

## जागतिक कामगार दिन व महाराष्ट्र दिनाच्या हार्दिक शुभेच्छा



# AAPLE SARKAR SEVA KENDRA

Best Service, Right Time, Right People



ASSKs are envisioned as the front-end delivery points for Government, Private and Social Sector Services to Rural Citizens of Maharashtra.



https://www.mahaonegov.co.in

### No CONTENTS

1.	From Hon'bl BDO PS Nashik	1
2.	Acronyms	2
3.	Revision History	3-5
4.	About CSC - 2.0 (Aaple Sarkar Seva Kendra (ASSK)) 4.1. Project Objectives 4.2. Project Initiation Details 4.3. Project Stakeholders 4.4. Project Implementation Team 4.5. Scope of Activities Under ASSK Project	6 7-8 8 8 9-10 10
5.	Project Progress	11
6.	Department-wise G2C Services Count	12
7.	CSC 2.0 MH State - ASSK Centre Status - Map 7.1. Coverage of Grampanchayats 7.2. CSC 2.0 MH State - ASSK Centre Status 7.3 CSC - ID Created for ASSK - ASSK - Kendra Chalak's	13 13 14 15
8.	Training and Capacity Building 8.1. Training Details 8.2. Number of Trainings conducted at District & Block Level - Month wise Status	16 17-20 21-22
9.	Panchayat Enterprise Suite Application	23-24
10.	e-Gramsoft 10.1. Modules in e-Gram Soft , 10.2. List of Other Registers , 10.3. Features of Software 10.4. Monthly Progress Reports 10.5. e-Gram List of 1 to 33 Registers / Formats 10.6. e-Gram Installation and Data Digitization Status - District-wise 10.7. Paperless Gram Panchayat Plan 10.8. Paperless Grampanchayats Status	25 25 26 26 27 29 29 30
11.	About ERP and Mobile App 11.1. ERP - Walk through 11.2. Monitoring of ASSK Operations using ERP	31 31 32
12.	GP Employee Payment System	33
13.	Encroachment Regularization District Wise Encroachment Report	34

14.	District wise GP Sarpanch and Upsarpanch Mandhan report	35
15.	Services Delivered at ASSK	36
16.	Consolidated State Ranking	37-38
17.	Payment Process	39
18.	IT Support Centre 18.1 How to raise a ticket 18.2 Activity Goals for Q2 2021-22	40 40 41
19.	Success Stories	42
20.	Photo Gallery	43
21.	In the NEWS !	44
22.	Our Previous Releases	45
23	Awards	46-48

<b>23.</b> Awards	46-48
23.1. Skoch Award	46
23.2. E panchayat Puraskar, Gems of Digital India	47
23.3. E panchayat Puraskar	48

#### **1** FROM HON'BL BDO PS NASHIK



**डॉ. सारिका बारी** गट विकास अधिकारी (ऊ.श्रे.) पंचायत समिती नाशिक, जिल्हा नाशिक

आपले सरकार सेवा केंद्राच्या माध्यमातून प्रत्येक गाव डीजीटल होण्याचा मार्गावर आहे. प्रधानमंत्री जन आरोग्य योजना, असंघटीत कामगारासाठी ई श्रम योजना, प्रधानमंत्री ग्रामीण साक्षरता अभियान, B2C, G2C सेवा देण्यासाठी आपले सरकार सेवा केंद्राचा मोलाचा वाटा आहे. यामध्ये नागरिकांना महसूल सेवा साठी तालुक्याच्या ठिकाणी जावे लागत होते परंतु आज महसूल सेवा, इतर ऑनलाईन सेवा नागरिकांना आपले सरकार सेवा केंद्रामार्फत आपल्या घराजवळ म्हणजे आपल्या ग्रामपंचायत मध्ये उपलब्ध आहेत.

आपले सरकार सेवा केंद्र प्रकल्पाअंतर्गत नव्याने आलेले **MahaOneGov** पोर्टल च्या माध्यमातून ग्रामपंचायती मधील १ ते ३३ नमुने तसेच इतर आवश्यक दस्तावेज यांची नोंद करणे अत्यंत सोयीची झाले आहे. आपले सरकार सेवा केंद्राचे बॅंनर व दर पत्रक दर्शनी भागात लावलेले असल्याने त्याचा नागरिकांना माहितीसाठी उपयोग होतो. ईग्राम स्वराज्य पोर्टल वरील गावकृती आराखडा ऑनलाईन करण्यापासून ते वित्त आयोगाचा निधी डीएससी द्वारे वेंडर पेमेंट करण्यासाठी आपले सरकार सेवा केंद्राचा मोलाचा वाटा आहे.

आपले सरकार सेवा केंद्रामुळे ग्रामपंचायतीच्या कामकाजात पारदर्शकता दिसून येत असल्यामुळे या प्रकल्पाच्या माध्यमातून भविष्यात अधिका–धिक सेवा उपलब्ध करून देण्यात येत असल्यामुळे ग्रामविकास विभागबरोबरच इतर विभागाचे विविध योजना/ लाभ सामान्य नागरिकांपर्यत पोहचण्यास मदत होत आहे.





#### RDD

Rural Development Department Government of Maharashtra

	<b>ASSK</b> Aaple Sarkar Seva Kendra	CSC	<b>CSC</b> Common Service Center
CSC 2.0	Project Name for Implementing CSCs at all Gram Panchayat		<b>KC</b> Kendra Chalak
	<b>DM</b> District Manager		<b>BM</b> Block Manager
	<b>PM</b> Project Manager		<b>PC</b> Project Coordinator
	<b>TM</b> Training Manager		<b>MT</b> Master Trainer
	<b>H/W Engr</b> Hardware Engineer	×	<b>ERP</b> Enterprise Resource Planning
	PRI Panchayati Raj Institutions	$\bigcirc$	<b>ZP</b> Zilla Parishad
$\bigcirc$	<b>BP</b> Block Panchayat	0	<b>GP</b> Gram Panchayat
	<b>DPMU</b> District Project Management Unit		<b>SPMU</b> State Project Management Unit
	<b>TDS</b> Tax Deducted at Source		<b>GST</b> Goods and Services Tax

### **3 REVISION HISTORY**

Sr.No	Date	Version	Description of Change	
1	15th May 2017	1.1	First released Version	
2	31st May 2017	1.2	Second released Version	
3	15th June 2017	1.3	Third released Version	
4	1st July 2017	1.4	Fourth released Version	
5	31st July 2017	1.5	Fifth released Version	
6	15th August 2017	1.6	Sixth released Version	
7	31st August 2017	1.7	Seventh released Version	
8	28th September 2017	1.8	Eighth released Version	
9	31st October 2017	1.9	Ninth released Version	
10	30th November 2017	1.10	Tenth released Version	
11	31st December 2017	1.11	Eleventh released Version	
12	31st January 2018	1.12	Twelfth released Version	
13	28th February 2018	1.13	Thirteenth released Version	
14	31st March 2018	1.14	Fourteenth released Version	
15	30th April 2018	1.15	Fifteenth released Version	
16	31st May 2018	1.16	Sixteenth released Version	
17	30th June 2018	1.17	Seventeenth released Version	
18	31st July 2018	1.18	Eighteenth released Version	
19	31st August 2018	1.19	Nineteenth released Version	
20	30th September 2018	1.20	Twentieth released Version	
21	31st October 2018	1.21	Twenty-First released Version	
22	30th November 2018	1.22	Twenty -Second released Version	
23	31st December 2018	1.23	Twenty-Third released Version	
24	31st January 2019	1.24	Twenty-fourth released Version	
25	28th February 2019	1.25	Twenty-fifth released Version	
26	31st March 2019	1.26	Twenty-sixth released Version	
27	30th April 2019	1.27	Twenty-seventh released Version	
28	31st May 2019	1.28	Twenty - eighth released Version	
29	30th June 2019	1.29	Twenty - Nineth released Version	
30	31st July 2019	1.30	Thirtieth - released Version	
	AAPLE SARKAR SEVA KEN	IDRA IMPLEMENTATIC	DN STATUS REPORT	3

Sr.No	Date	Version	Description of Change
31	31st August 2019	1.31	Thirty - First released Version
32	30th September 2019	1.32	Thirty - Second released Version
33	31st October 2019	1.33	Thirty - Third released Version
34	30th November 2019	1.34	Thirty - Fourth released Version
35	31st December 2019	1.35	Thirty - Fifth released Version
36	31st January 2020	1.36	Thirty - Sixth released Version
37	29th February 2020	1.37	Thirty - Seventh released Version
38	31st March 2020	1.38	Thirty - Eighth released Version
39	30th April 2020	1.39	Thirty - Ninth released Version
40	31st May 2020	1.40	Fortieth - released Version
41	30th June 2020	1.41	Forty - First released Version
42	31st July 2020	1.42	Forty - Second released Version
43	31st August 2020	1.43	Forty - Third released Version
44	30th September 2020	1.44	Forty - Fourth released Version
45	31st October 2020	1.45	Forty - Fifth released Version
46	30th November 2020	1.46	Forty - Sixth released Version
47	31st December 2020	1.47	Forty - Seventh released Version
48	31st January 2021	1.48	Forty – Eighth released Version
49	28th February 2021	1.49	Forty - Ninth released Version
50	31st March 2021	1.50	Fiftieth - released Version
51	30th April 2021	1.51	Fifty - First released Version
52	31st May 2021	1.52	Fifty - Second released Version
53	30th June 2021	1.53	Fifty - Third released Version
54	31st July 2021	1.54	Fifty - Fourth released Version
55	31st August 2021	1.55	Fifty - Fifth released Version
56	30th September 2021	1.56	Fifty - Sixth released Version
57	31st October 2021	1.57	Fifty - Seventh released Version
58	30th November 2021	1.58	Fifty - Eighth released Version
59	31st December 2021	1.59	Fifty – ninth released Version
60	31st January 2022	1.60	Sixtieth released Version
4	AAPLE SARKAR	SEVA KENDRA IMPLEMEI	NTATION STATUS REPORT

Sr.No	Date	Version	Description of Change
61	28th February 2022	1.61	Sixty - First released Version
62	31st March 2022	1.62	Sixty - Second released Version
63	30th April 2022	1.63	Sixty-third released version
64	31 st May 2022	1.64	Sixty-fourth released version

### 4. ABOUT CSC 2.0 (AAPLE SARKAR SEVA KENDRA)

#### Doorstep Delivery of G2C, G2G, G2B, B2C Services to rural population, digitization of Gram Panchayat records - a step towards Paperless Governance.

e-PRI (Panchayati Raj Institution) project under the Bharat Nirman National e Governance Plan is one of the Mission Mode Projects declared by Ministry of Panchayati Raj, Government of India to strengthen the Panchayati Raj Institutions by making their working more transparent and by stream-lining their working. The project envisages delivering a range of G2C, G2G and B2C services, thereby serving the rural population at their doorstep. Accordingly, Rural Development Department, Government of Maharashtra appointed CSC e-Governance Services India Limited (CSC SPV) - a Company under DelTy, Govt. of India as the implementing agency to conceive, operationalize, rollout and monitor the implementation of Common Service Centers Scheme (CSCs) in all the Gram Panchayats under the branding of Aaple Sarkar Seva Kendra (ASSK) in Maharashtra through ICT enabled front-end rural service delivery points (single window) established within the Gram Panchayat.

#### 4.1 PROJECT OBJECTIVES

- Provide accessible and efficient citizen services (G2G, G2C, and B2C) to the rural population and to facilitate e-governance activities in Gram Panchayats in order to make them efficient, accountable and transparent.
- Strengthen the Panchayati Raj Institutions by stream-lining their working, making them more transparent and requiring 'less-paper' in their functioning.
- Ensuring Timely, Efficient and Transparent delivery of Public Services through single window system at the door step of villagers.
- Making available the required information on centralized integrated database, so as to implement Government schemes efficiently and effectively at grass-root level.
- Data digitization of all records of the village.
- Provide various kinds of MIS to Government functionaries for planning and policy formulation.





#### All ASSKs are recognized as CSC centres

B2C, G2C AND G2G services at ASSK

Village Panchyat as SP for Financial Inclusion

Selected Services are available in offline mode

#### 4.2 **Project Initiation Details**

- CSC submitted proposal for initiation of CSC2.0 Project in Maharashtra to Rural Development Department on 21/04/2016
- After several rounds of discussions and negotiations, RDD accepted the proposal and completed all the associated formalities for the project initiation.
- Rural Development Department, Govt. Of Maharashtra issued a GR dated 11-8-2016
- Agreement was signed for the project initiation on 22nd Nov 2016 between RDD / DIT, Govt. of Maharashtra and CSC SPV
- Project started on 1st December 2016

#### 4.3 **Project Stakeholders**

 The primary stakeholders of this project are the rural citizens of the 27,881 Gram Panchayats, 351 Block Panchayats, 34 Zilla Panchayats, Rural Development Department, other departments, officials at various levels, MoPR-Govt. of India, the host of business enterprises offering B2C services and the Kendra Chalaks (Village Level Entrepreneurs rendering services at Village Level through ASSK Centers).

#### 4.4 **Project Implementation Team**

Project Implementation Agency: CSC E-Governance Services India Limited

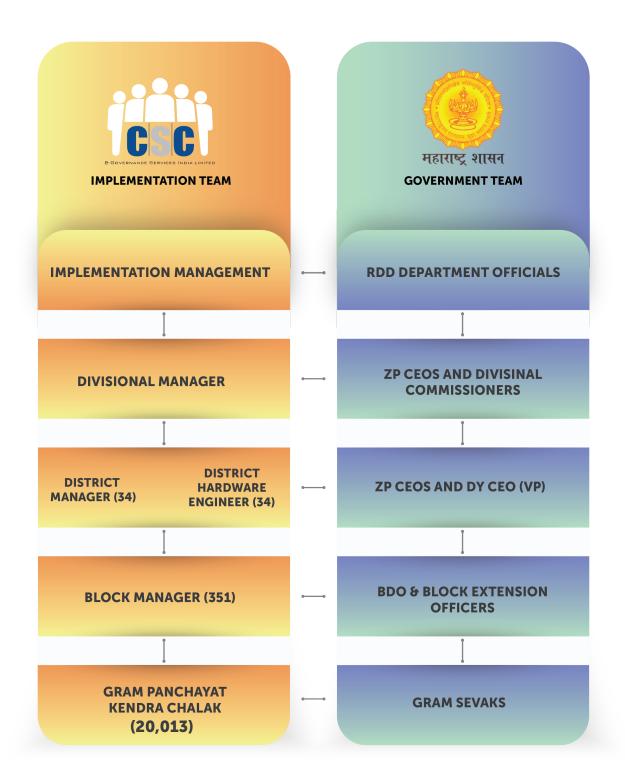
#### RDD Project Cell

- Add.Chief Sec. RDD
- Dy.Sec. RDD
- Section Officer RDD
- SPMU
- Technical and Administrative Support staff at RDD

#### ASSK Approved Centres and Process to Set up ASSK

- RDD finalized the criteria for the selection of ASSKs/Common Service Centres in the respective Gram Panchayats.
- RDD mailed the data of approved centres for 34 districts to CSC
- CSC's MIS team mapped the GPs against LGD codes and created the database for RDD on approved centers.
- Process for revising List (Sudharit Yadi): Process for updating the list of GPs is in progress on an-going basis.

### AAPLE SARKAR SEVA KENDRA (ASSK) PROJECT IMPLEMENTATION TEAM



#### 4.5 Scope of activities under ASSK Project

- Develop and implement comprehensive software covering all the activities of the Gram . Panchayat, which will generate reports and MIS that GPs need to submit to RDD and MoPR periodically.
- Digitization of records, data entry updating & maintenance of 1 to 33 registers of Gram Panchayats.
- Data entry and usage of Govt. of India sponsored software 11 NIC applications. .
- Render 19 G2C services under Right To Services Act. .
- Roll out user-charges-based G2C and B2C Services which will make ASSK enterprise economically viable.
- Ensure sustenance of the project through implementation support, management support, software support, monitoring and evaluation.
- RDD to provide policy support through appropriate government instruments. .
- Develop and implement comprehensive Mobile Application for tracking all the activities of the implementation team and which will display reports and MIS.



#### ASSK

#### **5 PROJECT PROGRESS**

#### Quick Updates

- KCs on board count 19,997 BMs On board Count- 351, DMs on board Count 34 and 34 H/w Engineers.
- First version of payment system Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.
- Second version of payment system Launched in April 2019 by Hon'ble Principal Secretary, RDD.
- E-Gram soft Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.
- Govt. of Maharashtra's Farm Loan Waiver scheme CSMSSY started in Maharashtra in the last week of July 2017. ASSK - KC received biometric devices for registration of beneficiaries after 28th July 2017. No. of beneficiary forms registered by ASSK-KCs up to 15th September 2017 -24,80,451
- 100% Gram Panchayats have entered GPDP Plans and approved in Plan Plus for FY 2016-17 2017-18, 2018-19, 2019-20, 2020-21 and Preparation GPDP for FY 2021-22 is in progress.
- Data Collection of Elected Representatives (Sarpanch & Upsarpanch) is Completed and Disbursment of Sarpanch , Upsarpanch Payments stared since July 2019.
- GP Employee Payment System implemented and payments disbursed for April 2018 to June 2021. Ocober 2021 payment process is ongoing
- GPDP Gram Sabha Data Entry and Action Plans Data Entry for FY 2021-22 is ongoing.
- CSC physical verification (QC) and GIS Mapping using Mobile App is Progressing towards 100%.
- Successfully implemented ASMITA program for beneficiary girls in ZP schools through ASSK Team.
- Integration of Priasoft& PFMS Started for 14th FC as well as 15 FC is in Progress.
- Implementation of m-Action Soft initiated in Maharashtra For 2017-18, 2018-19, 2019-20, 2020-21 & 2021-22.
- Encroachment Regularization Process Data Entry and Regularization process is in progress

### 6 DEPARTMENT-WISE G2C SERVICES COUNT

ASSK

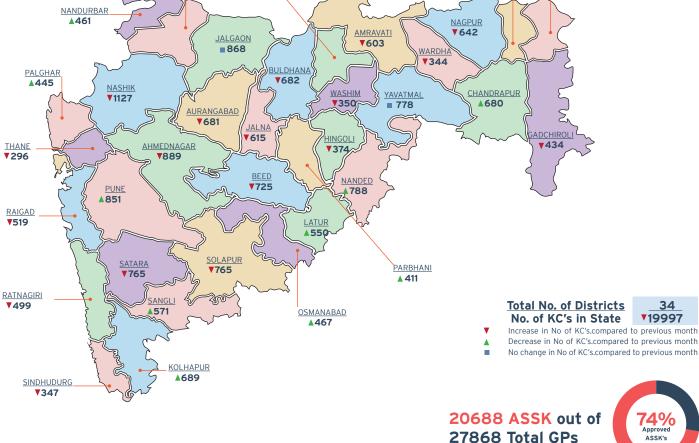
	DEPARTMENTS	NO OF SEVICES	DEPARTMENTS NO SEVIO	OF CES
1.	Agriculture	11	26. Maharashtra Jeevan Pradhikaran	2
2.	Agriculture Department	15	27. Maharashtra Pollution Control Board	4
3.	Department Of Animal Husbandry & Dairy	10	28. Medical Education And Drug Department - AYUSH	7
4.	Department Of Co-Operation, Marketing And Textiles	5	29. Medical Education And Drug Department - DMER	7
5.	Department Of Fisheries	6	30. Medical Education And Drug Department	6
6.	Department Of Registration & Stamps (IGR)	15	31. Minority Development Department	1
7.	Directorate Of Govt. Printing And Stationary	4	32. Municipal Corporation Of Greater Mumbai	12
8.	Energy - Maharashtra State Electricity	3	33. Nagpur Municipal Corporation	2
9.	Distribution Co. Ltd.	3	34. Public Health Department	4
10.	Energy Department	13	35. Revenue Department	16
11.	Entertainment Duty Finance Department	1	36. Rural Development And Panchayat Raj Department	13
12.	(Directorate Of Insurance) Finance Department	7	37. School Education And Sports Department	17
13.	Sales Tax Department Services Food & Public Distribution System (PDS)	1	38. Skill Development And Entrepreneurship Department	2
14.	Forest Department	10	39. Social Justice And Special Assistance Department	10
15.	Ground Water Surveys And Development Agence (GSDA)	:у З	40. Tourism And Cultural Affairs - Directorate Of Archives	7
16.	Higher And Technical Education Department	15	41. Tourism And Cultural Affairs - Gazetteers Department	1
17.	Home Department	7	42. Tourism And Cultural Affairs Department	3
18.	Maharashtra Maritime Board Housing Departme MHADA	ent - 12	43. Tourism And Cultural Affairs Department - MTDC	4
19.	Housing Department - Mumbai Building Repairs And Reconstruction Board	4	44. Tourism And Cultural Affairs Department - P L Deshpande Maharashtra Kala Academy	2
20.	Housing Department - Slum Rehabilitation Authority	4	45. Tourism And Cultural Affairs Department - Stage Performances Scrutiny Board	3
21.	Industries Department	10	46. Transport Department	14
22.	Labour Department	39	47. Tribal Development Department	5
23.	Land Record Department	23	48. Urban Development Department	15
24.	Law And Judiciary Department	3	49. Water Resources Department	10
25.	Maharashtra Indl. Devp. Corp.	7	50. Women And Child Development Dept.	12
			Grand Total 4	420

### 7 CSC 2.0 MH STATE ASSK CENTER STATUS

As on 31 January 2022 CSC 2.0 ASSK project has 19,997 Kendra Chalaks on-board in Maharashtra who are rendering services to the rural citizens across Maharashtra. Approximately, 95.6% Grampanchayats are covered by the KCs. The process of on-boarding KCs is a continuous one since there is a regular churn of KCs.



7.1 COVERAGE MAP OF GRAM PANCHAYATS:



#### 7.2 COVERAGE OF GRAM PANCHAYATS:

Aaple Sarkar Seva Kendra - Total Grampanchayats In Maharashtra are 27868. Where GOM have approved **20688** ASSK - Centers. We have On-boarded **19,997** Kendra Chalak's in Maharashtra. We have covered almost all the Grampanchayats of Maharashtra, where we are Delivering Services at **99.6%** Grampanchayats of Maharashtra.

District	Block Count	Total GPs	Approved ASSK's	Number. Of KC's	Individual Centre	Cluster Centre	By Clusters Covered Grampanchayats	Total Covered Grampanchayats	Total	% Of GP Coverage
AHMEDNAGAR	14	1318	923	896	561	362	752	1313	1318	99.62
AKOLA	7	535	282	277	55	227	480	535	535	100.00
AMRAVATI	14	841	619	603	407	212	433	840	841	99.88
AURANGABAD	9	867	695	681	536	159	327	863	868	99.54
BEED	11	1031	756	725	513	243	518	1031	1031	100.00
BHANDARA	7	541	529	523	517	12	24	541	541	100.00
BULDHANA	13	871	696	682	547	149	322	869	871	99.77
CHANDRAPUR	15	828	691	680	564	127	263	827	828	99.88
DHULE	4	541	488	474	434	54	107	541	541	100.00
GADCHIROLI	12	459	440	434	424	16	32	456	459	99.35
GONDIA	8	546	507	500	462	45	83	545	546	99.82
HINGOLI	5	563	397	374	249	148	314	563	563	100.00
JALGAON	15	1153	887	868	649	238	502	1151	1153	99.83
JALNA	8	778	646	615	467	179	311	778	778	99.87
KOLHAPUR	12	1025	736	689	499	237	526	1025	1025	100.00
LATUR	10	785	558	550	302	256	483	785	785	100.13
NAGPUR	13	768	657	642	546	111	222	768	768	100.00
NANDED	16	1310	792	788	385	407	924	1309	1310	100.00
NANDURBAR	6	595	480	461	375	105	220	595	595	100.85
NASHIK	15	1385	1174	1127	974	200	410	1384	1385	99.86
OSMANABAD	8	622	473	467	339	134	283	622	622	99.84
PALGHAR	8	473	458	445	443	15	30	473	473	100.00
PARBHANI	9	704	425	411	207	218	496	703	703	100.00
PUNE	13	1382	928	851	621	307	756	1377	1382	98.08
RAIGAD	15	810	547	519	341	206	469	810	810	100.00
RATNAGIRI	9	846	527	499	292	235	554	846	846	100.00
SANGLI	10	699	590	571	487	103	212	699	699	100.00
SATARA	11	1494	812	765	362	450	1131	1493	1494	99.80
SINDHUDURG	8	431	359	347	286	73	145	431	431	100.00
SOLAPUR	11	1023	789	765	555	234	468	1023	1023	99.51
THANE	5	430	307	296	214	93	216	430	430	100.00
WARDHA	8	520	350	344	188	162	332	520	520	100.00
WASHIM	6	491	356	350	226	130	265	491	491	100.00
YAVATMAL	16	1201	814	778	461	353	740	1201	1201	100.00
TOTAL	351	27866	20688	19997	14488	6200	13350	27838	27866	
	AAPI	.e sarkar s	Seva kendr	a implemen	ntation s	TATUS RE	PORT			14

### 7.3 CSC - ID CREATED FOR ASSK - ASSK - KENDRA CHALAK'S

District	ASSK's Approved	On boarded NO OF KC	KC On boarding Status (%)	Total No. of CSC and Ref. ID Created	Pending CSC ID Creation	CSC ID Created- Status (%)	MOL Services ID Activation (%)
AHMEDNAGAR	923	896	896	852	44	92	88
AKOLA	282	277	274	266	11	94	100
AMRAVATI	619	603	600	596	7	96	97
AURANGABAD	695	681	678	667	14	96	100
BEED	756	725	729	709	16	94	96
BHANDARA	529	523	521	519	4	98	100
BULDHANA	696	682	686	665	17	96	100
CHANDRAPUR	691	680	680	670	10	97	100
DHULE	488	474	469	459	15	94	92
GADCHIROLI	440	434	434	425	9	97	100
GONDIA	507	500	497	489	11	96	96
HINGOLI	397	374	369	368	6	93	95
JALGAON	887	868	867	854	14	96	97
JALNA	646	615	615	611	4	95	93
KOLHAPUR	736	689	687	667	22	91	98
LATUR	558	550	547	538	12	96	99
NAGPUR	657	642	650	631	11	96	100
NANDED	792	788	786	767	21	97	92
NANDURBAR	480	461	452	442	19	92	99
NASHIK	1174	1127	1133	1087	40	93	100
OSMANABAD	473	467	464	455	12	96	98
PALGHAR	458	445	444	417	28	91	98
PARBHANI	425	411	410	404	7	95	94
PUNE	928	851	840	775	76	84	95
RAIGAD	547	519	524	496	23	91	100
RATNAGIRI	527	499	497	474	25	90	100
SANGLI	590	571	566	533	38	90	98
SATARA	812	765	777	720	45	89	100
SINDHUDURG	359	347	352	329	18	92	100
SOLAPUR	789	765	761	734	31	93	92
THANE	307	296	297	263	33	86	98
WARDHA	350	344	344	338	6	97	100
WASHIM	356	350	351	348	2	98	100
YAVATMAL	814	778	776	772	6	95	96
TOTAL	20688	19997	19381	19340	657		

15

AAPLE SARKAR SEVA KENDRA IMPLEMENTATION STATUS REPORT

## 8. TRAINING AND CAPACITY BUILDING

- RDD & CSC use Train-the-Trainer model for application training to users from the HQ to the Gram Panchayat.
- First level training is conducted for District Managers at a central location by Training Manager and Master Trainers.
- These Master Trainers conduct next level training of all applications to Govt. Officers, Block Managers & Kendra Chalaks (KC) in a phased manner.
- In order to keep their requisite technical knowledge up-to-date and also for ensuring constant familiarity of all applications, continuous training programs are provided to KCs through defined training calendar, which is tracked online.
- To enhance the management skill set and team work amongst the project management team for supervising training workshops of the team, Personality & Emotional Intelligence Development Workshops has been conducted in the system.
- To expedite the training process, e-Learning Management System is utilized, This ensures availability of learning content 24+7, thus supporting Continuous Training
- Online PDF manuals and printed copy of the manuals is made available for continuous learning of KCs.
- 3 Orientation Programs for selected DMs and BMs have been held at YASHADA Pune till date.

#### Method:

The choice of method for transferring and exchanging knowledge will depend on the audience and the message. However, it is also worth noting, that knowledge is most effectively exchanged when using multiple methods.



1. Train the Trainer Method:

This method is very useful in transforming skills and knowledge. Skills/Knowledge exchange is preferable to knowledge transfer since a twoway flow of information can lead to an ongoing dialogue between knowledge producers and users and create learning opportunities for both groups.

#### Grouping of ASSK Team Members:

- Project Manager
- SPMU and State Level Govt. Officials
- District Manager
- Dy. CEO and Account Officer
- Block Manager
- BDO, ABDO, TPO



#### 2. Grouping of ASSK Members

Grouping of people with common interests who interact regularly to share knowledge - is one interactive delivery method that effectively initiates and sustains collaboration among a diverse group of individuals.

- Kendra Chalak
- Gramsevak, Sarpanch
- Technical Support Executive
- Other Department Officials
- Account Executive
- HR Executive

### 8.1 DETAILS OF TRAINING/WORKSHOP ORGANIZED BY CSC SPV

<u>csc</u>

	DATE	SUBJECT	ATTENDING
1.	28th Nov to 30th Nov 2019	ASSK Project Implementation Review Meeting	ASSK Project Implementation Review Meeting Conducted in presence of Honble Principal Secretary and RDD Officials.
2.	17th and 18th Jan 2020	PM, DM, and BM Review Meeting at Pune	Review Conducted about all NIC application,eGramsoft, Payment collection, Service Delivery,Smart Ticket Status and 7th Economic Survey.
3.	19th May 2020	PM, DM, and MT Review Meeting on Zoom VC	Review Conducted about all NIC application,e- Gramsoft, Outstanding Payment collection, CSC Service Delivery,CSC Activity Services
4.	19th May 2020	PM, DM, and MT Review Meeting on Zoom VC	Review Conducted about all NIC application,e- Gramsoft, Outstanding Payment collection, CSC Service Delivery,CSC Activity Services
5.	24th June 2020	PM's, HW,DM and MT Review Meeting on Zoom VC	Review Conducted about e-Gramsoft Offline Application, eGramsoft Data entry Reflection, New Patch File
6.	25th Sept 2020	PM's, HW,DM and MT Review Meeting on Zoom VC	Review Conducted about Oustanding Payment, CSC Id and MOL Services, e-Gramsoft Offline Application, eGramsoft Data entry Reflection,Swamitava Namuna 8 Drone survey ,eGramswaraj Application
7.	29th DEC 2020	PM's, DHE,AHE and MT Review Meeting on Zoom VC	Review Conducted on eGramsoft Application and Uploading XML File,Printer Consumables,hardware and ERP Tickets
8.	23rd Feb 2021 to 26th Feb 2021	Training and Certification PM's, DM's,ADM and MT at Pratham Arora Center for Education, Aurangabad	TISPRI Certificcation (Orientation & Assessment) Program of State Level Master Resource Person
9.	22 March 2021 to 25 March 2021	Training and Certification DM's, ADM and MT at Krushi Vidnyan Kendra, Baramat	TISPRI Certificcation (Orientation & Assessment) Program of State Level Master Resource Person
10.	19th May 2021	Training of ALL DM's,ADM PM's and MT on ZOOM VC	Training on Digipay,Insurance and Covid-19 app by CSC team
11.	27th May 2021	Review of DyCEO ALL DM's,ADM PM's and MT on ZOOM VC	Review and Training on PFMS integration,eGramswaraj, CSC Services,Pyament collection, GST and TDS
12.	16th June2021	Review Meeting of DM, ADM, MT and PM On ZOOM VC	Review On Resource Project Status,PFMS DSC Integration,Resource bank account opening, New GP to ZP collection and Old outstanding, Training and meeting upload status

DATE	SUBJECT	ATTENDING
13. 22nd June 2021	Discussion and Review of Hon. Add. Chief Secretary (RDD), CEO,DM,PM, Implementation Team On ZOOM VC	Discussion and Review on Year book/Day book closing and DSC Registration of Checker Maker at all Layers (GP, PS and Zp)
14. 15th and 16th July 2021	Training of DM,MT and PM With NIC and MOPR on ZOOM VC	Training of GP Profile,Planning, Reporting,Accounting(DSC Management,Vendor Management and FTO Management)
15. 28th July 2021	Discussion and Review of DM,MT and HE on ZOOM VC	Discussion and Review on Data entry for ONE GOV Page and MSEB Google Form,Resources project attendance, data entry for GST Project,ZP and PS PFMS integration
16. 6th August 2021	Discussion and Training With DM,MT and PM	Discussion and Training of Year Book Closing for ZP and PS.
17. 9th August 2021	Meeting and Training with Dy.CEO, DM,PM RDD Team and MT	Training and Meeting of Citizen Charter and Rashtragaan Activity
18. 01 September 2021	Training Meeting EGS Closing and PFMS	VC Review Meeting in the presence of DM, HE,BM & MT
19. 02 September 2021	Topics GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of DM,HE & BM on topics
20. 02 September 2021	EGS GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of DM,HE & BM on topics.
21. 02 September 2021	EGS GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of BM, KC on topics.
22. 02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
23. 02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
24. 02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
25. 03 September 2021	Training Meeting EGS Closing and PFMS	Training With Bdo EVOP Sarpacnh ,GS,BM,MT
26. 03 September 2021	EGS Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Review Meeting All DMs and PM,HE,MT
27. 06 September 2021	Training Meeting EGS Closing and Issues	Training Meeting with DM,EVOP, BM , MT
28. 07 September 2021	Training Meeting EGS Transfer & Deduction	Training Meeting withDyceo sir ,CAFO Sir, PS Account Officers,Dm,PM,Swami sir
	AAPLE SARKAR SEVA KENDRA IMPLEMENTATIC	I8

DATE	SUBJECT	ATTENDING
29. 15 September 2021	EGS GP Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Google Meet Review Meeting in the presence of DM,ADM,HE,BM & MT on topics
30. 16 September 2021	EGS Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Zoom VC Review Meeting in the presence of DM, HE,BM & MT
31. 17 September 2021	ERP Onboarding and Payment issue	Meeting With All Dms and PM
32. 17 September 2021	EGSGP Profile, Panchayat Charter, Indiaat75.	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
33. 18 September 2021	ERP Onboarding and Payment issue	Review Meeting All DMs and PM,HE,MT
34. 20 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
35. 21 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
36. 22 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
37. 24 September 2021	EGS Transfer & Deduction	Zoom VC Training Meeting with DM,CAFO Sir, PS Account Officers, BM
38. 28 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
39. 29 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
40. 18 October 2021	Divisional review meeting, at Nagpur, Jilha parishad ZP	Review meeting in the presence of PM, DM, HE, BM, MT
41. 20 October 2021	Divisional review meeting at Amravati, Jilha parishad ZP	Review meeting in the presence of PM, DM, HE, BM, MT
42. 27 October 2021	Divisional review meeting at Nashik, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
43. 8 November 2021	Divisional review meeting at Latur, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
44. 16 November 2021	Divisional review meeting at Jalna, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
45. 19 November2021	Divisional review meeting at Thane, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
46. 09 December 2021	Division Aurangabad review meeting Online	Review meeting in the presence of PM, DM, HE, MT
19	AAPLE SARKAR SEVA KENDRA IMPLEM	ENTATION STATUS REPORT

DATE	SUBJECT	ATTENDING
47. 21 December 2021	Division Nagpur review meeting Online	Review meeting in the presence of PM, DM, HE, MT
48. 22 December2021	Division Amravati review meeting Online	Review meeting in the presence of PM, DM, HE, MT
49. 27 December 2021	Division Latur review meeting Online	Review meeting in the presence of PM, DM, HE, MT
50. 06 January 2022	Maha One Gov	Review meeting in the presence of PM, DM, HE, BM, MT
51. 17 January 2022	Cultural Activity Survey	Training in the presence of PM, DM, HE, BM, MT
52. 19 January 2022	Training Management Portal	Training in the presence of PM, DM, RGSA Team,MT
53. 25 February 2022	Divisional review meeting At Palghar, Jilha Parishad.	RGSA Review meeting in the presence of CEO, Dy CEO

\*For Old Training Details Kindly Visit https://mh.gov2egov.com

#### 8.2 NUMBER OF TRAININGS CONDUCTED AT DISTRICT AND **BLOCK LEVEL - MONTH WISE STATUS**

Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
	25.	Jan	91	82	23	490	609
	26.	Feb	57	40	12	390	499
	27.	Mar	42	10	6	194	252
	28.	Apr	2	1	0	0	3
$\bigcirc$	29.	May	5	11	2	85	103
	30.	June	14	17	5	156	192
	31.	July	48	41	16	258	363
	32.	Aug	26	29	4	194	253
	33.	Sept	53	50	7	291	401
	34.	Oct	24	28	8	241	301
	35.	Nov	41	34	3	191	269
	36.	Dec	60	40	12	418	530
	37.	Jan	49	53	12	412	526
	38.	Feb	20	26	5	189	240
	39.	Mar	91	88	14	547	740
	40.	Apr	43	33	3	335	414
5	41.	May	48	39	9	353	449
$\sim$	42.	June	38	25	2	222	287
$\bigcirc$	43.	July	35	34	2	273	344
	44.	Aug	32	28	0	240	300
	45.	Sept	83	69	12	470	634
	46.	Oct	58	43	4	463	568
	47.	Nov	36	29	1	289	355
	48.	Dec	57	55	8	541	661
	TO	TAL	2994	2799	708	13021	19522
21			AAPLE SARKAR SEV	'A KENDRA IMPLEME	NTATION STATUS F	REPORT	

Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
	49.	Jan	76	83	14	583	756
2022	50.	Feb	4	42	15	367	489
	51.	Mar	86	69	17	579	751
1	52.	Apr	81	69	12	608	770
	53.	May	75	65	10	611	761
	TOT	ΓAL	3377	3127	776	15769	23049

\*For years 2018-2019 Kindly Visit https://mh.gov2egov.com

#### 8.3 TRAINING AGENDA Q4 2022

- Training Management Portal (TMP)
- eGramswaraj PFMS Integration Training at Block Level (KYC)
- Egramswaraj PFMS ICICI Bank Integration (Troubleshooting - Activation of New AC)
- MahaOnegov (Update GP Profile, Basic Amenities, Photos Uploading)
- Egramsoft Upload Station (One Gov GP)
- Digital Seva Portal B2C & G2C Services Delivery.
- MOL and Service Plus Services Delivery
- Regarding GP Employee Payment GPF A/C Rejection.
- GPDP-Online Plan Uploading & (100%) Data Entry
- Action Soft & M-action Soft Progress
- Voucher Entry, Month Book Closing
- Gram Manchitra (GIS Application)7. MOL and Service Plus Services Delivery



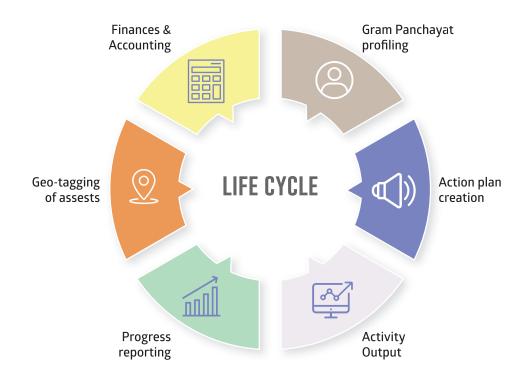
Training Material Available on this web site https://mh.gov2egov.com & mobile app eGov-connect

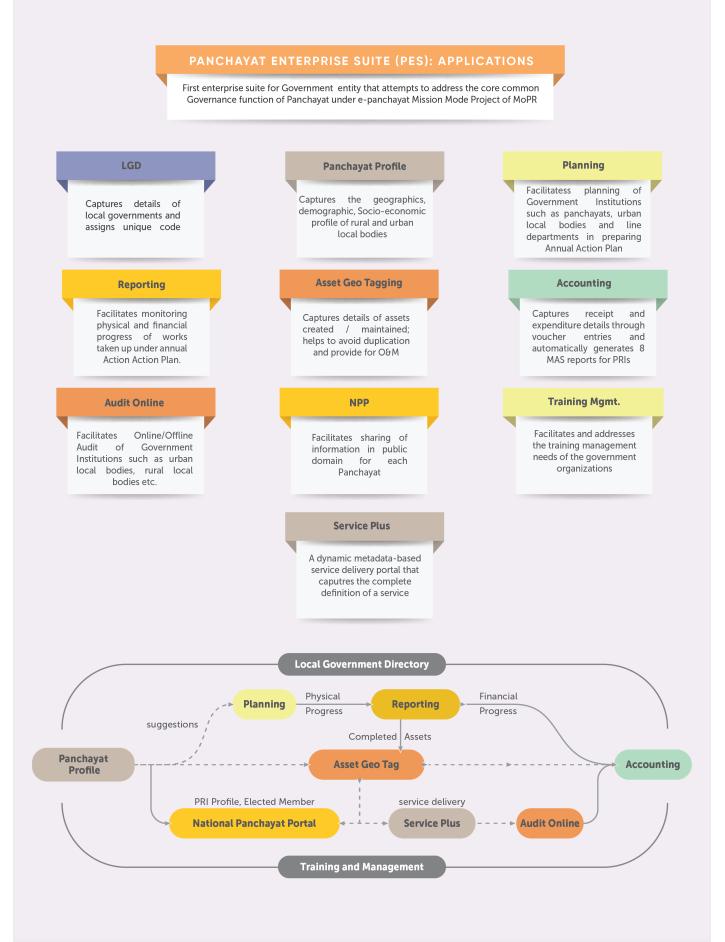
### 9 PANCHAYAT ENTERPRISE SUITE (PES):

The Ministry of Panchayati Raj (MoPR) has undertaken e-Panchayat Mission Mode Project (e-Panchayat MMP) with a view to introduce and strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country and build associated capacities of the PRIs for effective adoption of the e-Governance initiative. Under this project, Panchayat Enterprise Suite (PES) has been conceptualized which comprises 11 Core Common applications. At present, Panchayat Enterprise Suite has been deployed/operational with 10 Core Common Applications and GIS layer module is under conceptualization. The operational modules includes LGD (Local Government Directory), Area Profiler (Socio-economic & general details), Plan Plus (to strengthen Decentralized & Participatory Planning), PriaSoft (Panchayati Raj Institutions Accounting Software for Gram Panchayat Accounting), Action Soft (Works/scheme implementation Monitoring System), NAD (National Asset Directory), Service Plus (To facilitate Service Delivery), Social Audit, Training and National Panchayat Portal (Dynamic Website of Panchayats).

#### 9.1 EGRAMSWARAJ - SIMPLIFIED WORK BASED ACCOUNTING APPLICATION FOR PANCHAYATI RAJ

To strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country, Ministry of Panchayati Raj (MoPR) has launched eGramSwaraj, a user friendly web-based portal. eGramSwaraj aims to bring in better transparency in the decentralised planning, progress reporting and work-based accounting.





#### 9.1 PANCHAYAT ENTERPRISE SUITE: STATUS REPORT AS ON 31<sup>st</sup> MAY 2022

District	Total GPs	Total no. of KC	Area Profiler FY 2021-22	Plan Plus - Activity Count (FY 2020-21)	Action Soft (Number of works Taken) (FY 19-20)	Priasoft Voucher Entry Report (FY 2020-21(1 April 2020 to Till Date)	Geo-Tagging (m- Action Soft) (1 jan 2020 to Till Date	"Panchayat Portal (FY 2020-21)(1 Jan 2020 to Till Date)"	Total DATA ENTRY IN PES APPLICATION	Total DATA ENTRY IN PES APPLICATION	Rank
Ahmednagar	1318	896	1318	1317	293	18935	996	1318	24177	171	19 🔺
Akola	535	277	535	535	66	6548	492	451	8627	119	24 🔻
Amravati	841	603	841	841	262	11645	804	831	15224	237	10 🔺
Aurangabad	867	681	867	865	132	17823	758	836	21281	152	21 🔺
Beed	1031	725	1031	1026	230	6312	886	580	10065	56	34 🔻
Bhandara	541	523	541	541	144	27276	539	541	29582	557	1 🔺
Buldhana	871	682	870	860	215	7145	787	854	10731	107	27 🔻
Chandrapur	828	680	827	825	172	14069	771	809	17473	228	13 🔻
Dhule	541	474	541	541	234	10039	539	540	12434	161	20 🔻
Gadchiroli	459	434	458	458	322	9740	452	458	11888	345	3 🔺
Gondia	546	500	547	545	24	9053	382	545	11096	296	4
Hingoli	563	374	563	563	85	4758	495	428	6892	105	28 🛓
Jalgaon	1153	868	1153	1150	55	16725	696	1148	20927	201	18 🔻
Jalna	778	615	779	777	161	6699	774	778	9968	92	29
Kolhapur	1025	689	1025	1025	225	21610	790	977	25652	231	12
Latur	785	550	785	785	164	8877	746	785	12142	143	23 🔻
Nagpur	768	642	768	768	604	26240	764	760	29904	408	2 🔺
Nanded	1310	788	1310	1308	384	8836	1190	1306	14334	67	32 🔺
Nandurbar	595	461	595	595	229	4111	534	595	6659	79	30 🔻
Nashik	1385	1127	1384	1384	419	24702	1343	1384	30616	203	17 🔺
Osmanabad	622	467	622	622	88	6206	465	602	8605	107	26 🔻
Palghar	473	445	473	473	233	9305	434	473	11391	233	11 🚽
Parbhani	704	411	704	704	130	3393	492	625	6048	63	33 🔺
Pune	1382	851	1406	1374	439	33114	1064	1382	38779	267	6
Raigad	810	519	810	809	204	22560	770	794	25947	267	5 🔺
Ratnagiri	846	499	846	846	155	22084	669	846	25446	244	9 🔺
Sangli	699	571	699	699	121	10077	451	129	12176	213	15 🔺
Satara	1494	765	1493	1489	99	21093	1305	1419	26898	206	16 🛕
Sindhudurg	431	347	431	431	47	8846	273	431	10459	254	8
Solapur	1023	765	1027	1016	243	16685	919	1023	20913	151	22
Thane	430	296	430	430	213	11156	415	397	13041	228	14 🔺
Wardha	520	344	520	520	403	9385	519	520	11867	265	7
Washim	491	350	491	491	99	3377	435	491	5384	69	31 🔺
Yavatmal	1201	778	1201	1201	293	10107	1153	1201	15156	117	25
Total	27866	19997	27891	27814	7187	448531	24102	26257	561782		

AAPLE SARKAR SEVA KENDRA IMPLEMENTATION STATUS REPORT

#### **10 E-GRAM SOFT - INFORMATION ABOUT APPLICATION SOFTWARE AND SERVICES PROVIDED**

E-Gram Soft is the application software for automating all the routine work and administrative processes of Gram Panchayat Institutions in Maharashtra. The rules built into E-Gramsoft are as per the Maharashtra Gram Panchayat Lekhasahita, 2011. This software is developed considering the importance and needs of Gram Panchayat work. E-Gramsoft covers all the sample structure as per the above Act for financial transactions and also all types of record maintenance. E-Gramsoft also facilitates the creation and maintenance of registers, issuance of certificates (services) and consolidates many other required information like Basic Amenities etc.

#### **10.1 MODULES IN E-GRAM SOFT**

- Citizen services
- Panchayat Registers
- Panchayat Accounting
- Employee Information

- Property InformationMeeting Management
- Dead stock/ inventory
- Support and Help

#### List of Citizen Services (Gram Panchayat Services (G2C))

- Property Certificate N8 Application
- Residence Application
- Electric NOC Application
- No Dues Application
- Toilets application
- Construction Permission Application
- Birth Certificate Application
- Death Certificate Application
- Marriage Certificate Application
- BPL Application
- Business NOC Application
- Leaving Application
- NOC Birth death no Information Application

- No Benefit Application
- Character Application
- Water Connection Application
- Unemployment Application
- Property Diversion Certificate Application
- Proof of Age Scheme Application
- Children Application
- Family Application
- Non-government Application
- Widow Application
- Caste Application
- Water utilization Application
- Beer shop NOC Application

### **10.2 LIST OF OTHER REGISTERS**

- Birth register
- Death register
- Marriage register
- Families under M.G. NREGA
- B.P.L register
- Inward Outward register

- Petty cashbook demand
- Notice register.
- Monthly meeting register.
- Gram Sabha registers.
- Special water connection registers.
- Lease/Rental property register.

#### E-GRAM SOFT

#### **10.3 FEATURES OF SOFTWARE:**

- Functions as per the Maharashtra Gram Panchayat Lekhasahita 2011.
- This software operate in the off-line mode and data of all the Gram Panchayats is consolidated in the Master Database through data upload centres.
- There are three types of users Sachiv (Secretary), CSC Operator (KC) and elected members. Admin user is Sachiv and data which was entered by CSC operator is validated only by the Gramsevak (Panchayat Secretary).
- For citizen services only valid data is used

### **10.4 MONTHLY PROGRESS REPORTS:**

E-GramSoft also provides 1 to 22 MPRs - Monthly Progress Reports, which can be used for monthly review meetings. These reports are accessed by Block Development Officer (BDO), Asst. BDO at Block Level. Simultaneously, Officials at the District and State Level can also access these reports. These reports reduce the time required of all the stakeholders of Rural Development Department for compilation.

	LIST 1 TO 22 MONTHLY PROGRESS REPORTS (MPRS)
1.	District - Village Development Fund - Demand and Recovery Report
2.	District - Village Development Fund - Debt Allocation Report
3.	District - Village Development Fund - Loan Demand and Recovery Report
4.	Mobile Tower Tax Levy and Recovery Report
5.	Polluted Water Test/Samples Report
6.	TCL Test Report
7.	Village Development Fund - Expenditure of 15 % Amount for Backward Classes
8.	Village Panchayat Audit Report
9.	Village Panchayat Audit Objection and its Reply Report
10.	Village Panchayat ER - Vacant Sheet Details
11.	Village Panchayat Employee - Report
12.	Village Panchayat Fund - Expenditure of 15 % Amount for Backward Classes
13.	Village Panchayat Fund - Expenditure of 15 % Amount for Womens and Child Development
14.	Village Panchayat Fund - Expenditure of 03 % Amount for Handicapped Person
15.	Village Panchayat - Gramsabha Report
16.	Village Panchayat Monthly Meeting Report
17.	Village Panchayat Other Funds Recovery Report (Rent, Business Rent etc)
18.	Village Panchayat Suspected Cases And Suspected Amount Recovery Report
19.	Village Panchayat Tax Recovery Report
20.	Village Panchayat Water Tax Collection/Recovery Report
21.	Water Purification by TCL Powder - Utilization Report
22.	Windmill Tax Levy and Recovery Report
2	27 AAPLE SARKAR SEVA KENDRA IMPLEMENTATION STATUS REPORT

### **10.5** LIST OF 1 TO 33 FORMATS (AS PER LEKHASANHITA 2011):

FORMAT NO.	NAME OF THE FORMAT	FORMAT NO.	NAME OF THE FORMAT
Format 1	Budget - Book	Format 18	Petty cash book
Format 2	Supplementary budget Cash book	Format 19	Persons who work on the muster
Format 3	Annual Deposit Register of grants	Format 20 A	a. Estimate of the work register
Format 4	Panchayat allowance and liability	Format 20 K	k. Measurements Book
Format 5 a	Cashbook	Format 20 KH	Work payment
Format 5 K	Daily Cashbook	Format 20 KH1	Work payment
Format 6	Classification Register	Format 21	Salary Payment
Format 7	General Receipt	Format 22	Fixed Asset
Format 8	Assessment Register	Format 23	Road Register
Format 9 a	Yearly Demand	Format 24	Land register
Format 9 K	Demand bill	Format 25	Investment Register
Format 10	Taxes and fees	Format 26	Receipt and Exp. Register
Format 11	Retail demand register	Format 27	Audit Objection Monthly Statement
Format 12	Expenses Voucher	Format 28	Backward class 15% and 10% of women of child welfare
Format 13	Employee List	Format 29	Loan Register
Format 14	Stamp Register	Format 30	Audit Objections - Register
Format 15	Stock Register	Format 31	Travel Allowance Payments
Format 16	Dead stock Register	Format 32	Cash Refund Voucher
Format 17	Loan and deposit register	Format 33	Tree /Plantation Register

#### e-Gram Soft

#### 10.6 E-GRAMSOFT INSTALLATION & DATA DIGITIZATION STATUS

We have started installation of e-Gramsoft in the Month of May 2017. In first Phase we have completed Primary Grampanchayat's installation and then after we moved to Clusters and its Covered Grampanchayt's eGram Soft Data Entry Till 31<sup>th</sup> May 2022 :

District	Total GPs	eGram Soft InstalledGP	Namuna 8 Count	Namuna 9 Count	Total Other Data Entry Namuna Count	eGramsoft Data Entry Total	Average Data Entry/ GP	Rank
Sangli	699	688	672468	1819423	336237	2828128	4046	1
Kolhapur	1025	1025	697697	1448721	1231674	3378092	3296	2
Pune	1382	1364	990521	1654082	1842225	4486828	3247	3
Sindhudurg	431	420	308509	392849	623685	1325043	3074	4
Nagpur	768	766	445692	648872	1133880	2228444	2902	5
Bhandara	541	541	298913	386759	785568	1471240	2719	6
Thane	430	430	322257	449578	384182	1156017	2688	7
Chandrapur	828	820	379013	607964	1215549	2202526	2660	8
Satara	1494	1487	760869	1474552	508404	2743825	1837	9
Raigad	810	800	612690	551025	165836	1329551	1641	10
Gadchiroli	459	456	180341	228325	333570	742236	1617	11
Yavatmal	1201	1193	517494	556322	672337	1746153	1454	12
Palghar	473	472	478868	185216	19120	683204	1444	13
Ahmednagar	1318	1310	720676	713940	250650	1685266	1279	14
Buldhana	871	868	505183	466249	56090	1027522	1180	15
Amravati	841	838	496889	327973	128657	953519	1134	16
Ratnagiri	846	830	504352	250916	161086	916354	1083	17
Nashik	1385	1374	751874	556253	135111	1443238	1042	18
Aurangabad	867	861	334104	360860	144239	839203	968	19
Solapur	1023	1023	456276	362260	78842	897378	877	20
Wardha	520	513	196708	187866	31048	415622	799	21
Jalna	778	776	266813	214891	123284	604988	778	22
Latur	785	779	276237	264381	43033	583651	744	23
Beed	1031	1021	381368	323001	45627	749996	727	24
Nandurbar	595	587	236260	126935	42561	405756	682	25
Osmanabad	622	618	188321	202717	31887	422925	680	26
Akola	535	528	209353	120783	13241	343377	642	27
Gondia	546	543	197286	102751	49741	349778	641	28
Washim	491	491	252533	46159	3842	302534	616	29
Hingoli	563	553	131033	111475	10839	253347	450	30
Jalgaon	1153	1142	343205	101146	59771	504122	437	31
Nanded	1310	1306	311052	188987	60497	560536	428	32
Dhule	541	541	115430	34865	7230	157525	291	33
Parbhani	704	629	88429	43890	2398	134717	191	34
TOTAL	27866	27593	13628714	15511986	10731941	39872641		
total <b>29</b>	27866		13628714 Rkar seva ken		•			

#### **10.7 PAPERLESS GRAM PANCHAYAT PLAN:**

As per Mumbai Gram Panchayat Act 1958 and Lekhasanhita 2011 - all the Gram Panchayats of Maharashtra were maintaining their records in physical form. Hon'ble Principal Secretary - Shri Aseem Gupta Sir (IAS) took the initiative of transforming the maintenance of Gram Panchayat records into digitized format. Accordingly, directions were issued to all the functionaries of Gram Panchayats to make the GPs paperless, that is to transform the present Gram Panchayats into Paperless Gram Panchayats. Thus, as per the guidelines issued by Rural Development Department, Government of Maharashtra, the process of transforming all the physical records of Gram Panchayats into digitized format by using e-Gramsoft application software was started. Maharashtra is the pioneering state which is progressing rapidly towards the creation of Paperless Grampanchayats.

Data Digitization of physical records of 1 to 33 registers / formats is in Progress. All other records of Gram Panchayats are being transformed into digitized format in offline e-Gramsoft application. Entire data saved in off-line application is being synchronized on ERP application by using Upload Station tool.

Once the digitization of physical records is completed, then Gram Panchayats are declared as Paperless Gram Panchayats. Subsequent to the transformation of these Gram Panchayats into Paperless Gram Panchayats, the old physical records are sealed in due course. This Paperless GP drive will help all GPs to save expenditure on stationary as well as space and time required for the storage of physical records. Data digitization and consolidation will also benefit all the stakeholders of PRI, who will be able to monitor transactions of the Gram Panchayats on a day-to-day basis.

#### 10.8 PAPERLESS GRAMPANCHAYATS STATUS AS UPTO 30 NOVEMBER 2021

Sr. No	District Name	Paperless GP Count	Sr. No.	District Name	Paperless GP Count
1	Ahmednagar	213	18	Nanded	210
2	Akola	155	19	Nandurbar	98
3	Amravati	545	20	Nashik	322
4	Aurangabad	371	21	Osmanabad	116
5	Beed	165	22	Palghar	12
6	Bhandara	120	23	Parbhani	1
7	Buldhana	50	24	Pune	543
8	Chandrapur	373	25	Raigad	45
9	Dhule	40	26	Ratnagiri	40
10	Gadchiroli	292	27	Sangli	70
11	Gondia	215	28	Satara	410
12	Hingoli	30	29	Sindhudurg	87
13	Jalgaon	80	30	Solapur	432
14	Jalna	201	31	Thane	34
15	Kolhapur	6	32	Wardha	207
16	Latur	210	33	Washim	120
17	Nagpur	220	34	Yavatmal	315
				Total	6329
	AAPLE SARKAR SEVA	a kendra impl	ementation	I STATUS REPORT	30

#### **11** ABOUT ERP - HCM SOLUTION AND MOBILE APP

ERP: Enterprise Resource Planning system is a fully integrated business management system covering functional areas of an enterprise like Logistics, Production, Finance, Accounting and Human Resources. It organizes and integrates operation processes and information flows to make optimum use of resources such as men, material, money and machine. For the ASSK project, CSC SPV has implemented the Human Capital Management module (HCM) which considers CSC SPV's human resources as Human Capital. CSC SPV's HCM for the ASSK project - https://mh.gov2egov.com is a single window solution which includes Talent Acquisition (Recruitment), Talent Management etc. It helps

• To manage, maintain, monitor and guide this enormous team of over 20,000+ human resources, CSC has developed and implemented the specialized HCM tool which maintains all details of the project's activities.

• To handle all types of activities like registration of candidates, selection of candidates, payments to candidates, data entry in different applications, targets/work orders, online monitoring and all types of MIS /Dashboards.

- With the perspective of Digital India, E-Gov connect Mobile App is provided to all the users of this ERP.
- Through his / her Android phone, the User can login and check his performance, payment status, profile update, send SMSes to his / her team, raise queries online etc.

• The ERP-HCM Application and "e-Gov-Connect" Mobile app are available to Govt. Officials at State Level, District Level, Block Level and Gram Panchayat level for day to day information accessibility.

#### 11.1. ERP WALK THROUGH: https://mh.gov2egov.com

One can access the ERP by using the Registered User Id and Password, where he/ she will be able to access following modules:

Modules of ERP:

1. HRMS Module

2. ASSK Invoice Module

3. Dashboards Module4. Reports Module (MPRs)

- 5. E Learning Training Material Module
- 6. Smart Tickets Module

- 7. E Gram Soft MIS Module
- 8. Elected Member Details Module
- 9. GP Employee Salary Process
- 10. Encroachment Regularization process
- 11. Graphical Dashboard

#### **11.2.** MONITORING OF ASSK OPERATIONS USING ERP:

# 1. Login with Registered User ID - Password - Click on Dashboard Menu and access Dashboards available in your login

Но	ome My Acco	ount • Master •	Transacti	on <del> -</del> Dashboa	rd <del>v</del>	
				eGram	Dashboard 🕨	
					ing	Meeting Dashboard
Sal	lary Transactio	on Dashboard				Datewise Meeting schedule
					_	Gp Visit DashBoard
		Year:	2021		~	Schedule Meeting Report
						Schedule GP Visit Report
						Priasoft Book Summary Dashboard
Sr.			Employee		ASSK Onboarding & Vacant Center Stat	
No. District	District	Kushal	Akushal	Ardhkushal	Total	NPP Tax Updation Dashboard
	Total	4705	18456	25347	48508	Traning Material/Video View Status
1	Ahmednagar	384	1083	1308	2775	Overall Performance Dashboard
z	Akola	60	242	459	761	Ticket Summary Dashboard
з	Amravati	111	490	726	1317	Consolidated Ranking Dashboard
4	Aurangabad	152	706	786	1644	Reward and Recognition Dashboard
5	Beed	100	695	977	1772	GP Income Confirmation Dashboard
6	Bhandara	52	244	484	780	Paperless GP Dashboard
7	Buldhana	126	592	788	1506	Encroachment Dashboard
8	Chandrapur	66	368	785	1219	GP Employee Dashboard
9	Dhule	141	469	530	1140	PadAdbikari Dashboard
10	Gadchiroli	48	266	432	746	PadAdnikari Dashboard Performance Dashboard
11	Gondia	32	213	494	739	Performance Dashboard

#### **HRMS Dashboard:**



### **12. GP EMPLOYEE PAYMENT SYSTEM**

Payments to the contractual employees of Gram Panchayats used to be delayed by several months. RDD has taken the initiative of depositing the State Government's share of the Gram Panchayats' Employees payments to their bank accounts in a timely manner every month. CSC SPV has deployed GP Employees Payment Module for processing GP EMP Payment Bills. Govt. of Maharashtra has released payments from April 2018 to March 2022. May 2022 payment process is ongoing

#### Decrease in No of rank compared to previous month Increase in No of rank compared to previous month District Total Akushal Total Ardhku<u>shal</u> Sr. No. Total Kushal Total No. of Employee Employee Employee Employee Ahmednagar Akola V Amravati Aurangabad Beed Bhandara **Buldhana** Chandrapur ▼ Dhule Gadchiroli ▼ Gondia Hingoli Jalgaon Jalna Kolhapur Latur Nagpur Nanded Nandurbar Nashik Osmanabad Palghar Parbhani Pune ▼ Raigad ▼ Ratnagiri ▼ Sangli Satara Sindhudurg Solapur Thane Wardha V Washim **Yavatmal** TOTAL

#### **District wise Employee Details:**

AAPLE SARKAR SEVA KENDRA IMPLEMENTATION STATUS REPORT

### 13. DISTRICT WISE ENCROACHMENT REPORT 31<sup>st</sup> MAY 2022

Sr. No.	District	Total Block	Total GP	Encroachment Data Entry Counts	Encroachment Approved Data Entry	Encroachment Unapproved Data Entry	Encroachment Data Entry Awaited
1	Ahmednagar	14	1318	19547	1253 2	342	6673
2	Akola	7	535	5820	5498	34	288
3	Amravati	14	841	8106	7768	97	241
4	Aurangabad	9	868	25685	23160	585	1940
5	Beed	11	1031	24933	21371	202	3360
6	Bhandara	7	541	21044	20737	170	137
7	Buldhana	13	870	39957	36902	511	2544
8	Chandrapur	15	827	13869	12540	167	1162
9	Dhule	4	541	19325	18501	288	536
10	Gadchiroli	12	458	1731	1642	9	80
11	Gondia	8	547	3475	3444	17	14
12	Hingoli	5	563	13494	12876	85	533
13	Jalgaon	15	1153	56130	47203	485	8442
14	Jalna	8	779	19078	18246	193	639
15	Kolhapur	12	1025	33083	30446	353	2284
16	Latur	10	785	23599	22388	521	690
17	Nagpur	13	768	45583	44361	712	510
18	Nanded	16	1310	9214	7660	313	1241
19	Nandurbar	6	595	6083	5694	34	355
20	Nashik	15	1384	27266	25449	801	1016
21	Osmanabad	8	622	16135	15601	52	482
22	Palghar	8	473	5346	5317	12	17
23	Parbhani	9	704	6096	5962	76	58
24	Pune	13	1377	42671	39346	588	2737
25	Raigad	15	810	11202	8461	133	2608
26	Ratnagiri	9	846	887	794	7	86
27	Sangli	10	699	14019	12025	115	1879
28	Satara	11	1493	15282	14401	420	461
29	Sindhudurg	8	431	1114	1055	2	57
30	Solapur	11	1031	51922	48964	403	2555
31	Thane	5	431	7344	7146	77	121
32	Wardha	8	520	116544	92296	1246	23002
33	Washim	6	491	23957	23174	391	392
34	Yavatmal	16	1201	16792	15822	100	870
	TOTAL	351	27868	746333	668782	9541	68010
	AAPLE SARKAR SEVA KENDRA IMPLEMENTATION STATUS REPORT 34						34

## 14. DISTRICT WISE GP SARPANCH AND UPSARPANCH MANDHAN FOR 31<sup>st</sup> MAY 2022

Sr. No.	District	Total Block	Total GP	Total no. of Sarpanch	ETotal no. of Sarpanch Salary	Total no. of Upsarpanch	Total no. of Upsarpanch Salary
1	Ahmednagar	14	1318	1335	1166	1518	1126
2	Akola	7	535	518	404	485	356
3	Amravati	14	841	835	710	807	664
4	Aurangabad	9	867	827	685	804	640
5	Beed	11	1031	979	849	929	749
6	Bhandara	7	541	523	477	527	466
7	Buldhana	13	871	869	724	880	665
8	Chandrapur	15	828	732	638	707	618
9	Dhule	4	541	462	402	498	353
10	Gadchiroli	12	459	412	369	402	358
11	Gondia	8	546	546	491	548	474
12	Hingoli	5	563	507	438	504	425
13	Jalgaon	15	1153	1072	812	1058	700
14	Jalna	8	778	747	671	748	609
15	Kolhapur	12	1025	1081	949	1443	856
16	Latur	10	785	756	614	717	563
17	Nagpur	13	768	754	652	775	645
18	Nanded	16	1310	1148	922	1083	868
19	Nandurbar	6	595	228	149	212	137
20	Nashik	15	1385	1072	895	1215	788
21	Osmanabad	8	622	603	534	573	512
22	Palghar	8	473	166	116	165	107
23	Parbhani	9	704	667	536	634	483
24	Pune	13	1382	1395	1125	1666	953
25	Raigad	15	810	834	695	1038	592
26	Ratnagiri	9	846	784	697	773	672
27	Sangli	10	699	713	606	849	510
28	Satara	11	1494	1375	1215	1556	1208
29	Sindhudurg	8	431	428	378	459	341
30	Solapur	11	1023	1021	820	1006	720
31	Thane	5	430	281	227	290	213
32	Wardha	8	520	516	464	505	441
33	Washim	6	491	496	405	511	359
34	Yavatmal	16	1201	1051	901	1000	852
	Total	351	27866	25733	21736	26885	20023
35		AAPLE SA		DRA IMPLEMENT	ation status r	EPORT	

#### ASSK

## **15.** SERVICES DELIVERED STATUS: (AS ON 31<sup>st</sup> MAY 2022)

District	Block Count	Total GPs	Total No. of KC	Services Plus (1 to 19 Services)	e Gram Soft (1 to 19 Services)	SERVICES CSC B2C	MOL RTS (Services)	Services MOL 420+	Total Services Delivered	GP Average Services Delivered	Ranƙ
Bhandara	7	541	523	145480	52280	5912	88133	6227	298032	399	1
Sindhudurg	8	431	347	97000	34315	7131	4426	1749	144621	329	2
Aurangabad	9	867	681	115533	118898	8736	97402	6646	347215	296	3
Chandrapur	15	828	680	129590	77658	17283	58951	7503	290985	289	4
Amravati	14	841	603	129334	55553	18336	94250	8240	305713	261	5
Jalna	8	778	615	86622	93644	6591	105294	7028	299179	258	6
Gadchiroli	12	459	434	65661	29913	8496	30073	7015	141158	257	7
Nagpur	13	768	642	104853	69728	10049	44481	4974	234085	253	8
Buldhana	13	871	682	135747	47660	12009	130693	10541	336650	249	9
Sangli	10	699	571	59625	95296	10878	32310	3144	201253	246	10
Dhule	4	541	474	46450	65122	10860	47627	2205	172264	234	11
Gondia	8	546	500	77679	32357	6075	55872	5378	177361	232	12
Beed	11	1031	725	124742	82536	9044	73209	5859	295390	221	13
Wardha	8	520	344	67622	27731	12646	32068	2991	143058	219	14
Satara	11	1494	765	128214	164380	19631	16636	4208	333069	215	15
Latur	10	785	550	93859	43363	13825	65651	5466	222164	206	16
Kolhapur	12	1025	689	80528	99189	9824	42488	4510	236539	194	17
Palghar	8	473	445	52391	23520	9424	35381	2237	122953	190	18
Ahmednagar	14	1318	896	98948	121385	14174	96362	7121	337990	189	19
Nashik	15	1385	1127	121407	94927	30156	91530	6223	344243	187	20
Yavatmal	16	1201	778	151776	38912	22217	38924	5520	257349	186	21
Pune	13	1382	851	50438	183997	8420	37266	2239	282360	179	22
Washim	6	491	350	65954	6379	4878	39126	4296	120633	175	23
Jalgaon	15	1153	868	122565	36995	18286	98158	7074	283078	167	24
Osmanabad	8	622	467	55847	26873	5737	51700	4407	144564	156	25
Thane	5	430	296	47030	5101	6781	38083	1556	98551	144	26
Akola	7	535	277	54695	9192	4648	27494	2827	98856	139	27
Parbhani	9	704	411	65711	15874	5760	66014	4398	157757	137	28
Nandurbar	6	595	461	49609	17009	7933	33431	3114	111096	136	29
Raigad	15	810	519	71210	21938	4336	2037	807	100328	122	30
Hingoli	5	563	374	46559	11964	5155	31688	2348	97714	121	31
Nanded	16	1310	788	107717	21928	14858	61134	5352	210989	118	32
Solapur	11	1023	765	68767	29779	13668	22007	2059	136280	114	33
Ratnagiri	9	846	499	39914	16649	4515	4901	1554	67533	76	34
Total	351	27866	19997	2959077	1872045	368272	1794800	156816	7151010		
AAPLE SARKAR SEVA KENDRA IMPLEMENTATION STATUS REPORT 36							36				

#### e-Gram Soft

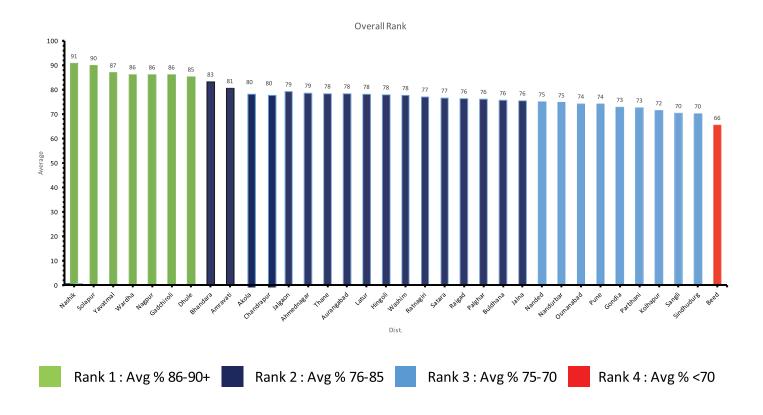
#### 16.1 CONSOLIDATED RANKING REPORT AS ON 31<sup>ST</sup> MAY 2022 DISTRICT-WISE

Consolidated Ranking report can be accessed using Dashboard menu >> Consolidated Ranking report **Consolidated State Ranking - Based on Data Entry Till - 31<sup>st</sup> MAY 2022 >>** 

District	Total GPs	Total No of ASSK (Alloted)	Total No of ASSK KC	NIC App Total Data Entry	eGramsoft Data Entry Total	Total of All Modules	Average Data Entry/ GP	Rank
SANGLI	699	590	571	12176	2828128	2840304	4310	1
KOLHAPUR	1025	736	689	25652	3378092	3403744	3514	2
PUNE	1382	928	851	38779	4486828	4525607	3454	3
BHANDARA	541	529	523	29582	1471240	1500822	3174	4
SINDHUDURG	431	359	347	10459	1325043	1335502	3428	5
NAGPUR	768	657	642	29904	2228444	2258348	3194	6
CHANDRAPUR	828	691	680	17473	2202526	2219999	2970	7
THANE	430	307	296	13041	1156017	1169058	2863	8
SATARA	1494	812	765	26898	2743825	2770723	2069	9
GADCHIROLI	459	440	434	11888	742236	754124	1900	10
RAIGAD	810	547	519	25947	1329551	1355498	1796	11
YAVATMAL	1201	814	778	15156	1746153	1761309	1653	12
PALGHAR	473	458	445	11391	683204	694595	1658	13
AMRAVATI	841	619	603	15224	953519	968743	1413	14
JALNA	778	646	615	9968	604988	614956	1049	15
AURANGABAD	867	695	681	21281	839203	860484	1288	16
AHMEDNAGAR	1318	923	896	24177	1685266	1709443	1486	17
NASHIK	1385	1174	1127	30616	1443238	1473854	1251	18
BULDHANA	871	696	682	10731	1027522	1038253	1441	19
WARDHA	520	350	344	11867	415622	427489	1041	20
BEED	1031	756	725	10065	749996	760061	958	21
RATNAGIRI	846	527	499	25446	916354	941800	1189	22
LATUR	785	558	550	12142	583651	595793	965	23
SOLAPUR	1023	789	765	20913	897378	918291	1011	24
WASHIM	491	356	350	5384	302534	307918	802	25
GONDIA	546	507	500	11096	349778	360874	893	26
OSMANABAD	622	473	467	8605	422925	431530	850	27
NANDURBAR	595	480	461	6659	405756	412415	829	28
AKOLA	535	282	277	8627	343377	352004	797	29
HINGOLI	563	397	374	6892	253347	260239	584	30
JALGAON	1153	887	868	20927	504122	525049	622	31
NANDED	1310	792	788	14334	560536	574870	557	32
DHULE	541	488	474	12434	157525	169959	549	33
PARBHANI	704	425	411	6048	134717	140765	337	34
TOTAL	27866	20688	19997	561782	39872641	40434423		
37 AAPLE SARKAR SEVA KENDRA IMPLEMENTATION STATUS REPORT								

### **16.2 DISTRICT OVERALL PERFORMANCE RANKS**

ASSK



### **16.3 TOP 3 PERFORMING DISTRICTS**



#### **17. PAYMENT PROCESS**

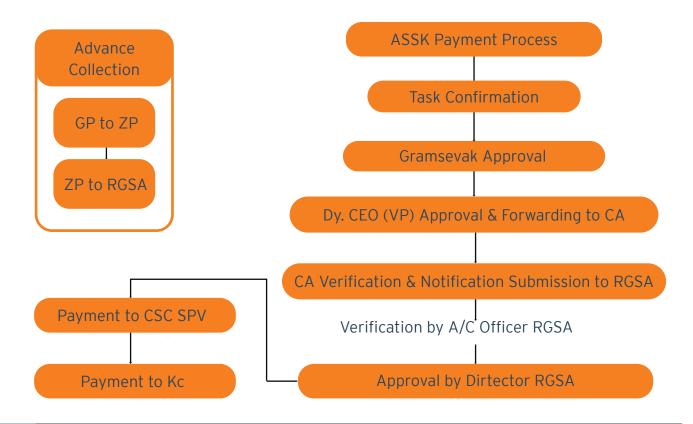
In CSC2.0 ASSK project all the payments will be done by GPs and as per directives from RDD this has to be an automated process. CSC 2.0 team has developed an integrated module of invoicing a payments as below

- Invoicing module for the payments to CSC SPV is also part of this ERP system.
- Payment to CSC 2.0 e Panchayat project will do through own resources.

• Payment for first 4 months was received from Gram Panchayat manually deposited in RGPSA account.

- From 1st April 2017 payments forwarded directly by Gramsevak to CSC's account.
- Each Grampanchayat has Saperate logins in ERP System OTP Based Approval is one of the secured features of the application.
- We are in progress of provisioning the Gramsevaks of their particular Gram panchayat an PFMS mode of payment through their Gram Panchayat local bank a/c's.
- Hearing Rights are been provided to the BDO for the deduction carried by the Gramsevak on Kendra Chalak's Payment.
- CEO, Dy. CEO (VP) & BDO will also have a dashboards showing the payment confirmation & pending status of their underlying Districts/Blocks in detailed manner.

From 1st April 2019 payment will be done directly by GP to ZP , ZP to RGSA and RGSA to CSC SPV.



## **18 IT SUPPORT/ ICT TEAM**

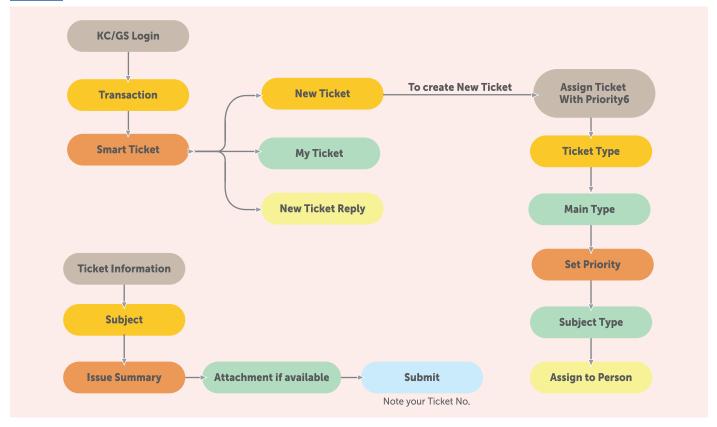
#### IT Support Centre/ ICT Team Activity are divided into 2 parts :

- ASSK Support Centre
- ASSK Technical Support Centre

Sr. No.	ASSK Support Centre	ASSK Technical Support Centre		
Stake Holder	Govt. Officers	Govt. Officers		
	KC, BM, DM	KC, BM, DM		
	CSC 2.0 Project Team	CSC 2.0 Project Team		
	A dedicated Team of 10 people have been assigned a Toll Free number, and Golden number for Outbound calls.	Support will be given to close the Tickets and address the concerns raised online		
	They receive calls / help caller to raise ticket and forward it to the concerned department for necessary action.	Dedicated person will be assigned to each department who will own the activity of his/her department for solving/closing tickets.		
	Try to resolve the queries and provide assistance on the call	Daily data integration of NIC and CSC and display on E-gov Connect in real time		
Operation	Grievance Support will be given through this support centre.	Payment system monitoring		
Details	Promotion of CSC activities, CSC Business Promotions	This team will be connected through to receive calls from ASSK Support centre only		
	General calling like Document upload/ Checklist completion	This team will be connected through to receive calls from ASSK Support centre only		
	Outbound and Inbound calling possible through this centre			

SR NO	NAME	SUBJECT	MAIL ID
1	Vikram Kumbhar	TECHANICAL Team head ,Team utilization ,Issue resolution and technical tam Monitoring	lead.support@gov2egov.com
2	Minal Palsodkar	ASSK Booklet report , ASSK Daily Serivices Report, NIC Application, Create of Government Login	minal.palsodkar@gov2egov.com
3	Mayur Bagve	offline egramsoft issue resolution , Maha Online ONE-GOV GP, Data Validation	mayur.bagave@gov2egov.com
4	Priyanka Shinde	Sarpanch -Upsarpanch,GP Employee	priyanka.shinde@gov2egov.com
5	Mitali Jawalkar	OneGov-GP MIS Activity ,Maha Onegov-GP Data Verification	mitali.jawalkar@gov2egov.com

## 17.1 HOW TO RAISE TICKET IN ERP 2.0 (mh.gov2egov.com)



#### 18.2

#### 2 ACTIVITY GOALS FOR Q4 2021 - 22

- 1. eGramswaraj-PFMS Integration Closing, 15th FC Account mapping & Activation (ICICI bank account opening plan and camp FOR 15TH FINANCE COMMISSION)
- 2. eGramswaraj Vendor Registration & Approval Process , Creation Of Payment Voucher Transaction. Booking of Deductions with Payment Voucher
- 3. Service Plus-Reset Password of Kiosk user/to Delivering 1 to 19 Certificates.
- 4. Citizen Charter Updating Citizen Feedback
- 5. Update Current Activities Information on Azadi at 75 Website.
- 6. Digital Seva Portal- Delivery of G2C, B2C Services.
- 7. LGD- Mapping of Constituency, Update the Ward Creation & Adding Names in Marathi in Local Government Directory.
- KC's On-Boarding & KC's Profile Update Bank Details, Pan Details & JIL and CSC ID Creation, MOL ID Creation
- 9. Marking of Attendance by KC, Task Confirmation and GS Invoice Completion
- 10. GP to ZP Payment Collection (RGSA).
- 11. GPDP 2022-23 Preparation (Budget Info updating in Resource Envelop)
- 12. Gram Panchayat Employee Account Updating & Padhadhikari Tenure Correction,
- 13. Complete the eGramsoft Data Entry and Uploading XML File as a GP Wise
- 14. GP Profile & Basic Amenities data entry for OneGov and Uploading of Photos

### **19. SUCCESS STORIES**

#### नाव :- विठ्ठल बालासाहेब सूर्यवशी आपले सरकार सेवा केंद्र व्होटी न ०१, ता. रेणापूर, जि. लातूर. सीएसी आयडी :- 552636650011



नमस्कार, मी विठ्ठल बालासाहेब सूर्यवंशी मु.पो. व्होटी नं १ ता.रेणापूर,जि.लातूर येथील असून मी स्वामी रामानंद तीर्थ मराठवाडा विद्यापीठ नांदेड येथील विद्यापीठातून एम ए इंग्रजी विषयातील पदविका शिक्षण पूर्ण केले आहे येणाऱ्या काळात नवीन व प्रगतशील भारत घडत आहे याची मला वेळीच जाणीव झाली. त्यामुळे नौकरी अथवा व्यवसायात आताच्या या स्पर्धात्मक युगात आपले अस्तित्व टिकवायचे असेल तर बदलत्या काळाबरोबर स्वताला बदलणे गरजेचे आहे हे समजून घेऊन संगणकीय क्षेत्रात उतरण्याचा व त्यात आपले करियर करण्याचा विचार केला.

CSC E Governers India Pvt,Ltd व भारत सरकार यांच्या संयुक्त विद्यमानाने आयोजित आपले सरकार सेवा केंद्र महाराष्ट्र व केंद्र सरकार पुरस्कृत प्रकल्पांतर्गत ४ फेब्रुवारी २०२१ रोजी मी ग्रामपंचायत व्होटी (सा.) येथे मी संगणक परिचालक म्हणून मी रुजू झालो.ग्रामीण भागातील सर्वसामान्य लोकांसाठी काही तरी करावे यासाठी या उद्देशाने मला मिळालेली ही एक संधीच होती. ग्रामपंचायती मध्ये शासनाच्या अनेक नवनवीन योजना असतात त्याचा लाभ खऱ्या अर्थाने सर्वसामान्य लोकांपर्यंत पोहचत नाही या योजनांचा लाभ खऱ्या अर्थाने आपले सरकार सेवा केंद्रामार्फत मिळत आहे म्हणूनच खऱ्या अर्थाने आपला देश डिजीटल होत आहे.

प्रशासनाच्या एकूण कारभाराचे संगणकीकरण करण्याचे काम आपले सरकार सेवा केंद्र करत आहे.जिल्हा,तालुका आणि ग्रामपंचायत स्थरावर अनेक ऑनलाईन कामाचे संगणकीकृत करणे तसेच ई– ग्रामपंचायत कार्यक्रमांतर्गत प्रॅन प्रस,प्रिया सॉफ्ट / ई– ग्रामस्वराज, नॅशनल पंचायत पोर्टल इत्यादी सारख्या ऑनलाईन पोर्टल मध्ये सॉफ्टवेअर माहिती अध्यावत करणे, ग्रामपंचायती द्वारा देण्यात येणारे विविध दाखले / प्रमाणपत्र संगणकीकृत करणे, वितरित करणे इत्यादी सारखे कामे आपले सरकार सेवा केंद्रामार्फत केली जातात.

मी गावातील लोकांना PAN कार्ड,आधार कार्ड, लाईट बिल,LIC विमा हफ्ते, ई-श्रम कार्ड,रेल्वे तिकीट बुकिंग,प्रधानमंत्री पिक विमा योजना,श्रम योगी मानधन योजना,नॅशनल पेन्शन योजना,पशुसंवर्धन योजना,कोविड लसीकरण प्रमाणपत्र,प्रधानमंत्री डिजिटल साक्षरता अभियान योजना या योजने मार्फत मी गावातील ५०० हून अधिक लोकांना संगणकीय ज्ञानाद्वारे साक्षर केले आहे.त्याच प्रमाणे महसूल विभागामार्फत देण्र्यात येणारे जमीन दस्तावेज सातबारा,८ अ, प्रमाणपत्र,आयुष्मान भारत,प्रधानमंत्री किसान मानधन योजना अश्या सर्व प्रकारच्या शासकीय योजना लोकांपर्यंत पोहचवण्याचे काम मी आपले सरकार सेवा केंद्रा मार्फत करत आसतो त्यातूनच मला उत्पनाची संधी मिळाली आणि त्याचा फायदा मला आणि माझ्या गावातील सर्व लोकांना झाला.

या सर्व कामांमध्ये मला आमचे जिल्हा समन्वयक अमित चापले सर तालुका समन्वयक श्री कृष्णा पवार सर तसेच पंचायत समिती गटविकास अधिकारी साहेब, विस्तार अधिकारी साहेब,ग्रामसेवक श्री वानखेडे सर सर्व पदाधिकारी,कर्मचारी व माझे सहकारी सर्व संगणक परिचालक यांचे मला वेळोवेळी बहुमोल असे मार्गदर्शन लाभले.

आपणा सर्वांचा मी शतशः ऋणी आहे.



AAPLE SARKAR SEVA KENDRA IMPLEMENTATION STATUS REPORT

## **20. PHOTO GALLERY**

CSC Training photos

**Training At Dist** Parbhani Jintur Block, Jalgaon Block Chalisgaon and Sindhudrg Block Vaibhavwadi Topic - EGS PFMS , GeM , One Gov

















21**IN THE NEWS!** 

# एप्रिलपासून ग्रामपंचायतमध्ये हस्तलिखित नोंदी बंद

# पेपरलेस कामाची तयारी, दप्तर पंचायतीमध्ये आणून सील करणार

परतूर । शेख अथर केंद्र शासनाच्या ई-पंचायत प्रकल्पातर्गत एप्रिल २०१८ पासून जिल्ह्यातील ग्रामपंचायतीच्या १ ते ३३ नमुने हस्तलिखित नोंदी बंद करण्यात येत आहेत.एप्रिल पासन सर्व ग्रामपंचायतिच्या नोंदवद्या जातील.या आणल्या सॉफ्टवेअरच्या माध्यमातून काम न करणाऱ्या केंद्राचालक आणि ग्रामसेवकाला कारवाईला सामोरे माहिती ई-ग्रामसॉफ्ट या जावे लागणार आहे.

८१ ग्रामपंचायतीपैकी ६६ ग्रामपंचायती मध्ये या कामाची पूर्व

ग्रामपंचायतीनी मार्च अखेर काम पूर्ण करणे अपेक्षित आहे. राज्य शासनाने २४ जानेवारी २०१८ रोजी ई-ग्रामसॉफ्ट प्रणाली संदर्भात आदेश जारी केला होता.या नुसार ग्रामपंचायतिच्या दैनंदिन कारभाराशी निगडित १ ते ३३ नॉदवह्याचे संगणकीरण करण्याचे आदेश देण्यात आले होते.नोंदवह्यातील प्रणालीमध्ये भरायची.त्याची दरम्यान, परतुर तालुक्यातील पडताळणी करायची.एकदा ही सर्व माहिती अपलोड झाली की,आपले सरकारचे केंदचालक मालमत्ता

तयारी सुरू आहे.उर्वरित आकारणी प्रमाणपत्र.वीज जोडणीसाठी.ना हरक त प्रमाणपत्रासह १९ प्रकारचे दाखले प्रिंट काढून द्यायचे, असे या आदेशात नमूद होते.या कामात गरमसेवक आणि आपले सरकार केंद्र चालक याची महत्वाची भूमिका आहे.यासाठी पूर्वतयारी मार्च महिन्यात करणे गरजेचे आहे.परतुर पंचायत समितीचे तालुका समन्वयक श्री विशाल श्रीमाळी यांच्याकडून या संदर्भात पाठपुरावा सुरू आहे. या बाबत तालुक्यातील सर्व केंद्रचालक ग्रामसेवकाना पेपरलेस कामासाठी प्रशिक्षण देण्यात आले

दि.०१ ते ३३ नमुने ई ग्रामसाँफ्ट वर तसेच ग्रा.प.मार्फत देण्यात येणारे सेवेचे दाखले यात समावेश आहे.या सर्व कामकाज संगणकीकरण करून एकसूत्रता ,पारदर्शकता व नागरीकांना विविध प्रशासकीय विभागांर्तगत आवश्यक असलेले सेवा, इतर व्यावसायीक सेवा,बँकिंग सेवा जनतेला आपल्या ग्रा.प.कार्यालयातन



एकाच केंद्रावर उपलब्ध होईल व वेळ ही कमी लागेल तसेच ग्रामपंचायतला स्वनिधि जमा होईल यात गावात विकासा कामे करता येईल असे अरुण शहाणे विस्तार अधिकारी पंचायत समिती परतर यांनी सांगितले.

आहे.एप्रिल महिन्यात नोंदवह्या सॉफ्टवेअर मध्ये अपडेट कराव्या सील करून पंचायत समिती मध्ये आणल्या जातील सर्व नोंदी

लागतील,न करण्यायावर कारवाई होऊ शकते.



# कामगार दिनानिमित्त मोफत आरोग्य तपासणी

#### पिशोर/प्रतिनिधी

येथे कामगार दिनानिमित्त राज्यभर राबविल्या जाणाऱ्या मोफतआरोग्य तपासणी शिबिराअंतर्गत सरकार सेवा कक्षातर्फे गुरुवारी (दि.१९) ४१ नोंदणीकृत कामगारांची मोफत आरोग्य तपासणी करण्यात आली.

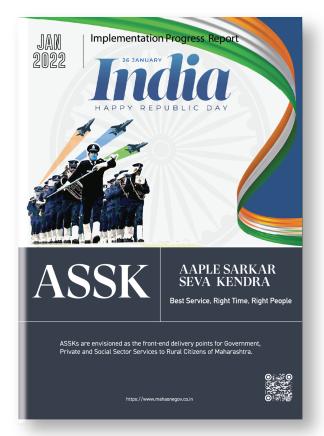
येथील ग्रामपंचायत कार्यालयात पार पडलेल्या शिबिराचे उदघाटन सरपंच बाळासाहेब जाधव यांच्या हस्ते पार पडले. माजी सरपंच पी.एम. डहाके, ग्रामविकास अधिकारी खाजुमिया पठाण यांची यावेळी प्रमुख उपस्थिती होती. या आरोग्य तपासणी शिबिरात रक्ताच्या सर्व चाचण्या, फुफुसाची कार्यक्षमता चाचणी, दृष्टी चाचणी, रक्तातील साखरेची चाचणी, मूत्रपिंड कार्य चाचणी आदी चाचण्यांसह



शल्क करण्यात आल्या व काम गारांना आरोग्यविषयक सल्ला देण्यात आला. पढील काळात लवकरच हे शिबिर पुन्हा आयोजित करून उर्वरित नोंदणीकृत काम गारांची तपासणी करण्यात येणार सचिन गिरी. दीपक पारवे. ऋषिकेश सपकाळ, गणेश चहल, सेवा केंद्राचे हार्डवेअर इंजिनिअर दिलीप कळम. व्यवस्थापक संदीप घुगे, ग्रामपंचायत लिपिक रवींद्र निकम, अरुण कोल्हे, किशोर पवार, पुंजाजी सपकाळ,

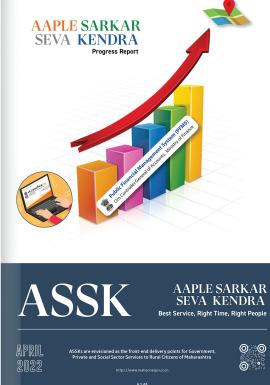
#### Courtesy: 1. Jalna 2. Aurangabad

## **22. OUR PREVIOUS RELEASES**











Rural development department GOM got Skoch Silver Award for Encroachment regularization project



## 1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded third Prize under category-I

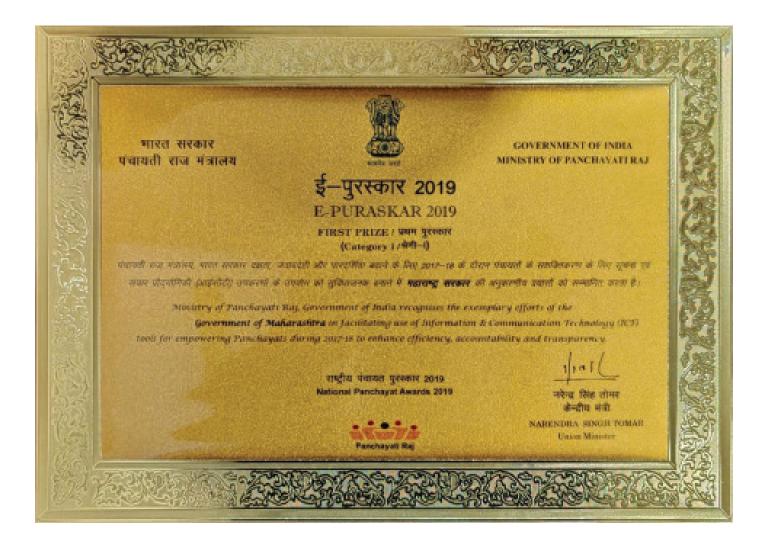
भारत सरकार पंचायती राज मंत्रालय		GOVERNMENT OF INDIA MINISTRY OF PANCHAYATI RAJ
	ई-पंचायत पुरस्कार 2018	3
c	-PANCHAYAT PURASKAR 2	2018
	THIRD PRIZE / तृतीय पुरस्कार (Category I /श्रेणी–I)	
पंचायती राज मंत्रालय, भारत सरकार दक्षत	ग, जवाबदेही और पारदर्शिता बढ़ाने के लिए 2016–17 के दौरा	ज पंचायतों के संशक्तिकरण के लिए सुचना एवं
	ों के उपयोग को सुविधाजनक बनाने में <b>महाराष्ट्र सरकार</b> की	
Ministry of Pancha	yati Raj, Government of India recognises the exc	emplary efforts of the
Government o	f Maharashtra in facilitating use of Information	& Communication Technology (ICT)
tools for empowering of Pan	hayats during 2016-17 to enhance efficiency, acc	ountability and transparency.
पर्श्वोत्तम रुपाला राज्य मंत्री	राष्ट्रीय पंचायती राज दिवस, 24 अप्रैल, 2018 National Panchayati Raj Day, 24th April, 2018	<u>1</u> /1 ल / नरेन्द्र सिंह तोमर केन्द्रीय मंत्री
PARSHOTTAM RUPALA Minister of State	Panchayati Raj	NARENDRA SINGH TOMAR Union Minister

2. Gems of Digital India for the year 2017-18.



#### ASSK 23.3 E-PANCHAYAT PURASKAR FOR THE YEAR 2018-19

# 1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded First Prize under category-I





# प्रधानमंत्री श्रमयोगी मानधन (PM-SYM)



#### Visit us at

W - www.mahaonegov.co.in Mobile App - e-Gov Connect Additional info on reports Please Contact- 8408029046

#### Shri Vaibhav Deshpande

Principal Consultant CSC e-Governance Services India Limited

