

Geo-Tagging
Assets

Finances and
Accounting

Grampanchayat
Profiling

Action Plan
Creation

Activity
Output

Progress
reporting



ASSK

AAPLE SARKAR SEVA KENDRA

Best Service, Right Time, Right People

FEB
2022

ASSKs are envisioned as the front-end delivery points for Government, Private and Social Sector Services to Rural Citizens of Maharashtra.

<https://www.mahaonegov.co.in>



लोकमत

आपले सरकार सेवा केंद्राला दिल्लीच्या चमूची अचानक भेट

लोकमत न्यूज नेटवर्क
पठसर्गाव (पिपडो) : चिमूर तालुक्यातील ग्रामपंचायतीमधील आपले सरकार सेवा केंद्रात केंद्र चालक योग्य प्रकारे सेवा देतात की नाही, हे जाणून घेण्यासाठी मंगळवारी दिल्ली येथील केंद्रीय चमूचे प्रत्यक्ष सावली ग्रामपंचायतीमध्ये आकस्मिक भेट दिली.

केंद्रातील केंद्रीय योजना व राज्यस्तरीय लोकोपयोगी योजना लोकांना देण्याचे काम आपले सरकार सेवा केंद्रातून होते. यामध्ये महसुली सेवा, जातीचे प्रमाणपत्र, उत्पन्न दाखला, अधिवास प्रमाणपत्र, ई-श्रम कार्ड नागरिकांना काढून दिले जाते वा नाही. महसुली सेवा नागरिकांना वेळेवर मिळतात वा नाही, याबद्दल माहिती घेतली ग्रामपंचायतीमधील अडीअडचणीबद्दल माहिती जाणून घेतली. यावेळी केंद्रीय चमूमध्ये अरुणकुमार मिश्रा, प्रोजेक्ट संचालक वैभव देशपांडे, प्रोजेक्ट मॅनेजर विजय पहेलजाणी, समीर पाटील, आकाश बोरकर, नीलेश कुंभारे, अंकित त्यागी यांचा समावेश होता. यावेळी सावली सरपंच स्वप्नील कोडापे, नेटवर्क टेक्निकल विशाल गांपावार, तालुका व्यवस्थापक नंदकिशोर कोराम केंद्रचालक, ज्ञानेश्वर सुर्याम, अरविंद शंभरकर, नीतेश डंगे, ग्रामपंचायत कर्मचारी व सदस्य गण उपस्थित होते.

ग्रामपंचायतची तपासणी करताना दिल्ली येथील पथक.

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**In the NEWS !
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1 FROM HON'BL DY CEO ZP BHANDA-



किरण गणेश कोटे

उप मुख्य कार्यकारी अधिकारी (पं.)

जिल्हा परिषद भंडारा

केंद्र व राज्य शासनाच्या सर्व योजनांची प्रभावी अंमलबजावणी करण्यासाठी महाराष्ट्र राज्यात ग्राम विकास विभागाने सर्व ग्रामपंचायती करीता एक राज्यव्यापी आयटी नेटवर्क तयार करण्यासाठी पुढाकार घेतला. सर्व ग्रामपंचायतीच्या कामकाजामध्ये एकसूत्रता व पारदर्शकता आणण्यासाठी ग्रामविकास विभागाने “आपले सरकार सेवा केंद्र” या महत्वाकांक्षी प्रकल्पाची सुरुवात केली असून सन 2016 पासून आपले सरकार सेवा केंद्र ही संकल्पना सुरू झाली भंडारा जिल्ह्यात एकूण 541 ग्रामपंचायती असून 529 ग्रामपंचायतीमध्ये स्वतंत्र आपले सरकार सेवा केंद्र आहेत तसेच 6 आपले सरकार सेवा केंद्र (12 ग्राम पंचायत) क्लस्टर मध्ये सुरू आहेत. ग्रामपंचायतीचे कामकाज पेपरलेस व्हावे यासाठी ग्रामविकास विभागाने ईग्रामसॉफ्ट नावाचे सॉफ्टवेअर विकसित केले. आज रोजी भंडारा जिल्ह्यातील 541 ग्रामपंचायतीमध्ये या ईग्रामसॉफ्ट प्रणालीचा वापर करण्यात येत असून ग्रामपंचायतीचे १ ते ३३ नमूने egramsoft मध्ये online करण्यात आलेले आहेत व पेपरलेस वर्क याकडे जिल्ह्याची वाटचाल सुरू आहे.

पंचायती राज संस्थांच्या कामकाजामध्ये पारदर्शकता आणण्यासाठी आणि शासनाच्या विविध योजनांची माहिती देण्यासाठी तंत्रज्ञानाचा वापर करून ग्रामपंचायतींना सक्षम करणे हा या प्रकल्पाचा प्रमुख उद्देश आहे. आयटी संसाधनाच्या सहाय्याने महाराष्ट्रातील सर्व ग्रामपंचायती संगणकीकृत करून नागरिकांना त्यांच्या रहिवासी क्षेत्रात सेवा देण्यासाठी आपले सरकार सेवा केंद्र हे अग्रेसर आहेत.

- 15 वा वित्त आयोग अंतर्गत जिल्ह्यातील ग्रामपंचायतींना प्राप्त झालेला निधी खर्च करण्यासाठी PFMS प्रणालीचा वापर करण्यात येत असून यासाठी आपले सरकार सेवा केंद्राची फार मोठी मदत होत असून ग्रामपंचायतींच्या विकासासाठी होणाऱ्या प्रयत्नांमध्ये नक्कीच आपले सरकार सेवा केंद्रांचा सहभाग आहे.
- सन 2022-23 या आर्थिक वर्षासाठी जिल्ह्यातील सर्व 541 ग्रामपंचायतींचे आमचा गाव आमचा विकास (GPDP) आराखडे राज्यात सर्वात प्रथम सर्व ग्रामपंचायतींचे आराखडे ऑनलाईन प्रणाली मध्ये अपलोड करणारा भंडारा जिल्हा आहे यासाठी सर्व ग्रामसेवक व केंद्र चालक यांनी खूप प्रयत्न केलेले आहेत.
- कोव्हिड - 19 या जागतिक महामारीने मृत पावलेल्यांची नावे ऑनलाईन प्रणाली मध्ये नोंदविण्याचे काम आपले सरकार सेवा प्रकल्पाव्दारे केंद्र चालकांच्या माध्यमातून करण्यात आलेले आहेत. मृत पावलेल्या व्यक्तीच्या कुटुंबियांना शासनामार्फत लाभ मिळवून देण्यासाठी लागणारी आवश्यक माहिती अत्यंत जलद गतीने शासनास पाठविण्यास मदत होत आहे.
- आपले सरकार सेवा प्रकल्पाव्दारे महाराष्ट्र लोकसेवा हक्क अधिनियम 2015 अंतर्गत येणाऱ्या 7 सेवा ऑनलाईन देण्याचे काम करण्यात येत असून त्याची प्रभावीपणे अंमलबजावणी होत आहे.
- स्वातंत्र्याचा अमृत महोत्सवाचे कार्यक्रम ऑनलाईन अपलोड करण्यामध्ये सदर प्रकल्प आपली भूमिका व्यवस्थितरित्या पार पाडत आहे.
- ग्रामपंचायतीचे सरपंच उपसरपंच यांचे मानधन व ग्रामपंचायत कर्मचारी यांचे पगार ऑनलाईन प्रणाली द्वारे दर महिन्याला वेळेवर अदा व्हावे यासाठी आपले सरकार सेवा केंद्र मार्फत प्रयत्न होत आहेत.
- सर्वासाठी घरे 2022 अंतर्गत ग्रामिण भागातील निवासी प्रयोजनाकरीता केलेली अतिक्रमणे ऑनलाईन प्रणाली मध्ये नोंदविण्यात आलेली असून सदरील अतिक्रमणे नियमानुकूल करण्यासाठी कार्यवाही सुरू आहे. शासनाच्या या अत्यंत महत्वाकांक्षी धोरणाची प्रभावी अंमलबजावणी करण्यासाठी आपले सरकार सेवा केंद्र प्रयत्नरत आहेत. भंडारा जिल्ह्यातील 541 ग्रामपंचायतीमध्ये आपले सरकार सेवा केंद्रा मार्फत घरकुल योजनेचे GEO टॅगिंग करणे, प्लॅन प्लस, ई-ग्रामस्वराज लेखे, M-Action Soft, Area Profiler, Assets Directory, PFMS च्या माध्यमातून 15 वा वित्त आयोगाचे आर्थिक व्यवहार हे ऑनलाईन प्रणाली मार्फत करण्यात येत असून पारदर्शक व्यवहार करण्यात प्रत्येक ग्रामपंचायती प्रयत्नशील आहेत.

आपले सरकार सेवा केंद्र मार्फत केंद्र व राज्य शासनाच्या वेगवेगळ्या योजनांचा लाभ प्रत्येक नागरिकांपर्यंत पोचविण्याचे काम आपले सरकार सेवा केंद्र मार्फत सुरू आहे यामध्ये G2C, B2C, G2G अशा स्वरूपातील सेवा असून सामान्य नागरिकांपर्यंत या सर्व सेवा पोहोचविण्यासाठी या केंद्रामार्फत प्रयत्न सुरू आहेत माननीय मुख्य कार्यकारी अधिकारी श्री विनय मून यांच्या नेतृत्वात व मार्गदर्शनाखाली भंडारा जिल्हा परिषद अंतर्गत 541 ग्रामपंचायतीमध्ये आपले सरकार सेवा केंद्राचे कामकाज सुरळीतपणे व यशस्वीरीत्या पार पाडत आहे. आपले सरकार सेवा केंद्र प्रकल्प हे महाराष्ट्र राज्यातील ग्रामिण भागातील नागरिकांसाठी वरदान ठरत असून आपले सरकार प्रकल्पाची प्रभावी अंमलबजावणी करण्यात भंडारा जिल्ह्यातील सर्व सन्माननीय सरपंच, ग्रामसेवक, जिल्हा व्यवस्थापक, तालुका व्यवस्थापक व संपूर्ण ग्रामपंचायतींचे केंद्र चालक यांचा मोलाचा वाटा आहे.

2. ACRONYMS

RDD

Rural Development Department
Government of Maharashtra

TM

Training Manager

ASSK

Aaple Sarkar Seva Kendra

DM

District Manager

CSC 2.0

Project Name for Implementing
CSCs at all Gram Panchayat

BM

Block Manager

CSC

Common Service Center

PC

Project Coordinator

PRI

Panchayati Raj Institutions

MT

Master Trainer

ZP

Zilla Parishad

H/W Engr

Hardware Engineer

BP

Block Panchayat

S/W Coord

Software Coordinator

GP

Gram Panchayat

KC

Kendra Chalak

SPMU

State Project Management Unit

ERP

Enterprise Resource Planning

DPMU

District Project Management Unit

TDS

Tax Deducted at Source

PM

Project Manager

GST

Goods and Services Tax

3 REVISION HISTORY

Sr.No	Date	Version	Description of Change
1	15th May 2017	1.1	First released Version
2	31st May 2017	1.2	Second released Version
3	15th June 2017	1.3	Third released Version
4	1st July 2017	1.4	Fourth released Version
5	31st July 2017	1.5	Fifth released Version
6	15th August 2017	1.6	Sixth released Version
7	31st August 2017	1.7	Seventh released Version
8	28th September 2017	1.8	Eighth released Version
9	31st October 2017	1.9	Ninth released Version
10	30th November 2017	1.10	Tenth released Version
11	31st December 2017	1.11	Eleventh released Version
12	31st January 2018	1.12	Twelfth released Version
13	28th February 2018	1.13	Thirteenth released Version
14	31st March 2018	1.14	Fourteenth released Version
15	30th April 2018	1.15	Fifteenth released Version
16	31st May 2018	1.16	Sixteenth released Version
17	30th June 2018	1.17	Seventeenth released Version
18	31st July 2018	1.18	Eighteenth released Version
19	31st August 2018	1.19	Nineteenth released Version
20	30th September 2018	1.20	Twentieth released Version
21	31st October 2018	1.21	Twenty-First released Version
22	30th November 2018	1.22	Twenty -Second released Version
23	31st December 2018	1.23	Twenty-Third released Version
24	31st January 2019	1.24	Twenty-fourth released Version
25	28th February 2019	1.25	Twenty-fifth released Version
26	31st March 2019	1.26	Twenty-sixth released Version
27	30th April 2019	1.27	Twenty-seventh released Version

Sr.No	Date	Version	Description of Change
28	31st May 2019	1.28	Twenty - eighth released Version
29	30th June 2019	1.29	Twenty - Nineth released Version
30	31st July 2019	1.30	Thirtieth - released Version
31	31st August 2019	1.31	Thirty - First released Version
32	30th September 2019	1.32	Thirty - Second released Version
33	31st October 2019	1.33	Thirty - Third released Version
34	30th November 2019	1.34	Thirty - Fourth released Version
35	31st December 2019	1.35	Thirty - Fifth released Version
36	31st January 2020	1.36	Thirty - Sixth released Version
37	29th February 2020	1.37	Thirty - Seventh released Version
38	31st March 2020	1.38	Thirty - Eighth released Version
39	30th April 2020	1.39	Thirty - Ninth released Version
40	31st May 2020	1.40	Fortieth - released Version
41	30th June 2020	1.41	Forty - First released Version
42	31st July 2020	1.42	Forty - Second released Version
43	31st August 2020	1.43	Forty - Third released Version
44	30th September 2020	1.44	Forty - Fourth released Version
45	31st October 2020	1.45	Forty - Fifth released Version
46	30th November 2020	1.46	Forty - Sixth released Version
47	31st December 2020	1.47	Forty - Seventh released Version
48	31st January 2021	1.48	Forty - Eighth released Version
49	28th February 2021	1.49	Forty - Ninth released Version
50	31st March 2021	1.50	Fiftieth - released Version
51	30th April 2021	1.51	Fifty - First released Version
52	31st May 2021	1.52	Fifty - Second released Version
53	30th June 2021	1.53	Fifty - Third released Version
54	31st July 2021	1.54	Fifty - Fourth released Version

Sr.No	Date	Version	Description of Change
55	31st August 2021	1.55	Fifty - Fifth released Version
56	30th September 2021	1.56	Fifty - Sixth released Version
57	31st October 2021	1.57	Fifty - Seventh released Version
58	30th November 2021	1.58	Fifty - Eighth released Version
59	31st December 2021	1.59	Fifty - ninth released Version
60	31st January 2022	1.60	Sixtieth released Version
61	28th February 2022	1.61	Sixty - First released Version

4 ABOUT CSC 2.0 (AAPLE SARKAR SEVA KENDRA)

Doorstep Delivery of G2C, G2G, G2B, B2C Services to rural population, digitization of Gram Panchayat records - a step towards Paperless Governance.

e-PRI (Panchayati Raj Institution) project under the Bharat Nirman National e Governance Plan is one of the Mission Mode Projects declared by Ministry of Panchayati Raj, Government of India to strengthen the Panchayati Raj Institutions by making their working more transparent and by stream-lining their working.

The project envisages delivering a range of G2C, G2G and B2C services, thereby serving the rural population at their doorstep. Accordingly, Rural Development Department, Government of Maharashtra appointed CSC e-Governance Services India Limited (CSC SPV) - a Company under DeITY, Govt. of India as the implementing agency to conceive, operationalize, rollout and monitor the implementation of Common Service Centers Scheme (CSCs) in all the Gram Panchayats under the branding of **Aaple Sarkar Seva Kendra (ASSK)** in Maharashtra through ICT enabled front-end rural service delivery points (single window) established within the Gram Panchayat.

4.1 Project Objectives

- Provide accessible and efficient citizen services (G2G, G2C, and B2C) to the rural population and to facilitate e-governance activities in Gram Panchayats in order to make them efficient, accountable and transparent.
- Strengthen the Panchayati Raj Institutions by stream-lining their working, making them more transparent and requiring 'less-paper' in their functioning.
- Ensuring Timely, Efficient and Transparent delivery of Public Services through single window system at the door step of villagers.
- Making available the required information on centralized integrated database, so as to implement Government schemes efficiently and effectively at grass-root level.
- Data digitization of all records of the village.
- Provide various kinds of MIS to Government functionaries for planning and policy formulation.

SERVICES AT THE DOORSTEP OF THE CITIZEN (SINGLE WINDOW SOLUTION)



**APLE SARKAR
SEVA KENDRA**



**Education
Services**



**Other Dept.
Services**



Financial Inclusion



Training Services



**G2G
Services**



**CSC - G2C, B2C
Services**



**ePRI
Services**



All ASSKs are recognized as CSC centres

B2C, G2C AND G2G services at ASSK

Village Panchyat as SP for Financial Inclusion

Selected Services are available in offline mode

4.2 Project Initiation Details

- CSC submitted proposal for initiation of CSC2.0 Project in Maharashtra to Rural Development Department on 21/04/2016
- After several rounds of discussions and negotiations, RDD accepted the proposal and completed all the associated formalities for the project initiation.
- Rural Development Department, Govt. Of Maharashtra issued a GR dated 11-8-2016
- Agreement was signed for the project initiation on 22nd Nov 2016 between RDD / DIT, Govt. of Maharashtra and CSC SPV
- Project started on 1st December 2016

4.3 Project Stakeholders

- The primary stakeholders of this project are the rural citizens of the 27,881 Gram Panchayats, 351 Block Panchayats, 34 Zilla Panchayats, Rural Development Department, other departments, officials at various levels, MoPR-Govt. of India, the host of business enterprises offering B2C services and the Kendra Chalaks (Village Level Entrepreneurs rendering services at Village Level through ASSK Centers).

4.4 Project Implementation Team

Project Implementation Agency: CSC E-Governance Services India Limited

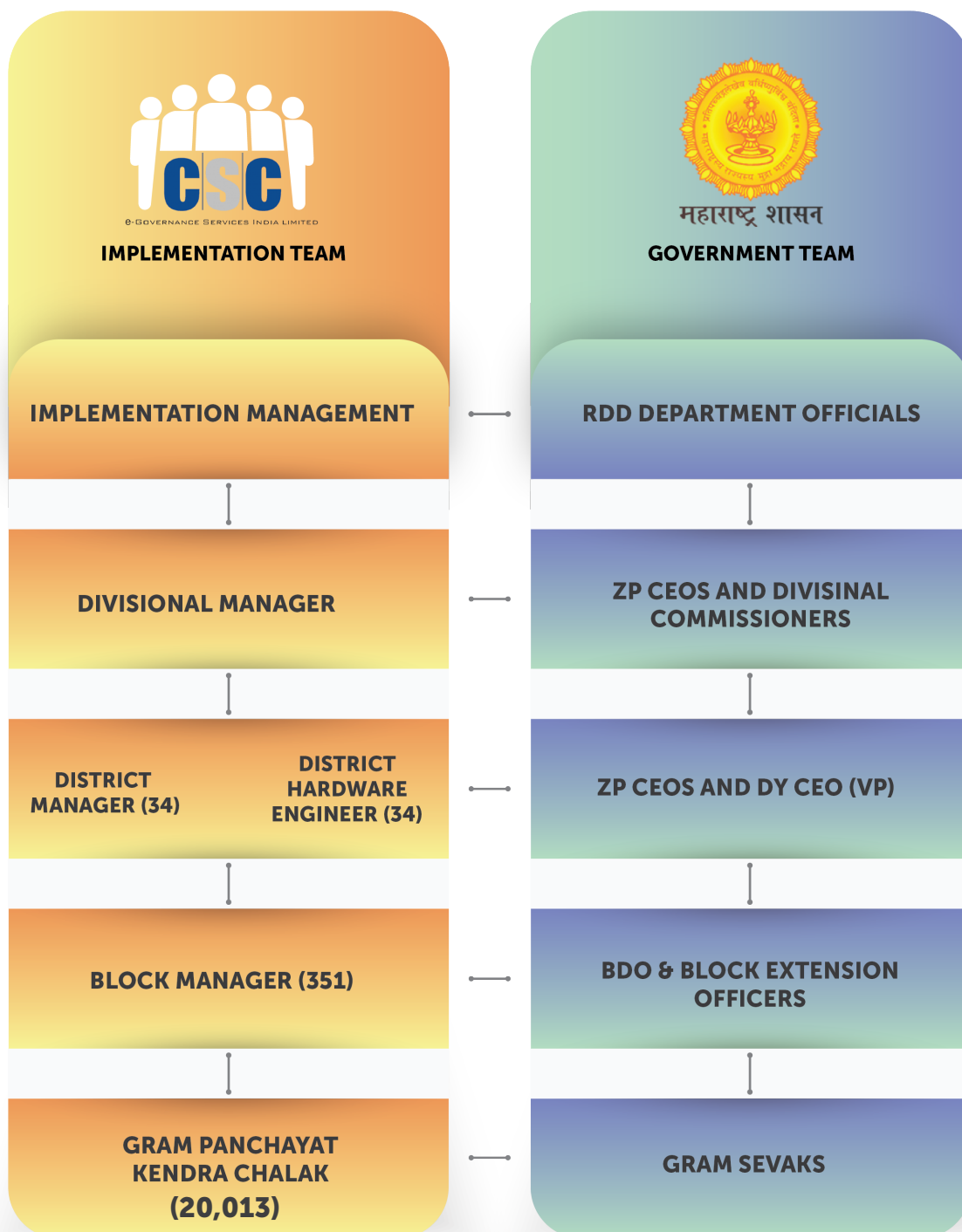
RDD Project Cell

- Add.Chief Sec. RDD
- Dy.Sec. RDD
- Section Officer RDD
- SPMU
- Technical and Administrative Support staff at RDD

ASSK Approved Centres and Process to Set up ASSK

- RDD finalized the criteria for the selection of ASSKs/Common Service Centres in the respective Gram Panchayats.
- RDD mailed the data of approved centres for 34 districts to CSC
- CSC's MIS team mapped the GPs against LGD codes and created the database for RDD on approved centers.
- Process for revising List (Sudharit Yadi): Process for updating the list of GPs is in progress on an-going basis.

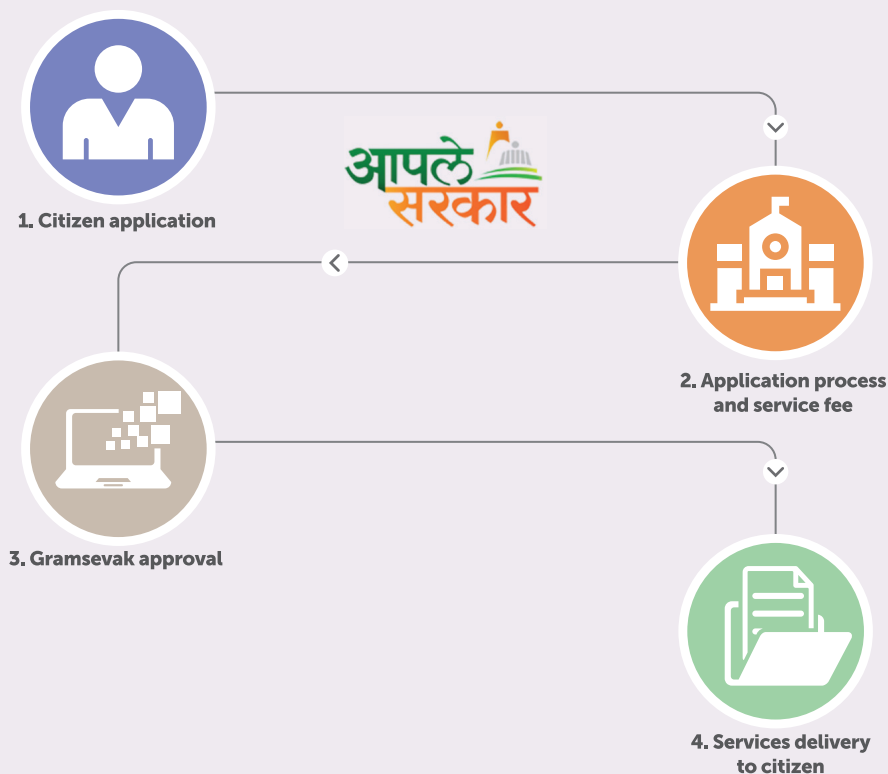
AAPLE SARKAR SEVA KENDRA (ASSK) PROJECT IMPLEMENTATION TEAM



4.5 Scope of activities under ASSK Project

- Develop and implement comprehensive software covering all the activities of the Gram Panchayat, which will generate reports and MIS that GPs need to submit to RDD and MoPR periodically.
- Digitization of records, data entry updating & maintenance of 1 to 33 registers of Gram Panchayats.
- Data entry and usage of Govt. of India sponsored software - 11 NIC applications.
- Render 19 G2C services under Right To Services Act.
- Roll out user-charges-based G2C and B2C Services which will make ASSK enterprise economically viable.
- Ensure sustenance of the project through implementation support, management support, software support, monitoring and evaluation.
- RDD to provide policy support through appropriate government instruments.
- Develop and implement comprehensive Mobile Application for tracking all the activities of the implementation team and which will display reports and MIS.

SERVICE DELIVERY PROCESS AT ASSK



5 PROJECT PROGRESS

Quick Updates

- KCs on board count - 20,022 BMs On board Count- 351, DMs on board Count - 34 and 34 H/w Engineers.
- First version of payment system Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.
- Second version of payment system Launched in April 2019 by Hon'ble Principal Secretary, RDD.
- E-Gram soft Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.
- Govt. of Maharashtra's Farm Loan Waiver scheme - CSMSSY started in Maharashtra in the last week of July 2017. ASSK - KC received biometric devices for registration of beneficiaries after 28th July 2017. No. of beneficiary forms registered by ASSK-KCs up to 15th September 2017 - 24,80,451
- 100% Gram Panchayats have entered GPDP Plans and approved in Plan Plus for FY 2016-17 2017-18, 2018-19, 2019-20 , 2020-21 and Preparation GPDP for FY 2021-22 is in progress.
- Data Collection of Elected Representatives (Sarpanch & Upsarpanch) is Completed and Disbursement of Sarpanch , Upsarpanch Payments started since July 2019.
- GP Employee Payment System implemented and payments disbursed for April 2018 to June 2021. October 2021 payment process is ongoing
- GPDP Gram Sabha Data Entry and Action Plans Data Entry for FY 2021-22 is ongoing.
- CSC physical verification (QC) and GIS Mapping using Mobile App is Progressing towards 100%.
- Successfully implemented ASMITA program for beneficiary girls in ZP schools through ASSK Team.
- Integration of Priasoft& PFMS Started for 14th FC as well as 15 FC is in Progress.
- Implementation of m-Action Soft initiated in Maharashtra For 2017-18, 2018-19, 2019-20, 2020-21 & 2021-22.
- Encroachment Regularization Process - Data Entry and Regularization process is in progress

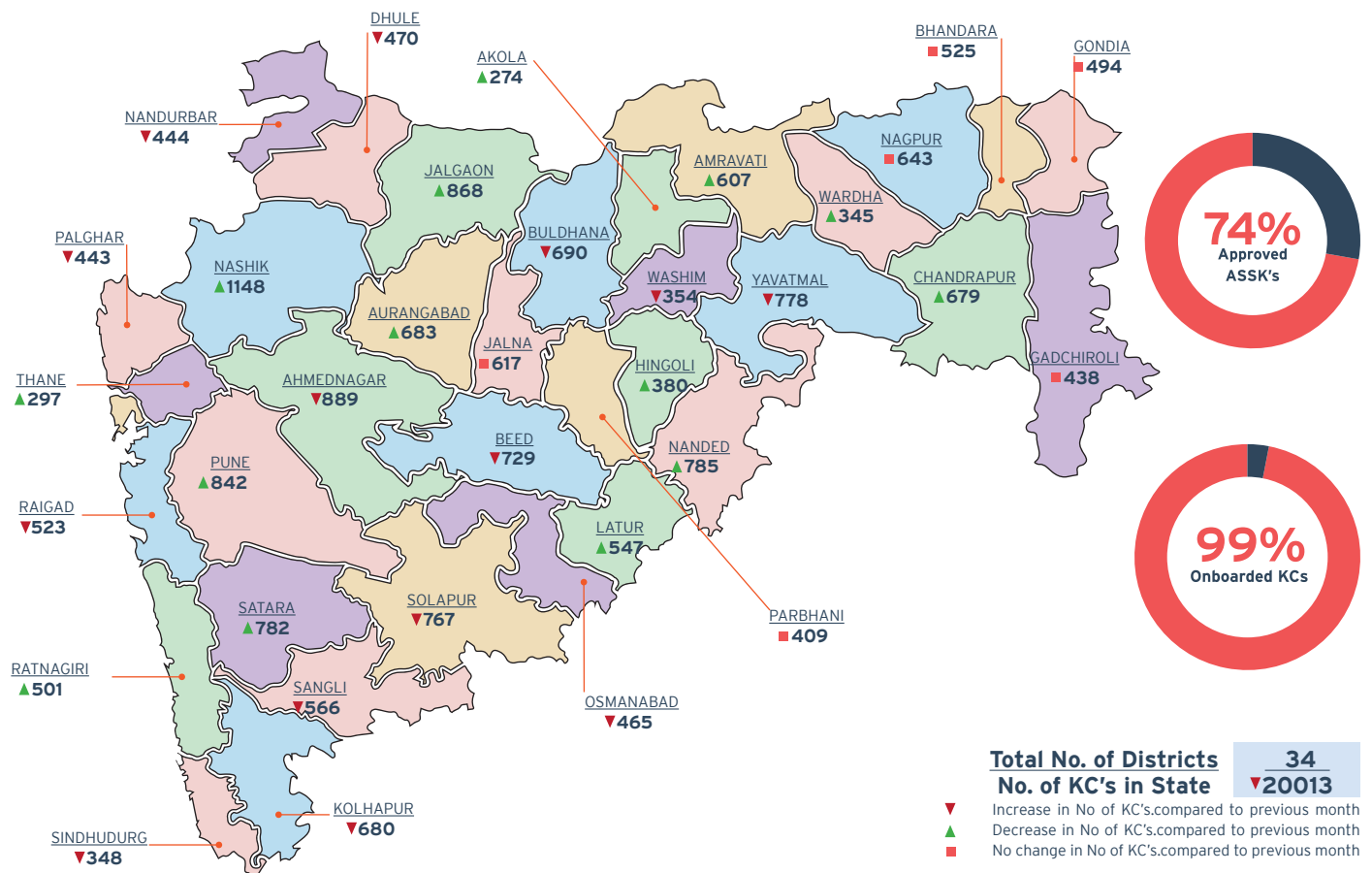
6 DEPARTMENT-WISE G2C SERVICES COUNT

DEPARTMENTS	NO OF SERVICES	DEPARTMENTS	NO OF SERVICES
1. Agriculture	11	26. Maharashtra Jeevan Pradhikaran	2
2. Agriculture Department	15	27. Maharashtra Pollution Control Board	4
3. Department Of Animal Husbandry & Dairy	10	28. Medical Education And Drug Department - AYUSH	7
4. Department Of Co-Operation, Marketing And Textiles	5	29. Medical Education And Drug Department - DMER	7
5. Department Of Fisheries	6	30. Medical Education And Drug Department	6
6. Department Of Registration & Stamps (IGR)	15	31. Minority Development Department	1
7. Directorate Of Govt. Printing And Stationary	4	32. Municipal Corporation Of Greater Mumbai	12
8. Energy - Maharashtra State Electricity	3	33. Nagpur Municipal Corporation	2
9. Distribution Co. Ltd.	3	34. Public Health Department	4
10. Energy Department	13	35. Revenue Department	16
11. Entertainment Duty Finance Department	1	36. Rural Development And Panchayat Raj Department	13
12. (Directorate Of Insurance) Finance Department	7	37. School Education And Sports Department	17
13. Sales Tax Department Services Food & Public Distribution System (PDS)	1	38. Skill Development And Entrepreneurship Department	2
14. Forest Department	10	39. Social Justice And Special Assistance Department	10
15. Ground Water Surveys And Development Agency (GSDA)	3	40. Tourism And Cultural Affairs - Directorate Of Archives	7
16. Higher And Technical Education Department	15	41. Tourism And Cultural Affairs - Gazetteers Department	1
17. Home Department	7	42. Tourism And Cultural Affairs Department	3
18. Maharashtra Maritime Board Housing Department - MHADA	12	43. Tourism And Cultural Affairs Department - MTDC	4
19. Housing Department - Mumbai Building Repairs And Reconstruction Board	4	44. Tourism And Cultural Affairs Department - P L Deshpande Maharashtra Kala Academy	2
20. Housing Department - Slum Rehabilitation Authority	4	45. Tourism And Cultural Affairs Department - Stage Performances Scrutiny Board	3
21. Industries Department	10	46. Transport Department	14
22. Labour Department	39	47. Tribal Development Department	5
23. Land Record Department	23	48. Urban Development Department	15
24. Law And Judiciary Department	3	49. Water Resources Department	10
25. Maharashtra Indl. Devp. Corp.	7	50. Women And Child Development Dept.	12
		Grand Total	420

7 CSC 2.0 MH STATE ASSK CENTER STATUS

As on 31 January 2022 CSC 2.0 ASSK project has 20,013 Kendra Chalaks on-board in Maharashtra who are rendering services to the rural citizens across Maharashtra. Approximately, 95.6% Grampanchayats are covered by the KCs. The process of on-boarding KCs is a continuous one since there is a regular churn of KCs.

7.1 COVERAGE MAP OF GRAM PANCHAYATS:



7.2 COVERAGE OF GRAM PANCHAYATS:

Aaple Sarkar Seva Kendra - Total Grampanchayats In Maharashtra are 27891. Where GOM have approved **20688** ASSK - Centers. We have On-barded **20,013** Kendra Chalak's in Maharashtra. We have covered almost all the Grampanchayats of Maharashtra, where we are Delivering Services at **99.6%** Grampanchayats of Maharashtra.

COVERAGE OF GRAMPANCHAYATS

District	Block Count	Total GPs	Approved ASSK's	Number. Of KC's	Individual Centre	Cluster Centre	By Clusters Covered Grampanchayats	Total Covered Grampanchayats	Total	% Of GP Coverage
AHMEDNAGAR	14	1318	922	889	561	363	752	1313	1313	99.62
AKOLA	7	535	280	274	55	227	480	535	535	100.00
AMRAVATI	14	841	619	607	407	212	433	840	840	99.88
AURANGABAD	9	868	695	683	536	159	327	863	863	99.54
BEED	11	1031	755	729	513	243	518	1031	1031	100.00
BHANDARA	7	541	529	525	517	12	24	541	541	100.00
BULDHANA	13	870	696	690	547	149	322	869	869	99.77
CHANDRAPUR	15	827	691	679	564	127	263	827	827	99.88
DHULE	4	541	487	470	434	54	107	541	541	100.00
GADCHIROLI	12	458	440	438	424	16	32	456	456	99.35
GONDIA	8	547	506	494	462	45	83	545	545	99.82
HINGOLI	5	563	397	380	249	148	314	563	563	100.00
JALGAON	15	1153	887	868	649	238	502	1151	1151	99.83
JALNA	8	779	645	617	467	179	311	778	778	99.87
KOLHAPUR	12	1025	736	680	499	237	526	1025	1026	100.00
LATUR	10	785	557	547	302	256	483	785	785	100.13
NAGPUR	13	768	657	646	546	111	222	768	769	100.00
NANDED	16	1310	792	785	385	407	924	1309	1309	100.00
NANDURBAR	6	595	472	444	375	105	220	595	596	100.85
NASHIK	15	1384	1175	1148	974	200	410	1384	1384	99.86
OSMANABAD	8	622	473	465	338	134	283	621	621	99.84
PALGHAR	8	473	458	443	443	15	30	473	473	100.00
PARBHANI	9	704	425	409	206	217	498	704	704	100.00
PUNE	13	1377	937	842	619	304	758	1377	1377	98.08
RAIGAD	15	810	547	523	341	206	469	810	810	100.00
RATNAGIRI	9	846	527	501	292	235	554	846	847	100.00
SANGLI	10	699	590	566	487	103	212	699	699	100.00
SATARA	11	1493	813	782	362	449	1131	1493	1493	99.80
SINDHUDURG	8	431	359	348	286	73	145	431	431	100.00
SOLAPUR	11	1031	795	767	556	234	468	1024	1024	99.51
THANE	5	431	306	297	214	93	216	430	430	100.00
WARDHA	8	520	350	345	188	162	332	520	520	100.00
WASHIM	6	491	356	354	226	130	265	491	491	100.00
YAVATMAL	16	1201	814	778	461	353	740	1201	1202	100.00
TOTAL	351	27868	20688	20013	14485	6196	13354	27839	27844	

7.3 CSC - ID CREATED FOR ASSK - ASSK - KENDRA CHALAK'S

District	ASSK's Approved	On boarded NO OF KC	KC On boarding Status (%)	Total No. of CSC and Ref. ID Created	Pending CSC ID Creation	CSC ID Created-Status (%)	MOL Services ID Activation (%)
AHMEDNAGAR	922	889	94	823	66	92	88
AKOLA	280	274	97	271	3	97	100
AMRAVATI	619	607	97	601	6	100	97
AURANGABAD	695	683	99	667	16	97	100
BEED	755	729	97	714	15	97	96
BHANDARA	529	525	99	520	5	98	100
BULDHANA	696	690	99	687	3	99	100
CHANDRAPUR	691	679	97	670	9	98	100
DHULE	487	470	98	452	18	97	92
GADCHIROLI	440	438	98	433	5	98	100
GONDIA	506	494	97	486	8	98	96
HINGOLI	397	380	94	372	8	98	95
JALGAON	887	868	97	855	13	99	97
JALNA	645	617	94	607	10	98	93
KOLHAPUR	736	680	93	670	10	97	98
LATUR	557	547	99	540	7	99	99
NAGPUR	657	646	98	630	16	96	100
NANDED	792	785	99	764	21	97	92
NANDURBAR	472	444	94	435	9	99	99
NASHIK	1,175	1148	95	1114	34	98	100
OSMANABAD	473	465	98	462	3	96	98
PALGHAR	458	443	95	422	21	97	98
PARBHANI	425	409	93	401	8	100	94
PUNE	937	842	92	790	52	91	95
RAIGAD	547	523	92	500	23	98	100
RATNAGIRI	527	501	92	469	32	92	100
SANGLI	590	566	94	545	21	98	98
SATARA	813	782	97	737	45	97	100
SINDHUDURG	359	348	92	318	30	98	100
SOLAPUR	795	767	96	741	26	95	92
THANE	306	297	96	268	29	92	98
WARDHA	350	345	99	339	6	97	100
WASHIM	356	354	97	351	3	99	100
YAVATMAL	814	778	93	777	1	100	96
TOTAL	20688	20013		19431	582		

8 TRAINING AND CAPACITY BUILDING

- RDD & CSC use Train-the-Trainer model for application training to users from the HQ to the Gram Panchayat.
- First level training is conducted for District Managers at a central location by Training Manager and Master Trainers.
- These Master Trainers conduct next level training of all applications to Govt. Officers, Block Managers & Kendra Chalaks (KC) in a phased manner.
- In order to keep their requisite technical knowledge up-to-date and also for ensuring constant familiarity of all applications, continuous training programs are provided to KCs through defined training calendar, which is tracked online.
- To enhance the management skill set and team work amongst the project management team for supervising training workshops of the team, Personality & Emotional Intelligence Development Workshops has been conducted in the system.
- To expedite the training process, e-Learning Management System is utilized, This ensures availability of learning content 24x7, thus supporting Continuous Training
- Online PDF manuals and printed copy of the manuals is made available for continuous learning of KCs.
- 3 Orientation Programs for selected DMs and BMs have been held at YASHADA Pune till date.

Method:

The choice of method for transferring and exchanging knowledge will depend on the audience and the message. However, it is also worth noting, that knowledge is most effectively exchanged when using multiple methods.



1. Train the Trainer Method:

This method is very useful in transforming skills and knowledge. Skills/Knowledge exchange is preferable to knowledge transfer since a two-way flow of information can lead to an ongoing dialogue between knowledge producers and users and create learning opportunities for both groups.



2. Grouping of ASSK Members

Grouping of people with common interests who interact regularly to share knowledge - is one interactive delivery method that effectively initiates and sustains collaboration among a diverse group of individuals.

Grouping of ASSK Team Members:

- | | |
|---|--|
| <ul style="list-style-type: none"> • Project Manager • SPMU and State Level Govt. Officials • District Manager • Dy. CEO and Account Officer • Block Manager • BDO, ABDO, TPO | <ul style="list-style-type: none"> • Kendra Chalak • Gramsevak, Sarpanch • Technical Support Executive • Other Department Officials • Account Executive • HR Executive |
|---|--|

8.1 DETAILS OF TRAINING/WORKSHOP ORGANIZED BY CSC SPV

DATE	SUBJECT	ATTENDING
1. 28th Nov to 30th Nov 2019	ASSK Project Implementation Review Meeting	ASSK Project Implementation Review Meeting Conducted in presence of Honble Principal Secretary and RDD Officials.
2. 17th and 18th Jan 2020	PM, DM, and BM Review Meeting at Pune	Review Conducted about all NIC application,eGramsoft, Payment collection, Service Delivery,Smart Ticket Status and 7th Economic Survey.
3. 19th May 2020	PM, DM, and MT Review Meeting on Zoom VC	Review Conducted about all NIC application,e-Gramsoft, Outstanding Payment collection, CSC Service Delivery,CSC Activity Services
4. 19th May 2020	PM, DM, and MT Review Meeting on Zoom VC	Review Conducted about all NIC application,e-Gramsoft, Outstanding Payment collection, CSC Service Delivery,CSC Activity Services
5. 24th June 2020	PM's, HW,DM and MT Review Meeting on Zoom VC	Review Conducted about e-Gramsoft Offline Application, eGramsoft Data entry Reflection, New Patch File
6. 25th Sept 2020	PM's, HW,DM and MT Review Meeting on Zoom VC	Review Conducted about Outstanding Payment, CSC Id and MOL Services, e-Gramsoft Offline Application, eGramsoft Data entry Reflection,Swamitava Namuna 8 Drone survey ,eGramswaraj Application
7. 29th DEC 2020	PM's, DHE,AHE and MT Review Meeting on Zoom VC	Review Conducted on eGramsoft Application and Uploading XML File,Printer Consumables,hardware and ERP Tickets
8. 23rd Feb 2021 to 26th Feb 2021	Training and Certification PM's, DM's,ADM and MT at Pratham Arora Center for Education, Aurangabad	TISPRI Certification (Orientation & Assessment) Program of State Level Master Resource Person
9. 22 March 2021 to 25 March 2021	Training and Certification DM's, ADM and MT at Krushi Vidnyan Kendra, Baramat	TISPRI Certification (Orientation & Assessment) Program of State Level Master Resource Person. .
10. 19th May 2021	Training of ALL DM's,ADM PM's and MT on ZOOM VC	Training on Digipay,Insurance and Covid-19 app by CSC team
11. 27th May 2021	Review of DyCEO ALL DM's,ADM PM's and MT on ZOOM VC	Review and Training on PFMS integration,eGramswaraj, CSC Services,Pyament collection, GST and TDS
12. 16th June2021	Review Meeting of DM, ADM, MT and PM On ZOOM VC	Review On Resource Project Status,PFMS DSC Integration,Resource bank account opening, New GP to ZP collection and Old outstanding, Training and meeting upload status

DATE	SUBJECT	ATTENDING
13. 22nd June 2021	Discussion and Review of Hon. Add. Chief Secretary (RDD), CEO,DM,PM, Implementation Team On ZOOM VC	Discussion and Review on Year book/Day book closing and DSC Registration of Checker Maker at all Layers (GP, PS and Zp)
14. 15th and 16th July 2021	Training of DM,MT and PM With NIC and MOPR on ZOOM VC	Training of GP Profile,Planning, Reporting,Accounting(DSC Management,Vendor Management and FTO Management)
15. 28th July 2021	Discussion and Review of DM,MT and HE on ZOOM VC	Discussion and Review on Data entry for ONE GOV Page and MSEB Google Form,Resources project attendance, data entry for GST Project,ZP and PS PFMS integration
16. 6th August 2021	Discussion and Training With DM,MT and PM	Discussion and Training of Year Book Closing for ZP and PS.
17. 9th August 2021	Meeting and Training with Dy.CEO, DM,PM RDD Team and MT	Training and Meeting of Citizen Charter and Rashtragaan Activity
18. 01 September 2021	Training Meeting EGS Closing and PFMS	VC Review Meeting in the presence of DM, HE,BM & MT
19. 02 September 2021	Topics GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of DM,HE & BM on topics
20. 02 September 2021	EGS GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of DM,HE & BM on topics.
21. 02 September 2021	EGS GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of BM, KC on topics.
22. 02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
23. 02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
24. 02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
25. 03 September 2021	Training Meeting EGS Closing and PFMS	Training With Bdo EVOP Sarpacnh ,GS,BM,MT
26. 03 September 2021	EGS Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Review Meeting All DMs and PM,HE,MT
27. 06 September 2021	Training Meeting EGS Closing and Issues	Training Meeting with DM,EVOP, BM , MT
28. 07 September 2021	Training Meeting EGS Transfer & Deduction	Training Meeting withDyceo sir ,CAFO Sir, PS Account Officers,Dm,PM,Swami sir

DATE	SUBJECT	ATTENDING
29. 15 September 2021	EGS GP Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Google Meet Review Meeting in the presence of DM,ADM,HE,BM & MT on topics
30. 16 September 2021	EGS Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Zoom VC Review Meeting in the presence of DM, HE,BM & MT
31. 17 September 2021	ERP Onboarding and Payment issue	Meeting With All Dms and PM
32. 17 September 2021	EGSGP Profile, Panchayat Charter, Indiaat75.	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
33. 18 September 2021	ERP Onboarding and Payment issue	Review Meeting All DMs and PM,HE,MT
34. 20 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
35. 21 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
36. 22 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
37. 24 September 2021	EGS Transfer & Deduction	Zoom VC Training Meeting with DM,CAFO Sir, PS Account Officers, BM
38. 28 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
39. 29 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
40. 18 October 2021	Divisional review meeting, at Nagpur, Jilha parishad ZP	Review meeting in the presence of PM, DM, HE, BM, MT
41. 20 October 2021	Divisional review meeting at Amravati, Jilha parishad ZP	Review meeting in the presence of PM, DM, HE, BM, MT
42. 27 October 2021	Divisional review meeting at Nashik, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
43. 8 November 2021	Divisional review meeting at Latur, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
44. 16 November 2021	Divisional review meeting at Jalna, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
45. 19 November2021	Divisional review meeting at Thane, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
46. 09 December 2021	Division Aurangabad review meeting Online	Review meeting in the presence of PM, DM, HE, MT

DATE	SUBJECT	ATTENDING
47. 21 December 2021	Division Nagpur review meeting Online	Review meeting in the presence of PM, DM, HE, MT
48. 22 December 2021	Division Amravati review meeting Online	Review meeting in the presence of PM, DM, HE, MT
49. 27 December 2021	Division Latur review meeting Online	Review meeting in the presence of PM, DM, HE, MT
50. 06 January 2022	Maha One Gov	Review meeting in the presence of PM, DM, HE, BM, MT
51. 17 January 2022	Cultural Activity Survey	Training in the presence of PM, DM, HE, BM, MT
52. 19 January 2022	Training Management Portal	Training in the presence of PM, DM, RGSA Team, MT

*For Old Training Details Kindly Visit <https://mh.gov2egov.com>

8.2 NUMBER OF TRAININGS CONDUCTED at DISTRICT AND BLOCK LEVEL - MONTH WISE STATUS

Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
2020	25.	Jan	91	82	23	490	609
	26.	Feb	57	40	12	390	499
	27.	Mar	42	10	6	194	252
	28.	Apr	2	1	0	0	3
	29.	May	5	11	2	85	103
	30.	June	14	17	5	156	192
	31.	July	48	41	16	258	363
	32.	Aug	26	29	4	194	253
	33.	Sept	53	50	7	291	401
	34.	Oct	24	28	8	241	301
	35.	Nov	41	34	3	191	269
	36.	Dec	60	40	12	418	530
2021	37.	Jan	49	53	12	412	526
	38.	Feb	20	26	5	189	240
	39.	Mar	91	88	14	547	740
	40.	Apr	43	33	3	335	414
	41.	May	48	39	9	353	449
	42.	June	38	25	2	222	287
	43.	July	35	34	2	273	344
	44.	Aug	32	28	0	240	300
	45.	Sept	83	69	12	470	634
	46.	Oct	58	43	4	463	568
	47.	Nov	36	29	1	289	355
	48.	Dec	57	55	8	541	661
TOTAL			2994	2799	708	13021	19522

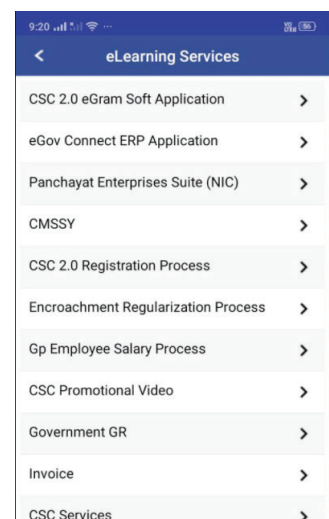
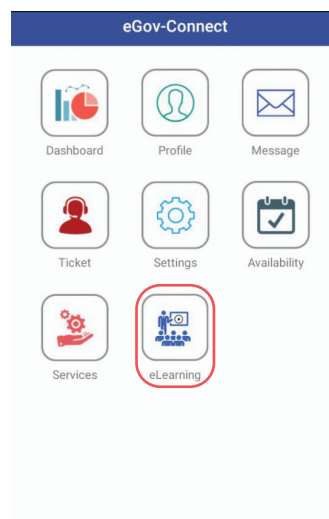
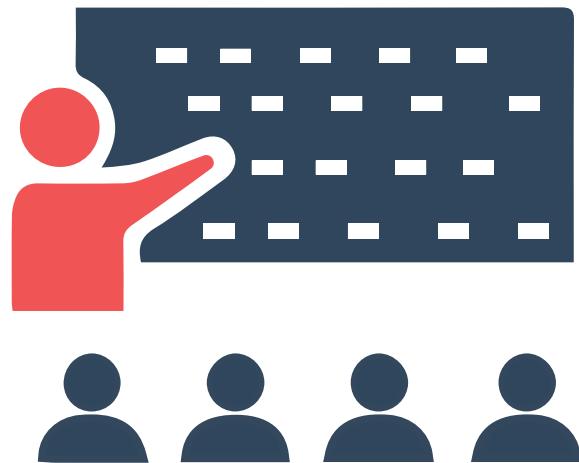
Number of Trainings conducted

Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
2022	49.	Jan	76	83	14	583	756
	50.	Feb	4	0	0	10	14
TOTAL			2998	2799	708	13021	19536

*For years 2018-2019 Kindly Visit <https://mh.gov2egov.com>

8.3 TRAINING AGENDA Q4 2022

- Training Management Portal (TMP)
- eGramswaraj PFMS Integration Training at Block Level (KYC)
- Egramswaraj PFMS ICICI Bank Integration (Troubleshooting - Activation of New AC)
- MahaOnegov (Update GP Profile, Basic Amenities, Photos Uploading)
- Egramsoft Upload Station - (One Gov GP)
- Digital Seva Portal - B2C & G2C Services Delivery.
- MOL and Service Plus Services Delivery
- Regarding GP Employee Payment GPF A/C Rejection.
- GPDP-Online Plan Uploading & (100%) Data Entry
- Action Soft & M-action Soft - Progress
- Voucher Entry, Month Book Closing
- Gram Manchitra (GIS Application)7. MOL and Service Plus Services Delivery



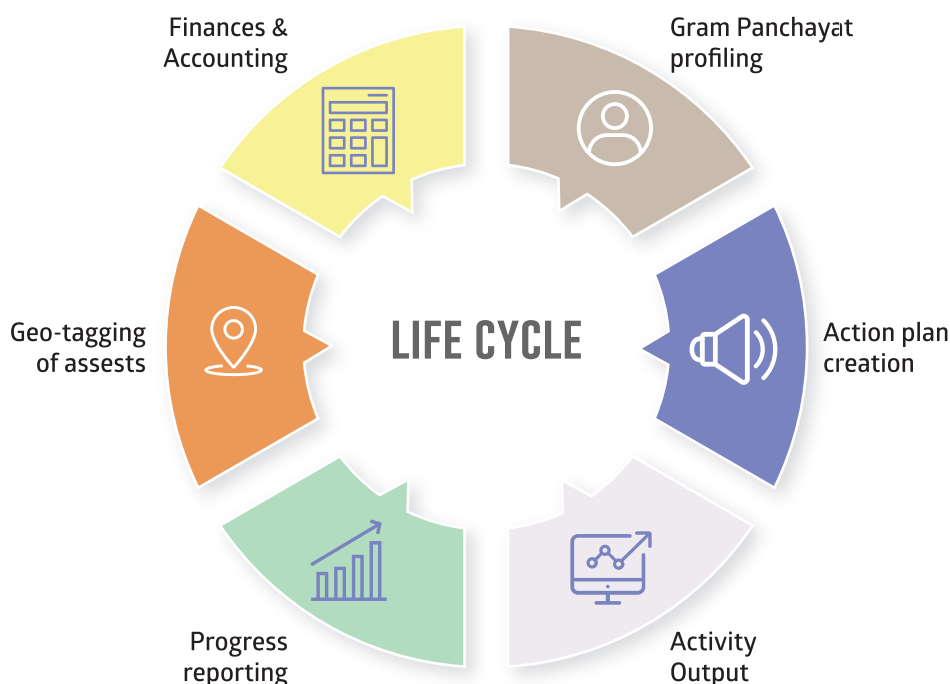
Training Material Available on this web site
<https://mh.gov2egov.com>
 & mobile app eGov-connect

9 PANCHAYAT ENTERPRISE SUITE (PES):

The Ministry of Panchayati Raj (MoPR) has undertaken e-Panchayat Mission Mode Project (e-Panchayat MMP) with a view to introduce and strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country and build associated capacities of the PRIs for effective adoption of the e-Governance initiative. Under this project, Panchayat Enterprise Suite (PES) has been conceptualized which comprises 11 Core Common applications. At present, Panchayat Enterprise Suite has been deployed/operational with 10 Core Common Applications and GIS layer module is under conceptualization. The operational modules includes LGD (Local Government Directory), Area Profiler (Socio-economic & general details), Plan Plus (to strengthen Decentralized & Participatory Planning), PriaSoft (Panchayati Raj Institutions Accounting Software for Gram Panchayat Accounting), Action Soft (Works/scheme implementation Monitoring System), NAD (National Asset Directory), Service Plus (To facilitate Service Delivery), Social Audit, Training and National Panchayat Portal (Dynamic Website of Panchayats).

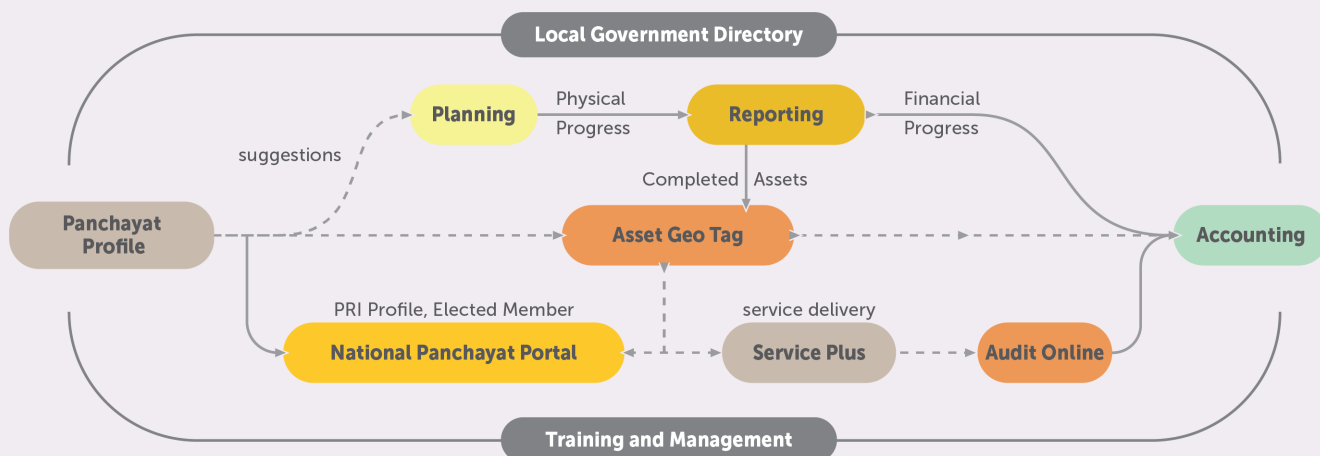
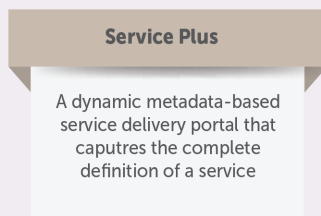
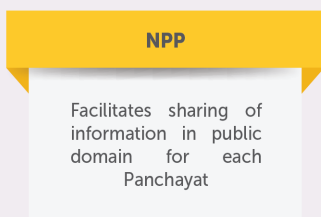
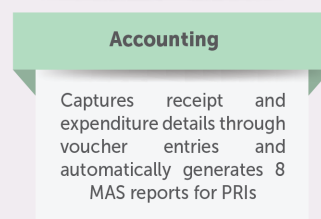
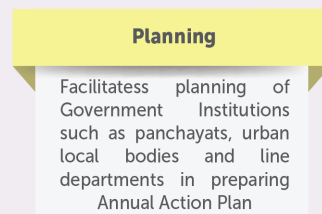
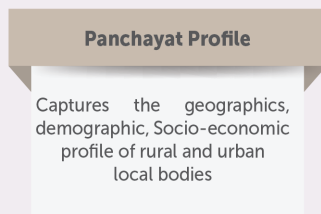
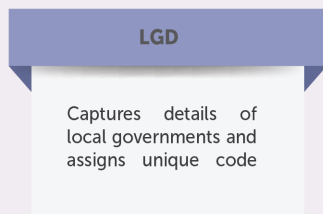
9.1 EGRAMSWARAJ - SIMPLIFIED WORK BASED ACCOUNTING APPLICATION FOR PANCHAYATI RAJ

To strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country, Ministry of Panchayati Raj (MoPR) has launched eGramSwaraj, a user friendly web-based portal. eGramSwaraj aims to bring in better transparency in the decentralised planning, progress reporting and work-based accounting.



PANCHAYAT ENTERPRISE SUITE (PES): APPLICATIONS

First enterprise suite for Government entity that attempts to address the core common Governance function of Panchayat under e-panchayat Mission Mode Project of MoPR



9.1 PANCHAYAT ENTERPRISE SUITE: STATUS REPORT AS ON 28 FEBRUARY 2022

District	Total GPs	Total no. of KC	Area Profiler FY 2021-22	Plan Plus - Activity Count (FY 2020-21)	Action Soft (Number of works Taken) (FY 19-20)	Prisoft Voucher Entry Report (FY 2020-21)(April 2020 to Till Date)	Geo-Tagging (m- Action Soft) (1 Jan 2020 to Till Date)	"Panchayat Portal (FY 2020-21)(1 Jan 2020 to Till Date)"	Total DATA ENTRY IN PES APPLICATION	Total DATA ENTRY IN PES APPLICATION	Rank
Nagpur	768	646	769	768	544	129418	758	758	133015	173	1
Bhandara	541	525	541	541	69	89845	538	541	92075	170	2
Gadchiroli	458	438	456	458	264	61643	446	458	63725	139	3
Raigad	810	523	810	804	156	100602	744	780	103896	128	4
Wardha	520	345	520	520	385	58794	517	520	61256	118	5
Palghar	473	443	473	472	187	53414	386	473	55405	117	6
Pune	1377	842	1377	1372	363	155434	884	1382	160812	117	7
Ratnagiri	846	501	847	838	119	91386	547	846	94583	112	8
Thane	431	297	430	430	183	46293	382	396	48114	112	9
Sindhudurg	431	348	431	430	37	46003	224	428	47553	110	10
Gondia	547	494	545	545	14	57506	332	545	59487	109	11
Kolhapur	1025	680	1026	1024	161	103300	681	959	107151	105	12
Amravati	841	607	840	841	165	83352	773	831	86802	103	13
Chandrapur	827	679	828	825	132	78645	721	808	81959	99	14
Nashik	1384	1148	1384	1384	263	117273	1275	1384	122963	89	15
Sangli	699	566	699	699	98	59554	354	129	61533	88	16
Dhule	541	470	541	541	203	43994	532	540	46351	86	17
Jalgaon	1153	868	1151	1150	44	93617	589	1148	97699	85	18
Satara	1493	782	1493	1488	72	119218	1226	1414	124911	84	19
Aurangabad	868	683	862	865	52	61271	594	835	64479	74	20
Solapur	1031	767	1023	997	197	69112	712	1023	73064	71	21
Ahmednagar	1318	889	1313	1317	209	86410	792	1318	91359	69	22
Latur	785	547	785	785	122	46306	715	785	49498	63	23
Yavatmal	1201	778	1202	1188	225	70027	1138	1201	74981	62	24
Akola	535	274	535	535	42	31041	478	441	33072	62	25
Buldhana	870	690	869	623	181	43254	740	853	46520	53	26
Osmanabad	622	465	622	622	66	27512	376	598	29796	48	27
Jalna	779	617	778	777	140	33854	774	778	37101	48	28
Nandurbar	595	444	596	593	198	25150	509	595	27641	46	29
Hingoli	563	380	563	563	78	21820	422	428	23874	42	30
Nanded	1310	785	1309	1307	326	38770	1100	1306	44118	34	31
Parbhani	704	409	704	703	104	19478	385	517	21891	31	32
Washim	491	354	491	491	91	12067	417	491	14048	29	33
Beed	1031	729	1031	982	183	23104	791	536	26627	26	34
Total	27868	20013	27844	27478	5673	2198467	21852	26045	2307359		

10 E-GRAM SOFT - INFORMATION ABOUT APPLICATION SOFTWARE AND SERVICES PROVIDED

E-Gram Soft is the application software for automating all the routine work and administrative processes of Gram Panchayat Institutions in Maharashtra. The rules built into E-Gramsoft are as per the Maharashtra Gram Panchayat Lekhasahita, 2011. This software is developed considering the importance and needs of Gram Panchayat work. E-Gramsoft covers all the sample structure as per the above Act for financial transactions and also all types of record maintenance. E-Gramsoft also facilitates the creation and maintenance of registers, issuance of certificates (services) and consolidates many other required information like Basic Amenities etc.

10.1 MODULES IN E-GRAM SOFT

- Citizen services
- Panchayat Registers
- Panchayat Accounting
- Employee Information
- Property Information
- Meeting Management
- Dead stock/ inventory
- Support and Help

List of Citizen Services (Gram Panchayat Services (G2C))

- Property Certificate N8 Application
- Residence Application
- Electric NOC Application
- No Dues Application
- Toilets application
- Construction Permission Application
- Birth Certificate Application
- Death Certificate Application
- Marriage Certificate Application
- BPL Application
- Business NOC Application
- Leaving Application
- NOC Birth death no Information Application
- No Benefit Application
- Character Application
- Water Connection Application
- Unemployment Application
- Property Diversion Certificate Application
- Proof of Age Scheme Application
- Children Application
- Family Application
- Non-government Application
- Widow Application
- Caste Application
- Water utilization Application
- Beer shop NOC Application

10.2 LIST OF OTHER REGISTERS

- Birth register
- Death register
- Marriage register
- Families under M.G. NREGA
- B.P.L register
- Inward Outward register
- Petty cashbook demand
- Notice register.
- Monthly meeting register.
- Gram Sabha registers.
- Special water connection registers.
- Lease/Rental property register.

10.3 FEATURES OF SOFTWARE:

- Functions as per the Maharashtra Gram Panchayat Lekhasahita 2011.
- This software operate in the off-line mode and data of all the Gram Panchayats is consolidated in the Master Database through data upload centres.
- There are three types of users - Sachiv (Secretary), CSC Operator (KC) and elected members. Admin user is Sachiv and data which was entered by CSC operator is validated only by the Gramsevak (Panchayat Secretary).
- For citizen services only valid data is used

10.4 MONTHLY PROGRESS REPORTS:

E-GramSoft also provides 1 to 22 MPRs - Monthly Progress Reports, which can be used for monthly review meetings. These reports are accessed by Block Development Officer (BDO), Asst. BDO at Block Level. Simultaneously, Officials at the District and State Level can also access these reports. These reports reduce the time required of all the stakeholders of Rural Development Department for compilation.

LIST 1 TO 22 MONTHLY PROGRESS REPORTS (MPRS)	
1.	District - Village Development Fund - Demand and Recovery Report
2.	District - Village Development Fund - Debt Allocation Report
3.	District - Village Development Fund - Loan Demand and Recovery Report
4.	Mobile Tower Tax Levy and Recovery Report
5.	Polluted Water Test/Samples Report
6.	TCL Test Report
7.	Village Development Fund - Expenditure of 15 % Amount for Backward Classes
8.	Village Panchayat Audit Report
9.	Village Panchayat Audit Objection and its Reply Report
10.	Village Panchayat ER - Vacant Sheet Details
11.	Village Panchayat Employee - Report
12.	Village Panchayat Fund - Expenditure of 15 % Amount for Backward Classes
13.	Village Panchayat Fund - Expenditure of 15 % Amount for Womens and Child Development
14.	Village Panchayat Fund - Expenditure of 03 % Amount for Handicapped Person
15.	Village Panchayat - Gramsabha Report
16.	Village Panchayat Monthly Meeting Report
17.	Village Panchayat Other Funds Recovery Report (Rent, Business Rent etc)
18.	Village Panchayat Suspected Cases And Suspected Amount Recovery Report
19.	Village Panchayat Tax Recovery Report
20.	Village Panchayat Water Tax Collection/Recovery Report
21.	Water Purification by TCL Powder - Utilization Report
22.	Windmill Tax Levy and Recovery Report

10.5 LIST OF 1 TO 33 FORMATS (AS PER LEKHASANHITA 2011):

FORMAT NO.	NAME OF THE FORMAT	FORMAT NO.	NAME OF THE FORMAT
Format 1	Budget - Book	Format 18	Petty cash book
Format 2	Supplementary budget Cash book	Format 19	Persons who work on the muster
Format 3	Annual Deposit Register of grants	Format 20 A	a. Estimate of the work register
Format 4	Panchayat allowance and liability	Format 20 K	k. Measurements Book
Format 5 a	Cashbook	Format 20 KH	Work payment
Format 5 K	Daily Cashbook	Format 20 KH1	Work payment
Format 6	Classification Register	Format 21	Salary Payment
Format 7	General Receipt	Format 22	Fixed Asset
Format 8	Assessment Register	Format 23	Road Register
Format 9 a	Yearly Demand	Format 24	Land register
Format 9 K	Demand bill	Format 25	Investment Register
Format 10	Taxes and fees	Format 26	Receipt and Exp. Register
Format 11	Retail demand register	Format 27	Audit Objection Monthly Statement
Format 12	Expenses Voucher	Format 28	Backward class 15% and 10% of women of child welfare
Format 13	Employee List	Format 29	Loan Register
Format 14	Stamp Register	Format 30	Audit Objections - Register
Format 15	Stock Register	Format 31	Travel Allowance Payments
Format 16	Dead stock Register	Format 32	Cash Refund Voucher
Format 17	Loan and deposit register	Format 33	Tree /Plantation Register

10.6 E-GRAMSOFT INSTALLATION & DATA DIGITIZATION STATUS

We have started installation of e-Gramsoft in the Month of May 2017. In first Phase we have completed Primary Grampanchayat's installation and then after we moved to Clusters and its Covered Grampanchayat's eGram Soft Data Entry Till 28 February 2022 :

District	Total GPs	eGram Soft InstalledGP	Namuna 8 Count	Namuna 9 Count	Total Other Data Entry Namuna Count	eGramsoft Data Entry Total	Average Data Entry/ GP	Rank
Sangli	699	688	672468	1819423	336237	2828128	4046	1
Kolhapur	1025	1025	697697	1448721	1231674	3378092	3296	2
Pune	1377	1364	990521	1654082	1842225	4486828	3258	3
Sindhudurg	431	420	308509	392849	623685	1325043	3074	4
Nagpur	768	767	445692	648872	1133880	2228444	2902	5
Bhandara	541	541	298913	386759	785568	1471240	2719	6
Chandrapur	827	820	379013	607964	1215549	2202526	2663	7
Thane	431	430	322255	447733	384173	1154161	2678	8
Satara	1493	1487	760869	1474552	508404	2743825	1838	9
Raigad	810	800	612134	550514	165836	1328484	1640	10
Gadchiroli	458	456	180341	228325	333570	742236	1621	11
Yavatmal	1201	1193	517231	556102	672337	1745670	1454	12
Palghar	473	472	478868	185216	19120	683204	1444	13
Ahmednagar	1318	1310	720676	713940	250650	1685266	1279	14
Buldhana	870	868	505183	466249	56090	1027522	1181	15
Amravati	841	838	496889	327973	128657	953519	1134	16
Ratnagiri	846	830	502108	250735	160962	913805	1080	17
Nashik	1384	1374	751874	556253	135111	1443238	1043	18
Aurangabad	868	861	334289	360860	144239	839388	967	19
Solapur	1031	1023	456276	362260	78842	897378	870	20
Wardha	520	513	196482	187643	31044	415169	798	21
Jalna	779	776	266813	214891	123284	604988	777	22
Latur	785	779	276237	264381	43033	583651	744	23
Beed	1031	1021	381368	323001	45627	749996	727	24
Nandurbar	595	587	236260	126935	42561	405756	682	25
Osmanabad	622	618	188321	202717	31887	422925	680	26
Akola	535	528	209353	120783	13241	343377	642	27
Gondia	547	543	197286	102751	49741	349778	639	28
Washim	491	491	252533	46159	3842	302534	616	29
Hingoli	563	553	131033	111475	10839	253347	450	30
Jalgaon	1153	1142	343205	101146	59771	504122	437	31
Nanded	1310	1306	311052	188987	60497	560536	428	32
Dhule	541	541	115430	34865	7230	157525	291	33
Parbhani	704	629	88429	43890	2398	134717	191	34
	27868	27594	13625608	15509006	10731804	39866418		

10.7 PAPERLESS GRAM PANCHAYAT PLAN:

As per Mumbai Gram Panchayat Act 1958 and Lekhasanhita 2011 - all the Gram Panchayats of Maharashtra were maintaining their records in physical form. Hon'ble Principal Secretary - Shri Aseem Gupta Sir (IAS) took the initiative of transforming the maintenance of Gram Panchayat records into digitized format. Accordingly, directions were issued to all the functionaries of Gram Panchayats to make the GPs paperless, that is to transform the present Gram Panchayats into Paperless Gram Panchayats. Thus, as per the guidelines issued by Rural Development Department, Government of Maharashtra, the process of transforming all the physical records of Gram Panchayats into digitized format by using e-Gramsoft application software was started. Maharashtra is the pioneering state which is progressing rapidly towards the creation of Paperless Grampanchayats.

Data Digitization of physical records of 1 to 33 registers / formats is in Progress. All other records of Gram Panchayats are being transformed into digitized format in offline e-Gramsoft application. Entire data saved in off-line application is being synchronized on ERP application by using Upload Station tool.

Once the digitization of physical records is completed, then Gram Panchayats are declared as Paperless Gram Panchayats. Subsequent to the transformation of these Gram Panchayats into Paperless Gram Panchayats, the old physical records are sealed in due course. This Paperless GP drive will help all GPs to save expenditure on stationary as well as space and time required for the storage of physical records. Data digitization and consolidation will also benefit all the stakeholders of PRI, who will be able to monitor transactions of the Gram Panchayats on a day-to-day basis.

10.8 PAPERLESS GRAMPANCHAYATS STATUS AS UPTO 30 NOVEMBER 2021

Sr. No	District Name	Paperless GP Count	Sr. No.	District Name	Paperless GP Count
1	Ahmednagar	213	18	Nanded	210
2	Akola	155	19	Nandurbar	98
3	Amravati	545	20	Nashik	322
4	Aurangabad	371	21	Osmanabad	116
5	Beed	165	22	Palghar	12
6	Bhandara	120	23	Parbhani	1
7	Buldhana	50	24	Pune	543
8	Chandrapur	373	25	Raigad	45
9	Dhule	40	26	Ratnagiri	40
10	Gadchiroli	292	27	Sangli	70
11	Gondia	215	28	Satara	410
12	Hingoli	30	29	Sindhudurg	87
13	Jalgaon	80	30	Solapur	432
14	Jalna	201	31	Thane	34
15	Kolhapur	6	32	Wardha	207
16	Latur	210	33	Washim	120
17	Nagpur	220	34	Yavatmal	315

Total 6329

11 ABOUT ERP - HCM SOLUTION AND MOBILE APP

ERP: Enterprise Resource Planning system is a fully integrated business management system covering functional areas of an enterprise like Logistics, Production, Finance, Accounting and Human Resources. It organizes and integrates operation processes and information flows to make optimum use of resources such as men, material, money and machine. For the ASSK project, CSC SPV has implemented the Human Capital Management module (HCM) which considers CSC SPV's human resources as Human Capital. CSC SPV's HCM for the ASSK project - <https://mh.gov2egov.com> is a single window solution which includes Talent Acquisition (Recruitment), Talent Management etc. It helps

- To manage, maintain, monitor and guide this enormous team of over 20,000+ human resources, CSC has developed and implemented the specialized HCM tool which maintains all details of the project's activities.
- To handle all types of activities like registration of candidates, selection of candidates, payments to candidates, data entry in different applications, targets/work orders, online monitoring and all types of MIS /Dashboards.
- With the perspective of Digital India, E-Gov connect Mobile App is provided to all the users of this ERP.
- Through his / her Android phone, the User can login and check his performance, payment status, profile update, send SMSes to his / her team, raise queries online etc.
- The ERP-HCM Application and "e-Gov-Connect" Mobile app are available to Govt. Officials at State Level, District Level, Block Level and Gram Panchayat level for day to day information accessibility.

11.1. ERP WALK THROUGH: <https://mh.gov2egov.com>

One can access the ERP by using the Registered User Id and Password, where he/she will be able to access following modules:

Modules of ERP:

1. HRMS Module
2. ASSK Invoice Module
3. Dashboards Module
4. Reports Module (MPRs)
5. E Learning - Training Material Module
6. Smart Tickets Module
7. E Gram Soft - MIS Module
8. Elected Member Details Module
9. GP Employee - Salary Process
10. Encroachment Regularization process
11. Graphical Dashboard

11.2. MONITORING OF ASSK OPERATIONS USING ERP:

1. Login with Registered User ID - Password - Click on Dashboard Menu and access Dashboards available in your login

The screenshot shows the ASSK ERP Dashboard. At the top, there are logos for CSC, the Government of Maharashtra, and 'आपले सरकार' (Aaple Sarkar). The user is logged in as 'Shantkumar Sw'. The main navigation bar includes 'Home', 'My Account', 'Master', 'Transaction', and 'Dashboard'. The 'Dashboard' menu is expanded, showing 'eGram Dashboard' and 'Monitoring'. The 'Salary Transaction Dashboard' is selected, displaying a table of registered employees for the year 2021. A sidebar on the right lists various other dashboards available to the user.

Salary Transaction Dashboard

Year : 2021

Sr. No.	District	Registered Employee			
		Kushal	Akushal	Ardhkushal	Total
	Total	4705	18456	25347	48508
1	Ahmednagar	384	1083	1308	2775
2	Akola	60	242	459	761
3	Amravati	111	480	726	1317
4	Aurangabad	152	706	786	1644
5	Beed	100	695	977	1772
6	Bhandara	52	244	484	780
7	Buldhana	126	592	788	1506
8	Chandrapur	66	368	785	1219
9	Dhule	141	469	530	1140
10	Gadchiroli	48	266	432	746
11	Gondia	32	213	494	739

Available Dashboards:

- Meeting Dashboard
- Datewise Meeting schedule
- Gp Visit Dashboard
- Schedule Meeting Report
- Schedule GP Visit Report
- Priasoft Book Summary Dashboard
- ASSK Onboarding & Vacant Center Status
- NPP Tax Updation Dashboard
- Traning Material/Video View Status
- Overall Performance Dashboard
- Ticket Summary Dashboard
- Consolidated Ranking Dashboard
- Reward and Recognition Dashboard
- GP Income Confirmation Dashboard
- Paperless GP Dashboard
- Encroachment Dashboard
- GP Employee Dashboard
- PadAdhikari Dashboard
- Performance Dashboard

URL: <https://mh.gov2egov.com/Dashboard/GPEmpSalTransactionDash.aspx>

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HRMS Dashboard:aa

The screenshot shows the HRMS Dashboard with the following metrics:

- Vacancy Requisition:** 21142 (ASSK-KC- 20718 DM- 55 BM- 625)
- Requisition Approved:** 21064 (ASSK-KC- 20718 DM- 49 BM- 521)
- Aspirant Registered:** 94721
- Application Received:** 52861 (DM- 1090 BM- 5133 ASSK-KC- 56427)
- Scheduled Interview:** 20150 (DM- 168 BM- 1279 ASSK-KC- 18789)
- Evaluation Candidate:** 19206 (DM- 58 BM- 454 ASSK-KC- 18782)
- OnBoarded:** 20195 (DM- 34 BM- 351 ASSK-KC- 20115)

12. GP EMPLOYEE PAYMENT SYSTEM

Payments to the contractual employees of Gram Panchayats used to be delayed by several months. RDD has taken the initiative of depositing the State Government's share of the Gram Panchayats' Employees payments to their bank accounts in a timely manner every month. CSC SPV has deployed GP Employees Payment Module for processing GP EMP Payment Bills. Govt. of Maharashtra has released payments from April 2018 to January 2022. February 2022 payment process is ongoing

District wise Employee Details:

▼ Decrease in No of rank compared to previous month
▲ Increase in No of rank compared to previous month

Sr. No.	District	Total Kushal Employee	Total Akushal Employee	Total Ardhkushal Employee	Total No. of Employee
1	Ahmednagar	380	1286	1071	2737 ▼
2	Akola	56	454	245	755 ▲
3	Amravati	116	731	486	1333 ▲
4	Aurangabad	155	785	717	1657 ▼
5	Beed	100	973	700	1773 ▼
6	Bhandara	52	479	246	777 ▲
7	Buldhana	127	786	602	1515 ▼
8	Chandrapur	66	777	381	1224 ▼
9	Dhule	141	525	468	1134 ▼
10	Gadchiroli	49	432	273	754 ▼
11	Gondia	33	489	222	744 ▲
12	Hingoli	41	502	354	897 ▲
13	Jalgaon	231	1065	866	2162 ▲
14	Jalna	88	631	699	1418 ▼
15	Kolhapur	275	1020	776	2071 ▼
16	Latur	121	630	702	1453 ▲
17	Nagpur	111	603	590	1304 ▼
18	Nanded	138	1209	886	2233 ▼
19	Nandurbar	94	575	388	1057 ▼
20	Nashik	311	1299	1009	2619 ▼
21	Osmanabad	105	569	405	1079 ▲
22	Palghar	171	467	229	867 ▲
23	Parbhani	69	570	500	1139 ▼
24	Pune	332	1271	809	2412 ▼
25	Raigad	184	767	405	1356 ▼
26	Ratnagiri	81	811	452	1344 ▲
27	Sangli	223	647	477	1347 ▲
28	Satara	194	1102	1067	2363 ▲
29	Sindhudurg	48	415	284	747 ▲
30	Solapur	287	935	714	1936 ▼
31	Thane	99	419	233	751 ▼
32	Wardha	43	487	315	845 ▼
33	Washim	44	429	239	712 ▼
34	Yavatmal	85	952	668	1705 ▲
Grand Total		4650	25092	18478	48220

13. DISTRICT WISE ENCROACHMENT REPORT

28 FEBRUARY 2022

Sr. No.	District	Total Block	Total GP	Encroachment Data Entry Counts	Encroachment Approved Data Entry	Encroachment Unapproved Data Entry	Encroachment Data Entry Awaited
1	Ahmednagar	14	1318	19547	12532	342	6673
2	Akola	7	535	5820	5498	34	288
3	Amravati	14	841	8106	7768	97	241
4	Aurangabad	9	868	25685	23160	585	1940
5	Beed	11	1031	24933	21371	202	3360
6	Bhandara	7	541	21044	20737	170	137
7	Buldhana	13	870	39957	36902	511	2544
8	Chandrapur	15	827	13869	12540	167	1162
9	Dhule	4	541	19325	18501	288	536
10	Gadchiroli	12	458	1731	1642	9	80
11	Gondia	8	547	3475	3444	17	14
12	Hingoli	5	563	13494	12876	85	533
13	Jalgaon	15	1153	56130	47203	485	8442
14	Jalna	8	779	19078	18246	193	639
15	Kolhapur	12	1025	33083	30446	353	2284
16	Latur	10	785	23599	22388	521	690
17	Nagpur	13	768	45583	44361	712	510
18	Nanded	16	1310	9214	7660	313	1241
19	Nandurbar	6	595	6083	5694	34	355
20	Nashik	15	1384	27266	25449	801	1016
21	Osmanabad	8	622	16135	15601	52	482
22	Palghar	8	473	5346	5317	12	17
23	Parbhani	9	704	6096	5962	76	58
24	Pune	13	1377	42671	39346	588	2737
25	Raigad	15	810	11202	8461	133	2608
26	Ratnagiri	9	846	887	794	7	86
27	Sangli	10	699	14019	12025	115	1879
28	Satara	11	1493	15282	14401	420	461
29	Sindhudurg	8	431	1114	1055	2	57
30	Solapur	11	1031	51922	48964	403	2555
31	Thane	5	431	7344	7146	77	121
32	Wardha	8	520	116544	92296	1246	23002
33	Washim	6	491	23957	23174	391	392
34	Yavatmal	16	1201	16792	15822	100	870
TOTAL		351	27868	746333	668782	9541	68010

14. DISTRICT WISE GP SARPANCH AND UPSARPANCH MANDHAN FOR 31 DECEMBER 2022

Sr. No.	District	Total Block	Total GP	Total no. of Sarpanch	Total no. of Sarpanch Salary	Total no. of Upsarpanch	Total no. of Upsarpanch Salary
1	Ahmednagar	14	1318	1106	2935062	1084	1021582
2	Akola	7	535	428	1044481	378	326008
3	Amravati	14	841	706	1796649	664	599212
4	Aurangabad	9	868	698	1820661	650	604548
5	Beed	11	1031	820	2079217	721	641648
6	Bhandara	7	541	489	1209375	463	399750
7	Buldhana	13	870	765	1954862	731	660737
8	Chandrapur	15	827	634	1538733	611	511862
9	Dhule	4	541	348	923250	304	287540
10	Gadchiroli	12	458	363	917709	345	308528
11	Gondia	8	547	473	1212000	446	405000
12	Hingoli	5	563	445	1098361	437	377165
13	Jalgaon	15	1153	757	1960983	670	620718
14	Jalna	8	779	645	1612836	592	516445
15	Kolhapur	12	1025	896	2338500	814	743293
16	Latur	10	785	616	1597063	561	518744
17	Nagpur	13	768	650	1621500	642	560250
18	Nanded	16	1310	942	2345369	888	774000
19	Nandurbar	6	595	151	395250	140	130500
20	Nashik	15	1384	883	2348418	817	777628
21	Osmanabad	8	622	497	1254750	477	424802
22	Palghar	8	473	125	339750	122	120375
23	Parbhani	9	704	578	1447500	548	477423
24	Pune	13	1377	1046	2713572	943	856844
25	Raigad	15	810	627	1594596	533	470694
26	Ratnagiri	9	846	620	1510354	593	501326
27	Sangli	10	699	604	1614375	539	512150
28	Satara	11	1493	1210	2999297	1227	1049333
29	Sindhudurg	8	431	367	904500	336	289075
30	Solapur	11	1031	795	2125790	722	690140
31	Thane	5	431	231	593974	223	199713
32	Wardha	8	520	466	1128338	460	384505
33	Washim	6	491	416	1036125	387	339819
34	Yavatmal	16	1201	804	1980919	779	671407
TOTAL		351	27868	21201	53994119	19847	17772764

15. SERVICES DELIVERED STATUS: (AS ON 28 FEBRUARY 2022)

District	Block Count	Total GPs	Total No. of KC	Services Plus (1 to 19 Services)	e Gram Soft (1 to 19 Services)	SERVICES CSC B2C	MOL RTS (Services)	Services MOL 420+	Total Services Delivered	GP Average Services Delivered	Rank
Jalna	8	779	617	206205	93644	1379	253	350819	651851	837	1
Beed	11	1031	729	366070	82524	2060	232	218114	668950	649	2
Bhandara	7	541	525	84120	52230	2731	366	148717	311906	577	3
Wardha	8	520	345	187895	27728	1087	154	65975	292417	562	4
Aurangabad	9	868	683	141471	117693	985	272	163564	434751	501	5
Amravati	14	841	607	233037	55541	1934	284	103166	400323	476	6
Chandrapur	15	827	679	81167	77474	2482	343	183388	354921	429	7
Nashik	15	1384	1148	339694	94686	3420	354	109958	549510	397	8
Washim	6	491	354	82600	6379	1140	170	97716	191062	389	9
Nagpur	13	768	646	134613	69652	2498	257	53023	275176	358	10
Latur	10	785	547	127575	43362	1633	186	85964	263009	335	11
Gadchiroli	12	458	438	64897	29905	1878	181	48967	147491	322	12
Yavatmal	16	1201	778	237326	38894	2755	256	78531	375866	313	13
Sindhudurg	8	431	348	30113	34315	2992	52	15049	114080	265	14
Buldhana	13	870	690	42694	47245	3590	268	129180	226485	260	15
Hingoli	5	563	380	48310	11964	774	136	81537	146068	259	16
Parbhani	9	704	409	31543	15874	1455	180	111340	163142	232	17
Osmanabad	8	622	465	36636	26873	1626	184	72604	138535	223	18
Dhule	4	541	470	5016	65115	1246	143	46562	118921	220	19
Gondia	8	547	494	7046	32352	2044	274	67988	112735	206	20
Satara	11	1493	782	28256	164010	5800	219	101586	301027	202	21
Kolhapur	12	1025	680	31373	99135	3290	178	68173	202398	197	22
Ahmednagar	14	1318	889	35947	121385	2149	193	92794	252381	191	23
Pune	13	1377	842	15460	183986	1342	113	62341	263406	191	24
Sangli	10	699	566	10346	95292	1679	68	21137	128881	184	25
Jalgaon	15	1153	868	43811	36681	2936	209	115708	200425	174	26
Palghar	8	473	443	28687	23518	1741	105	16768	80480	170	27
Akola	7	535	274	18822	9190	1617	88	51368	87213	163	28
Nanded	16	1310	785	63389	21921	2012	279	97518	192839	147	29
Nandurbar	6	595	444	15770	16949	1527	96	41777	83541	140	30
Raigad	15	810	523	55675	21937	1894	25	5283	107187	132	31
Solapur	11	1031	767	47101	29779	3258	110	30133	116900	113	32
Thane	5	431	297	20592	5032	573	15	25038	46707	108	33
Ratnagiri	9	846	501	11167	16647	1700	51	6016	46297	55	34
TOTAL	351	27868	20013	2914424	1868912	71227	6294	2967802	8046881		

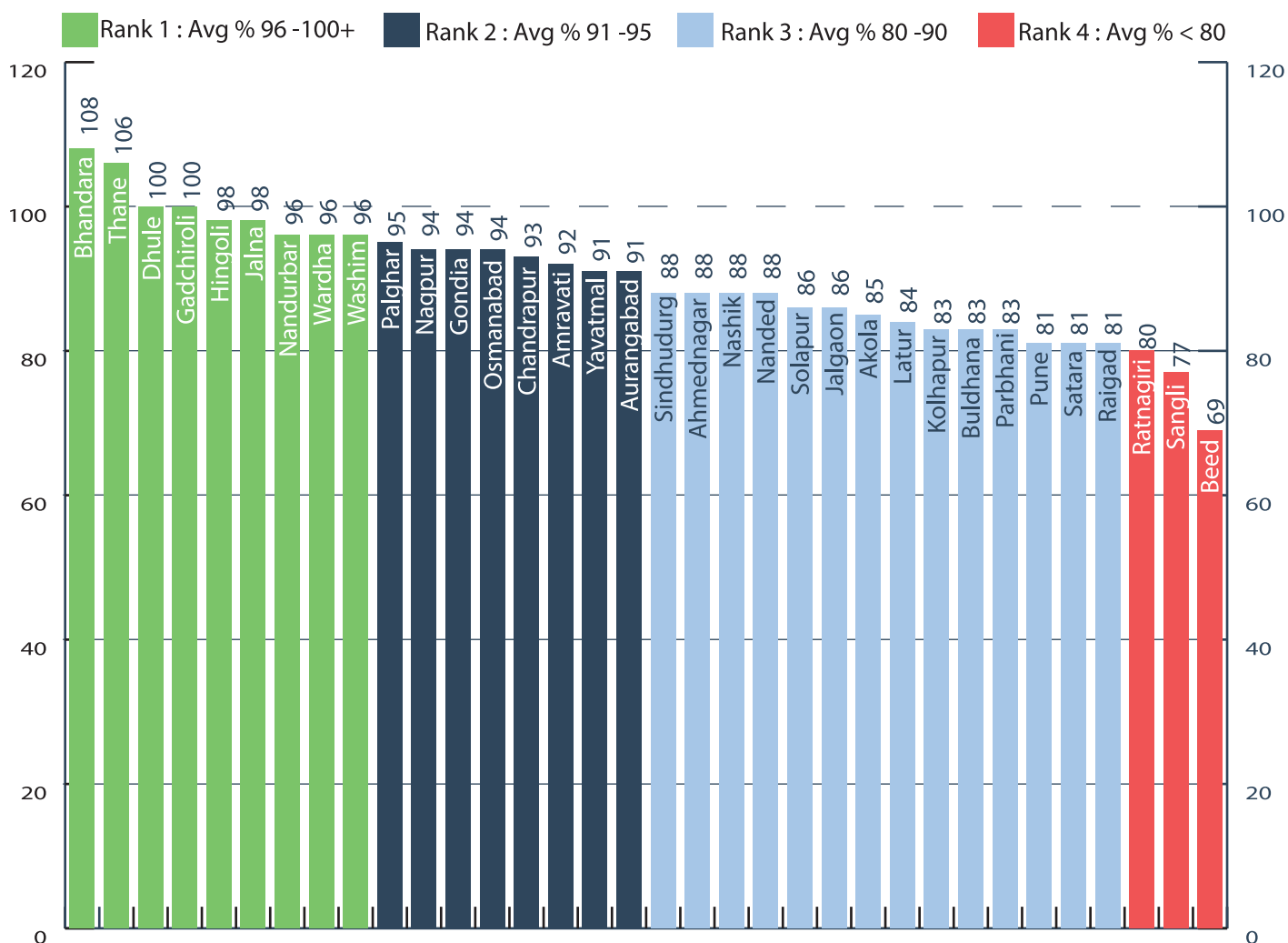
16. CONSOLIDATED RANKING REPORT AS ON 28 FEBRUARY 2022

Consolidated Ranking report can be accessed using Dashboard menu >> Consolidated Ranking report >> where one will be able to see the following report.

Consolidated State Ranking - Based on Data Entry Till - 28 February 2022

District	Total No. of GP	Total No. of ASSK (Allotted)	ASSK KC Total No. of	NIC Applications Total Data Entry	All Services Total Services Delivered	e Gram Soft Total Data Entry	Total of All Modules	Data entry / GP Average	Rank
SANGLI	699	590	566	61485	128881	2828128	3018494	4318	1
KOLHAPUR	1025	736	680	107039	202398	3378092	3687529	3598	2
PUNE	1404	923	842	160733	263406	4486828	4910967	3498	3
BHANDARA	541	529	525	92042	311906	1471240	1875188	3466	4
SINDHUDURG	431	359	348	47521	114080	1325043	1486644	3449	5
NAGPUR	768	657	646	132939	275176	2228444	2636559	3433	6
CHANDRAPUR	828	691	679	81910	354921	2202526	2639357	3188	7
THANE	430	307	297	48081	46707	1154161	1248949	2905	8
SATARA	1496	811	782	124885	301027	2743825	3169737	2119	9
GADCHIROLI	459	440	438	63699	147491	742236	953426	2077	10
RAIGAD	810	547	523	103826	107187	1328484	1539497	1901	11
YAVATMAL	1201	814	778	74951	375866	1745670	2196487	1829	12
PALGHAR	473	458	443	55383	80480	683204	819067	1732	13
AMRAVATI	841	619	607	86732	400323	953519	1440574	1713	14
JALNA	779	646	617	37064	651851	604988	1293903	1661	15
AURANGABAD	867	695	683	64431	434751	839388	1338570	1544	16
AHMEDNAGAR	1318	924	889	91253	252381	1685266	2028900	1539	17
NASHIK	1386	1174	1148	122819	549510	1443238	2115567	1526	18
BULDHANA	871	696	690	46722	226485	1027522	1300729	1493	19
WARDHA	520	350	345	61243	292417	415169	768829	1479	20
BEED	1031	756	729	26603	668950	749996	1445549	1402	21
RATNAGIRI	846	527	501	94548	46297	913805	1054650	1247	22
LATUR	784	558	547	49462	263009	583651	896122	1143	23
SOLAPUR	1029	790	767	72997	116900	897378	1087275	1057	24
WASHIM	491	356	354	14031	191062	302534	507627	1034	25
GONDIA	546	507	494	59474	112735	349778	521987	956	26
OSMANABAD	622	472	465	29770	138535	422925	591230	951	27
NANDURBAR	590	480	444	27612	83541	405756	516909	876	28
AKOLA	535	282	274	33066	87213	343377	463656	867	29
HINGOLI	563	397	380	23858	146068	253347	423273	752	30
JALGAON	1153	887	868	97664	200425	504122	802211	696	31
NANDED	1309	792	785	43999	192839	560536	797374	609	32
DHULE	541	488	470	46326	118921	157525	322772	597	33
PARBHANI	704	423	409	21709	163142	134717	319568	454	34
TOTAL	27891	20681	20013	2305877	8046881	39866418	50219176		

16.1 DISTRICT OVERALL PERFORMANCE RANKS



16.2 TOP 3 PERFORMING DISTRICTS

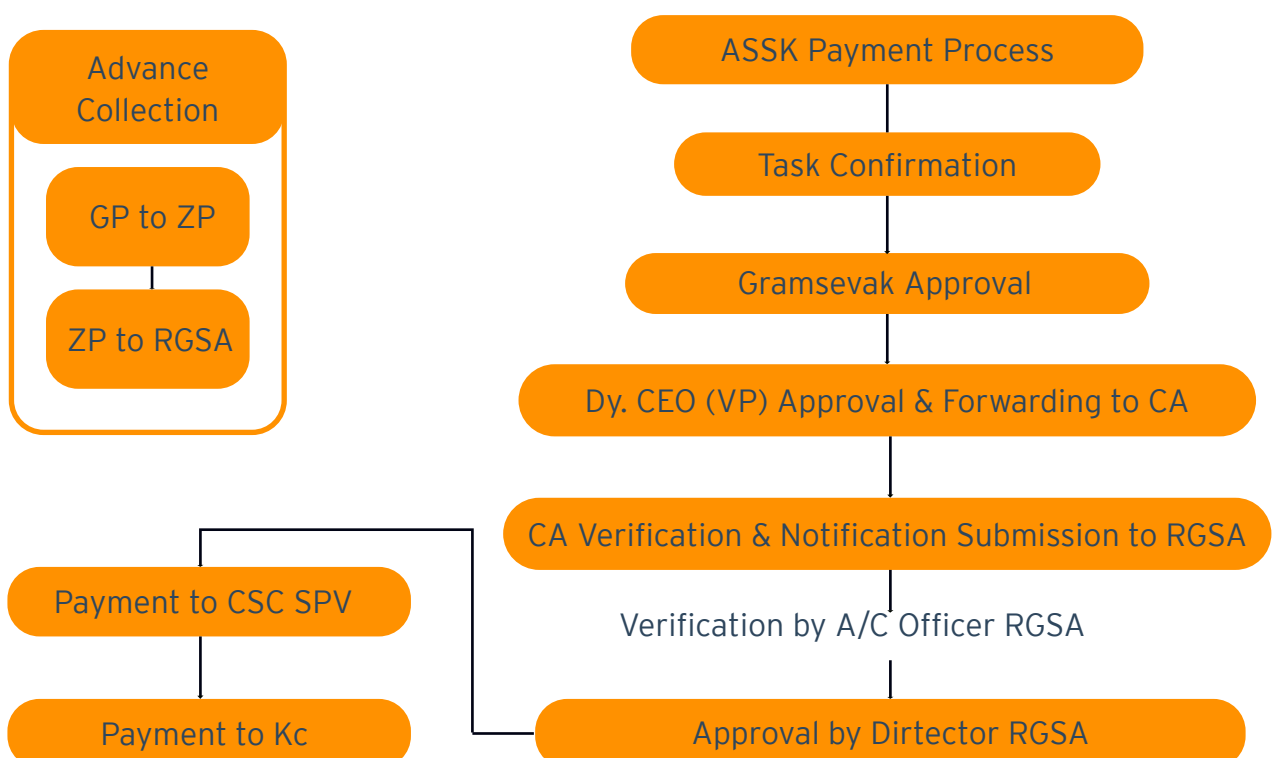


17. PAYMENT PROCESS

In CSC2.0 ASSK project all the payments will be done by GPs and as per directives from RDD this has to be an automated process. CSC 2.0 team has developed an integrated module of invoicing a payments as below

- Invoicing module for the payments to CSC SPV is also part of this ERP system.
- Payment to CSC 2.0 e Panchayat project will do through own resources.
- Payment for first 4 months was received from Gram Panchayat manually deposited in RGPSA account.
- From 1st April 2017 payments forwarded directly by Gramsevak to CSC's account.
- Each Grampanchayat has Saperate logins in ERP Syatem OTP Based Approval is one of the secured features of the application.
- We are in progress of provisioning the Gramsevaks of their particular Gram panchayat an PFMS mode of payment through their Gram Panchayat local bank a/c's.
- Hearing Rights are been provided to the BDO for the deduction carried by the Gramsevak on Kendra Chalak's Payment.
- CEO, Dy. CEO (VP) & BDO will also have a dashboards showing the payment confirmation & pending status of their underlying Districts/Blocks in detailed manner.

From 1st April 2019 payment will be done directly by GP to ZP, ZP to RGSA and RGSA to CSC SPV.



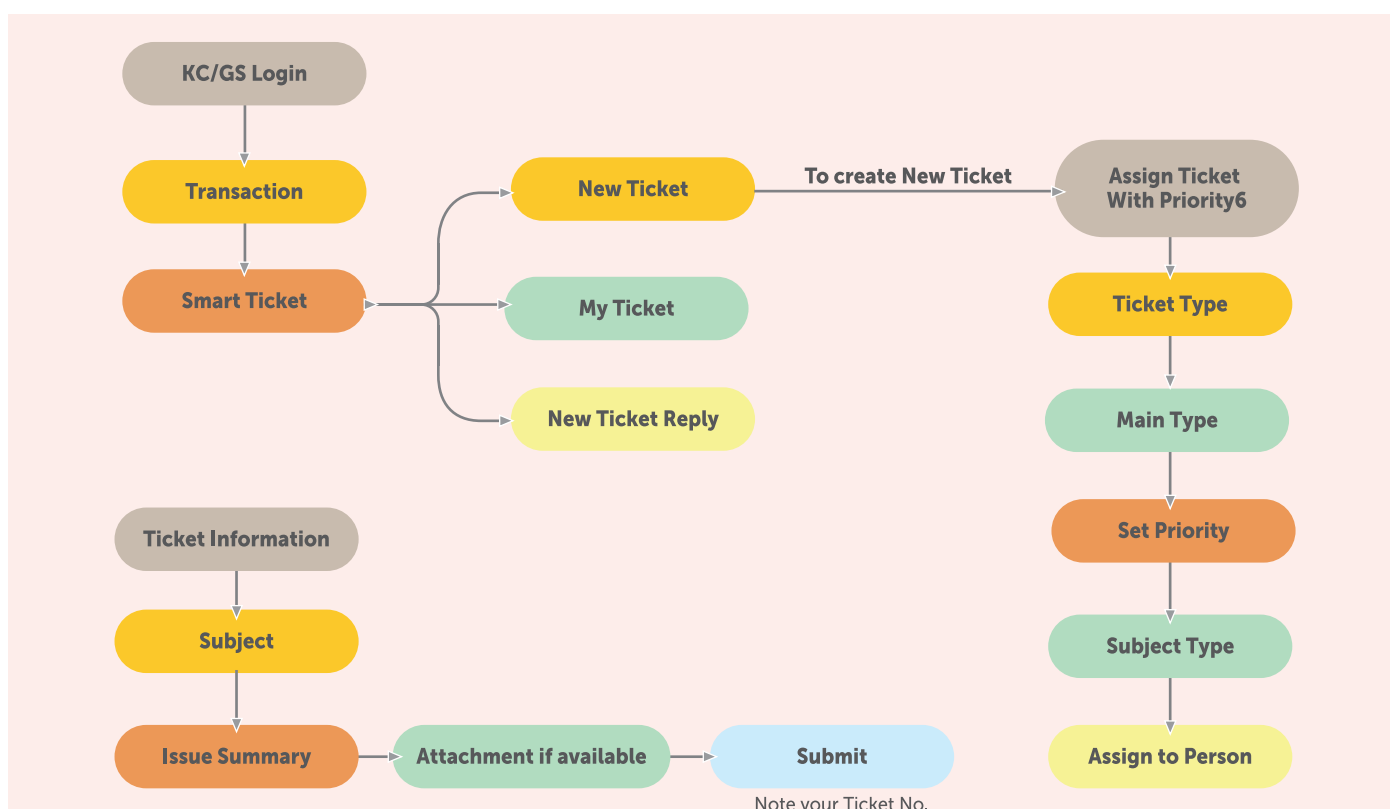
18. IT SUPPORT/ ICT TEAM

IT Support Centre/ ICT Team Activity are divided into 2 parts :

- ASSK Support Centre
- ASSK Technical Support Centre

Sr. No.	ASSK Support Centre	ASSK Technical Support Centre
Stake Holder	Govt. Officers	Govt. Officers
	KC, BM, DM	KC, BM, DM
	CSC 2.0 Project Team	CSC 2.0 Project Team
Operation Details	A dedicated Team of 10 people have been assigned a Toll Free number, and Golden number for Outbound calls.	Support will be given to close the Tickets and address the concerns raised online
	They receive calls / help caller to raise ticket and forward it to the concerned department for necessary action.	Dedicated person will be assigned to each department who will own the activity of his/her department for solving/closing tickets.
	Try to resolve the queries and provide assistance on the call	Daily data integration of NIC and CSC and display on E-gov Connect in real time
	Grievance Support will be given through this support centre.	Payment system monitoring
	Promotion of CSC activities, CSC Business Promotions	This team will be connected through to receive calls from ASSK Support centre only
	General calling like Document upload/ Checklist completion	This team will be connected through to receive calls from ASSK Support centre only
	Outbound and Inbound calling possible through this centre	

18.2 HOW TO RAISE TICKET IN ERP 2.0 (mh.gov2egov.com)



18.3 ACTIVITY GOALS FOR Q4 2021 - 22

1. eGramswaraj-PFMS Integration - Closing, 15th FC Account mapping & Activation (ICICI bank account opening plan and camp FOR 15TH FINANCE COMMISSION)
2. eGramswaraj - Vendor Registration & Approval Process , Creation Of Payment Voucher Transaction. Booking of Deductions with Payment Voucher
3. Service Plus-Reset Password of Kiosk user/to Delivering 1 to 19 Certificates.
4. Citizen Charter - Updating Citizen Feedback
5. Update Current Activities Information on Azadi at 75 Website.
6. Digital Seva Portal- Delivery of G2C, B2C Services.
7. LGD- Mapping of Constituency, Update the Ward Creation & Adding Names in Marathi in Local Government Directory.
8. KC's On-Boarding & KC's Profile Update - Bank Details, Pan Details & JIL and CSC ID Creation, MOL ID Creation
9. Marking of Attendance by KC, Task Confirmation and GS Invoice Completion
10. GP to ZP Payment Collection (RGSA).
11. GPDP 2022-23 Preparation (Budget Info updating in Resource Envelop)
12. Gram Panchayat Employee Account Updating & Padhadhikari Tenure Correction,
13. Complete the eGramsoft Data Entry and Uploading XML File as a GP Wise
14. GP Profile & Basic Amenities data entry for OneGov and Uploading of Photos

19. SUCCESS STORIES

आपले सरकार सेवा केंद्र ग्रामपंचायत कार्यालय मादणी



नमस्कार ,मी नाव दत्ता वसंतराव मेटांगळे आपले सरकार सेवा केंद्र ग्रामपंचायत मादणी ता. मेहकर, जि. बुलडाणा येथील डिजिटल युगात नवीन व गतिशील भारत घडत आहे याची वेळीच जाणीव झाली होती. डिजिटल बदलत्या काळाबरोबर digital व्हावे व गावातील नागरीका skill इंडिया मार्फत digital करण्याचे स्वप्न साकारले .त्यामुळे नोकरी अथवा व्यवसायात या स्पर्धात्मक युगात आपले अस्तित्व टिकवायचे असेल तर बदलत्या काळाबरोबर स्वतःला बदलणे गरजेचे आहे. हे समजून घेऊन संगणकीय क्षेत्रात उतरणाऱ्या वयात करिअर करण्याचा विचार केला. CSC E Governance India Pvt Ltd. म्हणजे ग्रामपंचायत मध्ये आपले सरकार सेवा प्रकल्पात संगणक परिचालक म्हणून कार्यरत झालो.

आपले सरकार सेवा केंद्र व महाराष्ट्र सरकार पुरस्कृत प्रकल्प अंतर्गत २८ नोव्हेंबर २०१६ रोजी ग्रामपंचायत मादणीयेथे संगणक परिचालक म्हणून मी रुजू झालो. ग्रामीण भागातील सर्वसामान्य लोकांसाठी काही तरी करावे या उद्देशाने मला मिळालेली ही संधी होती. ग्रामपंचायत मध्ये शासनाच्या अनेक योजना असतात त्यांचा लाभ खऱ्या अर्थाने लोकांपर्यंत पोहचत नाही या योजनांचा लाभ सर्वसामान्य जनतेला खऱ्या अर्थाने आपले सरकार सेवा केंद्र त्या मार्फत होत आहे. म्हणूनच आज खऱ्या अर्थाने भारत डिजिटल झाला आहे. शासन या एकूण कारभाराचे संगणकीय करणे करण्याचे काम आपले सरकार सेवा केंद्र करीत आहे. जिल्हा तालुका आणि ग्रामपंचायत स्तरावर अनेक ऑनलाईन कामाचे संगणकीकृत करणे तसेच ई-ग्रामपंचायत कार्यालय अंतर्गत प्लान प्लस,ई-ग्रामस्वराज, नॅशनल पंचायत डिरेक्टरी,नॅशनल पंचायत पोर्टल,ई-ग्रामसॉफ्ट इत्यादी साऱ्या ऑनलाईन पोर्टल मध्ये सॉफ्टवेअर माहिती अवगत करणे ग्रामपंचायत द्वारा देण्यात येणारे विविध दाखले/प्रमाणपत्र संगणकीकृत करणे वितरित करणे इत्यादी सारखी कामे आपले सरकार सेवा केंद्र मार्फत केली जातात मी गावातील लोकांना वीज बिलं भरणा,मोबाईल रिचार्ज,डी.टी.एच.रिचार्ज ,बँकेत पैसे,भरणे व काढणे,मिनी स्टेटमेंट काढणे HDFC बँकचे बचत खाते काढणे, A.T.M. सुविधा , शिष्यवृत्ती ऑनलाईन अर्ज,वीज कनेक्शन ऑनलाईन अर्ज, MAHADBT ऑनलाईन अर्ज ,सौर



नवीन पॅनकार्ड/दुरुस्ती,

मा सरपंच ग्रामपंचायत मादणी यांच्या हस्ते Gas वाटप करताना

उर्जा ऑनलाईन अर्ज, विविध ऑनलाईन अर्ज भरणे , पावती वरून आधार कार्ड काढून मिळेल, महसूल विभागाचा विविध प्रमाणपत्रे उत्पन्न प्रमाणपत्र, डोमिसाईल प्रमाणपत्र. नॅशनॅलिटी प्रमाणपत्र, नॉनक्रिमिनल प्रमाणपत्र, जातीचे प्रमाणपत्र शेतकरी प्रमाणपत्र, भूमि-हीन दाखला, तहसीलदार रहिवासी दाखला, ज्येष्ठ नागरिक प्रमाणपत्र, रेशन कार्ड बाबत, सर्व प्रकारचे प्रतिज्ञापत्र, डिजीटल ७/१२ व ८ अ, नवीन मतदान नाव नोंदणी पी.एम.किसान, किसान क्रेडिट कार्ड, आयुष्मान भारत कार्ड, पी.एम.किसान मानधन, पी.एम.श्रम योगी मानधन, किसान ई-स्टोर, ग्रामीण ई-स्टोर, नॅशनल पेंशन योजना, मोटार लोन, रेल्वे तिकीट बुकिंग, पिक विमा भरणा, नवीन LIC पॉलिसी काढणे व LIC प्रीमियम पॉलिसी भरणा, सर्व हेल्थ इन्शुरन्स (कोरोना कवच), सर्व प्रकारचे वाहन इन्शुरन्स, शॉप अॅक्ट लायसन्स, फूड लायसन्स, उद्योग आधार रजिस्ट्रेशन, कोव्हीड लसीकरण प्रमाणपत्र, विविध, त्यामुळे गावातील लोकांना इतर कुठेही जावे लागत नाही, महसूल विभागाचे सर्व अर्ज तसेच संपूर्ण दाखले व योजना लोकांपर्यंत पोहोचल्या जातात. सर्व शेतकरी अडाणी असल्या कारणाने त्यांना मोबाईल ची व digital माहिती समजून सांगितली जाते तसेच शेतकऱ्यांना ई-पिक पाहणी सर्वे करण्यास मदत करणे, प्रधान मंत्री फसल योजनेचे अर्ज भरून त्यांना त्या संदर्भात माहिती देणे व insurance साठी तक्रार करून क्लेम करणे, कोरोना काळात digipay द्वारे निराधार व प्रधानमंत्री सन्मान निधी चे वाटप करण्यात आले. कोव्हीड लसीकरण कॅम्प ऑनलाईन नोंदी करणे असे विविध गावातील कामे करून ग्रामपंचायत उत्पन्न वाढवण्याचा प्रयत्न केला आहे.

अशा विविध सेवा ग्रामपंचायतमध्ये देऊन माझे मानधन व्यतिरिक्त १५ ते २० हजार रुपयापर्यंत माझे मासिक उत्पन्न वाढले आहे, शिष्य-वृत्ती ऑनलाईन अर्ज, वीज कनेक्शन ऑनलाईन अर्ज, MAHADBT ऑनलाईन अर्ज, सौर उर्जा ऑनलाईन अर्ज, विविध ऑनलाईन अर्ज भरणे , पावती वरून आधार कार्ड काढून मिळेल, महसूल विभागाचा विविध प्रमाणपत्रे उत्पन्न प्रमाणपत्र, डोमिसाईल प्रमाणपत्र. नॅशनॅलिटी प्रमाणपत्र, नॉनक्रिमिनल प्रमाणपत्र, जातीचे प्रमाणपत्र शेतकरी प्रमाणपत्र, भूमिहीन दाखला, तहसीलदार रहिवासी दाखला, ज्येष्ठ नागरिक प्रमाणपत्र, रेशन कार्ड बाबत, सर्व प्रकारचे प्रतिज्ञापत्र, डिजीटल ७/१२ व ८ अ, नवीन मतदान नाव नोंदणी पी.एम.किसान, किसान क्रेडिट कार्ड, आयुष्मान भारत कार्ड, पी.एम.किसान मानधन, पी.एम.श्रम योगी मानधन, किसान ई-स्टोर, ग्रामीण ई-स्टोर, नॅशनल पेंशन योजना, मोटार लोन, रेल्वे तिकीट बुकिंग, पिक विमा भरणा, नवीन LIC पॉलिसी काढणे व LIC प्रीमियम पॉलिसी भरणा, सर्व हेल्थ इन्शुरन्स (कोरोना कवच), सर्व प्रकारचे वाहन इन्शुरन्स, शॉप अॅक्ट लायसन्स, फूड लायसन्स, उद्योग आधार रजिस्ट्रेशन, कोव्हीड लसीकरण प्रमाणपत्र, विविध, त्यामुळे गावातील लोकांना इतर कुठेही जावे लागत नाही, महसूल विभागाचे सर्व अर्ज तसेच संपूर्ण दाखले व योजना लोकांपर्यंत पोहोचल्या जातात. सर्व शेतकरी अडाणी असल्या कारणाने त्यांना मोबाईल ची व digital माहिती समजून सांगितली जाते तसेच शेतकऱ्यांना ई-पिक पाहणी सर्वे करण्यास मदत करणे, प्रधान मंत्री फसल योजनेचे अर्ज भरून त्यांना त्या संदर्भात माहिती देणे व insurance साठी तक्रार करून क्लेम करणे, कोरोना काळात digipay द्वारे निराधार व प्रधानमंत्री सन्मान निधीचे वाटप करण्यात आले. कोव्हीड लसीकरण कॅम्प ऑनलाईन नोंदी करणे असे विविध गावातील कामे करून ग्रामपंचायत उत्पन्न वाढवण्याचा प्रयत्न केला आहे. अशा विविध सेवा ग्रामपंचायत मध्ये देऊन माझे मानधन व्यतिरिक्त १५ ते २० हजार रुपयापर्यंत माझे मासिक उत्पन्न वाढले आहे

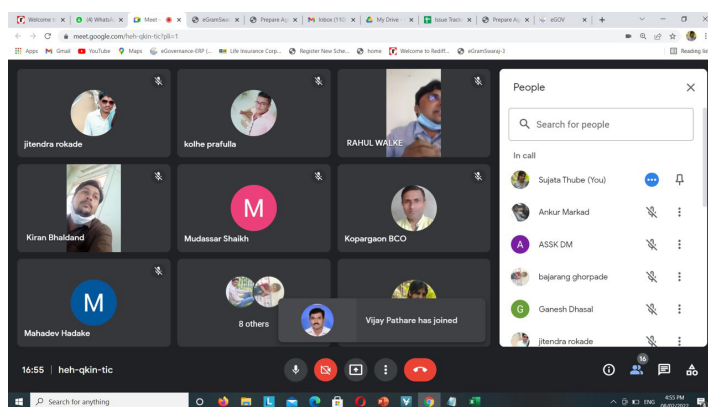
दत्ता मेटागळे

केंद्रचालक आपले सरकार सेवा केंद्र

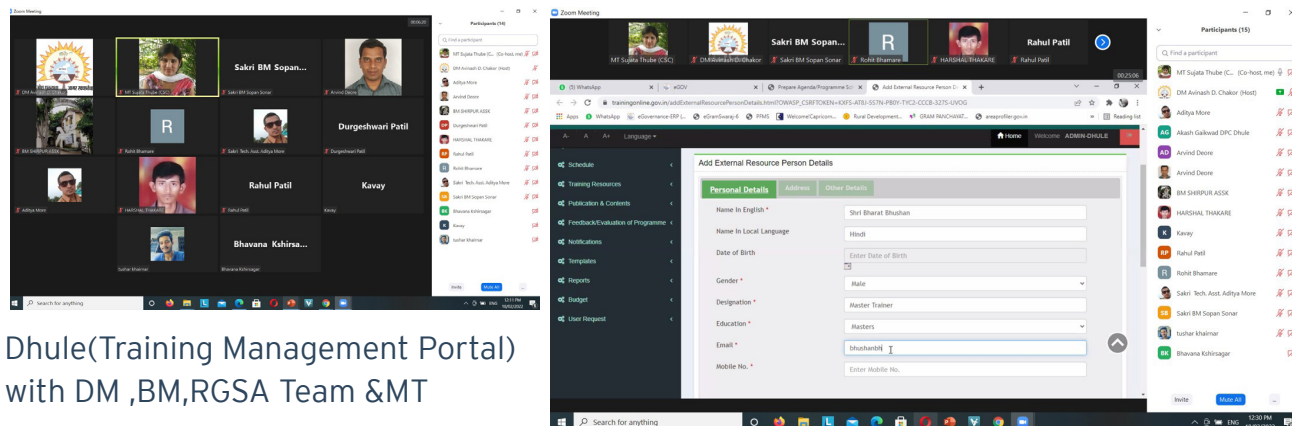
ग्रामपंचायत मादणी ता मेहकर

जि बुलडाणा

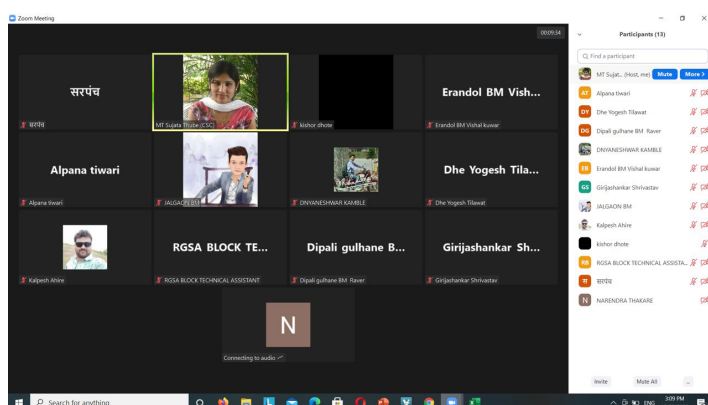
20. PHOTO GALLERY



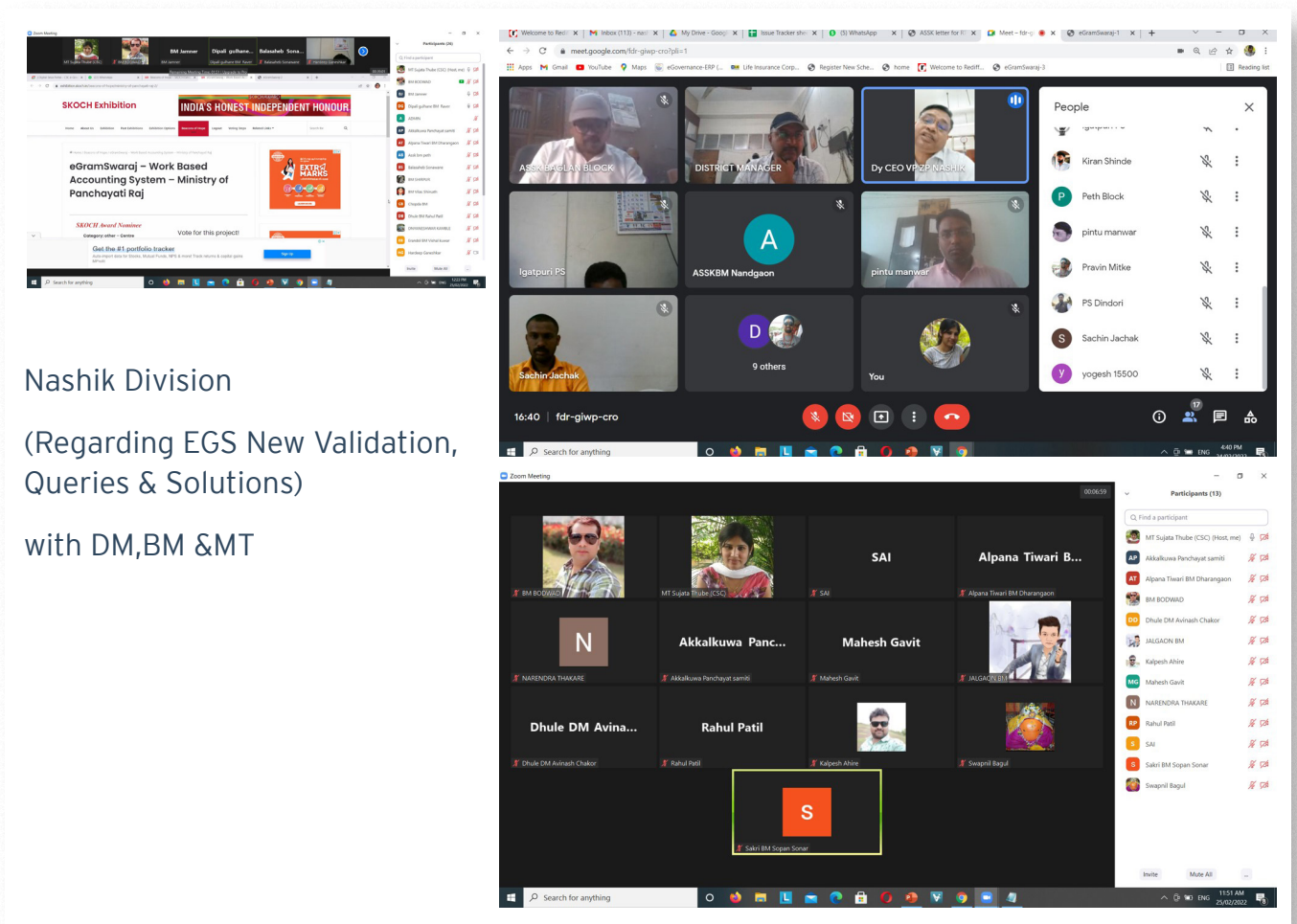
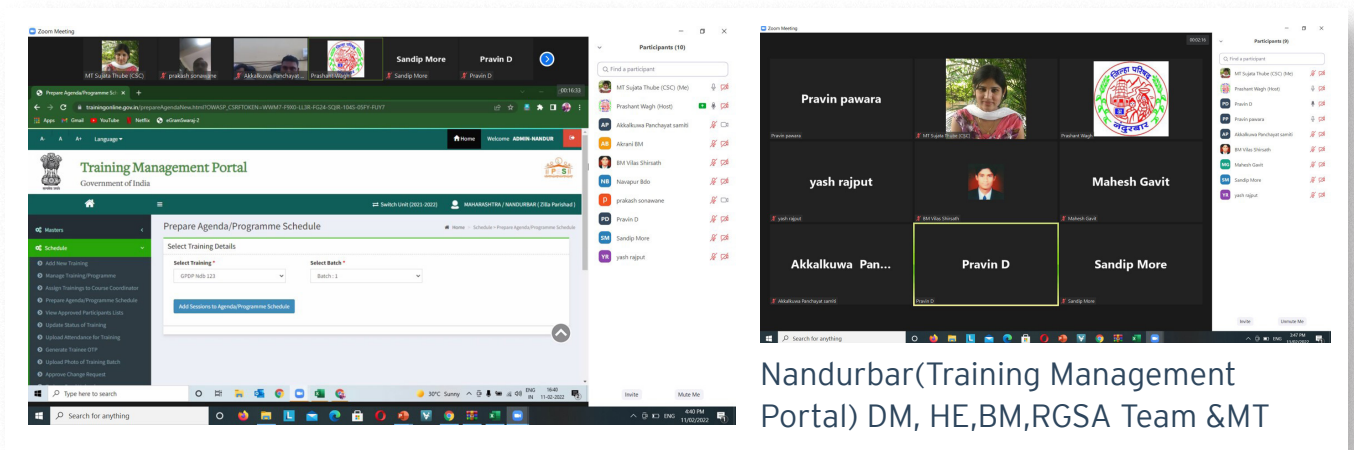
Ahemadnagar (Training Management Portal) with DM ,BM,RGSA Team &MT



Dhule(Training Management Portal) with DM ,BM,RGSA Team &MT



Jalgaon(Training Management Portal) DM ,ADM,BM,RGSA Team &MT



लोकमत

आपले सरकार सेवा केंद्राला दिल्लीच्या चमूची अचानक भेट

लोकमत न्यूज नेटवर्क

पळसगांव (पिपडा) : चिमूर तालुक्यातील ग्रामपंचायतीमधील आपले सरकार सेवा केंद्रात केंद्र चालक योग्य प्रकारे सेवा देतात की नाही, हे जाणून घेण्यासाठी मंगळवारी दिल्ली येथील केंद्रीय चमूने प्रत्यक्ष सावर्ला ग्रामपंचायतीमध्ये आकस्मिक भेट दिली.

केंद्रातील केंद्रीय योजना व राज्यस्तरीय लोकोपयोगी योजना लोकांना देण्याचे काम आपले सरकार सेवा केंद्रातून होते. यामध्ये महसुली सेवा, जातीचे प्रमाणपत्र, उत्पन्न दाखला, अधिवास प्रमाणपत्र, ई-श्रम कार्ड नागरिकांना काढून दिले जाते वा नाही. महसुली सेवा नागरिकांना वेळेवर



ग्रामपंचायतची तपासणी करताना दिल्ली येथील पथक.

मिळतात वा नाही, याबद्दल माहिती घेतली ग्रामपंचायतीमधील अडीअडचणीबद्दल माहिती जाणून घेतली. यावेळी केंद्रीय चमूमध्ये अरुणकुमार मिश्रा, प्रोजेक्ट संचालक वैभव देशपांडे, प्रोजेक्ट मॅनेजर विजय पहेलजाणी, समीर पाटील, आकाश बोरीकर, नीलेश कुंभारे, अंकित

त्यागी यांचा समावेश होता. यावेळी सावर्ला सरपंच स्वप्नील कोडापे, नेटवर्क टेक्निकल विशाल गांपावार, तालुका व्यवस्थापक नंदकिशोर कोराम केंद्रचालक, ज्ञानेश्वर सुरपाम, अरविंद शंभरकर, नीतेश डांगे, ग्रामपंचायत कर्मचारी व सदस्य गण उपस्थित होते.

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संपादक : रा. विठ्ठलसिंग कात्या राजगुरू

नंददुश्मि

केंद्रचालकांनी ऑनलाईन कामे पूर्ण करून ग्रामपंचायत पेपरलेस करा-राजेंद्र पाटील

नंदुरबार (प्रतिनिधी)- ग्रामपंचायत केंद्रचालकांनी आपले ऑनलाईन दसूर त्वरीत करून आपली ग्रामपंचायत पेपरलेस करा असे यावेळी उपमुख्य कार्यकारी अधिकारी राजेंद्र पाटील यांनी सांगितले.

येथील पंचायत समिती स्व.सौ.हेमलताताई वळवी सभागृहात तालुक्यातील ग्रामपंचायत केंद्रचालक यांची आढावा बैठक घेण्यात आली. यावेळी केंद्रचालक जिल्हा समन्वयक

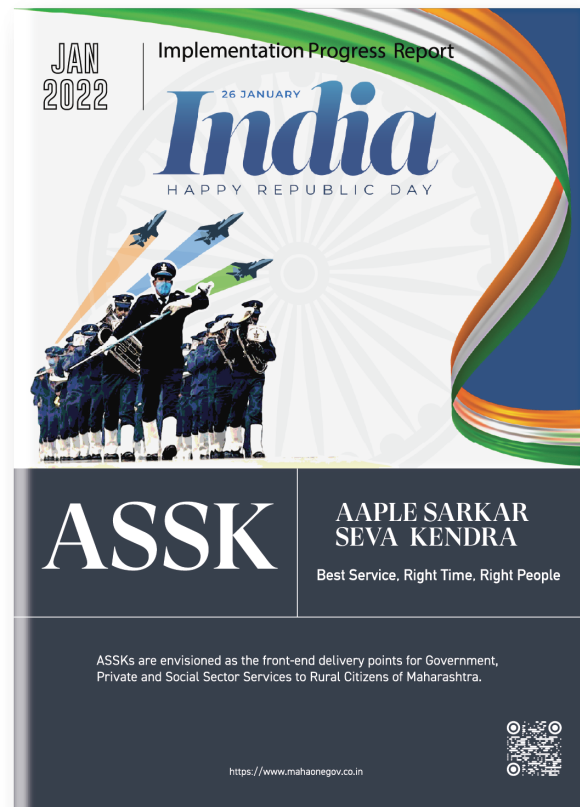
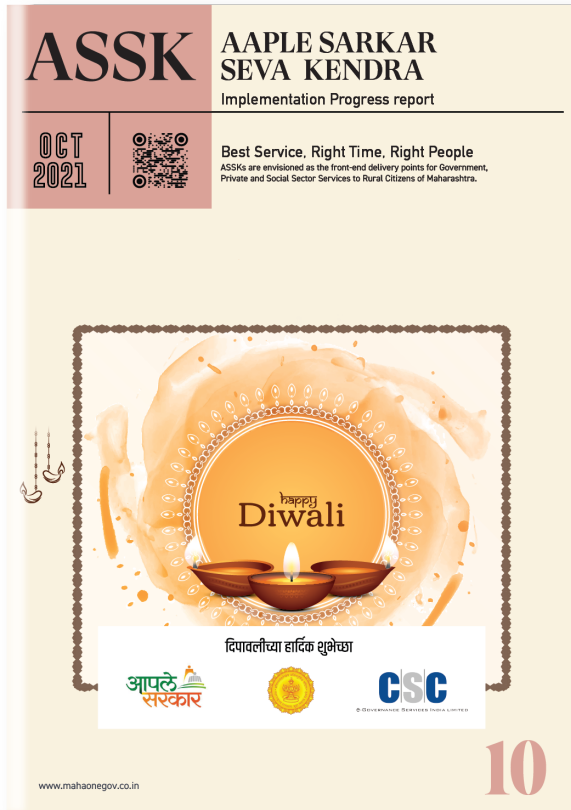


प्रशांत वाघ, तालुका समन्वयक प्रविण धनगर यावेळी उपस्थित होते. केंद्रचालकांनी आपल्या ग्रामपंचायतीमधील पंतपंधान

आवास प्लसची आधार सॅडींग व जॉबकार्ड मॅपिंगचे कामे पूर्ण केले असून नमुना नं. ८ व ९ ऑनलाईन दसूर पूर्ण लवकरात लवकर करून

आपली ग्रामपंचायत पेपरलेस करा असे यावेळी उपमुख्य कार्यकारी अधिकारी राजेंद्र पाटील यांनी सांगितले.

22. OUR PREVIOUS RELEASES



23 AWARDS

Rural development department GOM got Skoch Silver Award for Encroachment regularization project



23.2 E-PANCHAYAT PURASKAR FOR THE YEAR 2017-18

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded third Prize under category-I



2. Gems of Digital India for the year 2017-18.

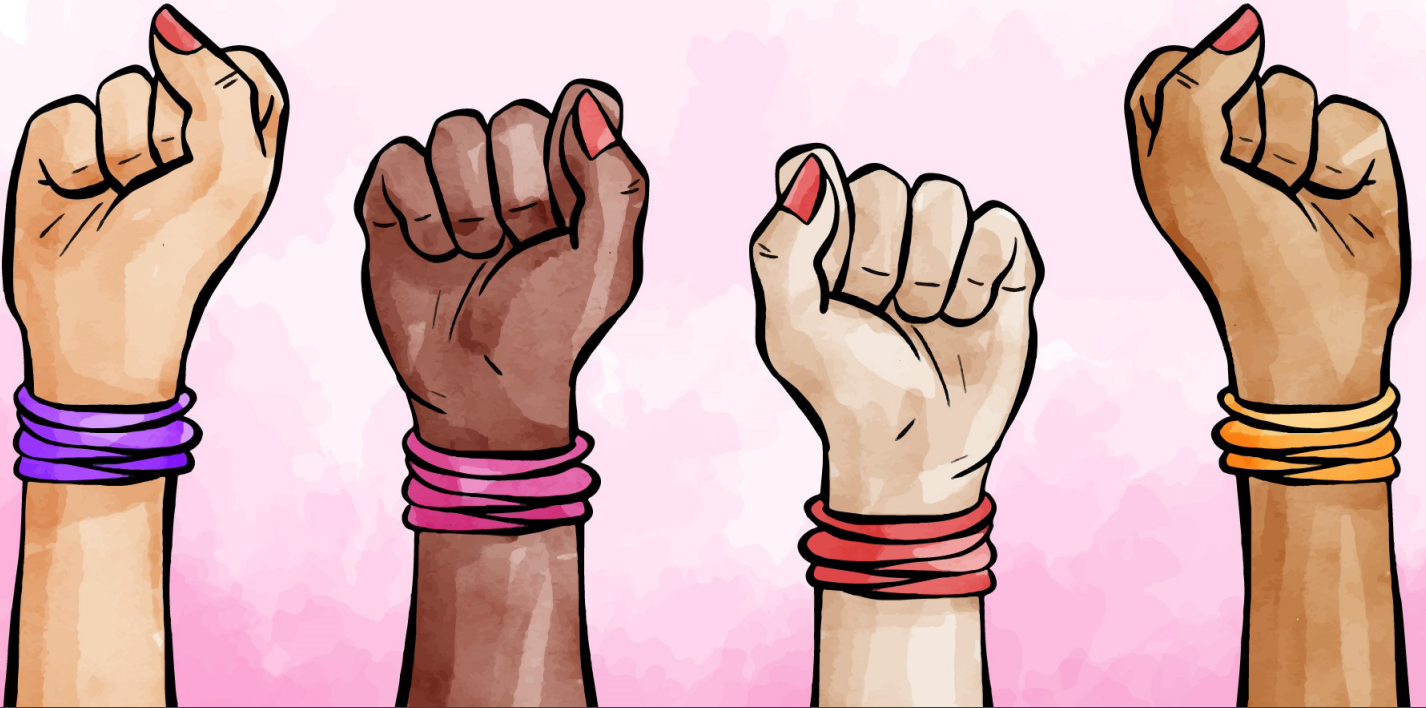


23.3 E-PANCHAYAT PURASKAR FOR THE YEAR 2017-18

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded First Prize under category-I



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Shri Vaibhav Deshpande

Principal Consultant
CSC e-Governance Services India Limited

