HAPPY
Women's
✳ **Day** ✳

ASSK

AAPLE SARKAR
SEVA KENDRA

Best Service, Right Time, Right People

MARCH
2022

ASSKs are envisioned as the front-end delivery points for Government,
Private and Social Sector Services to Rural Citizens of Maharashtra.

https://www.mahaonegov.co.in

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श्री. मुकेश एस. माहोर
जट विकास अधिकारी
पंचायत समिती. जडचिरोली

"आपले सरकार सेवा केंद्र"

केंद्र शासनाच्या व राज्य शासनाच्या सर्व योजनांची प्रभावी अंमलबजावणी करण्यासाठी महाराष्ट्र राज्याच्या ग्राम विकास विभागाने सर्व ग्रामपंचायती करीता एक राज्यव्यापी आयटी नेटवर्क तयार करण्यासाठी पुढाकार घेतला. सर्व ग्रामपंचायतीच्या कामकाजामध्ये एकसुञता व सुचीबध्दता आणि पारदर्शकता आणण्यासाठी ग्रामविकास विभागाने "आपले सरकार सेवा केंद्र" या महत्वाकांशी प्रकल्पाची सुरुवात केली आहे.

पंचायती राज संस्थांच्या कामकाजामध्ये पारदर्शकता आणण्यासाठी आणि शासनाच्या विविध योजनांची माहिती देण्यासाठी तंञज्ञानाचा वापर करुन ग्रामपंचायतींना सक्षम करणे हा या प्रकल्पाचा प्रमुख उदेश आहे. आयटी संसाधनाच्या सहाय्याने महाराष्ट्रातील सर्व ग्रामपंचायती संगणीकृत करुन नागरीकांना त्यांच्या रहिवासी क्षेजात सेवा देण्यासाठी आपले सरकार सेवा केंद्र हे अग्रेसर आहेत.

ग्रामपंचायत स्तरावर आपले सरकार सेवा केंद्राच्या माध्यमातून नागरींना महसुल विषयज (उत्पन्नाचे प्रमाणपञ, जातीचा प्रमाणपञ, अधिवास प्रमाणपञ इत्यादी) तसेच दैनंदीत आवश्यक दाखले (रहीवासी दाजला, बि.पी.एल. दाखला, निराधार दाखला, विज जोडणी प्रमाणपञ) ग्रामपंचायत स्तरावर उपलब्ध होत असल्यामुळे नागरीकांना तालुका स्तरावर जाण्याचा होणारा ञास कमी झालेला आहे.

आपले सरकार सेवा केंद्राच्या माध्यमातून ग्रामपंचायतीमध्ये केंद्र चालक हा बॅक मिञ किंवा डिजी पे या प्रणालीचा अवलंब करुन नागरीकांना बॅक सुविधा उपलब्ध करुन देत असल्यामुळे नागरीकांना वेळेवर व गावातच आपल्या बॅक खात्यातून पैसे काढणे व टाकणे अगदीच सोपे झाले आहे.

नागरीक आपले सरकार या पोर्टल चा वापर करुन त्यांना लागणारे आवश्यक दाखल्याची मागणी ऑनलाईन करीत असून ग्रामपंचायतीला उपलब्ध रेकार्ड नूसार नागरीकांना ऑनलाईन डिजीटल दाखले देण्यात येतात. यामुळे नागरीकांना ग्रामपंचायत मध्ये सुध्दा येणाची गरज भासत नाही. तसेच नागरीकांना काहीती तक्रार करावयाची झालस ती सहजतेने व ऑनलाईन पध्दतीने करणे शक्य झाले आहे. नागरीकांनी केलेल्या तक्रारी तात्काळ Real Time मध्ये सोडवल्या जात आहेत. त्यामुळे प्रशासणात पारदर्शकता वाढली असून जनतेप्रती प्रशासनाचे उत्तरदायीत्व वाढले आहे.

शासनाच्या विविध प्रकारच्या योजनांचे फार्म (शेतकरी सन्मान योजना, अस्मिता योजना, कामगार कल्याण, प्रधानमंञी पिक विमा योजना, श्रम योगी मानधन योजना,) आपले सरकार सेवा केंद्राच्या माध्यमातून निशुल्क दरात भरून मिळत असल्यामुळे नागरीकांनामध्ये आपले सरकार सेवा केंद्रा विषयक चांगली भावना व्यक्त होत असल्याचे दिसून येते.

ग्रामसेवक/ग्राम विकास अधिकारी, सरपंच व केंद्र चालक यांना शासनाच्या विविध सॉफ्टवेअरचे ट्रेनिंग (प्रात्याक्षीक) तालुका स्तरावर दिले जातात. त्यामुळे सरपंच व ग्रामसेवक यांना PFMS व्दारे एजन्सी ला देयजे अदा करणे अगदीच सोपे झाले आहे.

शास-ना-ने ई ग्राम सॉफ्ट ही संगणक प्रणाली / Software विकसीत केली आहे. ज्यामुळे ग्रामपंचायतींच्या कामकाजाचे व्यवस्थाप-न जरज्यास व वरिष्ठांना आवश्यक ते सर्व अहवाल सादर करण्यासाठी मदत होत आहे या प्रकल्पामुळे ग्रामपंचायतीच्या जामजजाला गती मिळाली आहे व ग्रामपंचायतींना सक्षम होण्यामध्ये मदत होत आहे. गडचिरोली तालुक्यातील सर्व ग्रामपंचायतींनी आपले दप्तर ईग्राम सॉफ्ट या प्रणालीमध्ये संगणीकृत करीत आहेत. गडचिरोली तालुक्यातील सर्व 51 ग्रामपंचायतीच्या 1 ते 33 नमुन्यातील माहिती सुचिबध्द पध्दतीने संगणकात साठविण्यात आली आहे. त्यामुळे सर्व ग्रामपंचायतीचे कामकाज संगणकाव्दारे होत आहेत. नागरीकांना त्यांच्या मागणीनुसार संगणकीकृत 1 ते 19 दाखले वितरीत करण्यात येत आहेत. सर्व ग्रामसेवक / ग्रामविजस अधिकारी व विस्तार अधिकारी यांच्या सुचनेनुसार आपले सरकार सेवा केंद्र - केंद्रचालकांच्या मदतीने ही कामगिरी पूर्ण केली आहे.

-:अभिनंदन :-

सदर प्रकल्प राबविण्यात मोलाचे कार्य करीत असलेले आपले सरकार सेवा केंद्राचे विभागीय प्रजल्प व्यवस्थापक, जिल्हा व्यवस्थापक, तालुका व्यवस्थापक व ग्रामपंचायतीला कार्यरत केंद्र चालक या सर्वांचे मनपुर्वक अभिनंदन......

गट विकास अधिकारी
पंचायत समिती, गडचिरोली

2. ACRONYMS

RDD
Rural Development Department
Government of Maharashtra

ASSK
Aaple Sarkar Seva Kendra

CSC
Common Service Center

CSC 2.0
Project Name for Implementing
CSCs at all Gram Panchayat

KC
Kendra Chalak

DM
District Manager

BM
Block Manager

PM
Project Manager

PC
Project Coordinator

TM
Training Manager

MT
Master Trainer
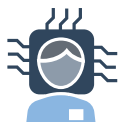
H/W Engr
Hardware Engineer

ERP
Enterprise Resource Planning

PRI
Panchayati Raj Institutions

ZP
Zilla Parishad

BP
Block Panchayat

GP
Gram Panchayat

DPMU
District Project
Management Unit

SPMU
State Project
Management Unit

TDS
Tax Deducted at Source

GST
Goods and Services Tax

3 REVISION HISTORY

Sr.No	Date	Version	Description of Change
1	15th May 2017	1.1	First released Version
2	31st May 2017	1.2	Second released Version
3	15th June 2017	1.3	Third released Version
4	1st July 2017	1.4	Fourth released Version
5	31st July 2017	1.5	Fifth released Version
6	15th August 2017	1.6	Sixth released Version
7	31st August 2017	1.7	Seventh released Version
8	28th September 2017	1.8	Eighth released Version
9	31st October 2017	1.9	Ninth released Version
10	30th November 2017	1.10	Tenth released Version
11	31st December 2017	1.11	Eleventh released Version
12	31st January 2018	1.12	Twelfth released Version
13	28th February 2018	1.13	Thirteenth released Version
14	31st March 2018	1.14	Fourteenth released Version
15	30th April 2018	1.15	Fifteenth released Version
16	31st May 2018	1.16	Sixteenth released Version
17	30th June 2018	1.17	Seventeenth released Version
18	31st July 2018	1.18	Eighteenth released Version
19	31st August 2018	1.19	Nineteenth released Version
20	30th September 2018	1.20	Twentieth released Version
21	31st October 2018	1.21	Twenty-First released Version
22	30th November 2018	1.22	Twenty -Second released Version
23	31st December 2018	1.23	Twenty-Third released Version
24	31st January 2019	1.24	Twenty-fourth released Version
25	28th February 2019	1.25	Twenty-fifth released Version
26	31st March 2019	1.26	Twenty-sixth released Version
27	30th April 2019	1.27	Twenty-seventh released Version
28	31st May 2019	1.28	Twenty – eighth released Version
29	30th June 2019	1.29	Twenty – Nineth released Version
30	31st July 2019	1.30	Thirtieth – released Version

Sr.No	Date	Version	Description of Change
31	31st August 2019	1.31	Thirty – First released Version
32	30th September 2019	1.32	Thirty – Second released Version
33	31st October 2019	1.33	Thirty – Third released Version
34	30th November 2019	1.34	Thirty – Fourth released Version
35	31st December 2019	1.35	Thirty – Fifth released Version
36	31st January 2020	1.36	Thirty – Sixth released Version
37	29th February 2020	1.37	Thirty – Seventh released Version
38	31st March 2020	1.38	Thirty – Eighth released Version
39	30th April 2020	1.39	Thirty – Ninth released Version
40	31st May 2020	1.40	Fortieth – released Version
41	30th June 2020	1.41	Forty – First released Version
42	31st July 2020	1.42	Forty – Second released Version
43	31st August 2020	1.43	Forty – Third released Version
44	30th September 2020	1.44	Forty – Fourth released Version
45	31st October 2020	1.45	Forty – Fifth released Version
46	30th November 2020	1.46	Forty – Sixth released Version
47	31st December 2020	1.47	Forty - Seventh released Version
48	31st January 2021	1.48	Forty – Eighth released Version
49	28th February 2021	1.49	Forty – Ninth released Version
50	31st March 2021	1.50	Fiftieth – released Version
51	30th April 2021	1.51	Fifty – First released Version
52	31st May 2021	1.52	Fifty – Second released Version
53	30th June 2021	1.53	Fifty – Third released Version
54	31st July 2021	1.54	Fifty – Fourth released Version
55	31st August 2021	1.55	Fifty – Fifth released Version
56	30th September 2021	1.56	Fifty – Sixth released Version
57	31st October 2021	1.57	Fifty – Seventh released Version
58	30th November 2021	1.58	Fifty – Eighth released Version
59	31st December 2021	1.59	Fifty – ninth released Version
60	31st January 2022	1.60	Sixtieth released Version

Sr.No	Date	Version	Description of Change	6
61	28th February 2022	1.61	Sixty – First released Version	
62	31st March 2022	1.62	Sixty – Second released Version	

4. ABOUT CSC 2.0 (AAPLE SARKAR SEVA KENDRA)

Doorstep Delivery of G2C, G2G, G2B, B2C Services to rural population, digitization of Gram Panchayat records - a step towards Paperless Governance.

e-PRI (Panchayati Raj Institution) project under the Bharat Nirman National e Governance Plan is one of the Mission Mode Projects declared by Ministry of Panchayati Raj, Government of India to strengthen the Panchayati Raj Institutions by making their working more transparent and by stream-lining their working.

The project envisages delivering a range of G2C, G2G and B2C services, thereby serving the rural population at their doorstep. Accordingly, Rural Development Department, Government of Maharashtra appointed CSC e-Governance Services India Limited (CSC SPV) – a Company under DeITy, Govt. of India as the implementing agency to conceive, operationalize, rollout and monitor the implementation of Common Service Centers Scheme (CSCs) in all the Gram Panchayats under the branding of Aaple Sarkar Seva Kendra (ASSK) in Maharashtra through ICT enabled front-end rural service delivery points (single window) established within the Gram Panchayat.

4.1 PROJECT OBJECTIVES

- Provide accessible and efficient citizen services (G2G, G2C, and B2C) to the rural population and to facilitate e-governance activities in Gram Panchayats in order to make them efficient, accountable and transparent.

- Strengthen the Panchayati Raj Institutions by stream-lining their working, making them more transparent and requiring 'less-paper' in their functioning.

- Ensuring Timely, Efficient and Transparent delivery of Public Services through single window system at the door step of villagers.

- Making available the required information on centralized integrated database, so as to implement Government schemes efficiently and effectively at grass-root level.

- Data digitization of all records of the village.

- Provide various kinds of MIS to Government functionaries for planning and policy formulation.

SERVICES AT THE DOORSTEP OF THE CITIZEN
(SINGLE WINDOW SOLUTION)

APLE SARKAR SEVA KENDRA

Skill India कौशल भारत-कुशल भारत	Education Services	प्रधान मंत्री आवास योजना Pradhan Mantri Awas Yojana	PMFBY प्रधानमंत्री फसल बीमा योजना	PM-JAY
CSC Healthcare	Other Dept. Services	प्रधानमंत्री श्रम योगी मान-धन योजना PM-SYM	Financial Inclusion	Training Services
G2G Services	CSC - G2C, B2C Services	ePRI Services	PMKVY प्रधानमंत्री कौशल विकास योजना	

All ASSKs are recognized as CSC centres

B2C, G2C AND G2G services at ASSK

Village Panchyat as SP for Financial Inclusion

Selected Services are available in offline mode

4.2 Project Initiation Details

- CSC submitted proposal for initiation of CSC2.0 Project in Maharashtra to Rural Development Department on 21/04/2016

- After several rounds of discussions and negotiations, RDD accepted the proposal and completed all the associated formalities for the project initiation.

- Rural Development Department, Govt. Of Maharashtra issued a GR dated 11-8-2016

- Agreement was signed for the project initiation on 22nd Nov 2016 between RDD / DIT, Govt. of Maharashtra and CSC SPV

- Project started on 1st December 2016

4.3 Project Stakeholders

- The primary stakeholders of this project are the rural citizens of the 27,881 Gram Panchayats, 351 Block Panchayats, 34 Zilla Panchayats, Rural Development Department, other departments, officials at various levels, MoPR-Govt. of India, the host of business enterprises offering B2C services and the Kendra Chalaks (Village Level Entrepreneurs rendering services at Village Level through ASSK Centers).

4.4 Project Implementation Team

Project Implementation Agency: CSC E-Governance Services India Limited

RDD Project Cell
- Add.Chief Sec. RDD
- Dy.Sec. RDD
- Section Officer RDD
- SPMU
- Technical and Administrative Support staff at RDD

ASSK Approved Centres and Process to Set up ASSK

- RDD finalized the criteria for the selection of ASSKs/Common Service Centres in the respective Gram Panchayats.

- RDD mailed the data of approved centres for 34 districts to CSC

- CSC's MIS team mapped the GPs against LGD codes and created the database for RDD on approved centers.

- Process for revising List (Sudharit Yadi): Process for updating the list of GPs is in progress on an-going basis.

AAPLE SARKAR SEVA KENDRA (ASSK) PROJECT IMPLEMENTATION TEAM

IMPLEMENTATION TEAM	GOVERNMENT TEAM
IMPLEMENTATION MANAGEMENT	RDD DEPARTMENT OFFICIALS
DIVISIONAL MANAGER	ZP CEOS AND DIVISINAL COMMISSIONERS
DISTRICT MANAGER (34) DISTRICT HARDWARE ENGINEER (34)	ZP CEOS AND DY CEO (VP)
BLOCK MANAGER (351)	BDO & BLOCK EXTENSION OFFICERS
GRAM PANCHAYAT KENDRA CHALAK (20,013)	GRAM SEVAKS
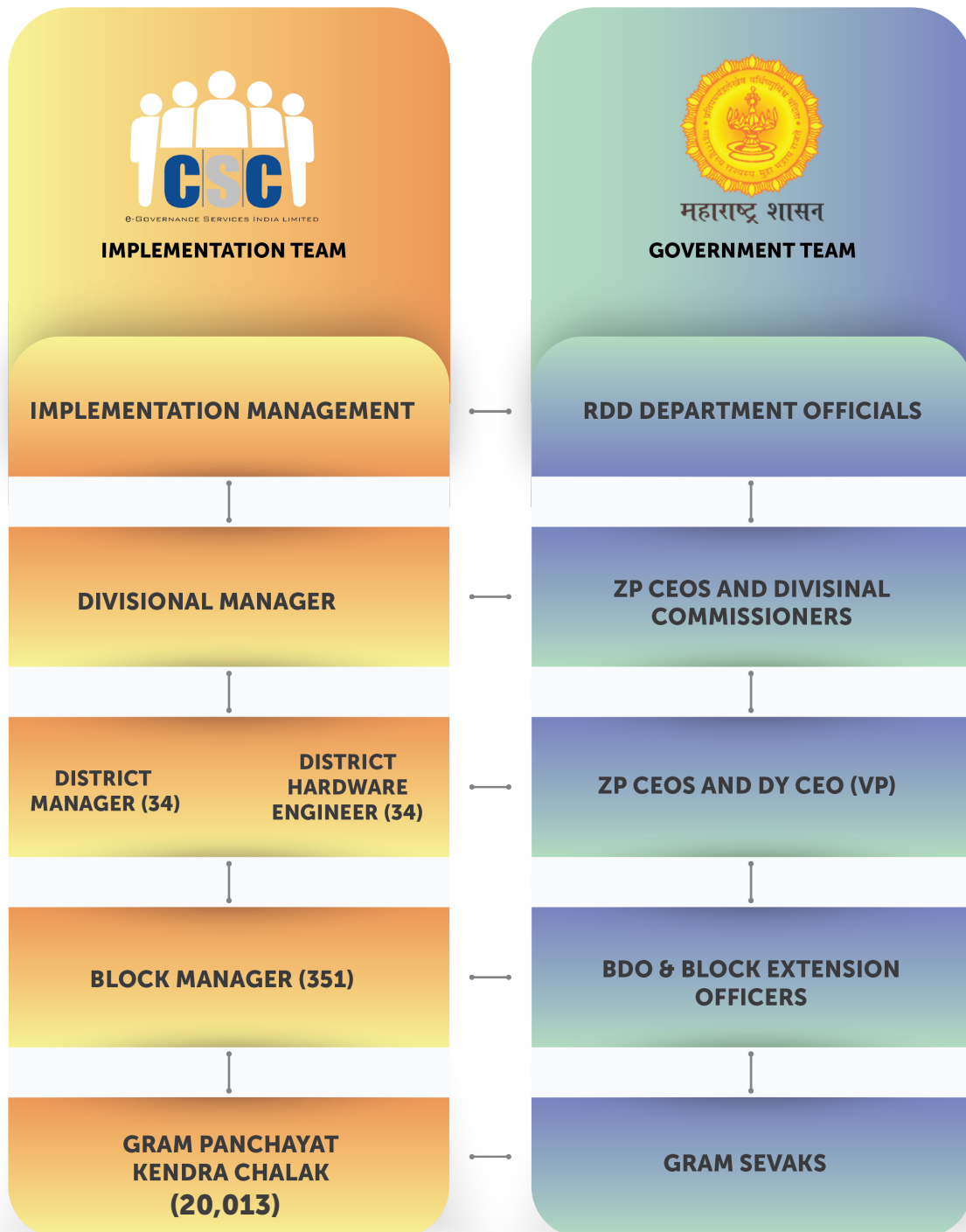
4.5 Scope of activities under ASSK Project

- Develop and implement comprehensive software covering all the activities of the Gram Panchayat, which will generate reports and MIS that GPs need to submit to RDD and MoPR periodically.

- Digitization of records, data entry updating & maintenance of 1 to 33 registers of Gram Panchayats.

- Data entry and usage of Govt. of India sponsored software – 11 NIC applications.

- Render 19 G2C services under Right To Services Act.

- Roll out user-charges-based G2C and B2C Services which will make ASSK enterprise economically viable.

- Ensure sustenance of the project through implementation support, management support, software support, monitoring and evaluation.

- RDD to provide policy support through appropriate government instruments.

- Develop and implement comprehensive Mobile Application for tracking all the activities of the implementation team and which will display reports and MIS.

SERVICE DELIVERY PROCESS AT ASSK

1. Citizen application

2. Application process and service fee

3. Gramsevak approval

4. Services delivery to citizen
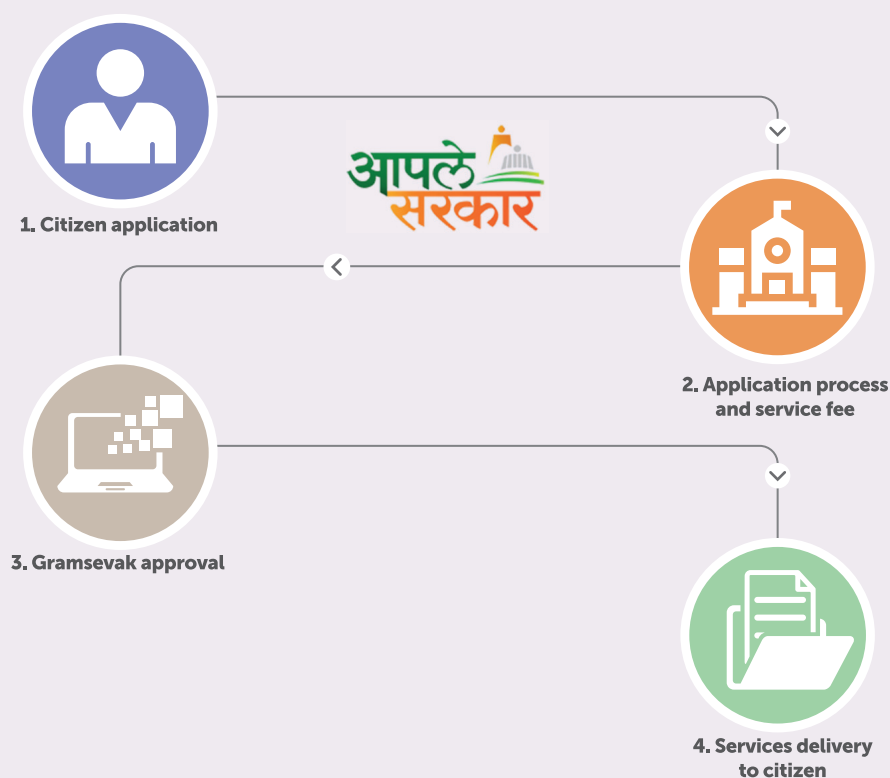
5 PROJECT PROGRESS

Quick Updates

- KCs on board count – 20,013 BMs On board Count- 351, DMs on board Count – 34 and 34 H/w Engineers.

- First version of payment system Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.

- Second version of payment system Launched in April 2019 by Hon'ble Principal Secretary, RDD.

- E-Gram soft Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.

- Govt. of Maharashtra's Farm Loan Waiver scheme - CSMSSY started in Maharashtra in the last week of July 2017. ASSK - KC received biometric devices for registration of beneficiaries after 28th July 2017. No. of beneficiary forms registered by ASSK-KCs up to 15th September 2017 - 24,80,451

- 100% Gram Panchayats have entered GPDP Plans and approved in Plan Plus for FY 2016-17 2017-18, 2018-19, 2019-20 , 2020-21 and Preparation GPDP for FY 2021-22 is in progress.

- Data Collection of Elected Representatives (Sarpanch & Upsarpanch) is Completed and Disbursment of Sarpanch , Upsarpanch Payments stared since July 2019.

- GP Employee Payment System implemented and payments disbursed for April 2018 to June 2021. Ocober 2021 payment process is ongoing

- GPDP Gram Sabha Data Entry and Action Plans Data Entry for FY 2021-22 is ongoing.

- CSC physical verification (QC) and GIS Mapping using Mobile App is Progressing towards 100%.

- Successfully implemented ASMITA program for beneficiary girls in ZP schools through ASSK Team.

- Integration of Priasoft& PFMS Started for 14th FC as well as 15 FC is in Progress.

- Implementation of m-Action Soft initiated in Maharashtra For 2017-18, 2018-19, 2019-20, 2020-21 & 2021-22.

- Encroachment Regularization Process – Data Entry and Regularization process is in progress
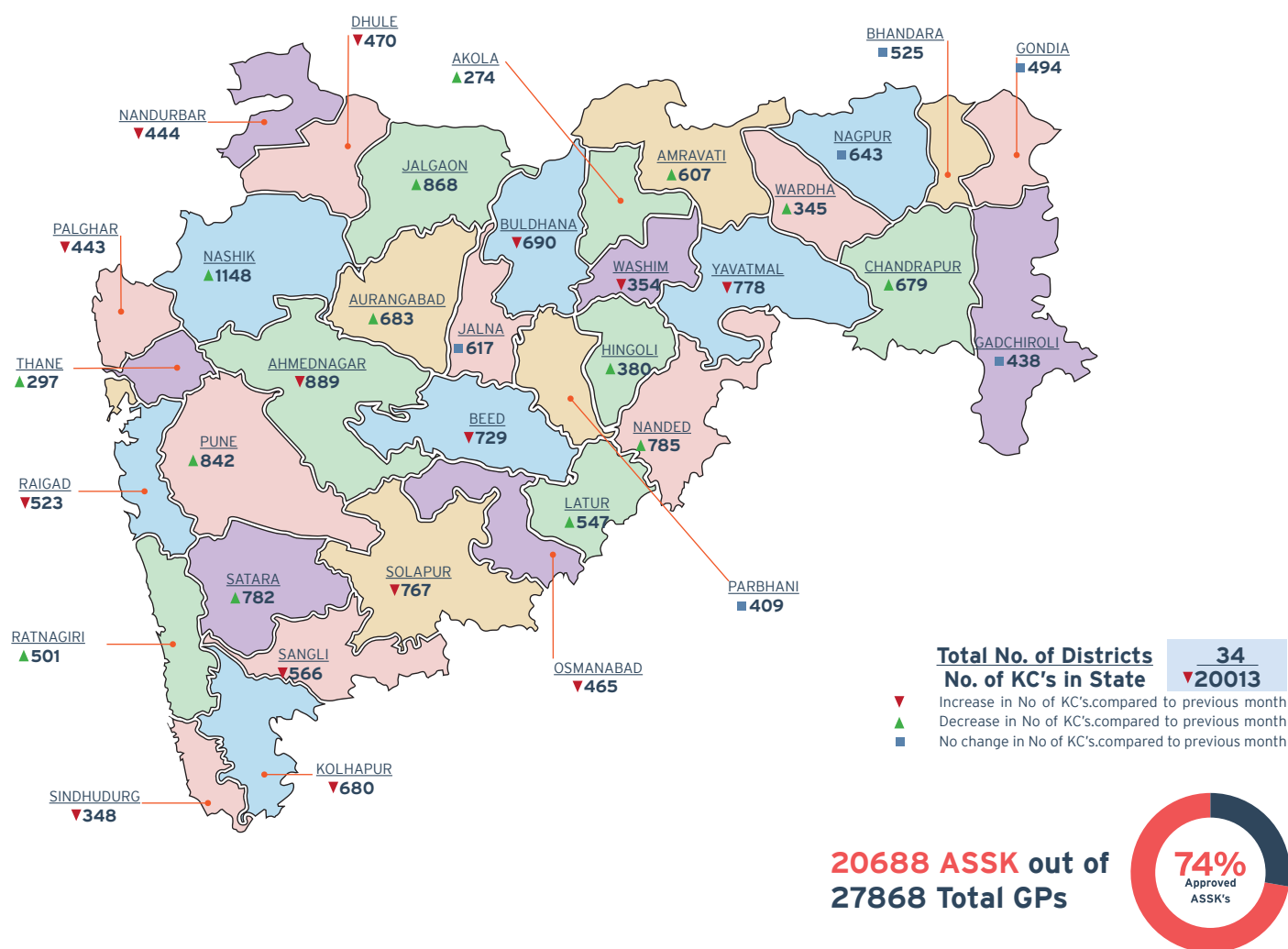
6 DEPARTMENT-WISE G2C SERVICES COUNT

DEPARTMENTS	NO OF SEVICES	DEPARTMENTS	NO OF SEVICES
1. Agriculture	11	26. Maharashtra Jeevan Pradhikaran	2
2. Agriculture Department	15	27. Maharashtra Pollution Control Board	4
3. Department Of Animal Husbandry & Dairy	10	28. Medical Education And Drug Department - AYUSH	7
4. Department Of Co-Operation, Marketing And Textiles	5	29. Medical Education And Drug Department - DMER	7
5. Department Of Fisheries	6	30. Medical Education And Drug Department	6
6. Department Of Registration & Stamps (IGR)	15	31. Minority Development Department	1
7. Directorate Of Govt. Printing And Stationary	4	32. Municipal Corporation Of Greater Mumbai	12
8. Energy - Maharashtra State Electricity	3	33. Nagpur Municipal Corporation	2
9. Distribution Co. Ltd.	3	34. Public Health Department	4
10. Energy Department	13	35. Revenue Department	16
11. Entertainment Duty Finance Department	1	36. Rural Development And Panchayat Raj Department	13
12. (Directorate Of Insurance) Finance Department	7	37. School Education And Sports Department	17
13. Sales Tax Department Services Food & Public Distribution System (PDS)	1	38. Skill Development And Entrepreneurship Department	2
14. Forest Department	10	39. Social Justice And Special Assistance Department	10
15. Ground Water Surveys And Development Agency (GSDA)	3	40. Tourism And Cultural Affairs - Directorate Of Archives	7
16. Higher And Technical Education Department	15	41. Tourism And Cultural Affairs - Gazetteers Department	1
17. Home Department	7	42. Tourism And Cultural Affairs Department	3
18. Maharashtra Maritime Board Housing Department - MHADA	12	43. Tourism And Cultural Affairs Department - MTDC	4
19. Housing Department - Mumbai Building Repairs And Reconstruction Board	4	44. Tourism And Cultural Affairs Department - P L Deshpande Maharashtra Kala Academy	2
20. Housing Department - Slum Rehabilitation Authority	4	45. Tourism And Cultural Affairs Department - Stage Performances Scrutiny Board	3
21. Industries Department	10	46. Transport Department	14
22. Labour Department	39	47. Tribal Development Department	5
23. Land Record Department	23	48. Urban Development Department	15
24. Law And Judiciary Department	3	49. Water Resources Department	10
25. Maharashtra Indl. Devp. Corp.	7	50. Women And Child Development Dept.	12
		Grand Total	**420**

7 CSC 2.0 MH STATE ASSK CENTER STATUS

As on 31 January 2022 CSC 2.0 ASSK project has 20,013 Kendra Chalaks on-board in Maharashtra who are rendering services to the rural citizens across Maharashtra. Approximately, 95.6% Grampanchayats are covered by the KCs. The process of on-boarding KCs is a continuous one since there is a regular churn of KCs.

7.1 COVERAGE MAP OF GRAM PANCHAYATS:

DHULE ▼470
AKOLA ▲274
BHANDARA ■525
GONDIA ■494
NANDURBAR ▼444
JALGAON ▲868
AMRAVATI ▲607
NAGPUR ■643
WARDHA ▲345
PALGHAR ▼443
BULDHANA ▼690
WASHIM ▼354
YAVATMAL ▼778
CHANDRAPUR ▲679
NASHIK ▲1148
AURANGABAD ▲683
JALNA ■617
HINGOLI ▲380
GADCHIROLI ■438
THANE ▲297
AHMEDNAGAR ▼889
BEED ▼729
NANDED ▲785
PUNE ▲842
RAIGAD ▼523
LATUR ▲547
PARBHANI ■409
SATARA ▲782
SOLAPUR ▼767
RATNAGIRI ▲501
SANGLI ▼566
OSMANABAD ▼465
SINDHUDURG ▼348
KOLHAPUR ▼680

Total No. of Districts __34__
No. of KC's in State ▼20013

▼ Increase in No of KC's.compared to previous month
▲ Decrease in No of KC's.compared to previous month
■ No change in No of KC's.compared to previous month

20688 ASSK out of **27868 Total GPs**

74% Approved ASSK's

7.2 COVERAGE OF GRAM PANCHAYATS:

Aaple Sarkar Seva Kendra – Total Grampanchayats In Maharashtra are 27868. Where GOM have approved **20688** ASSK – Centers. We have On-boarded **20,013** Kendra Chalak's in Maharashtra. We have covered almost all the Grampanchayats of Maharashtra, where we are Delivering Services at **99.6%** Grampanchayats of Maharashtra.

District	Block Count	Total GPs	Approved ASSK's	Number. Of KC's	Individual Centre	Cluster Centre	By Clusters Covered Grampanchayats	Total Covered Grampanchayats	Total	% Of GP Coverage
AHMEDNAGAR	14	1318	922	889	561	363	752	1313	1313	99
AKOLA	7	535	280	274	55	227	480	535	535	100
AMRAVATI	14	841	619	607	407	212	433	840	840	99
AURANGABAD	9	868	695	683	536	159	327	863	863	99.
BEED	11	1031	755	729	513	243	518	1031	1031	100
BHANDARA	7	541	529	525	517	12	24	541	541	100
BULDHANA	13	870	696	690	547	149	322	869	869	99
CHANDRAPUR	15	827	691	679	564	127	263	827	827	99
DHULE	4	541	487	470	434	54	107	541	541	100
GADCHIROLI	12	458	440	438	424	16	32	456	456	99
GONDIA	8	547	506	494	462	45	83	545	545	99
HINGOLI	5	563	397	380	249	148	314	563	563	100
JALGAON	15	1153	887	868	649	238	502	1151	1151	99
JALNA	8	779	645	617	467	179	311	778	778	99
KOLHAPUR	12	1025	736	680	499	237	526	1025	1026	100
LATUR	10	785	557	547	302	256	483	785	785	100
NAGPUR	13	768	657	646	546	111	222	768	769	100
NANDED	16	1310	792	785	385	407	924	1309	1309	100
NANDURBAR	6	595	472	444	375	105	220	595	596	100
NASHIK	15	1384	1175	1148	974	200	410	1384	1384	99
OSMANABAD	8	622	473	465	338	134	283	621	621	99
PALGHAR	8	473	458	443	443	15	30	473	473	100
PARBHANI	9	704	425	409	206	217	498	704	704	100
PUNE	13	1377	937	842	619	304	758	1377	1377	98
RAIGAD	15	810	547	523	341	206	469	810	810	100
RATNAGIRI	9	846	527	501	292	235	554	846	847	100
SANGLI	10	699	590	566	487	103	212	699	699	100
SATARA	11	1493	813	782	362	449	1131	1493	1493	99
SINDHUDURG	8	431	359	348	286	73	145	431	431	100
SOLAPUR	11	1031	795	767	556	234	468	1024	1024	99
THANE	5	431	306	297	214	93	216	430	430	100
WARDHA	8	520	350	345	188	162	332	520	520	100
WASHIM	6	491	356	354	226	130	265	491	491	100
YAVATMAL	16	1201	814	778	461	353	740	1201	1202	100
TOTAL	351	27868	20688	20013	14485	6196	13354	27839	27844	

7.3 CSC - ID CREATED FOR ASSK - ASSK - KENDRA CHALAK'S

District	ASSK's Approved	On boarded NO OF KC	KC On boarding Status (%)	Total No. of CSC and Ref. ID Created	Pending CSC ID Creation	CSC ID Created-Status (%)	MOL Services ID Activation (%)
AHMEDNAGAR	922	896	896	823	64	90	88
AKOLA	280	274	274	271	5	96	100
AMRAVATI	619	600	600	601	4	96	97
AURANGABAD	695	678	678	667	16	95	100
BEED	755	729	729	714	16	94	96
BHANDARA	529	521	521	520	2	98	100
BULDHANA	696	686	686	687	4	98	100
CHANDRAPUR	691	680	680	670	11	97	100
DHULE	487	469	469	452	14	93	92
GADCHIROLI	440	434	434	433	4	98	100
GONDIA	506	497	497	486	9	96	96
HINGOLI	397	369	369	372	2	92	95
JALGAON	887	867	867	855	14	96	97
JALNA	645	615	615	607	3	95	93
KOLHAPUR	736	687	687	670	17	91	98
LATUR	557	547	547	540	9	97	99
NAGPUR	657	650	650	630	13	97	100
NANDED	792	786	786	764	20	97	92
NANDURBAR	472	452	452	435	9	94	99
NASHIK	1,175	1133	1133	1114	36	93	100
OSMANABAD	473	464	464	462	9	96	98
PALGHAR	458	444	444	422	20	93	98
PARBHANI	425	410	410	401	9	94	94
PUNE	937	840	840	790	69	82	95
RAIGAD	547	524	524	500	23	92	100
RATNAGIRI	527	497	497	469	32	88	100
SANGLI	590	566	566	545	27	91	98
SATARA	813	777	777	737	31	92	100
SINDHUDURG	359	352	352	318	24	91	100
SOLAPUR	795	761	761	741	38	91	92
THANE	306	297	297	268	26	89	98
WARDHA	350	344	344	339	4	97	100
WASHIM	356	351	351	351	3	98	100
YAVATMAL	814	776	776	777	5	95	96
TOTAL	20688	19973	19381	19431	592		

8. TRAINING AND CAPACITY BUILDING

- RDD & CSC use Train-the-Trainer model for application training to users from the HQ to the Gram Panchayat.

- First level training is conducted for District Managers at a central location by Training Manager and Master Trainers.

- These Master Trainers conduct next level training of all applications to Govt. Officers, Block Managers & Kendra Chalaks (KC) in a phased manner.

- In order to keep their requisite technical knowledge up-to-date and also for ensuring constant familiarity of all applications, continuous training programs are provided to KCs through defined training calendar, which is tracked online.

- To enhance the management skill set and team work amongst the project management team for supervising training workshops of the team, Personality & Emotional Intelligence Development Workshops has been conducted in the system.

- To expedite the training process, e-Learning Management System is utilized, This ensures availability of learning content 24÷7, thus supporting Continuous Training

- Online PDF manuals and printed copy of the manuals is made available for continuous learning of KCs.

- 3 Orientation Programs for selected DMs and BMs have been held at YASHADA Pune till date.

Method:

The choice of method for transferring and exchanging knowledge will depend on the audience and the message. However, it is also worth noting, that knowledge is most effectively exchanged when using multiple methods.

1. Train the Trainer Method:

This method is very useful in transforming skills and knowledge. Skills/Knowledge exchange is preferable to knowledge transfer since a two-way flow of information can lead to an ongoing dialogue between knowledge producers and users and create learning opportunities for both groups.

2. Grouping of ASSK Members

Grouping of people with common interests who interact regularly to share knowledge – is one interactive delivery method that effectively initiates and sustains collaboration among a diverse group of individuals.

Grouping of ASSK Team Members:

- Project Manager
- SPMU and State Level Govt. Officials
- District Manager
- Dy. CEO and Account Officer
- Block Manager
- BDO, ABDO, TPO

- Kendra Chalak
- Gramsevak, Sarpanch
- Technical Support Executive
- Other Department Officials
- Account Executive
- HR Executive

8.1 DETAILS OF TRAINING/WORKSHOP ORGANIZED BY CSC SPV

	DATE	SUBJECT	ATTENDING
1.	28th Nov to 30th Nov 2019	ASSK Project Implementation Review Meeting	ASSK Project Implementation Review Meeting Conducted in presence of Honble Principal Secretary and RDD Officials.
2.	17th and 18th Jan 2020	PM, DM, and BM Review Meeting at Pune	Review Conducted about all NIC application,eGramsoft, Payment collection, Service Delivery,Smart Ticket Status and 7th Economic Survey.
3.	19th May 2020	PM, DM, and MT Review Meeting on Zoom VC	Review Conducted about all NIC application,e-Gramsoft, Outstanding Payment collection, CSC Service Delivery,CSC Activity Services
4.	19th May 2020	PM, DM, and MT Review Meeting on Zoom VC	Review Conducted about all NIC application,e-Gramsoft, Outstanding Payment collection, CSC Service Delivery,CSC Activity Services
5.	24th June 2020	PM's, HW,DM and MT Review Meeting on Zoom VC	Review Conducted about e-Gramsoft Offline Application, eGramsoft Data entry Reflection, New Patch File
6.	25th Sept 2020	PM's, HW,DM and MT Review Meeting on Zoom VC	Review Conducted about Oustanding Payment, CSC Id and MOL Services, e-Gramsoft Offline Application, eGramsoft Data entry Reflection,Swamitava Namuna 8 Drone survey ,eGramswaraj Application
7.	29th DEC 2020	PM's, DHE,AHE and MT Review Meeting on Zoom VC	Review Conducted on eGramsoft Application and Uploading XML File,Printer Consumables,hardware and ERP Tickets
8.	23rd Feb 2021 to 26th Feb 2021	Training and Certification PM's, DM's,ADM and MT at Pratham Arora Center for Education, Aurangabad	TISPRI Certificcation (Orientation & Assessment) Program of State Level Master Resource Person
9.	22 March 2021 to 25 March 2021	Training and Certification DM's, ADM and MT at Krushi Vidnyan Kendra, Baramat	TISPRI Certificcation (Orientation & Assessment) Program of State Level Master Resource Person. .
10.	19th May 2021	Training of ALL DM's,ADM PM's and MT on ZOOM VC	Training on Digipay,Insurance and Covid-19 app by CSC team
11.	27th May 2021	Review of DyCEO ALL DM's,ADM PM's and MT on ZOOM VC	Review and Training on PFMS integration,eGramswaraj, CSC Services,Pyament collection, GST and TDS
12.	16th June2021	Review Meeting of DM, ADM, MT and PM On ZOOM VC	Review On Resource Project Status,PFMS DSC Integration,Resource bank account opening, New GP to ZP collection and Old outstanding, Training and meeting upload status

DATE	SUBJECT	ATTENDING
13. 22nd June 2021	Discussion and Review of Hon. Add. Chief Secretary (RDD), CEO,DM,PM, Implementation Team On ZOOM VC	Discussion and Review on Year book/Day book closing and DSC Registration of Checker Maker at all Layers (GP, PS and Zp)
14. 15th and 16th July 2021	Training of DM,MT and PM With NIC and MOPR on ZOOM VC	Training of GP Profile,Planning, Reporting,Accounting(DSC Management,Vendor Management and FTO Management)
15. 28th July 2021	Discussion and Review of DM,MT and HE on ZOOM VC	Discussion and Review on Data entry for ONE GOV Page and MSEB Google Form,Resources project attendance, data entry for GST Project,ZP and PS PFMS integration
16. 6th August 2021	Discussion and Training With DM,MT and PM	Discussion and Training of Year Book Closing for ZP and PS.
17. 9th August 2021	Meeting and Training with Dy.CEO, DM,PM RDD Team and MT	Training and Meeting of Citizen Charter and Rashtragaan Activity
18. 01 September 2021	Training Meeting EGS Closing and PFMS	VC Review Meeting in the presence of DM, HE,BM & MT
19. 02 September 2021	Topics GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of DM,HE & BM on topics
20. 02 September 2021	EGS GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of DM,HE & BM on topics.
21. 02 September 2021	EGS GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of BM, KC on topics.
22. 02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
23. 02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
24. 02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
25. 03 September 2021	Training Meeting EGS Closing and PFMS	Training With Bdo EVOP Sarpacnh ,GS,BM,MT
26. 03 September 2021	EGS Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Review Meeting All DMs and PM,HE,MT
27. 06 September 2021	Training Meeting EGS Closing and Issues	Training Meeting with DM,EVOP, BM , MT
28. 07 September 2021	Training Meeting EGS Transfer & Deduction	Training Meeting withDyceo sir ,CAFO Sir, PS Account Officers,Dm,PM,Swami sir

DATE	SUBJECT	ATTENDING
29. 15 September 2021	EGS GP Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Google Meet Review Meeting in the presence of DM,ADM,HE,BM & MT on topics
30. 16 September 2021	EGS Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Zoom VC Review Meeting in the presence of DM, HE,BM & MT
31. 17 September 2021	ERP Onboarding and Payment issue	Meeting With All Dms and PM
32. 17 September 2021	EGSGP Profile, Panchayat Charter, Indiaat75.	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
33. 18 September 2021	ERP Onboarding and Payment issue	Review Meeting All DMs and PM,HE,MT
34. 20 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
35. 21 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
36. 22 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
37. 24 September 2021	EGS Transfer & Deduction	Zoom VC Training Meeting with DM,CAFO Sir, PS Account Officers, BM
38. 28 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
39. 29 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
40. 18 October 2021	Divisional review meeting, at Nagpur, Jilha parishad ZP	Review meeting in the presence of PM, DM, HE, BM, MT
41. 20 October 2021	Divisional review meeting at Amravati, Jilha parishad ZP	Review meeting in the presence of PM, DM, HE, BM, MT
42. 27 October 2021	Divisional review meeting at Nashik, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
43. 8 November 2021	Divisional review meeting at Latur, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
44. 16 November 2021	Divisional review meeting at Jalna, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
45. 19 November2021	Divisional review meeting at Thane, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
46. 09 December 2021	Division Aurangabad review meeting Online	Review meeting in the presence of PM, DM, HE, MT

	DATE	SUBJECT	ATTENDING
47.	21 December 2021	Division Nagpur review meeting Online	Review meeting in the presence of PM, DM, HE, MT
48.	22 December2021	Division Amravati review meeting Online	Review meeting in the presence of PM, DM, HE, MT
49.	27 December 2021	Division Latur review meeting Online	Review meeting in the presence of PM, DM, HE, MT
50.	06 January 2022	Maha One Gov	Review meeting in the presence of PM, DM, HE, BM, MT
51.	17 January 2022	Cultural Activity Survey	Training in the presence of PM, DM, HE, BM, MT
52.	19 January 2022	Training Management Portal	Training in the presence of PM, DM, RGSA Team,MT
53.	25 February 2022	Divisional review meeting At Palghar, Jilha Parishad.	RGSA Review meeting in the presence of CEO, Dy CEO

*For Old Training Details Kindly Visit https://mh.gov2egov.com

8.2 NUMBER OF TRAININGS CONDUCTED AT DISTRICT AND BLOCK LEVEL – MONTH WISE STATUS

Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
2020	25.	Jan	91	82	23	490	609
	26.	Feb	57	40	12	390	499
	27.	Mar	42	10	6	194	252
	28.	Apr	2	1	0	0	3
	29.	May	5	11	2	85	103
	30.	June	14	17	5	156	192
	31.	July	48	41	16	258	363
	32.	Aug	26	29	4	194	253
	33.	Sept	53	50	7	291	401
	34.	Oct	24	28	8	241	301
	35.	Nov	41	34	3	191	269
	36.	Dec	60	40	12	418	530
2021	37.	Jan	49	53	12	412	526
	38.	Feb	20	26	5	189	240
	39.	Mar	91	88	14	547	740
	40.	Apr	43	33	3	335	414
	41.	May	48	39	9	353	449
	42.	June	38	25	2	222	287
	43.	July	35	34	2	273	344
	44.	Aug	32	28	0	240	300
	45.	Sept	83	69	12	470	634
	46.	Oct	58	43	4	463	568
	47.	Nov	36	29	1	289	355
	48.	Dec	57	55	8	541	661
	TOTAL		2994	2799	708	13021	19522

Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
2022	49.	Jan	76	83	14	583	756
	50.	Feb	4	42	15	367	489
	51.	Mar	86	69	17	579	751
	TOTAL		3221	2933	754	14550	21518

*For years 2018-2019 Kindly Visit https://mh.gov2egov.com

8.3 TRAINING AGENDA Q4 2022

- Training Management Portal (TMP)

- eGramswaraj PFMS Integration Training at Block Level (KYC)

- Egramswaraj PFMS ICICI Bank Integration (Troubleshooting – Activation of New AC)

- MahaOnegov (Update GP Profile, Basic Amenities, Photos Uploading)

- Egramsoft Upload Station – (One Gov GP)

- Digital Seva Portal - B2C & G2C Services Delivery.

- MOL and Service Plus Services Delivery

- Regarding GP Employee Payment GPF A/C Rejection.

- GPDP-Online Plan Uploading & (100%) Data Entry

- Action Soft & M-action Soft – Progress

- Voucher Entry, Month Book Closing

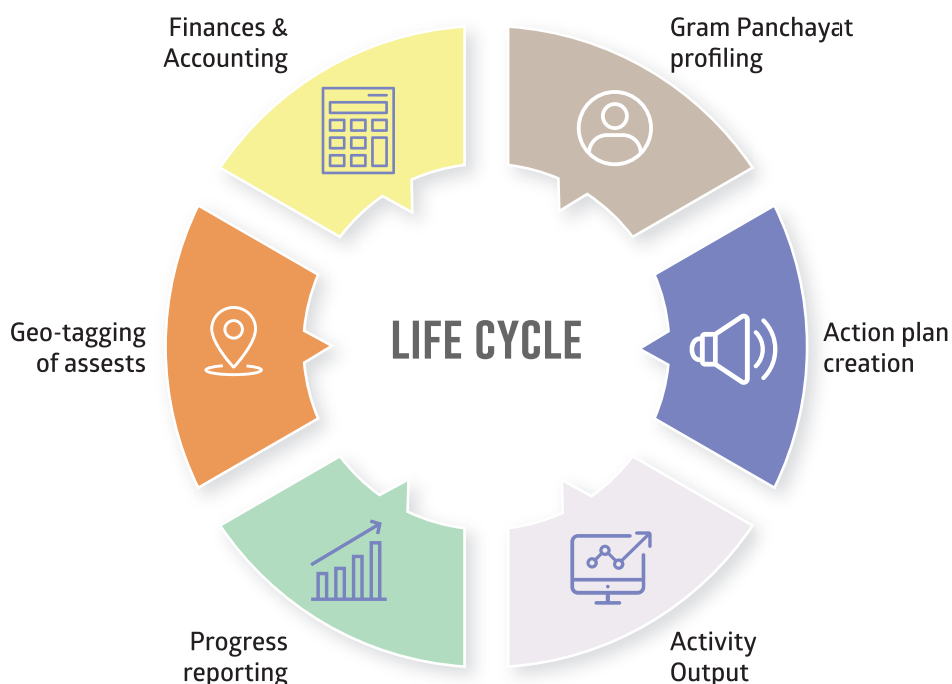- Gram Manchitra (GIS Application)7. MOL and Service Plus Services Delivery
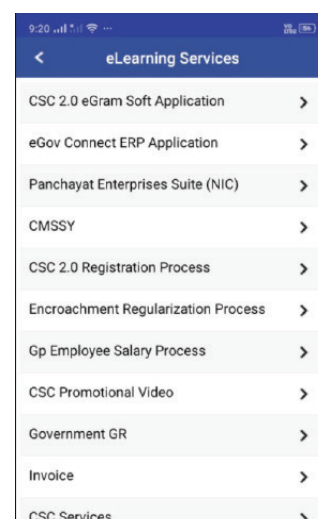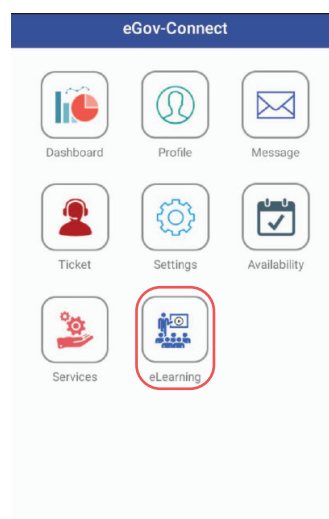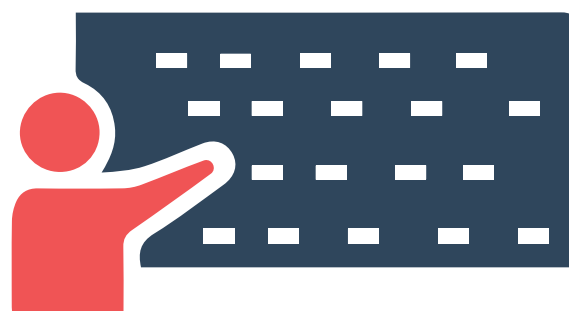
Training Material Available on this web site
https://mh.gov2egov.com
& mobile app eGov-connect

9 PANCHAYAT ENTERPRISE SUITE (PES):

The Ministry of Panchayati Raj (MoPR) has undertaken e-Panchayat Mission Mode Project (e-Panchayat MMP) with a view to introduce and strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country and build associated capacities of the PRIs for effective adoption of the e-Governance initiative. Under this project, Panchayat Enterprise Suite (PES) has been conceptualized which comprises 11 Core Common applications. At present, Panchayat Enterprise Suite has been deployed/operational with 10 Core Common Applications and GIS layer module is under conceptualization. The operational modules includes LGD (Local Government Directory), Area Profiler (Socio-economic & general details), Plan Plus (to strengthen Decentralized & Participatory Planning), PriaSoft (Panchayati Raj Institutions Accounting Software for Gram Panchayat Accounting), Action Soft (Works/scheme implementation Monitoring System), NAD (National Asset Directory), Service Plus (To facilitate Service Delivery), Social Audit, Training and National Panchayat Portal (Dynamic Website of Panchayats).

9.1 EGRAMSWARAJ – SIMPLIFIED WORK BASED ACCOUNTING APPLICATION FOR PANCHAYATI RAJ

To strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country, Ministry of Panchayati Raj (MoPR) has launched eGramSwaraj, a user friendly web-based portal. eGramSwaraj aims to bring in better transparency in the decentralised planning, progress reporting and work-based accounting.

Finances & Accounting · Gram Panchayat profiling · Geo-tagging of assests · LIFE CYCLE · Action plan creation · Progress reporting · Activity Output

PANCHAYAT ENTERPRISE SUITE (PES): APPLICATIONS

First enterprise suite for Government entity that attempts to address the core common Governance function of Panchayat under e-panchayat Mission Mode Project of MoPR

LGD

Captures details of local governments and assigns unique code

Panchayat Profile

Captures the geographics, demographic, Socio-economic profile of rural and urban local bodies

Planning

Facilitatess planning of Government Institutions such as panchayats, urban local bodies and line departments in preparing Annual Action Plan

Reporting

Facilitates monitoring physical and financial progress of works taken up under annual Action Action Plan.

Asset Geo Tagging

Captures details of assets created / maintained; helps to avoid duplication and provide for O&M

Accounting

Captures receipt and expenditure details through voucher entries and automatically generates 8 MAS reports for PRIs

Audit Online

Facilitates Online/Offline Audit of Government Institutions such as urban local bodies, rural local bodies etc.

NPP

Facilitates sharing of information in public domain for each Panchayat

Training Mgmt.

Facilitates and addresses the training management needs of the government organizations

Service Plus

A dynamic metadata-based service delivery portal that caputres the complete definition of a service

9.1 PANCHAYAT ENTERPRISE SUITE: STATUS REPORT AS ON 28 FEBRUARY 2022

District	Total GPs	Total no. of KC	Area Profiler FY 2021-22	Plan Plus - Activity Count (FY 2020-21)	Action Soft (Number of works Taken) (FY 19-20)	Priasoft Voucher Entry Report (FY 2020-21(1 April 2020 to Till Date)	Geo-Tagging (m- Action Soft) (1 Jan 2020 to Till Date	"Panchayat Portal (FY 2020-21)(1 Jan 2020 to Till Date)"	Total DATA ENTRY IN PES APPLICATION	Total DATA ENTRY IN PES APPLICATION	Rank
Bhandara	541	525	541	541	144	225695	539	541	228001	173	1 ▲
Nagpur	768	646	768	768	604	243662	761	759	247322	170	2 ▼
Gadchiroli	458	438	458	458	322	113753	448	458	115897	139	3 ▲
Gondia	547	494	547	545	24	129681	352	545	131694	128	4 ▲
Raigad	810	523	810	809	204	178471	758	794	181846	118	5 ▼
Pune	1377	842	1383	1374	439	291986	948	1382	297512	117	6 ▲
Wardha	520	345	520	520	403	106656	518	520	109137	117	7 ▼
Palghar	473	443	473	472	233	91318	405	473	93374	112	8 ▼
Ratnagiri	846	501	846	846	155	163250	588	846	166531	112	9 ▼
Sindhudurg	431	348	431	431	47	81472	238	429	83048	110	10 ▲
Amravati	841	607	841	841	262	156465	790	831	160030	109	11 ▲
Kolhapur	1025	680	1025	1024	225	187870	713	964	191821	105	12 ▲
Thane	431	297	430	430	213	77323	396	396	79188	103	13 ▼
Chandrapur	827	679	827	825	172	147874	739	808	151245	99	14 ▲
Sangli	699	566	699	699	121	117899	387	129	119934	89	15 ▲
Nashik	1384	1148	1384	1384	419	224610	1305	1384	230486	88	16 ▼
Jalgaon	1153	868	1153	1150	55	184392	624	1148	188522	86	17 ▲
Satara	1493	782	1493	1489	99	238151	1247	1414	243893	85	18 ▲
Dhule	541	470	541	541	234	71500	534	540	73890	84	19 ▼
Ahmednagar	1318	889	1318	1317	293	169038	858	1318	174142	74	20 ▲
Aurangabad	868	683	867	865	132	109023	655	835	112377	71	21 ▼
Solapur	1031	767	1027	1014	243	125557	793	1023	129657	69	22 ▼
Latur	785	547	785	785	164	81912	723	785	85154	63	23 ▲
Yavatmal	1201	778	1201	1201	293	108319	1143	1201	113358	62	24 ▲
Akola	535	274	535	535	66	48162	486	446	50230	62	25 ▲
Buldhana	870	690	870	819	215	74603	754	853	78114	53	26 ▲
Osmanabad	622	465	622	622	88	50592	414	599	52937	48	27 ▲
Jalna	779	617	779	777	161	56967	774	778	60236	48	28 ▲
Hingoli	563	380	563	563	85	36359	437	428	38435	46	29 ▲
Nandurbar	595	444	595	595	229	37089	522	595	39625	42	30 ▼
Parbhani	704	409	704	703	130	37718	408	518	40181	34	31 ▲
Nanded	1310	785	1310	1308	384	67496	1123	1306	72927	31	32 ▼
Washim	491	354	491	491	99	23352	420	491	25344	29	33 ▲
Beed	1031	729	1031	1018	230	43078	816	540	46713	26	34 ▲
Total	27868	20013	27868	27760	7187	4101293	22616	26077	4212801		

10 E-GRAM SOFT - INFORMATION ABOUT APPLICATION SOFTWARE AND SERVICES PROVIDED

E-Gram Soft is the application software for automating all the routine work and administrative processes of Gram Panchayat Institutions in Maharashtra. The rules built into E-Gramsoft are as per the Maharashtra Gram Panchayat Lekhasahita, 2011. This software is developed considering the importance and needs of Gram Panchayat work. E-Gramsoft covers all the sample structure as per the above Act for financial transactions and also all types of record maintenance. E-Gramsoft also facilitates the creation and maintenance of registers, issuance of certificates (services) and consolidates many other required information like Basic Amenities etc.

10.1 MODULES IN E-GRAM SOFT

- Citizen services
- Panchayat Registers
- Panchayat Accounting
- Employee Information

- Property Information
- Meeting Management
- Dead stock/ inventory
- Support and Help

List of Citizen Services (Gram Panchayat Services (G2C))

- Property Certificate N8 Application
- Residence Application
- Electric NOC Application
- No Dues Application
- Toilets application
- Construction Permission Application
- Birth Certificate Application
- Death Certificate Application
- Marriage Certificate Application
- BPL Application
- Business NOC Application
- Leaving Application
- NOC Birth death no Information Application

- No Benefit Application
- Character Application
- Water Connection Application
- Unemployment Application
- Property Diversion Certificate Application
- Proof of Age Scheme Application
- Children Application
- Family Application
- Non-government Application
- Widow Application
- Caste Application
- Water utilization Application
- Beer shop NOC Application

10.2 LIST OF OTHER REGISTERS

- Birth register
- Death register
- Marriage register
- Families under M.G. NREGA
- B.P.L register
- Inward Outward register

- Petty cashbook demand
- Notice register.
- Monthly meeting register.
- Gram Sabha registers.
- Special water connection registers.
- Lease/Rental property register.

10.3 FEATURES OF SOFTWARE:

- Functions as per the Maharashtra Gram Panchayat Lekhasahita 2011.

- This software operate in the off-line mode and data of all the Gram Panchayats is consolidated in the Master Database through data upload centres.

- There are three types of users – Sachiv (Secretary), CSC Operator (KC) and elected members. Admin user is Sachiv and data which was entered by CSC operator is validated only by the Gramsevak (Panchayat Secretary).

- For citizen services only valid data is used

10.4 MONTHLY PROGRESS REPORTS:

E-GramSoft also provides 1 to 22 MPRs – Monthly Progress Reports, which can be used for monthly review meetings. These reports are accessed by Block Development Officer (BDO), Asst. BDO at Block Level. Simultaneously, Officials at the District and State Level can also access these reports. These reports reduce the time required of all the stakeholders of Rural Development Department for compilation.

LIST 1 TO 22 MONTHLY PROGRESS REPORTS (MPRS)
1. District - Village Development Fund - Demand and Recovery Report
2. District - Village Development Fund - Debt Allocation Report
3. District - Village Development Fund - Loan Demand and Recovery Report
4. Mobile Tower Tax Levy and Recovery Report
5. Polluted Water Test/Samples Report
6. TCL Test Report
7. Village Development Fund - Expenditure of 15 % Amount for Backward Classes
8. Village Panchayat Audit Report
9. Village Panchayat Audit Objection and its Reply Report
10. Village Panchayat ER - Vacant Sheet Details
11. Village Panchayat Employee - Report
12. Village Panchayat Fund - Expenditure of 15 % Amount for Backward Classes
13. Village Panchayat Fund - Expenditure of 15 % Amount for Womens and Child Development
14. Village Panchayat Fund - Expenditure of 03 % Amount for Handicapped Person
15. Village Panchayat - Gramsabha Report
16. Village Panchayat Monthly Meeting Report
17. Village Panchayat Other Funds Recovery Report (Rent, Business Rent etc)
18. Village Panchayat Suspected Cases And Suspected Amount Recovery Report
19. Village Panchayat Tax Recovery Report
20. Village Panchayat Water Tax Collection/Recovery Report
21. Water Purification by TCL Powder - Utilization Report
22. Windmill Tax Levy and Recovery Report

10.5 LIST OF 1 TO 33 FORMATS (AS PER LEKHASANHITA 2011):

FORMAT NO.	NAME OF THE FORMAT	FORMAT NO.	NAME OF THE FORMAT
Format 1	Budget - Book	Format 18	Petty cash book
Format 2	Supplementary budget Cash book	Format 19	Persons who work on the muster
Format 3	Annual Deposit Register of grants	Format 20 A	a. Estimate of the work register
Format 4	Panchayat allowance and liability	Format 20 K	k. Measurements Book
Format 5 a	Cashbook	Format 20 KH	Work payment
Format 5 K	Daily Cashbook	Format 20 KH1	Work payment
Format 6	Classification Register	Format 21	Salary Payment
Format 7	General Receipt	Format 22	Fixed Asset
Format 8	Assessment Register	Format 23	Road Register
Format 9 a	Yearly Demand	Format 24	Land register
Format 9 K	Demand bill	Format 25	Investment Register
Format 10	Taxes and fees	Format 26	Receipt and Exp. Register
Format 11	Retail demand register	Format 27	Audit Objection Monthly Statement
Format 12	Expenses Voucher	Format 28	Backward class 15% and 10% of women of child welfare
Format 13	Employee List	Format 29	Loan Register
Format 14	Stamp Register	Format 30	Audit Objections - Register
Format 15	Stock Register	Format 31	Travel Allowance Payments
Format 16	Dead stock Register	Format 32	Cash Refund Voucher
Format 17	Loan and deposit register	Format 33	Tree /Plantation Register

10.6 E-GRAMSOFT INSTALLATION & DATA DIGITIZATION STATUS

We have started installation of e-Gramsoft in the Month of May 2017. In first Phase we have completed Primary Grampanchayat's installation and then after we moved to Clusters and its Covered Grampanchayt's eGram Soft Data Entry Till 28 February 2022 :

District	Total GPs	eGram Soft InstalledGP	Namuna 8 Count	Namuna 9 Count	Total Other Data Entry Namuna Count	eGramsoft Data Entry Total	Average Data Entry/ GP	Rank
Sangli	699	688	672468	1819423	336237	2828128	4046	1
Kolhapur	1025	1025	697697	1448721	1231674	3378092	3296	2
Pune	1377	1364	990521	1654082	1842225	4486828	3258	3
Sindhudurg	431	420	308509	392849	623685	1325043	3074	4
Nagpur	768	767	445692	648872	1133880	2228444	2902	5
Bhandara	541	541	298913	386759	785568	1471240	2719	6
Thane	827	820	322255	447733	384173	1154161	2678	7
Chandrapur	431	430	379013	607964	1215549	2202526	2663	8
Satara	1493	1487	760869	1474552	508404	2743825	1838	9
Raigad	810	800	612134	550514	165836	1328484	1640	10
Gadchiroli	458	456	180341	228325	333570	742236	1621	11
Yavatmal	1201	1193	517231	556102	672337	1745670	1454	12
Palghar	473	472	478868	185216	19120	683204	1444	13
Ahmednagar	1318	1310	720676	713940	250650	1685266	1279	14
Buldhana	870	868	505183	466249	56090	1027522	1181	15
Amravati	841	838	496889	327973	128657	953519	1134	16
Ratnagiri	846	830	502108	250735	160962	913805	1080	17
Nashik	1384	1374	751874	556253	135111	1443238	1043	18
Aurangabad	868	861	334104	360860	144239	839203	967	19
Solapur	1031	1023	456276	362260	78842	897378	870	20
Wardha	520	513	196482	187643	31044	415169	798	21
Jalna	779	776	266813	214891	123284	604988	777	22
Latur	785	779	276237	264381	43033	583651	744	23
Beed	1031	1021	381368	323001	45627	749996	727	24
Nandurbar	595	587	236260	126935	42561	405756	682	25
Osmanabad	622	618	188321	202717	31887	422925	680	26
Akola	535	528	209353	120783	13241	343377	642	27
Gondia	547	543	197286	102751	49741	349778	639	28
Washim	491	491	252533	46159	3842	302534	616	29
Hingoli	563	553	131033	111475	10839	253347	450	30
Jalgaon	1153	1142	343205	101146	59771	504122	437	31
Nanded	1310	1306	311052	188987	60497	560536	428	32
Dhule	541	541	115430	34865	7230	157525	291	33
Parbhani	704	629	88429	43890	2398	134717	191	34
	27868	27594	13625423	15509006	10731804	39866233		

10.7   PAPERLESS GRAM PANCHAYAT PLAN:

As per Mumbai Gram Panchayat Act 1958 and Lekhasanhita 2011 – all the Gram Panchayats of Maharashtra were maintaining their records in physical form. Hon'ble Principal Secretary – Shri Aseem Gupta Sir (IAS) took the initiative of transforming the maintenance of Gram Panchayat records into digitized format. Accordingly, directions were issued to all the functionaries of Gram Panchayats to make the GPs paperless, that is to transform the present Gram Panchayats into Paperless Gram Panchayats. Thus, as per the guidelines issued by Rural Development Department, Government of Maharashtra, the process of transforming all the physical records of Gram Panchayats into digitized format by using e-Gramsoft application software was started. Maharashtra is the pioneering state which is progressing rapidly towards the creation of Paperless Grampanchayats.

Data Digitization of physical records of 1 to 33 registers / formats is in Progress. All other records of Gram Panchayats are being transformed into digitized format in offline e-Gramsoft application. Entire data saved in off-line application is being synchronized on ERP application by using Upload Station tool.

Once the digitization of physical records is completed, then Gram Panchayats are declared as Paperless Gram Panchayats. Subsequent to the transformation of these Gram Panchayats into Paperless Gram Panchayats, the old physical records are sealed in due course. This Paperless GP drive will help all GPs to save expenditure on stationary as well as space and time required for the storage of physical records. Data digitization and consolidation will also benefit all the stakeholders of PRI, who will be able to monitor transactions of the Gram Panchayats on a day-to-day basis.

10.8   PAPERLESS GRAMPANCHAYATS STATUS AS UPTO 30 NOVEMBER 2021

Sr. No	District Name	Paperless GP Count	Sr. No.	District Name	Paperless GP Count
1	Ahmednagar	213	18	Nanded	210
2	Akola	155	19	Nandurbar	98
3	Amravati	545	20	Nashik	322
4	Aurangabad	371	21	Osmanabad	116
5	Beed	165	22	Palghar	12
6	Bhandara	120	23	Parbhani	1
7	Buldhana	50	24	Pune	543
8	Chandrapur	373	25	Raigad	45
9	Dhule	40	26	Ratnagiri	40
10	Gadchiroli	292	27	Sangli	70
11	Gondia	215	28	Satara	410
12	Hingoli	30	29	Sindhudurg	87
13	Jalgaon	80	30	Solapur	432
14	Jalna	201	31	Thane	34
15	Kolhapur	6	32	Wardha	207
16	Latur	210	33	Washim	120
17	Nagpur	220	34	Yavatmal	315
				Total	6329

11 ABOUT ERP – HCM SOLUTION AND MOBILE APP

ERP: Enterprise Resource Planning system is a fully integrated business management system covering functional areas of an enterprise like Logistics, Production, Finance, Accounting and Human Resources. It organizes and integrates operation processes and information flows to make optimum use of resources such as men, material, money and machine. For the ASSK project, CSC SPV has implemented the Human Capital Management module (HCM) which considers CSC SPV's human resources as Human Capital. CSC SPV's HCM for the ASSK project - https://mh.gov2egov.com is a single window solution which includes Talent Acquisition (Recruitment), Talent Management etc. It helps

• To manage, maintain, monitor and guide this enormous team of over 20,000+ human resources, CSC has developed and implemented the specialized HCM tool which maintains all details of the project's activities.

• To handle all types of activities like registration of candidates, selection of candidates, payments to candidates, data entry in different applications, targets/work orders, online monitoring and all types of MIS /Dashboards.

• With the perspective of Digital India, E-Gov connect Mobile App is provided to all the users of this ERP.

• Through his / her Android phone, the User can login and check his performance, payment status, profile update, send SMSes to his / her team, raise queries online etc.

• The ERP-HCM Application and "e-Gov-Connect" Mobile app are available to Govt. Officials at State Level, District Level, Block Level and Gram Panchayat level for day to day information accessibility.

11.1. ERP WALK THROUGH: https://mh.gov2egov.com

One can access the ERP by using the Registered User Id and Password, where he/she will be able to access following modules:

Modules of ERP:

1. HRMS Module

2. ASSK Invoice Module

3. Dashboards Module4. Reports Module (MPRs)

5. E Learning – Training Material Module

6. Smart Tickets Module

7. E Gram Soft – MIS Module

8. Elected Member Details Module

9. GP Employee – Salary Process
10. Encroachment Regularization process

11. Graphical Dashboard

11.2. MONITORING OF ASSK OPERATIONS USING ERP:

1. Login with Registered User ID – Password - Click on Dashboard Menu and access Dashboards available in your login

HRMS Dashboard:aa

12. GP EMPLOYEE PAYMENT SYSTEM

Payments to the contractual employees of Gram Panchayats used to be delayed by several months. RDD has taken the initiative of depositing the State Government's share of the Gram Panchayats' Employees payments to their bank accounts in a timely manner every month. CSC SPV has deployed GP Employees Payment Module for processing GP EMP Payment Bills. Govt. of Maharashtra has released payments from April 2018 to February 2022. March 2022 payment process is ongoing

District wise Employee Details:

▼ Decrease in No of rank compared to previous month
▲ Increase in No of rank compared to previous month

Sr. No.	District	Total Kushal Employee	Total Akushal Employee	Total Ardhkushal Employee	Total No. of Employee	
1	Ahmednagar	381	1294	1077	2752	▲
2	Akola	56	453	245	754	▼
3	Amravati	116	731	488	1335	▲
4	Aurangabad	155	785	720	1660	▲
5	Beed	101	980	706	1787	▲
6	Bhandara	53	477	249	779	▲
7	Buldhana	128	789	608	1525	▲
8	Chandrapur	66	779	383	1228	▲
9	Dhule	141	527	468	1136	▼
10	Gadchiroli	48	428	272	748	▼
11	Gondia	33	488	223	744	▲
12	Hingoli	41	503	355	899	▲
13	Jalgaon	232	1064	866	2162	▲
14	Jalna	88	635	700	1423	▲
15	Kolhapur	276	1023	781	2080	▲
16	Latur	120	633	701	1454	▲
17	Nagpur	109	604	593	1306	▲
18	Nanded	138	1214	889	2241	▲
19	Nandurbar	94	575	393	1062	▲
20	Nashik	312	1309	1019	2640	▲
21	Osmanabad	107	571	406	1084	▲
22	Palghar	170	467	229	866	▲
23	Parbhani	70	573	503	1146	▲
24	Pune	332	1271	812	2415	▼
25	Raigad	184	765	404	1353	▼
26	Ratnagiri	81	810	451	1342	▼
27	Sangli	222	645	478	1345	▲
28	Satara	193	1100	1069	2362	▲
29	Sindhudurg	49	415	283	747	▲
30	Solapur	289	944	723	1956	▲
31	Thane	100	418	234	752	▲
32	Wardha	43	483	318	844	▼
33	Washim	45	435	243	723	▲
34	Yavatmal	85	948	667	1700	▲
	Grand Total	4658	25136	18556	48350	

13. DISTRICT WISE ENCROACHMENT REPORT
31 MARCH 2022

Sr. No.	District	Total Block	Total GP	Encroachment Data Entry Counts	Encroachment Approved Data Entry	Encroachment Unapproved Data Entry	Encroachment Data Entry Awaited
1	Ahmednagar	14	1318	19547	1253 2	342	6673
2	Akola	7	535	5820	5498	34	288
3	Amravati	14	841	8106	7768	97	241
4	Aurangabad	9	868	25685	23160	585	1940
5	Beed	11	1031	24933	21371	202	3360
6	Bhandara	7	541	21044	20737	170	137
7	Buldhana	13	870	39957	36902	511	2544
8	Chandrapur	15	827	13869	12540	167	1162
9	Dhule	4	541	19325	18501	288	536
10	Gadchiroli	12	458	1731	1642	9	80
11	Gondia	8	547	3475	3444	17	14
12	Hingoli	5	563	13494	12876	85	533
13	Jalgaon	15	1153	56130	47203	485	8442
14	Jalna	8	779	19078	18246	193	639
15	Kolhapur	12	1025	33083	30446	353	2284
16	Latur	10	785	23599	22388	521	690
17	Nagpur	13	768	45583	44361	712	510
18	Nanded	16	1310	9214	7660	313	1241
19	Nandurbar	6	595	6083	5694	34	355
20	Nashik	15	1384	27266	25449	801	1016
21	Osmanabad	8	622	16135	15601	52	482
22	Palghar	8	473	5346	5317	12	17
23	Parbhani	9	704	6096	5962	76	58
24	Pune	13	1377	42671	39346	588	2737
25	Raigad	15	810	11202	8461	133	2608
26	Ratnagiri	9	846	887	794	7	86
27	Sangli	10	699	14019	12025	115	1879
28	Satara	11	1493	15282	14401	420	461
29	Sindhudurg	8	431	1114	1055	2	57
30	Solapur	11	1031	51922	48964	403	2555
31	Thane	5	431	7344	7146	77	121
32	Wardha	8	520	116544	92296	1246	23002
33	Washim	6	491	23957	23174	391	392
34	Yavatmal	16	1201	16792	15822	100	870
	TOTAL	351	27868	746333	668782	9541	68010

14. DISTRICT WISE GP SARPANCH AND UPSARPANCH MANDHAN FOR 31 MARCH 2022

Sr. No.	District	Total Block	Total GP	Total no. of Sarpanch	ETotal no. of Sarpanch Salary	Total no. of Upsarpanch	Total no. of Upsarpanch Salary
1	Ahmednagar	14	1313	1308	1192	1483	1171
2	Akola	7	535	518	446	483	384
3	Amravati	14	840	827	757	808	699
4	Aurangabad	9	862	813	726	796	677
5	Beed	11	1031	970	819	923	720
6	Bhandara	7	541	525	509	526	484
7	Buldhana	13	869	858	750	877	701
8	Chandrapur	15	828	730	659	701	637
9	Dhule	4	541	465	400	487	354
10	Gadchiroli	12	456	400	372	385	358
11	Gondia	8	545	545	507	548	484
12	Hingoli	5	563	506	453	502	449
13	Jalgaon	15	1151	1073	896	1064	800
14	Jalna	8	778	733	656	739	588
15	Kolhapur	12	1026	1055	936	1373	826
16	Latur	10	785	756	645	716	592
17	Nagpur	13	769	753	704	768	691
18	Nanded	16	1309	1138	969	1076	914
19	Nandurbar	6	596	230	175	214	167
20	Nashik	15	1384	1059	945	1170	856
21	Osmanabad	8	622	594	535	570	517
22	Palghar	8	473	166	122	167	0
23	Parbhani	9	704	651	575	624	533
24	Pune	13	1377	1354	1103	1633	977
25	Raigad	15	810	828	691	1017	599
26	Ratnagiri	9	847	754	657	739	632
27	Sangli	10	699	708	626	841	541
28	Satara	11	1493	1363	1248	1552	1263
29	Sindhudurg	8	431	428	380	459	347
30	Solapur	11	1023	1005	845	994	754
31	Thane	5	430	286	234	290	226
32	Wardha	8	520	520	477	506	446
33	Washim	6	491	497	425	512	386
34	Yavatmal	16	1202	1032	918	996	880
	TOTAL	351	27844	25448	22352	26539	20653

# 15. SERVICES DELIVERED STATUS: (AS ON 31 MARCH 2022)

District	Block Count	Total GPs	Total No. of KCC	Services Plus (1 to 19 Services)	e Gram Soft (1 to 19 Services)	SERVICES CSC B2C	MOL RTS (Services)	Services MOL 420+	Total Services Delivered	GP Average Services Delivered	Rank
Jalna	8	779	617	206205	93644	2109	9020	350819	661797	850	1
Beed	11	1031	729	366070	82524	4321	4378	218114	675407	655	2
Bhandara	7	541	525	84120	52230	6505	7370	148717	298942	553	3
Wardha	8	520	345	187895	27728	1158	2749	65975	285505	549	4
Aurangabad	9	868	683	141471	117693	2334	6316	163564	431378	497	5
Amravati	14	841	607	233037	55541	2511	8928	103166	403183	479	6
Chandrapur	15	827	679	81167	77474	7635	6963	183388	356627	431	7
Nashik	15	1384	1148	339694	94686	4356	4635	109958	553329	400	8
Washim	6	491	354	82600	6379	2285	4711	97716	193691	394	9
Nagpur	13	768	646	134613	69652	3455	4552	53023	265295	345	10
Latur	10	785	547	127575	43362	2568	6601	85964	266070	339	11
Gadchiroli	12	458	438	64897	29905	2494	2533	48967	148796	325	12
Yavatmal	16	1201	778	237326	38894	6065	6595	78531	367411	306	13
Buldhana	13	870	690	42694	47245	6191	11637	129180	236947	272	14
Hingoli	5	563	380	48310	11964	1805	2129	81537	145745	259	15
Parbhani	9	704	409	31543	15874	2523	3916	111340	165196	235	16
Osmanabad	8	622	465	36636	26873	2926	4042	72604	143081	230	17
Dhule	4	541	470	5016	65115	1721	2758	46562	121172	224	18
Gondia	8	547	494	7046	32352	5771	6133	67988	119290	218	19
Satara	11	1493	782	28256	164010	6626	3211	101586	303689	203	20
Kolhapur	12	1025	680	31373	99189	4937	3023	68173	206695	202	21
Ahmednagar	14	1318	889	35947	121385	4812	7110	92794	262048	199	22
Sindhudurg	8	431	348	30113	34315	3290	1704	15049	84471	196	23
Pune	13	1377	842	15460	183986	2132	1918	62341	265837	193	24
Sangli	10	699	566	10346	95296	2649	1691	21137	131119	188	25
Jalgaon	15	1153	868	43811	36681	10339	7142	115708	213681	185	26
Akola	7	535	274	18822	9190	2436	2500	51368	84316	158	27
Palghar	8	473	443	28687	23518	1922	1821	16768	72716	154	28
Nanded	16	1310	785	63389	21921	4821	4616	97518	192265	147	29
Nandurbar	6	595	444	15770	16949	2032	2054	41777	78582	132	30
Thane	5	431	297	20592	5032	923	639	25038	52224	121	31
Solapur	11	1031	767	47101	29779	3790	1251	30133	112054	109	32
Raigad	15	810	523	55675	21937	1758	890	5283	85543	106	33
Ratnagiri	9	846	501	11167	16647	1761	843	6016	36434	43	34
Total	351	27868	20013	2914424	1868970	122961	146379	2967802	8020536		

16 ASSK PROJECTS PROGRESS REPORT G2G DATA DIGITIZATION STATUS – as on 31 March 2022

District	Plan Plus - Activity Count (FY 2021-22)	Action Soft (Number of GPS Started Works) (FY 21-22)	Geo-Tagging (m- Action Soft)	PFMS Integration BY Gps (DSC %)	Azadi at &% GPs with Event Details	Total of Panchayat Charter	COVID Dashboard	CSC ID %	Training Conducted %	Total Number of Village Panchayats & Equivalent	Average (%)	Rank Compared to last month
Bhandara	100	27	100	99	100	100	100	93	107	541	85	1 ▲
Gadchiroli	100	70	98	94	92	100	100	82	100	430	83	1 ▲
Wardha	100	78	100	84	100	100	100	81	112	541	83	1 ▲
Nagpur	100	79	99	97	100	95	100	77	100	456	79	1 ▲
Osmanabad	100	14	68	80	76	95	93	70	106	563	77	1 ▲
Hingoli	100	15	80	96	100	94	100	66	136	778	77	1 ▲
Akola	100	12	91	76	100	100	100	84	113	596	76	1 ▲
Amravati	100	31	94	93	100	100	100	78	103	520	76	1 ▲
Thane	100	49	93	91	100	100	100	70	100	491	75	1 ▲
Jalna	100	21	99	77	100	96	100	58	141	473	75	2 ▲
Washim	100	20	86	75	100	100	100	90	100	545	74	2 ▲
Dhule	100	43	99	71	99	100	100	79	100	769	74	2 ▼
Nanded	100	29	87	79	96	90	98	73	109	621	72	2 ▲
Nandurbar	100	38	88	68	98	100	99	78	108	827	72	2 ▼
Latur	100	21	92	79	99	85	100	76	90	840	71	2 ▲
Yavatmal	100	24	95	65	96	100	100	87	106	863	71	2 ▲
Palghar	100	49	87	86	100	100	100	55	76	1202	71	2 ▼
Sindhudurg	100	11	56	76	100	82	93	84	129	1313	70	3 ▼
Nashik	100	30	95	88	100	91	93	63	97	1309	70	3 ▲
Raigad	100	25	94	85	100	65	94	59	103	1384	69	3 ▼
Chandrapur	100	21	90	77	100	100	25	75	74	431	69	3 ▼
Ahmednagar	100	22	66	92	100	100	86	67	110	1151	69	3 ▲
Gondia	98	4	65	75	99	100	71	81	112	1024	68	3 ▼
Pune	100	32	70	80	82	92	100	60	144	535	68	3 ▲
Kolhapur	100	22	70	88	100	80	40	71	108	785	67	3 ▼
Buldhana	89	25	87	60	98	89	100	74	96	869	67	3 ▼
Solapur	100	24	78	74	94	89	60	56	96	1026	66	3 ▼
Sangli	100	17	56	82	74	68	100	76	105	704	65	3 ▲
Satara	100	7	84	80	100	82	71	87	100	1377	65	3 ▼
Aurangabad	100	15	76	79	98	86	61	66	100	810	64	3 ▼
Ratnagiri	100	18	72	75	95	40	63	71	100	1493	64	3 ▼
Parbhani	100	18	60	58	100	79	65	74	105	847	63	4 ▼
Jalgaon	100	5	55	49	18	100	84	79	97	699	61	4 ▼
Beed	98	22	80	76	52	18	37	58	104	1031	60	4 ▼
TOTAL	99	26		79	93	89	86	73	11287	27844		

16.1 DISTRICT OVERALL PERFORMANCE RANKS

Rank 1 : Avg %80-85 +   Rank 2 : Avg %79-75   Rank 3 : Avg %74-65   Rank 4 : Avg % < 64
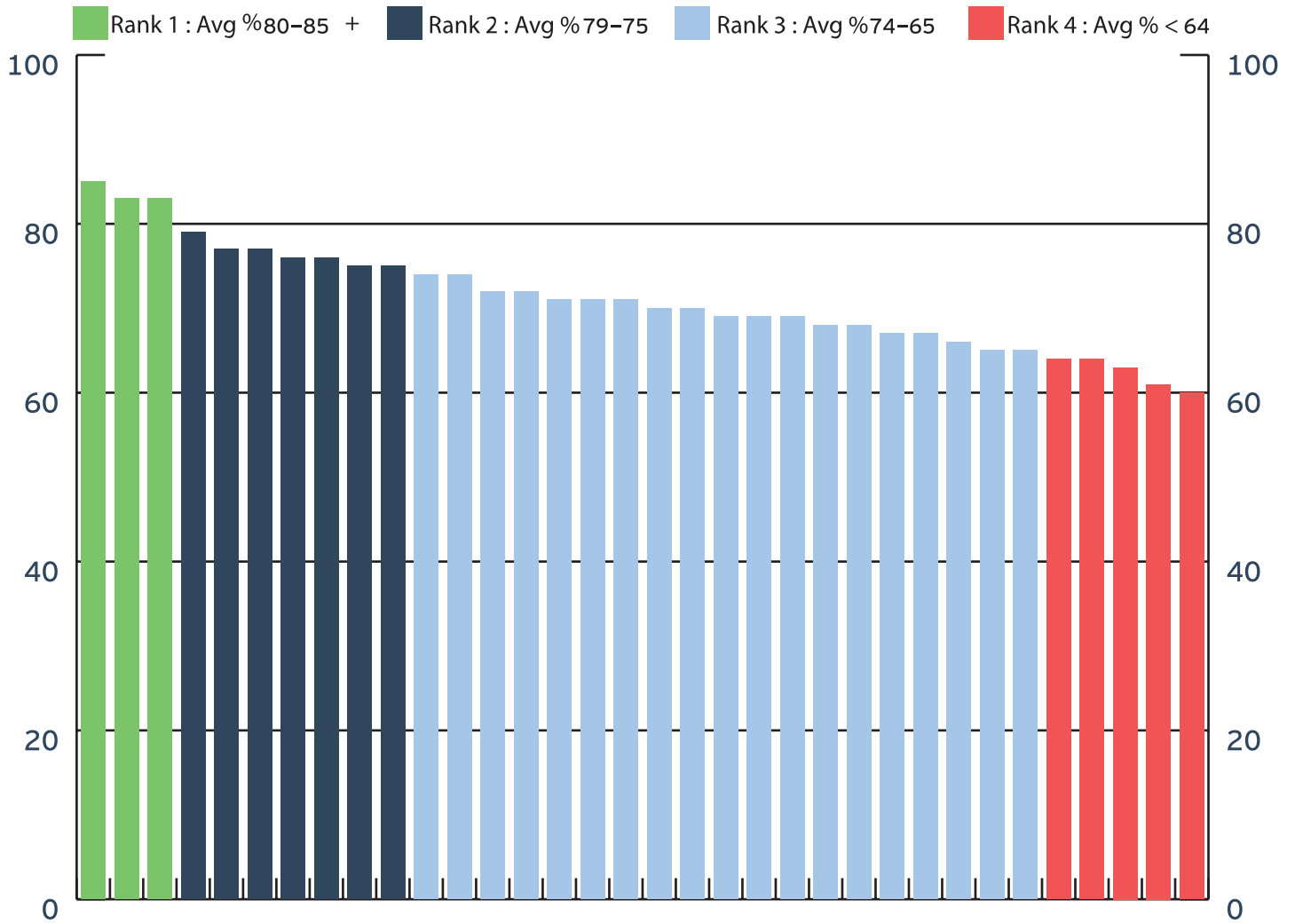
16.2 TOP 3 PERFORMING DISTRICTS

2 Rupesh Kambale
Gadchiroli

**1** Nikesh Kumar
Bhandara

3 Amol Mahadik
Wardha

17. PAYMENT PROCESS

In CSC2.0 ASSK project all the payments will be done by GPs and as per directives from RDD this has to be an automated process. CSC 2.0 team has developed an integrated module of invoicing a payments as below

- Invoicing module for the payments to CSC SPV is also part of this ERP system.

- Payment to CSC 2.0 e Panchayat project will do through own resources.

- Payment for first 4 months was received from Gram Panchayat manually deposited in RGPSA account.

- From 1st April 2017 payments forwarded directly by Gramsevak to CSC's account.

- Each Grampanchayat has Saperate logins in ERP Syatem OTP Based Approval is one of the secured features of the application.

- We are in progress of provisioning the Gramsevaks of their particular Gram panchayat an PFMS mode of payment through their Gram Panchayat local bank a/c's.

- Hearing Rights are been provided to the BDO for the deduction carried by the Gramsevak on Kendra Chalak's Payment.

- CEO, Dy. CEO (VP) & BDO will also have a dashboards showing the payment confirmation & pending status of their underlying Districts/Blocks in detailed manner.

   From 1st April 2019 payment will be done directly by GP to ZP , ZP to RGSA and RGSA to CSC SPV.
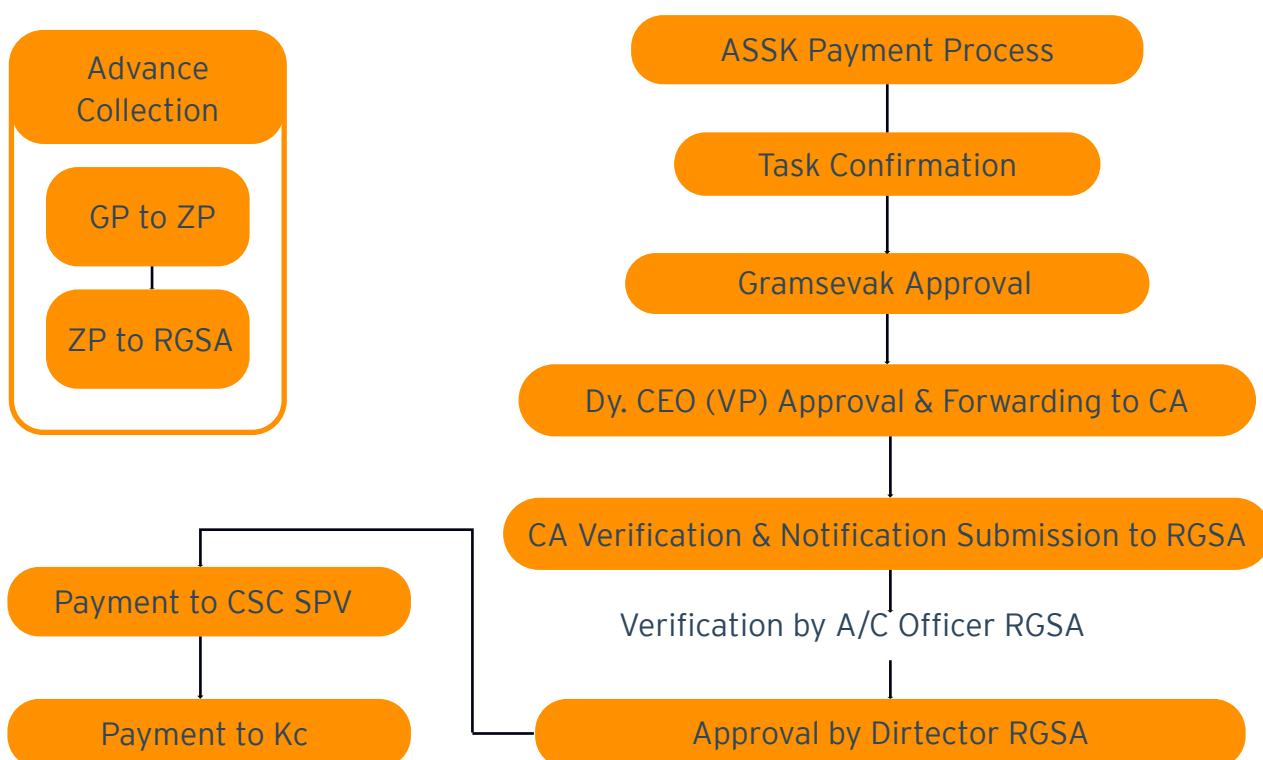
18   IT SUPPORT/ ICT TEAM

IT Support Centre/ ICT Team Activity are divided into 2 parts :

- **ASSK Support Centre**
- **ASSK Technical Support Centre**

Sr. No.	ASSK Support Centre	ASSK Technical Support Centre
Stake Holder	Govt. Officers	Govt. Officers
	KC, BM, DM	KC, BM, DM
	CSC 2.0 Project Team	CSC 2.0 Project Team
Operation Details	A dedicated Team of 10 people have been assigned a Toll Free number, and Golden number for Outbound calls.	Support will be given to close the Tickets and address the concerns raised online
	They receive calls / help caller to raise ticket and forward it to the concerned department for necessary action.	Dedicated person will be assigned to each department who will own the activity of his/her department for solving/closing tickets.
	Try to resolve the queries and provide assistance on the call	Daily data integration of NIC and CSC and display on E-gov Connect in real time
	Grievance Support will be given through this support centre.	Payment system monitoring
	Promotion of CSC activities, CSC Business Promotions	This team will be connected through to receive calls from ASSK Support centre only
	General calling like Document upload/ Checklist completion	This team will be connected through to receive calls from ASSK Support centre only
	Outbound and Inbound calling possible through this centre	

18.1   HOW TO RAISE TICKET IN ERP 2.0 (mh.gov2egov.com)
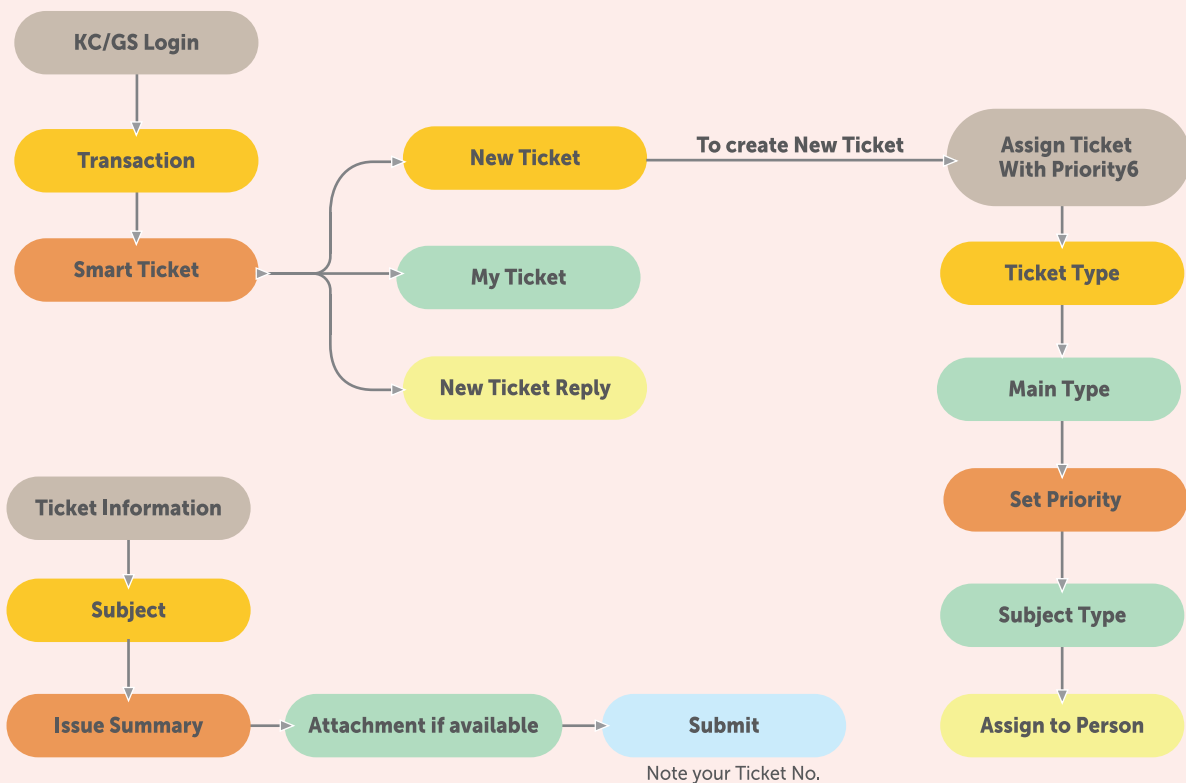
18.2 ACTIVITY GOALS FOR Q4 2021 – 22

1. eGramswaraj-PFMS Integration - Closing, 15th FC Account mapping & Activation (ICICI bank account opening plan and camp FOR 15TH FINANCE COMMISSION)

2. eGramswaraj - Vendor Registration & Approval Process , Creation Of Payment Voucher Transaction. Booking of Deductions with Payment Voucher

3. Service Plus-Reset Password of Kiosk user/to Delivering 1 to 19 Certificates.

4. Citizen Charter - Updating Citizen Feedback

5. Update Current Activities Information on Azadi at 75 Website.

6. Digital Seva Portal- Delivery of G2C, B2C Services.

7. LGD- Mapping of Constituency, Update the Ward Creation & Adding Names in Marathi in Local Government Directory.

8. KC's On-Boarding & KC's Profile Update - Bank Details, Pan Details & JIL and CSC ID Creation, MOL ID Creation

9. Marking of Attendance by KC, Task Confirmation and GS Invoice Completion

10. GP to ZP Payment Collection (RGSA).

11. GPDP 2022-23 Preparation (Budget Info updating in Resource Envelop)

12. Gram Panchayat Employee Account Updating & Padhadhikari Tenure Correction,

13. Complete the eGramsoft Data Entry and Uploading XML File as a GP Wise

14. GP Profile & Basic Amenities data entry for OneGov and Uploading of Photos

19. SUCCESS STORIES

Message For the Month

Mr. Sameer Patil
AVP, CSC SPV Maharashtra

Improving from Covid-19 pandemic, we all realized on importance of Digital Literacy in every once life, Pradhan Mantri Gramin Digital Saksharta Abhiyan (PMGDISHA): Pradhan Mantri Gramin Digital Saksharta Abhiyan (PMGDISHA), initiated in February 2017, envisages to make 44.33 Lac citizens in rural areas of the Maharashtra State digitally literate. The scheme aims to empower citizens by training them to operate a computer or digital access devices like tablets, smart phones, etc.; send and receive emails; browse Internet for information; access Government services; and undertake digital payments. I request every VLE Must work under PMGDISHA and ensure spread of Digital Literacy in our Villages. Maharashtra has registered 34,68,169 , Trained 2849338, certified 2060122 beneficiaries. Collectively we must certify pending beneficiaries By 31st March 2021 in our states with all VLEs co-operation and support. Special incentive and rewards also announce for the same. Our district team also arranging training at every taluka level to guide and train VLEs under PMGDISHA.

Ministry of Labour & Employment has developed eSHRAM portal for creating a National Database of Unorganized Workers (NDUW), which will be seeded with Aadhaar. It will have details of name, occupation, address, educational qualification, skill types and family details etc. for optimum realization of their employability and extend the benefits of the social security schemes to them. It is the first-ever national database of unorganised workers including migrant workers, construction workers, gig and platform workers, etc. Maharashtra has 3.2 crore unorganized workers. All CSC VLE Must get workers registered under e-Shram before 31st dec 2021. Since registration under E shram is less than 10% in our state so we must arrange special camps for registration at various location such as chowk, mandi. Weekly market, workers gathering points, bus stand, railway station etc. No Extra charges to be taken from any worker apart from the fixed charges for Laminated and Plastic Card and Charges specified for updates in card.

Apart from digital literacy access to legal recourse and justice is one area where CSCs can play major role in rural areas, Recently Tele-Law Maharashtra team received award on Best Performance under TeleLaw imitative at the national level program held at Delhi in this month. We congratulate to our team of lawyer and tele law official and our DM DC For this commendable work and expect the same to be carried out now onwards.

Maharashtra also received award under CSC Math Festival with First in Math Online Program where 23 students from rural areas selected for FIM Scholarship and total 773 student registered under FIM and they solved 3,27,816 Math Problem , which is really fantastic and major contribution from Girls Student of rural area.

For 4th Standard to 12th Standard CSC has developed CSC Olympiad to grow the competitive spirit of student. Maharashtra student has received 37 awards under last CSC Olympiad season, Which consist of Laptop, Tab and Mobile.

I congratulate the Maharashtra VLEs for striving hard to achieve the targets assigned to them and hope they will work hard under PMGDISHA, E Shram & Tele-Law and leads towards betterment in the society.

20. PHOTO GALLERY

CSC Women VLE Workshop

21. IN THE NEWS!

लोकमत

साक्री पंचायत समितीत सरपंचांची कार्यशाळा

पीएफएमएस प्रणालीचे दिले प्रशिक्षण

लोकमत न्यूज नेटवर्क

म्हसदी : साक्री पंचायत समिती सभागृहात सरपंच, ग्रामसेवक, केंद्रचालकांचे पीएफएमएस प्रणाली प्रशिक्षण कार्यशाळेचे आयोजन करण्यात आले होते.

कार्यशाळेत गटविकास अधिकारी जे. टी. सूर्यवंशी यांच्या उपस्थितीत सर्व विस्तार अधिकारी ग्रामपंचायत विभाग साक्री, नाशिक विभागाच्या मास्टर ट्रेनर सुजाता ठुबे यांनी ई-ग्राम स्वराज पोर्टलवर पी.एफ.एम.एस प्रणालीद्वारे १५ व्या वित्त आयोगाचा निधी खर्चासंबंधीचे ऑनलाइन प्रशिक्षण दिले. तसेच पोर्टल, ई- टेंडरींग,

ग्राममान चित्रे व सी.एस.सी प्रणालीद्वारे ग्रामपंचायत स्तरावरील ऑनलाईन सर्व्हिसेस, अकरा आज्ञावलीविषयी मार्गदर्शन करण्यात आले. यावेळी आपले सरकार सेवा केंद्राचे जिल्हा व्यवस्थापक अविनाश चकोर, हाईवेअर इंजिनिअर शैलेश मिस्त्री, तालुका व्यवस्थापक सोपान सोनार, सरपंच, ग्रामसेवक/ग्रामविकास अधिकारी, केंद्रचालक प्रशिक्षणासाठी उपस्थित होते.

कार्यशाळेत उपस्थित सरपंच, ग्रामसेवक यांनी विचारलेल्या प्रश्न आणि शंकांचे निरसन यावेळी करण्यात आले.

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पुण्य नगरी

पंधरावा वित्त आयोगबाबत प्रशिक्षण

भाटपुरा : केंद्र शासनातर्फे पंधरावा वित्त आयोगाच्या निधी वापर संदर्भात संपूर्ण प्रक्रिया पीएफएमएस ऑनलाईन झाली आहे. या ऑनलाईन व्यवहारामुळे संभ्रम निर्माण झाला असून निधी वापराबाबत उदासिनता आली आहे. बहुतेक ग्रामपंचायतींची कामे झाली असूनही आर्थिक

व्यवहार थांबलेला आहे. ई ग्रामस्वराज पोर्टल व ई टेंडरींगपासुन ते पीएफएमएस व्यवहार कसा करावा, या संदर्भात सीएससी प्रणालीमार्फत एनआयसीकडुन सरपंच, ग्रामसेवक व केंद्रचालक यांना संयुक्त मार्गदर्शनपर प्रशिक्षण कार्यक्रम राबविण्यात येत आहे. त्या अंतर्गत शिरपूर

पंचायत समितीमधील अमरीशभाई पटेल हॉलमध्ये प्रशिक्षण कार्यक्रम घेण्यात आला. यात ई टेंडरींग, ऑक्शन प्लॅन, डिजिटल सिग्नेचरद्वारे आर्थिक व्यवहार या विषयी मार्गदर्शन करण्यात आले. एनआयसीच्या मास्टर ट्रेनर सुजाता ठुबे यांनी मार्गदर्शन केले. गटविकास अधिकारी बाय.डी. शिंदे, विस्तार अधिकारी संजय पाटील, आर.जे. पावरा, तालुका समन्वयक महेश वाडीले यांच्यासह तालुक्यातील सरपंच, ग्रामसेवक व केंद्रचालक उपस्थित होते. विस्तार अधिकारी संजय पाटील यांनी प्रास्ताविक केले. महेश वाडीले यांनी आभार मानले.

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शिरपुर पंचायत समितीत प्रशिक्षण कार्यक्रम संपन्न

महासमर न्यूज फोरम

शिरपूर : केंद्र शासना तर्फे पंधरावा वित्त आयोगाच्या येणाऱ्या निधीच्या वापर संदर्भात संपूर्ण प्रक्रिया पीएफएमएस ऑनलाईन झाली आहे. या ऑनलाईन व्यवहारामुळे संभ्रम निर्माण झाला असून पंधरावा वित्त आयोगाच्या निधी वापर संदर्भात उदासिनता आली आहे. बहुतेक ग्रामपंचायतींची कामे झाली असून आर्थिक व्यवहार थांबलेला आहे ई ग्रामस्वराज पोर्टल

व ई टेंडरींग पासुन ते पी एफ एम एस व्यवहार कसा करावा या संदर्भात सी एस सी प्रणाली मार्फत एन आय सी कडून सरपंच, ग्रामसेवक व केंद्रचालक यांना संयुक्त मार्गदर्शनपर

प्रशिक्षण कार्यक्रम राबविण्यात येत असुन येथील अमरीश भाई पटेल हॉल मध्ये घेण्यात आला. या प्रशिक्षण कार्यक्रमात ई टेंडरींग, ऍक्शन प्लॅन डिजिटल सिग्नेचरद्वारे आर्थिक व्यवहार

या विषयी मार्गदर्शन एन आय सीच्या मास्टर ट्रेनर सुजाता ठुबे यांनी केले.

प्रारंभी गट विकास अधिकारी यांनी प्रशिक्षण कार्यक्रमाचे उद्घाटन केले. प्रसंगी गटविस्तार अधिकारी संजय पाटील, आर.जे.पावरा, तालुका समन्वयक महेश घोषट वाडीले तालुक्यातील सरपंच, ग्रामसेवक व केंद्रचालक उपस्थित होते. विस्तार अधिकारी संजय एस. पाटील यांनी प्रास्ताविक केले श्री महेश घोषट वाडीले यांनी आभार मानलेत.

पुण्य नगरी

शिंदखेडा पं.स.त तालुकास्तरीय प्रशिक्षण

बाम्हणे : १५ व्या वित्त आयोगातील निधीचे ऑनलाइन प्रणालीने पेमेंट होत असते. यासंदर्भातील प्रशिक्षण शिंदखेडा पंचायत समितीत सरपंच, ग्रामसेवक तसेच ग्रा.प.संगणक परिचालक यांना एनआयसीकडून देण्यात आले. मास्टर ट्रेनरमार्फत हे प्रशिक्षण देण्यात आले. पेमेंट कसे करावे, त्यात येणाऱ्या समस्या याची विस्तृत माहिती यावेळी देण्यात आली. या प्रशिक्षणाला गटविकास अधिकारी श्री.देवरे, तालुका व्यवस्थापक हर्षल ठाकरे, सर्व विस्तार अधिकारी, तालुक्यातील सर्व ग्रामसेवक, सरपंच तथा संगणक परिचालक उपस्थित होते. तालुक्यात आपले सरकार सेवा कक्षमार्फत एनआयसीद्वारे तयार केलेल्या आज्ञावलीचे मार्गदर्शन सरपंच, ग्रामसेवक व केंद्रचालक यांना मास्टर ट्रेनर सुजाता तुबे यांच्यामार्फत दिले गेले.

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संमिश्र बातम्या

## साक्री पंचायत समितीत केंद्रचालकांची पीएफएमएस प्रणाली प्रशिक्षण कार्यशाळा

। खान्देश मैदान न्यूज ।

● साक्री : येथील पंचायत समिती सभागृहात सरपंच, ग्रामसेवक, केंद्रचालकांची पीएफएमएस प्रणाली प्रशिक्षण कार्यशाळा झाली. यावेळी गटविकास अधिकारी जे. टी. सूर्यवंशी यांच्या उपस्थित सर्व विस्तार अधिकारी ग्रा. प. विभाग साक्री, नाशिक विभागाचे मास्टर ट्रेनर सुजाता तुबे यांनी ईग्राम स्वराज पोर्टलवर पीएफएमएस प्रणालीद्वारे पंधरावा वित्त आयोगाच्या निधी खर्चासंबंधीचे ऑनलाइन प्रशिक्षण दिले. तसेच Gem पोर्टल, e-tendring, ग्राममानचित्रे व सीएससी प्रणालीद्वारे ग्रामपंचायतस्तरावरील ऑनलाईन सर्व्हिसेस, अकरा आज्ञावलीविषयी मार्गदर्शन झाले. यावेळी आपले सरकार सेवा केंद्रचे जिल्हा व्यवस्थापक अविनाश चकोर, हाईवेअर इंजिनिअर शैलेश मिस्त्री, तालुका व्यवस्थापक सोपान सोनार, सरपंच , ग्रामसेवक, ग्रामविकास अधिकारी, केंद्रचालक प्रशिक्षणासाठी उपस्थित होते.

Courtesy : 1. Dhule 2. Dhule 3.Dhule 4. Shirpur 5. Sakri

22. OUR PREVIOUS RELEASES
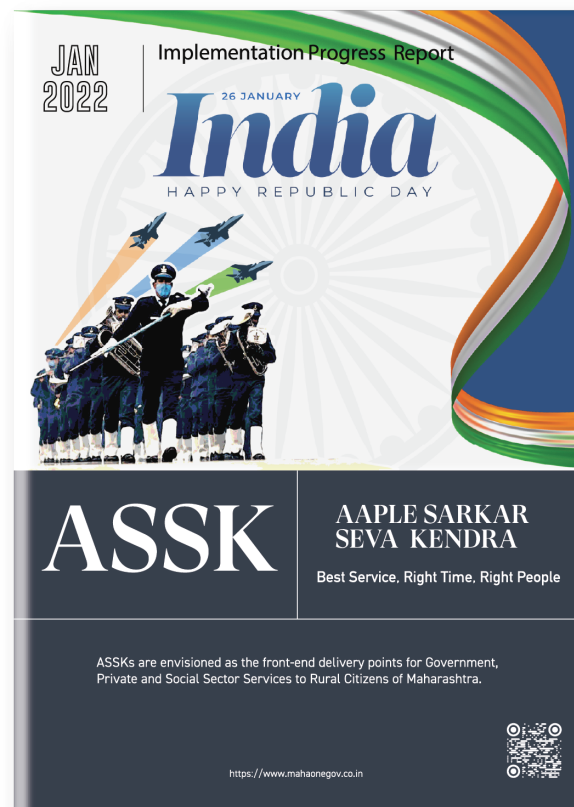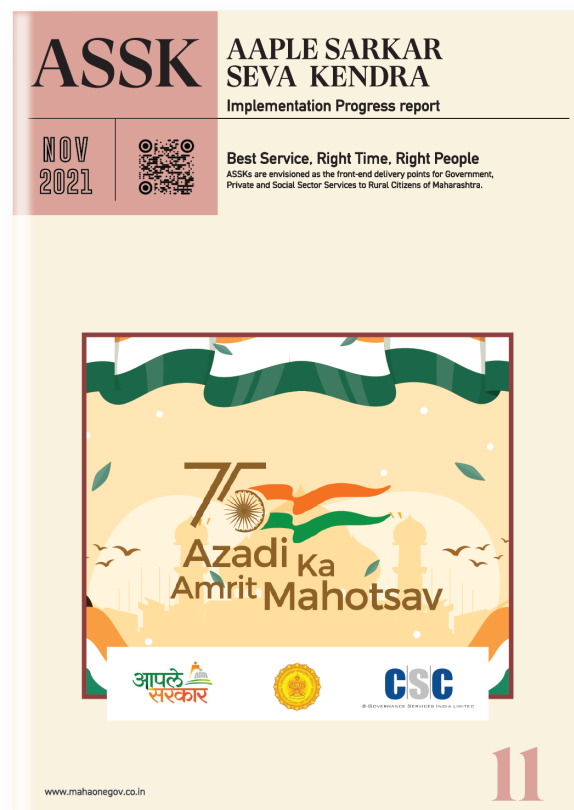
23 AWARDS

Rural development department GOM got Skoch Silver Award for Encroachment regularization project

23.2 E-PANCHAYAT PURASKAR FOR THE YEAR 2017-18

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded third Prize under category-I

2. Gems of Digital India for the year 2017-18.

23.3 E-PANCHAYAT PURASKAR FOR THE YEAR 2018-19

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded First Prize under category-I

MARCH 8TH
WOMEN'S DAY

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आपले सरकार

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