प्रधानमंत्री श्रमयोगी मानधन (PM-SYM)

ई-श्रम
श्रमेव जयते
असंगठित कामगारों का राष्ट्रीय डेटाबेस

(PM-SYM)

ASSK

AAPLE SARKAR SEVA KENDRA

Best Service, Right Time, Right People

JUNE
2022

ASSKs are envisioned as the front-end delivery points for Government, Private and Social Sector Services to Rural Citizens of Maharashtra.

https://www.mahaonegov.co.in

V 1.64

No CONTENTS

1. From Hon'bl BDO PS Nashik 1

2. Acronyms 2

3. Revision History 3-5

4. About CSC - 2.0 (Aaple Sarkar Seva Kendra (ASSK)) 6
4.1. Project Objectives 7-8
4.2. Project Initiation Details 8
4.3. Project Stakeholders 8
4.4. Project Implementation Team 9-10
4.5. Scope of Activities Under ASSK Project 10

5. Project Progress 11

6. Department-wise G2C Services Count 12

7. CSC 2.0 MH State - ASSK Centre Status - Map 13
7.1. Coverage of Grampanchayats 13
7.2. CSC 2.0 MH State - ASSK Centre Status 14
7.3 CSC - ID Created for ASSK - ASSK - Kendra Chalak's 15

8. Training and Capacity Building 16
8.1. Training Details 17-20
8.2. Number of Trainings conducted at District & Block Level - Month wise Status 21-22

9. Panchayat Enterprise Suite Application 23-24

10. e-Gramsoft 25
10.1. Modules in e-Gram Soft , 25
10.2. List of Other Registers , 25
10.3. Features of Software 26
10.4. Monthly Progress Reports 26
10.5. e-Gram List of 1 to 33 Registers / Formats 27
10.6. e-Gram Installation and Data Digitization Status – District-wise 29
10.7. Paperless Gram Panchayat Plan 29
10.8. Paperless Grampanchayats Status 30

11. About ERP and Mobile App 31
11.1. ERP - Walk through 31
11.2. Monitoring of ASSK Operations using ERP 32

12. GP Employee Payment System 33

13. Encroachment Regularization 34
District Wise Encroachment Report

14. District wise GP Sarpanch and Upsarpanch Mandhan report 35

15. Services Delivered at ASSK 36

16. Consolidated State Ranking 37-38

17. Payment Process 39

18. IT Support Centre 40
18.1 How to raise a ticket 40
18.2 Activity Goals for Q2 2021-22 41

19. Success Stories 42

20. Photo Gallery 43

21. In the NEWS ! 44

22. Our Previous Releases 45

23. Awards 46-48
23.1. Skoch Award 46
23.2. E panchayat Puraskar, Gems of Digital India 47
23.3. E panchayat Puraskar 48

1 HONRABLE CEO RATNAGIRI'S DESK

मा. इंदू जाखर
मुख्य कार्यकारी अधिकारी,
रत्नागिरी

आपले सरकार सेवा प्रकल्पाबाबत

केंद्र व राज्य शासनाच्या सर्व योजनांची प्रभावी अंमलबजावणी करण्यासाठी महाराष्ट्र राज्यात ग्राम विकास विभागाने सर्व ग्रामपंचायती करीता एक राज्यव्यापी आयटी नेटवर्क तयार करण्यासाठी पुढाकार घेतला. सर्व ग्रामपंचायतीच्या कामकाजामध्ये एकसुत्रता व पारदर्शकता आणण्यासाठी ग्रामविकास विभागाने “आपले सरकार सेवा केंद्र” या महत्त्वाकांक्षी प्रकल्पाची सुरुवात केली असुन सन 2016 पासून आपले सरकार सेवा केंद्र ही संकल्पना सुरू झाली. रत्नागिरी जिल्ह्यात एकूण 846 ग्रामपंचायती असून 846 ग्रामपंचायतीमध्ये स्वतंत्र आपले सरकार सेवा केंद्र आहेत तसेच (292) आपले सरकार सेवा केंद्र (235) ग्रामपंचायत) क्लस्टर मध्ये सुरू आहेत.

भारत निर्माण नॅशनल ई-गव्हर्नन्स प्लॅन अंतर्गत ई-पंचायत प्रकल्प हा पंचायती राज संस्थांचे कामकाज अधिक पारदर्शक बनवून आणि त्यांचे कामकाज सुव्यवस्थित करून त्यांना बळकट करण्यासाठी भारत सरकारच्या पंचायती राज मंत्रालयाने घोषित केलेल्या मिशन मोड प्रकल्पांपैकी एक आहे. या प्रकल्पातर्गत सर्व ग्रामपंचायतीमधून नागरिकाना विविध G2C, G2G आणि B2C सेवा वितरीत करत आहेत, ज्यामुळे ग्रामीण जनतेला त्यांच्या दारात सेवा मिळत आहेत. सोबतच ग्रामपंचायतींचे कामकाज पेपरलेस व्हावे यासाठी ग्रामविकास विभागाने महाईग्राम नावाचे पोर्टल विकसित केले आहे. आज रोजी रत्नागिरी जिल्ह्यातील ८४६ ग्रामपंचायतीमध्ये या महाईग्राम प्रणालीचा वापर करण्यात येत असून ग्रामपंचायतींचे १ ते ३३ नमुन्याची माहिती online करण्याचे काम प्रगतीपथावर आहे. नागरिकाना ऑनलाईन करभरणा करून घरबसल्या नमुना १० पावती मिळते. या प्रणालीमुळे अतिक्रमण नियमाकुल झालेल्या मिळकतीची फी online भरणा करण्याची सुविधाहि नारीकासाठी उपलब्ध करून देण्यात आली आहे. या प्रणालीद्वारे नागरिकांना स्वयंघोषणा प्रमाणपत्र प्रदान करण्याची सर्वात चांगली सुविधा या ठिकाणी दिसून येत आहे.

महाईग्राम या आज्ञावली मध्ये १ ते ३३ नमुने , मासिक प्रगती अहवाल, १ ते ७ दाखले, स्वयं घोषणापत्र ,केंद्र व राज्य शासन योजनांच्या कामाचे व्यवस्थापन इत्यादी माहिती online एकत्रित पाहण्याची सुविधा उपलब्ध करून दिलेली आहे . या सर्व बाबींचा लाभ ग्रा.प. स्तर , तालुका स्तर , जिल्हा स्तरावरील अधिकारी-याना होत आहे.. शासनास वेळोवेळी आवश्यक ती माहिती तत्काळ पुरवली जात आहे.

पंचायती राज संस्थांच्या कामकाजामध्ये पारदर्शकता आणण्यासाठी आणि शासनाच्या विविध योजनांची माहिती देण्यासाठी अद्यावत तंत्रज्ञानाचा वापर करुन ग्रामपंचायतींना सक्षम करणेकामी या प्रकल्पाचा सर्व स्तरावर ग्रामविकास विभागास मदत आहे.

* 15 वा वित्त आयोग अंतर्गत जिल्ह्यातील ग्रामपंचायतींना प्राप्त झालेला निधी खर्च करण्यासाठी PFMS प्रणालीचा वापर करण्यात येत असून यासाठी आपले सरकार सेवा केंद्राची फार मोठी मदत होत आहे. * आपले सरकार सेवा प्रकल्पाव्दारे महाराष्ट्र लोकसेवा हक्क अधिनियम 2015 अंतर्गत येणाऱ्या 7 सेवा ऑनलाईन देण्याचे काम करण्यात येत असुन त्याची प्रभावीपणे अंमलबजावणी होत आहे. रत्नागिरी जिल्हयातील सर्व ग्रामपंचायतीमध्ये आपले सरकार सेवा केंद्रा मार्फत घरकुल योजनेचे GEO टॅगिंग करणे, प्लॅन प्लस , Action Soft, GPDP , ई-ग्रामस्वराज लेखे, M-Action Soft, PFMS च्या माध्यमातुन 15 वा वित्त आयोगाचे आर्थिक व्यवहार हे ऑनलाईन प्रणाली मार्फत करण्यात येत असुन प्रत्येक व्यवहार पारदर्शकपने करण्यात येत आहे.

ग्रामपंचायतीमध्ये आपले सरकार सेवा केंद्राचे केंद्रचालक दैनंदिन कामकाज सुरळीतपणे व यशस्वीरीत्या पूर्ण करत आहेत. “आपले सरकार सेवा केंद्र” प्रकल्प - महाराष्ट्र राज्यातील ग्रामिण भागातील नागरिकांसाठी वरदान ठरत असून या प्रकल्पाची प्रभावी अंमलबजावणी करण्यात रत्नागिरी जिल्हयातील सर्व सन्माननीय सरपंच, ग्रामसेवक, जिल्हा व्यवस्थापक, तालुका व्यवस्थापक व संपुर्ण ग्रामपंचायतींचे केंद्र चालक यांचा मोलाचा वाटा आहे.

मुख्य कार्यकारी अधिकारी (पं.)
जिल्हा परिषद रत्नागिरी

2. ACRONYMS

RDD	Rural Development Department Government of Maharashtra
ASSK	Aaple Sarkar Seva Kendra
CSC	Common Service Center
CSC 2.0	Project Name for Implementing CSCs at all Gram Panchayat
KC	Kendra Chalak
DM	District Manager
BM	Block Manager
PM	Project Manager
PC	Project Coordinator
TM	Training Manager
MT	Master Trainer
H/W Engr	Hardware Engineer
ERP	Enterprise Resource Planning
PRI	Panchayati Raj Institutions
ZP	Zilla Parishad
BP	Block Panchayat
GP	Gram Panchayat
DPMU	District Project Management Unit
SPMU	State Project Management Unit
TDS	Tax Deducted at Source
GST	Goods and Services Tax

3 REVISION HISTORY

Sr.No	Date	Version	Description of Change
1	15th May 2017	1.1	First released Version
2	31st May 2017	1.2	Second released Version
3	15th June 2017	1.3	Third released Version
4	1st July 2017	1.4	Fourth released Version
5	31st July 2017	1.5	Fifth released Version
6	15th August 2017	1.6	Sixth released Version
7	31st August 2017	1.7	Seventh released Version
8	28th September 2017	1.8	Eighth released Version
9	31st October 2017	1.9	Ninth released Version
10	30th November 2017	1.10	Tenth released Version
11	31st December 2017	1.11	Eleventh released Version
12	31st January 2018	1.12	Twelfth released Version
13	28th February 2018	1.13	Thirteenth released Version
14	31st March 2018	1.14	Fourteenth released Version
15	30th April 2018	1.15	Fifteenth released Version
16	31st May 2018	1.16	Sixteenth released Version
17	30th June 2018	1.17	Seventeenth released Version
18	31st July 2018	1.18	Eighteenth released Version
19	31st August 2018	1.19	Nineteenth released Version
20	30th September 2018	1.20	Twentieth released Version
21	31st October 2018	1.21	Twenty-First released Version
22	30th November 2018	1.22	Twenty -Second released Version
23	31st December 2018	1.23	Twenty-Third released Version
24	31st January 2019	1.24	Twenty-fourth released Version
25	28th February 2019	1.25	Twenty-fifth released Version
26	31st March 2019	1.26	Twenty-sixth released Version
27	30th April 2019	1.27	Twenty-seventh released Version
28	31st May 2019	1.28	Twenty - eighth released Version
29	30th June 2019	1.29	Twenty - Nineth released Version
30	31st July 2019	1.30	Thirtieth - released Version

Sr.No	Date	Version	Description of Change
31	31st August 2019	1.31	Thirty - First released Version
32	30th September 2019	1.32	Thirty - Second released Version
33	31st October 2019	1.33	Thirty - Third released Version
34	30th November 2019	1.34	Thirty - Fourth released Version
35	31st December 2019	1.35	Thirty - Fifth released Version
36	31st January 2020	1.36	Thirty - Sixth released Version
37	29th February 2020	1.37	Thirty - Seventh released Version
38	31st March 2020	1.38	Thirty - Eighth released Version
39	30th April 2020	1.39	Thirty - Ninth released Version
40	31st May 2020	1.40	Fortieth - released Version
41	30th June 2020	1.41	Forty - First released Version
42	31st July 2020	1.42	Forty - Second released Version
43	31st August 2020	1.43	Forty - Third released Version
44	30th September 2020	1.44	Forty - Fourth released Version
45	31st October 2020	1.45	Forty - Fifth released Version
46	30th November 2020	1.46	Forty - Sixth released Version
47	31st December 2020	1.47	Forty - Seventh released Version
48	31st January 2021	1.48	Forty - Eighth released Version
49	28th February 2021	1.49	Forty - Ninth released Version
50	31st March 2021	1.50	Fiftieth - released Version
51	30th April 2021	1.51	Fifty - First released Version
52	31st May 2021	1.52	Fifty - Second released Version
53	30th June 2021	1.53	Fifty - Third released Version
54	31st July 2021	1.54	Fifty - Fourth released Version
55	31st August 2021	1.55	Fifty - Fifth released Version
56	30th September 2021	1.56	Fifty - Sixth released Version
57	31st October 2021	1.57	Fifty - Seventh released Version
58	30th November 2021	1.58	Fifty - Eighth released Version
59	31st December 2021	1.59	Fifty - ninth released Version
60	31st January 2022	1.60	Sixtieth released Version

Sr.No	Date	Version	Description of Change
61	28th February 2022	1.61	Sixty – First released Version
62	31st March 2022	1.62	Sixty – Second released Version
63	30th April 2022	1.63	Sixty-third released version
64	31 st May 2022	1.64	Sixty-fourth released version
65	30 th June 2022	1.65	Sixty-five released version

4. ABOUT CSC 2.0 (AAPLE SARKAR SEVA KENDRA)

Doorstep Delivery of G2C, G2G, G2B, B2C Services to rural population, digitization of Gram Panchayat records - a step towards Paperless Governance.

e-PRI (Panchayati Raj Institution) project under the Bharat Nirman National e Governance Plan is one of the Mission Mode Projects declared by Ministry of Panchayati Raj, Government of India to strengthen the Panchayati Raj Institutions by making their working more transparent and by stream-lining their working.

The project envisages delivering a range of G2C, G2G and B2C services, thereby serving the rural population at their doorstep. Accordingly, Rural Development Department, Government of Maharashtra appointed CSC e-Governance Services India Limited (CSC SPV) – a Company under DeITy, Govt. of India as the implementing agency to conceive, operationalize, rollout and monitor the implementation of Common Service Centers Scheme (CSCs) in all the Gram Panchayats under the branding of Aaple Sarkar Seva Kendra (ASSK) in Maharashtra through ICT enabled front-end rural service delivery points (single window) established within the Gram Panchayat.

4.1 PROJECT OBJECTIVES

- Provide accessible and efficient citizen services (G2G, G2C, and B2C) to the rural population and to facilitate e-governance activities in Gram Panchayats in order to make them efficient, accountable and transparent.
- Strengthen the Panchayati Raj Institutions by stream-lining their working, making them more transparent and requiring ‘less-paper’ in their functioning.
- Ensuring Timely, Efficient and Transparent delivery of Public Services through single window system at the door step of villagers.
- Making available the required information on centralized integrated database, so as to implement Government schemes efficiently and effectively at grass-root level.
- Data digitization of all records of the village.
- Provide various kinds of MIS to Government functionaries for planning and policy formulation.

SERVICES AT THE DOORSTEP OF THE CITIZEN (SINGLE WINDOW SOLUTION)

APLE SARKAR SEVA KENDRA

Skill India
कौशल भारत-कुशल भारत

CSC
CSC e Healthcare

G2G Services

Education Services

Other Dept. Services

CSC

CSC - G2C, B2C Services

प्रधान मंत्री आवास योजना
Pradhan Mantri Awaas Yojana

प्रधानमंत्री श्रम योगी मान-धन योजना
PM-SYM

ePRI Services

PMFBY
प्रधानमंत्री फसल बीमा योजना
बीमित फसल, किसान का सुरक्षित कल

Financial Inclusion

प्रधानमंत्री जन आरोग्य योजना
आयुष्मान भारत
PM-JAY

Training Services

PMKVY
प्रधानमंत्री कौशल विकास योजना

All ASSKs are recognized as CSC centres

B2C, G2C AND G2G services at ASSK

Village Panchyat as SP for Financial Inclusion

Selected Services are available in offline mode

4.2 Project Initiation Details

- CSC submitted proposal for initiation of CSC2.0 Project in Maharashtra to Rural Development Department on 21/04/2016
- After several rounds of discussions and negotiations, RDD accepted the proposal and completed all the associated formalities for the project initiation.
- Rural Development Department, Govt. Of Maharashtra issued a GR dated 11-8-2016
- Agreement was signed for the project initiation on 22nd Nov 2016 between RDD / DIT, Govt. of Maharashtra and CSC SPV
- Project started on 1st December 2016

4.3 Project Stakeholders

- The primary stakeholders of this project are the rural citizens of the 27,881 Gram Panchayats, 351 Block Panchayats, 34 Zilla Panchayats, Rural Development Department, other departments, officials at various levels, MoPR-Govt. of India, the host of business enterprises offering B2C services and the Kendra Chalaks (Village Level Entrepreneurs rendering services at Village Level through ASSK Centers).

4.4 Project Implementation Team

Project Implementation Agency: CSC E-Governance Services India Limited

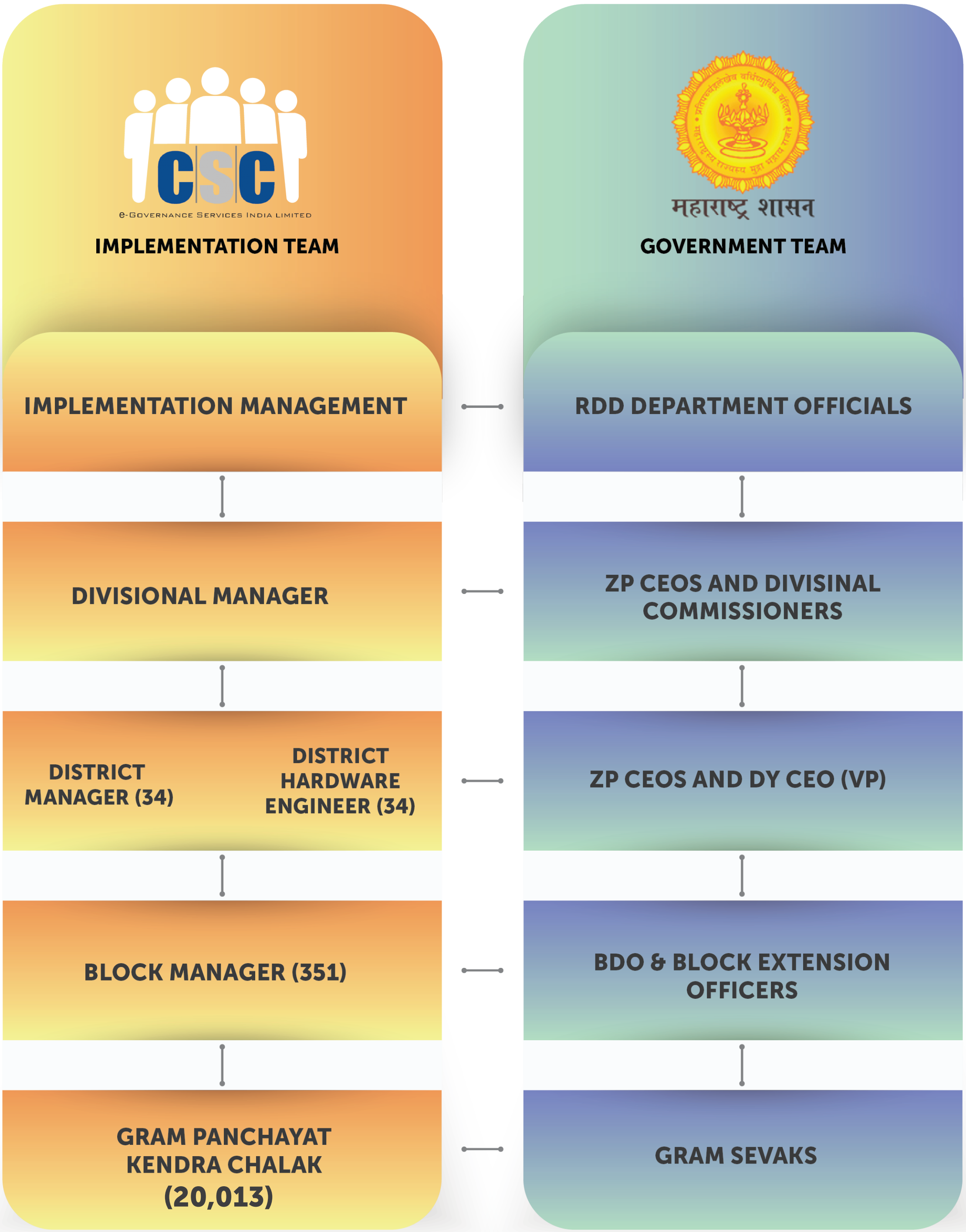
RDD Project Cell

- Add.Chief Sec. RDD
- Dy.Sec. RDD
- Section Officer RDD
- SPMU
- Technical and Administrative Support staff at RDD

ASSK Approved Centres and Process to Set up ASSK

- RDD finalized the criteria for the selection of ASSKs/Common Service Centres in the respective Gram Panchayats.
- RDD mailed the data of approved centres for 34 districts to CSC
- CSC's MIS team mapped the GPs against LGD codes and created the database for RDD on approved centers.
- Process for revising List (Sudharit Yadi): Process for updating the list of GPs is in progress on an-going basis.

AAPLE SARKAR SEVA KENDRA (ASSK) PROJECT IMPLEMENTATION TEAM

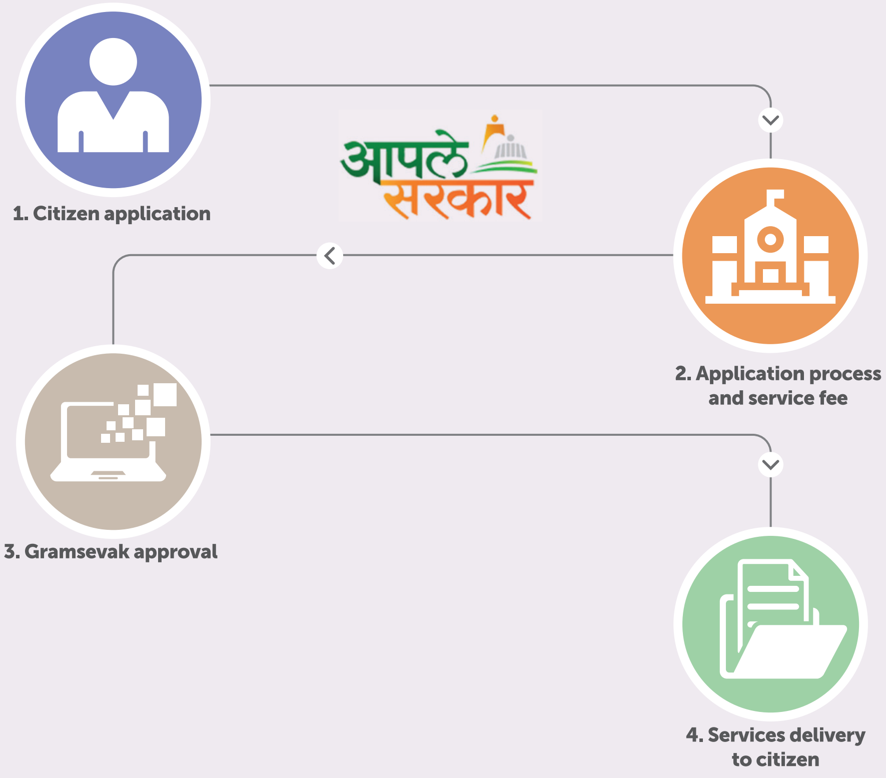


CSC e-Governance Services India Limited **IMPLEMENTATION TEAM**	महाराष्ट्र शासन **GOVERNMENT TEAM**
IMPLEMENTATION MANAGEMENT	RDD DEPARTMENT OFFICIALS
DIVISIONAL MANAGER	ZP CEOS AND DIVISINAL COMMISSIONERS
DISTRICT MANAGER (34) DISTRICT HARDWARE ENGINEER (34)	ZP CEOS AND DY CEO (VP)
BLOCK MANAGER (351)	BDO & BLOCK EXTENSION OFFICERS
GRAM PANCHAYAT KENDRA CHALAK (20,013)	GRAM SEVAKS

4.5 Scope of activities under ASSK Project

- Develop and implement comprehensive software covering all the activities of the Gram Panchayat, which will generate reports and MIS that GPs need to submit to RDD and MoPR periodically.
- Digitization of records, data entry updating & maintenance of 1 to 33 registers of Gram Panchayats.
- Data entry and usage of Govt. of India sponsored software – 11 NIC applications.
- Render 19 G2C services under Right To Services Act.
- Roll out user-charges-based G2C and B2C Services which will make ASSK enterprise economically viable.
- Ensure sustenance of the project through implementation support, management support, software support, monitoring and evaluation.
- RDD to provide policy support through appropriate government instruments.
- Develop and implement comprehensive Mobile Application for tracking all the activities of the implementation team and which will display reports and MIS.

SERVICE DELIVERY PROCESS AT ASSK


1. Citizen application
आपले सरकार
2. Application process and service fee
3. Gramsevak approval
4. Services delivery to citizen

5 PROJECT PROGRESS

Quick Updates

- KCs on board count – 19,997 BMs On board Count- 351, DMs on board Count – 34 and 34 H/w Engineers.
- First version of payment system Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.
- Second version of payment system Launched in April 2019 by Hon'ble Principal Secretary, RDD.
- E-Gram soft Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.
- Govt. of Maharashtra's Farm Loan Waiver scheme - CSMSSY started in Maharashtra in the last week of July 2017. ASSK - KC received biometric devices for registration of beneficiaries after 28th July 2017. No. of beneficiary forms registered by ASSK-KCs up to 15th September 2017 - 24,80,451
- 100% Gram Panchayats have entered GPDP Plans and approved in Plan Plus for FY 2016-17 2017-18, 2018-19, 2019-20 , 2020-21 and Preparation GPDP for FY 2021-22 is in progress.
- Data Collection of Elected Representatives (Sarpanch & Upsarpanch) is Completed and Disbursment of Sarpanch , Upsarpanch Payments stared since July 2019.
- GP Employee Payment System implemented and payments disbursed for April 2018 to June 2021. Ocober 2021 payment process is ongoing
- GPDP Gram Sabha Data Entry and Action Plans Data Entry for FY 2021-22 is ongoing.
- CSC physical verification (QC) and GIS Mapping using Mobile App is Progressing towards 100%.
- Successfully implemented ASMITA program for beneficiary girls in ZP schools through ASSK Team.
- Integration of Priasoft& PFMS Started for 14th FC as well as 15 FC is in Progress.
- Implementation of m-Action Soft initiated in Maharashtra For 2017-18, 2018-19, 2019-20, 2020-21 & 2021-22.
- Encroachment Regularization Process – Data Entry and Regularization process is in progress

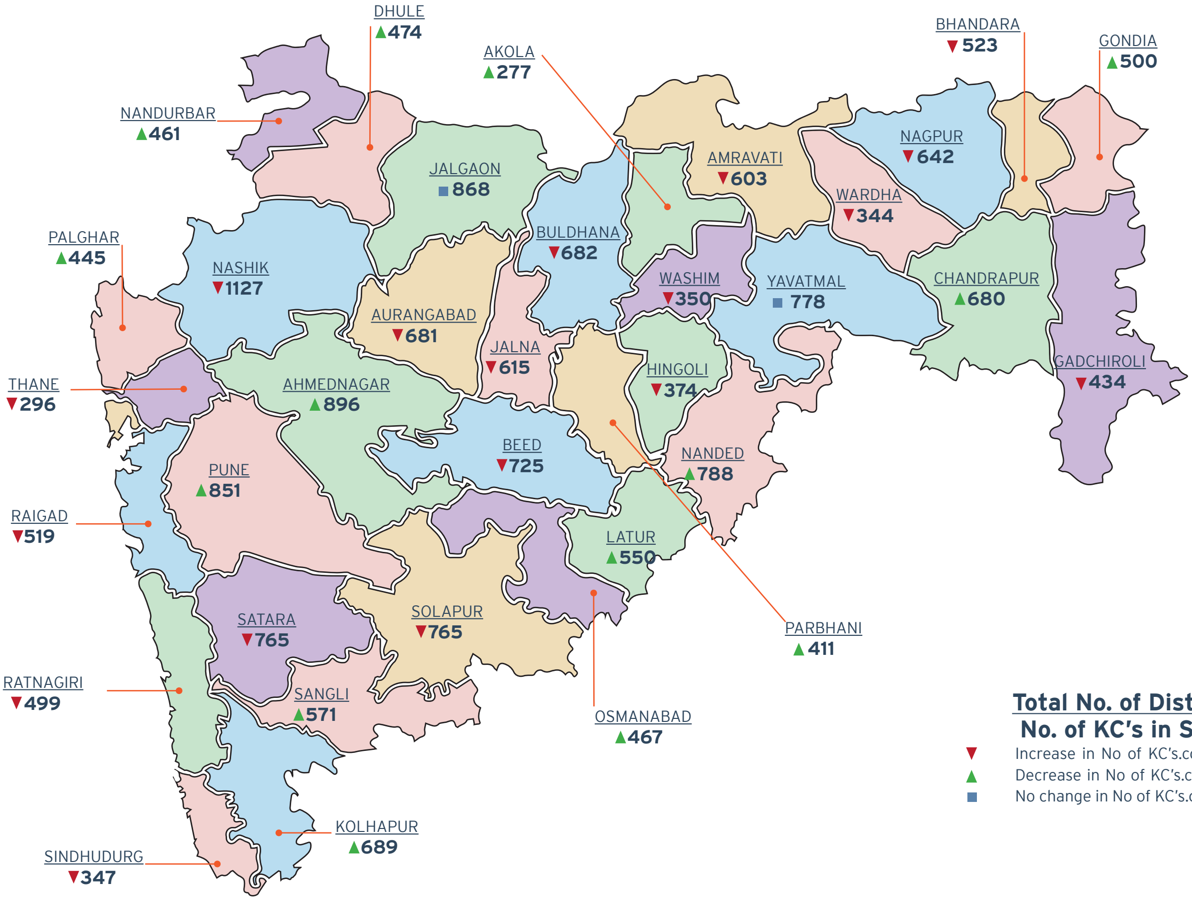
6 DEPARTMENT-WISE G2C SERVICES COUNT

DEPARTMENTS	NO OF SEVICES	DEPARTMENTS	NO OF SEVICES
1. Agriculture	11	26. Maharashtra Jeevan Pradhikaran	2
2. Agriculture Department	15	27. Maharashtra Pollution Control Board	4
3. Department Of Animal Husbandry & Dairy	10	28. Medical Education And Drug Department - AYUSH	7
4. Department Of Co-Operation, Marketing And Textiles	5	29. Medical Education And Drug Department - DMER	7
5. Department Of Fisheries	6	30. Medical Education And Drug Department	6
6. Department Of Registration & Stamps (IGR)	15	31. Minority Development Department	1
7. Directorate Of Govt. Printing And Stationary	4	32. Municipal Corporation Of Greater Mumbai	12
8. Energy - Maharashtra State Electricity	3	33. Nagpur Municipal Corporation	2
9. Distribution Co. Ltd.	3	34. Public Health Department	4
10. Energy Department	13	35. Revenue Department	16
11. Entertainment Duty Finance Department	1	36. Rural Development And Panchayat Raj Department	13
12. (Directorate Of Insurance) Finance Department	7	37. School Education And Sports Department	17
13. Sales Tax Department Services Food & Public Distribution System (PDS)	1	38. Skill Development And Entrepreneurship Department	2
14. Forest Department	10	39. Social Justice And Special Assistance Department	10
15. Ground Water Surveys And Development Agency (GSDA)	3	40. Tourism And Cultural Affairs - Directorate Of Archives	7
16. Higher And Technical Education Department	15	41. Tourism And Cultural Affairs - Gazetteers Department	1
17. Home Department	7	42. Tourism And Cultural Affairs Department	3
18. Maharashtra Maritime Board Housing Department - MHADA	12	43. Tourism And Cultural Affairs Department - MTDC	4
19. Housing Department - Mumbai Building Repairs And Reconstruction Board	4	44. Tourism And Cultural Affairs Department - P L Deshpande Maharashtra Kala Academy	2
20. Housing Department - Slum Rehabilitation Authority	4	45. Tourism And Cultural Affairs Department - Stage Performances Scrutiny Board	3
21. Industries Department	10	46. Transport Department	14
22. Labour Department	39	47. Tribal Development Department	5
23. Land Record Department	23	48. Urban Development Department	15
24. Law And Judiciary Department	3	49. Water Resources Department	10
25. Maharashtra Indl. Devp. Corp.	7	50. Women And Child Development Dept.	12
		Grand Total	**420**

7 CSC 2.0 MH STATE ASSK CENTER STATUS

As on 31 January 2022 CSC 2.0 ASSK project has 19,997 Kendra Chalaks on-board in Maharashtra who are rendering services to the rural citizens across Maharashtra. Approximately, 95.6% Grampanchayats are covered by the KCs. The process of on-boarding KCs is a continuous one since there is a regular churn of KCs.

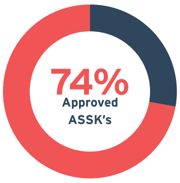
7.1 COVERAGE MAP OF GRAM PANCHAYATS:


DHULE ▲474
AKOLA ▲277
BHANDARA ▼523
GONDIA ▲500
NANDURBAR ▲461
JALGAON ■868
AMRAVATI ▼603
NAGPUR ▼642
WARDHA ▼344
BULDHANA ▼682
PALGHAR ▲445
NASHIK ▼1127
WASHIM ▼350
YAVATMAL ■778
CHANDRAPUR ▲680
AURANGABAD ▼681
JALNA ▼615
HINGOLI ▼374
GADCHIROLI ▼434
THANE ▼296
AHMEDNAGAR ▲896
BEED ▼725
NANDED ▲788
PUNE ▲851
RAIGAD ▼519
LATUR ▲550
SATARA ▼765
SOLAPUR ▼765
PARBHANI ▲411
RATNAGIRI ▼499
SANGLI ▲571
OSMANABAD ▲467
KOLHAPUR ▲689
SINDHUDURG ▼347

Total No. of Districts	**34**
No. of KC's in State	**▼19997**

▼ Increase in No of KC's.compared to previous month
▲ Decrease in No of KC's.compared to previous month
■ No change in No of KC's.compared to previous month

20688 ASSK out of 27868 Total GPs



7.2 COVERAGE OF GRAM PANCHAYATS:

Aaple Sarkar Seva Kendra – Total Grampanchayats In Maharashtra are 27868. Where GOM have approved **20688** ASSK – Centers. We have On-boarded **19,997** Kendra Chalak's in Maharashtra. We have covered almost all the Grampanchayats of Maharashtra, where we are Delivering Services at **99.6%** Grampanchayats of Maharashtra.

District	Block Count	Total GPs	Approved ASSK's	Number. Of KC's	Individual Centre	Cluster Centre	By Clusters Covered Grampanchayats	Total Covered Grampanchayats	Total	% Of GP Coverage
AHMEDNAGAR	14	1318	923	896	561	362	752	1313	1318	99.62
AKOLA	7	535	282	277	55	227	480	535	535	100.00
AMRAVATI	14	841	619	603	407	212	433	840	841	99.88
AURANGABAD	9	867	695	681	536	159	327	863	868	99.54
BEED	11	1031	756	725	513	243	518	1031	1031	100.00
BHANDARA	7	541	529	523	517	12	24	541	541	100.00
BULDHANA	13	871	696	682	547	149	322	869	871	99.77
CHANDRAPUR	15	828	691	680	564	127	263	827	828	99.88
DHULE	4	541	488	474	434	54	107	541	541	100.00
GADCHIROLI	12	459	440	434	424	16	32	456	459	99.35
GONDIA	8	546	507	500	462	45	83	545	546	99.82
HINGOLI	5	563	397	374	249	148	314	563	563	100.00
JALGAON	15	1153	887	868	649	238	502	1151	1153	99.83
JALNA	8	778	646	615	467	179	311	778	778	99.87
KOLHAPUR	12	1025	736	689	499	237	526	1025	1025	100.00
LATUR	10	785	558	550	302	256	483	785	785	100.13
NAGPUR	13	768	657	642	546	111	222	768	768	100.00
NANDED	16	1310	792	788	385	407	924	1309	1310	100.00
NANDURBAR	6	595	480	461	375	105	220	595	595	100.85
NASHIK	15	1385	1174	1127	974	200	410	1384	1385	99.86
OSMANABAD	8	622	473	467	339	134	283	622	622	99.84
PALGHAR	8	473	458	445	443	15	30	473	473	100.00
PARBHANI	9	704	425	411	207	218	496	703	703	100.00
PUNE	13	1382	928	851	621	307	756	1377	1382	98.08
RAIGAD	15	810	547	519	341	206	469	810	810	100.00
RATNAGIRI	9	846	527	499	292	235	554	846	846	100.00
SANGLI	10	699	590	571	487	103	212	699	699	100.00
SATARA	11	1494	812	765	362	450	1131	1493	1494	99.80
SINDHUDURG	8	431	359	347	286	73	145	431	431	100.00
SOLAPUR	11	1023	789	765	555	234	468	1023	1023	99.51
THANE	5	430	307	296	214	93	216	430	430	100.00
WARDHA	8	520	350	344	188	162	332	520	520	100.00
WASHIM	6	491	356	350	226	130	265	491	491	100.00
YAVATMAL	16	1201	814	778	461	353	740	1201	1201	100.00
TOTAL	351	27866	20688	19997	14488	6200	13350	27838	27866	

7.3 CSC - ID CREATED FOR ASSK - ASSK - KENDRA CHALAK'S

District	ASSK's Approved	On boarded NO OF KC	KC On boarding Status (%)	Total No. of CSC and Ref. ID Created	Pending CSC ID Creation	CSC ID Created-Status (%)	MOL Services ID Activation (%)
AHMEDNAGAR	923	896	896	852	44	92	92
AKOLA	282	277	274	266	11	94	94
AMRAVATI	619	603	600	596	7	96	96
AURANGABAD	695	681	678	667	14	96	96
BEED	756	725	729	709	16	94	94
BHANDARA	529	523	521	519	4	98	98
BULDHANA	696	682	686	665	17	96	96
CHANDRAPUR	691	680	680	670	10	97	97
DHULE	488	474	469	459	15	94	94
GADCHIROLI	440	434	434	425	9	97	97
GONDIA	507	500	497	489	11	96	96
HINGOLI	397	374	369	368	6	93	93
JALGAON	887	868	867	854	14	96	96
JALNA	646	615	615	611	4	95	95
KOLHAPUR	736	689	687	667	22	91	91
LATUR	558	550	547	538	12	96	96
NAGPUR	657	642	650	631	11	96	96
NANDED	792	788	786	767	21	97	97
NANDURBAR	480	461	452	442	19	92	92
NASHIK	1174	1127	1133	1087	40	93	93
OSMANABAD	473	467	464	455	12	96	96
PALGHAR	458	445	444	417	28	91	91
PARBHANI	425	411	410	404	7	95	95
PUNE	928	851	840	775	76	84	84
RAIGAD	547	519	524	496	23	91	91
RATNAGIRI	527	499	497	474	25	90	90
SANGLI	590	571	566	533	38	90	90
SATARA	812	765	777	720	45	89	89
SINDHUDURG	359	347	352	329	18	92	92
SOLAPUR	789	765	761	734	31	93	93
THANE	307	296	297	263	33	86	86
WARDHA	350	344	344	338	6	97	97
WASHIM	356	350	351	348	2	98	98
YAVATMAL	814	778	776	772	6	95	95
TOTAL	20688	19997	19381	19340	657		

8. TRAINING AND CAPACITY BUILDING

- RDD & CSC use Train-the-Trainer model for application training to users from the HQ to the Gram Panchayat.
- First level training is conducted for District Managers at a central location by Training Manager and Master Trainers.
- These Master Trainers conduct next level training of all applications to Govt. Officers, Block Managers & Kendra Chalaks (KC) in a phased manner.
- In order to keep their requisite technical knowledge up-to-date and also for ensuring constant familiarity of all applications, continuous training programs are provided to KCs through defined training calendar, which is tracked online.
- To enhance the management skill set and team work amongst the project management team for supervising training workshops of the team, Personality & Emotional Intelligence Development Workshops has been conducted in the system.
- To expedite the training process, e-Learning Management System is utilized, This ensures availability of learning content 24✣7, thus supporting Continuous Training
- Online PDF manuals and printed copy of the manuals is made available for continuous learning of KCs.
- 3 Orientation Programs for selected DMs and BMs have been held at YASHADA Pune till date.

Method:

The choice of method for transferring and exchanging knowledge will depend on the audience and the message. However, it is also worth noting, that knowledge is most effectively exchanged when using multiple methods.

1. Train the Trainer Method:

This method is very useful in transforming skills and knowledge. Skills/Knowledge exchange is preferable to knowledge transfer since a two-way flow of information can lead to an ongoing dialogue between knowledge producers and users and create learning opportunities for both groups.

2. Grouping of ASSK Members

Grouping of people with common interests who interact regularly to share knowledge - is one interactive delivery method that effectively initiates and sustains collaboration among a diverse group of individuals.

Grouping of ASSK Team Members:

- Project Manager
- SPMU and State Level Govt. Officials
- District Manager
- Dy. CEO and Account Officer
- Block Manager
- BDO, ABDO, TPO
- Kendra Chalak
- Gramsevak, Sarpanch
- Technical Support Executive
- Other Department Officials
- Account Executive
- HR Executive

8.1 DETAILS OF TRAINING/WORKSHOP ORGANIZED BY CSC SPV

DATE	SUBJECT	ATTENDING
1. 28th Nov to 30th Nov 2019	ASSK Project Implementation Review Meeting	ASSK Project Implementation Review Meeting Conducted in presence of Honble Principal Secretary and RDD Officials.
2. 17th and 18th Jan 2020	PM, DM, and BM Review Meeting at Pune	Review Conducted about all NIC application,eGramsoft, Payment collection, Service Delivery,Smart Ticket Status and 7th Economic Survey.
3. 19th May 2020	PM, DM, and MT Review Meeting on Zoom VC	Review Conducted about all NIC application,e-Gramsoft, Outstanding Payment collection, CSC Service Delivery,CSC Activity Services
4. 19th May 2020	PM, DM, and MT Review Meeting on Zoom VC	Review Conducted about all NIC application,e-Gramsoft, Outstanding Payment collection, CSC Service Delivery,CSC Activity Services
5. 24th June 2020	PM's, HW,DM and MT Review Meeting on Zoom VC	Review Conducted about e-Gramsoft Offline Application, eGramsoft Data entry Reflection, New Patch File
6. 25th Sept 2020	PM's, HW,DM and MT Review Meeting on Zoom VC	Review Conducted about Oustanding Payment, CSC Id and MOL Services, e-Gramsoft Offline Application, eGramsoft Data entry Reflection,Swamitava Namuna 8 Drone survey ,eGramswaraj Application
7. 29th DEC 2020	PM's, DHE,AHE and MT Review Meeting on Zoom VC	Review Conducted on eGramsoft Application and Uploading XML File,Printer Consumables,hardware and ERP Tickets
8. 23rd Feb 2021 to 26th Feb 2021	Training and Certification PM's, DM's,ADM and MT at Pratham Arora Center for Education, Aurangabad	TISPRI Certificcation (Orientation & Assessment) Program of State Level Master Resource Person
9. 22 March 2021 to 25 March 2021	Training and Certification DM's, ADM and MT at Krushi Vidnyan Kendra, Baramat	TISPRI Certificcation (Orientation & Assessment) Program of State Level Master Resource Person. .
10. 19th May 2021	Training of ALL DM's,ADM PM's and MT on ZOOM VC	Training on Digipay,Insurance and Covid-19 app by CSC team
11. 27th May 2021	Review of DyCEO ALL DM's,ADM PM's and MT on ZOOM VC	Review and Training on PFMS integration,eGramswaraj, CSC Services,Pyament collection, GST and TDS
12. 16th June2021	Review Meeting of DM, ADM, MT and PM On ZOOM VC	Review On Resource Project Status,PFMS DSC Integration,Resource bank account opening, New GP to ZP collection and Old outstanding, Training and meeting upload status

DATE	SUBJECT	ATTENDING
13. 22nd June 2021	Discussion and Review of Hon. Add. Chief Secretary (RDD), CEO,DM,PM, Implementation Team On ZOOM VC	Discussion and Review on Year book/Day book closing and DSC Registration of Checker Maker at all Layers (GP, PS and Zp)
14. 15th and 16th July 2021	Training of DM,MT and PM With NIC and MOPR on ZOOM VC	Training of GP Profile,Planning, Reporting,Accounting(DSC Management,Vendor Management and FTO Management)
15. 28th July 2021	Discussion and Review of DM,MT and HE on ZOOM VC	Discussion and Review on Data entry for ONE GOV Page and MSEB Google Form,Resources project attendance, data entry for GST Project,ZP and PS PFMS integration
16. 6th August 2021	Discussion and Training With DM,MT and PM	Discussion and Training of Year Book Closing for ZP and PS.
17. 9th August 2021	Meeting and Training with Dy.CEO, DM,PM RDD Team and MT	Training and Meeting of Citizen Charter and Rashtragaan Activity
18. 01 September 2021	Training Meeting EGS Closing and PFMS	VC Review Meeting in the presence of DM, HE,BM & MT
19. 02 September 2021	Topics GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of DM,HE & BM on topics
20. 02 September 2021	EGS GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of DM,HE & BM on topics.
21. 02 September 2021	EGS GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of BM, KC on topics.
22. 02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
23. 02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
24. 02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
25. 03 September 2021	Training Meeting EGS Closing and PFMS	Training With Bdo EVOP Sarpacnh ,GS,BM,MT
26. 03 September 2021	EGS Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Review Meeting All DMs and PM,HE,MT
27. 06 September 2021	Training Meeting EGS Closing and Issues	Training Meeting with DM,EVOP, BM , MT
28. 07 September 2021	Training Meeting EGS Transfer & Deduction	Training Meeting withDyceo sir ,CAFO Sir, PS Account Officers,Dm,PM,Swami sir

DATE	SUBJECT	ATTENDING
29. 15 September 2021	EGS GP Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Google Meet Review Meeting in the presence of DM,ADM,HE,BM & MT on topics
30. 16 September 2021	EGS Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Zoom VC Review Meeting in the presence of DM, HE,BM & MT
31. 17 September 2021	ERP Onboarding and Payment issue	Meeting With All Dms and PM
32. 17 September 2021	EGSGP Profile, Panchayat Charter, Indiaat75.	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
33. 18 September 2021	ERP Onboarding and Payment issue	Review Meeting All DMs and PM,HE,MT
34. 20 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
35. 21 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
36. 22 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
37. 24 September 2021	EGS Transfer & Deduction	Zoom VC Training Meeting with DM,CAFO Sir, PS Account Officers, BM
38. 28 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
39. 29 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
40. 18 October 2021	Divisional review meeting, at Nagpur, Jilha parishad ZP	Review meeting in the presence of PM, DM, HE, BM, MT
41. 20 October 2021	Divisional review meeting at Amravati, Jilha parishad ZP	Review meeting in the presence of PM, DM, HE, BM, MT
42. 27 October 2021	Divisional review meeting at Nashik, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
43. 8 November 2021	Divisional review meeting at Latur, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
44. 16 November 2021	Divisional review meeting at Jalna, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
45. 19 November2021	Divisional review meeting at Thane, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
46. 09 December 2021	Division Aurangabad review meeting Online	Review meeting in the presence of PM, DM, HE, MT

DATE	SUBJECT	ATTENDING
47. 21 December 2021	Division Nagpur review meeting Online	Review meeting in the presence of PM, DM, HE, MT
48. 22 December2021	Division Amravati review meeting Online	Review meeting in the presence of PM, DM, HE, MT
49. 27 December 2021	Division Latur review meeting Online	Review meeting in the presence of PM, DM, HE, MT
50. 06 January 2022	Maha One Gov	Review meeting in the presence of PM, DM, HE, BM, MT
51. 17 January 2022	Cultural Activity Survey	Training in the presence of PM, DM, HE, BM, MT
52. 19 January 2022	Training Management Portal	Training in the presence of PM, DM, RGSA Team,MT
53. 25 February 2022	Divisional review meeting At Palghar, Jilha Parishad.	RGSA Review meeting in the presence of CEO, Dy CEO

*For Old Training Details Kindly Visit https://mh.gov2egov.com

8.2 NUMBER OF TRAININGS CONDUCTED AT DISTRICT AND BLOCK LEVEL - MONTH WISE STATUS

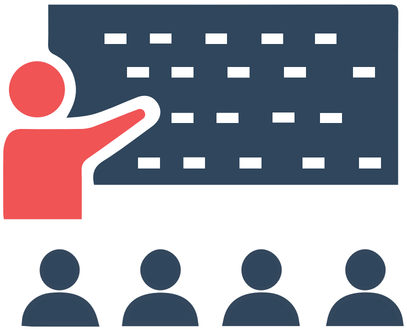
Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
2020	25.	Jan	91	82	23	490	609
	26.	Feb	57	40	12	390	499
	27.	Mar	42	10	6	194	252
	28.	Apr	2	1	0	0	3
	29.	May	5	11	2	85	103
	30.	June	14	17	5	156	192
	31.	July	48	41	16	258	363
	32.	Aug	26	29	4	194	253
	33.	Sept	53	50	7	291	401
	34.	Oct	24	28	8	241	301
	35.	Nov	41	34	3	191	269
	36.	Dec	60	40	12	418	530
2021	37.	Jan	49	53	12	412	526
	38.	Feb	20	26	5	189	240
	39.	Mar	91	88	14	547	740
	40.	Apr	43	33	3	335	414
	41.	May	48	39	9	353	449
	42.	June	38	25	2	222	287
	43.	July	35	34	2	273	344
	44.	Aug	32	28	0	240	300
	45.	Sept	83	69	12	470	634
	46.	Oct	58	43	4	463	568
	47.	Nov	36	29	1	289	355
	48.	Dec	57	55	8	541	661
	TOTAL		2994	2799	708	13021	19522

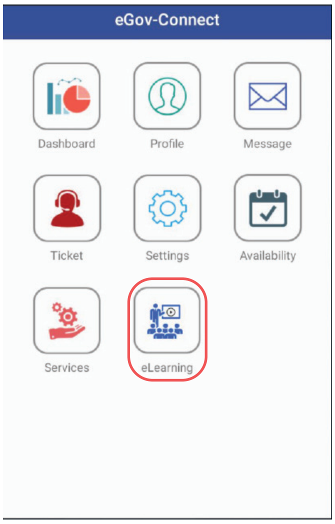
Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
2022	49.	Jan	76	83	14	583	756
	50.	Feb	4	42	15	367	489
	51.	Mar	86	69	17	579	751
	52.	Apr	81	69	12	608	770
	53.	May	75	65	10	611	761
	54.	June	60	50	2	598	610
TOTAL			3437	3177	778	16267	23659

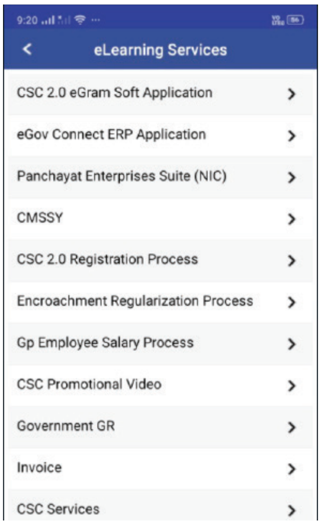
*For years 2018-2019 Kindly Visit https://mh.gov2egov.com

8.3 TRAINING AGENDA Q4 2022

- Training Management Portal (TMP)
- eGramswaraj PFMS Integration Training at Block Level (KYC)
- Egramswaraj PFMS ICICI Bank Integration (Troubleshooting – Activation of New AC)
- MahaOnegov (Update GP Profile, Basic Amenities, Photos Uploading)
- Egramsoft Upload Station – (One Gov GP)
- Digital Seva Portal - B2C & G2C Services Delivery.
- MOL and Service Plus Services Delivery
- Regarding GP Employee Payment GPF A/C Rejection.
- GPDP-Online Plan Uploading & (100%) Data Entry
- Action Soft & M-action Soft – Progress
- Voucher Entry, Month Book Closing
- Gram Manchitra (GIS Application)7. MOL and Service Plus Services Delivery







eLearning Services

- CSC 2.0 eGram Soft Application
- eGov Connect ERP Application
- Panchayat Enterprises Suite (NIC)
- CMSSY
- CSC 2.0 Registration Process
- Encroachment Regularization Process
- Gp Employee Salary Process
- CSC Promotional Video
- Government GR
- Invoice
- CSC Services

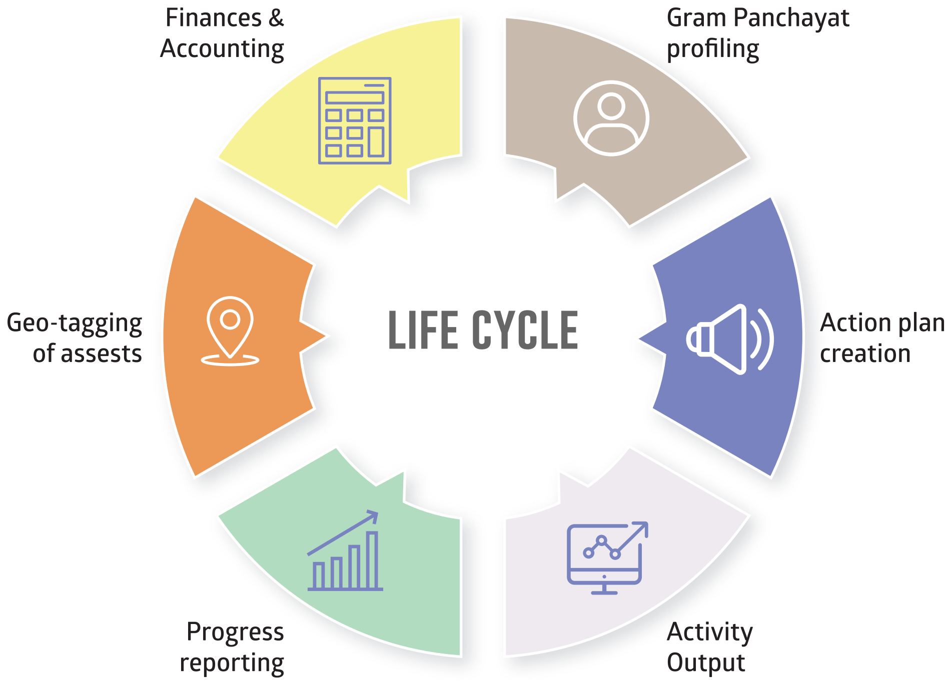
Training Material Available on this web site https://mh.gov2egov.com & mobile app eGov-connect

9 PANCHAYAT ENTERPRISE SUITE (PES):

The Ministry of Panchayati Raj (MoPR) has undertaken e-Panchayat Mission Mode Project (e-Panchayat MMP) with a view to introduce and strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country and build associated capacities of the PRIs for effective adoption of the e-Governance initiative. Under this project, Panchayat Enterprise Suite (PES) has been conceptualized which comprises 11 Core Common applications. At present, Panchayat Enterprise Suite has been deployed/operational with 10 Core Common Applications and GIS layer module is under conceptualization. The operational modules includes LGD (Local Government Directory), Area Profiler (Socio-economic & general details), Plan Plus (to strengthen Decentralized & Participatory Planning), PriaSoft (Panchayati Raj Institutions Accounting Software for Gram Panchayat Accounting), Action Soft (Works/scheme implementation Monitoring System), NAD (National Asset Directory), Service Plus (To facilitate Service Delivery), Social Audit, Training and National Panchayat Portal (Dynamic Website of Panchayats).

9.1 EGRAMSWARAJ - SIMPLIFIED WORK BASED ACCOUNTING APPLICATION FOR PANCHAYATI RAJ

To strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country, Ministry of Panchayati Raj (MoPR) has launched eGramSwaraj, a user friendly web-based portal. eGramSwaraj aims to bring in better transparency in the decentralised planning, progress reporting and work-based accounting.



PANCHAYAT ENTERPRISE SUITE (PES): APPLICATIONS

First enterprise suite for Government entity that attempts to address the core common Governance function of Panchayat under e-panchayat Mission Mode Project of MoPR

LGD

Captures details of local governments and assigns unique code

Panchayat Profile

Captures the geographics, demographic, Socio-economic profile of rural and urban local bodies

Planning

Facilitatess planning of Government Institutions such as panchayats, urban local bodies and line departments in preparing Annual Action Plan

Reporting

Facilitates monitoring physical and financial progress of works taken up under annual Action Action Plan.

Asset Geo Tagging

Captures details of assets created / maintained; helps to avoid duplication and provide for O&M

Accounting

Captures receipt and expenditure details through voucher entries and automatically generates 8 MAS reports for PRIs

Audit Online

Facilitates Online/Offline Audit of Government Institutions such as urban local bodies, rural local bodies etc.

NPP

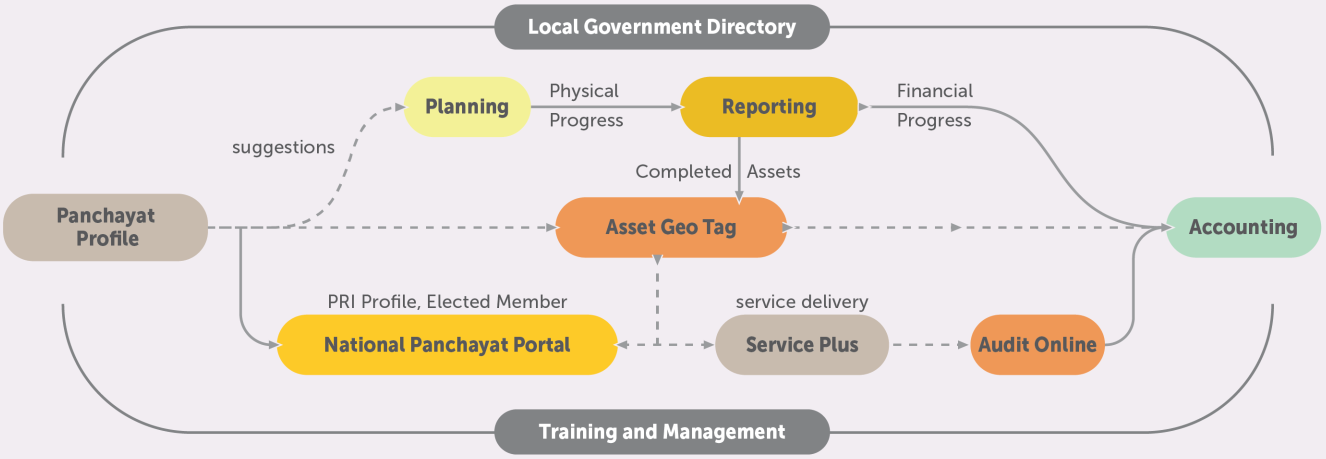
Facilitates sharing of information in public domain for each Panchayat

Training Mgmt.

Facilitates and addresses the training management needs of the government organizations

Service Plus

A dynamic metadata-based service delivery portal that caputres the complete definition of a service


Local Government Directory
Planning
Physical
Progress
Reporting
Financial
Progress
suggestions
Completed
Assets
Panchayat Profile
Asset Geo Tag
Accounting
PRI Profile, Elected Member
service delivery
National Panchayat Portal
Service Plus
Audit Online
Training and Management

9.1 PANCHAYAT ENTERPRISE SUITE: STATUS REPORT AS ON 31ST MAY 2022

District	Total GPs	Total no. of KC	Area Profiler FY 2021 -22	Plan Plus - Activity Count (FY 2020-21)	Action Soft (Number of works Taken) (FY 19-20)	Priasoft Voucher Entry Report (FY 2020-21(1 April 2020 to Till Date)	Geo-Tagging (m- Action Soft) (1 jan 2020 to Till Date	"Panchayat Portal (FY 2020-21)(1 Jan 2020 to Till Date)"	Total DATA ENTRY IN PES APPLICATION	Total DATA ENTRY IN PES APPLICATION	Rank
Ahmednagar	1318	896	1318	1317	293	18935	996	1318	24177	171	19 ▲
Akola	535	277	535	535	66	6548	492	451	8627	119	24 ▼
Amravati	841	603	841	841	262	11645	804	831	15224	237	10 ▲
Aurangabad	867	681	867	865	132	17823	758	836	21281	152	21 ▲
Beed	1031	725	1031	1026	230	6312	886	580	10065	56	34 ▼
Bhandara	541	523	541	541	144	27276	539	541	29582	557	1 ▲
Buldhana	871	682	870	860	215	7145	787	854	10731	107	27 ▼
Chandrapur	828	680	827	825	172	14069	771	809	17473	228	13 ▼
Dhule	541	474	541	541	234	10039	539	540	12434	161	20 ▼
Gadchiroli	459	434	458	458	322	9740	452	458	11888	345	3 ▲
Gondia	546	500	547	545	24	9053	382	545	11096	296	4 ▲
Hingoli	563	374	563	563	85	4758	495	428	6892	105	28 ▲
Jalgaon	1153	868	1153	1150	55	16725	696	1148	20927	201	18 ▼
Jalna	778	615	779	777	161	6699	774	778	9968	92	29 ▲
Kolhapur	1025	689	1025	1025	225	21610	790	977	25652	231	12 ▲
Latur	785	550	785	785	164	8877	746	785	12142	143	23 ▼
Nagpur	768	642	768	768	604	26240	764	760	29904	408	2 ▲
Nanded	1310	788	1310	1308	384	8836	1190	1306	14334	67	32 ▲
Nandurbar	595	461	595	595	229	4111	534	595	6659	79	30 ▼
Nashik	1385	1127	1384	1384	419	24702	1343	1384	30616	203	17 ▲
Osmanabad	622	467	622	622	88	6206	465	602	8605	107	26 ▼
Palghar	473	445	473	473	233	9305	434	473	11391	233	11 ▼
Parbhani	704	411	704	704	130	3393	492	625	6048	63	33 ▲
Pune	1382	851	1406	1374	439	33114	1064	1382	38779	267	6 ▲
Raigad	810	519	810	809	204	22560	770	794	25947	267	5 ▲
Ratnagiri	846	499	846	846	155	22084	669	846	25446	244	9 ▲
Sangli	699	571	699	699	121	10077	451	129	12176	213	15 ▲
Satara	1494	765	1493	1489	99	21093	1305	1419	26898	206	16 ▲
Sindhudurg	431	347	431	431	47	8846	273	431	10459	254	8 ▲
Solapur	1023	765	1027	1016	243	16685	919	1023	20913	151	22 ▼
Thane	430	296	430	430	213	11156	415	397	13041	228	14 ▲
Wardha	520	344	520	520	403	9385	519	520	11867	265	7 ▼
Washim	491	350	491	491	99	3377	435	491	5384	69	31 ▲
Yavatmal	1201	778	1201	1201	293	10107	1153	1201	15156	117	25 ▲
Total	27866	19997	27891	27814	7187	448531	24102	26257	561782		

10 E-GRAM SOFT - INFORMATION ABOUT APPLICATION SOFTWARE AND SERVICES PROVIDED

E-Gram Soft is the application software for automating all the routine work and administrative processes of Gram Panchayat Institutions in Maharashtra. The rules built into E-Gramsoft are as per the Maharashtra Gram Panchayat Lekhasahita, 2011. This software is developed considering the importance and needs of Gram Panchayat work. E-Gramsoft covers all the sample structure as per the above Act for financial transactions and also all types of record maintenance. E-Gramsoft also facilitates the creation and maintenance of registers, issuance of certificates (services) and consolidates many other required information like Basic Amenities etc.

10.1 MODULES IN E-GRAM SOFT

- Citizen services
- Panchayat Registers
- Panchayat Accounting
- Employee Information
- Property Information
- Meeting Management
- Dead stock/ inventory
- Support and Help

List of Citizen Services (Gram Panchayat Services (G2C))

- Property Certificate N8 Application
- Residence Application
- Electric NOC Application
- No Dues Application
- Toilets application
- Construction Permission Application
- Birth Certificate Application
- Death Certificate Application
- Marriage Certificate Application
- BPL Application
- Business NOC Application
- Leaving Application
- NOC Birth death no Information Application
- No Benefit Application
- Character Application
- Water Connection Application
- Unemployment Application
- Property Diversion Certificate Application
- Proof of Age Scheme Application
- Children Application
- Family Application
- Non-government Application
- Widow Application
- Caste Application
- Water utilization Application
- Beer shop NOC Application

10.2 LIST OF OTHER REGISTERS

- Birth register
- Death register
- Marriage register
- Families under M.G. NREGA
- B.P.L register
- Inward Outward register
- Petty cashbook demand
- Notice register.
- Monthly meeting register.
- Gram Sabha registers.
- Special water connection registers.
- Lease/Rental property register.

10.3 FEATURES OF SOFTWARE:

- Functions as per the Maharashtra Gram Panchayat Lekhasahita 2011.
- This software operate in the off-line mode and data of all the Gram Panchayats is consolidated in the Master Database through data upload centres.
- There are three types of users – Sachiv (Secretary), CSC Operator (KC) and elected members. Admin user is Sachiv and data which was entered by CSC operator is validated only by the Gramsevak (Panchayat Secretary).
- For citizen services only valid data is used

10.4 MONTHLY PROGRESS REPORTS:

E-GramSoft also provides 1 to 22 MPRs – Monthly Progress Reports, which can be used for monthly review meetings. These reports are accessed by Block Development Officer (BDO), Asst. BDO at Block Level. Simultaneously, Officials at the District and State Level can also access these reports. These reports reduce the time required of all the stakeholders of Rural Development Department for compilation.

LIST 1 TO 22 MONTHLY PROGRESS REPORTS (MPRS)
1. District - Village Development Fund - Demand and Recovery Report
2. District - Village Development Fund - Debt Allocation Report
3. District - Village Development Fund - Loan Demand and Recovery Report
4. Mobile Tower Tax Levy and Recovery Report
5. Polluted Water Test/Samples Report
6. TCL Test Report
7. Village Development Fund - Expenditure of 15 % Amount for Backward Classes
8. Village Panchayat Audit Report
9. Village Panchayat Audit Objection and its Reply Report
10. Village Panchayat ER - Vacant Sheet Details
11. Village Panchayat Employee - Report
12. Village Panchayat Fund - Expenditure of 15 % Amount for Backward Classes
13. Village Panchayat Fund - Expenditure of 15 % Amount for Womens and Child Development
14. Village Panchayat Fund - Expenditure of 03 % Amount for Handicapped Person
15. Village Panchayat - Gramsabha Report
16. Village Panchayat Monthly Meeting Report
17. Village Panchayat Other Funds Recovery Report (Rent, Business Rent etc)
18. Village Panchayat Suspected Cases And Suspected Amount Recovery Report
19. Village Panchayat Tax Recovery Report
20. Village Panchayat Water Tax Collection/Recovery Report
21. Water Purification by TCL Powder - Utilization Report
22. Windmill Tax Levy and Recovery Report

10.5 LIST OF 1 TO 33 FORMATS (AS PER LEKHASANHITA 2011):

FORMAT NO.	NAME OF THE FORMAT	FORMAT NO.	NAME OF THE FORMAT
Format 1	Budget - Book	Format 18	Petty cash book
Format 2	Supplementary budget Cash book	Format 19	Persons who work on the muster
Format 3	Annual Deposit Register of grants	Format 20 A	a. Estimate of the work register
Format 4	Panchayat allowance and liability	Format 20 K	k. Measurements Book
Format 5 a	Cashbook	Format 20 KH	Work payment
Format 5 K	Daily Cashbook	Format 20 KH1	Work payment
Format 6	Classification Register	Format 21	Salary Payment
Format 7	General Receipt	Format 22	Fixed Asset
Format 8	Assessment Register	Format 23	Road Register
Format 9 a	Yearly Demand	Format 24	Land register
Format 9 K	Demand bill	Format 25	Investment Register
Format 10	Taxes and fees	Format 26	Receipt and Exp. Register
Format 11	Retail demand register	Format 27	Audit Objection Monthly Statement
Format 12	Expenses Voucher	Format 28	Backward class 15% and 10% of women of child welfare
Format 13	Employee List	Format 29	Loan Register
Format 14	Stamp Register	Format 30	Audit Objections - Register
Format 15	Stock Register	Format 31	Travel Allowance Payments
Format 16	Dead stock Register	Format 32	Cash Refund Voucher
Format 17	Loan and deposit register	Format 33	Tree /Plantation Register

10.6 E-GRAMSOFT INSTALLATION & DATA DIGITIZATION STATUS

We have started installation of e-Gramsoft in the Month of May 2017. In first Phase we have completed Primary Grampanchayat's installation and then after we moved to Clusters and its Covered Grampanchayt's eGram Soft Data Entry Till 31th May 2022 :

District	Total GPs	eGram Soft InstalledGP	Namuna 8 Count	Namuna 9 Count	Total Other Data Entry Namuna Count	eGramsoft Data Entry Total	Average Data Entry/ GP	Rank
Sangli	699	571	672468	1819423	336237	2828128	4046	1
Kolhapur	1025	689	697697	1448721	1231674	3378092	3296	2
Pune	1382	851	990521	1654082	1842225	4486828	3247	3
Sindhudurg	431	347	308509	392849	623685	1325043	3074	4
Nagpur	768	642	445692	648872	1133880	2228444	2902	5
Bhandara	541	523	298913	386759	785568	1471240	2719	6
Thane	430	296	322257	449578	384182	1156017	2688	7
Chandrapur	828	680	379013	607964	1215549	2202526	2660	8
Satara	1494	765	760869	1474552	508404	2743825	1837	9
Raigad	810	519	612690	551025	165836	1329551	1641	10
Gadchiroli	459	434	180341	228325	333570	742236	1617	11
Yavatmal	1201	778	517494	556322	672337	1746153	1454	12
Palghar	473	445	478868	185216	19120	683204	1444	13
Ahmednagar	1318	896	720676	713940	250650	1685266	1279	14
Buldhana	871	682	505183	466249	56090	1027522	1180	15
Amravati	841	603	496889	327973	128657	953519	1134	16
Ratnagiri	846	499	504352	250916	161086	916354	1083	17
Nashik	1385	1127	751874	556253	135111	1443238	1042	18
Aurangabad	867	681	334104	360860	144239	839203	968	19
Solapur	1023	765	456276	362260	78842	897378	877	20
Wardha	520	344	196708	187866	31048	415622	799	21
Jalna	778	615	266813	214891	123284	604988	778	22
Latur	785	550	276237	264381	43033	583651	744	23
Beed	1031	725	381368	323001	45627	749996	727	24
Nandurbar	595	461	236260	126935	42561	405756	682	25
Osmanabad	622	467	188321	202717	31887	422925	680	26
Akola	535	277	209353	120783	13241	343377	642	27
Gondia	546	500	197286	102751	49741	349778	641	28
Washim	491	350	252533	46159	3842	302534	616	29
Hingoli	563	374	131033	111475	10839	253347	450	30
Jalgaon	1153	868	343205	101146	59771	504122	437	31
Nanded	1310	788	311052	188987	60497	560536	428	32
Dhule	541	474	115430	34865	7230	157525	291	33
Parbhani	704	411	88429	43890	2398	134717	191	34
TOTAL	27866	19997	13628714	15511986	10731941	39872641		

10.7 PAPERLESS GRAM PANCHAYAT PLAN:

As per Mumbai Gram Panchayat Act 1958 and Lekhasanhita 2011 – all the Gram Panchayats of Maharashtra were maintaining their records in physical form. Hon'ble Principal Secretary – Shri Aseem Gupta Sir (IAS) took the initiative of transforming the maintenance of Gram Panchayat records into digitized format. Accordingly, directions were issued to all the functionaries of Gram Panchayats to make the GPs paperless, that is to transform the present Gram Panchayats into Paperless Gram Panchayats. Thus, as per the guidelines issued by Rural Development Department, Government of Maharashtra, the process of transforming all the physical records of Gram Panchayats into digitized format by using e-Gramsoft application software was started. Maharashtra is the pioneering state which is progressing rapidly towards the creation of Paperless Grampanchayats.

Data Digitization of physical records of 1 to 33 registers / formats is in Progress. All other records of Gram Panchayats are being transformed into digitized format in offline e-Gramsoft application. Entire data saved in off-line application is being synchronized on ERP application by using Upload Station tool.

Once the digitization of physical records is completed, then Gram Panchayats are declared as Paperless Gram Panchayats. Subsequent to the transformation of these Gram Panchayats into Paperless Gram Panchayats, the old physical records are sealed in due course. This Paperless GP drive will help all GPs to save expenditure on stationary as well as space and time required for the storage of physical records. Data digitization and consolidation will also benefit all the stakeholders of PRI, who will be able to monitor transactions of the Gram Panchayats on a day-to-day basis.

10.8 PAPERLESS GRAMPANCHAYATS STATUS AS UPTO 30 NOVEMBER 2021

Sr. No	District Name	Paperless GP Count	Sr. No.	District Name	Paperless GP Count
1	Ahmednagar	216	18	Nanded	210
2	Akola	155	19	Nandurbar	98
3	Amravati	545	20	Nashik	322
4	Aurangabad	371	21	Osmanabad	116
5	Beed	165	22	Palghar	12
6	Bhandara	120	23	Parbhani	1
7	Buldhana	50	24	Pune	543
8	Chandrapur	371	25	Raigad	45
9	Dhule	40	26	Ratnagiri	40
10	Gadchiroli	292	27	Sangli	70
11	Gondia	215	28	Satara	410
12	Hingoli	30	29	Sindhudurg	87
13	Jalgaon	80	30	Solapur	432
14	Jalna	201	31	Thane	34
15	Kolhapur	6	32	Wardha	207
16	Latur	210	33	Washim	120
17	Nagpur	220	34	Yavatmal	315
				Total	6349

11 ABOUT ERP - HCM SOLUTION AND MOBILE APP

ERP: Enterprise Resource Planning system is a fully integrated business management system covering functional areas of an enterprise like Logistics, Production, Finance, Accounting and Human Resources. It organizes and integrates operation processes and information flows to make optimum use of resources such as men, material, money and machine. For the ASSK project, CSC SPV has implemented the Human Capital Management module (HCM) which considers CSC SPV's human resources as Human Capital. CSC SPV's HCM for the ASSK project - https://mh.gov2egov.com is a single window solution which includes Talent Acquisition (Recruitment), Talent Management etc. It helps

- To manage, maintain, monitor and guide this enormous team of over 20,000+ human resources, CSC has developed and implemented the specialized HCM tool which maintains all details of the project's activities.
- To handle all types of activities like registration of candidates, selection of candidates, payments to candidates, data entry in different applications, targets/work orders, online monitoring and all types of MIS /Dashboards.
- With the perspective of Digital India, E-Gov connect Mobile App is provided to all the users of this ERP.
- Through his / her Android phone, the User can login and check his performance, payment status, profile update, send SMSes to his / her team, raise queries online etc.
- The ERP-HCM Application and "e-Gov-Connect" Mobile app are available to Govt. Officials at State Level, District Level, Block Level and Gram Panchayat level for day to day information accessibility.

11.1. ERP WALK THROUGH: https://mh.gov2egov.com

One can access the ERP by using the Registered User Id and Password, where he/ she will be able to access following modules:

Modules of ERP:

1. HRMS Module

2. ASSK Invoice Module

3. Dashboards Module4. Reports Module (MPRs)

5. E Learning – Training Material Module

6. Smart Tickets Module

7. E Gram Soft – MIS Module

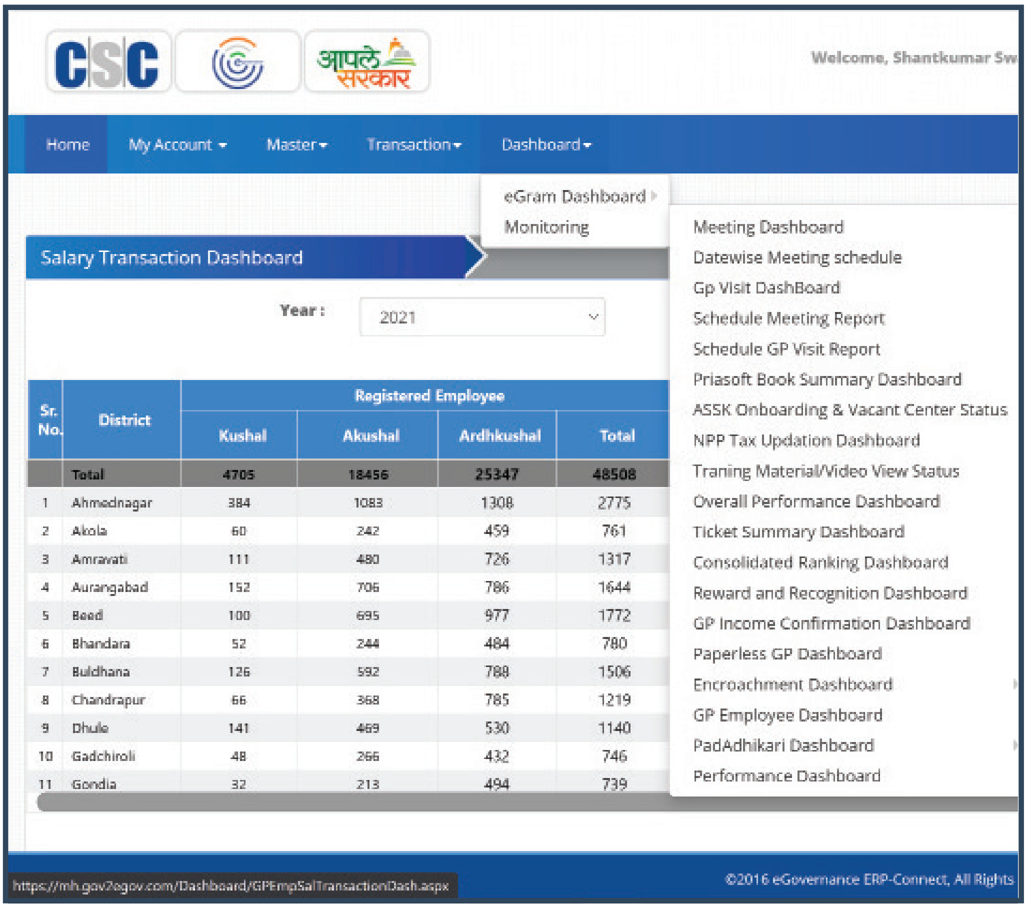
8. Elected Member Details Module

9. GP Employee – Salary Process
10. Encroachment Regularization process

11. Graphical Dashboard

11.2. MONITORING OF ASSK OPERATIONS USING ERP:

1. **Login with Registered User ID - Password - Click on Dashboard Menu and access Dashboards available in your login**


Welcome, Shantkumar Sw
Home
My Account
Master
Transaction
Dashboard
eGram Dashboard
Monitoring
Meeting Dashboard
Datewise Meeting schedule
Gp Visit DashBoard
Schedule Meeting Report
Schedule GP Visit Report
Priasoft Book Summary Dashboard
ASSK Onboarding & Vacant Center Status
NPP Tax Updation Dashboard
Traning Material/Video View Status
Overall Performance Dashboard
Ticket Summary Dashboard
Consolidated Ranking Dashboard
Reward and Recognition Dashboard
GP Income Confirmation Dashboard
Paperless GP Dashboard
Encroachment Dashboard
GP Employee Dashboard
PadAdhikari Dashboard
Performance Dashboard

Salary Transaction Dashboard

Year : 2021

Sr. No.	District	Registered Employee			
		Kushal	Akushal	Ardhkushal	Total
	Total	4705	18456	25347	48508
1	Ahmednagar	384	1083	1308	2775
2	Akola	60	242	459	761
3	Amravati	111	480	726	1317
4	Aurangabad	152	706	786	1644
5	Beed	100	695	977	1772
6	Bhandara	52	244	484	780
7	Buldhana	126	592	788	1506
8	Chandrapur	66	368	785	1219
9	Dhule	141	469	530	1140
10	Gadchiroli	48	266	432	746
11	Gondia	32	213	494	739

https://mh.gov2egov.com/Dashboard/GPEmpSalTransactionDash.aspx

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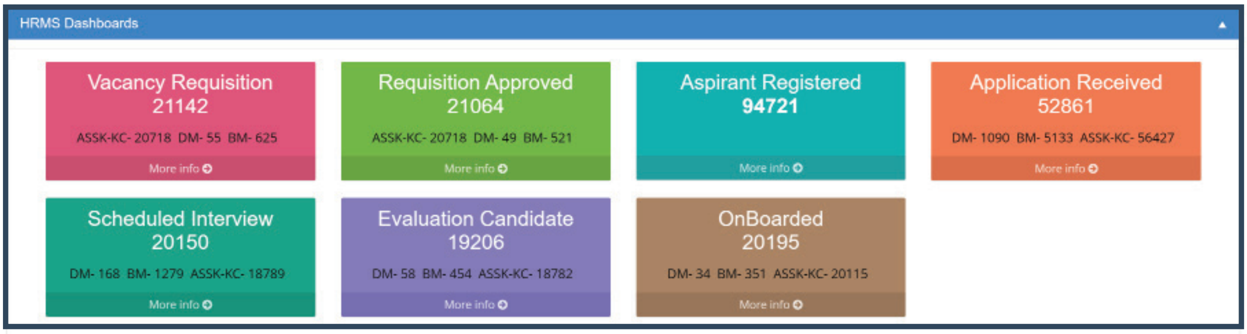
HRMS Dashboard:


HRMS Dashboards
More info

Vacancy Requisition 21142
ASSK-KC- 20718 DM- 55 BM- 625

Requisition Approved 21064
ASSK-KC- 20718 DM- 49 BM- 521

Aspirant Registered 94721

Application Received 52861
DM- 1090 BM- 5133 ASSK-KC- 56427

Scheduled Interview 20150
DM- 168 BM- 1279 ASSK-KC- 18789

Evaluation Candidate 19206
DM- 58 BM- 454 ASSK-KC- 18782

OnBoarded 20195
DM- 34 BM- 351 ASSK-KC- 20115

12. GP EMPLOYEE PAYMENT SYSTEM

Payments to the contractual employees of Gram Panchayats used to be delayed by several months. RDD has taken the initiative of depositing the State Government's share of the Gram Panchayats' Employees payments to their bank accounts in a timely manner every month. CSC SPV has deployed GP Employees Payment Module for processing GP EMP Payment Bills. Govt. of Maharashtra has released payments from April 2018 to March 2022. May 2022 payment process is ongoing

District wise Employee Details:

▼ Decrease in No of rank compared to previous month
▲ Increase in No of rank compared to previous month

Sr. No.	District	Total Kushal Employee	Total Akushal Employee	Total Ardhkushal Employee	Total No. of Employee
1	Ahmednagar	383	1304	1079	2766 ▲
2	Akola	58	455	243	756 ▲
3	Amravati	116	735	491	1342 ▲
4	Aurangabad	156	786	720	1662 ▲
5	Beed	100	978	708	1786 ▲
6	Bhandara	54	481	250	785 ▲
7	Buldhana	127	791	612	1530 ▲
8	Chandrapur	66	780	387	1233 ▲
9	Dhule	142	528	465	1135 ▼
10	Gadchiroli	48	426	276	750 ▼
11	Gondia	32	490	223	745 ▲
12	Hingoli	41	504	357	902 ▲
13	Jalgaon	234	1066	863	2163 ▲
14	Jalna	88	634	701	1423 ▲
15	Kolhapur	276	1011	786	2073 ▼
16	Latur	120	635	701	1456 ▲
17	Nagpur	110	611	597	1318 ▲
18	Nanded	139	1216	896	2251 ▲
19	Nandurbar	95	572	393	1060 ▼
20	Nashik	314	1313	1032	2659 ▲
21	Osmanabad	107	572	410	1089 ▲
22	Palghar	173	467	228	868 ▼
23	Parbhani	70	575	505	1150 ▼
24	Pune	335	1272	813	2420 ▲
25	Raigad	184	765	407	1356 ▲
26	Ratnagiri	79	815	453	1347 ▼
27	Sangli	222	650	481	1353 ▼
28	Satara	191	1099	1068	2358 ▲
29	Sindhudurg	48	417	283	748 ▼
30	Solapur	294	957	726	1977 ▲
31	Thane	100	418	234	752 ▲
32	Wardha	43	484	322	849 ▲
33	Washim	46	434	243	723 ▼
34	Yavatmal	85	950	673	1708 ▲
	TOTAL	4676	25191	18626	48493

13. DISTRICT WISE ENCROACHMENT REPORT

31ST MAY 2022

Sr. No.	District	Total Block	Total GP	Encroachment Data Entry Counts	Encroachment Approved Data Entry	Encroachment Unapproved Data Entry	Encroachment Data Entry Awaited
1	Ahmednagar	14	1318	19547	1253 2	342	6673
2	Akola	7	535	5820	5498	34	288
3	Amravati	14	841	8106	7768	97	241
4	Aurangabad	9	868	25685	23160	585	1940
5	Beed	11	1031	24933	21371	202	3360
6	Bhandara	7	541	21044	20737	170	137
7	Buldhana	13	870	39957	36902	511	2544
8	Chandrapur	15	827	13869	12540	167	1162
9	Dhule	4	541	19325	18501	288	536
10	Gadchiroli	12	458	1731	1642	9	80
11	Gondia	8	547	3475	3444	17	14
12	Hingoli	5	563	13494	12876	85	533
13	Jalgaon	15	1153	56130	47203	485	8442
14	Jalna	8	779	19078	18246	193	639
15	Kolhapur	12	1025	33083	30446	353	2284
16	Latur	10	785	23599	22388	521	690
17	Nagpur	13	768	45583	44361	712	510
18	Nanded	16	1310	9214	7660	313	1241
19	Nandurbar	6	595	6083	5694	34	355
20	Nashik	15	1384	27266	25449	801	1016
21	Osmanabad	8	622	16135	15601	52	482
22	Palghar	8	473	5346	5317	12	17
23	Parbhani	9	704	6096	5962	76	58
24	Pune	13	1377	42671	39346	588	2737
25	Raigad	15	810	11202	8461	133	2608
26	Ratnagiri	9	846	887	794	7	86
27	Sangli	10	699	14019	12025	115	1879
28	Satara	11	1493	15282	14401	420	461
29	Sindhudurg	8	431	1114	1055	2	57
30	Solapur	11	1031	51922	48964	403	2555
31	Thane	5	431	7344	7146	77	121
32	Wardha	8	520	116544	92296	1246	23002
33	Washim	6	491	23957	23174	391	392
34	Yavatmal	16	1201	16792	15822	100	870
	TOTAL	351	27868	746333	668782	9541	68010

14. DISTRICT WISE GP SARPANCH AND UPSARPANCH MANDHAN FOR 31ST MAY 2022

Sr. No.	District	Total Block	Total GP	Total no. of Sarpanch	ETotal no. of Sarpanch Salary	Total no. of Upsarpanch	Total no. of Upsarpanch Salary
1	Ahmednagar	14	1318	1335	1166	1518	1126
2	Akola	7	535	518	404	485	356
3	Amravati	14	841	835	710	807	664
4	Aurangabad	9	867	827	685	804	640
5	Beed	11	1031	979	849	929	749
6	Bhandara	7	541	523	477	527	466
7	Buldhana	13	871	869	724	880	665
8	Chandrapur	15	828	732	638	707	618
9	Dhule	4	541	462	402	498	353
10	Gadchiroli	12	459	412	369	402	358
11	Gondia	8	546	546	491	548	474
12	Hingoli	5	563	507	438	504	425
13	Jalgaon	15	1153	1072	812	1058	700
14	Jalna	8	778	747	671	748	609
15	Kolhapur	12	1025	1081	949	1443	856
16	Latur	10	785	756	614	717	563
17	Nagpur	13	768	754	652	775	645
18	Nanded	16	1310	1148	922	1083	868
19	Nandurbar	6	595	228	149	212	137
20	Nashik	15	1385	1072	895	1215	788
21	Osmanabad	8	622	603	534	573	512
22	Palghar	8	473	166	116	165	107
23	Parbhani	9	704	667	536	634	483
24	Pune	13	1382	1395	1125	1666	953
25	Raigad	15	810	834	695	1038	592
26	Ratnagiri	9	846	784	697	773	672
27	Sangli	10	699	713	606	849	510
28	Satara	11	1494	1375	1215	1556	1208
29	Sindhudurg	8	431	428	378	459	341
30	Solapur	11	1023	1021	820	1006	720
31	Thane	5	430	281	227	290	213
32	Wardha	8	520	516	464	505	441
33	Washim	6	491	496	405	511	359
34	Yavatmal	16	1201	1051	901	1000	852
	Total	351	27866	25733	21736	26885	20023

15. SERVICES DELIVERED STATUS: (AS ON 31ST MAY 2022)

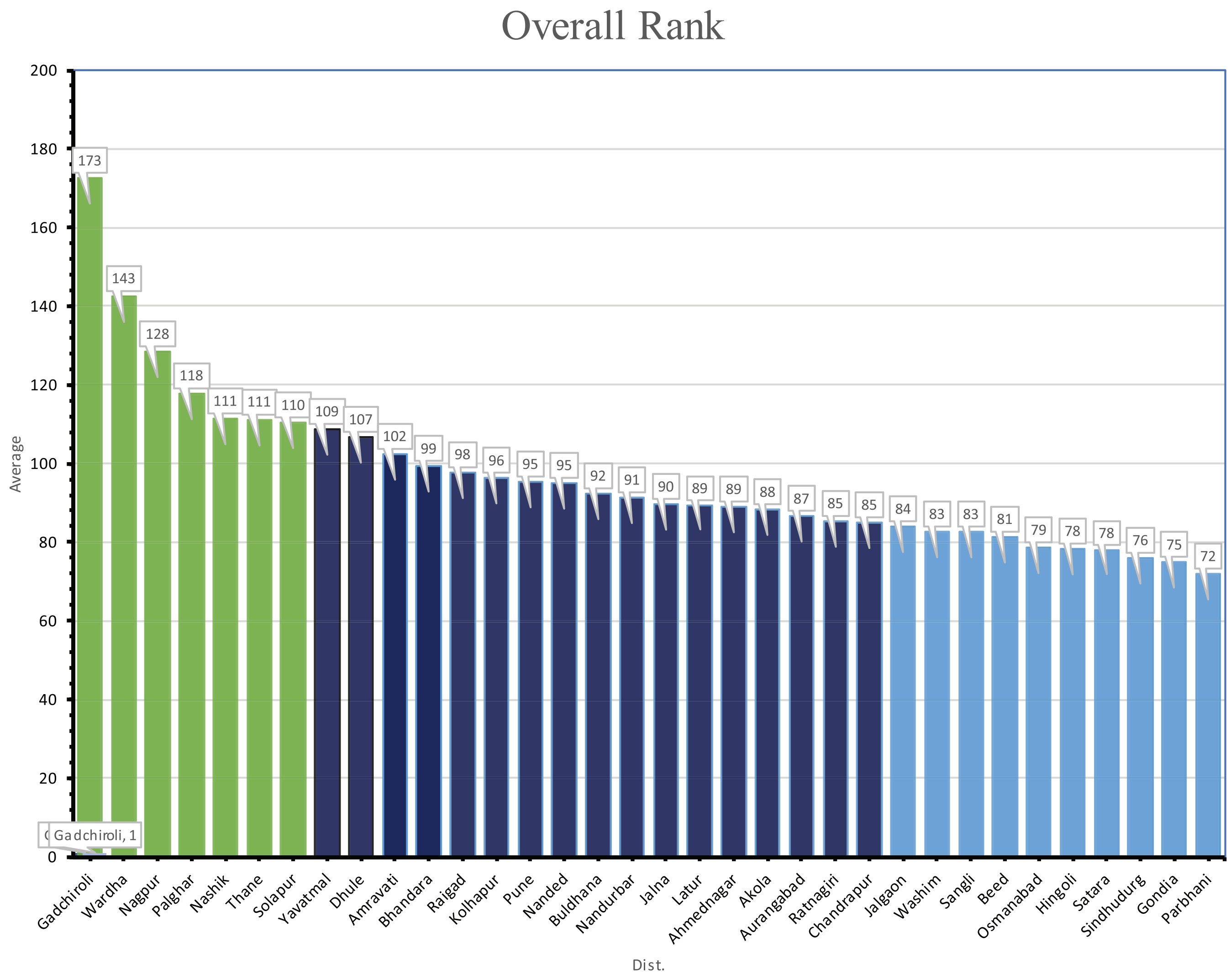
District	Block Count	Total GPs	Total No. of KC	Services Plus (1 to 19 Services)	e Gram Soft (1 to 19 Services)	SERVICES CSC B2C	MOL RTS (Services)	Services MOL 420+	Total Services Delivered	GP Average Services Delivered	Rank
Jalna	8	778	615	86622	93644	6591	105294	7028	299179	258	1
Beed	11	1031	725	124742	82539	9044	73209	5859	295393	221	2
Bhandara	7	541	523	145480	52280	5912	88133	6227	298032	399	3
Wardha	8	520	344	67622	27731	12646	32068	2991	143058	219	4
Aurangabad	9	867	681	115537	118898	8736	97402	6646	347219	296	5
Amravati	14	841	603	129372	55553	18336	94250	8240	305751	261	6
Chandrapur	15	828	680	129590	77658	17283	58951	7503	290985	289	7
Nashik	15	1385	1127	121407	94927	30156	91530	6223	344243	187	8
Washim	6	491	350	65955	6379	4878	39126	4296	120634	175	9
Nagpur	13	768	642	104870	69728	10049	44481	4974	234102	253	10
Latur	10	785	550	93887	43363	13825	65651	5466	222192	206	11
Gadchiroli	12	459	434	65661	29913	8496	30073	7015	141158	257	12
Yavatmal	16	1201	778	151778	38912	22217	38924	5520	257351	186	13
Buldhana	13	871	682	135747	47660	12009	130693	10541	336650	249	14
Hingoli	5	563	374	46559	11964	5155	31688	2348	97714	121	15
Parbhani	9	704	411	65711	15874	5760	66014	4398	157757	137	16
Osmanabad	8	622	467	55847	26873	5737	51700	4407	144564	156	17
Dhule	4	541	474	46450	65122	10860	47627	2205	172264	234	18
Gondia	8	546	500	77679	32357	6075	55872	5378	177361	232	19
Satara	11	1494	765	128217	164380	19631	16636	4208	333072	215	20
Kolhapur	12	1025	689	80528	99189	9824	42488	4510	236539	194	21
Ahmednagar	14	1318	896	98948	121385	14174	96362	7121	337990	189	22
Sindhudurg	8	431	347	97001	34315	7131	4426	1749	144622	329	23
Pune	13	1382	851	50438	183997	8420	37266	2239	282360	179	24
Sangli	10	699	571	59625	95296	10878	32310	3144	201253	246	25
Jalgaon	15	1153	868	122568	36995	18286	98158	7074	283081	167	26
Akola	7	535	277	54695	9192	4648	27494	2827	98856	139	27
Palghar	8	473	445	52396	23520	9424	35381	2237	122958	190	28
Nanded	16	1310	788	107719	21928	14858	61134	5352	210991	118	29
Nandurbar	6	595	461	49609	17009	7933	33431	3114	111096	136	30
Thane	5	430	296	47034	5101	6781	38083	1556	98555	144	31
Solapur	11	1023	765	68770	29779	13668	22007	2059	136283	114	32
Raigad	15	810	519	71221	21938	4336	2037	807	100339	122	33
Ratnagiri	9	846	499	39914	16649	4515	4901	1554	67533	76	34
	351	27866	19997	2434111	1872048	368272	1794800	156816	6626047		

16.1 CONSOLIDATED RANKING REPORT AS ON 31ST MAY 2022 DISTRICT-WISE

Consolidated Ranking report can be accessed using Dashboard menu >> Consolidated Ranking report **Consolidated State Ranking - Based on Data Entry Till - 31ST MAY 2022 >>**

District	Total GPs	Total No of ASSK (Alloted)	Total No of ASSK KC	NIC App Total Data Entry	eGramsoft Data Entry Total	Total of All Modules	Average Data Entry/ GP	Rank
SANGLI	699	590	571	17774	2828128	2845902	4310	1
KOLHAPUR	1025	736	689	35091	3378092	3413183	3514	2
PUNE	1382	928	851	51909	4486828	4538737	3454	3
BHANDARA	541	529	523	38351	1471240	1509591	3174	4
SINDHUDURG	431	359	347	13967	1325043	1339010	3428	5
NAGPUR	768	657	642	40888	2228444	2269332	3194	6
CHANDRAPUR	828	691	680	24236	2202526	2226762	2970	7
THANE	430	307	296	15940	1156017	1171957	2863	8
SATARA	1494	812	765	37080	2743825	2780905	2069	9
GADCHIROLI	459	440	434	16195	742236	758431	1900	10
RAIGAD	810	547	519	34020	1329551	1363571	1796	11
YAVATMAL	1201	814	778	19918	1746153	1766071	1653	12
PALGHAR	473	458	445	15990	683204	699194	1658	13
AMRAVATI	841	619	603	21292	953519	974811	1413	14
JALNA	778	646	615	13347	604988	618335	1049	15
AURANGABAD	867	695	681	26415	839203	865618	1288	16
AHMEDNAGAR	1318	923	896	32107	1685266	1717373	1486	17
NASHIK	1385	1174	1127	38761	1443238	1481999	1251	18
BULDHANA	871	696	682	13907	1027522	1041429	1441	19
WARDHA	520	350	344	17435	415622	433057	1041	20
BEED	1031	756	725	12579	749996	762575	958	21
RATNAGIRI	846	527	499	34338	916354	950692	1189	22
LATUR	785	558	550	15214	583651	598865	965	23
SOLAPUR	1023	789	765	27101	897378	924479	1011	24
WASHIM	491	356	350	6712	302534	309246	802	25
GONDIA	546	507	500	17132	349778	366910	893	26
OSMANABAD	622	473	467	10517	422925	433442	850	27
NANDURBAR	595	480	461	8146	405756	413902	829	28
AKOLA	535	282	277	10690	343377	354067	797	29
HINGOLI	563	397	374	8633	253347	261980	584	30
JALGAON	1153	887	868	28039	504122	532161	622	31
NANDED	1310	792	788	17205	560536	577741	557	32
DHULE	541	488	474	14916	157525	172441	549	33
PARBHANI	704	425	411	7572	134717	142289	337	34
	27866	20688	19997	743417	39872641	40616058		

16.2 DISTRICT OVERALL PERFORMANCE RANKS



🟩 Rank 1 : Avg % 86-90+ ■ Rank 2 : Avg % 76-85 🟦 Rank 3 : Avg % 75-70

16.3 TOP 3 PERFORMING DISTRICTS

1
DM Balasaheb Sonawane
Nashik

2
DM Mahavir Kale
Solapur

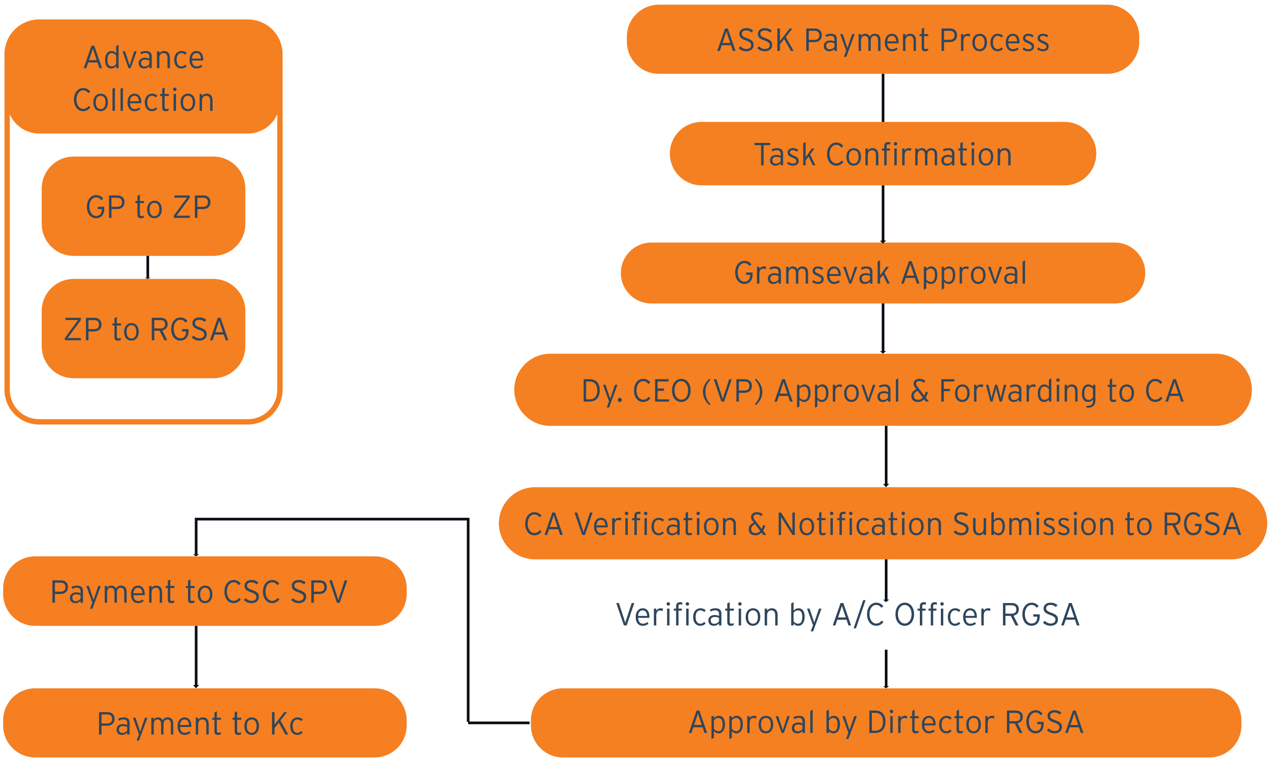
3
DM Pravin Mirzapure
Yavatmal

17. PAYMENT PROCESS

In CSC2.0 ASSK project all the payments will be done by GPs and as per directives from RDD this has to be an automated process. CSC 2.0 team has developed an integrated module of invoicing a payments as below

- Invoicing module for the payments to CSC SPV is also part of this ERP system.
- Payment to CSC 2.0 e Panchayat project will do through own resources.
- Payment for first 4 months was received from Gram Panchayat manually deposited in RGPSA account.
- From 1st April 2017 payments forwarded directly by Gramsevak to CSC's account.
- Each Grampanchayat has Saperate logins in ERP Syatem OTP Based Approval is one of the secured features of the application.
- We are in progress of provisioning the Gramsevaks of their particular Gram panchayat an PFMS mode of payment through their Gram Panchayat local bank a/c's.
- Hearing Rights are been provided to the BDO for the deduction carried by the Gramsevak on Kendra Chalak's Payment.
- CEO, Dy. CEO (VP) & BDO will also have a dashboards showing the payment confirmation & pending status of their underlying Districts/Blocks in detailed manner.

From 1st April 2019 payment will be done directly by GP to ZP , ZP to RGSA and RGSA to CSC SPV.


Advance Collection
GP to ZP
ZP to RGSA
ASSK Payment Process
Task Confirmation
Gramsevak Approval
Dy. CEO (VP) Approval & Forwarding to CA
CA Verification & Notification Submission to RGSA
Verification by A/C Officer RGSA
Approval by Dirtector RGSA
Payment to CSC SPV
Payment to Kc

18 IT SUPPORT/ ICT TEAM

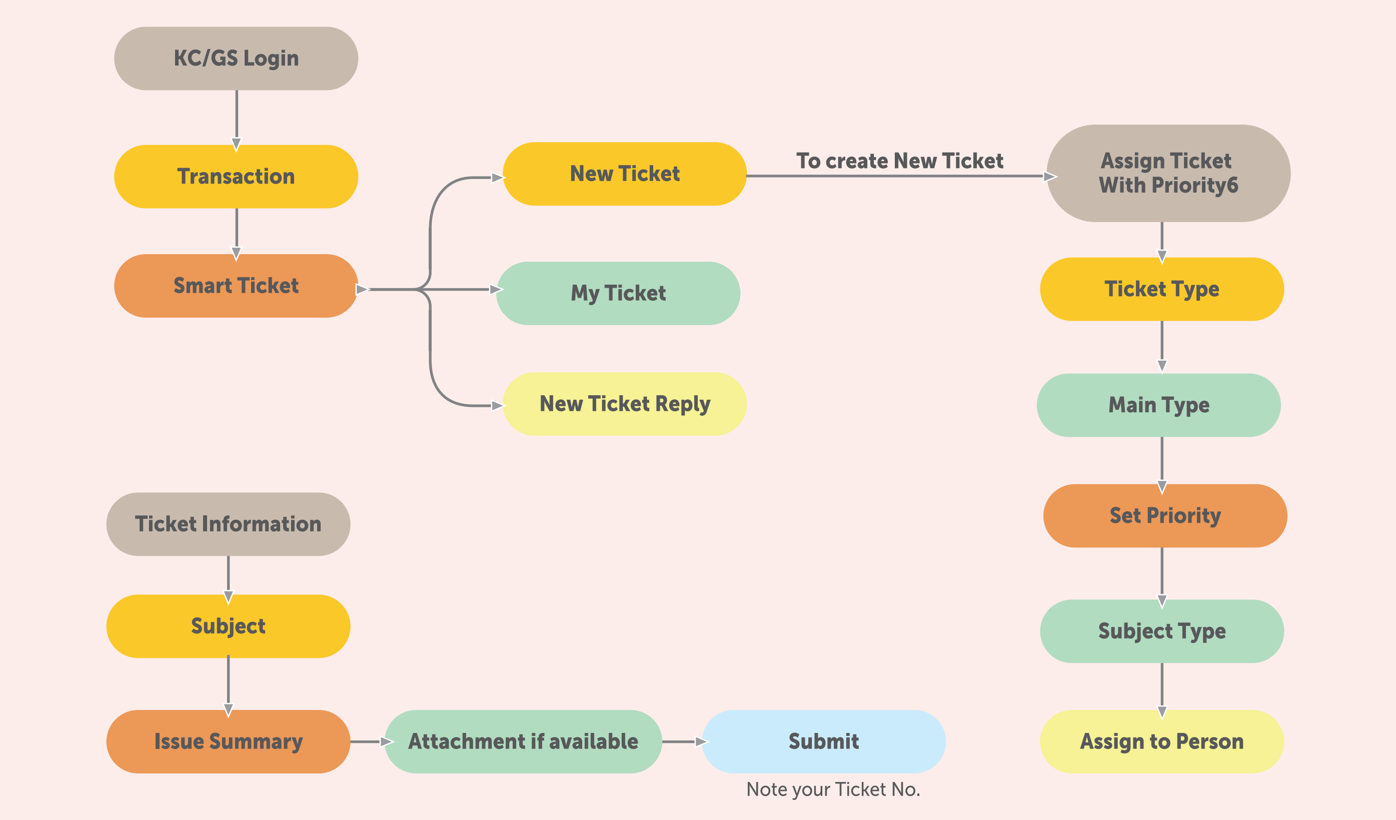
IT Support Centre/ ICT Team Activity are divided into 2 parts :

- **ASSK Support Centre**
- **ASSK Technical Support Centre**

Sr. No.	ASSK Support Centre	ASSK Technical Support Centre
Stake Holder	Govt. Officers	Govt. Officers
	KC, BM, DM	KC, BM, DM
	CSC 2.0 Project Team	CSC 2.0 Project Team
Operation Details	A dedicated Team of 10 people have been assigned a Toll Free number, and Golden number for Outbound calls.	Support will be given to close the Tickets and address the concerns raised online
	They receive calls / help caller to raise ticket and forward it to the concerned department for necessary action.	Dedicated person will be assigned to each department who will own the activity of his/her department for solving/closing tickets.
	Try to resolve the queries and provide assistance on the call	Daily data integration of NIC and CSC and display on E-gov Connect in real time
	Grievance Support will be given through this support centre.	Payment system monitoring
	Promotion of CSC activities, CSC Business Promotions	This team will be connected through to receive calls from ASSK Support centre only
	General calling like Document upload/ Checklist completion	This team will be connected through to receive calls from ASSK Support centre only
	Outbound and Inbound calling possible through this centre	

SR NO	NAME	SUBJECT	MAIL ID
1	Vikram Kumbhar	TECHANICAL Team head , Team utilization ,Issue resolution and technical tam Monitoring .	lead.support@gov2egov.com
2	Minal Palsodkar	ASSK Booklet report , ASSK Daily Serivices Report, NIC Application, Create of Government Login	minal.palsodkar@gov2egov.com
3	Mayur Bagve	offline egramsoft issue resolution , Maha Online ONE-GO GP ,Data Validation	mayur.bagave@gov2egov.com
4	Priyanka Shinde	Sarpanch -Upsarpanch,GP Employee	priyanka.shinde@gov2egov.com
5	Mitali Jawalkar	OneGov-GP MIS Activity ,Maha Onegov-GP Data Verification	mitali.jawalkar@gov2egov.com

17.1 HOW TO RAISE TICKET IN ERP 2.0 (mh.gov2egov.com)


KC/GS Login
Transaction
Smart Ticket
New Ticket
My Ticket
New Ticket Reply
To create New Ticket
Assign Ticket With Priority6
Ticket Type
Main Type
Set Priority
Subject Type
Assign to Person
Ticket Information
Subject
Issue Summary
Attachment if available
Submit
Note your Ticket No.

18.2 ACTIVITY GOALS FOR Q4 2021 - 22

1. eGramswaraj-PFMS Integration - Closing, 15th FC Account mapping & Activation (ICICI bank account opening plan and camp FOR 15TH FINANCE COMMISSION)
2. eGramswaraj - Vendor Registration & Approval Process , Creation Of Payment Voucher Transaction. Booking of Deductions with Payment Voucher
3. Service Plus-Reset Password of Kiosk user/to Delivering 1 to 19 Certificates.
4. Citizen Charter - Updating Citizen Feedback
5. Update Current Activities Information on Azadi at 75 Website.
6. Digital Seva Portal- Delivery of G2C, B2C Services.
7. LGD- Mapping of Constituency, Update the Ward Creation & Adding Names in Marathi in Local Government Directory.
8. KC's On-Boarding & KC's Profile Update - Bank Details, Pan Details & JIL and CSC ID Creation, MOL ID Creation
9. Marking of Attendance by KC, Task Confirmation and GS Invoice Completion
10. GP to ZP Payment Collection (RGSA).
11. GPDP 2022-23 Preparation (Budget Info updating in Resource Envelop)
12. Gram Panchayat Employee Account Updating & Padhadhikari Tenure Correction,
13. Complete the eGramsoft Data Entry and Uploading XML File as a GP Wise
14. GP Profile & Basic Amenities data entry for OneGov and Uploading of Photos

19. SUCCESS STORIES

नमस्कार,
मी, मिना गोविंद सोनवणे
(आपले सरकार सेवा केंद्र चालक)
ग्रामपंचायत, उंडणगावता. सिल्लोड, जि. औरंगाबाद.

आज आपण समाजात प्रत्येक सक्सेस व्यक्ती कशी सक्सेस झाली हे जाणुन घेण्यासाठी उत्सुक असतो,परंतु प्रत्येक व्यक्तीच्या वर्तमान काळातील सुखी जीवनाच्या पाठीमागे अत्यंत कठीण व हलाखीचा भूतकाळ लपलेला असतो,आणि तो ज्याचा त्यालाच माहीत असतो,आज मी जे ग्रामपंचायत लेवल वर केंद्र चालक म्हणून काम करते त्या कामात मी एकदम समाधानी आणि सुखी आहे.

या अगोदर मी भरपूर ठिकाणी कामे केली, लिटल वंडर इंग्लिश स्कूल sillod तर कधी विवेकानंद विद्यालय भोकरदन असल्या अनेक ठिकाणी मी काम केली पण जेव्हा माझ्या घरच्यांना (पति) त्यांना कळले की कळले की ग्रामपंचायत ला डेटा इन्ट्री ऑपरेटर म्हणून जागा भरायच्या आहेत, तेव्हा माझ्या घरच्यांनी माझ्याकडून तयारी केली व मला औरंगाबादला येथे ऑनलाइन परीक्षा देण्यासाठी पाठविले आणि त्यानंतर मला ग्रामपंचायत उंडणगाव ही ग्रामपंचायत मिळली, तस बघितलं तर उंडणगाव हे माझे सासर होते परंतु मी राहायला सिल्लोडला असते आणि जावे लागते त्यासाठी उंडा ग्रामपंचायत ती मला पूर्णपणे नवीन होती ग्रामपंचायत ही माझ्यासाठी पूर्ण नवीन होती, आणि खुप मोठी ग्रामपंचायत होती, आणि कामाचा अनुभव पण नवीन होता,परंतु जेव्हा मी कामावर दि.15 नोहेंबर 2011 रोजी कामावर रुजू झाले तेव्हा पासून आपले सरकार सेवा केंद्र चालक म्हणून कामाची सुरुवात झाली, आज पर्यंतच्या माझ्या कामाच्या अनुभवावरून मला असे वाटते की,जर आपण समाजाच्या काही कामी यायचं असेल तर ग्रामपंचायत हे खुप चांगले आणि अतिउत्तम ठिकाण आहे, कारण ग्रामपंचायत हे असे ठिकाण आहे,

ज्या ठिकाणी गावातील सर्व नागरिक येत असतात आणि जेव्हा पासून शासनाने सर्व सुविधा या एका छताखाली म्हणजे ग्रामपंचायत लेवल वर देण्यात येऊ लागल्या तेव्हा पासून सर्व सुविधा या गावातच भेटायला लागल्या. आणि जेव्हा मी लोकांना या सर्व सुविधा देते तेव्हा दिलेल्या सेवेबद्दल लोकांचे समाधान आणि आनंद बघून स्वतःच्या मनाला खुप आनंद होतो,आणि जेव्हा लोकांचे काम करून दिल्यावर काही वयस्कर लोक जेव्हा शब्दरूपी आशीर्वाद देतात तेव्हा तर मनाला खूप बर वाटत, कारण जेव्हा शेतकरी कर्ज माफी वेळेस काही शेतकरी हे ग्रामपंचायत पर्यंत येण्याच्या पण स्थितीत नव्हते आणि तेव्हा आम्ही त्यांना घरी जाऊन त्या योजनेचा लाभ दिला तेव्हा तर काही शेतकऱ्यांनी स्वखुशीने आम्हाला मोबदला देऊन खुश तर केलेच पण काहींनी तर आम्हाला जेवण करून मगच निरोप दिला, असे अनेक अनुभव या ग्रामपंचायत मध्ये काम करत असताना येत असतात.

ग्रामपंचायत स्तरावरून शासनाच्या विवीध स्कीमचा फायदा अमच्यामुळे लोकांना होत असतो,जसे की pmdisha अंतर्गत साक्षर इंडिया,पीक कर्ज, पीक विमा, उदयोग आधार,श्रम कार्ड, आरोग्य कार्ड तसेच मधून मिळणारे सर्व उत्पन्न प्रमाणपत्र ग्रामपंचायतला मिळू लागले मुळे गावातील लोकांना बँकिंग सुविधा पण गावातच भेटतात, तसेच ग्रामपंचायत च्या सर्व 1 ते 33 नमुन्यातील सुविधा पण लोकांना आमच्याकडून मिळतात, त्यामुळे पण लोकांचे काम लवकर होतात.आज याच कामामुळे मी आणि माझे कुटुंब सुखी तर आहे पण जरा काट कसरीचे आयुष्य आहे,कारण आम्हाला मिळणारे मानधन हे सध्याच्या धकाधकीच्या व महागाईच्या जीवनात फार कमी आहे,तरी पण मी आणि माझ्यासारखे असंख्य केंद्र चालक हे आज पण या पदावर कामावर टिकून आहे,ते याच आशेवर की,कधी तरी आपले पण चांगले दिवस येतील,चला तरी पण या कामामुळे आयुष्य जेमतेम बरे चालू आहे.

आमदार अब्दुल सत्तार साहेब यांनी केलेले सत्कार होतो तेव्हा मग आपण करत असलेल्या कामाचे काही तरी चीज झाल्यासारखे वाटते. कोरोना काळात कित्येक गरजू कुटुंबाला मी आणि माझ्या सहकाऱ्यांनी किराणा सामान वाटले, तेव्हा पण मनाला खूप बरं वाटलं. चांगल्या प्रकारे जपले आहेत याला महत्व आहे.

आयुष्यात खर सक्सेस म्हणजे आपण करत असलेल्या कामातून आपण किती पैसा कमावला किंवा किती मोठे झालो हे महत्वाचे नसुन आपण करत असेलेलो काम किंवा देत असलेलो सेवा लोकांना किती उपयोगी आल्या व आपल्या कामापासून किती लोक समाधानी आहेत,हे खुप महत्वाचे आहे,कारण आपण आयुष्यात पैसा पेक्षा लोकांसोबत रिलेशन किती चांगल्या प्रकारे जपले आहेत याला महत्व आहे.

(लसीकरण कॅम्पसाठी नागरिकांची ऑनलाइन नोंदणी करतांना)

सद्या मी ग्रामपंचायत उंडणगाव येथील आपले सरकार सेवाकेंद्रा तुन नागरिकाना अनेक प्रकारच्या सुविधा देत असतानच बचत गटातील महिलांना त्यांच्या घरोघरी जाऊन E shramकार्ड चे महत्व सांगुण E shram कार्ड काढतांना

(E shram **कार्ड काढताना**)

(100% लसीकरण करून घेण्यासाठी मा.तहसिल्दार व बिडिओ साहेब)

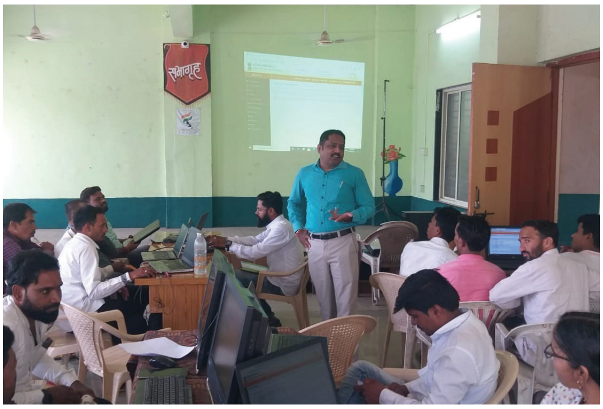
या कामात वेळोवेळी मला मार्गदर्शन करणारे माझे तालुका BM श्री शरद पाटील सर, विस्तार अधिकारी दौड साहेब, तसेच माझे ग्रामविकास अधिकारी श्री डी.जे.बोराडे व माझे सर्व सहकारी केंद्र चालक यांचे पण खूप सहकार्य मिळाले.

20. PHOTO GALLERY

CSC Training photos

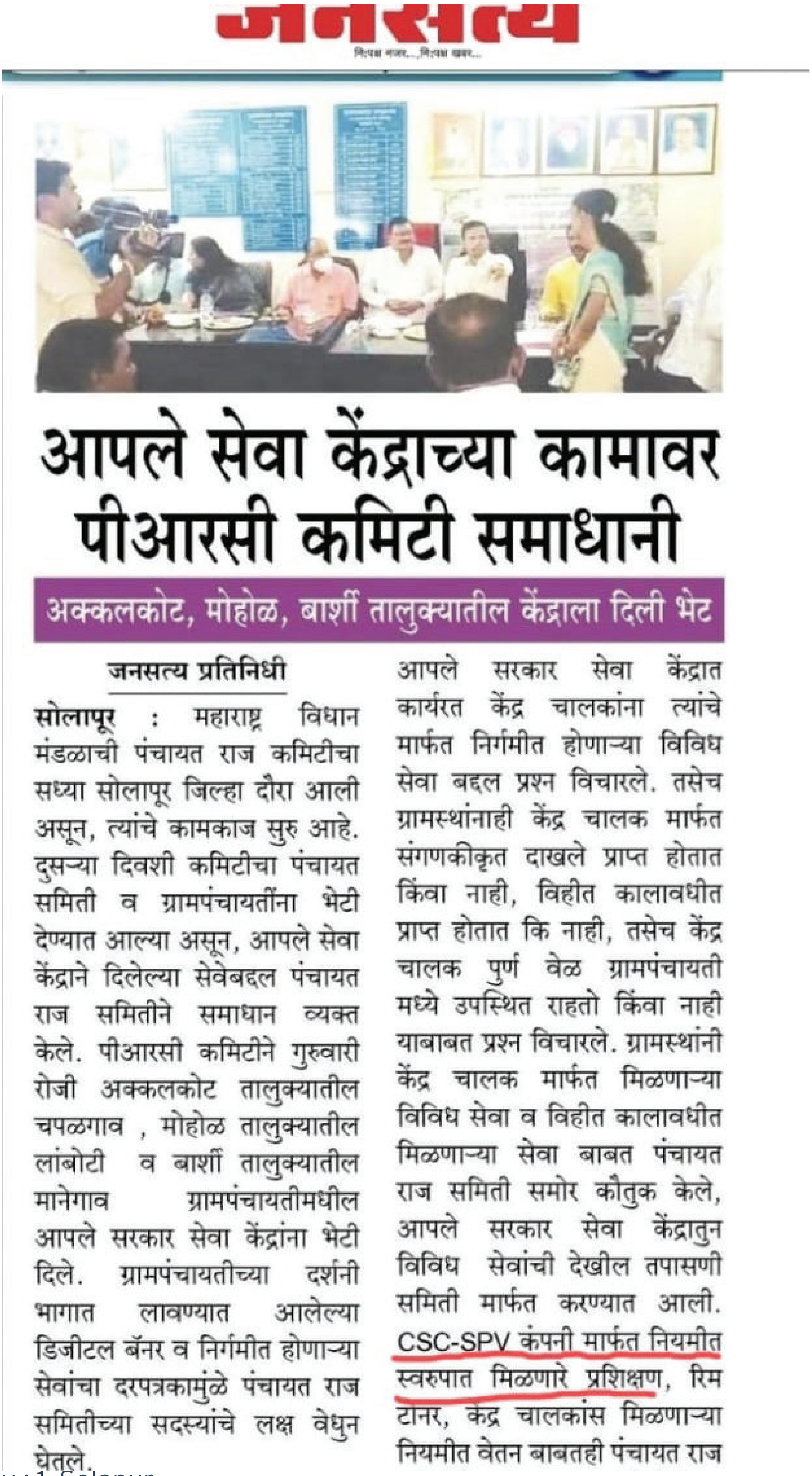
Training At Dist Anagar Shevgaon block, Dist Jalna Block Badnapur, Dist. Parbhani Block jintur, Nagpur Block and Thane ZP HOD

19.867396
e: 75.694864
468.6±100 m
39.4 m
273° (W)
.7° (3.9°)
04-2022 12:16
Badnapur pfms,E tender, Training
Powered by



e: 19.605716
de: 76.688352
n: 446.77±5 m
cy: 13.7 m
5-27-2022 12:30
FMS सरपंच ग्रामसेवक आणि केंद्चालक पंचायत समिती ट्रेनिंग जिंतूर
Powered by NoteCam

21. IN THE NEWS!



जनसत्य

आपले सेवा केंद्राच्या कामावर पीआरसी कमिटी समाधानी

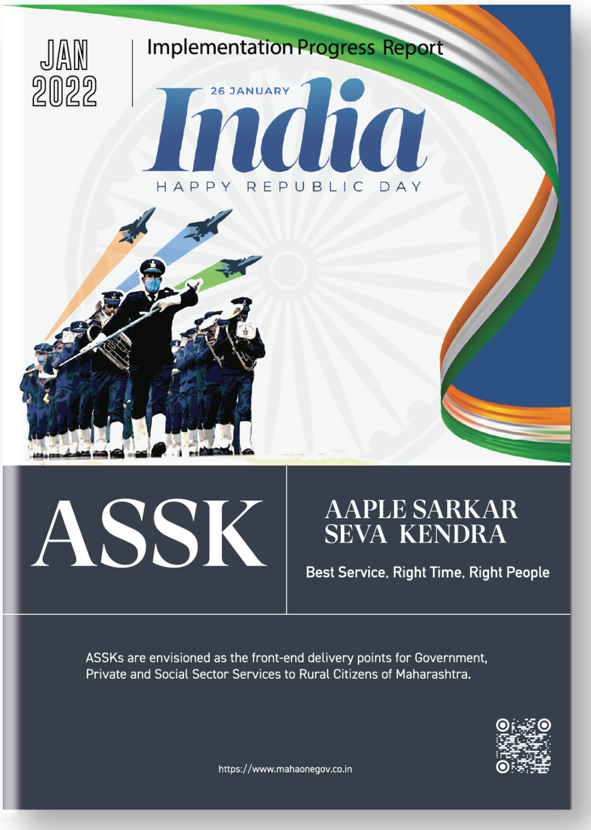
अक्कलकोट, मोहोळ, बार्शी तालुक्यातील केंद्राला दिली भेट

जनसत्य प्रतिनिधी

सोलापूर : महाराष्ट्र विधान मंडळाची पंचायत राज कमिटीचा सध्या सोलापूर जिल्हा दौरा आली असून, त्यांचे कामकाज सुरु आहे. दुसऱ्या दिवशी कमिटीचा पंचायत समिती व ग्रामपंचायतींना भेटी देण्यात आल्या असून, आपले सेवा केंद्राने दिलेल्या सेवेबद्दल पंचायत राज समितीने समाधान व्यक्त केले. पीआरसी कमिटीने गुरुवारी रोजी अक्कलकोट तालुक्यातील चपळगाव , मोहोळ तालुक्यातील लांबोटी व बार्शी तालुक्यातील मानेगाव ग्रामपंचायतीमधील आपले सरकार सेवा केंद्रांना भेटी दिले. ग्रामपंचायतीच्या दर्शनी भागात लावण्यात आलेल्या डिजीटल बॅनर व निर्गमीत होणाऱ्या सेवांचा दरपत्रकामुंळे पंचायत राज समितीच्या सदस्यांचे लक्ष वेधुन घेतले. आपले सरकार सेवा केंद्रात कार्यरत केंद्र चालकांना त्यांचे मार्फत निर्गमीत होणाऱ्या विविध सेवा बद्दल प्रश्न विचारले. तसेच ग्रामस्थांनाही केंद्र चालक मार्फत संगणकीकृत दाखले प्राप्त होतात किंवा नाही, विहीत कालावधीत प्राप्त होतात कि नाही, तसेच केंद्र चालक पुर्ण वेळ ग्रामपंचायती मध्ये उपस्थित राहतो किंवा नाही याबाबत प्रश्न विचारले. ग्रामस्थांनी केंद्र चालक मार्फत मिळणाऱ्या विविध सेवा व विहीत कालावधीत मिळणाऱ्या सेवा बाबत पंचायत राज समिती समोर कौतुक केले, आपले सरकार सेवा केंद्रातुन विविध सेवांची देखील तपासणी समिती मार्फत करण्यात आली. CSC-SPV कंपनी मार्फत नियमीत स्वरुपात मिळणारे प्रशिक्षण, रिम टॉनर, केंद्र चालकांस मिळणाऱ्या नियमीत वेतन बाबतही पंचायत राज

Courtesy : 1. Solapur

22. OUR PREVIOUS RELEASES



JAN 2022

Implementation Progress Report

26 JANUARY
India
HAPPY REPUBLIC DAY

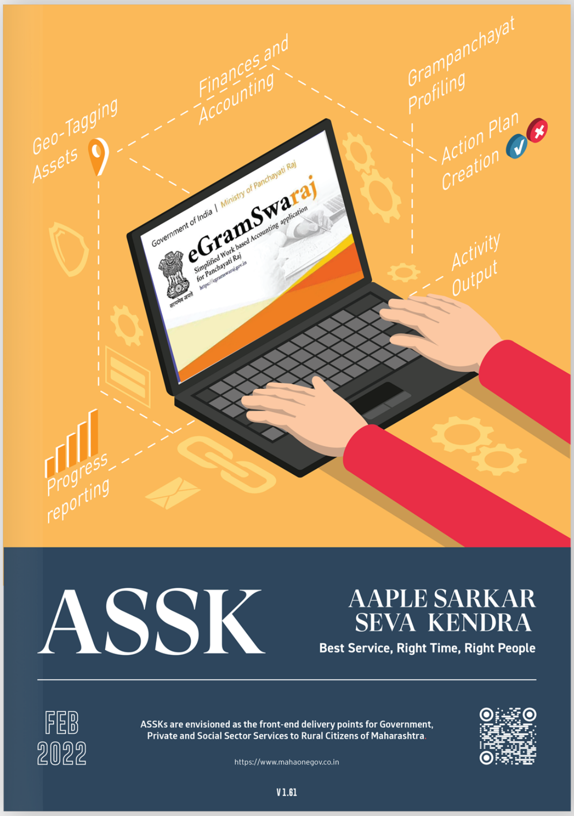
ASSK

AAPLE SARKAR SEVA KENDRA

Best Service, Right Time, Right People

ASSKs are envisioned as the front-end delivery points for Government, Private and Social Sector Services to Rural Citizens of Maharashtra.

https://www.mahaonegov.co.in



Geo-Tagging Assets
Finances and Accounting
Grampanchayat Profiling
Action Plan Creation
Activity Output
Progress reporting
Government of India | Ministry of Panchayati Raj
eGramSwaraj
Simplified Work based Accounting application for Panchayati Raj

ASSK

AAPLE SARKAR SEVA KENDRA

Best Service, Right Time, Right People

FEB 2022

ASSKs are envisioned as the front-end delivery points for Government, Private and Social Sector Services to Rural Citizens of Maharashtra.

https://www.mahaonegov.co.in

V 1.61

HAPPY
Women's
Day

ASSK

AAPLE SARKAR SEVA KENDRA

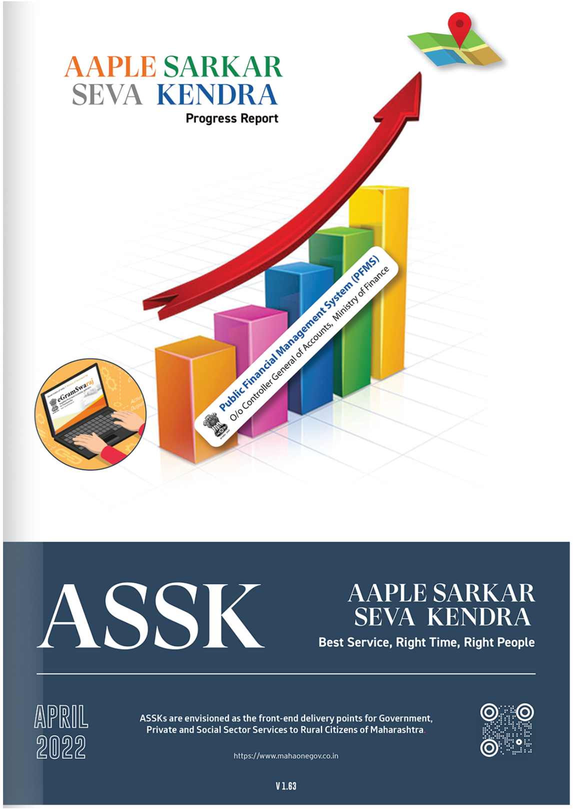
Best Service, Right Time, Right People

MARCH 2022

ASSKs are envisioned as the front-end delivery points for Government, Private and Social Sector Services to Rural Citizens of Maharashtra.

https://www.mahaonegov.co.in

V 1.61



AAPLE SARKAR SEVA KENDRA

Progress Report

Public Financial Management System (PFMS)
O/o Controller General of Accounts, Ministry of Finance
eGramSwaraj

ASSK

AAPLE SARKAR SEVA KENDRA

Best Service, Right Time, Right People

APRIL 2022

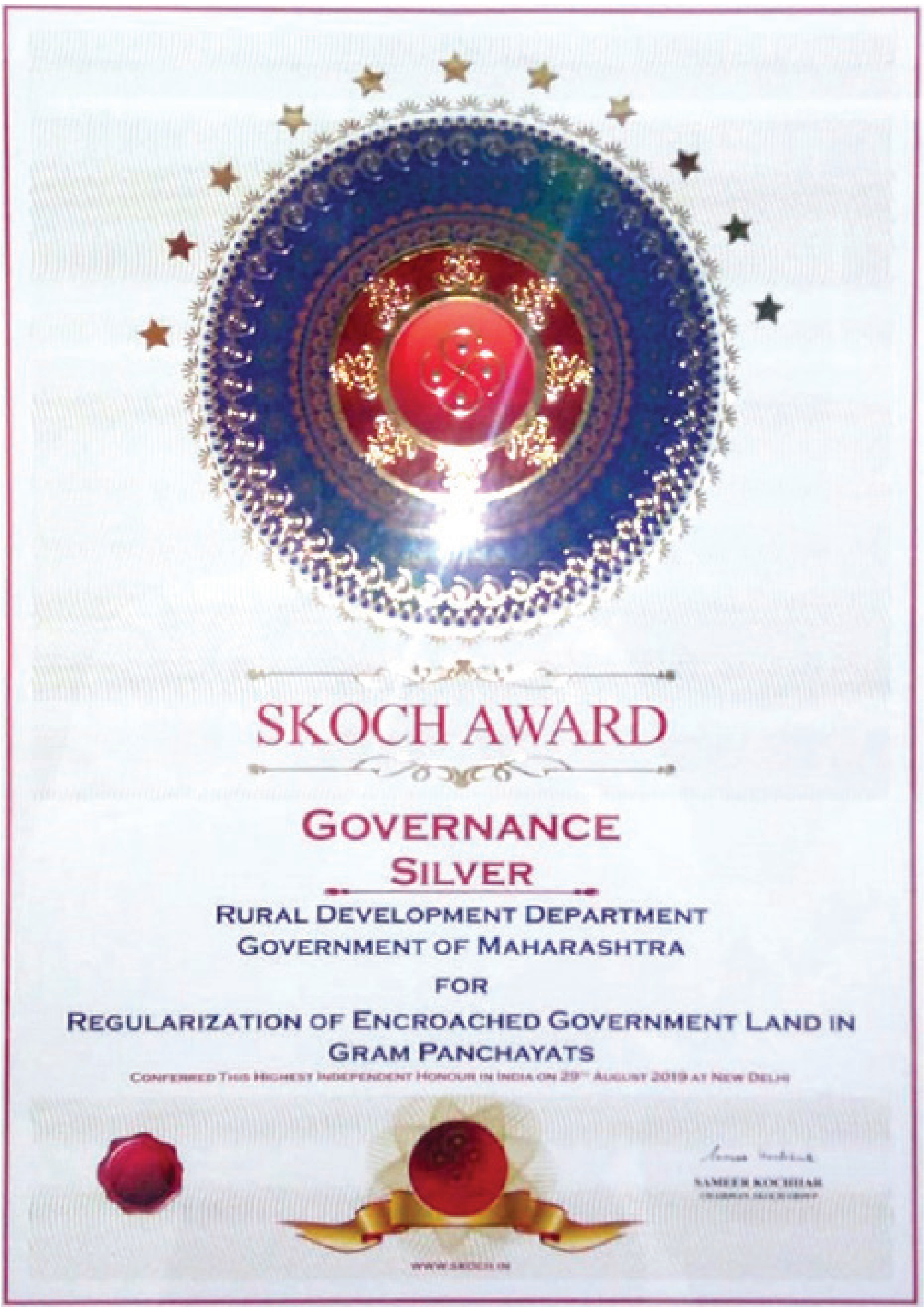
ASSKs are envisioned as the front-end delivery points for Government, Private and Social Sector Services to Rural Citizens of Maharashtra.

https://www.mahaonegov.co.in

V 1.63

23 AWARDS

Rural development department GOM got Skoch Silver Award for Encroachment regularization project



SKOCH AWARD

GOVERNANCE

SILVER

RURAL DEVELOPMENT DEPARTMENT
GOVERNMENT OF MAHARASHTRA

FOR

REGULARIZATION OF ENCROACHED GOVERNMENT LAND IN GRAM PANCHAYATS

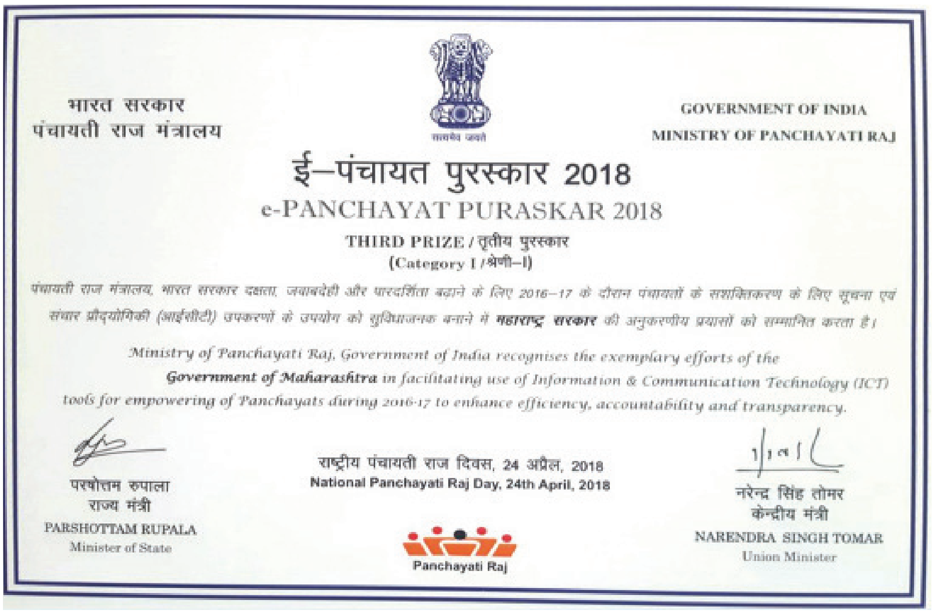
CONFERRED THIS HIGHEST INDEPENDENT HONOUR IN INDIA ON 29TH AUGUST 2019 AT NEW DELHI

SAMEER KOCHHAR

WWW.SKOCH.IN

23.2 E-PANCHAYAT PURASKAR FOR THE YEAR 2017-18

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded third Prize under category-I



भारत सरकार
पंचायती राज मंत्रालय

GOVERNMENT OF INDIA
MINISTRY OF PANCHAYATI RAJ

सत्यमेव जयते

ई–पंचायत पुरस्कार 2018
e-PANCHAYAT PURASKAR 2018
THIRD PRIZE / तृतीय पुरस्कार
(Category I / श्रेणी–I)

पंचायती राज मंत्रालय, भारत सरकार दक्षता, जवाबदेही और पारदर्शिता बढ़ाने के लिए 2016–17 के दौरान पंचायतों के सशक्तिकरण के लिए सूचना एवं संचार प्रौद्योगिकी (आईसीटी) उपकरणों के उपयोग को सुविधाजनक बनाने में **महाराष्ट्र सरकार** की अनुकरणीय प्रयासों को सम्मानित करता है।

Ministry of Panchayati Raj, Government of India recognises the exemplary efforts of the ***Government of Maharashtra*** *in facilitating use of Information & Communication Technology (ICT) tools for empowering of Panchayats during 2016-17 to enhance efficiency, accountability and transparency.*

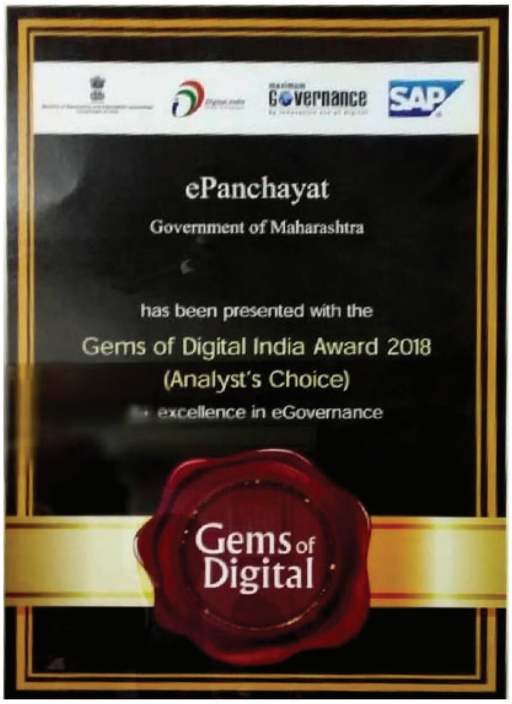
राष्ट्रीय पंचायती राज दिवस, 24 अप्रैल, 2018
National Panchayati Raj Day, 24th April, 2018

परषोत्तम रुपाला
राज्य मंत्री
PARSHOTTAM RUPALA
Minister of State

नरेन्द्र सिंह तोमर
केन्द्रीय मंत्री
NARENDRA SINGH TOMAR
Union Minister

Panchayati Raj

2. Gems of Digital India for the year 2017-18.



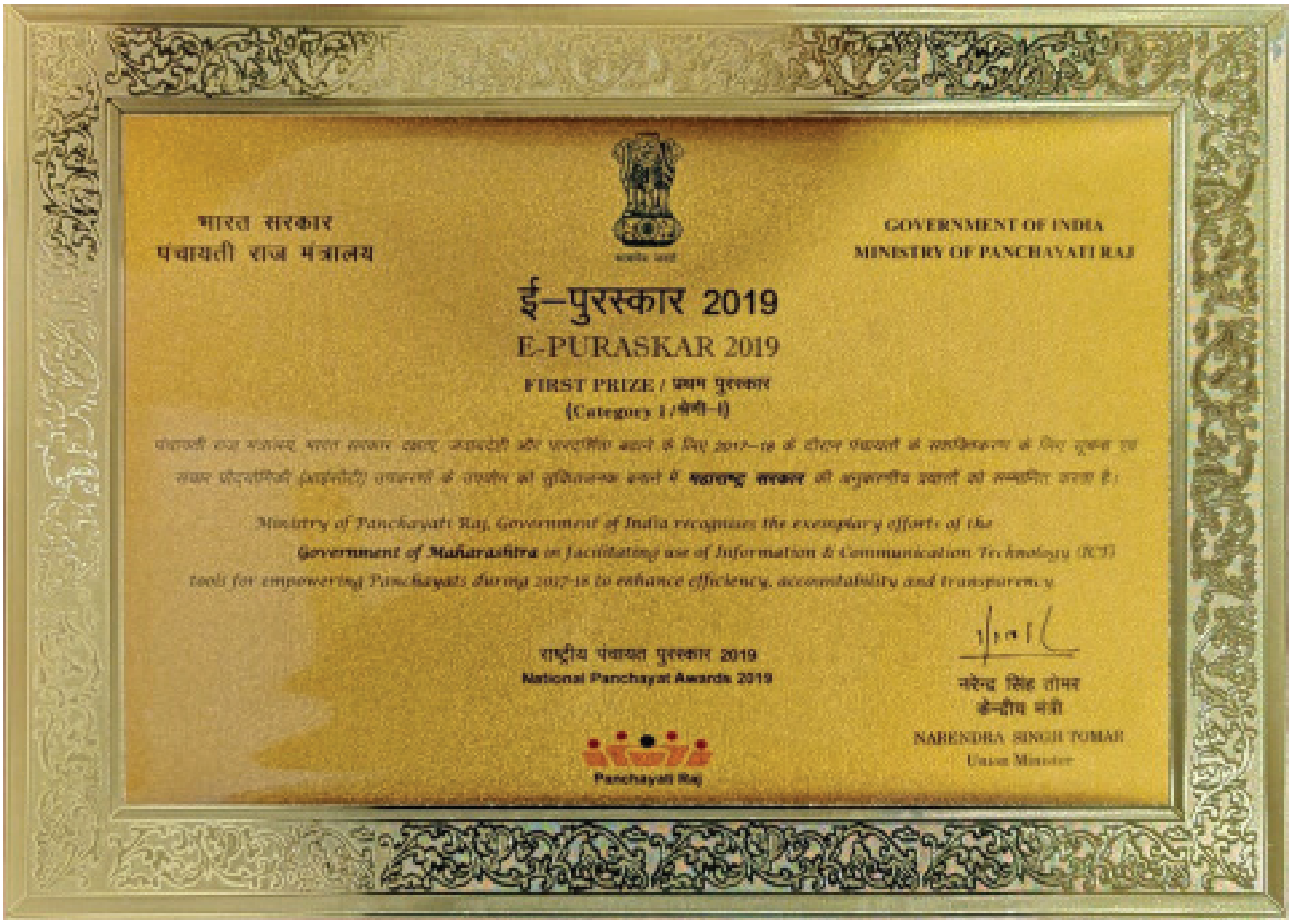
ePanchayat
Government of Maharashtra

has been presented with the
Gems of Digital India Award 2018
(Analyst's Choice)
excellence in eGovernance

Governance
SAP
Gems of Digital

23.3 E-PANCHAYAT PURASKAR FOR THE YEAR 2018-19

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded First Prize under category-I



भारत सरकार
पंचायती राज मंत्रालय

GOVERNMENT OF INDIA
MINISTRY OF PANCHAYATI RAJ

ई–पुरस्कार 2019
E-PURASKAR 2019
FIRST PRIZE / प्रथम पुरस्कार
(Category I / श्रेणी–I)

पंचायती राज मंत्रालय, भारत सरकार, दक्षता, जवाबदेही और पारदर्शिता बढ़ाने के लिए 2017–18 के दौरान पंचायतों के सशक्तिकरण के लिए सूचना एवं संचार प्रौद्योगिकी (आईसीटी) उपकरणों के उपयोग को सुविधाजनक बनाने में **महाराष्ट्र सरकार** की अनुकरणीय प्रयासों को सम्मानित करता है।

*Ministry of Panchayati Raj, Government of India recognises the exemplary efforts of the **Government of Maharashtra** in facilitating use of Information & Communication Technology (ICT) tools for empowering Panchayats during 2017-18 to enhance efficiency, accountability and transparency.*

राष्ट्रीय पंचायत पुरस्कार 2019
National Panchayat Awards 2019

Panchayati Raj

नरेन्द्र सिंह तोमर
केन्द्रीय मंत्री
NARENDRA SINGH TOMAR
Union Minister

आपले सरकार

CSC
e-Governance Services India Limited

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Please Contact- 8408029046

Shri Vaibhav Deshpande

Principal Consultant
CSC e-Governance Services India Limited