1385	933	842	623	310	756	1385	1385	90
Raigad	15	810	547	526	341	206	469	810	810	96
Ratnagiri	9	846	527	496	292	235	554	846	846	94
Sangli	10	696	592	556	495	98	202	696	696	93
Satara	11	1495	813	740	362	451	1131	1495	1495	91
Sindhudurg	8	431	359	349	286	73	145	431	431	97
Solapur	11	1019	786	765	553	233	466	1019	1019	97
Thane	5	430	307	295	214	93	216	430	430	96
Wardha	8	520	364	346	216	148	304	520	520	95
Washim	6	491	366	358	245	121	246	491	491	97
Yavatmal	16	1201	814	784	461	353	740	1201	1201	96
Total	351	27860	20790	19964	14665	6125	13171	27860	27860	96

7.3 CSC - ID CREATED FOR ASSK - ASSK - KENDRA CHALAK'S

District	ASSK's Approved	On boarded NO OF KC	KC On boarding Status (%)	Total No. of CSC and Ref. ID Created	Pending CSC ID Creation	CSC ID Created- Status (%)	MOL Services ID Activation (%)
Ahmednagar	931	899	97	855	44	95.11	85.87
Akola	283	275	97	269	6	97.82	92.51
Amravati	625	597	96	590	7	98.83	96.46
Aurangabad	701	692	99	678	14	97.98	89.40
Beed	756	726	96	712	14	98.07	89.40
Bhandara	529	524	99	523	1	99.81	98.85
Buldhana	699	683	98	672	11	98.39	89.46
Chandrapur	690	668	97	666	2	99.70	91.80
Dhule	495	480	97	469	11	97.71	93.32
Gadchiroli	440	434	99	424	10	97.70	90.37
Gondia	511	504	99	495	9	98.21	96.13
Hingoli	397	386	97	384	2	99.48	82.59
Jalgaon	893	847	95	818	29	96.58	96.01
Jalna	647	618	96	607	11	98.22	93.99
Kolhapur	736	686	93	661	25	96.36	85.80
Latur	558	549	98	539	10	98.18	90.24
Nagpur	658	644	98	629	15	97.67	95.42
Nanded	815	807	99	800	7	99.13	91.42
Nandurbar	481	442	92	435	7	98.42	95.35
Nashik	1174	1112	95	1084	28	97.48	86.51
Osmanabad	480	475	99	462	13	97.26	94.71
Palghar	458	443	97	422	21	95.26	85.92
Parbhani	425	416	98	410	6	98.56	85.92
Pune	933	842	90	797	45	94.66	78.60
Raigad	547	526	96	499	27	94.87	75.55
Ratnagiri	527	496	94	464	32	93.55	82.00
Sangli	592	556	94	541	15	97.30	89.17
Satara	813	740	91	720	20	97.30	94.62
Sindhudurg	359	349	97	320	29	91.69	96.02
Solapur	786	765	97	742	23	96.99	96.05
Thane	307	295	96	280	15	94.92	87.36
Wardha	364	346	95	339	7	97.98	99.71
Washim	366	358	98	354	4	98.88	97.75
Yavatmal	814	784	96	779	5	99.36	96.13
	20790	19964		19439	525		

8. TRAINING AND CAPACITY BUILDING

- RDD & CSC use Train-the-Trainer model for application training to users from the HQ to the Gram Panchayat.
- First level training is conducted for District Managers at a central location by Training Manager and Master Trainers.
- These Master Trainers conduct next level training of all applications to Govt. Officers, Block Managers & Kendra Chalaks (KC) in a phased manner.
- In order to keep their requisite technical knowledge up-to-date and also for ensuring constant familiarity of all applications, continuous training programs are provided to KCs through defined training calendar, which is tracked online.
- To enhance the management skill set and team work amongst the project management team for supervising training workshops of the team, Personality & Emotional Intelligence Development Workshops has been conducted in the system.
- To expedite the training process, e-Learning Management System is utilized, This ensures availability of learning content 24+7, thus supporting Continuous Training
- Online PDF manuals and printed copy of the manuals is made available for continuous learning of KCs.
- 3 Orientation Programs for selected DMs and BMs have been held at YASHADA Pune till date.

Method:

The choice of method for transferring and exchanging knowledge will depend on the audience and the message. However, it is also worth noting, that knowledge is most effectively exchanged when using multiple methods.



1. Train the Trainer Method:

This method is very useful in transforming skills and knowledge. Skills/Knowledge exchange is preferable to knowledge transfer since a two-way flow of information can lead to an ongoing dialogue between knowledge producers and users and create learning opportunities for both groups.



2. Grouping of ASSK Members

Grouping of people with common interests who interact regularly to share knowledge - is one interactive delivery method that effectively initiates and sustains collaboration among a diverse group of individuals.

Grouping of ASSK Team Members:

- Project Manager
- SPMU and State Level Govt. Officials
- District Manager
- Dy. CEO and Account Officer
- Block Manager
- BDO, ABDO, TPO

- Kendra Chalak
- · Gramsevak, Sarpanch
- · Technical Support Executive
- · Other Department Officials
- Account Executive
- HR Executive

8.1 DETAILS OF TRAINING/WORKSHOP ORGANIZED BY CSC SPV

	DATE	SUBJECT	ATTENDING
1.	28th Nov to 30th Nov 2019	ASSK Project Implementation Review Meeting	ASSK Project Implementation Review Meeting Conducted in presence of Honble Principal Secretary and RDD Officials.
2.	17th and 18th Jan 2020	PM, DM, and BM Review Meeting at Pune	Review Conducted about all NIC application,eGramsoft, Payment collection, Service Delivery,Smart Ticket Status and 7th Economic Survey.
3.	19th May 2020	PM, DM, and MT Review Meeting on Zoom VC	Review Conducted about all NIC application,e- Gramsoft, Outstanding Payment collection, CSC Service Delivery,CSC Activity Services
4.	19th May 2020	PM, DM, and MT Review Meeting on Zoom VC	Review Conducted about all NIC application,e- Gramsoft, Outstanding Payment collection, CSC Service Delivery,CSC Activity Services
5.	24th June 2020	PM's, HW,DM and MT Review Meeting on Zoom VC	Review Conducted about e-Gramsoft Offline Application, eGramsoft Data entry Reflection, New Patch File
6.	25th Sept 2020	PM's, HW,DM and MT Review Meeting on Zoom VC	Review Conducted about Oustanding Payment, CSC Id and MOL Services, e-Gramsoft Offline Application, eGramsoft Data entry Reflection,Swamitava Namuna 8 Drone survey ,eGramswaraj Application
7.	29th DEC 2020	PM's, DHE,AHE and MT Review Meeting on Zoom VC	Review Conducted on eGramsoft Application and Uploading XML File,Printer Consumables,hardware and ERP Tickets
8.	23rd Feb 2021 to 26th Feb 2021	Training and Certification PM's, DM's,ADM and MT at Pratham Arora Center for Education, Aurangabad	TISPRI Certificcation (Orientation & Assessment) Program of State Level Master Resource Person
9.	22 March 2021 to 25 March 2021	Training and Certification DM's, ADM and MT at Krushi Vidnyan Kendra, Baramat	TISPRI Certificcation (Orientation & Assessment) Program of State Level Master Resource Person
10.	19th May 2021	Training of ALL DM's,ADM PM's and MT on ZOOM VC	Training on Digipay,Insurance and Covid-19 app by CSC team
11.	27th May 2021	Review of DyCEO ALL DM's,ADM PM's and MT on ZOOM VC	Review and Training on PFMS integration,eGramswaraj, CSC Services,Pyament collection, GST and TDS
12.	16th June2021	Review Meeting of DM, ADM, MT and PM On ZOOM VC	Review On Resource Project Status,PFMS DSC Integration,Resource bank account opening, New GP to ZP collection and Old outstanding, Training and meeting upload status

DATE	SUBJECT	ATTENDING
13. 22nd June 2021	Discussion and Review of Hon. Add. Chief Secretary (RDD), CEO,DM,PM, Implementation Team On ZOOM VC	Discussion and Review on Year book/Day book closing and DSC Registration of Checker Maker at all Layers (GP, PS and Zp)
14. 15th and 16th July 2021	Training of DM,MT and PM With NIC and MOPR on ZOOM VC	Training of GP Profile,Planning, Reporting,Accounting(DSC Management,Vendor Management and FTO Management)
15. 28th July 2021	Discussion and Review of DM,MT and HE on ZOOM VC	Discussion and Review on Data entry for ONE GOV Page and MSEB Google Form,Resources project attendance, data entry for GST Project,ZP and PS PFMS integration
16. 6th August 2021	Discussion and Training With DM,MT and PM	Discussion and Training of Year Book Closing for ZP and PS.
17. 9th August 2021	Meeting and Training with Dy.CEO, DM,PM RDD Team and MT	Training and Meeting of Citizen Charter and Rashtragaan Activity
18. 01 September 2021	Training Meeting EGS Closing and PFMS	VC Review Meeting in the presence of DM, HE,BM & MT
19. 02 September 2021	Topics GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of DM,HE & BM on topics
20. 02 September 2021	EGS GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of DM,HE & BM on topics.
21. 02 September 2021	EGS GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of BM, KC on topics.
22. 02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
23. 02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
24. 02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
25. 03 September 2021	Training Meeting EGS Closing and PFMS	Training With Bdo EVOP Sarpacnh ,GS,BM,MT
26. 03 September 2021	EGS Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Review Meeting All DMs and PM,HE,MT
27. 06 September 2021	Training Meeting EGS Closing and Issues	Training Meeting with DM,EVOP, BM , MT
28. 07 September 2021	Training Meeting EGS Transfer & Deduction	Training Meeting withDyceo sir ,CAFO Sir, PS Account Officers,Dm,PM,Swami sir

DATE	SUBJECT	ATTENDING
29. 15 September 2021	EGS GP Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Google Meet Review Meeting in the presence of DM,ADM,HE,BM & MT on topics
30. 16 September 2021	EGS Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Zoom VC Review Meeting in the presence of DM, HE,BM & MT
31. 17 September 2021	ERP Onboarding and Payment issue	Meeting With All Dms and PM
32. 17 September 2021	EGSGP Profile, Panchayat Charter, Indiaat75.	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
33. 18 September 2021	ERP Onboarding and Payment issue	Review Meeting All DMs and PM,HE,MT
34. 20 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
35. 21 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
36. 22 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
37. 24 September 2021	EGS Transfer & Deduction	Zoom VC Training Meeting with DM,CAFO Sir, PS Account Officers, BM
38. 28 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
39. 29 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
40. 18 October 2021	Divisional review meeting, at Nagpur, Jilha parishad ZP	Review meeting in the presence of PM, DM, HE, BM, MT
41. 20 October 2021	Divisional review meeting at Amravati, Jilha parishad ZP	Review meeting in the presence of PM, DM, HE, BM, MT
42. 27 October 2021	Divisional review meeting at Nashik, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
43. 8 November 2021	Divisional review meeting at Latur, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
44. 16 November 2021	Divisional review meeting at Jalna, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
45. 19 November2021	Divisional review meeting at Thane, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
46. 09 December 2021	Division Aurangabad review meeting Online	Review meeting in the presence of PM, DM, HE, MT

DATE	SUBJECT	ATTENDING
47. 21 December 2021	Division Nagpur review meeting Online	Review meeting in the presence of PM, DM, HE, MT
48. 22 December2021	Division Amravati review meeting Online	Review meeting in the presence of PM, DM, HE, MT
49. 27 December 2021	Division Latur review meeting Online	Review meeting in the presence of PM, DM, HE, MT
50. 06 January 2022	Maha One Gov	Review meeting in the presence of PM, DM, HE, BM, MT
51. 17 January 2022	Cultural Activity Survey	Training in the presence of PM, DM, HE, BM, MT
52. 19 January 2022	Training in the presence of PM, DM, RGSA Team,MT	Training in the presence of PM, DM, RGSA Team,MT
53. 25 February 2022	Divisional review meeting At Palghar, Jilha Parishad.	RGSA Review meeting in the presence of CEO, Dy CEO
54. 13 May 2022	Thane ZP HOD Training	EGS Training with Dy Ceo and All Dept.HODs
55. 27 July 2022	Nagpur Zilha Parishad Meeting	Review meeting in the presence of PM, DM, HE, BM, MT
56. 22 September 2022	Maha eGram Inauguration	Chinchvad, Pune, Maharashtra
57. 22 December 2022	National Level Orientation Workshop Thematic Panchayat plan	MoPR Team Govt.Of India , NIC Team, Director of SIRD, Project Director RGSA,Dyceos,DMs,MTs
58. 17 Jan 2023	ASSK Review Meeting State Level	Attending Project Head, PMs , DMs, MTs, HEs.
59. 5 Feb 2023	State Level Orientation workshop	Attending Hon'ble Ac's Sir Project Director RGSA, CEOs, PDs, Commissioners DY CEOs, PMs, DMs.
60. 10 march 2023	State Level ASSK Review Meeting At Pune	Review Meeting in presence of Project Head , Project Managers , DMs , MTs , Technical Team and HEs
61. 16 March 2023	ASSK Konkan Division Level Meeting Panvel	Review Meeting with Project Manager , DMs, Bms, HEs and MT.
62. 20 March 2023	Conducted Divisional Meeting At Aurangabad	Review meeting in the presence of PM, DMs, HE, BMs, MT
63. 21 March 2023\	Conducted Divisional Meeting At Nashik	Review meeting in the presence of PM, DMs, HE, BMs, MT
64. 28 March 2023	Conducted Divisional Meeting At Solapur	Review meeting in the presence of PM, DMs, HE, BMs, MT

*For Old Training Details Kindly Visit https://mh.gov2egov.com

DATE	SUBJECT	ATTENDING
65 20 April 2023	State Level ASSK Review Meeting At Pune-	Review Meeting in presence of Project Head , Project Managers , DMs , MTs , Technical Team and HEs
66 3 May 2023	State Level Training at Pune - Yashda	Attending Hon'ble Ac 's Sir ,Project Director RGSA, DyCEOs, PMs, DMs
67 14 June 2023	State Level Training at Pune - YASHDA	Attending Project Director RGSA, DYCEOs,PMs,DMs and MTs
68 27 July 2023	Division Wise Review Meeting At Pune	Review Meeting in Presence Of Project Head Project Managers, DMs, MTs BMs and Technical Team.
69 30 Aug 2023	Division Wise Review Meeting At Pune	Review Meeting in Presence Of Project Head Project Managers, DMs, MTs BMs and Technical Team.
70. 30 Sep 2023	Division Wise Review Meeting At Pune	Review Meeting in Presence Of Project Head Project Managers, DMs, MTs BMs and Technical Team.
71. 11 Oct 2023	Division Wise Review Meeting at Pune	Review meeting in the presence of Project Head, Project Managers, DMs, MTs, BMs and Tecxhnical Team
72.10 Nov 2023	Division Wise Review Meeting at Pune	Review meeting in the presence of Project Head, Project Managers, DMs, MTs, BMs and Tecxhnical Team

*For Old Training Details Kindly Visit https://mh.gov2egov.com

8.2 NUMBER OF TRAININGS CONDUCTED AT DISTRICT AND BLOCK LEVEL - MONTH WISE STATUS

Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
	25.	Jan	91	82	23	490	609
	26.	Feb	57	40	12	390	499
	27.	Mar	42	10	6	194	252
	28.	Apr	2	1	0	0	3
	29.	May	5	11	2	85	103
	30.	June	14	17	5	156	192
	31.	July	48	41	16	258	363
	32.	Aug	26	29	4	194	253
	33.	Sept	53	50	7	291	401
	34.	Oct	24	28	8	241	301
	35.	Nov	41	34	3	191	269
	36.	Dec	60	40	12	418	530
	37.	Jan	49	53	12	412	526
	38.	Feb	20	26	5	189	240
	39.	Mar	91	88	14	547	740
	40.	Apr	43	33	3	335	414
<u></u>	41.	May	48	39	9	353	449
N	42.	June	38	25	2	222	287
	43.	July	35	34	2	273	344
	44.	Aug	32	28	0	240	300
	45.	Sept	83	69	12	470	634
	46.	Oct	58	43	4	463	568
	47.	Nov	36	29	1	289	355
	48.	Dec	57	55	8	541	661
	TO	TAL	2994	2799	708	13021	19522

Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
	49.	Jan	76	83	14	583	756
	50.	Feb	4	42	15	367	489
	51.	Mar	86	69	17	579	751
	52.	Apr	81	69	12	608	770
	53.	May	75	65	10	611	761
	54.	June	60	50	2	598	610
	55.	July	78	72	3	620	773
, ,	56.	Aug	79	76	2	613	770
	57.	Sept	53	64	6	575	698
	58.	Oct	76	63	5	581	725
	59.	Nov	66	59	6	628	759
	60.	Dec	52	64	4	641	761
	61.	Jan	53	43	3	567	666
	62.	Feb	58	55	4	612	729
	63.	Mar	36	37	4	545	662
N	64.	April	46	40	4	650	740
	65.	May	33	34	1	485	553
N	66.	June	40	35	5	595	675
	67.	July	46	47	8	606	707
	68.	Aug	34	35	1	599	669
	69.	Sept	41	36	3	542	622
	70.	Oct	32	29	1	554	616
	71.	Nov	25	17	1	325	368
	TC	TAL	4285	3983	839	26005	35112

^{*}For years 2018-2019 Kindly Visit https://mh.gov2egov.com

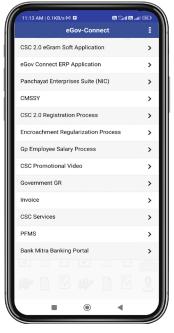
8.3 TRAINING AGENDA Q2 - 2023-24

- 1) GEM & E Tender Training For KC's
- 2) eGramswaraj Daily Transactions
 - a. Action Soft & M-action Soft Progress Reporting
 - b. Voucher Entry, Month Book Closing, Year Book Closing
 - c. (EGS + PFMS Troubleshooting)
- 3) GS NIRNAY Mob App Installation and Sabha Recording
- 4) Mahaegram Demonstration to CEO, DYCEO.
- 5) Egramsoft Data Convert (Namuna 8) Auto process
- 6) Sarpanch & Upsarpanch Data Correction
- 7) Updating of Basic Amenities Data
- 8) Mahaone Gov Data Entry (Namuna 1,8,9,10,11,12,13,31)
- 9) Updating of Registers (Birth, Death, Marriage)
- 10) Services Delivery (1 to 7 Services & Self Declaration)
- 11) Tax Collection Citizen App Installation & Transactions
- 12) Digital Seva Portal B2C & G2C Services Delivery.
- 13) MOL and Service Plus Services Delivery
- 14) GP Employee Payment GPF A/C Correction and Approval.
- 15) Gram Manchitra (GIS Application)
- 16) TMP Data Entry

Training Material Available on this web site

https://mh.gov2egov.com & mobile app eGov-connect





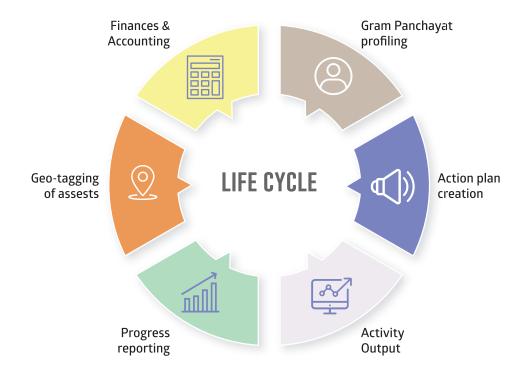


9 PANCHAYAT ENTERPRISE SUITE (PES):

The Ministry of Panchayati Raj (MoPR) has undertaken e-Panchayat Mission Mode Project (e-Panchayat MMP) with a view to introduce and strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country and build associated capacities of the PRIs for effective adoption of the e-Governance initiative. Under this project, Panchayat Enterprise Suite (PES) has been conceptualized which comprises 11 Core Common applications. At present, Panchayat Enterprise Suite has been deployed/operational with 10 Core Common Applications and GIS layer module is under conceptualization. The operational modules includes LGD (Local Government Directory), Area Profiler (Socio-economic & general details), Plan Plus (to strengthen Decentralized & Participatory Planning), PriaSoft (Panchayati Raj Institutions Accounting Software for Gram Panchayat Accounting), Action Soft (Works/scheme implementation Monitoring System), NAD (National Asset Directory), Service Plus (To facilitate Service Delivery), Social Audit, Training and National Panchayat Portal (Dynamic Website of Panchayats).

9.1 EGRAMSWARAJ - SIMPLIFIED WORK BASED ACCOUNTING APPLICATION FOR PANCHAYATI RAJ

To strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country, Ministry of Panchayati Raj (MoPR) has launched eGramSwaraj, a user friendly web-based portal. eGramSwaraj aims to bring in better transparency in the decentralised planning, progress reporting and work-based accounting.



PANCHAYAT ENTERPRISE SUITE (PES): APPLICATIONS

First enterprise suite for Government entity that attempts to address the core common Governance function of Panchayat under e-panchayat Mission Mode Project of MoPR

LGD

Captures details of local governments and assigns unique code

Reporting

Facilitates monitoring physical and financial progress of works taken up under annual Action Action Plan.

Audit Online

Facilitates Online/Offline
Audit of Government
Institutions such as urban
local bodies, rural local
bodies etc.

Panchayat Profile

Captures the geographics, demographic, Socio-economic profile of rural and urban local bodies

Asset Geo Tagging

Captures details of assets created / maintained; helps to avoid duplication and provide for O&M

NPP

Facilitates sharing of information in public domain for each Panchayat

Service Plus

A dynamic metadata-based service delivery portal that caputres the complete definition of a service

Planning

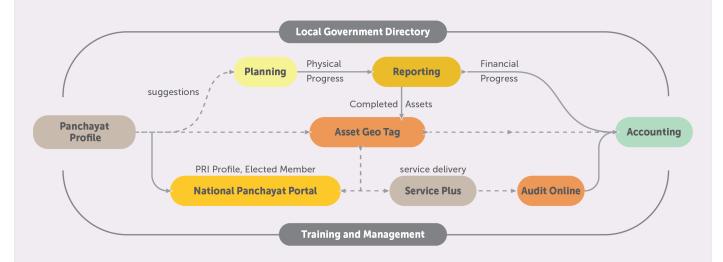
Facilitatess planning of Government Institutions such as panchayats, urban local bodies and line departments in preparing Annual Action Plan

Accounting

Captures receipt and expenditure details through voucher entries and automatically generates 8 MAS reports for PRIs

Training Mgmt.

Facilitates and addresses the training management needs of the government organizations



9.2 PANCHAYAT ENTERPRISE SUITE: STATUS REPORT AS ON 30 TH NOV 2023

District	Total GPs	Profile Opdate Count 1 april to 31 Oct 2023	Approved Plan Count (FY 2023-24)	Reportin	ig (Numi	oft -Progress Geo-Tag Activity Count g (Number of (m- Action Soft) Taken Up)		EGS Voucher Entry Report (FY 2023- 24)	Total DATA ENTRY IN 6 PES APP 1 april to Oct 2023	Avg DATA ENTRY IN 6 PES APPLICATION PER / GP	Rank		
			Api	2020	2021	2022	2020	2021	2022	ū œ	Tota PES	9 P	
Ahmednagar	1318	1318	1297	9787	7984	5062	4410	2915	1257	90121	131762	100	20
Akola	535	535	532	4975	2996	1321	1875	588	106	29501	45526	85	23
Amravati	841	841	838	7298	5611	2711	2865	1428	542	63324	90665	108	17
Aurangabad	868	867	851	7163	5452	3063	4327	2294	899	56439	86581	100	21
Beed	1031	1033	1000	8994	7926	4193	4316	2322	696	24597	62115	60	31
Bhandara	541	541	536	3873	2761	1457	2144	1137	366	89084	104596	193	1
Buldhana	871	870	868	6164	5064	3160	4832	3212	1317	33651	63934	73	27
Chandrapur	825	825	824	5876	4007	1870	3320	2041	728	58091	81500	99	22
Dhule	541	541	533	4834	4032	2471	3120	1742	757	36239	58048	107	18
Gadchiroli	459	458	458	5789	5145	3006	5930	3884	1494	39098	69909	152	6
Gondia	546	547	544	5182	3729	1897	3668	2257	877	70596	92900	170	4
Hingoli	563	563	561	2624	1811	943	1873	1082	363	14828	26441	47	34
Jalgaon	1153	1153	1143	9843	8185	3703	5754	3264	1060	98993	140342	122	15
Jalna	778	778	778	7264	5937	3668	4873	3189	1763	25120	58993	76	26
Kolhapur	1025	1023	1008	9054	8801	3720	5524	4660	1831	106561	149374	146	8
Latur	785	785	772	5677	4722	3017	2759	1290	507	38292	62293	79	24
Nagpur	768	764	762	6379	5846	3811	1200	747	369	109819	135042	176	2
Nanded	1310	1309	1273	10047	7940	5099	1185	499	246	29703	64996	50	33
Nandurbar	595	595	573	4030	3294	2351	2828	1406	812	19505	38619	65	30
Nashik	1385	1385	1375	14808	11625	4694	8605	5244	1658	119643	179413	130	12
Osmanabad	622	622	612	3890	2878	1735	1632	919	446	24935	40503	65	29
Palghar	473	473	470	4076	3957	2599	2747	1906	1102	46572	67446	143	10
Parbhani	703	704	700	5940	3570	1698	4459	2160	799	16953	40719	58	32
Pune	1385	1385	1363	10020	9893	5113	5309	4250	1791	159037	206503	149	7
Raigad	810	809	808	8713	6045	2877	5543	3098	1157	92641	127569	157	5
Ratnagiri	846	846	843	7286	4999	1780	4439	2456	754	90859	118950	141	11
Sangli	699	696	681	5303	4658	2620	2465	1490	548	64631	87286	125	14
Satara	1495	1483	1415	9418	7569	2334	7414	4908	1054	114119	156154	104	19
Sindhudurg	431	431	426	5014	3945	1535	3399	2465	807	53595	75115	174	3
Solapur	1019	1018	1007	10156	7982	3742	7763	4866	1914	71804	117545	115	16
Thane	430	431	425	3663	2442	1767	2956	2059	1131	44856	62354	145	9
Wardha	520	520	516	2405	3370	3242	1009	1045	889	50580	66582	128	13
Washim	491	491	488	2761	2308	1451	1628	1161	569	21635	34665	71	28
Yavatmal	1201	1201	1197	8592	8397	4993	4200	3475	1473	50311	91166	76	25
	27863	27841	27477	226898	184881	98703	130371	81459	32082	2055733	3035605.667		

9.3 MAHA E GRAM DATA ENTRY STATUS (1st April 2023 to 30 th Nov 2023)

District	GP	Converted GP	Namuna 1 (1 April 2023 to 310 Nov 2023)	Namuna 8 1 April to 30 Nov 2023 Data Entry	Namuna 8 Work Start GP 1 April to30 Nov 2023	Namuna 8 Work Not Start GP 1 April to 30 Nov 2023	Namuna 8 work %	Self Declaration	1 To 7 Certificates	M-App Installation
Ahmednagar	1318	1317	1307	362247	615	702	47	116482	31208	62269
Akola	535	535	517	128575	320	215	60	23887	11400	15037
Amravati	841	841	837	86772	289	552	34	55440	22403	33924
Aurangabad	867	867	813	200823	351	516	40	105936	40825	25652
Beed	1031	1020	795	151921	334	686	33	205103	31617	17668
Bhandara	541	536	536	248369	463	73	86	142868	40958	112976
Buldhana	871	871	845	294469	453	418	52	141081	45500	31520
Chandrapur	825	825	812	262372	434	391	53	84586	39579	44936
Dhule	541	541	528	97322	313	228	58	72518	9221	30352
Gadchiroli	459	459	455	86081	346	113	75	91320	25111	28571
Gondia	546	546	545	115809	364	182	67	97001	14819	26724
Hingoli	563	559	559	74926	217	342	39	70156	12206	16967
Jalgaon	1153	1153	1035	458590	976	177	85	170005	33143	44587
Jalna	778	778	776	119696	278	500	36	110042	43530	26309
Kolhapur	1025	1025	898	708692	574	451	56	179462	34142	57665
Latur	785	779	676	135157	332	447	43	119048	12688	24317
Nagpur	768	766	752	111835	303	463	40	152870	31492	51236
Nanded	1310	1310	720	103576	273	1037	21	59742	19608	24073
Nandurbar	595	595	589	145143	314	281	53	195915	88019	23424
Nashik	1385	1384	1343	383695	748	636	54	95148	10810	49119
Osmanabad	622	621	602	110808	303	318	49	81075	14668	36528
Palghar	473	473	469	300532	346	127	73	40616	6777	21042
Parbhani	704	704	634	60120	209	495	30	74157	6262	27943
Pune	1385	1376	1199	353176	469	907	34	330115	45389	41249
Raigad	810	804	753	305831	413	391	51	57925	14960	17333
Ratnagiri	846	846	818	317403	532	314	63	166051	9676	54547
Sangli	696	643	641	809730	493	150	77	86605	34548	36441
Satara	1495	1459	1258	709937	867	592	59	131636	20804	60160
Sindhudurg	431	429	412	192950	316	113	74	61087	18073	29093
Solapur	1019	1016	722	553224	883	133	87	394604	66901	45891
Thane	430	418	377	233803	196	222	47	94495	11410	17508
Wardha	520	520	520	74269	278	242	53	30586	15478	29749
Washim	491	491	483	46902	143	348	29	35366	14607	22117
Yavatmal	1201	1189	1038	246468	521	668	44	176120	34232	47462
	27860	27696	25264	8591223	14266	13430		4049048	912064	1234389

10 MAHA E-GRAM - INFORMATION ABOUT APPLICATION SOFTWARE AND SERVICES PROVIDED

Maha E-Gram is the application software for automating all the routine work and administrative processes of Gram Panchayat Institutions in Maharashtra. The rules built into Maha E-Gram are as per the Maharashtra Gram Panchayat Lekhasahita, 2011. This software is developed considering the importance and needs of Gram Panchayat work. Maha E-Gram covers all the sample structure as per the above Act for financial transactions and also all types of record maintenance. Maha E-Gram also facilitates the creation and maintenance of registers, issuance of certificates (services) and consolidates many other required information like Basic Amenities etc.

10.1 MODULES IN MAHA E-GRAM

- Citizen services
- Panchayat Registers
- Panchayat Accounting
- Employee Information

- Property Information
- Meeting Management
- Dead stock/ inventory
- Support and Help

List of Citizen Services (Gram Panchayat Services (G2C))

- Property Certificate N8 Application
- No Dues Application
- Birth Certificate Application
- Death Certificate Application
- Marriage Certificate Application

- Property Diversion Certificate Application
- Proof of Age Scheme Application

Self Declaration

- · Residence certificate
- No objection certificate for electricity connection
- Toilet certificate
- Construction Permission Certificate
- Certificate of non-availability of birth and death record
- Proof of non-utilization of any scheme
- No Objection Certificate for Business

- Life certificate
- Behavior certificate
- Approval certificate for water connection
- Unemployment certificate
- Property Modification Certificate

10.2 LIST OF OTHER REGISTERS

- Birth register
- Death register
- Marriage register
- B.P.L register
- Special water connection registers.

10.3 FEATURES OF SOFTWARE:

- Functions as per the Maharashtra Gram Panchayat Lekhasahita 2011.
- This software operate in the off-line mode and data of all the Gram Panchayats is consolidated in the Master Database through data upload centres.
- There are three types of users Sachiv (Secretary), CSC Operator (KC) and elected members. Admin user is Sachiv and data which was entered by CSC operator is validated only by the Gramsevak (Panchayat Secretary).
- For citizen services only valid data is used

10.4 MONTHLY PROGRESS REPORTS:

Maha eGram also provides 1 to 10 MPRs - Monthly Progress Reports, which can be used for monthly review meetings. These reports are accessed by Block Development Officer (BDO), Asst. BDO at Block Level. Simultaneously, Officials at the District and State Level can also access these reports. These reports reduce the time required of all the stakeholders of Rural Development Department for compilation.

LIST 1 TO 10 MONTHLY PROGRESS REPORTS (MPRS) Mobile Tower Tax Levy and Recovery Report 1. Polluted Water Test/Samples Report 2. 3. TCL Test Report Village Development Fund - Expenditure of 15 % Amount for Backward Classes Village Panchayat Audit Report Village Panchayat Audit Objection and its Reply Report 6. Village Panchayat ER - Vacant Sheet Details 7. Village Panchayat - Gramsabha Report Water Purification by TCL Powder - Utilization Report 10. Windmill Tax Levy and Recovery Report

10.5 LIST OF 1 TO 33 FORMATS (AS PER LEKHASANHITA 2011):

FORMAT NO.	NAME OF THE FORMAT	FORMAT NO.	NAME OF THE FORMAT
Format 1	Budget - Book	Format 18	Petty cash book
Format 2	Supplementary budget Cash book	Format 19	Persons who work on the muster
Format 3	Annual Deposit Register of grants	Format 20 A	a. Estimate of the work register
Format 4	Panchayat allowance and liability	Format 20 K	k. Measurements Book
Format 5 a	Cashbook	Format 20 KH	Work payment
Format 5 K	Daily Cashbook	Format 20 KH1	Work payment
Format 6	Classification Register	Format 21	Salary Payment
Format 7	General Receipt	Format 22	Fixed Asset
Format 8	Assessment Register	Format 23	Road Register
Format 9 a	Yearly Demand	Format 24	Land register
Format 9 K	Demand bill	Format 25	Investment Register
Format 10	Taxes and fees	Format 26	Receipt and Exp. Register
Format 11	Retail demand register	Format 27	Audit Objection Monthly Statement
Format 12	Expenses Voucher	Format 28	Backward class 15% and 10% of women of child welfare
Format 13	Employee List	Format 29	Loan Register
Format 14	Stamp Register	Format 30	Audit Objections - Register
Format 15	Stock Register	Format 31	Travel Allowance Payments
Format 16	Dead stock Register	Format 32	Cash Refund Voucher
Format 17	Loan and deposit register	Format 33	Tree /Plantation Register

10.6 DATA VALIDATION REPORT AS ON DATED 30 TH NOV 2023

We have started Data Validation in the Month of Mar 2022. In first Phase we have completed Validation of 25387 Grampanchayat's Data and moved these 25387 Grampanchayats to Online - One Gov Portal. entire Data Transferred From eGram Soft to One Gov. Till April 2023 Status is

Sr.No	Districts	Blocks	Total Gps	Target Gp's For Data Validation	Validation Completed	Pending	% Of Completion
1	Ahmednagar	14	1318	1317	1317	0	100.00
2	Akola	7	535	535	535	0	100.00
3	Amravati	14	841	841	841	0	100.00
4	Aurangabad	9	867	867	867	0	100.00
5	Beed	11	1031	1031	1031	0	100.00
6	Bhandara	7	541	541	541	0	100.00
7	Buldhana	13	871	871	871	0	100.00
8	Chandrapur	15	825	825	825	0	100.00
9	Dhule	4	541	541	541	0	100.00
10	Gadchiroli	12	459	459	459	0	100.00
11	Gondia	8	546	546	546	0	100.00
12	Hingoli	5	563	563	563	0	100.00
13	Jalgaon	15	1153	1153	1153	0	100.00
14	Jalna	8	778	778	778	0	100.00
15	Kolhapur	12	1025	1025	1022	3	99.71
16	Latur	10	785	785	785	0	100.00
17	Nagpur	13	768	768	768	0	100.00
18	Nanded	16	1310	1310	1310	0	100.00
19	Nandurbar	6	595	595	595	0	100.00
20	Nashik	15	1385	1385	1385	0	100.00
21	Osmanabad	8	622	622	622	0	100.00
22	Palghar	8	473	473	473	0	100.00
23	Parbhani	9	704	704	704	0	100.00
24	Pune	13	1384	1384	1384	0	100.00
25	Raigad	15	810	810	810	0	100.00
26	Ratnagiri	9	846	846	846	0	100.00
27	Sangli	10	699	699	699	0	100.00
28	Satara	11	1494	1494	1494	0	100.00
29	Sindhudurg	8	431	431	431	0	100.00
30	Solapur	11	1019	1019	1019	0	100.00
31	Thane	5	430	430	428	2	99.53
32	Wardha	8	520	520	520	0	100.00
33	Washim	6	491	491	491	0	100.00
34	Yavatmal	16	1201	1201	1201	0	100.00
		351	27861	27861	27855	5	

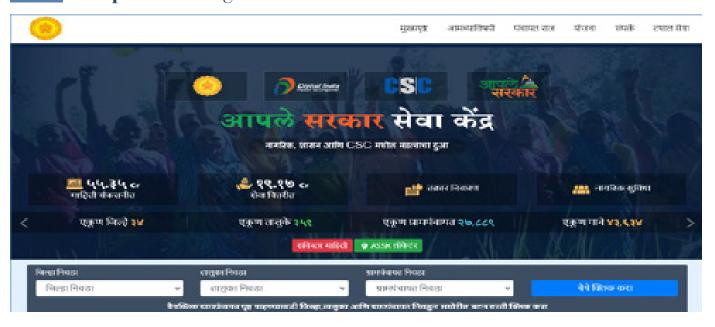
10.7 MAHA EGRAM

Hon'ble ACS Sir - Shri Rajesh Kumar (IAS) took the initiative of transforming the maintenance of Gram Panchayat records into digitized format. Accordingly, directions were issued to all the functionaries of Gram Panchayats to make the GPs as Digital Panchayats that is to transform the present Day to Day Activities of Gram Panchayats into Digital Gram Panchayats. Thus, as per the guidelines issued by Rural Development Department, Government of Maharashtra, the process of transforming all the physical records of Gram Panchayats into digitized format by using Maha e-Gram application software was started. Maharashtra is the pioneering state which is progressing rapidly towards the creation of Digital Gram panchayats. ACS Sir asked to Display all activities of Panchayat on a Common Platform Where each stakeholder can See the progress of Scheme Implementation status and Performance of Respective Panchayat. Data digitization and consolidation benefits to all the stakeholders of PRI, SO that MAHA EGram Concept came in to existence.

Objectives:

- To Consolidation information of scheme implementation by concerned departments, To represent this information in Simple and Easy Manner to the public.
- To make the facility available to the Panchayat Functionaries for Monitoring of Day to Day Activities of the Panchayats.
- To provide an unbiased information to the common people.
- To showcase Outcomes of all the schemes implemented in the panchayat at one place in a simple language and easy manner.
- To Monitor Performance of the Panchayats in Scheme Implementation and Service Delivery to the Citizens.
- To Facilitate Panchayats Functionaries in decision making with Data Analytics tools.

10.8. https://mahaegram.co.in



10.9 MAHA EGRAM MODULES:

- **PRI Details :** Displays All the Panchayats of State (Dist. Block, Gram panchayat) and Mapped Villages
- CSC Center Locator: Displays GIS Locations of the CSC Center Co allocated in Panchayats
- RDD Notifications and Letters: Displays all the Notifications and Letter Issued by RDD
- Scheme Implementation Status: Displays Scheme Implementation Status of the Panchayats
- **BI Dashboard:** Displays Information with Intellectual analysis. It helps PRI Functionaries for Decision making and Performance Monitoring.
- Works Management: Gram panchayats Work Progress Monitoring and Tracking of Development Works
- Online Tax Collection: Facilitates All Gram panchayats to Collect Online Tax in GP Account Using Payment gate Way (UPI, Net Banking, Card Payments)
- Citizen App: Facilitates to Rural Citizens for Online Tax Payment and Avail GP Certificates
- **GP Page Link:** Redirects to Individual Gram panchayat Page
- ASSK Progress Report: Displays ASSK Implementation Progress reports of Last one Year
- **Related Links :** Redirects to respective website

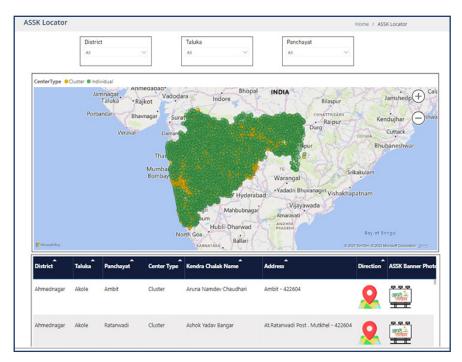
PRI Details:

We can View Details of Panchayat Raj Institutions Mapped with Respective District, Block, Gram panchayats and Its Revenue Villages.



CSC Center Locator:

We can easily Locate Aaple Sarkar Seva Kendra Respective District, Block, Grampanchayats & also We Can See the Details of Kendrachalak Allocated to the ASSK Centre.



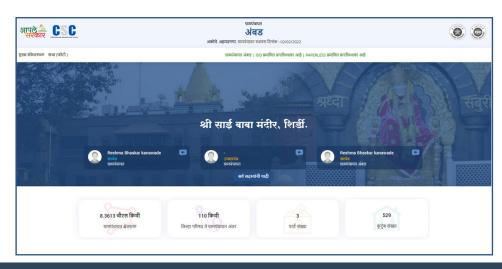
Individual GP Web Page:

We can easily Access Respective District Web Page and Grampanchayats Web Page on Maha eGram Portal. 27863 Grampanchayats Web Pages are Available in Public Domain with Grapnahcyat Profile, Funds Details, Basic Amenities Details, Meeting Management Details, Development Activities of Grampanchayat.



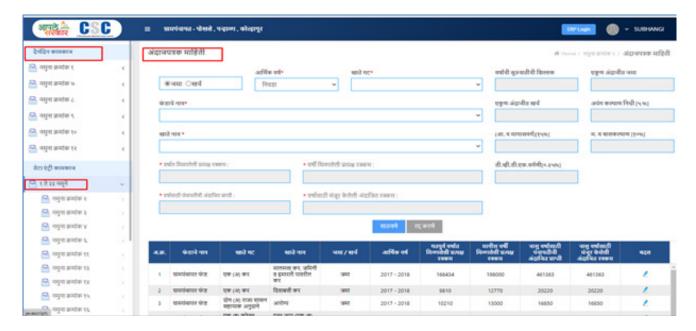
https://mahaegram.co.in/GeneralPages/GrampanchayatForm. aspx?&gpcode=167559&blockcode1=Akole&distname=Ahmednagar&gpname=Ambad

We Can Update the Details of Every Gram panchayat on Maha eGram GP Page. It Includes Yearly Income of the Grampanchayat, Basic Amenities Status, Elected Members Details etc.

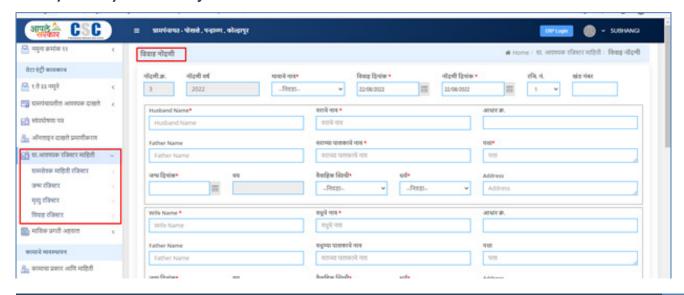




1 to 33 Formats:

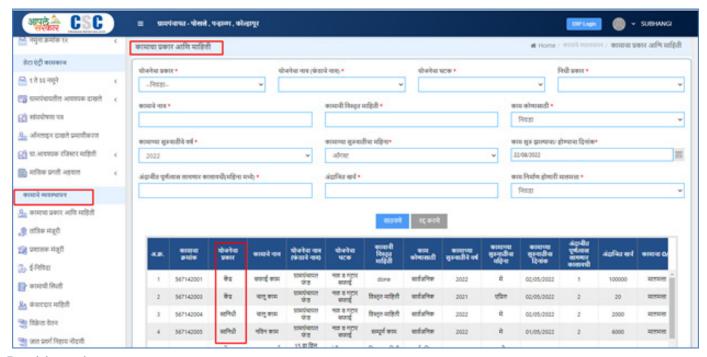


Grampanchayat IMP Registers:



GP Works Management:-

This Module facilitates for preparing development plan as per Grampanchayats requirements. Implementation of works with Technical Approval, Admin Approval and Expenditures of all Developmental Activities can be monitored using this module.



Dashboards:

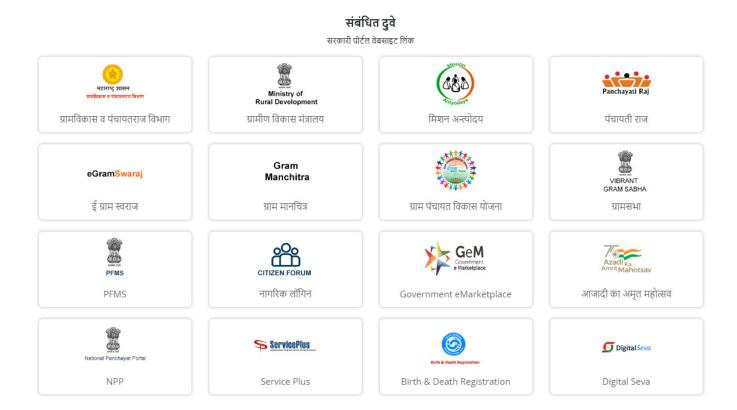
We Can See the Details of Every Gram panchayat on One Gov GP Page. It Includes Yearly Income of the Gram panchayat, Basic Amenities Status, Elected Members Details. Also we can see Panchayat Basic Facilities - Roads, Toilets, Water source, Electricity, Health Facility, Bank, Post office information, School, collages etc.

In this Maha eGram order, facilities have been made available to provide online information such as 1 to 33 samples, monthly progress report, 1 to 7 certificates, self-declaration, work management of central and state government schemes etc. The benefit of all these matters is G.P. level, taluka level, district level and state level. The necessary information will be provided to the government in due course.



Single Gateway to Access Important Government web Applications.

We can Check Repots Or Visit Direct on Web Page - GPDP, India75, CRS, NPP, Gram Manchitra, PFMS, ICDS, SBM, Citizen Forum, GEM Portal, Egramswaraj (EGS) at one Click.



11 ABOUT ERP - HCM SOLUTION AND MOBILE APP

ERP: Enterprise Resource Planning system is a fully integrated business management system covering functional areas of an enterprise like Logistics, Production, Finance, Accounting and Human Resources. It organizes and integrates operation processes and information flows to make optimum use of resources such as men, material, money and machine. For the ASSK project, CSC SPV has implemented the Human Capital Management module (HCM) which considers CSC SPV's human resources as Human Capital. CSC SPV's HCM for the ASSK project - https://mh.gov2egov.com is a single window solution which includes Talent Acquisition (Recruitment), Talent Management etc. It helps

- To manage, maintain, monitor and guide this enormous team of over 20,000+ human resources, CSC has developed and implemented the specialized HCM tool which maintains all details of the project's activities.
- To handle all types of activities like registration of candidates, selection of candidates, payments to candidates, data entry in different applications, targets/work orders, online monitoring and all types of MIS /Dashboards.
- With the perspective of Digital India, E-Gov connect Mobile App is provided to all the users of this FRP.
- Through his / her Android phone, the User can login and check his performance, payment status, profile update, send SMSes to his / her team, raise queries online etc.
- The ERP-HCM Application and "e-Gov-Connect" Mobile app are available to Govt. Officials at State Level, District Level, Block Level and Gram Panchayat level for day to day information accessibility.

11.1. ERP WALK THROUGH: https://mh.gov2egov.com

One can access the ERP by using the Registered User Id and Password, where he/ she will be able to access following modules:

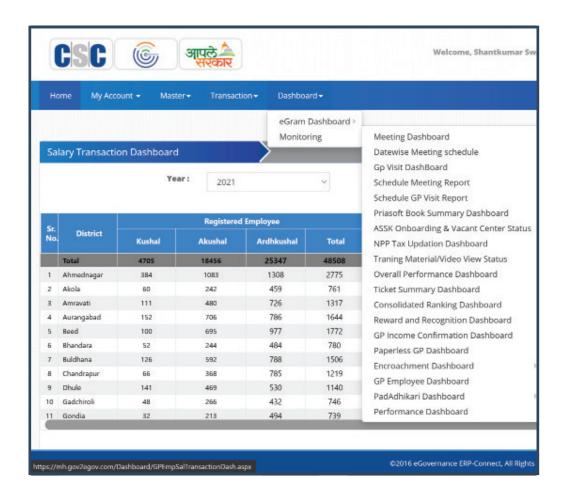
Modules of FRP:

- 1. HRMS Module
- 2. ASSK Invoice Module
- 3. Dashboards Module4. Reports Module (MPRs)
- 5. E Learning Training Material Module
- 6. Smart Tickets Module
- 7. E Gram Soft MIS Module

- 8. Elected Member Details Module
- 9. GP Employee Salary Process
- 10. Encroachment Regularization process
- 11. Graphical Dashboard

11.2. MONITORING OF ASSK OPERATIONS USING ERP:

1. Login with Registered User ID - Password - Click on Dashboard Menu and access Dashboards available in your login



HRMS Dashboard:



12. GP EMPLOYEE PAYMENT SYSTEM

Payments to the contractual employees of Gram Panchayats used to be delayed by several months. RDD has taken the initiative of depositing the State Government's share of the Gram Panchayats' Employees payments to their bank accounts in a timely manner every month. CSC SPV has deployed GP Employees Payment Module for processing GP EMP Payment Bills. Govt. of Maharashtra has released payments from April 2018 to July 2023. Oct 2023 payment process is ongoing

District wise Employee Details:

Sr. No.	District	Total Kushal Employee	Total Akushal Employee	Total Ardhkushal Employee	Total No. of Employee
1	Ahmednagar	367	1276	1070	2713
2	Akola	51	400	233	684
3	Amravati	103	688	475	1266
4	Aurangabad	158	751	695	1604
5	Beed	106	928	696	1730
6	Bhandara	51	468	257	776
7	Buldhana	124	735	588	1447
8	Chandrapur	55	728	370	1153
9	Dhule	127	510	452	1089
10	Gadchiroli	42	375	257	674
11	Gondia	29	461	230	720
12	Hingoli	39	466	347	852
13	Jalgaon	209	953	790	1952
14	Jalna	83	613	673	1369
15	Kolhapur	244	955	748	1947
16	Latur	110	605	657	1372
17	Nagpur	96	591	566	1253
18	Nanded	131	1164	854	2149
19	Nandurbar	93	534	400	1027
20	Nashik	314	1261	1027	2602
21	Osmanabad	103	545	394	1042
22	Palghar	160	410	223	793
23	Parbhani	68	537	471	1076
24	Pune	319	1204	781	2304
25	Raigad	162	669	389	1220
26	Ratnagiri	74	749	418	1241
27	Sangli	211	616	466	1293
28	Satara	173	1058	1040	2271
29	Sindhudurg	45	392	268	705
30	Solapur	283	904	713	1900
31	Thane	91	361	211	663
27	Wardha	43	455	306	804
26	Washim	46	403	240	689
25	Yavatmal	82	896	649	1627
	Total	4392	23661	17954	46007

13. DISTRICT WISE ENCROACHMENT REPORT 30 TH NOV 2023

Sr. No.	District	Total Block	Total GP	Encroachment Data Entry Counts	Encroachment Approved Data Entry	Encroachment Unapproved Data Entry	Encroachment Data Entry Awaited
1	Ahmednagar	14	1318	1404	1090	1643	1072
2	Akola	7	535	495	375	475	336
3	Amravati	14	841	713	602	710	592
4	Aurangabad	9	868	679	541	657	508
5	Beed	11	1031	1032	651	1003	584
6	Bhandara	7	541	178	157	172	147
7	Buldhana	13	871	636	492	643	457
8	Chandrapur	15	825	742	645	707	618
9	Dhule	4	541	478	362	528	325
10	Gadchiroli	12	459	428	385	405	363
11	Gondia	8	546	217	179	199	172
12	Hingoli	5	563	519	447	504	433
13	Jalgaon	15	1153	1157	827	1190	740
14	Jalna	8	778	614	487	622	454
15	Kolhapur	12	1025	716	530	1031	508
16	Latur	10	785	453	373	419	342
17	Nagpur	13	768	560	492	560	478
18	Nanded	16	1310	1162	944	1095	872
19	Nandurbar	6	595	427	181	387	160
20	Nashik	15	1385	1282	976	1429	872
21	Osmanabad	8	622	468	382	442	364
22	Palghar	8	473	478	285	452	264
23	Parbhani	9	703	669	560	643	520
24	Pune	13	1384	1495	1084	1927	933
25	Raigad	15	810	637	510	874	448
26	Ratnagiri	9	846	758	588	740	581
27	Sangli	10	699	366	210	492	196
28	Satara	11	1494	1162	967	1243	984
29	Sindhudurg	8	431	469	370	486	327
30	Solapur	11	1019	1028	754	1053	690
31	Thane	5	430	451	365	455	342
32	Wardha	8	520	498	416	507	418
33	Washim	6	491	467	352	500	334
34	Yavatmal	16	1201	1055	927	992	875
	Total	351	27861	23893	18506	25185	17309

14. DISTRICT WISE GP SARPANCH AND UPSARPANCH MANDHAN FOR AUG 2023

Sr. No.	District	Total Block	Total GP	Total no. of Sarpanch	Total no. of Sarpanch Salary	Total no. of Upsarpanch	Total no. of Upsarpanch Salary
1	Ahmednagar	14	1318	1355	978	1603	942
2	Akola	7	535	525	409	508	370
3	Amravati	14	841	850	713	825	689
4	Aurangabad	9	868	890	704	881	673
5	Beed	11	1031	789	648	749	611
6	Bhandara	7	541	477	433	480	428
7	Buldhana	13	871	874	680	866	639
8	Chandrapur	15	825	839	714	807	689
9	Dhule	4	541	579	422	638	392
10	Gadchiroli	12	459	426	366	413	355
11	Gondia	8	546	543	475	533	465
12	Hingoli	5	563	552	415	548	418
13	Jalgaon	15	1153	1150	766	1245	706
14	Jalna	8	778	758	588	736	526
15	Kolhapur	12	1025	1126	836	1480	797
16	Latur	10	785	761	648	716	609
17	Nagpur	13	768	785	674	788	658
18	Nanded	16	1310	1280	974	1240	936
19	Nandurbar	6	595	579	479	563	444
20	Nashik	15	1385	1567	1185	1793	1101
21	Osmanabad	8	622	638	526	607	502
22	Palghar	8	473	423	347	409	325
23	Parbhani	9	703	711	550	663	508
24	Pune	13	1385	1459	896	1901	798
25	Raigad	15	810	669	509	940	471
26	Ratnagiri	9	846	873	685	851	662
27	Sangli	10	699	637	516	759	499
28	Satara	11	1495	1369	1107	1461	1104
29	Sindhudurg	8	431	420	344	425	337
30	Solapur	11	1019	1097	746	1127	693
31	Thane	5	430	437	298	455	289
32	Wardha	8	520	508	444	508	433
33	Washim	6	491	510	384	520	369
34	Yavatmal	16	1201	1182	961	1116	927
	Total	351	27863	27638	21420	29154	20365

15. SERVICE DELIVERY RANK REPORT: (AS ON 30 TH NOV 2023)

District	Total GPs	Approved ASSK's	Total no. of KC	Services Plus 1 April 2023 to 30 Nov 2023	CSC Portal Services Sum of Transaction Count (B2C + MOL) OF 1 April 2023 to 30 Novt 2023	MOL Services 1 April to 30 Nov 2023	Maha E Gram 1 to 7 Cert. Services 1 April 23 to 30 Nov 2023	Total Services Delivered	Average Services Delivered / GP	Rank
Ahmednagar	1318	931	899	2463	178941	89124	31208	301736	229	21
Akola	535	283	275	11969	43869	20418	11400	87656	164	29
Amravati	841	625	597	18273	124392	62493	22403	227561	271	15
Aurangabad	867	701	692	33878	122195	102442	40825	299340	345	6
Beed	1031	756	726	37659	162022	74991	31617	306289	297	8
Bhandara	541	529	524	20520	50296	103402	40958	215176	398	1
Buldhana	871	699	683	7156	134494	115912	45500	303062	348	5
Chandrapur	825	690	668	9796	88754	72186	39579	210315	255	16
Dhule	541	495	480	1167	107832	38209	9221	156429	289	10
Gadchiroli	459	440	434	14236	44579	51744	25111	135670	296	9
Gondia	546	511	504	3453	72120	63228	14819	153620	281	11
Hingoli	563	397	386	4333	84788	31489	12206	132816	236	20
Jalgaon	1153	893	847	4082	144431	75323	33143	256979	223	22
Jalna	778	647	618	9995	116632	118992	43530	289149	372	3
Kolhapur	1025	736	686	440	89989	55430	34142	180001	176	28
Latur	785	558	549	9562	131554	62777	12688	216581	276	13
Nagpur	768	658	644	22621	77046	61151	31492	192310	250	17
Nanded	1310	815	807	15555	164365	63107	19608	262635	200	26
Nandurbar	595	481	442	3002	106740	35374	88019	233135	392	2
Nashik	1385	1174	1112	20578	111675	105111	10810	248174	179	27
Osmanabad	622	480	475	2863	143900	62487	14668	223918	360	4
Palghar	473	458	443	21744	29632	36679	6777	94832	200	25
Parbhani	704	425	416	7331	90166	65458	6262	169217	240	18
Pune	1385	933	842	1032	58240	28491	45389	133152	96	33
Raigad	810	547	526	28724	44681	8974	14960	97339	120	30
Ratnagiri	846	527	496	18114	38538	13509	9676	79837	94	34
Sangli	696	592	556	1138	98951	32096	34548	166733	240	19
Satara	1495	813	740	5996	106727	33793	20804	167320	112	31
Sindhudurg	431	359	349	30387	60301	9535	18073	118296	274	14
Solapur	1019	786	765	8262	183776	26658	66901	285597	280	12
Thane	430	307	295	8024	16368	9471	11410	45273	105	32
Wardha	520	364	346	14592	50111	32644	15478	112825	217	23
Washim	491	366	358	14555	73664	58750	14607	161576	329	7
Yavatmal	1201	814	784	30086	141241	50052	34232	255611	213	24
	27860	20790	19964	443586	3293010	1871500	489193	6097289		

16. G2G SERVICES RANK REPORT: (AS ON 30 TH NOV 2023)

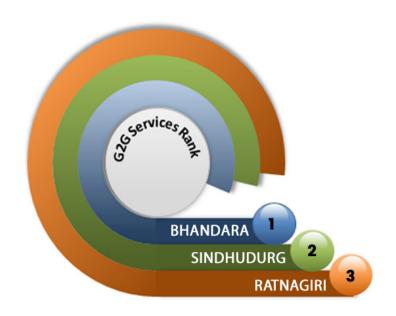
	G2G Services										
District	Total GPs	Approved ASSK's	NO OF KC - Onboarded	Gp Profile % 2023-24	Active (Transacting) CSC ID %	GPDP Implementing Gps %	Geo Tag Initiated GPs % (1 April 2020 to 31 Oct 2023)	Accounting Month Book Close % (2023-24)	Accounting Year Book Closing % (2022-23)		
Ahmednagar	1318	931	899	100	79	98	38	97	98		
Akola	535	283	275	100	70	99	28	89	99		
Amravati	841	625	597	100	80	100	31	90	99		
Aurangabad	867	701	692	100	84	98	48	96	98		
Beed	1031	756	726	100	82	97	35	88	97		
Bhandara	541	529	524	100	92	99	45	94	100		
Buldhana	871	699	683	100	81	100	65	87	93		
Chandrapur	825	690	668	100	80	100	52	88	96		
Dhule	541	495	480	100	76	99	50	93	97		
Gadchiroli	459	440	434	100	88	100	81	96	98		
Gondia	546	511	504	100	84	100	63	95	99		
Hingoli	563	397	386	100	84	100	62	84	98		
Jalgaon	1153	893	847	100	82	99	46	91	96		
Jalna	778	647	618	100	90	100	58	94	98		
Kolhapur	1025	736	686	100	88	98	56	90	98		
Latur	785	558	549	100	84	98	34	90	99		
Nagpur	768	658	644	99	86	99	14	93	98		
Nanded	1310	815	807	100	78	97	8	87	97		
Nandurbar	595	481	442	100	88	96	52	86	88		
Nashik	1385	1174	1112	100	73	99	50	92	99		
Osmanabad	622	480	475	100	94	98	35	87	99		
Palghar	473	458	443	100	76	99	54	97	100		
Parbhani	704	425	416	100	91	100	66	83	96		
Pune	1385	933	842	100	68	98	45	92	99		
Raigad	810	547	526	100	79	100	56	94	99		
Ratnagiri	846	527	496	100	83	100	54	92	100		
Sangli	696	592	556	100	78	97	36	97	99		
Satara	1495	813	740	99	78	95	69	89	99		
Sindhudurg	431	359	349	100	92	99	64	100	100		
Solapur	1019	786	765	100	77	99	66	92	96		
Thane	430	307	295	100	76	99	78	97	100		
Wardha	520	364	346	100	86	99	33	93	98		
Washim	491	366	358	100	90	99	52	89	98		
Yavatmal	1201	814	784	100	81	100	42	92	99		
	27860	20790	19964								

16.1 G2G SERVICES RANK REPORT: (AS ON 30 TH NOV 2023)

	G2G Services (Maha E Gram)										
District	Total GPs	Approved ASSK's	NO OF KC - Onboarded	Namuna 1 Andajpatrak %	Namuna 8 Start Gp %	Maha E Gram App Installation %	Trainings Conducted%	GPE %	Padhadhikari Remunaretion %	Best of 12 Activities %	Rank
Ahmednagar	1318	931	899	99	47	47	61	98	65	77.24	18
	535	283	275	97	60	28	50	94	75	74.15	29
Akola	841	625	597	100	34	40	61	95	84	76.12	21
Amravati											
Aurangabad	867	701	692	94	40	30	28	97	78	74.16	28
Beed	1031	756	726	78	33	17	18	96	82	68.46	33
Bhandara	541	529	524	100	86	209	50	98	90	96.89	1
Buldhana	871	699	683	97	52	36	42	97	76	77.06	19
Chandrapur	825	690	668	98	53	54	73	96	85	81.39	6
Dhule	541	495	480	98	58	56	50	96	67	78.27	13
Gadchiroli	459	440	434	99	75	62	4	99	86	82.39	4
Gondia	546	511	504	100	67	49	6	95	87	78.74	12
Hingoli	563	397	386	100	39	30	40	96	76	75.64	24
Jalgaon	1153	893	847	90	85	39	47	96	61	77.69	17
Jalna	778	647	618	100	36	34	81	97	75	80.20	8
Kolhapur	1025	736	686	88	56	56	46	99	63	78.00	14
Latur	785	558	549	87	43	31	35	98	85	73.73	31
Nagpur	768	658	644	98	40	67	58	98	85	77.81	16
Nanded	1310	815	807	55	21	18	25	96	76	63.19	34
Nandurbar	595	481	442	99	53	39	83	94	81	79.87	10
Nashik	1385	1174	1112	97	54	35	37	99	68	75.26	26
Osmanabad	622	480	475	97	49	59	81	99	83	81.72	5
Palghar	473	458	443	99	73	44	19	93	81	77.84	15
Parbhani	704	425	416	90	30	40	39	97	77	75.71	23
Pune	1385	933	842	87	34	30	65	95	50	72.07	32
Raigad	810	547	526	94	51	21	37	98	61	74.10	30
Ratnagiri	846	527	496	97	63	64	72	96	78	83.20	3
Sangli	696	592	556	100	77	52	0	98	73	75.56	25
Satara	1495	813	740	86	59	40	5	98	78	74.57	27
Sindhudurg	431	359	349	96	74	68	81	97	81	87.41	2
Solapur	1019	786	765	71	87	45	77	96	65	80.92	7
Thane	430	307	295	90	47	41	20	98	66	75.95	22
Wardha	520	364	346	100	53	57	50	97	86	79.39	11
Washim	491	366	358	98	29	45	92	96	73	80.17	9
Yavatmal	1201	814	784	87	44	40	63	96	82	76.99	20
	27860	20790	19964								

17 DISTRICT OVERALL PERFORMANCE RANKS

G2G Services Rank









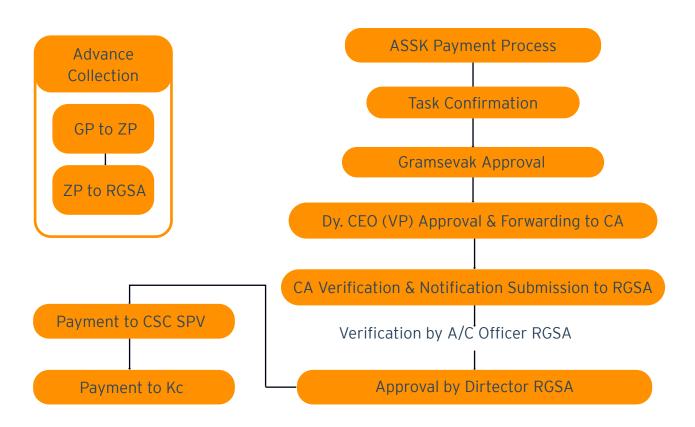


Ratnagiri

18. PAYMENT PROCESS

In CSC2.0 ASSK project all the payments will be done by GPs and as per directives from RDD this has to be an automated process. CSC 2.0 team has developed an integrated module of invoicing a payments as below

- Invoicing module for the payments to CSC SPV is also part of this ERP system.
- Payment to CSC 2.0 e Panchayat project will do through own resources.
- Payment for first 4 months was received from Gram Panchayat manually deposited in RGPSA account.
- From 1st April 2017 payments forwarded directly by Gramsevak to CSC's account.
- Each Grampanchayat has Saperate logins in ERP System OTP Based Approval is one of the secured features of the application.
- We are in progress of provisioning the Gramsevaks of their particular Gram panchayat an PFMS mode of payment through their Gram Panchayat local bank a/c's.
- Hearing Rights are been provided to the BDO for the deduction carried by the Gramsevak on Kendra Chalak's Payment.
- CEO, Dy. CEO (VP) & BDO will also have a dashboards showing the payment confirmation & pending status of their underlying Districts/Blocks in detailed manner.
- From 1st April 2019 payment will be done directly by GP to ZP, ZP to RGSA and RGSA to CSC SPV.



19 IT SUPPORT/ ICT TEAM

IT Support Centre/ ICT Team Activity are divided into 2 parts:

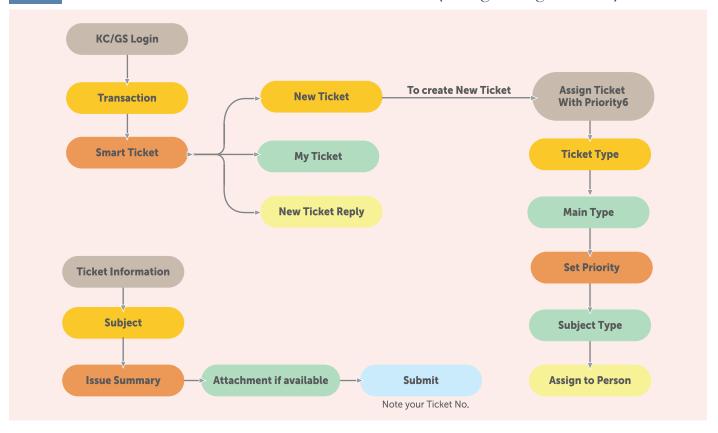
ASSK Support Centre

ASSK Technical Support Centre

Sr. No.	ASSK Support Centre	ASSK Technical Support Centre
Stake Holder	Govt. Officers	Govt. Officers
	KC, BM, DM	KC, BM, DM
	CSC 2.0 Project Team	CSC 2.0 Project Team
	A dedicated Team of 10 people have been assigned a Toll Free number, and Golden number for Outbound calls.	Support will be given to close the Tickets and address the concerns raised online
	They receive calls / help caller to raise ticket and forward it to the concerned department for necessary action.	Dedicated person will be assigned to each department who will own the activity of his/her department for solving/closing tickets.
	Try to resolve the queries and provide assistance on the call	Daily data integration of NIC and CSC and display on E-gov Connect in real time
Operation	Grievance Support will be given through this support centre.	Payment system monitoring
Details	Promotion of CSC activities, CSC Business Promotions	This team will be connected through to receive calls from ASSK Support centre only
	General calling like Document upload/ Checklist completion	This team will be connected through to receive calls from ASSK Support centre only
	Outbound and Inbound calling possible through this centre	

NAME	SUBJECT	MAIL ID/ MOBILE NO.
Vikram Kumbhar	Technical Team Lead	Lead.support@gov2egov.com 8408028353
Mitali jawalkar	MahaeGram- 1)Data Validation Tickets. 2)Mahaegram Tickets - "(1)Gp Name issue 2)All Namuna Data Entry issue 3)Certificate Issue 4)Self Declaration issue 5)Register issue 6)Work Management issue 7)MPR issue)" 4)DSC Apply(GS) 5)Mahaegram Mobile App Tickets	mitali.jawalkar@gov2egov.com 9767466834
Yogesh Chavan	MahaeGram- 1)Data Validation issue 2)Mahaegram Tickets - "(1)Gp Name issue 2)All Namuna Data Entry issue 3)Certificate Issue 4)Self Declaration issue 5)Grampanchayt Register issue 6)Work Management issue)" 4)DSC Apply (GS) 5)Mahaegram Mobile App Tickets	yogesh.chavan@gov2egov.com 9359931740
Minal Palsodkar	Sarpanch Upsarpanch issue -"1)Joining Data Change ,Salary issue, bank Details ,designation Change , Remove , Add EMP 3)Government Login,(GS,BDO,Dyceo,CEO)" 2)DSC Apply (DyCeo ,Ceo,BDO) 3)Gp Account Details Add 6) ERP GP Profile	minal.palsodkar@gov2egov.com 8767090016
Minal Palsodkar	"Gp Employee Tickets - 1)Joining Data Change ,Salary issue, bank Details ,designation Change , Remove , Add EMP" 2)DSC Apply (GS) 3)Mahaegram Mobile App Tickets	minal.palsodkar@gov2egov.com 8767090016

19.1 HOW TO RAISE TICKET IN ERP 2.0 (mh.gov2egov.com)



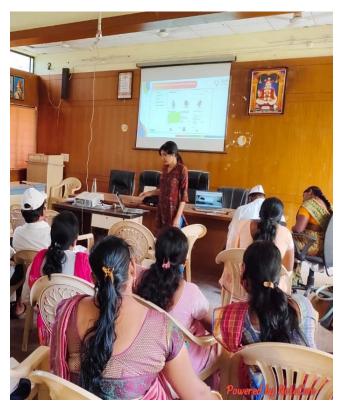
19.2 ACTIVITY GOALS FOR Q2 2023 - 24

- 1) Panchayat Profile updating on eGramswaraj portal.
- 2) Conducting Refresher Training for Gramsevak, Sarpanch, KC and Other Officials
- 3) Updating Training Details on TMP Portal
- 4) Updating Themes on Vinbrant Gramsabha Portal
- 5) Scheduling and Updating Facilitator Feedback on GPDP Portal
- 6) Resource Envelop (Budget Allocation) entries for F.Y.2023-24 of Grampanchayat, Block Panchayat & Zilla Parishad.
- 7) Preparing and Updating GPDP 23-24 on EGS Portal
- 8) Updating Namuna 8 on Mahaegram Portal
- 9) Namuna 9 (Tax Demand) Generation of all Grampanchayat.
- 10) Accounts Validation and Approval (Swanidhi A/c)
- 11) Collection of Taxes through Citizen connect mobile app & Mahaegram portal.
- 12) Reconciliation of ASSK Payment on ERP System
- 13) Closing and Reconciliation of Accounts (Month Book, Year Book) on EGS Portal
- 14) OPERATIONALIZATION OF UIDAI CENTER AT BLOCK LEVEL

21. PHOTO GALLERY

Training Photos - ASSK DIVISION Training Meeting Photos at Karjat Block





Training Photos - ASSK KC Training Meeting Photos at lanja and khed block_





21.1 PHOTO GALLERY

Training Photos - ASSK DIVISION Training Meeting Photos at Parner Block











Courtesy: 1. Ratnagiri

Courtesy: 3. Amravati

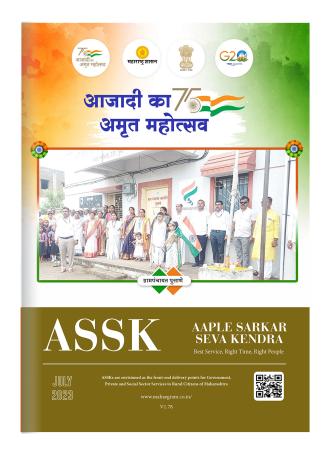


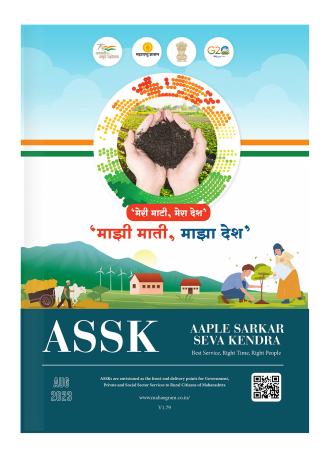
Courtesy: 4. Solapur



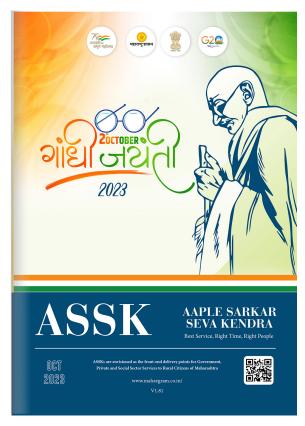
Courtesy: 2. Nagpur

23. OUR PREVIOUS RELEASES









24 AWARDS

Rural development department GOM got Skoch Silver Award for Encroachment regularization project



24.1 E-PANCHAYAT PURASKAR FOR THE YEAR 2017-18

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded third Prize under category-I



2. Gems of Digital India for the year 2017-18.



24.3 E-PANCHAYAT PURASKAR FOR THE YEAR 2018-19

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded First Prize under category-I









रांगोळीच्या सप्तरंगात सुखाचे दीव उनन् दे, लक्ष्मीच्या सोनेरी पावलांनी तुमच्या घरी सुख समृद्धी येऊ दे नरक चतुर्दशी आणि

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Shri Vaibhav Deshpande

Principal Consultant CSC e-Governance Services India Limited

