

JAN  
2022

## Implementation Progress Report

26 JANUARY

# India

HAPPY REPUBLIC DAY



# ASSK

AAPLE SARKAR  
SEVA KENDRA

Best Service, Right Time, Right People

ASSKs are envisioned as the front-end delivery points for Government, Private and Social Sector Services to Rural Citizens of Maharashtra.

V 1.60

<https://www.mahaonegov.co.in>



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## FROM HON'BL BDO PS CHOPDA



**बी . एस . कोसोडे**  
**गटविकास अधिकारी**  
**पंचायत समिती चोपडा**

आपले सरकार सेवा केंद्र प्रकल्पाच्या माध्यमातून ग्रामीण भागात सेवा हक्क अधिनियम अंतर्गत B2C,G2C,G2G इत्यादी सेवा दिल्या जात आहेत. आपले सरकार प्रकल्पाच्या माध्यमातून प्रत्येक ग्रामपंचायतीचे लेख ऑनलाईन पद्धतीने अज्ञात होत असून, कमीत कमी वेळेत जास्त सुविधा तसेच योजना नागरिकांपर्यंत पोहच करणे. अत्यंत सुलभ झालेले आहे. ASSK केंद्रा मार्फत १ ते ३३ नमुने ऑनलाईन झाल्याने ग्रामपंचायती अधिक कार्यक्षम झालेल्या असून, दैनंदिन कामकाजात अधिक पारदर्शकता निर्माण होत आहे.

आपले सरकार सेवा केंद्र हे नागरिकांना एक जागेवर सर्व सेवा मिळणारे केंद्र आहे. या मधून त्यांना त्यांचा दैनंदिन जीवनात आवश्यक असणाऱ्या सर्व सेवा दिल्या जातात. मग त्या शासकीय सेवा असेल किंवा विविध व्यापारी सेवा, आणि ते ही त्यांच्या स्वतःच्या गावात. या

आधी नागरिकांना कुठल्याही सेवेकरता बाहेर गावी किंवा तालुक्याच्या ठिकाणी जावे लागत असे, यामुळे त्यांचा वेळ आणि पैसे खर्च होत होते. परंतु आपले सरकार सेवा केंद्र मुळे त्यांचा वेळ आणि पैश्यांची बचत होते आणि सर्व सेवा या सवलतीच्या दरात मिळतात. तसेच यातून त्यांना बँकिंग सेवा सोबत सुधा जोडले गेले. आता त्यांना कुठल्याही बँकिंग सेवा करित बाहेर जाण्याची आवश्यकता नाही. सर्वांना गावातच सर्व सेवा मिळत आहे. लवकरच प्रत्येक ग्रामपंचायत मधून अश्याप्रकारे सेवा देण्यात येतील याकरिता प्रयत्नशील असेल.



## FROM HON'BL BDO PS SELU



एस. पी. पडघन  
गटविकास अधिकारी  
पंचायत समिती सेलू

आपले सरकार सेवा केंद्र अंतर्गत देण्यात येणाऱ्या सेवा ग्रामस्थांसाठी अत्यंत उपयुक्त आहेत तसेच याच केंद्र मार्फत ग्रामपंचायतीच्या कामकाजाच्या ज्या नोंदी होत आहेत, त्या तर फारच उपयुक्त आहेत, कारण अनेक वेळा ग्रामसेवकाकडे असलेल्या अतिरिक्त मनाने व कामाने ग्रामपंचायतीचे लेख वेळेवर लिहिले जात नव्हते, तसेच ग्रामपंचायत मध्ये रकम अफरातफरीचे प्रकार सर्रास सुरू असायचे, परिणामी खर्चाचे ताळमेळ व केलेल्या खर्चाचे व्हाऊचर ग्रामपंचायत दफ्तरी उपलब्ध नसायचे, त्यामुळे अनेक वेळा ग्रामसेवकावर रकम अफरातफरीचे आरोप होऊन त्यांना सेवेमधून निलंबन केल्या जात होते, परंतु आता Egramswaraj या पोर्टल द्वारे खर्च होत असल्याने रकम अफरातफरीचे प्रमाण अत्यंत कमी झाले आहे. तसेच ग्रामपंचायत मधील आपले सरकार सेवा केंद्र मार्फत शासनाच्या सुविधेव्यातिरिक्त इतर सुविधा जोडल्या मुळे याचा फायदा सुद्धा ग्रामपंचायत तसेच केंद्र चालक याना होत आहेत. उदा.

शासकीय सेवा नागरिकांपर्यंत पोहचवणे, केंद्र शासनाच्या सामान्य नागरिकांकरिता असणाऱ्या सेवा जसे ई-श्रम, PM-KISAN, PM-JAY (आयुष्मान भारत), PM-SYMY, CROP INSURANCE अश्या सेवा ग्रामपंचायत मधून दिल्या जात आहेत. त्यामुळे नागरिक शासनाची संस्था असलेल्या ग्रामपंचायत सोबत जास्त प्रमाणात जोडले जात आहे. वरील सेवा व्यतिरिक्त महसूल विभाग मार्फत दिल्या जाणाऱ्या जात प्रमाणपत्र, उत्पन्न प्रमाणपत्र, डोमिसाईल, नॉनक्रिमीलेयर, ७/१२, फूड लायसन्स, दुकान परवाने अश्या सेवा देवून गावातील नागरिकांना सर्व सेवा गावातच मिळतात. व या सेवा ग्रामपंचायत मधून मिळत असल्यामुळे त्यांच्या श्रम व वेळेची बचत होते.

दिनांक ३१.०१.२०२२ रोजी CSC ची टीमने सेलू तालुका मधील घोराड या ग्रामपंचायत ला भेट दिली होती. यामध्ये मला उपस्थित रहायला मिळाले त्यामुळे मला शासनाच्या कामाव्यतिरिक्त इतर सेवांबाबत आणखी माहिती मिळाली. या सर्व सेवा ग्रामपंचायत मधून दिल्यास गावातील प्रत्येक नागरिक हा ग्रामपंचायतशी जोडला जावू शकतो, तसेच ग्रामपंचायत मधील केंद्र चालक हा फक्त शासनाच्या एका वेतनावर अवलंबून न राहता या सर्व सेवा देवून जास्तीचे मानधन प्राप्त करू शकतो. माझे मते CSC टीम ची ही ग्रामपंचायत भेट अत्यंत उपयुक्त ठरेल. तसेच अधून मधून अश्या भेटी झाल्यास ग्रामपंचायतचा दुवा असणारे सरपंच, उपसरपंच तसेच इतर सदस्य आणि केंद्र चालक याना या सर्व सेवा देण्यास आणखी प्रोत्साहन मिळेल व या सेवा ग्रामपंचायत मधून देण्यास केंद्र चालक यांचे सोबतच सरपंच, उपसरपंच तसेच इतर सर्व सदस्यगण यांचाही हातभार लागेल. एकंदरीत ग्रामपंचायत मधील आपले सरकार सेवा केंद्रचे काम ग्रामीण स्तरावर अत्यंत उपयुक्त ठरत आहे.

## 2. ACRONYMS

**RDD**

Rural Development Department  
Government of Maharashtra

**TM**

Training Manager

**ASSK**

Aaple Sarkar Seva Kendra

**DM**

District Manager

**CSC 2.0**

Project Name for Implementing  
CSCs at all Gram Panchayat

**BM**

Block Manager

**CSC**

Common Service Center

**PC**

Project Coordinator

**PRI**

Panchayati Raj Institutions

**MT**

Master Trainer

**ZP**

Zilla Parishad

**H/W Engr**

Hardware Engineer

**BP**

Block Panchayat

**S/W Coord**

Software Coordinator

**GP**

Gram Panchayat

**KC**

Kendra Chalak

**SPMU**

State Project Management Unit

**ERP**

Enterprise Resource Planning

**DPMU**

District Project Management Unit

**TDS**

Tax Deducted at Source

**PM**

Project Manager

**GST**

Goods and Services Tax

### 3. REVISION HISTORY

Sr. No.	Date	Version	Description of change
1	31st January 2020	1.36	Thirty – Sixth released Version
2	29th February 2020	1.37	Thirty – Seventh released Version
3	31st March 2020	1.38	Thirty – Eighth released Version
4	30th April 2020	1.39	Thirty – Ninth released Version
5	31st May 2020	1.40	Fortieth – released Version
6	30th June 2020	1.41	Forty – First released Version
7	31st July 2020	1.42	Forty – Second released Version
8	31st August 2020	1.43	Forty – Third released Version
9	30th September 2020	1.44	Forty – Fourth released Version
10	31st October 2020	1.45	Forty – Fifth released Version
11	30th November 2020	1.46	Forty – Sixth released Version
12	31st December 2020	1.47	Forty – Seventh released Version
13	31st January 2021	1.48	Forty – Eighth released Version
14	28th February 2021	1.49	Forty – Ninth released Version
15	31st March 2021	1.50	Fiftieth – released Version
16	30th April 2021	1.51	Fifty – First released Version
17	31st May 2021	1.52	Fifty – Second released Version
18	30th June 2021	1.53	Fifty – Third released Version
19	31st July 2021	1.54	Fifty – Fourth released Version
20	31st August 2021	1.55	Fifty – Fifth released Version
21	30th September 2021	1.56	Fifty – Sixth released Version
22	31st October 2021	1.57	Fifty – Seventh released Version
23	30th November 2021	1.58	Fifty – Eighth released Version
24	31st December 2021	1.59	Fifty – ninth released Version
25	31st January 2022	1.60	Sixtieth released Version

\*For previous released versions kindly Visit <https://mahaonegov.co.in>

## 4. ABOUT CSC 2.0 (AAPLE SARKAR SEVA KENDRA (ASSK))

**Doorstep Delivery of G2C, G2G, G2B, B2C Services to rural population, digitization of Gram Panchayat records - a step towards Paperless Governance.**

e-PRI (Panchayati Raj Institution) project under the Bharat Nirman National e Governance Plan is one of the Mission Mode Projects declared by Ministry of Panchayati Raj, Government of India to strengthen the Panchayati Raj Institutions by making their working more transparent and by stream-lining their working.

The project envisages delivering a range of G2C, G2G and B2C services, thereby serving the rural population at their doorstep. Accordingly, Rural Development Department, Government of Maharashtra appointed CSC e-Governance Services India Limited (CSC SPV) – a Company under DelTy, Govt. of India as the implementing agency to conceive, operationalize, rollout and monitor the implementation of Common Service Centers Scheme (CSCs) in all the Gram Panchayats under the branding of **Aaple Sarkar Seva Kendra (ASSK)** in Maharashtra through ICT enabled front-end rural service delivery points (single window) established within the Gram Panchayat.

### 4.1. PROJECT OBJECTIVES

- Provide accessible and efficient citizen services (G2G, G2C, and B2C) to the rural population and to facilitate e-governance activities in Gram Panchayats in order to make them efficient, accountable and transparent.
- Strengthen the Panchayati Raj Institutions by stream-lining their working, making them more transparent and requiring 'less-paper' in their functioning.
- Ensuring Timely, Efficient and Transparent delivery of Public Services through single window system at the door step of villagers.
- Making available the required information on centralized integrated database, so as to implement Government schemes efficiently and effectively at grass-root level.
- Data digitization of all records of the village.
- Provide various kinds of MIS to Government functionaries for planning and policy formulation.

## SERVICES AT THE DOORSTEP OF THE CITIZEN (SINGLE WINDOW SOLUTION)



**APPLE SARKAR  
SEVA KENDRA**



**Education  
Services**



**Other Dept.  
Services**



**Financial Inclusion**



**Training Services**



**G2G  
Services**



**CSC - G2C, B2C  
Services**



**ePRI  
Services**



All ASSKs are recognized as CSC centres

B2C, G2C AND G2G services at ASSK

Village Panchyat as SP for Financial Inclusion

Selected Services are available in offline mode

## 4.2. PROJECT INITIATION DETAILS:

- CSC submitted proposal for initiation of CSC2.0 Project in Maharashtra to Rural Development Department on 21/04/2016
- After several rounds of discussions and negotiations, RDD accepted the proposal and completed all the associated formalities for the project initiation.
- Rural Development Department, Govt. Of Maharashtra issued a GR dated 11-8-2016
- Agreement was signed for the project initiation on 22nd Nov 2016 between RDD / DIT, Govt. of Maharashtra and CSC SPV
- Project started on 1st December 2016

## 4.3. PROJECT STAKEHOLDERS:

- The primary stakeholders of this project are the rural citizens of the 27,881 Gram Panchayats, 351 Block Panchayats, 34 Zilla Panchayats, Rural Development Department, other departments, officials at various levels, MoPR-Govt. of India, the host of business enterprises offering B2C services and the Kendra Chalks (Village Level Entrepreneurs rendering services at Village Level through ASSK Centers).

## 4.4. PROJECT IMPLEMENTATION TEAM

Project Implementation Agency: CSC E-Governance Services India Limited

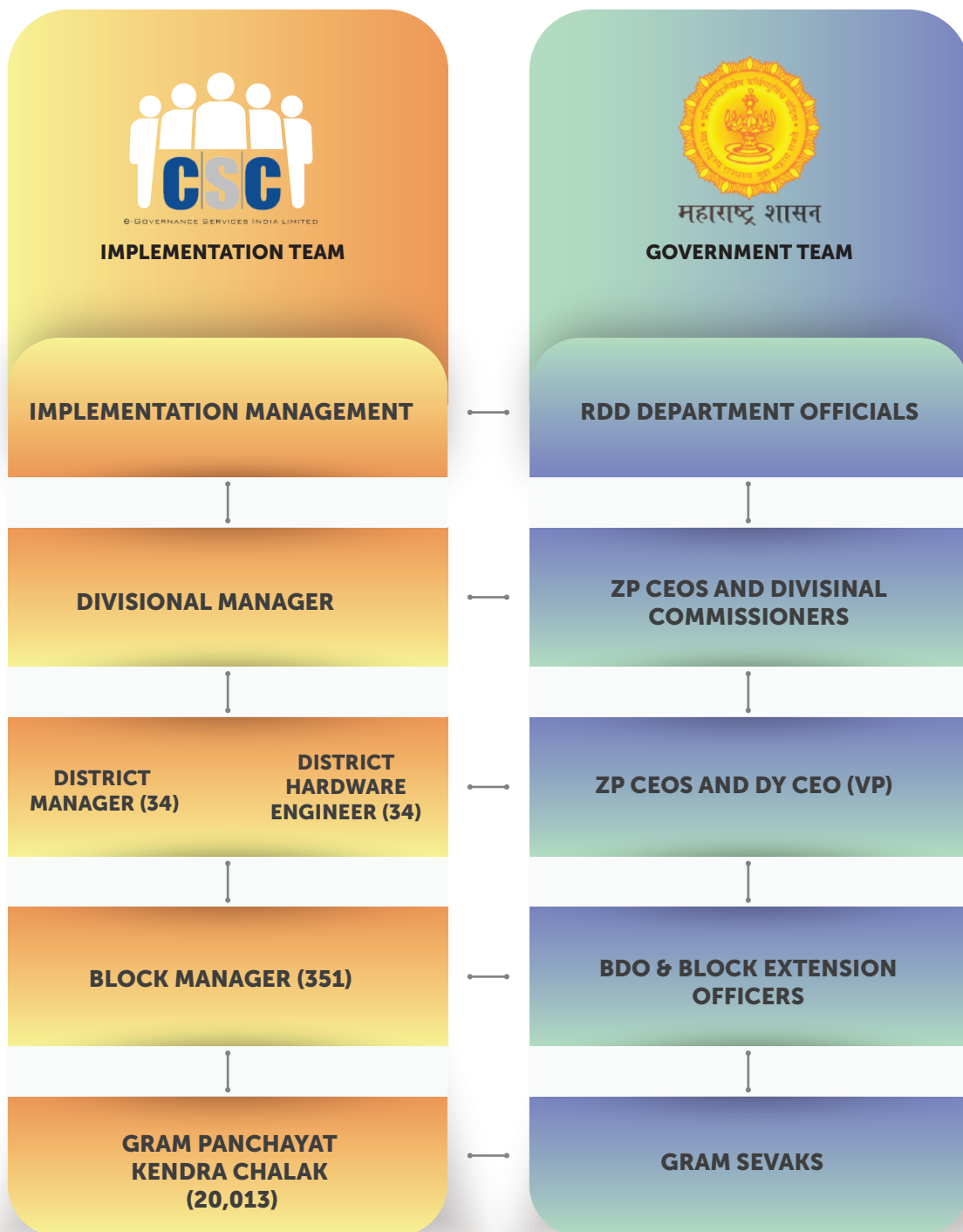
### **RDD Project Cell**

- Add.Chief Sec. RDD
- Dy.Sec. RDD
- Section Officer RDD
- SPMU
- Technical and Administrative Support staff at RDD

### **ASSK Approved Centres and Process to Set up ASSK**

- RDD finalized the criteria for the selection of ASSKs/Common Service Centres in the respective Gram Panchayats.
- RDD mailed the data of approved centres for 34 districts to CSC
- CSC's MIS team mapped the GPs against LGD codes and created the database for RDD on approved centers.
- Process for revising List (Sudharit Yadi): Process for updating the list of GPs is in progress on an-going basis.

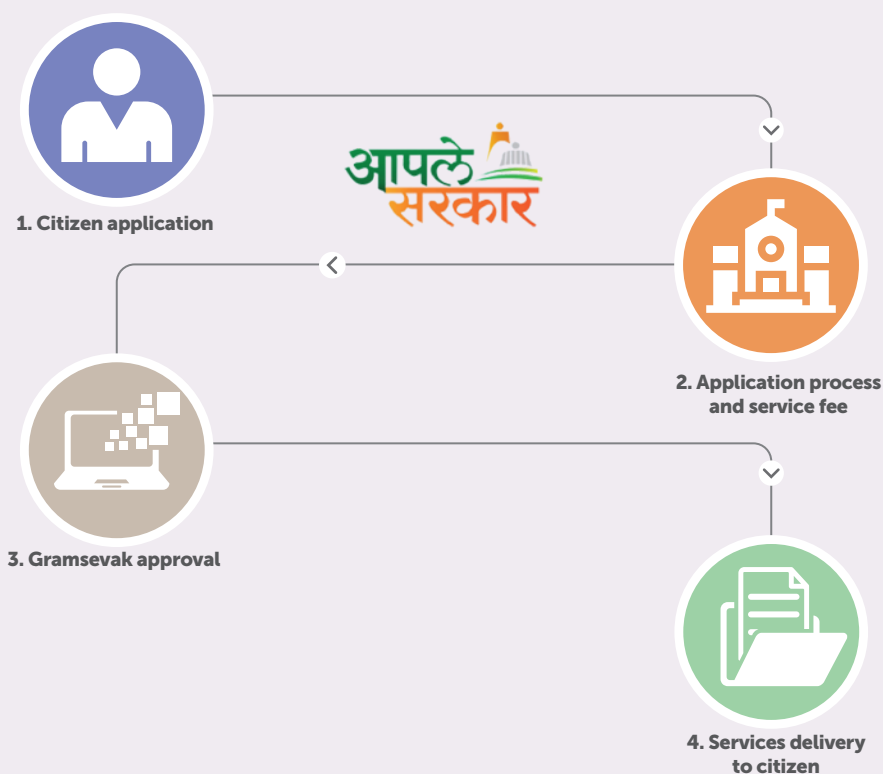
## AAPLE SARKAR SEVA KENDRA (ASSK) PROJECT IMPLEMENTATION TEAM



#### 4.5. SCOPE OF ACTIVITIES UNDER ASSK PROJECT:

- Develop and implement comprehensive software covering all the activities of the Gram Panchayat, which will generate reports and MIS that GPs need to submit to RDD and MoPR periodically.
- Digitization of records, data entry updating & maintenance of 1 to 33 registers of Gram Panchayats.
- Data entry and usage of Govt. of India sponsored software – 11 NIC applications.
- Render 19 G2C services under Right To Services Act.
- Roll out user-charges-based G2C and B2C Services which will make ASSK enterprise economically viable.
- Ensure sustenance of the project through implementation support, management support, software support, monitoring and evaluation.
- RDD to provide policy support through appropriate government instruments.
- Develop and implement comprehensive Mobile Application for tracking all the activities of the implementation team and which will display reports and MIS.

#### SERVICE DELIVERY PROCESS AT ASSK





## 5. PROJECT PROGRESS :

### Quick Updates

- KCs on board count – **20,013** BMs On board Count- 351, DMs on board Count – 34 and 34 H/w Engineers.
- First version of payment system Launched on 30<sup>th</sup> June 2017 by Hon'ble Principal Secretary, RDD.
- Second version of payment system Launched in April 2019 by Hon'ble Principal Secretary, RDD.
- E-Gram soft Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.
- Govt. of Maharashtra's Farm Loan Waiver scheme - CSMSSY started in Maharashtra in the last week of July 2017. ASSK - KC received biometric devices for registration of beneficiaries after 28th July 2017. No. of beneficiary forms registered by ASSK-KCs up to 15th September 2017 - **24,80,451**
- **100%** Gram Panchayats have entered GPDP Plans and approved in Plan Plus for FY 2016-17 2017-18, 2018-19, 2019-20 , 2020-21 and Preparation GPDP for FY 2021-22 is in progress.
- Data Collection of Elected Representatives (Sarpanch & Upsarpanch) is Completed and Disbursement of Sarpanch , Upsarpanch Payments started since July 2019.
- GP Employee Payment System implemented and payments disbursed for April 2018 to June 2021. October 2021 payment process is ongoing
- GPDP Gram Sabha Data Entry and Action Plans Data Entry for FY 2021-22 is ongoing.
- CSC physical verification (QC) and GIS Mapping using Mobile App is Progressing towards 100%.
- Successfully implemented ASMITA program for beneficiary girls in ZP schools through ASSK Team.
- Integration of Priasoft& PFMS Started for 14th FC as well as 15 FC is in Progress.
- Implementation of m-Action Soft initiated in Maharashtra For 2017-18, 2018-19, 2019-20, 2020-21 & 2021-22.
- Encroachment Regularization Process – Data Entry and Regularization process is in progress

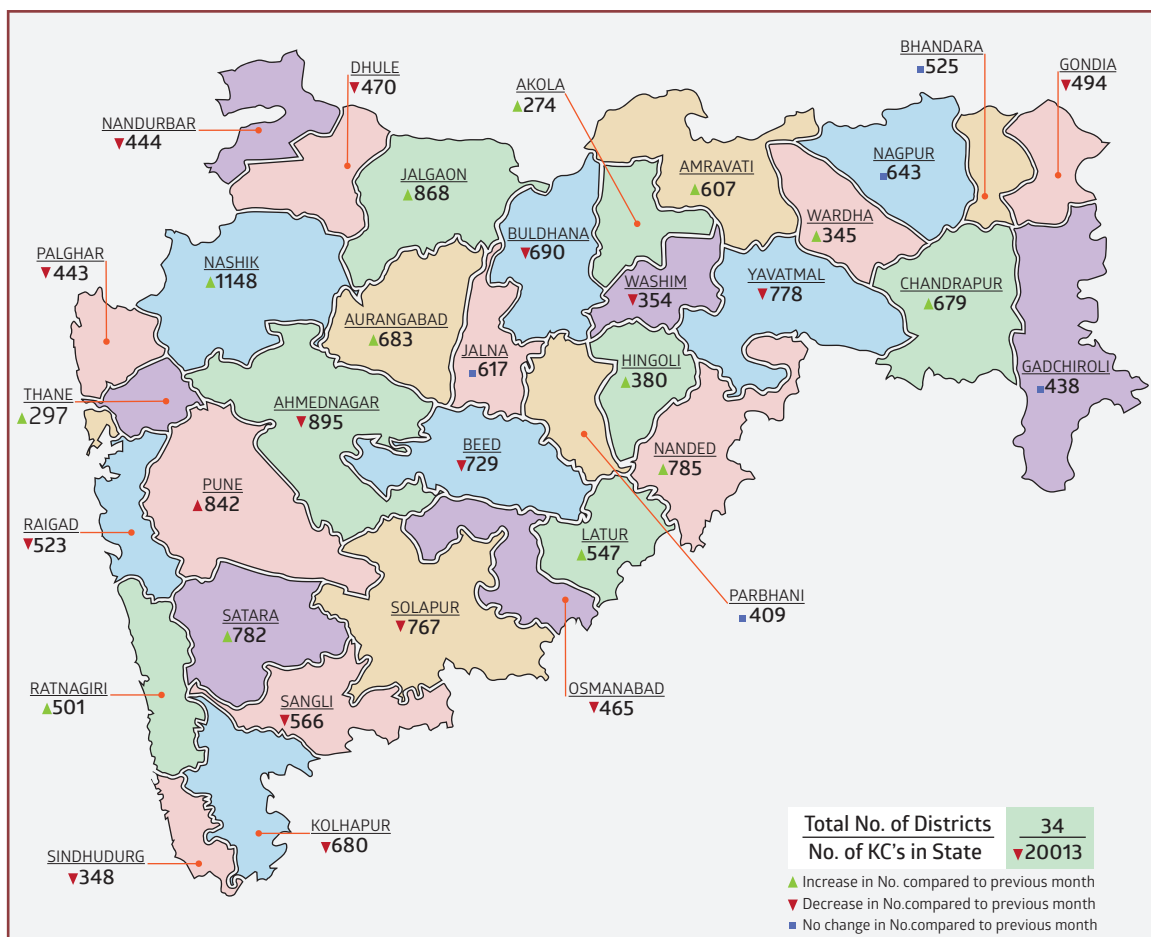
## 6. DEPARTMENT-WISE G2C SERVICES COUNT

Sr. No.	Departments	No. of Services	Sr. No.	Departments	No. of Services
1	Agriculture	11	27	Maharashtra Jeevan Pradhikaran	2
2	Agriculture Department	15	28	Maharashtra Pollution Control Board	4
3	Department Of Animal Husbandry & Dairy	10	29	Medical Education And Drug Department - AYUSH	7
4	Department Of Co-Operation, Marketing And Textiles	5	30	Medical Education And Drug Department - DMER	7
5	Department Of Fisheries	6	31	Medical Education And Drug Department	6
6	Department Of Registration & Stamps	15	32	Minority Development Department	1
7	(IGR) Directorate Of Govt. Printing And	4	33	Municipal Corporation Of Greater Mumbai	12
8	Stationary Energy - Maharashtra State Electricity	3	34	Nagpur Municipal Corporation	2
9	Distribution Co. Ltd.	3	35	Public Health Department	4
10	Energy Department	13	36	Revenue Department	16
11	Entertainment Duty Finance Department	1	37	Rural Development And Panchayat Raj Department	13
12	(Directorate Of Insurance) Finance Department -	7	38	School Education And Sports Department	17
13	Sales Tax Department Services Food & Public Distribution System (PDS)	1	39	Skill Development And Entrepreneurship Department	2
14	Forest Department	10	40	Social Justice And Special Assistance Department	10
15	Ground Water Surveys And Development	3	41	Tourism And Cultural Affairs - Directorate Of Archives	7
16	Agency (GSDA) Higher And Technical Education	10	42	Tourism And Cultural Affairs - Gazetteers Department	1
17	Department	15	43	Tourism And Cultural Affairs Department	3
18	Home Department Home Department -	7	44	Tourism And Cultural Affairs Department - MTDC	4
19	Maharashtra Maritime Board Housing Department - MHADA	12	45	Tourism And Cultural Affairs Department - P L Deshpande Maharashtra Kala Academy	2
20	Housing Department - Mumbai Building Repairs And Reconstruction Board	4	46	Tourism And Cultural Affairs Department - Stage Performances Scrutiny Board	3
21	Housing Department - Slum Rehabilitation Authority	4	47	Transport Department	14
22	Industries Department	10	48	Tribal Development Department	5
23	Labour Department	39	49	Urban Development Department	15
24	Land Record Department	23	50	Water Resources Department	10
25	Law And Judiciary Department	3	51	Women And Child Development Dept.	12
26	Maharashtra Indl. Devp. Corp.	7	<b>Grand Total</b>		<b>420</b>

## 7. CSC 2.0 MH STATE ASSK CENTER STATUS

As on 31 December 2021 CSC 2.0 ASSK project has **20,013** Kendra Chalak's on-board in Maharashtra who are rendering services to the rural citizens across Maharashtra. Approximately, **95.6%** Grampanchayats are covered by the KCs. The process of on-boarding KCs is a continuous one since there is a regular churn of KCs.

### 7.1. COVERAGE MAP OF GRAM PANCHAYATS:



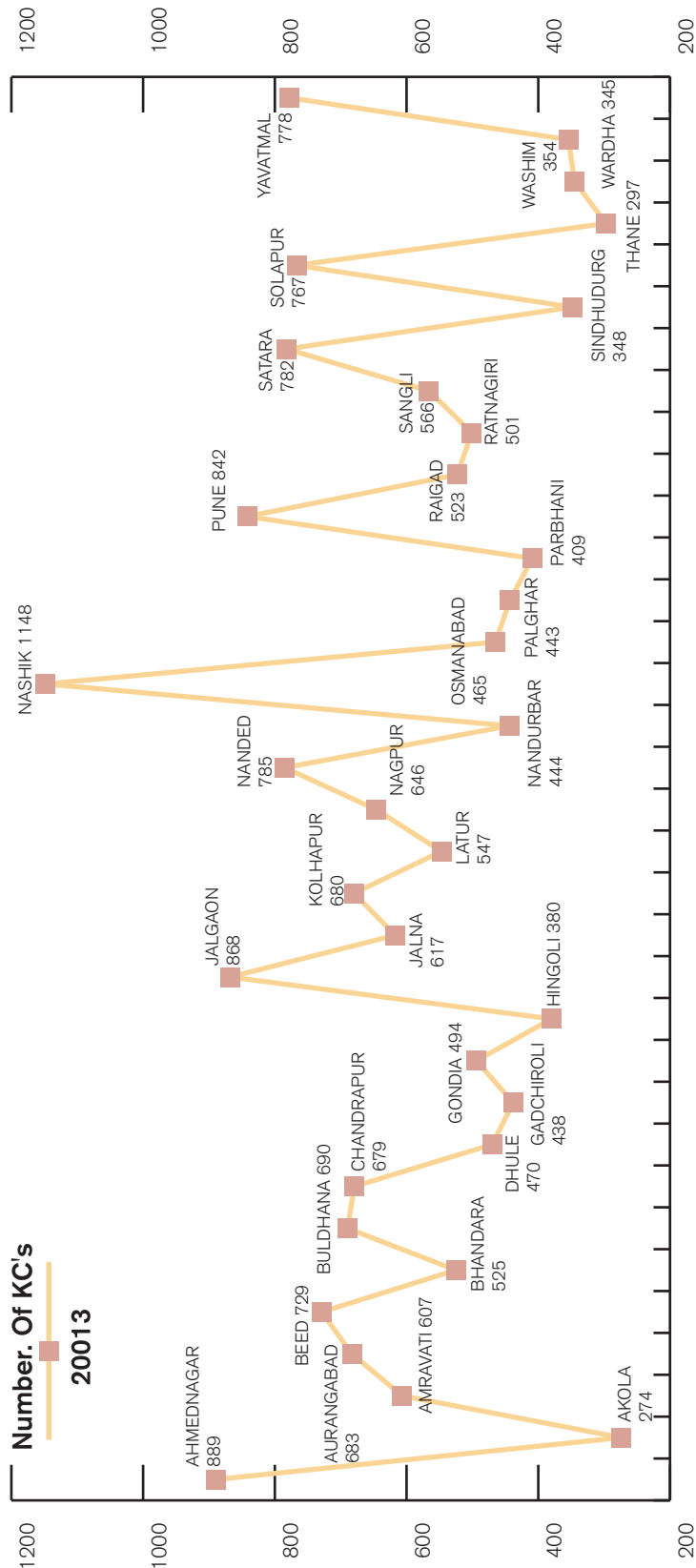
### 7.2. COVERAGE OF GRAM PANCHAYATS:

Aaple Sarkar Seva Kendra – Total Grampanchayats In Maharashtra are 27891. Where GOM have approved **20681** ASSK – Centers. We have On-barded **20,013** Kendra Chalak's in Maharashtra. We have covered almost all the Grampanchayats of Maharashtra, where we are Delivering Services at **99.6%** Grampanchayats of Maharashtra.

## COVERAGE OF GRAM PANCHAYATS

Sr. No.	District	Block Count	Total GPs	Approved ASSK's	Number. Of KC's	Individual Centre	Cluster Centre	By Clusters Covered Grampanchayats	Total Covered Grampanchayats	Unattended GP	Total	% Of GP Coverage
1	AHMEDNAGAR	14	1318	924	889	561	363	752	1313	8	1313	99.62
2	AKOLA	7	535	282	274	55	227	480	535	2	535	100.00
3	AMRAVATI	14	841	619	607	407	212	433	840	0	840	99.88
4	AURANGABAD	9	868	695	683	536	159	327	863	0	863	99.54
5	BEED	11	1031	756	729	513	243	518	1031	1	1031	100.00
6	BHANDARA	7	541	529	525	517	12	24	541	0	541	100.00
7	BULDHANA	13	870	696	690	547	149	322	869	0	869	99.77
8	CHANDRAPUR	15	827	691	679	564	127	263	827	1	827	99.88
9	DHULE	4	541	488	470	434	54	107	541	1	541	100.00
10	GADCHIROLI	12	458	440	438	424	16	32	456	2	456	99.35
11	GONDIA	8	547	507	494	462	45	83	545	2	545	99.82
12	HINGOLI	5	563	397	380	249	148	314	563	1	563	100.00
13	JALGAON	15	1153	887	868	649	238	502	1151	2	1151	99.83
14	JALNA	8	779	646	617	467	179	311	778	2	778	99.87
15	KOLHAPUR	12	1025	736	680	499	237	526	1025	0	1026	100.00
16	LATUR	10	785	558	547	302	256	483	784	2	785	100.13
17	NAGPUR	13	768	658	646	546	111	222	768	0	769	100.00
18	NANDED	16	1310	792	785	385	407	924	1309	0	1309	100.00
19	NANDURBAR	6	595	481	444	375	105	220	590	12	596	100.85
20	NASHIK	15	1384	1174	1148	974	200	410	1384	4	1384	99.86
21	OSMANABAD	8	622	473	465	338	134	283	621	0	621	99.84
22	PALGHAR	8	473	458	443	443	15	30	473	0	473	100.00
23	PARBHANI	9	704	423	409	206	217	498	704	0	704	100.00
24	PUNE	13	1377	923	842	619	304	758	1377	1	1377	98.08
25	RAIGAD	15	810	547	523	341	206	469	810	4	810	100.00
26	RATNAGIRI	9	846	527	501	292	235	554	846	1	847	100.00
27	SANGLI	10	699	590	566	487	103	212	699	0	699	100.00
28	SATARA	11	1493	811	782	362	449	1131	1493	2	1493	99.80
29	SINDHUDURG	8	431	359	348	286	73	145	431	0	431	100.00
30	SOLAPUR	11	1031	790	767	556	234	468	1024	0	1024	99.51
31	THANE	5	431	307	297	214	93	216	430	1	430	100.00
32	WARDHA	8	520	350	345	188	162	332	520	0	520	100.00
33	WASHIM	6	491	356	354	226	130	265	491	0	491	100.00
34	YAVATMAL	16	1201	814	778	461	353	740	1201	2	1202	100.00
TOTAL		351	27868	20681	20013	14485	6196	13354	27839	51		

COVERAGE OF GRAM PANCHAYATS



## 7.3. CSC - ID CREATED FOR ASSK - ASSK - KENDRA CHALAK'S

Sr. No.	District	ASSK's Approved	On boarded NO OF KC -	KC On boarding Status (%)	CSC and Ref. ID Created Total No. of	Pending CSC ID Creation	CSC ID Created-Status (%)	MOL Services ID Activation (%)
1	Ahmednagar	924	889	94	823	66	92	88
2	Akola	282	274	97	271	3	97	100
3	Amravati	619	607	97	601	6	100	97
4	Aurangabad	695	683	99	667	16	97	100
5	Beed	756	729	97	714	15	97	96
6	Bhandara	529	525	99	520	5	98	100
7	Buldhana	696	690	99	687	3	99	100
8	Chandrapur	691	679	97	670	9	98	100
9	Dhule	488	470	98	452	18	97	92
10	Gadchiroli	440	438	98	433	5	98	100
11	Gondia	507	494	97	486	8	98	96
12	Hingoli	397	380	94	372	8	98	95
13	Jalgaon	887	868	97	855	13	99	97
14	Jalna	646	617	94	607	10	98	93
15	Kolhapur	736	680	93	670	10	97	98
16	Latur	558	547	99	540	7	99	99
17	Nagpur	657	646	98	630	16	96	100
18	Nanded	792	785	99	764	21	97	92
19	Nandurbar	480	444	94	435	9	99	99
20	Nashik	1174	1148	95	1114	34	98	100
21	Osmanabad	472	465	98	462	3	96	98
22	Palghar	458	443	95	422	21	97	98
23	Parbhani	423	409	93	401	8	100	94
24	Pune	923	842	92	790	52	91	95
25	Raigad	547	523	92	500	23	98	100
26	Ratnagiri	527	501	92	469	32	92	100
27	Sangli	590	566	94	545	21	98	98
28	Satara	811	782	97	737	45	97	100
29	Sindhudurg	359	348	92	318	30	98	100
30	Solapur	790	767	96	741	26	95	92
31	Thane	307	297	96	268	29	92	98
32	Wardha	350	345	99	339	6	97	100
33	Washim	356	354	97	351	3	99	100
34	Yavatmal	814	778	93	777	1	100	96
Grand Total		20681	20013		19431	582		

## 8. TRAINING AND CAPACITY BUILDING

- RDD & CSC use Train-the-Trainer model for application training to users from the HQ to the Gram Panchayat.
- First level training is conducted for District Managers at a central location by Training Manager and Master Trainers.
- These Master Trainers conduct next level training of all applications to Govt. Officers, Block Managers & Kendra Chalaks (KC) in a phased manner.
- In order to keep their requisite technical knowledge up-to-date and also for ensuring constant familiarity of all applications, continuous training programs are provided to KCs through defined training calendar, which is tracked online.
- To enhance the management skill set and team work amongst the project management team for supervising training workshops of the team, Personality & Emotional Intelligence Development Workshops has been conducted in the system.
- To expedite the training process, e-Learning Management System is utilized, This ensures availability of learning content 24x7, thus supporting Continuous Training
- Online PDF manuals and printed copy of the manuals is made available for continuous learning of KCs.
- 3 Orientation Programs for selected DMs and BMs have been held at YASHADA Pune till date.

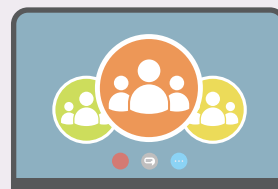
### Method:

The choice of method for transferring and exchanging knowledge will depend on the audience and the message. However, it is also worth noting, that knowledge is most effectively exchanged when using multiple methods.



#### 1. Train the Trainer Method:

This method is very useful in transforming skills and knowledge. Skills/Knowledge exchange is preferable to knowledge transfer since a two-way flow of information can lead to an ongoing dialogue between knowledge producers and users and create learning opportunities for both groups.



#### 2. Grouping of ASSK Team Members:

Grouping of people with common interests who interact regularly to share knowledge – is one interactive delivery method that effectively initiates and sustains collaboration among a diverse group of individuals.

#### Grouping of ASSK Team Members:

- Project Manager
- District Manager
- Block Manager
- Kendra Chalak
- Technical Support Executive
- Account Executive
- SPMU and State Level Govt. Officials
- Dy. CEO and Account Officer
- BDO, ABDO, TPO
- Gramsevak, Sarpanch
- Other Department Officials
- HR Executive

## 8.1. DETAILS OF TRAINING /WORKSHOP ORGANIZED BY CSC SPV

Sr. No.	Date	Subject	Attending
1	28 <sup>th</sup> Nov to 30 <sup>th</sup> Nov 2019	ASSK Project Implementation Review Meeting	ASSK Project Implementation Review Meeting Conducted in presence of Honble Principal Secretary and RDD Officials.
2	17 <sup>th</sup> and 18 <sup>th</sup> Jan 2020	PM, DM, and BM Review Meeting at Pune	Review Conducted about all NIC application, eGramsoft, Payment collection, Service Delivery, Smart Ticket Status and 7th Economic Survey.
3	19 <sup>th</sup> May 2020	PM, DM, and MT Review Meeting on Zoom VC	Review Conducted about all NIC application, e-Gramsoft, Outstanding Payment collection, CSC Service Delivery, CSC Activity Services
4	24 <sup>th</sup> June 2020	PM's, HW, DM and MT Review Meeting on Zoom VC	Review Conducted about e-Gramsoft Offline Application, eGramsoft Data entry Reflection, New Patch File
5	25 <sup>th</sup> Sept 2020	PM's, HW, DM and MT Review Meeting on Zoom VC	Review Conducted about Outstanding Payment, CSC Id and MOL Services, e-Gramsoft Offline Application, eGramsoft Data entry Reflection, Swamitava Namuna 8 Drone survey, eGramswaraj Application
6	29 <sup>th</sup> DEC 2020	PM's, DHE, AHE and MT Review Meeting on Zoom VC	Review Conducted on eGramsoft Application and Uploading XML File, Printer Consumables, hardware and ERP Tickets
7	23rd Feb 2021 to 26th Feb 2021	Training and Certification PM's, DM's, ADM and MT at Pratham Arora Center for Education, Aurangabad	TISPRI Certification (Orientation & Assessment) Program of State Level Master Resource Person.
8	22 March 2021 to 25 March 2021	Training and Certification DM's, ADM and MT at Krushi Vidnyan Kendra, Baramati	TISPRI Certification (Orientation & Assessment) Program of State Level Master Resource Person.
9	27th April 2021	ASSK Review Meeting of PM, DM, DHE and MT on ZOOM VC	Review Conducted on PESA data information, GST-TAN, CSC Services
10	19th May 2021	Training of ALL DM's, ADM PM's and MT on ZOOM VC	Training on Digipay, Insurance and Covid-19 app by CSC team
11	27th May 2021	Review of DyCEO ALL DM's, ADM PM's and MT on ZOOM VC	Review and Training on PFMS integration, eGramswaraj, CSC Services, Payment collection, GST and TDS
12	16th June 2021	Review Meeting of DM, ADM, MT and PM On ZOOM VC	Review On Resource Project Status, PFMS DSC Integration, Resource bank account opening, New GP to ZP collection and Old outstanding, Training and meeting upload status



## 8.1. DETAILS OF TRAINING/WORKSHOP ORGANIZED BY CSC SPV

Sr. No.	Date	Subject	Attending
13	22nd June 2021	Discussion and Review of Hon. Add. Chief Secretary (RDD), CEO,DM,PM, Implementation Team On ZOOM VC	Discussion and Review on Year book/Day book closing and DSC Registration of Checker Maker at all Layers (GP, PS and Zp)
14	15th and 16th July 2021	Training of DM,MT and PM With NIC and MOPR on ZOOM VC	Training of GP Profile,Planning, Reporting,Accounting(DSC Management, Vendor Management and FTO Management)
15	28th July 2021	Discussion and Review of DM,MT and HE on ZOOM VC	Discussion and Review on Data entry for ONE GOV Page and MSEB Google Form,Resources project attendance, data entry for GST Project,ZP and PS PFMS integration
16	6th August 2021	Discussion and Training With DM,MT and PM	Discussion and Training of Year Book Closing for ZP and PS.
17	9th August 2021	Meeting and Training with Dy.CEO, DM,PM RDD Team and MT	Training and Meeting of Citizen Charter and Rashtragaan Activity
18	01 September 2021	Training Meeting EGS Closing and PFMS	VC Review Meeting in the presence of DM, HE,BM & MT
19	02 September 2021	Topics GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of DM,HE & BM on
20	02 September 2021	EGS GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of DM,HE & BM on topics.
21	02 September 2021	EGS GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of BM, KC on topics.
22	02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
23	02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
24	02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
25	03 September 2021	Training Meeting EGS Closing and PFMS	Training With Bdo EVOP Sarpacnh ,GS,BM, MT

## 8.1. DETAILS OF TRAINING/WORKSHOP ORGANIZED BY CSC SPV

Sr. No.	Date	Subject	Attending
26	03 September 2021	EGS Profile, Panchayat Charter, Indiaat 75, KC Payment collection, CSC ID Pending and Training Meeting Upload	Review Meeting All DMs and PM, HE, MT
27	06 September 2021	Training Meeting EGS Closing and Issues	Training Meeting with DM, EVOP, BM, MT
28	07 September 2021	Training Meeting EGS Transfer & Deduction	Training Meeting with Dyceo sir, CAFO Sir, PS Account Officers, DM, PM, Swami sir
29	15 September 2021	EGS GP Profile, Panchayat Charter, Indiaat 75, KC Payment collection, CSC ID Pending and Training Meeting Upload	Google Meet Review Meeting in the presence of DM, ADM, HE, BM & MT on topics
30	16 September 2021	EGS Profile, Panchayat Charter, Indiaat 75, KC Payment collection, CSC ID Pending and Training Meeting Upload	Zoom VC Review Meeting in the presence of DM, HE, BM & MT
31	17 September 2021	ERP Onboarding and Payment issue	Meeting With All Dms and PM
32	17 September 2021	EGSGP Profile, Panchayat Charter, Indiaat 75.	Training Meeting in the presence of BDO, EVOP, GS, DM, HE, BM & MT
33	18 September 2021	ERP Onboarding and Payment issue	Review Meeting All DMs and PM, HE, MT
34	20 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO, EVOP, GS, DM, HE, BM & MT
35	21 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO, EVOP, GS, DM, HE, BM & MT
36	22 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO, EVOP, GS, DM, HE, BM & MT
37	24 September 2021	EGS Transfer & Deduction	Zoom VC Training Meeting with DM, CAFO Sir, PS Account Officers, BM
38	28 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO, EVOP, GS, DM, HE, BM & MT
39	29 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO, EVOP, GS, DM, HE, BM & MT

## 8.1. DETAILS OF TRAINING/WORKSHOP ORGANIZED BY CSC SPV

Sr. No.	Date	Subject	Attending
40	18 October 2021	Divisional review meeting, at Nagpur, Jilha parishad ZP	Review meeting in the presence of PM, DM, HE, BM, MT
41	20 October 2021	Divisional review meeting at Amravati, Jilha parishad ZP	Review meeting in the presence of PM, DM, HE, BM, MT
42	27 October 2021	Divisional review meeting at Nashik, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
43	8 November 2021	Divisional review meeting at Latur, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
44	16 November 2021	Divisional review meeting at Jalna, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
45	19 November 2021	Divisional review meeting at Thane, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
46	09 December 2021	Division Aurangabad review meeting Online	Review meeting in the presence of PM, DM, HE, MT
47	21 December 2021	Division Nagpur review meeting Online	Review meeting in the presence of PM, DM, HE, MT
48	22 December 2021	Division Amravati review meeting Online	Review meeting in the presence of PM, DM, HE, MT
49	27 December 2021	Division Latur review meeting Online	Review meeting in the presence of PM, DM, HE, MT
50	06 January 2022	Maha One Gov	Review meeting in the presence of PM, DM, HE, BM, MT
51	17 January 2022	Cultural Activity Survey	Training in the presence of PM, DM, HE, BM, MT
52	19 January 2022	Training Management Portal	Training in the presence of PM, DM, RGSA Team, MT

\*For Old Training Details Kindly Visit <https://mh.gov2egov.com>

## 8.2. NUMBER OF TRAININGS CONDUCTED AT DISTRICT AND BLOCK LEVEL - MONTH WISE STATUS

Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
2020	25.	Jan	91	82	23	413	609
	26.	Feb	57	40	12	390	499
	27.	Mar	42	10	6	194	252
	28.	Apr	2	1	0	0	3
	29.	May	5	11	2	85	103
	30.	June	14	17	5	156	192
	31.	July	48	41	16	258	363
	32.	Aug	26	29	4	194	253
	33.	Sept	53	50	7	291	401
	34.	Oct	24	28	8	241	301
	35.	Nov	41	34	3	191	269
	36.	Dec	60	40	12	418	530
2021	37.	Jan	49	53	12	412	526
	38.	Feb	20	26	5	189	240
	39.	Mar	91	88	14	547	740
	40.	Apr	43	33	3	335	414
	41.	May	48	39	9	353	449
	42.	June	38	25	2	222	287
	43.	July	35	34	2	273	344
	44.	Aug	32	28	0	240	300
	45.	Sept	83	69	12	470	634
	46.	Oct	58	43	4	463	568
	47.	Nov	36	29	1	289	355
	48.	Dec	57	55	8	541	661
TOTAL			2994	2799	708	13021	19522

## 8.2. NUMBER OF TRAININGS CONDUCTED AT DISTRICT AND BLOCK LEVEL - MONTH WISE STATUS

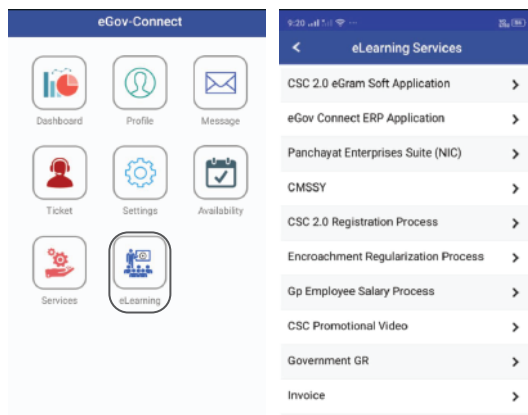
Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
2022	49	Jan	76	83	14	583	756
TOTAL			3070	2882	722	13604	20278

\*For Years 2018-2019 Kindly Visit <https://mahaonegov.co.in>

## 8.3 TRAINING AGENDA Q4 2022



1. Training Management Portal (TMP)
2. eGramswaraj PFMS Integration Training at Block Level (KYC)
3. Egramswaraj PFMS ICICI Bank Integration (Troubleshooting – Activation of New AC)
4. MahaOnegov (Update GP Profile, Basic Amenities, Photos Uploading)
5. Egramsoft Upload Station – (One Gov GP)
6. Digital Seva Portal - B2C & G2C Services Delivery.
7. MOL and Service Plus Services Delivery
8. Regarding GP Employee Payment GPF A/C Rejection.
9. GPDP-Online Plan Uploading & (100%) Data Entry
10. Action Soft & M-action Soft – Progress
11. Voucher Entry, Month Book Closing
12. Gram Manchitra (GIS Application)7. MOL and Service Plus Services Delivery



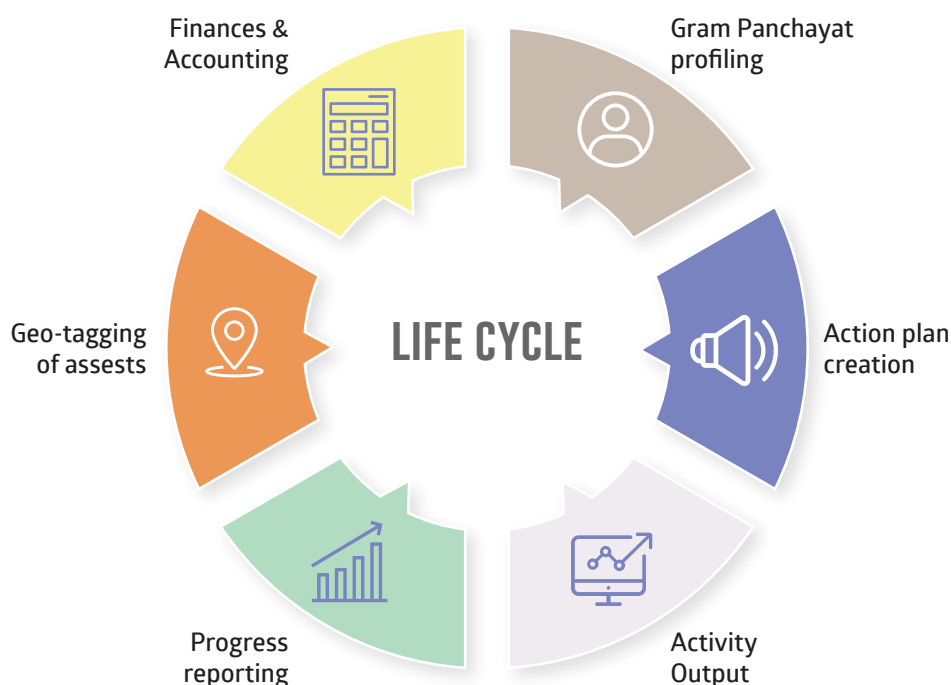
Training Material Available on this web site  
<https://mh.gov2egov.com> & mobile app eGov-connect

## 9. PANCHAYAT ENTERPRISE SUITE (PES):

The Ministry of Panchayati Raj (MoPR) has undertaken e-Panchayat Mission Mode Project (e-Panchayat MMP) with a view to introduce and strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country and build associated capacities of the PRIs for effective adoption of the e-Governance initiative. Under this project, Panchayat Enterprise Suite (PES) has been conceptualized which comprises 11 Core Common applications. At present, Panchayat Enterprise Suite has been deployed/operational with 10 Core Common Applications and GIS layer module is under conceptualization. The operational modules includes LGD (Local Government Directory), Area Profiler (Socio-economic & general details), Plan Plus (to strengthen Decentralized & Participatory Planning), PriaSoft (Panchayati Raj Institutions Accounting Software for Gram Panchayat Accounting), Action Soft (Works/scheme implementation Monitoring System), NAD (National Asset Directory), Service Plus (To facilitate Service Delivery), Social Audit, Training and National Panchayat Portal (Dynamic Website of Panchayats).

### 9.1 EGRAMSWARAJ - SIMPLIFIED WORK BASED ACCOUNTING APPLICATION FOR PANCHAYATI RAJ

To strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country, Ministry of Panchayati Raj (MoPR) has launched eGramSwaraj, a user friendly web-based portal. eGramSwaraj aims to bring in better transparency in the decentralised planning, progress reporting and work-based accounting.



### PANCHAYAT ENTERPRISE SUITE (PES): APPLICATIONS

First enterprise suite for Government entity that attempts to address the core common Governance function of Panchayat under e-panchayat Mission Mode Project of MoPR

#### LGD

Captures details of local governments and assigns unique code

#### Panchayat Profile

Captures the geographics, demographic, Socio-economic profile of rural and urban local bodies

#### Planning

Facilitates planning of Government Institutions such as panchayats, urban local bodies and line departments in preparing Annual Action Plan

#### Reporting

Facilitates monitoring physical and financial progress of works taken up under annual Action Action Plan.

#### Asset Geo Tagging

Captures details of assets created / maintained; helps to avoid duplication and provide for O&M

#### Accounting

Captures receipt and expenditure details through voucher entries and automatically generates 8 MAS reports for PRIs

#### Audit Online

Facilitates Online/Offline Audit of Government Institutions such as urban local bodies, rural local bodies etc.

#### NPP

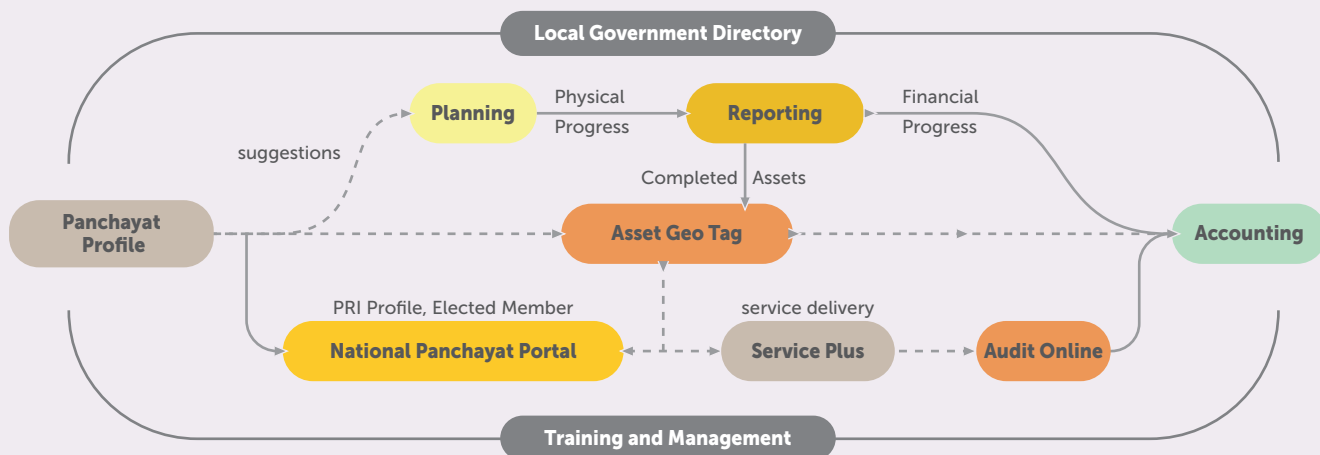
Facilitates sharing of information in public domain for each Panchayat

#### Training Mgmt.

Facilitates and addresses the training management needs of the government organizations

#### Service Plus

A dynamic metadata-based service delivery portal that captures the complete definition of a service



## 9.1 PANCHAYAT ENTERPRISE SUITE: STATUS REPORT AS ON 31 JANUARY 2022

District	Total GPs	Total no. of KC	Area Profiler 1 Jan 2020 to till	Plan Plus - Activity Count (FY 2020-21)	Action Soft (Number of works Taken) (FY 19-20)	Prasoft Voucher Entry Report (FY 2020-21 (1 April 2020 to Till Date)	Geo-Tagging (m- Action Soft) (1 Jan 2020 to Till Date	"Panchayat Portal (FY 2020-21) (1 Jan 2020 to Till Date)"	Total DATA ENTRY IN PES APPLICATION	Average Data Entry in 6 Pes Application Per / GP	Rank
Nagpur	768	646	768	541	500	129418	756	729	132939	173	1
Bhandara	541	525	541	768	36	89845	538	541	92042	170	2
Gadchiroli	458	438	458	810	242	61643	441	458	63699	139	3
Raigad	810	523	810	520	121	100602	730	753	103826	128	4
Wardha	520	345	520	473	372	58794	517	520	61243	118	5
Palghar	473	443	473	1399	171	53414	379	473	55383	117	6
Pune	1377	842	1404	430	294	155434	820	1382	160733	114	7
Thane	431	297	430	846	160	46293	373	395	48081	112	8
Ratnagiri	846	501	846	431	104	91386	520	846	94548	112	9
Sindhudurg	431	348	431	545	23	46003	214	419	47521	110	10
Gondia	547	494	546	1025	9	57506	324	544	59474	109	11
Kolhapur	1025	680	1025	457	130	103300	659	900	107039	104	12
Amravati	841	607	841	827	112	83352	760	826	86732	103	13
Chandrapur	827	679	827	1384	100	78645	704	807	81910	99	14
Nashik	1384	1148	1384	699	158	117273	1236	1384	122819	89	15
Sangli	699	566	699	541	81	59554	326	126	61485	88	16
Dhule	541	470	541	1492	179	43994	531	540	46326	86	17
Jalgaon	1153	868	1153	841	37	93617	558	1148	97664	85	18
Satara	1493	782	1493	866	57	119218	1219	1406	124885	83	19
Aurangabad	868	683	866	1027	37	61271	558	833	64431	74	20
Solapur	1031	767	1027	1316	155	69112	653	1023	72997	71	21
Ahmednagar	1318	889	1318	1151	161	86410	730	1318	91253	69	22
Latur	785	547	785	785	91	46306	710	785	49462	63	23
Yavatmal	1201	778	1201	1201	201	70027	1134	1187	74951	62	24
Akola	535	274	535	535	41	31041	476	438	33066	62	25
Buldhana	870	690	870	869	155	43254	725	849	46722	54	26
Osmanabad	622	465	622	777	60	27512	357	597	29770	48	27
Jalna	779	617	779	595	104	33854	772	778	37064	48	28
Nandurbar	595	444	595	622	175	25150	502	595	27612	47	29
Hingoli	563	380	563	1309	68	21820	416	428	23858	42	30
Nanded	1310	785	1309	704	252	38770	1053	1306	43999	34	31
Parbhani	704	409	704	491	11	19478	344	468	21709	31	32
Washim	491	354	491	563	76	12067	415	491	14031	29	33
Beed	1031	729	1031	1030	143	23104	760	535	26603	26	34
	27868	20013	27886	27870	4616	2198467	21210	25828	2305877		



## 10. E-GRAM SOFT - INFORMATION ABOUT APPLICATION SOFTWARE AND SERVICES PROVIDED

E-Gram Soft is the application software for automating all the routine work and administrative processes of Gram Panchayat Institutions in Maharashtra. The rules built into E-Gramsoft are as per the Maharashtra Gram Panchayat Lekhasahita, 2011. This software is developed considering the importance and needs of Gram Panchayat work. E-Gramsoft covers all the sample structure as per the above Act for financial transactions and also all types of record maintenance. E-Gramsoft also facilitates the creation and maintenance of registers, issuance of certificates (services) and consolidates many other required information like Basic Amenities etc.

### 10.1. MODULES IN E-GRAM SOFT

- Citizen services
- Panchayat Accounting
- Property Information
- Dead stock/ inventory
- Panchayat Registers
- Employee Information
- Meeting Management
- Support and Help

### List of Citizen Services (Gram Panchayat Services (G2C))

- Property Certificate N8 Application
- Electric NOC Application
- Toilets application
- Birth Certificate Application
- Marriage Certificate Application
- Business NOC Application
- NOC Birth death no Information Application
- Character Application
- Unemployment Application
- Proof of Age Scheme Application
- Family Application
- Widow Application
- Water utilization Application
- Residence Application
- No Dues Application
- Construction Permission Application
- Death Certificate Application
- BPL Application
- Leaving Application
- No Benefit Application
- Water Connection Application
- Property Diversion Certificate Application
- Children Application
- Non-government Application
- Caste Application
- Beer shop NOC Application

### 10.2. LIST OF OTHER REGISTERS

- Birth register
- Marriage register
- B.P.L register
- Petty cashbook demand
- Monthly meeting register.
- Special water connection registers.
- Death register
- Families under M.G. NREGA
- Inward Outward register
- Notice register.
- Gram Sabha registers.
- Lease/Rental property register.

### 10.3 FEATURES OF SOFTWARE:

- Functions as per the Maharashtra Gram Panchayat Lekhasahita 2011.
- This software operate in the off-line mode and data of all the Gram Panchayats is consolidated in the Master Database through data upload centres.
- There are three types of users – Sachiv (Secretary), CSC Operator (KC) and elected members. Admin user is Sachiv and data which was entered by CSC operator is validated only by the Gramsevak (Panchayat Secretary).
- For citizen services only valid data is used

### 10.4 MONTHLY PROGRESS REPORTS:

E-GramSoft also provides 1 to 22 MPRs – Monthly Progress Reports, which can be used for monthly review meetings. These reports are accessed by Block Development Officer (BDO), Asst. BDO at Block Level. Simultaneously, Officials at the District and State Level can also access these reports. These reports reduce the time required of all the stakeholders of Rural Development Department for compilation.

Sr. No.	List 1 to 22 Monthly Progress Reports (MPRs)
1	District - Village Development Fund - Demand and Recovery Report
2	District - Village Development Fund - Debt Allocation Report
3	District - Village Development Fund - Loan Demand and Recovery Report
4	Mobile Tower Tax Levy and Recovery Report
5	Polluted Water Test/Samples Report
6	TCL Test Report
7	Village Development Fund - Expenditure of 15 % Amount for Backward Classes
8	Village Panchayat Audit Report
9	Village Panchayat Audit Objection and its Reply Report
10	Village Panchayat ER - Vacant Sheet Detai
11	Village Panchayat Employee - Report
12	Village Panchayat Fund - Expenditure of 15 % Amount for Backward Classes
13	Village Panchayat Fund - Expenditure of 15 % Amount for Womens and Child Development
14	Village Panchayat Fund - Expenditure of 03 % Amount for Handicapped Person
15	Village Panchayat - Gramsabha Report
16	Village Panchayat Monthly Meeting Report
17	Village Panchayat Other Funds Recovery Report (Rent, Business Rent etc)
18	Village Panchayat Suspected Cases And Suspected Amount Recovery Report
19	Village Panchayat Tax Recovery Report
20	Village Panchayat Water Tax Collection/Recovery Report
21	Water Purification by TCL Powder - Utilization Report
22	Windmill Tax Levy and Recovery Report

**10.5. LIST OF 1 TO 33 FORMATS (AS PER LEKHASANHITA 2011):**

Format No.	Name of the Format	Format No.	Name of the Format
Format 1	Budget – Book	Format 18	Petty cash book
Format 2	Supplementary budget Cash book	Format 19	Persons who work on the muster
Format 3	Annual Deposit Register of grants	Format 20 A	a. Estimate of the work register
Format 4	Panchayat allowance and liability	Format 20 K	k. Measurements Book
Format 5 a	Cashbook	Format 20 KH	Work payment
Format 5 K	Daily Cashbook	Format 20 KH1	Work payment
Format 6	Classification Register	Format 21	Salary Payment
Format 7	General Receipt	Format 22	Fixed Asset
Format 8	Assessment Register	Format 23	Road Register
Format 9 a	Yearly Demand	Format 24	Land register
Format 9 K	Demand bill	Format 25	Investment Register
Format 10	Taxes and fees	Format 26	Receipt and Exp. Register
Format 11	Retail demand register	Format 27	Audit Objection Monthly Statement
Format 12	Expenses Voucher	Format 28	Backward class 15% and 10% of women of child welfare
Format 13	Employee List	Format 29	Loan Register
Format 14	Stamp Register	Format 30	Audit Objections – Register
Format 15	Stock Register	Format 31	Travel Allowance Payments
Format 16	Dead stock Register	Format 32	Cash Refund Voucher
Format 17	Loan and deposit register	Format 33	Tree /Plantation Register

## 10.6. E- GRAMSOFT INSTALLATION & DATA DIGITIZATION STATUS - DISTRICT-WISE

We have started installation of e-Gramsoft in the Month of May 2017. In first Phase we have completed Primary Grampanchayat's installation and then after we moved to Clusters and its Covered Grampanchayat's eGram Soft Data Entry Till 31 January 2022 :

District Name	Total GPs	eGram Soft Installed GP	Namuna 8 Count	Namuna 9 Count	Total Other Data Entry Namuna Count	eGramsoft Data Entry Total	Average Data Entry/GP	Rank
Sangli	699	688	672468	1819423	336237	2828128	3992	1
Kolhapur	1025	1025	697697	1448721	1231674	3378092	3292	2
Pune	1377	1364	990521	1654082	1842225	4486828	3255	3
Sindhudurg	431	420	308509	392849	623685	1325043	3060	4
Nagpur	768	767	445692	648872	1133880	2228444	2898	5
Bhandara	541	541	298913	386759	785568	1471240	2715	6
Thane	431	430	322255	447733	384173	1154161	2680	7
Chandrapur	827	820	379013	607964	1215549	2202526	2646	8
Satara	1493	1487	760869	1474552	508404	2743825	1820	9
Raigad	810	800	612134	550514	165836	1328484	1640	10
Gadchiroli	458	456	180341	228325	333570	742236	1628	11
Yavatmal	1201	1193	517231	556102	672337	1745670	1452	12
Palghar	473	472	478868	185216	19120	683204	1444	13
Ahmednagar	1318	1310	720676	713940	250650	1685266	1283	14
Buldhana	870	868	505183	466249	56090	1027522	1182	15
Amravati	841	838	496889	327973	128657	953519	1135	16
Ratnagiri	846	830	502108	250735	160962	913805	1079	17
Nashik	1384	1374	751874	556253	135111	1443238	1040	18
Aurangabad	868	861	334289	360860	144239	839388	969	19
Solapur	1031	1023	456276	362260	78842	897378	876	20
Wardha	520	513	196482	187643	31044	415169	798	21
Jalna	779	776	266813	214891	123284	604988	777	22
Latur	785	779	276237	264381	43033	583651	743	23
Beed	1031	1021	381368	323001	45627	749996	727	24
Nandurbar	595	587	236260	126935	42561	405756	681	25
Osmanabad	622	618	188321	202717	31887	422925	674	26
Akola	535	528	209353	120783	13241	343377	642	27
Gondia	547	543	197286	102751	49741	349778	639	28
Washim	491	491	252533	46159	3842	302534	616	29
Hingoli	563	553	131033	111475	10839	253347	450	30
Jalgaon	1153	1142	343205	101146	59771	504122	436	31
Nanded	1310	1306	311052	188987	60497	560536	425	32
Dhule	541	541	115430	34865	7230	157525	291	33
Parbhani	704	629	88429	43890	2398	134717	191	34
TOTAL	27868	27594	13625608	15509006	10731804	39866418		

## 10.7 PAPERLESS GRAM PANCHAYAT PLAN:

As per Mumbai Gram Panchayat Act 1958 and Lekhasanhita 2011 – all the Gram Panchayats of Maharashtra were maintaining their records in physical form. Hon'ble Principal Secretary – Shri Aseem Gupta Sir (IAS) took the initiative of transforming the maintenance of Gram Panchayat records into digitized format. Accordingly, directions were issued to all the functionaries of Gram Panchayats to make the GPs paperless, that is to transform the present Gram Panchayats into Paperless Gram Panchayats. Thus, as per the guidelines issued by Rural Development Department, Government of Maharashtra, the process of transforming all the physical records of Gram Panchayats into digitized format by using e-Gramsoft application software was started. Maharashtra is the pioneering state which is progressing rapidly towards the creation of Paperless Grampanchayats.

Data Digitization of physical records of 1 to 33 registers / formats is in Progress. All other records of Gram Panchayats are being transformed into digitized format in offline e-Gramsoft application. Entire data saved in off-line application is being synchronized on ERP application by using Upload Station tool.

Once the digitization of physical records is completed, then Gram Panchayats are declared as Paperless Gram Panchayats. Subsequent to the transformation of these Gram Panchayats into Paperless Gram Panchayats, the old physical records are sealed in due course. This Paperless GP drive will help all GPs to save expenditure on stationary as well as space and time required for the storage of physical records. Data digitization and consolidation will also benefit all the stakeholders of PRI, who will be able to monitor transactions of the Gram Panchayats on a day-to-day basis.

## 10.8 PAPERLESS GRAMPANCHAYATS STATUS AS UPTO 30 NOVEMBER 2021

Sr. No.	District Name	Paperless GP Count	Sr. No.	District Name	Paperless GP Count
1	Ahmednagar	213	18	Nanded	210
2	Akola	155	19	Nandurbar	98
3	Amravati	545	20	Nashik	322
4	Aurangabad	371	21	Osmanabad	116
5	Beed	165	22	Palghar	12
6	Bhandara	120	23	Parbhani	1
7	Buldhana	50	24	Pune	543
8	Chandrapur	373	25	Raigad	45
9	Dhule	40	26	Ratnagiri	40
10	Gadchiroli	292	27	Sangli	70
11	Gondia	215	28	Satara	410
12	Hingoli	30	29	Sindhudurg	87
13	Jalgaon	80	30	Solapur	432
14	Jalna	201	31	Thane	34
15	Kolhapur	6	32	Wardha	207
16	Latur	210	33	Washim	120
17	Nagpur	220	34	Yavatmal	315
Total					6329

## 11. ABOUT ERP - HCM SOLUTION AND MOBILE APP

ERP: Enterprise Resource Planning system is a fully integrated business management system covering functional areas of an enterprise like Logistics, Production, Finance, Accounting and Human Resources. It organizes and integrates operation processes and information flows to make optimum use of resources such as men, material, money and machine. For the ASSK project, CSC SPV has implemented the Human Capital Management module (HCM) which considers CSC SPV's human resources as Human Capital. CSC SPV's HCM for the ASSK project - <https://mh.gov2egov.com> is a single window solution which includes Talent Acquisition (Recruitment), Talent Management etc. It helps

- To manage, maintain, monitor and guide this enormous team of over 20,000+ human resources, CSC has developed and implemented the specialized HCM tool which maintains all details of the project's activities.
- To handle all types of activities like registration of candidates, selection of candidates, payments to candidates, data entry in different applications, targets/work orders, online monitoring and all types of MIS /Dashboards.
- With the perspective of Digital India, E-Gov connect Mobile App is provided to all the users of this ERP.
- Through his / her Android phone, the User can login and check his performance, payment status, profile update, send SMSes to his / her team, raise queries online etc.
- The ERP-HCM Application and "e-Gov-Connect" Mobile app are available to Govt. Officials at State Level, District Level, Block Level and Gram Panchayat level for day to day information accessibility.

### 11.1. ERP WALK THROUGH: <https://mh.gov2egov.com>

One can access the ERP by using the Registered User Id and Password, where he/she will be able to access following modules:

#### Modules of ERP:

- |  |   |
|--|---|
| 1. HRMS Module                           | 2. ASSK Invoice Module                  |
| 3. Dashboards Module                     | 4. Reports Module (MPRs)                |
| 5. E Learning – Training Material Module | 6. Smart Tickets Module                 |
| 7. E Gram Soft – MIS Module              | 8. Elected Member Details Module        |
| 9. GP Employee – Salary Process          | 10. Encroachment Regularization process |
| 11. Graphical Dashboard                  |   |

## 11 .2. MONITORING OF ASSK OPERATIONS USING ERP:

1. Login with Registered User ID – Password - Click on Dashboard Menu and access Dashboards available in your login

The screenshot shows the eGram Dashboard Monitoring interface. The main section displays the 'Salary Transaction Dashboard' for the year 2021. Below this, there is a table titled 'Registered Employee' showing data for various districts.

Sr. No.	District	Registered Employee			
		Kushal	Akushal	Ardhkushal	Total
	<b>Total</b>	<b>4705</b>	<b>18456</b>	<b>25347</b>	<b>48508</b>
1	Ahmednagar	384	1083	1308	2775
2	Akola	60	242	459	761
3	Amravati	111	480	726	1317
4	Aurangabad	152	706	786	1644
5	Beed	100	695	977	1772
6	Bhandara	52	244	484	780
7	Buldhana	126	592	788	1506
8	Chandrapur	66	368	785	1219
9	Dhule	141	469	530	1140
10	Gadchiroli	48	266	432	746
11	Gondia	32	213	494	739

On the right side, a dropdown menu for 'eGram Dashboard' is open, showing a list of available dashboards:

- Meeting Dashboard
- Datewise Meeting schedule
- Gp Visit Dashboard
- Schedule Meeting Report
- Schedule GP Visit Report
- Priasoftware Book Summary Dashboard
- ASSK Onboarding & Vacant Center Status
- NPP Tax Updation Dashboard
- Traning Material/Video View Status
- Overall Performance Dashboard
- Ticket Summary Dashboard
- Consolidated Ranking Dashboard
- Reward and Recognition Dashboard
- GP Income Confirmation Dashboard
- Paperless GP Dashboard
- Encroachment Dashboard
- GP Employee Dashboard
- PadAdhikari Dashboard
- Performance Dashboard

The URL at the bottom is <https://mh.gov2egov.com/Dashboard/GPEmpSalTransactionDash.aspx>. The footer text is '©2016 eGovernance ERP-Connect, All Rights Reserved'.

## HRMS Dashboard:

The screenshot shows the HRMS Dashboard with the following statistics and links:

- Vacancy Requisition**: 21142 (ASSK-KC- 20718 DM- 55 BM- 625) [More info](#)
- Requisition Approved**: 21064 (ASSK-KC- 20718 DM- 49 BM- 521) [More info](#)
- Aspirant Registered**: 94721 [More info](#)
- Application Received**: 52861 (DM- 1090 BM- 5133 ASSK-KC- 56427) [More info](#)
- Scheduled Interview**: 20150 (DM- 168 BM- 1279 ASSK-KC- 18789) [More info](#)
- Evaluation Candidate**: 19206 (DM- 58 BM- 454 ASSK-KC- 18782) [More info](#)
- OnBoarded**: 20195 (DM- 34 BM- 351 ASSK-KC- 20115) [More info](#)

## 12. GP EMPLOYEE PAYMENT SYSTEM

Payments to the contractual employees of Gram Panchayats used to be delayed by several months. RDD has taken the initiative of depositing the State Government's share of the Gram Panchayats' Employees payments to their bank accounts in a timely manner every month. CSC SPV has deployed GP Employees Payment Module for processing GP EMP Payment Bills. Govt. of Maharashtra has released payments from April 2018 to December 2021. January 2022 payment process is ongoing

### District wise Employee Details:

Sr. No.	District	Total Kushal Employee	Total Akushal Employee	Total Ardhkushal 1072	Total No. of Employee
1	Ahmednagar	380	1286	1071	2737
2	Akola	56	454	245	755
3	Amravati	116	731	486	1333
4	Aurangabad	155	785	717	1657
5	Beed	100	973	700	1773
6	Bhandara	52	479	246	777
7	Buldhana	127	786	602	1515
8	Chandrapur	66	777	381	1224
9	Dhule	141	525	468	1134
10	Gadchiroli	49	432	273	754
11	Gondia	33	489	222	744
12	Hingoli	41	502	354	897
13	Jalgaon	231	1065	866	2162
14	Jalna	88	631	699	1418
15	Kolhapur	275	1020	776	2071
16	Latur	121	630	702	1453
17	Nagpur	111	603	590	1304
18	Nanded	138	1209	886	2233
19	Nandurbar	94	575	388	1057
20	Nashik	311	1299	1009	2619
21	Osmanabad	105	569	405	1079
22	Palghar	171	467	229	867
23	Parbhani	69	570	500	1139
24	Pune	332	1271	809	2412
25	Raigad	184	767	405	1356
26	Ratnagiri	81	811	452	1344
27	Sangli	223	647	477	1347
28	Satara	194	1102	1067	2363
29	Sindhudurg	48	415	284	747
30	Solapur	287	935	714	1936
31	Thane	99	419	233	751
32	Wardha	43	487	315	845
33	Washim	44	429	239	712
34	Yavatmal	85	952	668	1705
Grand Total		4650	25092	18478	48220



## 13. DISTRICT WISE ENCROACHMENT REPORT 31 JANUARY 2022

Sr. No.	District	Total Block	Total GP	Encroachment Data Entry Counts	Encroachment Approved Data Entry	Encroachment Unapproved Data Entry	Encroachment Data Entry Awaited
1	Ahmednagar	14	1318	19547	12532	342	6673
2	Akola	7	535	5820	5498	34	288
3	Amravati	14	841	8106	7768	97	241
4	Aurangabad	9	868	25685	23160	585	1940
5	Beed	11	1031	24933	21371	202	3360
6	Bhandara	7	541	21044	20737	170	137
7	Buldhana	13	870	39957	36902	511	2544
8	Chandrapur	15	827	13869	12540	167	1162
9	Dhule	4	541	19325	18501	288	536
10	Gadchiroli	12	458	1731	1642	9	80
11	Gondia	8	547	3475	3444	17	14
12	Hingoli	5	563	13494	12876	85	533
13	Jalgaon	15	1153	56130	47203	485	8442
14	Jalna	8	779	19078	18246	193	639
15	Kolhapur	12	1025	33083	30446	353	2284
16	Latur	10	785	23599	22388	521	690
17	Nagpur	13	768	45583	44361	712	510
18	Nanded	16	1310	9214	7660	313	1241
19	Nandurbar	6	595	6083	5694	34	355
20	Nashik	15	1384	27266	25449	801	1016
21	Osmanabad	8	622	16135	15601	52	482
22	Palghar	8	473	5346	5317	12	17
23	Parbhani	9	704	6096	5962	76	58
24	Pune	13	1377	42671	39346	588	2737
25	Raigad	15	810	11202	8461	133	2608
26	Ratnagiri	9	846	887	794	7	86
27	Sangli	10	699	14019	12025	115	1879
28	Satara	11	1493	15282	14401	420	461
29	Sindhudurg	8	431	1114	1055	2	57
30	Solapur	11	1031	51922	48964	403	2555
31	Thane	5	431	7344	7146	77	121
32	Wardha	8	520	116544	92296	1246	23002
33	Washim	6	491	23957	23174	391	392
34	Yavatmal	16	1201	16792	15822	100	870
	<b>TOTAL</b>	<b>351</b>	<b>27868</b>	<b>746333</b>	<b>668782</b>	<b>9541</b>	<b>68010</b>

#### 14. DISTRICT WISE GP SARPANCH AND UPSARPANCH MANDHAN FOR 31 DECEMBER 2022

Sr. No.	District	Total Block	Total GP	Total no. of Sarpanch	Total no. of Sarpanch Salary	Total no. of Upsarpanch	Total no. of Upsarpanch Salary
1	Ahmednagar	14	1318	1106	2935062	1084	1021582
2	Akola	7	535	428	1044481	378	326008
3	Amravati	14	841	706	1796649	664	599212
4	Aurangabad	9	868	698	1820661	650	604548
5	Beed	11	1031	820	2079217	721	641648
6	Bhandara	7	541	489	1209375	463	399750
7	Buldhana	13	870	765	1954862	731	660737
8	Chandrapur	15	827	634	1538733	611	511862
9	Dhule	4	541	348	923250	304	287540
10	Gadchiroli	12	458	363	917709	345	308528
11	Gondia	8	547	473	1212000	446	405000
12	Hingoli	5	563	445	1098361	437	377165
13	Jalgaon	15	1153	757	1960983	670	620718
14	Jalna	8	779	645	1612836	592	516445
15	Kolhapur	12	1025	896	2338500	814	743293
16	Latur	10	785	616	1597063	561	518744
17	Nagpur	13	768	650	1621500	642	560250
18	Nanded	16	1310	942	2345369	888	774000
19	Nandurbar	6	595	151	395250	140	130500
20	Nashik	15	1384	883	2348418	817	777628
21	Osmanabad	8	622	497	1254750	477	424802
22	Palghar	8	473	125	339750	122	120375
23	Parbhani	9	704	578	1447500	548	477423
24	Pune	13	1377	1046	2713572	943	856844
25	Raigad	15	810	627	1594596	533	470694
26	Ratnagiri	9	846	620	1510354	593	501326
27	Sangli	10	699	604	1614375	539	512150
28	Satara	11	1493	1210	2999297	1227	1049333
29	Sindhudurg	8	431	367	904500	336	289075
30	Solapur	11	1031	795	2125790	722	690140
31	Thane	5	431	231	593974	223	199713
32	Wardha	8	520	466	1128338	460	384505
33	Washim	6	491	416	1036125	387	339819
34	Yavatmal	16	1201	804	1980919	779	671407
Total		351	27868	21201	53994119	19847	17772764

## 15. SERVICES DELIVERED STATUS: (AS ON 31 JANUARY 2022)

District	Block Count	Total GPs	Total No. of KC	Services Plus (1 to 19 Services)	e Gram Soft (1 to 19 Services)	SERVICES CSC B2C	MOL RTS (Services)	Services MOL 420+	Total Services Delivered	GP Average Services Delivered	Rank
Jalna	8	779	617	205756	93644	1379	253	350819	651851	837	1
Beed	11	1031	729	366020	82524	2060	232	218114	668950	649	2
Bhandara	7	541	525	107862	52230	2731	366	148717	311906	577	3
Wardha	8	520	345	197473	27728	1087	154	65975	292417	562	4
Aurangabad	9	868	683	152237	117693	985	272	163564	434751	501	5
Amravati	14	841	607	239398	55541	1934	284	103166	400323	476	6
Chandrapur	15	827	679	91234	77474	2482	343	183388	354921	429	7
Washim	6	1384	354	85657	6379	3420	354	109958	549510	396	8
Nashik	15	491	1148	341092	94686	1140	170	97716	191062	389	9
Nagpur	13	768	646	149746	69652	2498	257	53023	275176	358	10
Latur	10	785	547	131865	43361	1633	186	85964	263009	335	11
Gadchiroli	12	458	438	66560	29905	1878	181	48967	147491	321	12
Yavatmal	16	1201	778	255430	38894	2755	256	78531	375866	313	13
Hingoli	5	431	380	51657	11964	2992	52	15049	114080	265	14
Buldhana	13	870	690	46202	47245	3590	268	129180	226485	260	15
Parbhani	9	563	409	34293	15874	774	136	81537	146068	259	16
Sindhudurg	8	704	348	61672	34315	1455	180	111340	163142	232	17
Osmanabad	8	622	465	37248	26873	1626	184	72604	138535	223	18
Dhule	4	541	470	5855	65115	1246	143	46562	118921	220	19
Gondia	8	547	494	10077	32352	2044	274	67988	112735	206	20
Kolhapur	12	1493	680	31622	99135	5800	219	101586	301027	201	21
Satara	11	1025	782	29412	164010	3290	178	68173	202398	197	22
Ahmednagar	14	1318	889	35861	121384	2149	193	92794	252381	191	23
Pune	13	1377	842	15624	183986	1342	113	62341	263406	188	24
Sangli	10	699	566	10705	95292	1679	68	21137	128881	184	25
Jalgaon	15	1153	868	44891	36681	2936	209	115708	200425	174	26
Akola	7	473	274	24950	9190	1741	105	16768	80480	170	27
Palghar	8	535	443	38348	23518	1617	88	51368	87213	163	28
Nanded	16	1310	785	71109	21921	2012	279	97518	192839	147	29
Nandurbar	6	595	444	23192	16949	1527	96	41777	83541	142	30
Raigad	15	810	523	78048	21937	1894	25	5283	107187	132	31
Solapur	11	1031	767	53620	29779	3258	110	30133	116900	114	32
Thane	5	431	297	16049	5032	573	15	25038	46707	109	33
Ratnagiri	9	846	501	21883	16647	1700	51	6016	46297	55	34
TOTAL	351	27868	20013	3132648	1868910	71227	6294	2967802	8046881		

## 16. CONSOLIDATED RANKING REPORT AS ON 31 JANUARY 2022

Consolidated Ranking report can be accessed using Dashboard menu >> Consolidated Ranking report >> where one will be able to see the following report.

### Consolidated State Ranking - Based on Data Entry Till - 31 January 2022

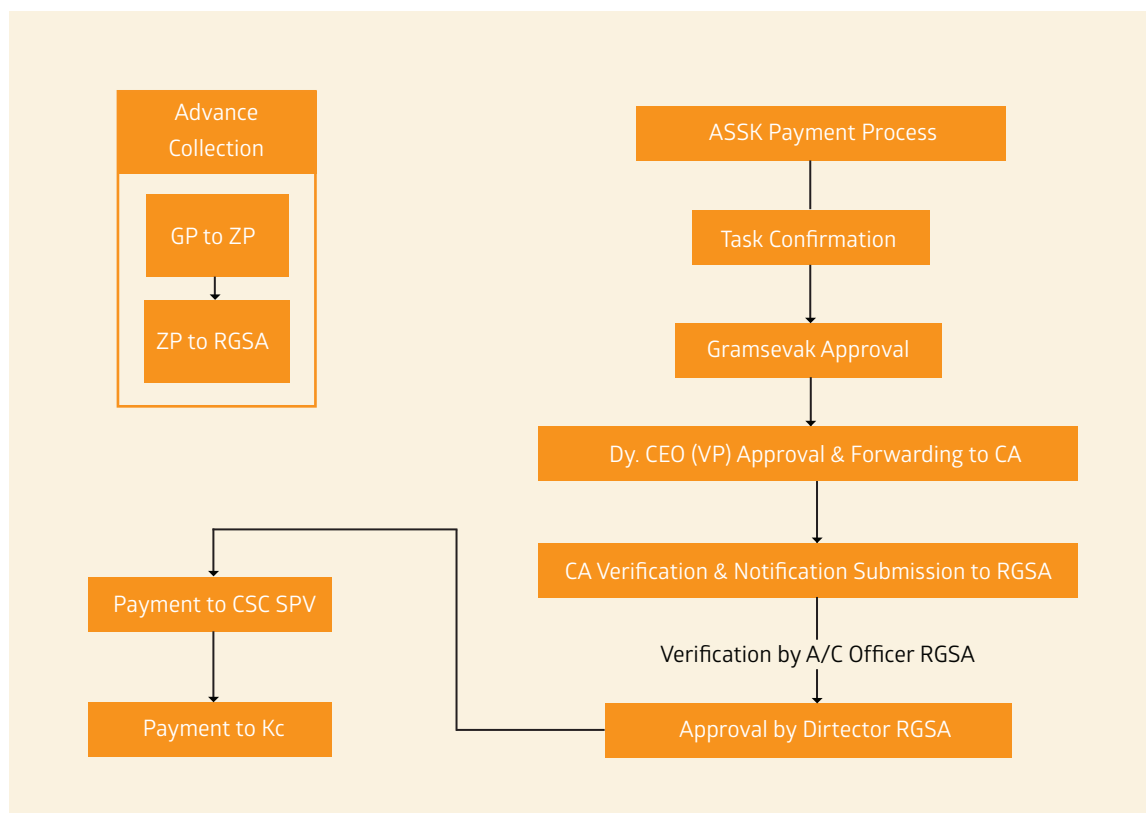
District	Total No. of GP	Total No. of ASSK (Allotted)	ASSK KC Total No. of	NIC Applications Total Data Entry	All Services Total Ser... Delivered	e Gram Soft Total Data Entry	Total of All Modules	Data entry / GP Average	Ranking Overall Performance
SANGLI	699	590	566	61448	128519	2790709	2980676	4264	1
KOLHAPUR	1025	736	680	107009	202388	3378092	3687489	3598	2
PUNE	1377	923	842	160656	261598	4482337	4904591	3493	3
BHANDARA	541	529	525	80195	311621	1469053	1860869	3440	4
SINDHUDURG	431	359	348	47508	105842	1319033	1472383	3416	5
NAGPUR	768	657	646	107999	283586	2228336	2619921	3411	6
CHANDRAPUR	827	691	679	81842	355870	2188405	2626117	3172	7
THANE	431	307	297	48051	43016	1152396	1243463	2892	8
SATARA	1493	811	782	124880	289294	2716828	3131002	2093	9
GADCHIROLI	458	440	438	46597	153841	742178	942616	2054	10
RAIGAD	810	547	523	103399	110692	1328481	1542572	1904	11
YAVATMAL	1201	814	778	74820	388708	1745652	2209180	1839	12
PALGHAR	473	458	443	55354	77688	683204	816246	1726	13
AMRAVATI	841	619	607	69200	411738	953500	1434438	1706	14
JALNA	779	646	617	37037	663240	604372	1304649	1675	15
AURANGABAD	868	695	683	64396	437594	836119	1338109	1543	16
AHMEDNAGAR	1318	924	889	91175	252910	1684295	2028380	1539	17
NASHIK	1384	1174	1148	122728	555173	1439050	2116951	1527	18
BULDHANA	870	696	690	46677	231562	1027518	1305757	1499	19
WARDHA	520	350	345	61236	298807	415167	775210	1491	20
BEED	1031	756	729	26531	710536	749986	1487053	1442	21
RATNAGIRI	846	527	501	94505	43236	913592	1051333	1243	22
LATUR	785	558	547	49440	282064	583260	914764	1167	23
SOLAPUR	1031	790	767	72900	118398	896948	1088246	1058	24
WASHIM	491	356	354	14022	199769	302534	516325	1052	25
GONDIA	547	507	494	59467	114561	348182	522210	956	26
OSMANABAD	622	472	465	27118	147564	418390	593072	953	27
NANDURBAR	595	480	444	25922	82861	405745	514528	872	28
AKOLA	535	282	274	32987	89840	343376	466203	871	29
HINGOLI	563	397	380	14877	152346	253347	420570	747	30
JALGAON	1153	887	868	73390	203022	501863	778275	675	31
NANDED	1310	792	785	41037	202843	556861	800741	612	32
DHULE	541	488	470	46297	119294	157523	323114	597	33
PARBHANI	704	423	409	20721	177244	134714	332679	473	34
	27868	20681	20013	2191421	8207265	39751046	50149732		

## 17. PAYMENT PROCESS

In CSC2.0 ASSK project all the payments will be done by GPs and as per directives from RDD this has to be an automated process. CSC 2.0 team has developed an integrated module of invoicing a payments as below

- Invoicing module for the payments to CSC SPV is also part of this ERP system.
- Payment to CSC 2.0 e Panchayat project will do through own resources.
- Payment for first 4 months was received from Gram Panchayat manually deposited in RGPSA account.
- From 1<sup>st</sup> April 2017 payments forwarded directly by Gramsevak to CSC's account.
- Each Grampanchayat has Saperate logins in ERP Syatem OTP Based Approval is one of the secured features of the application.
- We are in progress of provisioning the Gramsevaks of their particular Gram panchayat an PFMS mode of payment through their Gram Panchayat local bank a/c's.
- Hearing Rights are been provided to the BDO for the deduction carried by the Gramsevak on Kendra Chalak's Payment.
- CEO, Dy. CEO (VP) & BDO will also have a dashboards showing the payment confirmation & pending status of their underlying Districts/Blocks in detailed manner.

From 1st April 2019 payment will be done directly by GP to ZP , ZP to RGSA and RGSA to CSC SPV.



## 18.1 IT SUPPORT/ ICT TEAM

IT Support Centre/ ICT Team Activity are divided into 2 parts :

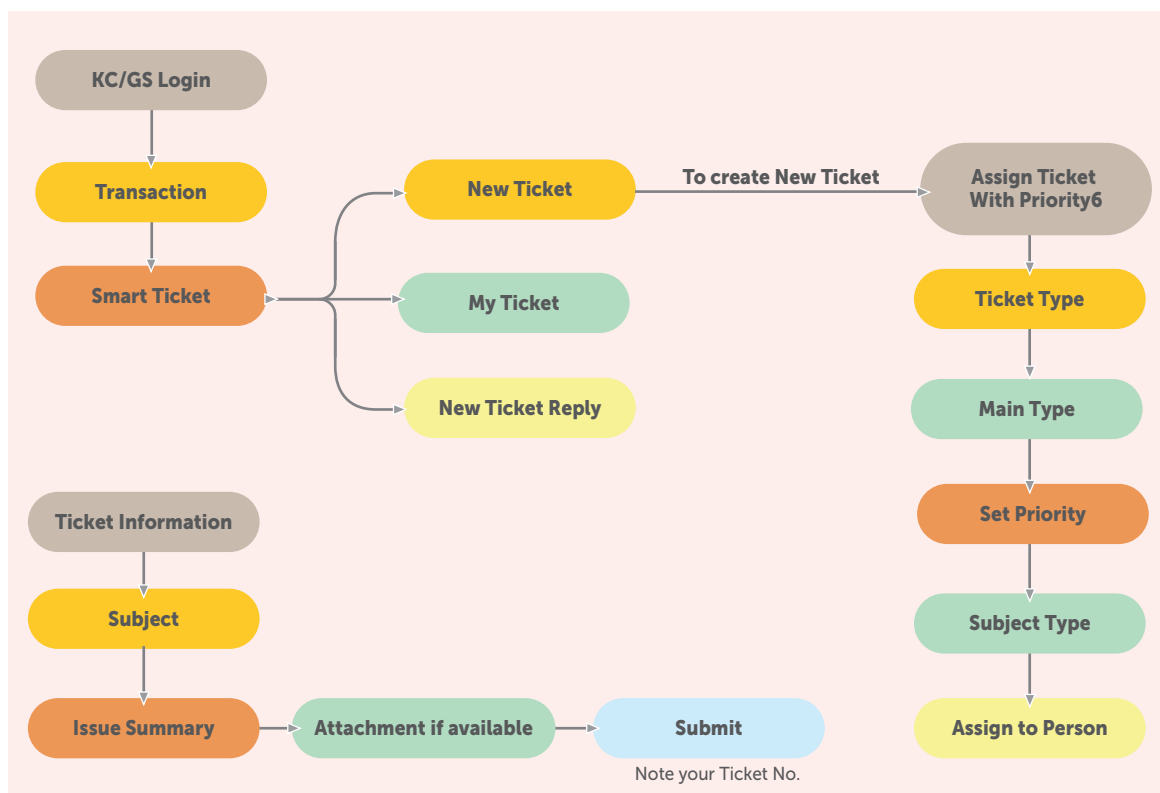
- ASSK Support Centre
- ASSK Technical Support Centre

Sr. No.	ASSK Support Centre	ASSK Technical Support Centre
<b>Stake Holder</b>	Govt. Officers	Govt. Officers
	KC, BM, DM	KC, BM, DM
	CSC 2.0 Project Team	CSC 2.0 Project Team
<b>Operation Details</b>	A dedicated Team of 10 people have been assigned a Toll Free number, and Golden number for Outbound calls.	Support will be given to close the Tickets and address the concerns raised online
	They receive calls / help caller to raise ticket and forward it to the concerned department for necessary action.	Dedicated person will be assigned to each department who will own the activity of his/her department for solving/closing tickets.
	Try to resolve the queries and provide assistance on the call	Daily data integration of NIC and CSC and display on E-gov Connect in real time
	Grievance Support will be given through this support centre.	Payment system monitoring
	Promotion of CSC activities, CSC Business Promotions	This team will be connected through to receive calls from ASSK Support centre only
	General calling like Document upload/ Checklist completion	Bulk SMS facility available to communicate with KC
	Outbound and Inbound calling possible through this centre	

## 18.2 ACTIVITY GOALS FOR Q4 2021 - 22

- 1) eGramswaraj-PFMS Integration - Closing, 15th FC Account mapping & Activation (ICICI bank account opening plan and camp FOR 15TH FINANCE COMMISSION)
- 2) eGramswaraj - Vendor Registration & Approval Process , Creation Of Payment Voucher Transaction. Booking of Deductions with Payment Voucher
- 3) Service Plus-Reset Password of Kiosk user/to Delivering 1 to 19 Certificates.
- 4) Citizen Charter - Updating Citizen Feedback
- 5) Update Current Activities Information on Azadi at 75 Website.
- 6) Digital Seva Portal- Delivery of G2C, B2C Services.
- 7) LGD- Mapping of Constituency, Update the Ward Creation & Adding Names in Marathi in Local Government Directory.
- 8) KC's On-Boarding & KC's Profile Update - Bank Details, Pan Details & JIL and CSC ID Creation, MOL ID Creation
- 9) Marking of Attendance by KC, Task Confirmation and GS Invoice Completion
- 10) GP to ZP Payment Collection (RGSA).
- 11) GPDP 2022-23 Preparation (Budget Info updating in Resource Envelop)
- 12) Gram Panchayat Employee Account Updating & Padhadhikari Tenure Correction,
- 13) Complete the eGramsoft Data Entry and Uploading XML File as a GP Wise
- 14) GP Profile & Basic Amenities data entry for OneGov and Uploading of Photos

## 18.3 HOW TO RAISE TICKET IN ERP 2.0 (mh.gov2egov.com)





## 19. SUCCESS STORIES

## आपले सरकार सेवा केंद्र ग्रामपंचायत कार्यालय मादणी



नमस्कार ,मी नाव दत्ता वसंतराव मेटांगळे आपले सरकार सेवा केंद्र ग्रामपंचायत मादणी ता.

मेहकर, जि. बुलडाणा येथील डिजिटल युगात नवीन व गतिशील भारत घडत आहे याची वेळीच जाणीव झाली होती. डिजिटल बदलत्या काळाबरोबर digital व्हावे व गावातील नागरीका skill इंडिया मार्फत digital करण्याचे स्वप्न साकारले .त्यामुळे नोकरी अथवा व्यवसायात या स्पर्धात्मक युगात आपले अस्तित्व टिकवायचे असेल तर बदलत्या काळाबरोबर स्वतःला बदलणे गरजेचे आहे. हे समजून घेऊन संगणकीय क्षेत्रात उतरणाऱ्या वयात करिअर करण्याचा विचार केला. CSC E Governance India Pvt Ltd. म्हणजे ग्रामपंचायत मध्ये आपले सरकार सेवा प्रकल्पात संगणक परिचालक म्हणून कार्यरत झालो.

आपले सरकार सेवा केंद्र व महाराष्ट्र सरकार पुरस्कृत प्रकल्प अंतर्गत २८ नोव्हेंबर २०१६ रोजी ग्रामपंचायत मादणीयेथे संगणक परिचालक म्हणून मी रुजू झालो. ग्रामीण भागातील सर्वसामान्य लोकांसाठी काही तरी करावे या उद्देशाने मला मिळालेली ही संधी होती. ग्रामपंचायत मध्ये शासनाच्या अनेक योजना असतात त्यांचा लाभ खऱ्या अर्थाने लोकांपर्यंत पोहचत नाही या योजनांचा लाभ सर्वसामान्य जनतेला खऱ्या अर्थाने आपले सरकार सेवा केंद्र त्या मार्फत होत आहे. म्हणूनच आज खऱ्या अर्थाने भारत डिजिटल झाला आहे. शासन या एकूण कारभाराचे संगणकीय करणे करण्याचे काम आपले सरकार सेवा केंद्र करीत आहे. जिल्हा तालुका आणि ग्रामपंचायत स्तरावर अनेक ऑनलाईन कामाचे संगणकीकृत करणे तसेच ई-ग्रामपंचायत कार्यालय अंतर्गत प्लान प्लस,ई-ग्रामस्वराज, नॅशनल पंचायत डिरेक्टरी,नॅशनल पंचायत पोर्टल,ई-ग्रामसॉफ्ट इत्यादी साऱ्या ऑनलाईन पोर्टल मध्ये सॉफ्टवेअर माहिती अवगत करणे ग्रामपंचायत द्वारा देण्यात येणारे विविध दाखले/प्रमाणपत्र संगणकीकृत करणे वितरित करणे इत्यादी सारखी कामे आपले सरकार सेवा केंद्र मार्फत केली जातात मी गावातील लोकांना वीज बिलं भरणा,मोबाईल रिचार्ज,डी.टी.एच.रिचार्ज ,बँकेत पैसे,भरणे व काढणे,मिनी स्टेटमेंट काढणे HDFC बँकचे बचत खाते काढणे, A.T.M. सुविधा ,



नवीन पॅनकार्ड/दुरुस्ती,

मा सरपंच ग्रामपंचायत मादणी यांच्या हस्ते Gas वाटप करताना



## 19. SUCCESS STORIES

,शिष्यवृत्ती ऑनलाईन अर्ज,वीज कनेक्शन ऑनलाईन अर्ज, MAHADBT ऑनलाईन अर्ज ,सौर उर्जा ऑनलाईन अर्ज,विविध ऑनलाईन अर्ज भरणे ,पावती वरून आधार कार्ड काढून मिळेल,महसूल विभागाचा विविध प्रमाणपत्रे उत्पन्न प्रमाणपत्र, डोमिसाईल प्रमाणपत्र-त्र. नॅशनॅलिटी प्रमाणपत्र,,नॉनक्रिमिनल प्रमाणपत्र,जातीचे प्रमाणपत्र शेतकरी प्रमाणपत्र,भूमिहीन दाखला, तहसीलदार रहिवासी दाखला, ज्येष्ठ नागरिक प्रमाणपत्र ,राशन कार्ड बाबत, सर्व प्रकारचे प्रतिज्ञापत्र, डिजीटल ७/१२ व ८ अ, नवीन मतदान नाव नोंदणी पी.एम.कि-सान, किसान क्रेडिट कार्ड,

आयुष्मान भारत कार्ड,पी.एम.किसान मानधन,पी.एम.श्रम योगी मानधन ,किसान ई-स्टोर ,ग्रामीण ई-स्टोर,नॅशनल पेंशन योजना,मोटर लोन,रेल्वे तिकीट बुकिंग, पिक विमा भरणा ,नवीन LIC पॉलीसी काढणे व LIC प्रीमियम पॉलिसी भरणा ,सर्व हेल्थ इन्श्युरन्स(कोरोना कवच) ,सर्व प्रकारचे वाहन इन्श्युरन्स,शॉप ॲक्ट लायसन्स,फूड लायसन्स,उद्योग आधार रजिस्ट्रेशन, कोव्हीड लसीकरण प्रमाणपत्र, विविध, त्यामुळे गावातील लोकांना इतर कुठेही जावे लागत नाही,महसूल विभागाचे सर्व अर्ज तसेच संपूर्ण दाखले व योजना लोकांपर्यंत पोहोचल्या जातात. सर्व शेतकरी अडाणी असल्या कारणाने त्यांना मोबाईल ची व digital माहिती समजून सांगितली जाते तसेच शेतकऱ्यांना ई-पिक पाहणी सर्वे करण्यास मदत करणे,प्रधान मंत्री फसल योजनेचे अर्ज भरून त्यांना त्या संदर्भात माहिती देणे व insurance साठी तक्रार करून क्लेमस करणे,कोरोना काळात digipay द्वारे निराधार व प्रधानमंत्री सन्मान निधीचे वाटप करण्यात आले. कोव्हीड लसीकरण कॅम्प ऑनलाईन नोंदी करणे असे विविध गावातील कामे करून ग्रामपंचायत उत्पन्न वाढवण्याचा प्रयत्न केला आहे.

अशा विविध सेवा ग्रामपंचायत मध्ये देऊन माझे मानधन व्यतिरिक्त १५ ते २० हजार रुपयापर्यंत माझे मासिक उत्पन्न वाढले आहे

दत्ता मेटागळे

केंद्रचालक आपले सरकार सेवा केंद्र

ग्रामपंचायत मादणी ता मेहकर

जि बुलडाणा



ई श्रम कार्ड नोंदणी व इतर सेवा

## 20. PHOTO GALLERY



### Surprise visit by MOPR Team to Grampanchayats of Nagpur district

District Nagpur : Gp Visit  
Block Bhiwapur, GP Kargaon  
Block Bhiwapur, GP Chinchala  
Block Bhiwapur, GP Ukhali

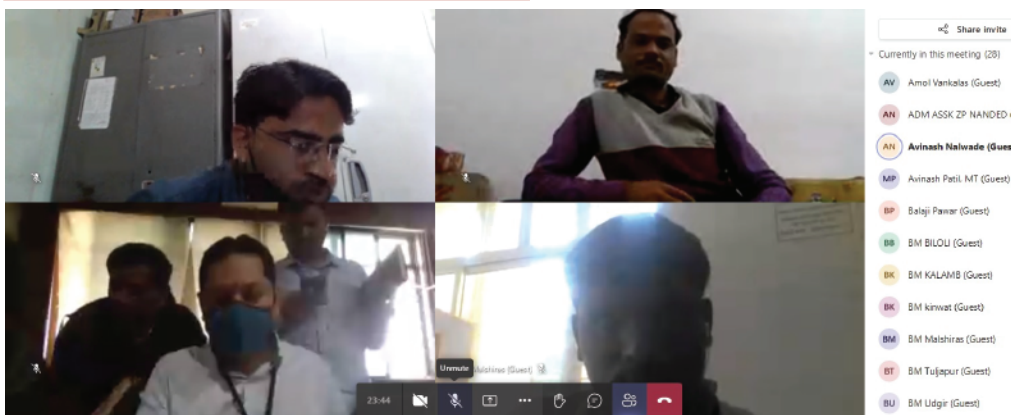
District Amravati : Gp Visit  
Block Chandur Bz, GP Asegaon  
Block Achalpur GP Parsapur



1. Mr. Arun Kumar Mishra - Secretary MoPR (Govt. Of India)
2. Ankit Tyagi (Consultant CSC SPV)
3. Mr. Vaibhav Deshpande - Principle Consultant CSC SPV (MH)

4. Mr. Samir Patil - State Anker (MH)
5. Mr. Nilesh Kumbhar - Wifi choupal PM (MH)
6. Mr. Vinay Pehlajani Project Manager (Nagpur)
7. Akash Borikar - Master Trainer (Nagpur Div)

## 20. PHOTO GALLERY



Aurangabad Block  
Vaijapur Training Meeting  
with Dy Ceo ,BDO  
and GSs





## 20. PHOTO GALLERY



Chandrapur Training Meeting with  
Dy.Ceo, Accountant ,EVOP ,  
DM,Bms



Latitude: 19.959907  
Longitude: 79.296784  
Elevation: 127.3±1 m

Training AT Murbad  
Block Dist Thane with  
Block Elected Member,  
Gs, Sarpanch and KC



## 20. IN THE NEWS!



1.

## नसरापूर ग्रुप ग्रा.पं.च्या पुढाकाराने ई-श्रम कार्ड योजना

आकुल्ले : पुढारी वृत्तसेवा

कर्जतमधील ग्रुप ग्रामपंचायत नसरापूरच्या सरपंच प्रमिला संतोष मोहिते आणि युवासेना कर्जत तालुका सचिव तथा विद्यमान सदस्य अॅड. संपत पांडुरंग हडप यांनी पुढाकार घेऊन ग्रा.पं.तर्फे ई-श्रम योजना राबविली. २ दिवसात ६०० पेक्षा अधिक व्यक्तींनी केली ई-श्रम कार्डची नोंद केली.

देशातील मोठ्या प्रमाणावर असलेल्या असंघटित कामगारांना मुख्य प्रवाहात आणणे आणि त्यांना सरकारच्या विविध योजनेचा लाभ मिळवून देण्यासाठी केंद्र शासनाने ई-श्रम योजना, श्रम व रोजगार मंत्रालय भारत सरकारच्या माध्यमातून असंघटित कामगारांना त्यांच्या भविष्याच्या दृष्टीने शासनामार्फत मिळणाऱ्या योजना व सोई सवलतींचा लाभ व्हावा म्हणून ई-श्रम कार्ड योजना राबविली जात आहे. यामुळे ग्रामुख्याने असंघटित कामगारांना सामाजिक सुरक्षा व कल्याणकारी योजनांचा



**दोन दिवसात ६०० पेक्षा अधिक व्यक्तींनी केली नोंद**

यात ग्रामुख्याने घरकाम करणाऱ्या महिला, रस्त्यावरील विक्रेते, दुग्धव्यवसाय करणारे शेतकरी, अटो रिक्शा चालक, मॅकेनिकल, शिलाई मशीन कामगार, केस कर्तनालय कामगार, अंगणवाडी सेविका/ आशावर्कर, सुतारकाम करणारी व्यक्ती, पेंटर, प्लंबर कामगार, इलेक्ट्रिशियन, ब्युटी पार्लर, हॉटेल चालक, प्रिंटिंग काम करणारी व्यक्ती, भाजी विक्रेते, लोहार, सुरक्षा कर्मी, वीटथट्टी कामगार, लेदर कामगार, फळ विक्रेते, बचतगट महिला, हातगाडा कामगार, वृत्तपत्र विक्रेते, बिडी कामगार, सेंटिंग कामगार, बांधकाम कामगार, पशुपालन करणारे, लहान सीमांत शेतकरी/शेतमजूर, मच्छिमार, सॉ - मिल कामगार, मीठ कामगार, विणकर, लेबलिंग व पॅकिंग करणारे अशा विविध कामगारांचा समावेश करण्यात आला आहे.

लाभ मिळेल आणि सरकार असंघटित रोजगाराच्या संधी उपलब्ध करून कामगारांच्या कार्यक्षतीचा मागोवा देईल त्यामुळे शासनाला असंघटित घेऊन त्यांच्या क्षमतेप्रमाणे त्यांना कामगारांसाठी धोरण व कार्यक्रम

राबविण्यास मदत होईल आणि नोंदणी करताच शासनाकडून १ वर्षासाठी २ लाखांचा विमा मोफत दिला जाईल हे अॅड.संपत पांडुरंग हडप यांनी सर्वांना पटवून दिले. यशस्वरची नोंदणी होत असतांना ग्रामुख्याने महिलांचा जास्त समावेश होता.

या कार्यक्रमाला ग्रा.पं. सरपंच प्रमिला मोहिते, युवासेना कर्जत तालुका सचिव अॅड.संपत हडप, रुपाली शिवाजी कोळंबे, पांडुरंग जयराम बागडे, अमित दशरथ देशमुख, किरण हरीभाऊ कोळंबे, दीपा दिनेश कोळंबे, शैला नामदेव हिलम, रंजना गणेश कोळंबे, साईनाथ लक्ष्मण मोहिते, वैभव चंद्रकांत कडव, ग्रुप ग्रा.पं. कर्मचारी मोतीराम कोळंबे, शरद तिखडे, ग्रुप ग्रा.पं. नसरापूर ऑपरेटर रोशनी कोळंबे आणि त्यांचे सहकारी ग्रुप ग्रा.पं. कशेले ऑपरेटर भायश्री राजेंद्र काळोखे, ग्रुप ग्रा.पं. सावळे ऑपरेटर उमेश धुळे, ग्रुप ग्रा.पं. पिंपळोली ऑपरेटर हसू डायरे यांनी मदत केली.

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## 2. आपले सरकार सेवा केंद्राला दिल्लीच्या चमूची भेट



लोकशाही वार्ता/नागपूर

जिल्ह्यातील धिपापूर तालुक्याअंतर्गत येणाऱ्या कारगाव, चिंचाळ व अखुडी ग्रामपंचायतीमधील आपले सरकार सेवा केंद्रात केंद्र चालक योग्य प्रकारे सेवा देतात की नाही, हे जाणून घेण्यासाठी नुकतेच दिल्ली येथील केंद्रीय चमूचे प्रत्यक्ष आकस्मिक भेट दिली. केंद्रातील केंद्रीय योजना व शासनातील लोकांपाठी योजना लोकांना देण्याचे काम आपले सरकार सेवा केंद्रातून होते. यामध्ये महसुली सेवा, जातीचे प्रमाणपत्र, उद्योग दाखला, अधिवास प्रमाणपत्र, ई-श्रम कार्ड नागरिकांना कबूल दिले जाते या नाही. महसुली सेवा नागरिकांना घेऊन मिळतात या नाही, याबद्दल माहिती घेतली. ग्रामपंचायतीमधील अडीअडचणीबद्दल माहिती जाणून घेतली. यावेळी केंद्रीय चमूमध्ये अरुणकुमार मिश्रा, प्रोजेक्ट संचालक वैभव देशपांडे, प्रोजेक्ट मॅनेजर विजय फलेलजाणी, समीर पाटील, आकाश थोकर, नीलेश कुंभार, अक्षित त्यागी यांचा समावेश होता. यावेळी कारगाव, चिंचाळ व अखुडी या ग्रा.पं.तीमधील सरपंच, आपले सरकार सेवा केंद्राचे तालुका व्यवस्थापक किरण देशमुख, जिल्हा व्यवस्थापक विकास पाटील व ग्रामपंचायत कर्मचारी व सदस्य गण उपस्थित होते.

## 3. हॅलो नागपूर.



मानवी हक्क, संविधानाबाबत जनजागृती

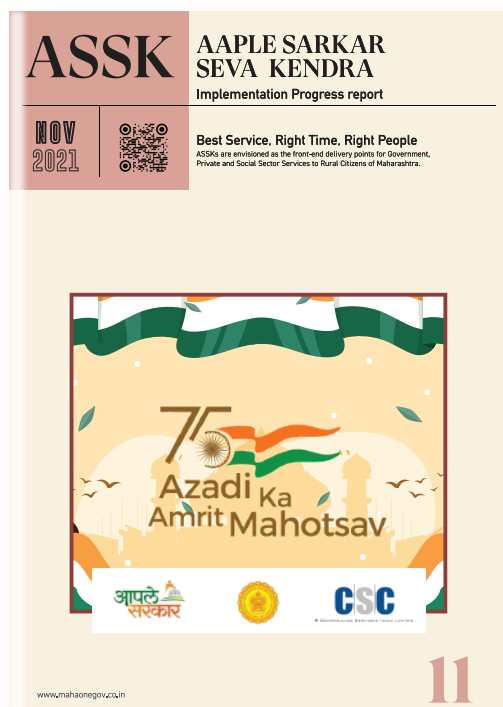
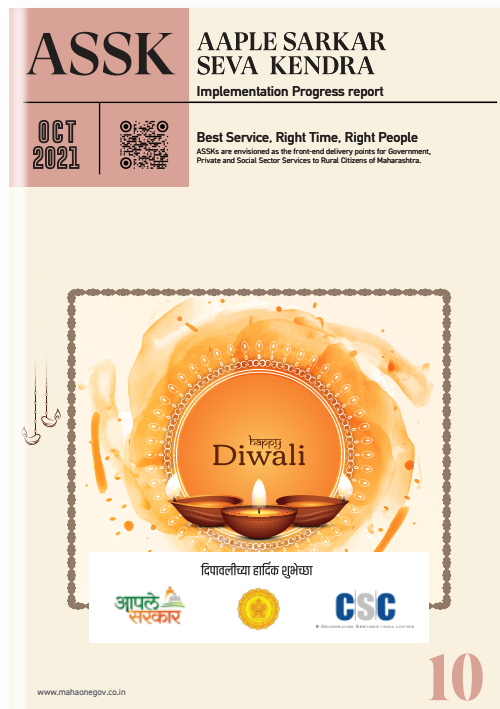
## 4. घोराड ग्रामपंचायतीला दिल्लीच्या केंद्रीय चमूची भेट



आपले सेवा केंद्राची जाणली माहिती



## 21. OUR PREVIOUS RELEASES



### 23.1 RURAL DEVELOPMENT DEPARTMENT GOM GOT SKOCH SILVER AWARD FOR ENCROACHMENT REGULARIZATION PROJECT



## 23.2 AWARDS FOR THE ASSK PROJECT : E-PANCHAYAT PURASKAR FOR THE YEAR 2017-18

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded third Prize under category-I



2. Gems of Digital India for the year 2017-18.





### 23.3 AWARDS FOR THE ASSK PROJECT : E-PANCHAYAT PURASKAR FOR THE YEAR 2017-18

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded First Prize under category-I





**"PARAKRAM DIVAS" TO BE CELEBRATED ON  
23 JANUARY IN HONOUR OF  
NETAJI SUBHASH CHANDRA BOSE**

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