



‘मेरी माटी, मेरा देश’

‘माझी माती, माझा देश’



# ASSK

## AAPLE SARKAR SEVA KENDRA

Best Service, Right Time, Right People

AUG  
2023

ASSKs are envisioned as the front-end delivery points for Government,  
Private and Social Sector Services to Rural Citizens of Maharashtra

[www.mahaegram.co.in/](http://www.mahaegram.co.in/)

V1.79



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## FROM HON'BLE BDO



श्री. श्रीकृष्ण सुखदेव इंगळे  
गटविकास अधिकारी (ऊ.श्रे.)  
पंचायत समिती जामनेर.

ग्रामविकास विभागांतर्गत पंचायतराज संस्थांमध्ये जामनेर तालुक्यातील १०६ ग्रामपंचायतींमध्ये आपले सरकार सेवा केंद्र प्रस्तापित आहेत. या केंद्रांच्या माध्यमातून ग्रामपंचायतींच्या कारभारात एकसूत्रता व नियमितता निर्माण झाली आहे, गाव पातळीवर (G2G), नागरिकांना विविध प्रशासकीय विभागांतर्गत लागणारे सर्व दाखले व सेवा, (G2C) इतर व्यवसायिक सेवा, आयुष्यमान भारत, इ श्रम कार्ड , आभा कार्ड, पिक विमा, LPG gas बुकिंग, pm किसान KYC अश्या सर्व शासकीय सेवा. (B2C) सर्व प्रकारच्या बँकिंग व वित्तीय सेवा आपले सरकार सेवा केंद्रांच्या माध्यमातून नागरिकांना नियमित दिल्या जात आहेत.

ग्रामस्तरावर आज्ञादी का अमृत महोत्सव, माझी वसुंधरा, मेरी माती मेरा देश या प्रकारच्या शासनाच्या सामाजिक उपक्रम यशस्वीपणे राबविण्यासाठी आपले सरकार सेवा केंद्रचालक यांची मदत लाभत आहे. ग्रामपंचायतींच्या विकास कामांचे पेमेंट अदायगी कॅश व चेक न करता व्यवहारामध्ये पारदर्शकता आणण्यासाठी आपले सरकार सेवा केंद्र प्रकल्पा अंतर्गत egramswaraj- pfms या ऑन लाईन system चा वापर होत आहे, परिणामी काम करणारे कामगार, ठेकेदार नियमित कामाची पूर्तता करत आहे त्यामुळे सर्वत्र विकास कामे झाल्याचे समाधान नागरिकांना लाभत आहेत,

ग्रामपंचायत कर्मचारी, सरपंच उपसरपंच यांचे दरमहा मानधन सुद्धा आपले सरकार सेवा प्रकल्पा अंतर्गत ERP या ऑनलाईन पोर्टल वरून नियमित होत आहे, तसेच गावात उपलब्ध असलेल्या सर्व सुविधा शासकीय कार्यालये याबाबत सर्व माहिती erp पोर्टल वर उपलब्ध आहे.

ग्रामपंचायती ना लागणाऱ्या आवश्यक वस्तू खरेदी साठी प्रकल्पांतर्गत Gem पोर्टल विकसित करण्यात आले आहे त्याचा फायदा सुद्धा ग्रामपंचायतीला होणार आहे. आपले सरकार सेवा प्रकल्पांतर्गत mahae-gram Citizen Connect मोबाईल अॅप्लिकेशन विकसित करण्यात आलेले आहे त्याद्वारा घरबसल्या नागरिकांना जन्म नोंदीचा दाखला, मृत्यु नोंदीचा दाखला, विवाह नोंदीचा दाखला, दारिद्र्य रेषेखालील दाखला, असेसमेंट उतारा (नमुना ८)इ. दाखले ऑनलाईन काढता येत आहे तसेच या अॅप्लिकेशन मुळे घरपट्टी, पाणीपट्टी बाबत करभरणा सुद्धा नागरिकांना घर बसल्या अदा करता येत आहे त्यामुळे ग्रामपंचायती ची करवसुलीचे प्रमाण वाढले आहे. एकंदरीतच आपले सरकार सेवा केंद्र प्रकल्प ग्राम पातळीवर महत्वाची व अद्वितीय भूमिका पार पाडत आहे, आपले सरकार सेवा केंद्र प्रकल्पाच्या पुढील भावी वाटचालीस शुभेच्छा.

धन्यवाद....

## 2. ACRONYMS



### RDD

Rural Development Department  
Government of Maharashtra



### ASSK

Aaple Sarkar Seva Kendra



### CSC

Common Service Center

### CSC 2.0

Project Name for Implementing  
CSCs at all Gram Panchayat



### KC

Kendra Chalak



### DM

District Manager



### BM

Block Manager



### PM

Project Manager



### PC

Project Coordinator



### TM

Training Manager



### MT

Master Trainer



### H/W Engr

Hardware Engineer



### ERP

Enterprise Resource Planning



### PRI

Panchayati Raj Institutions



### ZP

Zilla Parishad



### BP

Block Panchayat



### GP

Gram Panchayat



### DPMU

District Project  
Management Unit



### SPMU

State Project  
Management Unit



### TDS

Tax Deducted at Source



### GST

Goods and Services Tax

### 3 REVISION HISTORY

| Sr.No | Date                | Version | Description of Change            |
|-------|---------------------|---------|----------------------------------|
| 1     | 15th May 2017       | 1.1     | First released Version           |
| 2     | 31st May 2017       | 1.2     | Second released Version          |
| 3     | 15th June 2017      | 1.3     | Third released Version           |
| 4     | 1st July 2017       | 1.4     | Fourth released Version          |
| 5     | 31st July 2017      | 1.5     | Fifth released Version           |
| 6     | 15th August 2017    | 1.6     | Sixth released Version           |
| 7     | 31st August 2017    | 1.7     | Seventh released Version         |
| 8     | 28th September 2017 | 1.8     | Eighth released Version          |
| 9     | 31st October 2017   | 1.9     | Ninth released Version           |
| 10    | 30th November 2017  | 1.10    | Tenth released Version           |
| 11    | 31st December 2017  | 1.11    | Eleventh released Version        |
| 12    | 31st January 2018   | 1.12    | Twelfth released Version         |
| 13    | 28th February 2018  | 1.13    | Thirteenth released Version      |
| 14    | 31st March 2018     | 1.14    | Fourteenth released Version      |
| 15    | 30th April 2018     | 1.15    | Fifteenth released Version       |
| 16    | 31st May 2018       | 1.16    | Sixteenth released Version       |
| 17    | 30th June 2018      | 1.17    | Seventeenth released Version     |
| 18    | 31st July 2018      | 1.18    | Eighteenth released Version      |
| 19    | 31st August 2018    | 1.19    | Nineteenth released Version      |
| 20    | 30th September 2018 | 1.20    | Twentieth released Version       |
| 21    | 31st October 2018   | 1.21    | Twenty-First released Version    |
| 22    | 30th November 2018  | 1.22    | Twenty -Second released Version  |
| 23    | 31st December 2018  | 1.23    | Twenty-Third released Version    |
| 24    | 31st January 2019   | 1.24    | Twenty-fourth released Version   |
| 25    | 28th February 2019  | 1.25    | Twenty-fifth released Version    |
| 26    | 31st March 2019     | 1.26    | Twenty-sixth released Version    |
| 27    | 30th April 2019     | 1.27    | Twenty-seventh released Version  |
| 28    | 31st May 2019       | 1.28    | Twenty - eighth released Version |
| 29    | 30th June 2019      | 1.29    | Twenty - Ninth released Version  |
| 30    | 31st July 2019      | 1.30    | Thirtieth - released Version     |

| Sr.No | Date                | Version | Description of Change             |
|-------|---------------------|---------|-----------------------------------|
| 31    | 31st August 2019    | 1.31    | Thirty - First released Version   |
| 32    | 30th September 2019 | 1.32    | Thirty - Second released Version  |
| 33    | 31st October 2019   | 1.33    | Thirty - Third released Version   |
| 34    | 30th November 2019  | 1.34    | Thirty - Fourth released Version  |
| 35    | 31st December 2019  | 1.35    | Thirty - Fifth released Version   |
| 36    | 31st January 2020   | 1.36    | Thirty - Sixth released Version   |
| 37    | 29th February 2020  | 1.37    | Thirty - Seventh released Version |
| 38    | 31st March 2020     | 1.38    | Thirty - Eighth released Version  |
| 39    | 30th April 2020     | 1.39    | Thirty - Ninth released Version   |
| 40    | 31st May 2020       | 1.40    | Fortieth - released Version       |
| 41    | 30th June 2020      | 1.41    | Forty - First released Version    |
| 42    | 31st July 2020      | 1.42    | Forty - Second released Version   |
| 43    | 31st August 2020    | 1.43    | Forty - Third released Version    |
| 44    | 30th September 2020 | 1.44    | Forty - Fourth released Version   |
| 45    | 31st October 2020   | 1.45    | Forty - Fifth released Version    |
| 46    | 30th November 2020  | 1.46    | Forty - Sixth released Version    |
| 47    | 31st December 2020  | 1.47    | Forty - Seventh released Version  |
| 48    | 31st January 2021   | 1.48    | Forty - Eighth released Version   |
| 49    | 28th February 2021  | 1.49    | Forty - Ninth released Version    |
| 50    | 31st March 2021     | 1.50    | Fiftieth - released Version       |
| 51    | 30th April 2021     | 1.51    | Fifty - First released Version    |
| 52    | 31st May 2021       | 1.52    | Fifty - Second released Version   |
| 53    | 30th June 2021      | 1.53    | Fifty - Third released Version    |
| 54    | 31st July 2021      | 1.54    | Fifty - Fourth released Version   |
| 55    | 31st August 2021    | 1.55    | Fifty - Fifth released Version    |
| 56    | 30th September 2021 | 1.56    | Fifty - Sixth released Version    |
| 57    | 31st October 2021   | 1.57    | Fifty - Seventh released Version  |
| 58    | 30th November 2021  | 1.58    | Fifty - Eighth released Version   |
| 59    | 31st December 2021  | 1.59    | Fifty - ninth released Version    |
| 60    | 31st January 2022   | 1.60    | Sixtieth released Version         |

| Sr.No | Date                       | Version | Description of Change           |
|-------|----------------------------|---------|---------------------------------|
| 61    | 28th February 2022         | 1.61    | Sixty - First released Version  |
| 62    | 31st March 2022            | 1.62    | Sixty - Second released Version |
| 63    | 30th April 2022            | 1.63    | Sixty-third released version    |
| 64    | 31 st May 2022             | 1.64    | Sixty-fourth released version   |
| 65    | 30 th June 2022            | 1.65    | Sixty-five released version     |
| 66    | 31 th July 2022            | 1.66    | Sixty-six released version      |
| 67    | 31st August 2022           | 1.67    | Sixty-seven released version    |
| 68    | 30 th Sep 2022             | 1.68    | Sixty-eight released version    |
| 69    | 31 st Oct 2022             | 1.69    | Sixty-nine released version     |
| 70    | 30 th Nov 2022             | 1.70    | Seventy released version        |
| 71    | 31 st Dec 2022             | 1.71    | Seventy One released version    |
| 72    | 31 st Jan 2023             | 1.72    | Seventy-Two released version    |
| 73    | 28th Feb 2023              | 1.73    | Seventy-Three released version  |
| 74    | 31 st March 2023           | 1.74    | Seventy-Four released version   |
| 75    | 30th April 2023            | 1.75    | Seventy-Five released version   |
| 76    | 31th May 2023              | 1.76    | Seventy-Six released version    |
| 77    | 30 th June 2023            | 1.77    | Seventy-Seven released version  |
| 78    | 31 <sup>st</sup> July 2023 | 1.78    | Seventy-Eight released version  |
| 79    | 31 <sup>st</sup> Aug 2023  | 1.79    | Seventy-Nine released version   |

## 4. ABOUT CSC 2.0 (AAPLE SARKAR SEVA KENDRA)

### DOORSTEP DELIVERY OF G2C, G2G, G2B, B2C SERVICES TO RURAL POPULATION, DIGITIZATION OF GRAM PANCHAYAT RECORDS - A STEP TOWARDS PAPERLESS GOVERNANCE.

e-PRI (Panchayati Raj Institution) project under the Bharat Nirman National e Governance Plan is one of the Mission Mode Projects declared by Ministry of Panchayati Raj, Government of India to strengthen the Panchayati Raj Institutions by making their working more transparent and by stream-lining their working.

The project envisages delivering a range of G2C, G2G and B2C services, thereby serving the rural population at their doorstep. Accordingly, Rural Development Department, Government of Maharashtra appointed CSC e-Governance Services India Limited (CSC SPV) - a Company under DeITY, Govt. of India as the implementing agency to conceive, operationalize, rollout and monitor the implementation of Common Service Centers Scheme (CSCs) in all the Gram Panchayats under the branding of Aaple Sarkar Seva Kendra (ASSK) in Maharashtra through ICT enabled front-end rural service delivery points (single window) established within the Gram Panchayat.

### 4.1 PROJECT OBJECTIVES

- Provide accessible and efficient citizen services (G2G, G2C, and B2C) to the rural population and to facilitate e-governance activities in Gram Panchayats in order to make them efficient, accountable and transparent.
- Strengthen the Panchayati Raj Institutions by stream-lining their working, making them more transparent and requiring 'less-paper' in their functioning.
- Ensuring Timely, Efficient and Transparent delivery of Public Services through single window system at the door step of villagers.
- Making available the required information on centralized integrated database, so as to implement Government schemes efficiently and effectively at grass-root level.
- Data digitization of all records of the village.
- Provide various kinds of MIS to Government functionaries for planning and policy formulation.

## SERVICES AT THE DOORSTEP OF THE CITIZEN (SINGLE WINDOW SOLUTION)



**APPLE SARKAR  
SEVA KENDRA**



**Education  
Services**



**Other Dept.  
Services**



**Financial Inclusion**



**Training Services**



**G2G  
Services**



**CSC - G2C, B2C  
Services**



**ePRI  
Services**



All ASSKs are recognized as CSC centres

B2C, G2C AND G2G services at ASSK

Village Panchyat as SP for Financial Inclusion

Selected Services are available in offline mode

## 4.2 Project Initiation Details

- CSC submitted proposal for initiation of CSC2.0 Project in Maharashtra to Rural Development Department on 21/04/2016
- After several rounds of discussions and negotiations, RDD accepted the proposal and completed all the associated formalities for the project initiation.
- Rural Development Department, Govt. Of Maharashtra issued a GR dated 11-8-2016
- Agreement was signed for the project initiation on 22nd Nov 2016 between RDD / DIT, Govt. of Maharashtra and CSC SPV
- Project started on 1st December 2016

## 4.3 Project Stakeholders

- The primary stakeholders of this project are the rural citizens of the 27861 Gram Panchayats, 351 Block Panchayats, 34 Zilla Panchayats, Rural Development Department, other departments, officials at various levels, MoPR-Govt. of India, the host of business enterprises offering B2C services and the Kendra Chalaks (Village Level Entrepreneurs rendering services at Village Level through ASSK Centers).

## 4.4 Project Implementation Team

Project Implementation Agency: CSC E-Governance Services India Limited

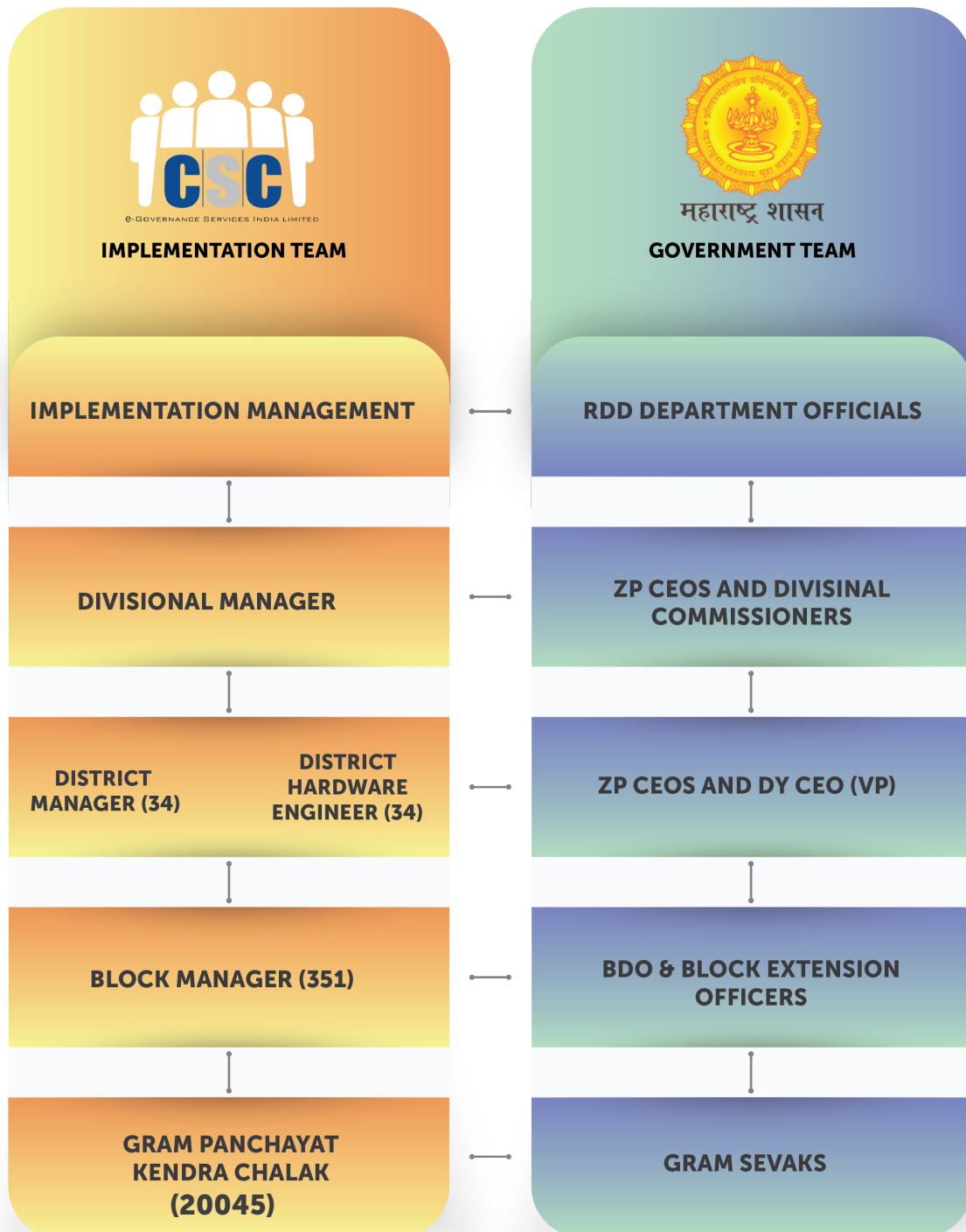
### **RDD Project Cell**

- Add.Chief Sec. RDD
- Dy.Sec. RDD
- Section Officer RDD
- SPMU
- Technical and Administrative Support staff at RDD

### **ASSK Approved Centres and Process to Set up ASSK**

- RDD finalized the criteria for the selection of ASSKs/Common Service Centres in the respective Gram Panchayats.
- RDD mailed the data of approved centres for 34 districts to CSC
- CSC's MIS team mapped the GPs against LGD codes and created the database for RDD on approved centers.
- Process for revising List (Sudharit Yadi): Process for updating the list of GPs is in progress on an-going basis.

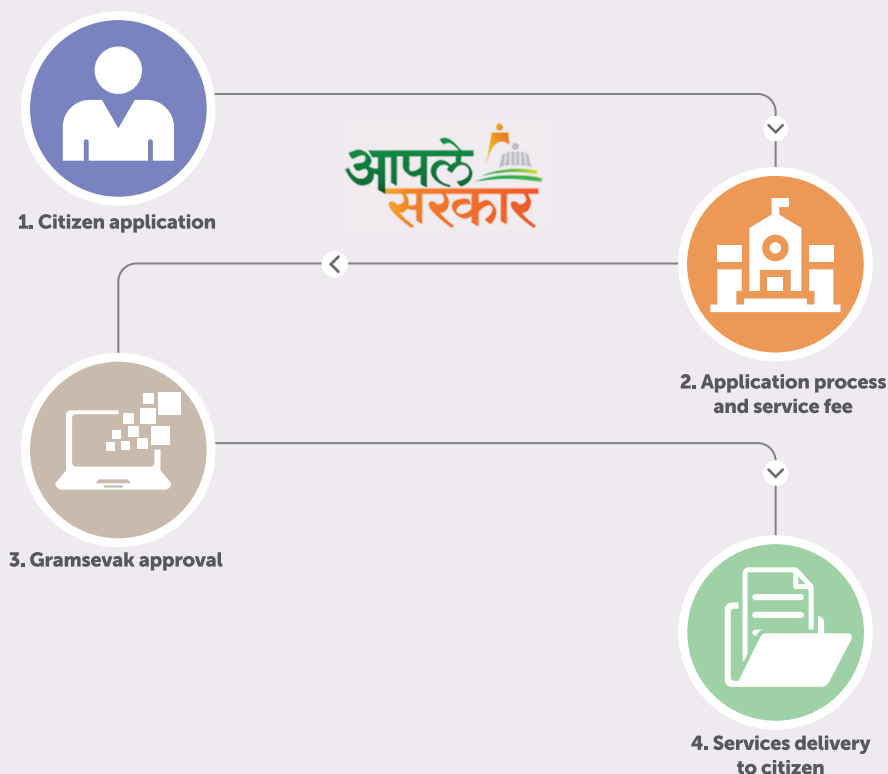
## AAPLE SARKAR SEVA KENDRA (ASSK) PROJECT IMPLEMENTATION TEAM



## 4.5 Scope of activities under ASSK Project

- Develop and implement comprehensive software covering all the activities of the Gram Panchayat, which will generate reports and MIS that GPs need to submit to RDD and MoPR periodically.
- Digitization of records, data entry updating & maintenance of 1 to 33 registers of Gram Panchayats.
- Data entry and usage of Govt. of India sponsored software - 11 NIC applications.
- Render 07 Services Under Right to Services Act and 13 Self Declarations
- Roll out user-charges-based G2C and B2C Services which will make ASSK enterprise economically viable.
- Ensure sustenance of the project through implementation support, management support, software support, monitoring and evaluation.
- RDD to provide policy support through appropriate government instruments.
- Develop and implement comprehensive Mobile Application for tracking all the activities of the implementation team and which will display reports and MIS.

### SERVICE DELIVERY PROCESS AT ASSK



## 5 PROJECT PROGRESS

### Quick Updates

- KCs on board count - 20,045 BMs On board Count- 351, DMs on board Count - 34 and 34 H/w Engineers.
- First version of payment system Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.
- Second version of payment system Launched in April 2019 by Hon'ble Principal Secretary, RDD.
- E-Gram soft Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.
- Govt. of Maharashtra's Farm Loan Waiver scheme - CSMSSY started in Maharashtra in the last week of July 2017. ASSK - KC received biometric devices for registration of beneficiaries after 28th July 2017. No. of beneficiary forms registered by ASSK-KCs up to 15th September 2017 - 24,80,451
- 100% Gram Panchayats have entered GPDP Plans and approved in Plan Plus for FY 2016-17 2017-18, 2018-19, 2019-20, 2021-22 , 2022-23 and 2023-24 gpdp 98 % plan complete online, remaining in process.
- Data Collection of Elected Representatives (Sarpanch & Upsarpanch) is Completed and Disbursement of Sarpanch , Upsarpanch Payments started since July 2019.
- GP Employee Payment System implemented and payments disbursed for April 2018 to June 2023. July 2023 payment process is ongoing
- GPDP Gram Sabha Data Entry and Action Plans Data Entry for FY 2023-24 is ongoing.
- CSC physical verification (QC) and GIS Mapping using Mobile App is Progressing towards 100%.
- Successfully implemented ASMITA program for beneficiary girls in ZP schools through ASSK Team.
- Integration of Priasoft& PFMS Started for 14th FC as well as 15 FC is in Progress.
- Implementation of m-Action Soft initiated in Maharashtra For 2017-18, 2018-19, 2019-20, 2020-21 , 2021-22 & 2022-23.
- Encroachment Regularization Process - Data Entry and Regularization process is phase one implemented.

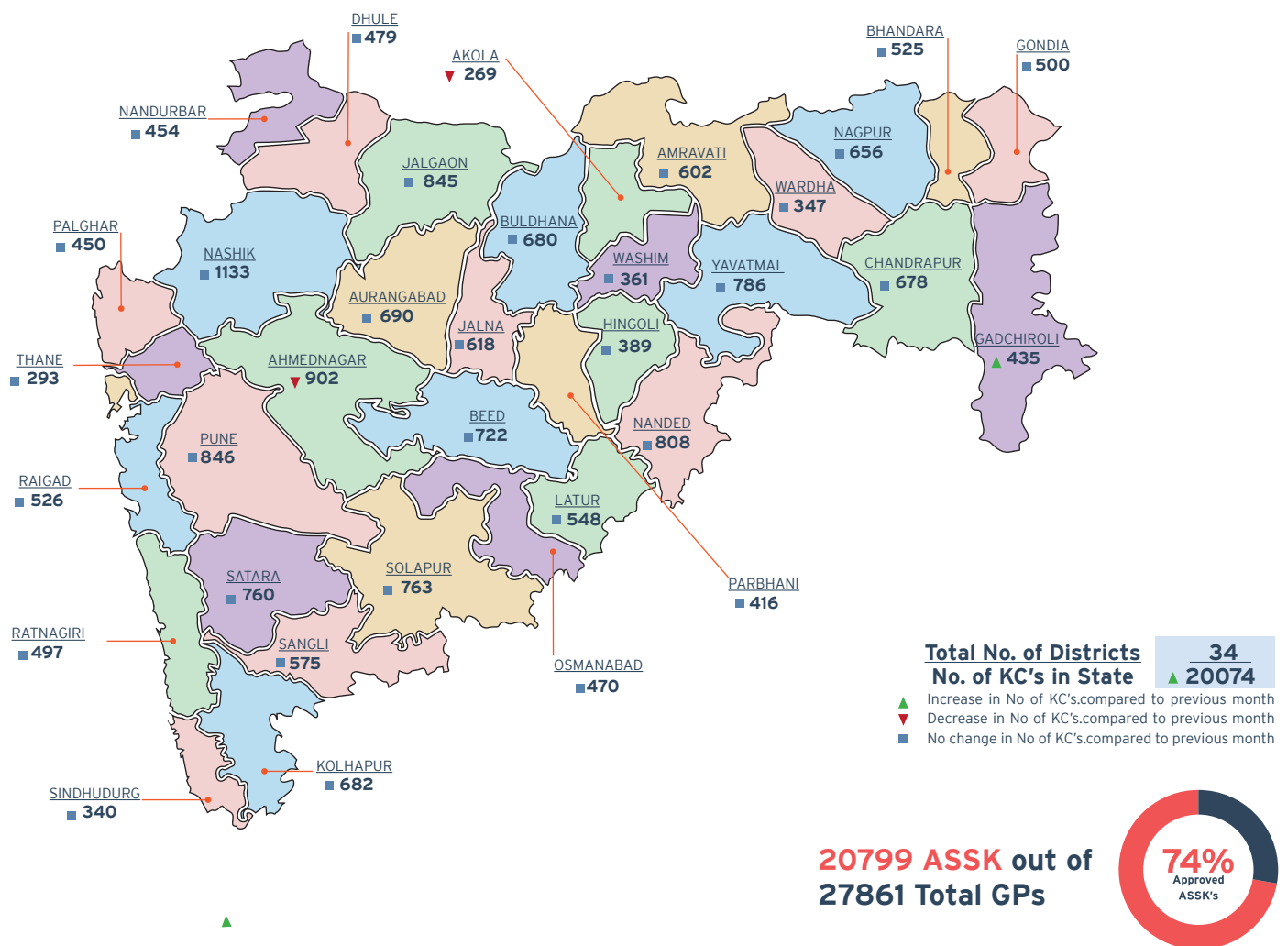
## 6 DEPARTMENT-WISE G2C SERVICES COUNT

| DEPARTMENTS   | NO OF SERVICES | DEPARTMENTS  | NO OF SERVICES |
|---|----------------|--|----------------|
| 1. Agriculture  | 11             | 26. Maharashtra Jeevan Pradhikaran   | 2              |
| 2. Agriculture Department   | 15             | 27. Maharashtra Pollution Control Board  | 4              |
| 3. Department Of Animal Husbandry & Dairy                                 | 10             | 28. Medical Education And Drug Department - AYUSH                                    | 7              |
| 4. Department Of Co-Operation, Marketing And Textiles                     | 5              | 29. Medical Education And Drug Department - DMER                                     | 7              |
| 5. Department Of Fisheries  | 6              | 30. Medical Education And Drug Department  | 6              |
| 6. Department Of Registration & Stamps (IGR)                              | 15             | 31. Minority Development Department  | 1              |
| 7. Directorate Of Govt. Printing And Stationary                           | 4              | 32. Municipal Corporation Of Greater Mumbai  | 12             |
| 8. Energy - Maharashtra State Electricity                                 | 3              | 33. Nagpur Municipal Corporation   | 2              |
| 9. Distribution Co. Ltd.  | 3              | 34. Public Health Department   | 4              |
| 10. Energy Department   | 13             | 35. Revenue Department   | 16             |
| 11. Entertainment Duty Finance Department                                 | 1              | 36. Rural Development And Panchayat Raj Department                                   | 13             |
| 12. (Directorate Of Insurance) Finance Department                         | 7              | 37. School Education And Sports Department   | 17             |
| 13. Sales Tax Department Services Food & Public Distribution System (PDS) | 1              | 38. Skill Development And Entrepreneurship Department                                | 2              |
| 14. Forest Department   | 10             | 39. Social Justice And Special Assistance Department                                 | 10             |
| 15. Ground Water Surveys And Development Agency (GSDA)                    | 3              | 40. Tourism And Cultural Affairs - Directorate Of Archives                           | 7              |
| 16. Higher And Technical Education Department                             | 15             | 41. Tourism And Cultural Affairs - Gazetteers Department                             | 1              |
| 17. Home Department   | 7              | 42. Tourism And Cultural Affairs Department  | 3              |
| 18. Maharashtra Maritime Board Housing Department - MHADA                 | 12             | 43. Tourism And Cultural Affairs Department - MTDC                                   | 4              |
| 19. Housing Department - Mumbai Building Repairs And Reconstruction Board | 4              | 44. Tourism And Cultural Affairs Department - P L Deshpande Maharashtra Kala Academy | 2              |
| 20. Housing Department - Slum Rehabilitation Authority                    | 4              | 45. Tourism And Cultural Affairs Department - Stage Performances Scrutiny Board      | 3              |
| 21. Industries Department   | 10             | 46. Transport Department   | 14             |
| 22. Labour Department   | 39             | 47. Tribal Development Department  | 5              |
| 23. Land Record Department  | 23             | 48. Urban Development Department   | 15             |
| 24. Law And Judiciary Department  | 3              | 49. Water Resources Department   | 10             |
| 25. Maharashtra Indl. Devp. Corp.   | 7              | 50. Women And Child Development Dept.  | 12             |
|   |                | <b>Grand Total</b>   | <b>420</b>     |

## 7 CSC 2.0 MH STATE ASSK CENTER STATUS

As on 31<sup>st</sup> Aug 2023 CSC 2.0 ASSK project has 20,045 Kendra Chalaks on-board in Maharashtra who are rendering services to the rural citizens across Maharashtra. Approximately, 96.45 Grampanchayats are covered by the KCs. The process of on-boarding KCs is a continuous one since there is a regular churn of KCs.v

### 7.1 COVERAGE MAP OF GRAM PANCHAYATS:



### 7.2 COVERAGE OF GRAM PANCHAYATS:

Aaple Sarkar Seva Kendra - Total Grampanchayats In Maharashtra are 27861. Where GOM have approved **20799** ASSK - Centers. We have On-boarded **20,045** Kendra Chalak's in Maharashtra. We have covered almost all the Grampanchayats of Maharashtra, where we are Delivering Services at **97.05%** Grampanchayats of Maharashtra.

| District   | Block Count | Total GPs | Approved ASSK's | Number. Of KC's | Individual Centre | Cluster Centre | By Clusters Covered Grampanchayats | Total Covered Grampanchayats | Total | % Of GP Coverage |
|------------|-------------|-----------|-----------------|-----------------|-------------------|----------------|------------------------------------|------------------------------|-------|------------------|
| Ahmednagar | 14          | 1318      | 931             | 902             | 566               | 365            | 751                                | 1318                         | 1318  | 96               |
| Akola      | 7           | 535       | 283             | 269             | 56                | 227            | 479                                | 535                          | 535   | 95               |
| Amravati   | 14          | 841       | 625             | 602             | 419               | 206            | 421                                | 841                          | 841   | 96               |
| Aurangabad | 9           | 868       | 701             | 690             | 547               | 154            | 317                                | 868                          | 868   | 98               |
| Beed       | 11          | 1031      | 756             | 722             | 513               | 243            | 518                                | 1031                         | 1031  | 95               |
| Bhandara   | 7           | 541       | 529             | 525             | 517               | 12             | 24                                 | 541                          | 541   | 99               |
| Buldhana   | 13          | 871       | 699             | 680             | 553               | 146            | 316                                | 871                          | 871   | 97               |
| Chandrapur | 15          | 825       | 693             | 678             | 564               | 126            | 261                                | 825                          | 825   | 97               |
| Dhule      | 4           | 541       | 495             | 479             | 448               | 47             | 93                                 | 541                          | 541   | 96               |
| Gadchiroli | 12          | 459       | 440             | 435             | 424               | 16             | 32                                 | 459                          | 459   | 98               |
| Gondia     | 8           | 546       | 511             | 500             | 470               | 41             | 75                                 | 546                          | 546   | 97               |
| Hingoli    | 5           | 563       | 397             | 389             | 249               | 148            | 314                                | 563                          | 563   | 97               |
| Jalgaon    | 15          | 1153      | 893             | 845             | 660               | 233            | 491                                | 1153                         | 1153  | 94               |
| Jalna      | 8           | 778       | 647             | 618             | 468               | 179            | 310                                | 778                          | 778   | 95               |
| Kolhapur   | 12          | 1025      | 736             | 682             | 499               | 237            | 526                                | 1025                         | 1025  | 92               |
| Latur      | 10          | 785       | 558             | 548             | 303               | 255            | 482                                | 785                          | 785   | 98               |
| Nagpur     | 13          | 768       | 658             | 656             | 548               | 110            | 220                                | 768                          | 768   | 99               |
| Nanded     | 16          | 1310      | 815             | 808             | 421               | 394            | 888                                | 1310                         | 1310  | 99               |
| Nandurbar  | 6           | 595       | 481             | 454             | 377               | 104            | 218                                | 595                          | 595   | 94               |
| Nashik     | 15          | 1385      | 1174            | 1133            | 974               | 200            | 410                                | 1385                         | 1385  | 96               |
| Osmanabad  | 8           | 622       | 480             | 470             | 351               | 129            | 271                                | 622                          | 622   | 97               |
| Palghar    | 8           | 473       | 458             | 450             | 443               | 15             | 30                                 | 473                          | 473   | 98               |
| Parbhani   | 9           | 703       | 425             | 416             | 207               | 218            | 496                                | 703                          | 703   | 97               |
| Pune       | 13          | 1384      | 934             | 846             | 623               | 310            | 756                                | 1384                         | 1384  | 90               |
| Raigad     | 15          | 810       | 547             | 526             | 341               | 206            | 469                                | 810                          | 810   | 96               |
| Ratnagiri  | 9           | 846       | 527             | 497             | 292               | 235            | 554                                | 846                          | 846   | 94               |
| Sangli     | 10          | 699       | 594             | 575             | 495               | 99             | 204                                | 699                          | 699   | 96               |
| Satara     | 11          | 1494      | 813             | 760             | 362               | 451            | 1131                               | 1494                         | 1494  | 93               |
| Sindhudurg | 8           | 431       | 359             | 340             | 286               | 73             | 145                                | 431                          | 431   | 94               |
| Solapur    | 11          | 1019      | 789             | 763             | 553               | 233            | 468                                | 1019                         | 1019  | 96               |
| Thane      | 5           | 430       | 307             | 293             | 214               | 93             | 216                                | 430                          | 430   | 95               |
| Wardha     | 8           | 520       | 364             | 347             | 216               | 148            | 304                                | 520                          | 520   | 95               |
| Washim     | 6           | 491       | 366             | 361             | 245               | 121            | 246                                | 491                          | 491   | 98.              |
| Yavatmal   | 16          | 1201      | 814             | 786             | 461               | 353            | 740                                | 1201                         | 1201  | 96               |
| TOTAL      | 351         | 27861     | 20799           | 20045           | 14665             | 6127           | 13176                              | 27861                        | 27861 |                  |

### 7.3 CSC - ID CREATED FOR ASSK - ASSK - KENDRA CHALAK'S

| District   | ASSK's Approved | On boarded NO OF KC | KC On boarding Status (%) | Total No. of CSC and Ref. ID Created | Pending CSC ID Creation | CSC ID Created-Status (%) | MOL Services ID Activation (%) |
|------------|-----------------|---------------------|---------------------------|--------------------------------------|-------------------------|---------------------------|--------------------------------|
| Ahmednagar | 931             | 902                 | 97                        | 858                                  | 44                      | 95.12                     | 85.87                          |
| Akola      | 283             | 269                 | 95                        | 266                                  | 3                       | 98.88                     | 92.51                          |
| Amravati   | 625             | 602                 | 96                        | 596                                  | 6                       | 99.00                     | 96.46                          |
| Aurangabad | 701             | 690                 | 98                        | 671                                  | 19                      | 97.25                     | 89.40                          |
| Beed       | 756             | 722                 | 96                        | 715                                  | 7                       | 99.03                     | 89.40                          |
| Bhandara   | 529             | 525                 | 99                        | 522                                  | 3                       | 99.43                     | 98.85                          |
| Buldhana   | 699             | 680                 | 97                        | 668                                  | 12                      | 98.24                     | 89.46                          |
| Chandrapur | 693             | 678                 | 98                        | 672                                  | 6                       | 99.12                     | 91.80                          |
| Dhule      | 495             | 479                 | 97                        | 473                                  | 6                       | 98.75                     | 93.32                          |
| Gadchiroli | 440             | 435                 | 99                        | 430                                  | 5                       | 98.85                     | 90.37                          |
| Gondia     | 511             | 500                 | 98                        | 492                                  | 8                       | 98.40                     | 96.13                          |
| Hingoli    | 397             | 389                 | 98                        | 383                                  | 6                       | 98.46                     | 82.59                          |
| Jalgaon    | 893             | 845                 | 95                        | 815                                  | 30                      | 96.45                     | 96.01                          |
| Jalna      | 647             | 618                 | 96                        | 606                                  | 12                      | 98.06                     | 93.99                          |
| Kolhapur   | 736             | 682                 | 93                        | 661                                  | 21                      | 96.92                     | 85.80                          |
| Latur      | 558             | 548                 | 98                        | 536                                  | 12                      | 97.81                     | 90.24                          |
| Nagpur     | 658             | 656                 | 100                       | 649                                  | 7                       | 98.93                     | 95.42                          |
| Nanded     | 815             | 808                 | 99                        | 799                                  | 9                       | 98.89                     | 91.42                          |
| Nandurbar  | 481             | 454                 | 94                        | 450                                  | 4                       | 99.12                     | 95.35                          |
| Nashik     | 1174            | 1133                | 97                        | 1093                                 | 40                      | 96.47                     | 86.51                          |
| Osmanabad  | 480             | 470                 | 98                        | 458                                  | 12                      | 97.45                     | 94.71                          |
| Palghar    | 458             | 450                 | 98                        | 430                                  | 20                      | 95.56                     | 85.92                          |
| Parbhani   | 425             | 416                 | 98                        | 407                                  | 9                       | 97.84                     | 85.92                          |
| Pune       | 934             | 846                 | 91                        | 799                                  | 47                      | 94.44                     | 78.60                          |
| Raigad     | 547             | 526                 | 96                        | 504                                  | 22                      | 95.82                     | 75.55                          |
| Ratnagiri  | 527             | 497                 | 94                        | 469                                  | 28                      | 94.37                     | 82.00                          |
| Sangli     | 594             | 575                 | 97                        | 544                                  | 31                      | 94.61                     | 89.17                          |
| Satara     | 813             | 760                 | 93                        | 733                                  | 27                      | 96.45                     | 94.62                          |
| Sindhudurg | 359             | 340                 | 95                        | 321                                  | 19                      | 94.41                     | 96.02                          |
| Solapur    | 789             | 763                 | 97                        | 752                                  | 11                      | 98.56                     | 96.05                          |
| Thane      | 307             | 293                 | 95                        | 280                                  | 13                      | 95.56                     | 87.36                          |
| Wardha     | 364             | 347                 | 95                        | 344                                  | 3                       | 99.14                     | 99.71                          |
| Washim     | 366             | 361                 | 99                        | 359                                  | 2                       | 99.45                     | 97.75                          |
| Yavatmal   | 814             | 786                 | 97                        | 782                                  | 4                       | 99.49                     | 96.13                          |
|            | 20799           | 20045               |                           | 19537                                | 508                     |                           |                                |

## 8. TRAINING AND CAPACITY BUILDING

- RDD & CSC use Train-the-Trainer model for application training to users from the HQ to the Gram Panchayat.
- First level training is conducted for District Managers at a central location by Training Manager and Master Trainers.
- These Master Trainers conduct next level training of all applications to Govt. Officers, Block Managers & Kendra Chalak (KC) in a phased manner.
- In order to keep their requisite technical knowledge up-to-date and also for ensuring constant familiarity of all applications, continuous training programs are provided to KCs through defined training calendar, which is tracked online.
- To enhance the management skill set and team work amongst the project management team for supervising training workshops of the team, Personality & Emotional Intelligence Development Workshops has been conducted in the system.
- To expedite the training process, e-Learning Management System is utilized, This ensures availability of learning content 24x7, thus supporting Continuous Training
- Online PDF manuals and printed copy of the manuals is made available for continuous learning of KCs.
- 3 Orientation Programs for selected DMs and BMs have been held at YASHADA Pune till date.

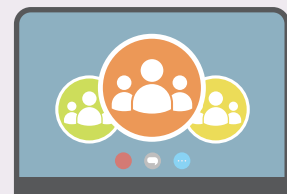
### Method:

The choice of method for transferring and exchanging knowledge will depend on the audience and the message. However, it is also worth noting, that knowledge is most effectively exchanged when using multiple methods.



#### 1. Train the Trainer Method:

This method is very useful in transforming skills and knowledge. Skills/Knowledge exchange is preferable to knowledge transfer since a two-way flow of information can lead to an ongoing dialogue between knowledge producers and users and create learning opportunities for both groups.



#### 2. Grouping of ASSK Members

Grouping of people with common interests who interact regularly to share knowledge - is one interactive delivery method that effectively initiates and sustains collaboration among a diverse group of individuals.

#### Grouping of ASSK Team Members:

- Project Manager
- SPMU and State Level Govt. Officials
- District Manager
- Dy. CEO and Account Officer
- Block Manager
- BDO, ABDO, TPO
- Kendra Chalak
- Gramsevak, Sarpanch
- Technical Support Executive
- Other Department Officials
- Account Executive
- HR Executive

## 8.1 DETAILS OF TRAINING/WORKSHOP ORGANIZED BY CSC SPV

| DATE                              | SUBJECT  | ATTENDING   |
|-----------------------------------|--|---|
| 1. 28th Nov to 30th Nov 2019      | ASSK Project Implementation Review Meeting   | ASSK Project Implementation Review Meeting Conducted in presence of Honble Principal Secretary and RDD Officials.   |
| 2. 17th and 18th Jan 2020         | PM, DM, and BM Review Meeting at Pune  | Review Conducted about all NIC application,eGramsoft, Payment collection, Service Delivery,Smart Ticket Status and 7th Economic Survey.   |
| 3. 19th May 2020                  | PM, DM, and MT Review Meeting on Zoom VC   | Review Conducted about all NIC application,e-Gramsoft, Outstanding Payment collection, CSC Service Delivery,CSC Activity Services   |
| 4. 19th May 2020                  | PM, DM, and MT Review Meeting on Zoom VC   | Review Conducted about all NIC application,e-Gramsoft, Outstanding Payment collection, CSC Service Delivery,CSC Activity Services   |
| 5. 24th June 2020                 | PM's, HW,DM and MT Review Meeting on Zoom VC   | Review Conducted about e-Gramsoft Offline Application, eGramsoft Data entry Reflection, New Patch File  |
| 6. 25th Sept 2020                 | PM's, HW,DM and MT Review Meeting on Zoom VC   | Review Conducted about Outstanding Payment, CSC Id and MOL Services, e-Gramsoft Offline Application, eGramsoft Data entry Reflection,Swamitava Namuna 8 Drone survey ,eGramswaraj Application |
| 7. 29th DEC 2020                  | PM's, DHE,AHE and MT Review Meeting on Zoom VC   | Review Conducted on eGramsoft Application and Uploading XML File,Printer Consumables,hardware and ERP Tickets   |
| 8. 23rd Feb 2021 to 26th Feb 2021 | Training and Certification PM's, DM's,ADM and MT at Pratham Arora Center for Education, Aurangabad | TISPRI Certification (Orientation & Assessment) Program of State Level Master Resource Person   |
| 9. 22 March 2021 to 25 March 2021 | Training and Certification DM's, ADM and MT at Krushi Vidnyan Kendra, Baramat                      | TISPRI Certification (Orientation & Assessment) Program of State Level Master Resource Person. .  |
| 10. 19th May 2021                 | Training of ALL DM's,ADM PM's and MT on ZOOM VC  | Training on Digipay,Insurance and Covid-19 app by CSC team  |
| 11. 27th May 2021                 | Review of DyCEO ALL DM's,ADM PM's and MT on ZOOM VC  | Review and Training on PFMS integration,eGramswaraj, CSC Services,Pyament collection, GST and TDS   |
| 12. 16th June2021                 | Review Meeting of DM, ADM, MT and PM On ZOOM VC  | Review On Resource Project Status,PFMS DSC Integration,Resource bank account opening, New GP to ZP collection and Old outstanding, Training and meeting upload status                         |

| DATE                        | SUBJECT  | ATTENDING   |
|-----------------------------|--|---|
| 13. 22nd June 2021          | Discussion and Review of Hon. Add. Chief Secretary (RDD), CEO,DM,PM, Implementation Team On ZOOM VC        | Discussion and Review on Year book/Day book closing and DSC Registration of Checker Maker at all Layers (GP, PS and Zp)                                       |
| 14. 15th and 16th July 2021 | Training of DM,MT and PM With NIC and MOPR on ZOOM VC  | Training of GP Profile,Planning, Reporting,Accounting(DSC Management,Vendor Management and FTO Management)  |
| 15. 28th July 2021          | Discussion and Review of DM,MT and HE on ZOOM VC   | Discussion and Review on Data entry for ONE GOV Page and MSEB Google Form,Resources project attendance, data entry for GST Project,ZP and PS PFMS integration |
| 16. 6th August 2021         | Discussion and Training With DM,MT and PM  | Discussion and Training of Year Book Closing for ZP and PS.   |
| 17. 9th August 2021         | Meeting and Training with Dy.CEO, DM,PM RDD Team and MT  | Training and Meeting of Citizen Charter and Rashtragaan Activity  |
| 18. 01 September 2021       | Training Meeting EGS Closing and PFMS  | VC Review Meeting in the presence of DM, HE,BM & MT   |
| 19. 02 September 2021       | Topics GP Profile, Panchayat Charter, Indiaat75.   | Zoom VC Training Meeting in the presence of DM,HE & BM on topics  |
| 20. 02 September 2021       | EGS GP Profile, Panchayat Charter, Indiaat75.  | Zoom VC Training Meeting in the presence of DM,HE & BM on topics.   |
| 21. 02 September 2021       | EGS GP Profile, Panchayat Charter, Indiaat75.  | Zoom VC Training Meeting in the presence of BM, KC on topics.   |
| 22. 02 September 2021       | Training Meeting EGS Closing and PFMS  | Training Meeting in the presence of DM, HE,BM & MT  |
| 23. 02 September 2021       | Training Meeting EGS Closing and PFMS  | Training Meeting in the presence of DM, HE,BM & MT  |
| 24. 02 September 2021       | Training Meeting EGS Closing and PFMS  | Training Meeting in the presence of DM, HE,BM & MT  |
| 25. 03 September 2021       | Training Meeting EGS Closing and PFMS  | Training With Bdo EVOP Sarpacnh ,GS,BM,MT   |
| 26. 03 September 2021       | EGS Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload | Review Meeting All DMs and PM,HE,MT   |
| 27. 06 September 2021       | Training Meeting EGS Closing and Issues  | Training Meeting with DM,EVOP, BM , MT  |
| 28. 07 September 2021       | Training Meeting EGS Transfer & Deduction  | Training Meeting withDyceo sir ,CAFO Sir, PS Account Officers,Dm,PM,Swami sir   |

| DATE                  | SUBJECT   | ATTENDING   |
|-----------------------|---|---|
| 29. 15 September 2021 | EGS GP Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload | Google Meet Review Meeting in the presence of DM,ADM,HE,BM & MT on topics |
| 30. 16 September 2021 | EGS Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload    | Zoom VC Review Meeting in the presence of DM, HE,BM & MT                  |
| 31. 17 September 2021 | ERP Onboarding and Payment issue  | Meeting With All Dms and PM   |
| 32. 17 September 2021 | EGSGP Profile, Panchayat Charter, Indiaat75.  | Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT           |
| 33. 18 September 2021 | ERP Onboarding and Payment issue  | Review Meeting All DMs and PM,HE,MT                                       |
| 34. 20 September 2021 | EGS Transfer & Deduction  | Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT           |
| 35. 21 September 2021 | EGS Transfer & Deduction  | Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT           |
| 36. 22 September 2021 | EGS Transfer & Deduction  | Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT           |
| 37. 24 September 2021 | EGS Transfer & Deduction  | Zoom VC Training Meeting with DM,CAFO Sir, PS Account Officers, BM        |
| 38. 28 September 2021 | EGS Transfer & Deduction  | Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT           |
| 39. 29 September 2021 | EGS Transfer & Deduction  | Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT           |
| 40. 18 October 2021   | Divisional review meeting, at Nagpur, Jilha parishad ZP   | Review meeting in the presence of PM, DM, HE, BM, MT                      |
| 41. 20 October 2021   | Divisional review meeting at Amravati, Jilha parishad ZP  | Review meeting in the presence of PM, DM, HE, BM, MT                      |
| 42. 27 October 2021   | Divisional review meeting at Nashik, Jilha Parishad.  | Review meeting in the presence of PM, DM, HE, BM, MT                      |
| 43. 8 November 2021   | Divisional review meeting at Latur, Jilha Parishad.   | Review meeting in the presence of PM, DM, HE, BM, MT                      |
| 44. 16 November 2021  | Divisional review meeting at Jalna, Jilha Parishad.   | Review meeting in the presence of PM, DM, HE, BM, MT                      |
| 45. 19 November2021   | Divisional review meeting at Thane, Jilha Parishad.   | Review meeting in the presence of PM, DM, HE, BM, MT                      |
| 46. 09 December 2021  | Division Aurangabad review meeting Online   | Review meeting in the presence of PM, DM, HE, MT                          |
|                       |   |   |

| DATE                  | SUBJECT   | ATTENDING  |
|-----------------------|---|--|
| 47. 21 December 2021  | Division Nagpur review meeting Online                       | Review meeting in the presence of PM, DM, HE, MT   |
| 48. 22 December 2021  | Division Amravati review meeting Online                     | Review meeting in the presence of PM, DM, HE, MT   |
| 49. 27 December 2021  | Division Latur review meeting Online                        | Review meeting in the presence of PM, DM, HE, MT   |
| 50. 06 January 2022   | Maha One Gov  | Review meeting in the presence of PM, DM, HE, BM, MT   |
| 51. 17 January 2022   | Cultural Activity Survey                                    | Training in the presence of PM, DM, HE, BM, MT   |
| 52. 19 January 2022   | Training in the presence of PM, DM, RGSA Team, MT           | Training in the presence of PM, DM, RGSA Team, MT  |
| 53. 25 February 2022  | Divisional review meeting At Palghar, Jilha Parishad.       | RGSA Review meeting in the presence of CEO, Dy CEO   |
| 54. 13 May 2022       | Thane ZP HOD Training                                       | EGS Training with Dy Ceo and All Dept.HODs   |
| 55. 27 July 2022      | Nagpur Zilha Parishad Meeting                               | Review meeting in the presence of PM, DM, HE, BM, MT   |
| 56. 22 September 2022 | Maha eGram Inauguration                                     | Chinchvad, Pune, Maharashtra   |
| 57. 22 December 2022  | National Level Orientation Workshop Thematic Panchayat plan | MoPR Team Govt.Of India , NIC Team, Director of SIRD, Project Director RGSA, Dyceos, DMs, MTs      |
| 58. 17 Jan 2023       | ASSK Review Meeting State Level                             | Attending Project Head, PMs , DMs, MTs, HEs.   |
| 59. 5 Feb 2023        | State Level Orientation workshop                            | Attending Hon'ble Ac's Sir Project Director RGSA, CEOs, PDs, Commissioners DY CEOs, PMs, DMs.      |
| 60. 10 march 2023     | State Level ASSK Review Meeting At Pune                     | Review Meeting in presence of Project Head , Project Managers , DMs , MTs , Technical Team and HEs |
| 61. 16 March 2023     | ASSK Konkan Division Level Meeting Panvel                   | Review Meeting with Project Manager , DMs, Bms, HEs and MT.  |
| 62. 20 March 2023     | Conducted Divisional Meeting At Aurangabad                  | Review meeting in the presence of PM, DMs, HE, BMs, MT   |
| 63. 21 March 2023\    | Conducted Divisional Meeting At Nashik                      | Review meeting in the presence of PM, DMs, HE, BMs, MT   |
| 64. 28 March 2023     | Conducted Divisional Meeting At Solapur                     | Review meeting in the presence of PM, DMs, HE, BMs, MT   |

\*For Old Training Details Kindly Visit <https://mh.gov2egov.com>

| DATE             | SUBJECT                                  | ATTENDING  |
|------------------|--|--|
| 65 20 April 2023 | State Level ASSK Review Meeting At Pune- | Review Meeting in presence of Project Head , Project Managers , DMs , MTs , Technical Team and HEs |
| 66 3 May 2023    | State Level Training at Pune - Yashda    | Attending Hon'ble Ac 's Sir ,Project Director RGSA, DyCEOs, PMs, DMs..                             |
| 67 14 June 2023  | State Level Training at Pune - YASHDA    | Attending Project Director RGSA, DYCEOs,PMs,DMs and MTs  |
| 68 27 July 2023  | Division Wise Review Meeting At Pune     | Review Meeting in Presence Of Project Head Project Managers, DMs, MTs BMs and Technical Team.      |

\*For Old Training Details Kindly Visit <https://mh.gov2egov.com>

## 8.2 NUMBER OF TRAININGS CONDUCTED AT DISTRICT AND BLOCK LEVEL - MONTH WISE STATUS

| Year  | Sr.No | Month | DM Trainings Conducted | BM Trainings Conducted | Review Meetings | Block Level Trainings | Total Trainings |
|-------|-------|-------|------------------------|------------------------|-----------------|-----------------------|-----------------|
| 2020  | 25.   | Jan   | 91                     | 82                     | 23              | 490                   | 609             |
|       | 26.   | Feb   | 57                     | 40                     | 12              | 390                   | 499             |
|       | 27.   | Mar   | 42                     | 10                     | 6               | 194                   | 252             |
|       | 28.   | Apr   | 2                      | 1                      | 0               | 0                     | 3               |
|       | 29.   | May   | 5                      | 11                     | 2               | 85                    | 103             |
|       | 30.   | June  | 14                     | 17                     | 5               | 156                   | 192             |
|       | 31.   | July  | 48                     | 41                     | 16              | 258                   | 363             |
|       | 32.   | Aug   | 26                     | 29                     | 4               | 194                   | 253             |
|       | 33.   | Sept  | 53                     | 50                     | 7               | 291                   | 401             |
|       | 34.   | Oct   | 24                     | 28                     | 8               | 241                   | 301             |
|       | 35.   | Nov   | 41                     | 34                     | 3               | 191                   | 269             |
|       | 36.   | Dec   | 60                     | 40                     | 12              | 418                   | 530             |
| 2021  | 37.   | Jan   | 49                     | 53                     | 12              | 412                   | 526             |
|       | 38.   | Feb   | 20                     | 26                     | 5               | 189                   | 240             |
|       | 39.   | Mar   | 91                     | 88                     | 14              | 547                   | 740             |
|       | 40.   | Apr   | 43                     | 33                     | 3               | 335                   | 414             |
|       | 41.   | May   | 48                     | 39                     | 9               | 353                   | 449             |
|       | 42.   | June  | 38                     | 25                     | 2               | 222                   | 287             |
|       | 43.   | July  | 35                     | 34                     | 2               | 273                   | 344             |
|       | 44.   | Aug   | 32                     | 28                     | 0               | 240                   | 300             |
|       | 45.   | Sept  | 83                     | 69                     | 12              | 470                   | 634             |
|       | 46.   | Oct   | 58                     | 43                     | 4               | 463                   | 568             |
|       | 47.   | Nov   | 36                     | 29                     | 1               | 289                   | 355             |
|       | 48.   | Dec   | 57                     | 55                     | 8               | 541                   | 661             |
| TOTAL |       |       | 2994                   | 2799                   | 708             | 13021                 | 19522           |

| Year  | Sr.No | Month | DM Trainings Conducted | BM Trainings Conducted | Review Meetings | Block Level Trainings | Total Trainings |
|-------|-------|-------|------------------------|------------------------|-----------------|-----------------------|-----------------|
| 2022  | 49.   | Jan   | 76                     | 83                     | 14              | 583                   | 756             |
|       | 50.   | Feb   | 4                      | 42                     | 15              | 367                   | 489             |
|       | 51.   | Mar   | 86                     | 69                     | 17              | 579                   | 751             |
|       | 52.   | Apr   | 81                     | 69                     | 12              | 608                   | 770             |
|       | 53.   | May   | 75                     | 65                     | 10              | 611                   | 761             |
|       | 54.   | June  | 60                     | 50                     | 2               | 598                   | 610             |
|       | 55.   | July  | 78                     | 72                     | 3               | 620                   | 773             |
|       | 56.   | Aug   | 79                     | 76                     | 2               | 613                   | 770             |
|       | 57.   | Sept  | 53                     | 64                     | 6               | 575                   | 698             |
|       | 58.   | Oct   | 76                     | 63                     | 5               | 581                   | 725             |
|       | 59.   | Nov   | 66                     | 59                     | 6               | 628                   | 759             |
|       | 60.   | Dec   | 52                     | 64                     | 4               | 641                   | 761             |
| 2023  | 61.   | Jan   | 53                     | 43                     | 3               | 567                   | 666             |
|       | 62.   | Feb   | 58                     | 55                     | 4               | 612                   | 729             |
|       | 63.   | Mar   | 36                     | 37                     | 4               | 545                   | 662             |
|       | 64.   | April | 46                     | 40                     | 4               | 650                   | 740             |
|       | 65.   | May   | 33                     | 34                     | 1               | 485                   | 553             |
|       | 66.   | June  | 40                     | 35                     | 5               | 595                   | 675             |
|       | 67.   | July  | 46                     | 47                     | 8               | 606                   | 707             |
|       | 68.   | Aug   | 34                     | 35                     | 1               | 599                   | 669             |
| TOTAL |       |       | 4187                   | 3901                   | 834             | 24584                 | 33506           |

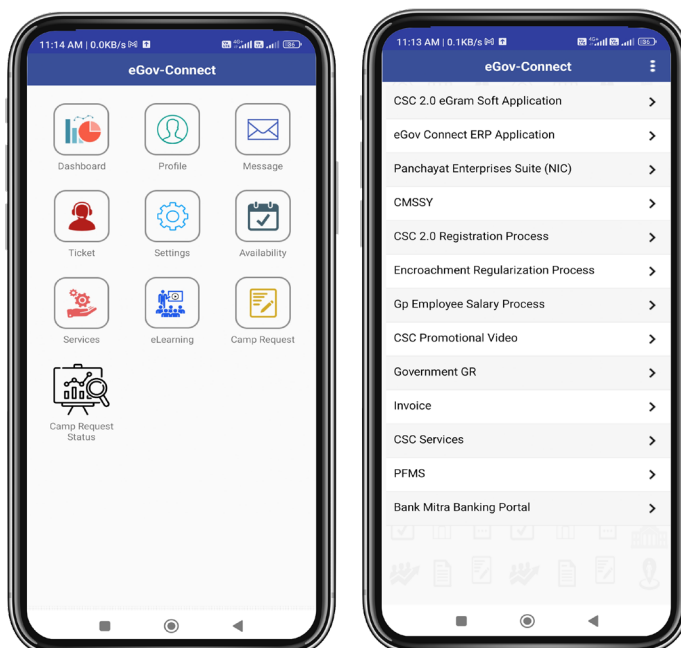
\*For years 2018-2019 Kindly Visit <https://mh.gov2egov.com>

## 8.3 TRAINING AGENDA Q2 - 2023-24

- 1) GEM & E Tender Training For KC's
- 2) eGramswaraj Daily Transactions
  - a. Action Soft & M-action Soft - Progress Reporting
  - b. Voucher Entry, Month Book Closing, Year Book Closing
  - c. (EGS + PFMS Troubleshooting)
- 3) GS NIRNAY Mob App - Installation and Sabha Recording
- 4) Mahaegram - Demonstration to CEO, DYCEO.
- 5) Egramsoft Data Convert (Namuna 8) Auto process
- 6) Sarpanch & Upsarpanch Data Correction
- 7) Updating of Basic Amenities Data
- 8) Mahaone Gov Data Entry (Namuna 1,8,9,10,11,12,13,31)
- 9) Updating of Registers (Birth, Death, Marriage)
- 10) Services Delivery ( 1 to 7 Services & Self Declaration)
- 11) Tax Collection Citizen App - Installation & Transactions
- 12) Digital Seva Portal - B2C & G2C Services Delivery.
- 13) MOL and Service Plus Services Delivery
- 14) GP Employee Payment GPF A/C Correction and Approval.
- 15) Gram Manchitra (GIS Application)
- 16) TMP Data Entry

### Training Material Available on this web site

<https://mh.gov2egov.com> & mobile app eGov-connect

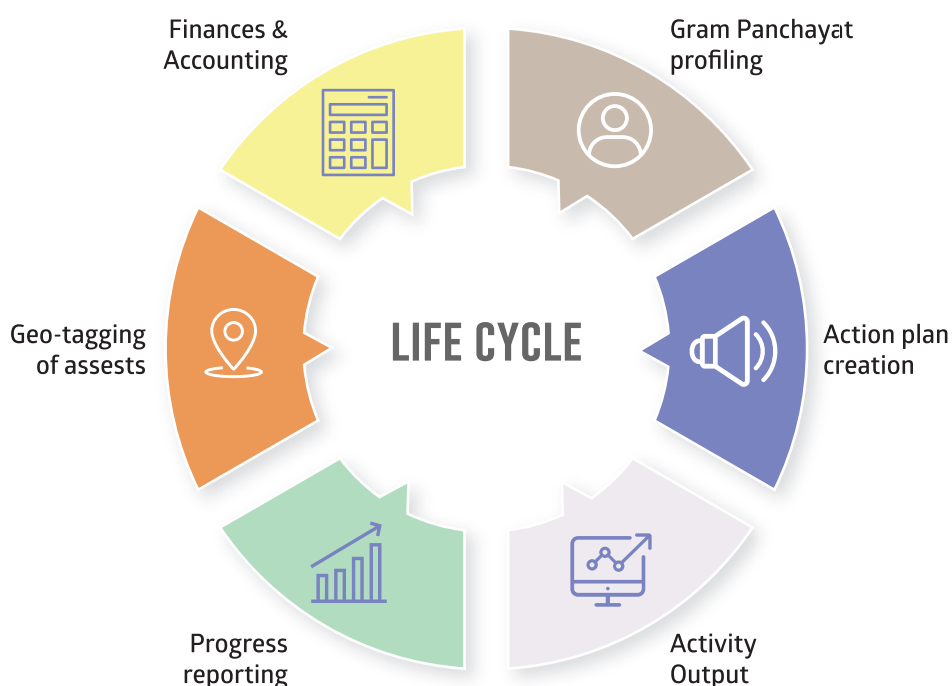


## 9 PANCHAYAT ENTERPRISE SUITE (PES):

The Ministry of Panchayati Raj (MoPR) has undertaken e-Panchayat Mission Mode Project (e-Panchayat MMP) with a view to introduce and strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country and build associated capacities of the PRIs for effective adoption of the e-Governance initiative. Under this project, Panchayat Enterprise Suite (PES) has been conceptualized which comprises 11 Core Common applications. At present, Panchayat Enterprise Suite has been deployed/operational with 10 Core Common Applications and GIS layer module is under conceptualization. The operational modules includes LGD (Local Government Directory), Area Profiler (Socio-economic & general details), Plan Plus (to strengthen Decentralized & Participatory Planning), PriaSoft (Panchayati Raj Institutions Accounting Software for Gram Panchayat Accounting), Action Soft (Works/scheme implementation Monitoring System), NAD (National Asset Directory), Service Plus (To facilitate Service Delivery), Social Audit, Training and National Panchayat Portal (Dynamic Website of Panchayats).

### 9.1 EGRAMSWARAJ - SIMPLIFIED WORK BASED ACCOUNTING APPLICATION FOR PANCHAYATI RAJ

To strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country, Ministry of Panchayati Raj (MoPR) has launched eGramSwaraj, a user friendly web-based portal. eGramSwaraj aims to bring in better transparency in the decentralised planning, progress reporting and work-based accounting.



### PANCHAYAT ENTERPRISE SUITE (PES): APPLICATIONS

First enterprise suite for Government entity that attempts to address the core common Governance function of Panchayat under e-panchayat Mission Mode Project of MoPR

#### LGD

Captures details of local governments and assigns unique code

#### Panchayat Profile

Captures the geographics, demographic, Socio-economic profile of rural and urban local bodies

#### Planning

Facilitates planning of Government Institutions such as panchayats, urban local bodies and line departments in preparing Annual Action Plan

#### Reporting

Facilitates monitoring physical and financial progress of works taken up under annual Action Plan.

#### Asset Geo Tagging

Captures details of assets created / maintained; helps to avoid duplication and provide for O&M

#### Accounting

Captures receipt and expenditure details through voucher entries and automatically generates 8 MAS reports for PRIs

#### Audit Online

Facilitates Online/Offline Audit of Government Institutions such as urban local bodies, rural local bodies etc.

#### NPP

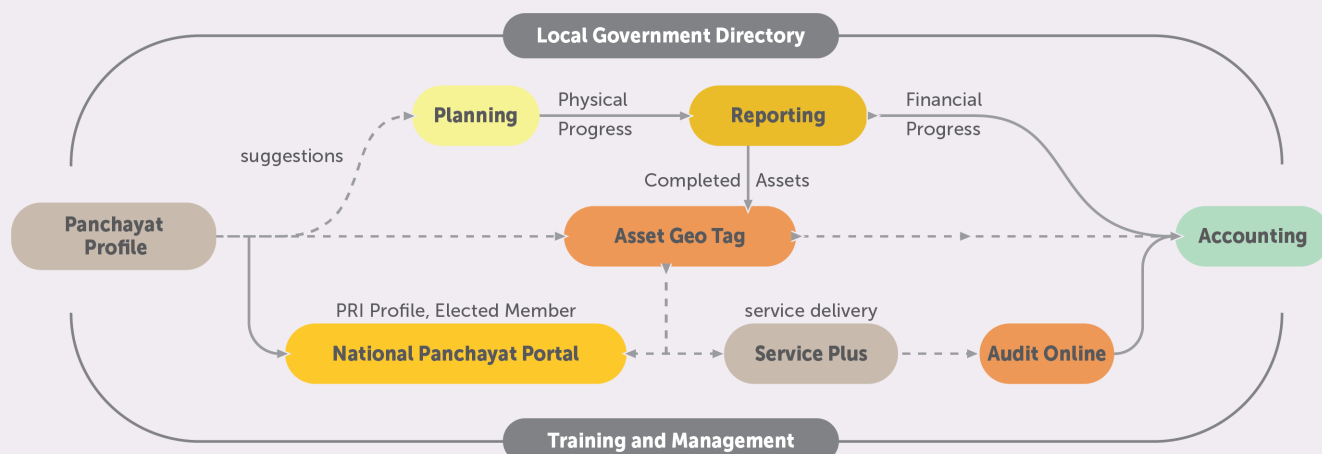
Facilitates sharing of information in public domain for each Panchayat

#### Training Mgmt.

Facilitates and addresses the training management needs of the government organizations

#### Service Plus

A dynamic metadata-based service delivery portal that captures the complete definition of a service



## 9.2 PANCHAYAT ENTERPRISE SUITE: STATUS REPORT AS ON 31<sup>ST</sup> AUG 2023

| District   | Total GPs | Profile Update Count 1 april to 31 Aug 2023 | Approved Plan Count (FY 2023-24) | Action Soft -Progress Reporting (Number of works Taken Up ) |        |       | Geo-Tag Activity Count (m- Action Soft) |       |       | EGS Voucher Entry Report (FY 2023-24) | Total DATA ENTRY IN 6 PES APP 1 april to Aug 2023 | Avg DATA ENTRY IN 6 PES APPLICATION PER / GP | Rank |
|------------|-----------|---|----------------------------------|---|--------|-------|---|-------|-------|---------------------------------------|---|--|------|
|            |           |   |                                  | 2020  | 2021   | 2022  | 2020                                    | 2021  | 2022  |                                       |   |  |      |
| Ahmednagar | 1318      | 1277  | 1298                             | 8839  | 6698   | 3070  | 3976                                    | 2297  | 672   | 42047                                 | 76376   | 58   | 24   |
| Akola      | 535       | 528   | 532                              | 4800  | 2634   | 968   | 1784                                    | 493   | 65    | 17656                                 | 32261   | 60   | 21   |
| Amravati   | 841       | 838   | 838                              | 7125  | 5264   | 1805  | 2801                                    | 1349  | 384   | 35274                                 | 60409   | 72   | 18   |
| Aurangabad | 868       | 768   | 850                              | 6974  | 4992   | 2284  | 4194                                    | 2035  | 560   | 33174                                 | 60581   | 70   | 19   |
| Beed       | 1031      | 1005  | 1000                             | 8741  | 7509   | 3281  | 4057                                    | 1969  | 395   | 14735                                 | 49202   | 48   | 29   |
| Bhandara   | 541       | 531   | 535                              | 3791  | 2592   | 968   | 2047                                    | 1086  | 228   | 48849                                 | 63077   | 117  | 1    |
| Buldhana   | 871       | 866   | 868                              | 5870  | 4652   | 2472  | 4524                                    | 2853  | 868   | 17991                                 | 45295   | 52   | 27   |
| Chandrapur | 825       | 821   | 824                              | 5558  | 3550   | 1302  | 3115                                    | 1810  | 488   | 28299                                 | 49237   | 60   | 22   |
| Dhule      | 541       | 520   | 533                              | 4744  | 3800   | 1810  | 3063                                    | 1602  | 534   | 21317                                 | 41374   | 76   | 16   |
| Gadchiroli | 459       | 445   | 458                              | 5699  | 4959   | 2509  | 5804                                    | 3763  | 1186  | 21081                                 | 50293   | 110  | 2    |
| Gondia     | 546       | 546   | 544                              | 4923  | 3210   | 1007  | 3492                                    | 1922  | 467   | 31989                                 | 51147   | 94   | 7    |
| Hingoli    | 563       | 560   | 561                              | 2554  | 1625   | 630   | 1817                                    | 951   | 219   | 8108                                  | 18628   | 33   | 34   |
| Jalgaon    | 1153      | 1127  | 1144                             | 9338  | 7200   | 2372  | 5339                                    | 2785  | 676   | 56841                                 | 93125   | 81   | 13   |
| Jalna      | 778       | 767   | 778                              | 7130  | 5588   | 2484  | 4750                                    | 2978  | 1129  | 15069                                 | 45740   | 59   | 23   |
| Kolhapur   | 1025      | 1005  | 1007                             | 8631  | 7939   | 2510  | 5099                                    | 4052  | 1241  | 55659                                 | 93503   | 91   | 8    |
| Latur      | 785       | 771   | 772                              | 5477  | 4295   | 1990  | 2691                                    | 1149  | 348   | 19650                                 | 41064   | 52   | 26   |
| Nagpur     | 768       | 747   | 762                              | 6224  | 5518   | 2962  | 1098                                    | 684   | 247   | 60291                                 | 83434   | 109  | 3    |
| Nanded     | 1310      | 1253  | 1272                             | 9707  | 7305   | 3828  | 1101                                    | 435   | 156   | 15905                                 | 47909   | 37   | 33   |
| Nandurbar  | 595       | 573   | 573                              | 3914  | 3028   | 1821  | 2773                                    | 1307  | 617   | 9970                                  | 27497   | 46   | 30   |
| Nashik     | 1385      | 1372  | 1374                             | 14296   | 10581  | 2970  | 7242                                    | 3981  | 851   | 61333                                 | 113282  | 82   | 12   |
| Osmanabad  | 622       | 611   | 612                              | 3691  | 2556   | 1317  | 1564                                    | 828   | 348   | 13592                                 | 27640   | 44   | 31   |
| Palghar    | 473       | 469   | 470                              | 3939  | 3645   | 2020  | 2642                                    | 1739  | 830   | 26443                                 | 45398   | 96   | 6    |
| Parbhani   | 703       | 690   | 701                              | 5771  | 3114   | 1117  | 4305                                    | 1840  | 494   | 9161                                  | 30527   | 43   | 32   |
| Pune       | 1384      | 1359  | 1360                             | 9438  | 9104   | 4092  | 4956                                    | 3878  | 1405  | 82176                                 | 125313  | 91   | 9    |
| Raigad     | 810       | 807   | 808                              | 8374  | 5523   | 2076  | 5227                                    | 2611  | 749   | 49263                                 | 80762   | 100  | 5    |
| Ratnagiri  | 846       | 838   | 843                              | 6973  | 4514   | 1355  | 4221                                    | 2172  | 548   | 49908                                 | 75653   | 89   | 11   |
| Sangli     | 699       | 681   | 681                              | 4870  | 3980   | 1729  | 2124                                    | 1279  | 358   | 33744                                 | 52972   | 76   | 17   |
| Satara     | 1494      | 1382  | 1415                             | 8950  | 6867   | 1590  | 7082                                    | 4351  | 659   | 61165                                 | 99263   | 66   | 20   |
| Sindhudurg | 431       | 418   | 426                              | 3917  | 2858   | 987   | 2676                                    | 1727  | 526   | 28171                                 | 44293   | 103  | 4    |
| Solapur    | 1019      | 995   | 1007                             | 9815  | 7268   | 2469  | 7483                                    | 4342  | 1252  | 37373                                 | 78521   | 77   | 15   |
| Thane      | 430       | 426   | 425                              | 3518  | 2232   | 1422  | 2814                                    | 1885  | 931   | 22855                                 | 38899   | 90   | 10   |
| Wardha     | 520       | 508   | 516                              | 2287  | 3221   | 2868  | 954                                     | 984   | 762   | 26411                                 | 41303   | 79   | 14   |
| Washim     | 491       | 489   | 488                              | 2615  | 2150   | 1146  | 1483                                    | 969   | 419   | 13235                                 | 24964   | 51   | 28   |
| Yavatmal   | 1201      | 1193  | 1197                             | 8182  | 7706   | 3775  | 3967                                    | 3040  | 1048  | 27382                                 | 64044   | 53   | 25   |
|            | 27861     | 27186                                       | 27472                            | 216675  | 167677 | 71006 | 122265                                  | 71146 | 21660 | 1096117                               | 1972990   |  |      |

## 9.3 MAHA E GRAM DATA ENTRY STATUS (1<sup>ST</sup> APRIL 2023 TO 31<sup>ST</sup> AUG 2023 )

| District   | GP    | Converted GP | Namuna 1 (1 April 2023 to 31 Aug 2023) | Namuna 8 1 April to 31 Aug 2023 Data Entry | Namuna 8 Work Start GP 1 April to 31 Aug 2023 | Namuna 8 Work Not Start GP 1 April to 31 Aug 2023 | Namuna 8 work % | Self Declaration | 1 To 7 Certificates | M-App Installation |
|------------|-------|--------------|--|--|---|---|-----------------|------------------|---------------------|--------------------|
| Ahmednagar | 1318  | 1317         | 666                                    | 88096                                      | 325   | 993   | 25              | 43481            | 16852               | 59430              |
| Akola      | 535   | 535          | 363                                    | 47363                                      | 247   | 288   | 46              | 9742             | 6615                | 14613              |
| Amravati   | 841   | 841          | 491                                    | 18629                                      | 206   | 635   | 24              | 19929            | 11562               | 33286              |
| Aurangabad | 867   | 867          | 487                                    | 78838                                      | 271   | 596   | 31              | 46775            | 15826               | 24286              |
| Beed       | 1031  | 1020         | 414                                    | 52100                                      | 332   | 699   | 33              | 132697           | 13181               | 15684              |
| Bhandara   | 541   | 536          | 534                                    | 162265                                     | 416   | 125   | 78              | 66682            | 21690               | 112737             |
| Buldhana   | 871   | 871          | 661                                    | 126284                                     | 406   | 465   | 47              | 64786            | 26749               | 29143              |
| Chandrapur | 825   | 825          | 706                                    | 115368                                     | 363   | 462   | 44              | 32648            | 25014               | 44279              |
| Dhule      | 541   | 541          | 261                                    | 26878                                      | 173   | 368   | 32              | 21881            | 4122                | 29479              |
| Gadchiroli | 459   | 459          | 353                                    | 31881                                      | 197   | 262   | 43              | 32999            | 7695                | 28353              |
| Gondia     | 546   | 546          | 366                                    | 54930                                      | 268   | 278   | 49              | 46233            | 5923                | 26084              |
| Hingoli    | 563   | 559          | 336                                    | 34173                                      | 189   | 374   | 34              | 17408            | 2909                | 16437              |
| Jalgaon    | 1153  | 1153         | 894                                    | 285203                                     | 914   | 239   | 79              | 63376            | 10652               | 42138              |
| Jalna      | 778   | 778          | 634                                    | 41134                                      | 271   | 507   | 35              | 67283            | 20824               | 25565              |
| Kolhapur   | 1025  | 1025         | 478                                    | 179647                                     | 399   | 626   | 39              | 81514            | 19664               | 56152              |
| Latur      | 784   | 779          | 39                                     | 37304                                      | 201   | 583   | 26              | 68342            | 4491                | 23348              |
| Nagpur     | 768   | 766          | 531                                    | 56758                                      | 391   | 377   | 51              | 71099            | 18114               | 50089              |
| Nanded     | 1310  | 1310         | 89                                     | 36494                                      | 304   | 1006  | 23              | 34892            | 14024               | 23076              |
| Nandurbar  | 595   | 595          | 451                                    | 14132                                      | 112   | 483   | 19              | 123102           | 52115               | 22939              |
| Nashik     | 1385  | 1384         | 668                                    | 96829                                      | 341   | 1044  | 25              | 57576            | 8296                | 46891              |
| Osmanabad  | 622   | 621          | 19                                     | 56295                                      | 332   | 290   | 53              | 25767            | 4776                | 35757              |
| Palghar    | 473   | 473          | 315                                    | 142116                                     | 381   | 92  | 81              | 23395            | 4590                | 20444              |
| Parbhani   | 704   | 704          | 168                                    | 31804                                      | 241   | 463   | 34              | 39278            | 3551                | 26927              |
| Pune       | 1385  | 1376         | 434                                    | 125815                                     | 477   | 908   | 35              | 200133           | 26824               | 38486              |
| Raigad     | 810   | 804          | 414                                    | 152967                                     | 399   | 411   | 50              | 32678            | 10626               | 16295              |
| Ratnagiri  | 846   | 846          | 750                                    | 167694                                     | 495   | 351   | 59              | 110379           | 6597                | 53436              |
| Sangli     | 699   | 643          | 359                                    | 287033                                     | 375   | 324   | 58              | 38746            | 22118               | 35104              |
| Satara     | 1495  | 1459         | 748                                    | 235313                                     | 602   | 893   | 41              | 50826            | 11147               | 56450              |
| Sindhudurg | 431   | 429          | 219                                    | 104523                                     | 399   | 32  | 93              | 24229            | 8893                | 28253              |
| Solapur    | 1020  | 1016         | 12                                     | 83421                                      | 549   | 471   | 54              | 300628           | 39142               | 44005              |
| Thane      | 430   | 418          | 144                                    | 102718                                     | 171   | 259   | 41              | 72652            | 6696                | 16786              |
| Wardha     | 520   | 520          | 437                                    | 20140                                      | 174   | 346   | 33              | 12384            | 8431                | 29390              |
| Washim     | 491   | 491          | 234                                    | 22932                                      | 111   | 380   | 23              | 13844            | 7256                | 21552              |
| Yavatmal   | 1201  | 1189         | 484                                    | 47132                                      | 273   | 928   | 23              | 103241           | 22228               | 46128              |
|            | 27863 | 27696        | 14159                                  | 3164209                                    | 11305   | 16558   |                 | 2150625          | 489193              | 1193022            |

## 10 MAHA E-GRAM - INFORMATION ABOUT APPLICATION SOFTWARE AND SERVICES PROVIDED

Maha E-Gram is the application software for automating all the routine work and administrative processes of Gram Panchayat Institutions in Maharashtra. The rules built into Maha E-Gram are as per the Maharashtra Gram Panchayat Lekhasahita, 2011. This software is developed considering the importance and needs of Gram Panchayat work. Maha E-Gram covers all the sample structure as per the above Act for financial transactions and also all types of record maintenance. Maha E-Gram also facilitates the creation and maintenance of registers, issuance of certificates (services) and consolidates many other required information like Basic Amenities etc.

### 10.1 MODULES IN MAHA E-GRAM

- Citizen services
- Panchayat Registers
- Panchayat Accounting
- Employee Information
- Property Information
- Meeting Management
- Dead stock/ inventory
- Support and Help

#### List of Citizen Services (Gram Panchayat Services (G2C))

- Property Certificate N8 Application
- No Dues Application
- Birth Certificate Application
- Death Certificate Application
- Marriage Certificate Application
- Property Diversion Certificate Application
- Proof of Age Scheme Application

#### Self Declaration

- Residence certificate
- No objection certificate for electricity connection
- Toilet certificate
- Construction Permission Certificate
- Certificate of non-availability of birth and death record
- Proof of non-utilization of any scheme
- No Objection Certificate for Business
- Life certificate
- Behavior certificate
- Approval certificate for water connection
- Unemployment certificate
- Property Modification Certificate

### 10.2 LIST OF OTHER REGISTERS

- Birth register
- Death register
- Marriage register
- B.P.L register
- Special water connection registers.

### 10.3 FEATURES OF SOFTWARE:

- Functions as per the Maharashtra Gram Panchayat Lekhasahita 2011.
- This software operate in the off-line mode and data of all the Gram Panchayats is consolidated in the Master Database through data upload centres.
- There are three types of users - Sachiv (Secretary), CSC Operator (KC) and elected members. Admin user is Sachiv and data which was entered by CSC operator is validated only by the Gramsevak (Panchayat Secretary).
- For citizen services only valid data is used

### 10.4 MONTHLY PROGRESS REPORTS:

Maha eGram also provides 1 to 10 MPRs - Monthly Progress Reports, which can be used for monthly review meetings. These reports are accessed by Block Development Officer (BDO), Asst. BDO at Block Level. Simultaneously, Officials at the District and State Level can also access these reports. These reports reduce the time required of all the stakeholders of Rural Development Department for compilation.

#### LIST 1 TO 10 MONTHLY PROGRESS REPORTS (MPRS)

1. Mobile Tower Tax Levy and Recovery Report
2. Polluted Water Test/Samples Report
3. TCL Test Report
4. Village Development Fund - Expenditure of 15 % Amount for Backward Classes
5. Village Panchayat Audit Report
6. Village Panchayat Audit Objection and its Reply Report
7. Village Panchayat ER - Vacant Sheet Details
8. Village Panchayat - Gramsabha Report
9. Water Purification by TCL Powder - Utilization Report
10. Windmill Tax Levy and Recovery Report

## 10.5 LIST OF 1 TO 33 FORMATS (AS PER LEKHASANHITA 2011):

| FORMAT NO. | NAME OF THE FORMAT                | FORMAT NO.    | NAME OF THE FORMAT                                   |
|------------|-----------------------------------|---------------|--|
| Format 1   | Budget - Book                     | Format 18     | Petty cash book                                      |
| Format 2   | Supplementary budget Cash book    | Format 19     | Persons who work on the muster                       |
| Format 3   | Annual Deposit Register of grants | Format 20 A   | a. Estimate of the work register                     |
| Format 4   | Panchayat allowance and liability | Format 20 K   | k. Measurements Book                                 |
| Format 5 a | Cashbook                          | Format 20 KH  | Work payment   |
| Format 5 K | Daily Cashbook                    | Format 20 KH1 | Work payment   |
| Format 6   | Classification Register           | Format 21     | Salary Payment                                       |
| Format 7   | General Receipt                   | Format 22     | Fixed Asset  |
| Format 8   | Assessment Register               | Format 23     | Road Register  |
| Format 9 a | Yearly Demand                     | Format 24     | Land register  |
| Format 9 K | Demand bill                       | Format 25     | Investment Register                                  |
| Format 10  | Taxes and fees                    | Format 26     | Receipt and Exp. Register                            |
| Format 11  | Retail demand register            | Format 27     | Audit Objection Monthly Statement                    |
| Format 12  | Expenses Voucher                  | Format 28     | Backward class 15% and 10% of women of child welfare |
| Format 13  | Employee List                     | Format 29     | Loan Register  |
| Format 14  | Stamp Register                    | Format 30     | Audit Objections - Register                          |
| Format 15  | Stock Register                    | Format 31     | Travel Allowance Payments                            |
| Format 16  | Dead stock Register               | Format 32     | Cash Refund Voucher                                  |
| Format 17  | Loan and deposit register         | Format 33     | Tree /Plantation Register                            |

## 10.6 DATA VALIDATION REPORT AS ON DATED 31<sup>ST</sup> AUG 2023

We have started Data Validation in the Month of Mar 2022. In first Phase we have completed Validation of 25387 Grampanchayat's Data and moved these 25387 Grampanchayats to Online - One Gov Portal. entire Data Transferred From eGram Soft to One Gov. Till April 2023 Status is

| Sr.No | Districts  | Blocks | Total Gps | Target Gp's For Data Validation | Validation Completed | Pending | % Of Completion |
|-------|------------|--------|-----------|---------------------------------|----------------------|---------|-----------------|
| 1     | Ahmednagar | 14     | 1318      | 1317                            | 1317                 | 0       | 100.00          |
| 2     | Akola      | 7      | 535       | 535                             | 535                  | 0       | 100.00          |
| 3     | Amravati   | 14     | 841       | 841                             | 841                  | 0       | 100.00          |
| 4     | Aurangabad | 9      | 867       | 867                             | 867                  | 0       | 100.00          |
| 5     | Beed       | 11     | 1031      | 1031                            | 1031                 | 0       | 100.00          |
| 6     | Bhandara   | 7      | 541       | 541                             | 541                  | 0       | 100.00          |
| 7     | Buldhana   | 13     | 871       | 871                             | 871                  | 0       | 100.00          |
| 8     | Chandrapur | 15     | 825       | 825                             | 825                  | 0       | 100.00          |
| 9     | Dhule      | 4      | 541       | 541                             | 541                  | 0       | 100.00          |
| 10    | Gadchiroli | 12     | 459       | 459                             | 459                  | 0       | 100.00          |
| 11    | Gondia     | 8      | 546       | 546                             | 546                  | 0       | 100.00          |
| 12    | Hingoli    | 5      | 563       | 563                             | 563                  | 0       | 100.00          |
| 13    | Jalgaon    | 15     | 1153      | 1153                            | 1153                 | 0       | 100.00          |
| 14    | Jalna      | 8      | 778       | 778                             | 778                  | 0       | 100.00          |
| 15    | Kolhapur   | 12     | 1025      | 1025                            | 1022                 | 3       | 99.71           |
| 16    | Latur      | 10     | 785       | 785                             | 785                  | 0       | 100.00          |
| 17    | Nagpur     | 13     | 768       | 768                             | 768                  | 0       | 100.00          |
| 18    | Nanded     | 16     | 1310      | 1310                            | 1310                 | 0       | 100.00          |
| 19    | Nandurbar  | 6      | 595       | 595                             | 595                  | 0       | 100.00          |
| 20    | Nashik     | 15     | 1385      | 1385                            | 1385                 | 0       | 100.00          |
| 21    | Osmanabad  | 8      | 622       | 622                             | 622                  | 0       | 100.00          |
| 22    | Palghar    | 8      | 473       | 473                             | 473                  | 0       | 100.00          |
| 23    | Parbhani   | 9      | 704       | 704                             | 704                  | 0       | 100.00          |
| 24    | Pune       | 13     | 1384      | 1384                            | 1384                 | 0       | 100.00          |
| 25    | Raigad     | 15     | 810       | 810                             | 810                  | 0       | 100.00          |
| 26    | Ratnagiri  | 9      | 846       | 846                             | 846                  | 0       | 100.00          |
| 27    | Sangli     | 10     | 699       | 699                             | 699                  | 0       | 100.00          |
| 28    | Satara     | 11     | 1494      | 1494                            | 1494                 | 0       | 100.00          |
| 29    | Sindhudurg | 8      | 431       | 431                             | 431                  | 0       | 100.00          |
| 30    | Solapur    | 11     | 1019      | 1019                            | 1019                 | 0       | 100.00          |
| 31    | Thane      | 5      | 430       | 430                             | 428                  | 2       | 99.53           |
| 32    | Wardha     | 8      | 520       | 520                             | 520                  | 0       | 100.00          |
| 33    | Washim     | 6      | 491       | 491                             | 491                  | 0       | 100.00          |
| 34    | Yavatmal   | 16     | 1201      | 1201                            | 1201                 | 0       | 100.00          |
|       |            | 351    | 27861     | 27861                           | 27855                | 5       |                 |

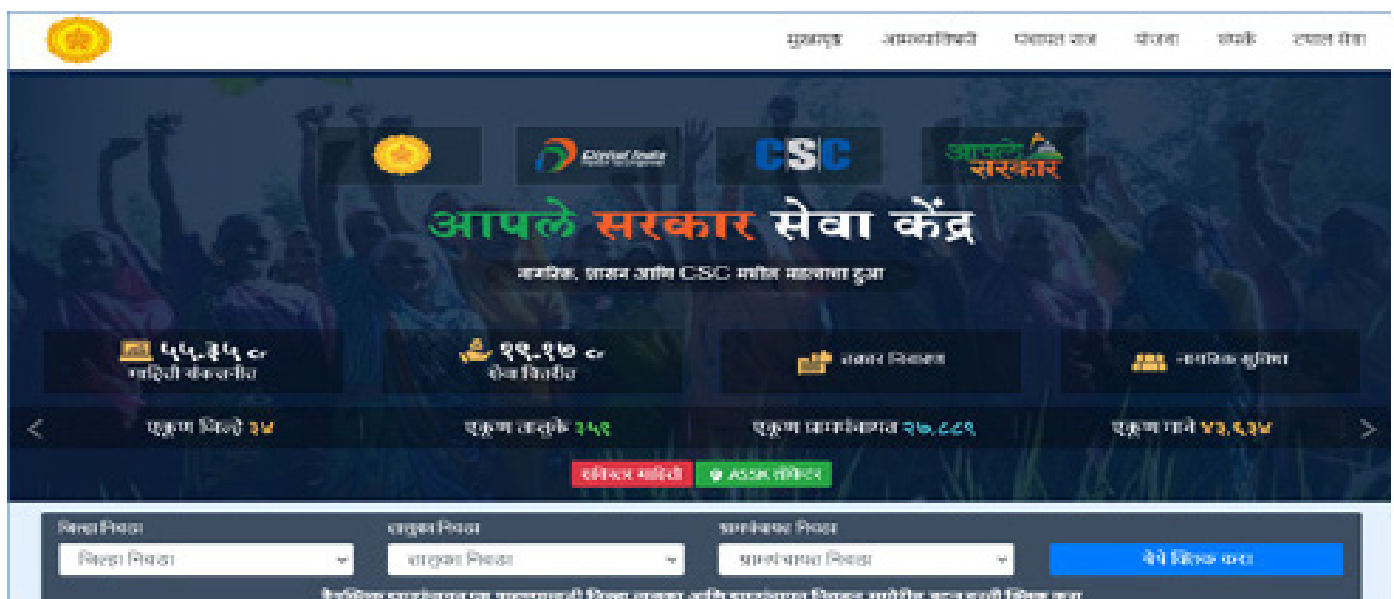
## 10.7 MAHA EGRAM

Hon'ble ACS Sir - Shri Rajesh Kumar (IAS) took the initiative of transforming the maintenance of Gram Panchayat records into digitized format. Accordingly, directions were issued to all the functionaries of Gram Panchayats to make the GPs as Digital Panchayats that is to transform the present Day to Day Activities of Gram Panchayats into Digital Gram Panchayats. Thus, as per the guidelines issued by Rural Development Department, Government of Maharashtra, the process of transforming all the physical records of Gram Panchayats into digitized format by using Maha e-Gram application software was started. Maharashtra is the pioneering state which is progressing rapidly towards the creation of Digital Gram panchayats. ACS Sir asked to Display all activities of Panchayat on a Common Platform Where each stakeholder can See the progress of Scheme Implementation status and Performance of Respective Panchayat. Data digitization and consolidation benefits to all the stakeholders of PRI, SO that MAHA EGram Concept came in to existence.

### Objectives:

- To Consolidation information of scheme implementation by concerned departments, To represent this information in Simple and Easy Manner to the public.
- To make the facility available to the Panchayat Functionaries for Monitoring of Day to Day Activities of the Panchayats.
- To provide an unbiased information to the common people.
- To showcase Outcomes of all the schemes implemented in the panchayat at one place in a simple language and easy manner.
- To Monitor Performance of the Panchayats in Scheme Implementation and Service Delivery to the Citizens.
- To Facilitate Panchayats Functionaries in decision making with Data Analytics tools.

## 10.8. <https://mahaegram.co.in>



## 10.9 MAHA EGRAM MODULES:

- **PRI Details :** Displays All the Panchayats of State (Dist. Block, Gram panchayat) and Mapped Villages
- **CSC Center Locator :** Displays GIS Locations of the CSC Center Co allocated in Panchayats
- **RDD Notifications and Letters:** Displays all the Notifications and Letter Issued by RDD
- **Scheme Implementation Status:** Displays Scheme Implementation Status of the Panchayats
- **BI Dashboard:** Displays Information with Intellectual analysis. It helps PRI Functionaries for Decision making and Performance Monitoring.
- **Works Management :** Gram panchayats Work Progress Monitoring and Tracking of Development Works
- **Online Tax Collection :** Facilitates All Gram panchayats to Collect Online Tax in GP Account Using Payment gate Way (UPI, Net Banking, Card Payments)
- **Citizen App :** Facilitates to Rural Citizens for Online Tax Payment and Avail GP Certificates
- **GP Page Link:** Redirects to Individual Gram panchayat Page
- **ASSK Progress Report:** Displays ASSK Implementation Progress reports of Last one Year
- **Related Links :** Redirects to respective website

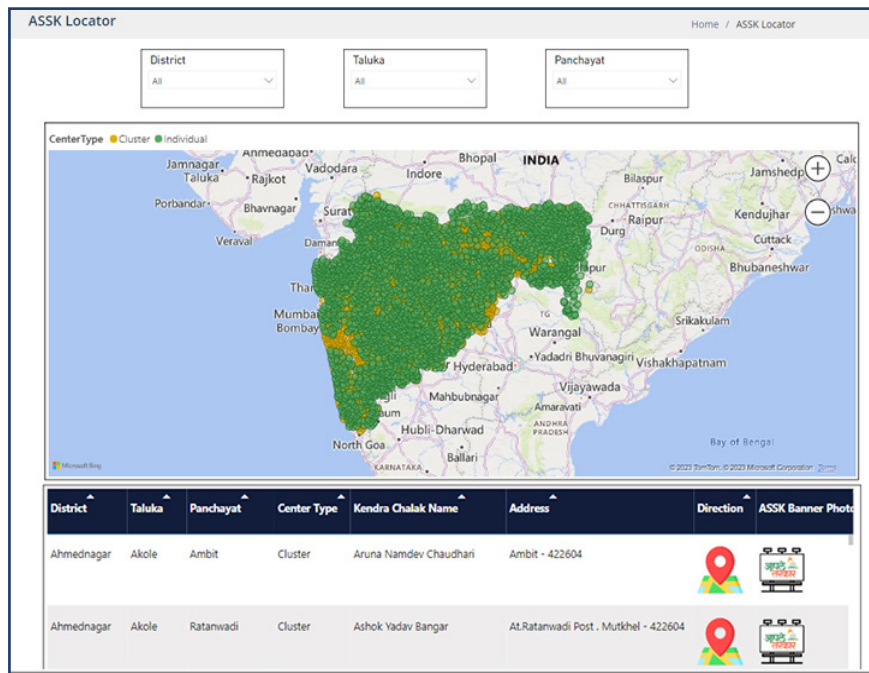
### PRI Details:

We can View Details of Panchayat Raj Institutions Mapped with Respective District, Block , Gram panchayats and Its Revenue Villages.



### CSC Center Locator:

We can easily Locate Aaple Sarkar Seva Kendra Respective District, Block, Grampanchayats & also We Can See the Details of Kendrachalak Allocated to the ASSK Centre.



### Individual GP Web Page:

We can easily Access Respective District Web Page and Grampanchayats Web Page on Maha eGram Portal. 27863 Grampanchayats Web Pages are Available in Public Domain with Grampanchayat Profile, Funds Details, Basic Amenities Details, Meeting Management Details, Development Activities of Grampanchayat.

एकूण जिल्हे ३४    एकूण तालुके ३४९    एकूण ग्रामपंचायत २०६६९    एकूण गावे ४३६३४

सविस्तर माहिती    ASKK लोकेटर

जिल्हा निवडा: Ahmednagar    तालुका निवडा: Akole    ग्रामपंचायत निवडा: Ambad    अंबड (167559)

वैयक्तिक ग्रामपंचायत पृष्ठ पाहण्यासाठी जिल्हा, तालुका आणि ग्रामपंचायत निवडून समोरील बटन वरती क्लिक करा

<https://mahaegram.co.in/GeneralPages/GrampanchayatForm.aspx?&gpcode=167559&blockcode1=Akole&distname=Ahmednagar&gpname=Ambad>

We Can Update the Details of Every Gram panchayat on Maha eGram GP Page. It Includes Yearly Income of the Grampanchayat, Basic Amenities Status, Elected Members Details etc.

आपले सरकार CSC

अंबड

अकोले, अहमदनगर, ग्रामपंचायत स्थापना दिनांक : 02/02/2022

मुख्य सोपेपण: सध्या (कोडे)

ग्रामपंचायत अंबड | ISO प्रमाणित प्रमाणित आहे | PAPERLESS प्रमाणित प्रमाणित आहे

श्री साई बाबा मंदीर, शिर्डी.

Reshma Bhaskar Kanawade (Sarpanch)

Reshma Bhaskar Kanawade (Uprakar)

Reshma Bhaskar Kanawade (Sarpanch)

सर्व सदस्यांची यादी

8.3613 चौरस किमी (ग्रामपंचायत क्षेत्रफल)

110 किमी (जिल्हा परिषद ते ग्रामपंचायत अंतर)

3 वार्ड संख्या

529 कुटुंब संख्या

**अंबड**

अकोले, अहमदनगर, दामनवाडी, कान्हागड, नांदेड, पालघाट, पुणे, रायगड, सांगली, सोलापूर, तालुका, ठाणे, उस्मानाबाद, जिल्हा, महाराष्ट्र

सुद्धा संकेतस्थळ : सात (कोटी) :

दामनवाडी-अंबड : (50 प्रमाणित प्रतिलिपिपत्र आहे) : 1

## वार्षिक उत्पन्नाची स्थिती (२०२०-२१)

|  |  |  |
|--|--|--|
| <p style="font-size: 24px; font-weight: bold;">९,७४,२७६</p> <p>पंधराव्या वित्त आयोग</p> <p>अंशित - ४,८०,९९८   अवशिष्ट - ४,८०,९९८</p> | <p style="font-size: 24px; font-weight: bold;">६,४२,०००</p> <p>स्वनिधी</p> | <p style="font-size: 24px; font-weight: bold;">-</p> <p>इतर निधी</p> |
|--|--|--|



### ग्रामपंचायतीमधील सर्वसाधारण सुविधा

| पाणीपुरवठा, विद्युत, वैद्यकीय सुविधा व इतर सुविधा                           | शाळा, पोस्ट ऑफिस, बँक सुविधा व इतर सुविधा                             | वाचनालये, पेट्रोल पंप, दूध संकलन केंद्र व इतर सेवा                           |
|---|---|--|
| रस्ते व गटारे <span style="float: right; color: green;">आहे</span>          | बँक सुविधा <span style="float: right; color: yellow;">●</span>        | दूध संकलन केंद्र सुविधा <span style="float: right; color: green;">आहे</span> |
| गावातील चौपालसु सुविधा <span style="float: right; color: green;">आहे</span> | आठवडी बाजार <span style="float: right; color: yellow;">●</span>       | औद्योगिक क्षेत्र सुविधा <span style="float: right; color: yellow;">●</span>  |
| पाणीपुरवठा <span style="float: right; color: green;">आहे</span>             | पोलीस चौकी सुविधा <span style="float: right; color: yellow;">●</span> | पेट्रोल पंप सुविधा <span style="float: right; color: yellow;">●</span>       |
| विद्युत पुरवठा <span style="float: right; color: green;">आहे</span>         | अंगणवाडी <span style="float: right; color: green;">आहे</span>         | खानगी वैद्यकीय सुविधा <span style="float: right; color: green;">आहे</span>   |
| आरोग्य सुविधा केंद्र <span style="float: right; color: yellow;">●</span>    | प्राथमिक शाळा <span style="float: right; color: green;">आहे</span>    | घनकचरा व्यवस्थापन <span style="float: right; color: yellow;">●</span>        |
| यसुवैद्यकीय सुविधा <span style="float: right; color: yellow;">●</span>      | माध्यमिक शाळा <span style="float: right; color: green;">आहे</span>    | दूरध्वनी सुविधा <span style="float: right; color: yellow;">●</span>          |
| अधिक माहिती   | अधिक माहिती   | अधिक माहिती  |

## 1 to 33 Formats:

[illegible]

### Grampanchayat IMP Registers:



 प्रामाणिकता - पेशेसमे, पढ़ाईमा, कोसहायता

Home / डा. आनन्दक रजिष्टर माहिती : विवाह नोंदणी

विवाह नोंदणी

नोंदणी क्र.  नोंदणी वर्ष  सहायक नाम  विवाह दिनांक  नोंदणी दिनांक  एच. नं.  संज संख्या

**हस्तान्तरण जानकारी**

Husband Name  सहायक नाम  आधार क्र.

Father Name  सहायक पासकको नाम  पछा

जन्म दिनांक  वर्ष  वैवाहिक स्थिति  धर्म  Address

**विवाह जानकारी**

Wife Name  सहायक नाम  आधार क्र.

Father Name  सहायक पासकको नाम  पछा

## GP Works Management:-

This Module facilitates for preparing development plan as per Grampanchayats requirements. Implementation of works with Technical Approval, Admin Approval and Expenditures of all Developmental Activities can be monitored using this module.

## Dashboards:

We Can See the Details of Every Gram panchayat on One Gov GP Page. It Includes Yearly Income of the Gram panchayat, Basic Amenities Status, Elected Members Details. Also we can see Panchayat Basic Facilities - Roads, Toilets, Water source, Electricity, Health Facility, Bank, Post office information, School, collages etc.

In this Maha eGram order, facilities have been made available to provide online information such as 1 to 33 samples, monthly progress report, 1 to 7 certificates, self-declaration, work management of central and state government schemes etc. The benefit of all these matters is G.P. level, taluka level, district level and state level. The necessary information will be provided to the government in due course.

















| पंचायती राज          |     | eग्रामसॉफ्ट  |       | Digital India<br>Power To Empower |     | Gramvikas Seva |   |
|----------------------|-----|--------------|-------|-----------------------------------|-----|----------------|---|
| ११३                  |     | ६,९७३        |       | १,२९७                             |     | ५              |   |
| Panchayat Profile    | Yes | Installation | Yes   | G2C Services                      | ८५  | GP Employees   | ३ |
| Panchayat Planning   | Yes | Namuna 8     | १,८९५ | B2C Services                      | ८५५ | GP Sarpanch    | १ |
| Asset Geo. Tagging   | Yes | Namuna 9     | १,४८७ | G2G Services                      | ३६७ | GP Upsarpanch  | १ |
| Panchayat Accounting | ११३ | Other Namuna | ३,६७९ |                                   |     |                |   |

## Single Gateway to Access Important Government web Applications.

We can Check Repots Or Visit Direct on Web Page - GPDP, India75, CRS, NPP, Gram Manchitra, PFMS, ICDS, SBM, Citizen Forum, GEM Portal, Egramswaraj (EGS) at one Click.

### संबंधित दुवे

सरकारी पोर्टल वेबसाइट लिंक

|   |  |   |  |
|---|--|---|--|
|  <p>महाराष्ट्र शासन<br/>ग्रामविकास व पंचायतराज विभाग</p> <p>ग्रामविकास व पंचायतराज विभाग</p> |  <p>Ministry of<br/>Rural Development</p> <p>ग्रामीण विकास मंत्रालय</p> |  <p>Mission<br/>Antyodaya</p> <p>मिशन अन्त्योदय</p>                           |  <p>Panchayati Raj</p> <p>पंचायती राज</p>                               |
|  <p>eGramSwaraj</p> <p>ई ग्राम स्वराज</p>  |  <p>Gram<br/>Manchitra</p> <p>ग्राम मानचित्र</p>                        |  <p>ग्राम पंचायत विकास योजना</p>  |  <p>VIBRANT<br/>GRAM SABHA</p> <p>ग्रामसभा</p>                          |
|  <p>PFMS</p> <p>PFMS</p>   |  <p>CITIZEN FORUM</p> <p>नागरिक लॉगिन</p>                               |  <p>GeM<br/>Government<br/>e Marketplace</p> <p>Government eMarketplace</p>   |  <p>75<br/>Azadi Ka<br/>Amrit Mahotsav</p> <p>आजादी का अमृत महोत्सव</p> |
|  <p>National Panchayat Portal</p> <p>NPP</p>   |  <p>ServicePlus</p> <p>Service Plus</p>                               |  <p>Birth &amp; Death Registration</p> <p>Birth &amp; Death Registration</p> |  <p>Digital Seva</p> <p>Digital Seva</p>                              |

## 11 ABOUT ERP - HCM SOLUTION AND MOBILE APP

ERP: Enterprise Resource Planning system is a fully integrated business management system covering functional areas of an enterprise like Logistics, Production, Finance, Accounting and Human Resources. It organizes and integrates operation processes and information flows to make optimum use of resources such as men, material, money and machine. For the ASSK project, CSC SPV has implemented the Human Capital Management module (HCM) which considers CSC SPV's human resources as Human Capital. CSC SPV's HCM for the ASSK project - <https://mh.gov2egov.com> is a single window solution which includes Talent Acquisition (Recruitment), Talent Management etc. It helps

- To manage, maintain, monitor and guide this enormous team of over 20,000+ human resources, CSC has developed and implemented the specialized HCM tool which maintains all details of the project's activities.
- To handle all types of activities like registration of candidates, selection of candidates, payments to candidates, data entry in different applications, targets/work orders, online monitoring and all types of MIS /Dashboards.
- With the perspective of Digital India, E-Gov connect Mobile App is provided to all the users of this ERP.
- Through his / her Android phone, the User can login and check his performance, payment status, profile update, send SMSes to his / her team, raise queries online etc.
- The ERP-HCM Application and "e-Gov-Connect" Mobile app are available to Govt. Officials at State Level, District Level, Block Level and Gram Panchayat level for day to day information accessibility.

### 11.1. ERP WALK THROUGH: <https://mh.gov2egov.com>

One can access the ERP by using the Registered User Id and Password, where he/she will be able to access following modules:

Modules of ERP:

1. HRMS Module

2. ASSK Invoice Module

3. Dashboards Module  
4. Reports Module (MPRs)

5. E Learning - Training Material Module

6. Smart Tickets Module

7. E Gram Soft - MIS Module

8. Elected Member Details Module

9. GP Employee - Salary Process

10. Encroachment Regularization process

11. Graphical Dashboard

## 11.2. MONITORING OF ASSK OPERATIONS USING ERP:

1. Login with Registered User ID - Password - Click on Dashboard Menu and access Dashboards available in your login

The screenshot shows the ASSK ERP interface. At the top, there are logos for CSC, the Government of India, and 'आपले सरकार' (Aaple Sarkar). The user is logged in as 'Shantkumar Sw'. The main navigation bar includes 'Home', 'My Account', 'Master', 'Transaction', and 'Dashboard'. The 'Dashboard' menu is expanded, showing 'eGram Dashboard' and 'Monitoring'. The 'Salary Transaction Dashboard' is selected, displaying a table of registered employees by district for the year 2021. A dropdown menu on the right lists various other dashboards available to the user.

**Salary Transaction Dashboard**

Year: 2021

| Sr. No. | District     | Registered Employee |              |              |              |
|---------|--------------|---------------------|--------------|--------------|--------------|
|         |              | Kushal              | Akushal      | Ardhkushal   | Total        |
|         | <b>Total</b> | <b>4705</b>         | <b>18456</b> | <b>25347</b> | <b>48508</b> |
| 1       | Ahmednagar   | 384                 | 1083         | 1308         | 2775         |
| 2       | Akola        | 60                  | 242          | 459          | 761          |
| 3       | Amravati     | 111                 | 480          | 726          | 1317         |
| 4       | Aurangabad   | 152                 | 706          | 786          | 1644         |
| 5       | Beed         | 100                 | 695          | 977          | 1772         |
| 6       | Bhandara     | 52                  | 244          | 484          | 780          |
| 7       | Buldhana     | 126                 | 592          | 788          | 1506         |
| 8       | Chandrapur   | 66                  | 368          | 785          | 1219         |
| 9       | Dhule        | 141                 | 469          | 530          | 1140         |
| 10      | Gadchiroli   | 48                  | 266          | 432          | 746          |
| 11      | Gondia       | 32                  | 213          | 494          | 739          |

**Available Dashboards:**

- Meeting Dashboard
- Datewise Meeting schedule
- Gp Visit Dashboard
- Schedule Meeting Report
- Schedule GP Visit Report
- Priasoft Book Summary Dashboard
- ASSK Onboarding & Vacant Center Status
- NPP Tax Updation Dashboard
- Traning Material/Video View Status
- Overall Performance Dashboard
- Ticket Summary Dashboard
- Consolidated Ranking Dashboard
- Reward and Recognition Dashboard
- GP Income Confirmation Dashboard
- Paperless GP Dashboard
- Encroachment Dashboard
- GP Employee Dashboard
- PadAdhikari Dashboard
- Performance Dashboard

URL: <https://mh.gov2egov.com/Dashboard/GPEmpSalTransactionDash.aspx>

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### HRMS Dashboard:

The HRMS Dashboard displays several key metrics for recruitment and employee management:

- Vacancy Requisition:** 21142 (ASSK-KC- 20718 DM- 55 BM- 625)
- Requisition Approved:** 21064 (ASSK-KC- 20718 DM- 49 BM- 521)
- Aspirant Registered:** 94721
- Application Received:** 52861 (DM- 1090 BM- 5133 ASSK-KC- 56427)
- Scheduled Interview:** 20150 (DM- 168 BM- 1279 ASSK-KC- 18789)
- Evaluation Candidate:** 19206 (DM- 58 BM- 454 ASSK-KC- 18782)
- OnBoarded:** 20195 (DM- 34 BM- 351 ASSK-KC- 20115)

## 12. GP EMPLOYEE PAYMENT SYSTEM

Payments to the contractual employees of Gram Panchayats used to be delayed by several months. RDD has taken the initiative of depositing the State Government's share of the Gram Panchayats' Employees payments to their bank accounts in a timely manner every month. CSC SPV has deployed GP Employees Payment Module for processing GP EMP Payment Bills. Govt. of Maharashtra has released payments from April 2018 to July 2023 . Aug 2023 payment process is ongoing

### District wise Employee Details:

| Sr. No. | District   | Total Kushal Employee | Total Akushal Employee | Total Ardhkushal Employee | Total No. of Employee |
|---------|------------|-----------------------|------------------------|---------------------------|-----------------------|
| 1       | Ahmednagar | 370                   | 1266                   | 1060                      | 2696                  |
| 2       | Akola      | 51                    | 396                    | 230                       | 677                   |
| 3       | Amravati   | 104                   | 681                    | 465                       | 1250                  |
| 4       | Aurangabad | 154                   | 727                    | 681                       | 1562                  |
| 5       | Beed       | 106                   | 912                    | 690                       | 1708                  |
| 6       | Bhandara   | 48                    | 460                    | 246                       | 754                   |
| 7       | Buldhana   | 122                   | 727                    | 578                       | 1427                  |
| 8       | Chandrapur | 54                    | 730                    | 370                       | 1154                  |
| 9       | Dhule      | 130                   | 515                    | 450                       | 1095                  |
| 10      | Gadchiroli | 45                    | 377                    | 257                       | 679                   |
| 11      | Gondia     | 29                    | 455                    | 224                       | 708                   |
| 12      | Hingoli    | 38                    | 455                    | 344                       | 837                   |
| 13      | Jalgaon    | 203                   | 922                    | 762                       | 1887                  |
| 14      | Jalna      | 80                    | 589                    | 654                       | 1323                  |
| 15      | Kolhapur   | 239                   | 950                    | 736                       | 1925                  |
| 16      | Latur      | 111                   | 600                    | 662                       | 1373                  |
| 17      | Nagpur     | 98                    | 591                    | 566                       | 1255                  |
| 18      | Nanded     | 127                   | 1143                   | 843                       | 2113                  |
| 19      | Nandurbar  | 78                    | 475                    | 359                       | 912                   |
| 20      | Nashik     | 315                   | 1257                   | 1023                      | 2595                  |
| 21      | Osmanabad  | 103                   | 538                    | 391                       | 1032                  |
| 22      | Palghar    | 166                   | 405                    | 217                       | 788                   |
| 23      | Parbhani   | 68                    | 523                    | 479                       | 1070                  |
| 24      | Pune       | 314                   | 1206                   | 785                       | 2305                  |
| 25      | Raigad     | 166                   | 647                    | 380                       | 1193                  |
| 26      | Ratnagiri  | 75                    | 731                    | 409                       | 1215                  |
| 27      | Sangli     | 213                   | 619                    | 465                       | 1297                  |
| 28      | Satara     | 173                   | 1034                   | 1018                      | 2225                  |
| 29      | Sindhudurg | 43                    | 389                    | 268                       | 700                   |
| 30      | Solapur    | 279                   | 893                    | 699                       | 1871                  |
| 31      | Thane      | 94                    | 373                    | 217                       | 684                   |
| 27      | Wardha     | 44                    | 453                    | 298                       | 795                   |
| 26      | Washim     | 47                    | 413                    | 238                       | 698                   |
| 25      | Yavatmal   | 82                    | 882                    | 647                       | 1611                  |
| Total   |            | 4369                  | 23334                  | 17711                     | 45414                 |

## 13. DISTRICT WISE ENCROACHMENT REPORT 31<sup>ST</sup> AUG 2023

| Sr. No. | District   | Total Block | Total GP | Encroachment Data Entry Counts | Encroachment Approved Data Entry | Encroachment Unapproved Data Entry | Encroachment Data Entry Awaited |
|---------|------------|-------------|----------|--------------------------------|----------------------------------|------------------------------------|---------------------------------|
| 1       | Ahmednagar | 14          | 1318     | 1404                           | 1090                             | 1643                               | 1072                            |
| 2       | Akola      | 7           | 535      | 495                            | 375                              | 475                                | 336                             |
| 3       | Amravati   | 14          | 841      | 713                            | 602                              | 710                                | 592                             |
| 4       | Aurangabad | 9           | 868      | 679                            | 541                              | 657                                | 508                             |
| 5       | Beed       | 11          | 1031     | 1032                           | 651                              | 1003                               | 584                             |
| 6       | Bhandara   | 7           | 541      | 178                            | 157                              | 172                                | 147                             |
| 7       | Buldhana   | 13          | 871      | 636                            | 492                              | 643                                | 457                             |
| 8       | Chandrapur | 15          | 825      | 742                            | 645                              | 707                                | 618                             |
| 9       | Dhule      | 4           | 541      | 478                            | 362                              | 528                                | 325                             |
| 10      | Gadchiroli | 12          | 459      | 428                            | 385                              | 405                                | 363                             |
| 11      | Gondia     | 8           | 546      | 217                            | 179                              | 199                                | 172                             |
| 12      | Hingoli    | 5           | 563      | 519                            | 447                              | 504                                | 433                             |
| 13      | Jalgaon    | 15          | 1153     | 1157                           | 827                              | 1190                               | 740                             |
| 14      | Jalna      | 8           | 778      | 614                            | 487                              | 622                                | 454                             |
| 15      | Kolhapur   | 12          | 1025     | 716                            | 530                              | 1031                               | 508                             |
| 16      | Latur      | 10          | 785      | 453                            | 373                              | 419                                | 342                             |
| 17      | Nagpur     | 13          | 768      | 560                            | 492                              | 560                                | 478                             |
| 18      | Nanded     | 16          | 1310     | 1162                           | 944                              | 1095                               | 872                             |
| 19      | Nandurbar  | 6           | 595      | 427                            | 181                              | 387                                | 160                             |
| 20      | Nashik     | 15          | 1385     | 1282                           | 976                              | 1429                               | 872                             |
| 21      | Osmanabad  | 8           | 622      | 468                            | 382                              | 442                                | 364                             |
| 22      | Palghar    | 8           | 473      | 478                            | 285                              | 452                                | 264                             |
| 23      | Parbhani   | 9           | 703      | 669                            | 560                              | 643                                | 520                             |
| 24      | Pune       | 13          | 1384     | 1495                           | 1084                             | 1927                               | 933                             |
| 25      | Raigad     | 15          | 810      | 637                            | 510                              | 874                                | 448                             |
| 26      | Ratnagiri  | 9           | 846      | 758                            | 588                              | 740                                | 581                             |
| 27      | Sangli     | 10          | 699      | 366                            | 210                              | 492                                | 196                             |
| 28      | Satara     | 11          | 1494     | 1162                           | 967                              | 1243                               | 984                             |
| 29      | Sindhudurg | 8           | 431      | 469                            | 370                              | 486                                | 327                             |
| 30      | Solapur    | 11          | 1019     | 1028                           | 754                              | 1053                               | 690                             |
| 31      | Thane      | 5           | 430      | 451                            | 365                              | 455                                | 342                             |
| 32      | Wardha     | 8           | 520      | 498                            | 416                              | 507                                | 418                             |
| 33      | Washim     | 6           | 491      | 467                            | 352                              | 500                                | 334                             |
| 34      | Yavatmal   | 16          | 1201     | 1055                           | 927                              | 992                                | 875                             |
| Total   |            | 351         | 27861    | 23893                          | 18506                            | 25185                              | 17309                           |

## 14. DISTRICT WISE GP SARPANCH AND UPSARPANCH MANDHAN FOR MARCH 2023

| Sr. No. | District   | Total Block | Total GP | Total no. of Sarpanch | Total no. of Sarpanch Salary | Total no. of Upsarpanch | Total no. of Upsarpanch Salary |
|---------|------------|-------------|----------|-----------------------|------------------------------|-------------------------|--------------------------------|
| 1       | Ahmednagar | 14          | 1318     | 1380                  | 1084                         | 1643                    | 1057                           |
| 2       | Akola      | 7           | 535      | 507                   | 410                          | 479                     | 365                            |
| 3       | Amravati   | 14          | 841      | 839                   | 726                          | 814                     | 708                            |
| 4       | Aurangabad | 9           | 868      | 878                   | 634                          | 852                     | 605                            |
| 5       | Beed       | 11          | 1031     | 779                   | 592                          | 733                     | 552                            |
| 6       | Bhandara   | 7           | 541      | 479                   | 389                          | 478                     | 379                            |
| 7       | Buldhana   | 13          | 871      | 871                   | 718                          | 859                     | 677                            |
| 8       | Chandrapur | 15          | 825      | 835                   | 726                          | 802                     | 704                            |
| 9       | Dhule      | 4           | 541      | 584                   | 452                          | 633                     | 409                            |
| 10      | Gadchiroli | 12          | 459      | 419                   | 378                          | 412                     | 378                            |
| 11      | Gondia     | 8           | 546      | 538                   | 475                          | 530                     | 465                            |
| 12      | Hingoli    | 5           | 563      | 548                   | 460                          | 540                     | 459                            |
| 13      | Jalgaon    | 15          | 1153     | 1122                  | 742                          | 1196                    | 678                            |
| 14      | Jalna      | 8           | 778      | 735                   | 564                          | 709                     | 521                            |
| 15      | Kolhapur   | 12          | 1025     | 1150                  | 877                          | 1475                    | 851                            |
| 16      | Latur      | 10          | 785      | 749                   | 618                          | 700                     | 566                            |
| 17      | Nagpur     | 13          | 768      | 780                   | 699                          | 783                     | 683                            |
| 18      | Nanded     | 16          | 1310     | 1276                  | 962                          | 1232                    | 917                            |
| 19      | Nandurbar  | 6           | 595      | 562                   | 431                          | 537                     | 408                            |
| 20      | Nashik     | 15          | 1385     | 1533                  | 1193                         | 1738                    | 1107                           |
| 21      | Osmanabad  | 8           | 622      | 623                   | 507                          | 588                     | 483                            |
| 22      | Palghar    | 8           | 473      | 426                   | 349                          | 409                     | 325                            |
| 23      | Parbhani   | 9           | 703      | 699                   | 555                          | 656                     | 518                            |
| 24      | Pune       | 13          | 1384     | 1478                  | 955                          | 1914                    | 878                            |
| 25      | Raigad     | 15          | 810      | 830                   | 641                          | 1106                    | 589                            |
| 26      | Ratnagiri  | 9           | 846      | 862                   | 675                          | 831                     | 672                            |
| 27      | Sangli     | 10          | 699      | 676                   | 522                          | 804                     | 491                            |
| 28      | Satara     | 11          | 1494     | 1363                  | 1065                         | 1452                    | 1064                           |
| 29      | Sindhudurg | 8           | 431      | 414                   | 350                          | 417                     | 344                            |
| 30      | Solapur    | 11          | 1019     | 1065                  | 741                          | 1104                    | 682                            |
| 31      | Thane      | 5           | 430      | 437                   | 320                          | 440                     | 294                            |
| 32      | Wardha     | 8           | 520      | 514                   | 454                          | 516                     | 426                            |
| 33      | Washim     | 6           | 491      | 506                   | 390                          | 510                     | 372                            |
| 34      | Yavatmal   | 16          | 1201     | 1177                  | 1003                         | 1120                    | 951                            |
| Total   |            | 351         | 27861    | 27634                 | 21657                        | 29012                   | 20578                          |

## 15. SERVICE DELIVERY RANK REPORT : (AS ON 31<sup>ST</sup> AUG 2023)

| District   | Total GPs | Approved ASSK's | Total no. of KC | Services Plus 1 April 2023 to 31 Aug 2023 | CSC Portal Services Sum of Transaction Count (B2C + MOL) OF 1 April 2023 to 31 Aug 2023 | MOL Services 1 April to 31 Aug 2023 | Maha E Gram 1 to 7 Cert. Services 1 April 23 to 30 st 31 Aug | Total Services Delivered | Average Services Delivered / GP | Rank |
|------------|-----------|-----------------|-----------------|---|---|-------------------------------------|--|--------------------------|---------------------------------|------|
| Ahmednagar | 1318      | 931             | 902             | 3756                                      | 140028  | 66125                               | 16852  | 226761                   | 172                             | 22   |
| Akola      | 535       | 283             | 269             | 11642                                     | 34220   | 14488                               | 6615   | 66965                    | 125                             | 28   |
| Amravati   | 841       | 625             | 602             | 16034                                     | 99213   | 46294                               | 11562  | 173103                   | 206                             | 11   |
| Aurangabad | 868       | 701             | 690             | 33545                                     | 97545   | 77894                               | 15826  | 224810                   | 259                             | 4    |
| Beed       | 1031      | 756             | 722             | 44374                                     | 103617  | 58315                               | 13181  | 219487                   | 213                             | 10   |
| Bhandara   | 541       | 529             | 525             | 16371                                     | 35120   | 78387                               | 21690  | 151568                   | 280                             | 1    |
| Buldhana   | 871       | 699             | 680             | 8809                                      | 104928  | 79468                               | 26749  | 219954                   | 253                             | 6    |
| Chandrapur | 825       | 693             | 678             | 10305                                     | 69423   | 50879                               | 25014  | 155621                   | 189                             | 14   |
| Dhule      | 541       | 495             | 479             | 2589                                      | 81639   | 28155                               | 4122   | 116505                   | 215                             | 9    |
| Gadchiroli | 459       | 440             | 435             | 9016                                      | 33540   | 43698                               | 7695   | 93949                    | 205                             | 12   |
| Gondia     | 546       | 511             | 500             | 3994                                      | 44003   | 42080                               | 5923   | 96000                    | 176                             | 20   |
| Hingoli    | 563       | 397             | 389             | 6285                                      | 65668   | 25693                               | 2909   | 100555                   | 179                             | 16   |
| Jalgaon    | 1153      | 893             | 845             | 6049                                      | 103828  | 53930                               | 10652  | 174459                   | 151                             | 26   |
| Jalna      | 778       | 647             | 618             | 11459                                     | 76607   | 92903                               | 20824  | 201793                   | 259                             | 3    |
| Kolhapur   | 1025      | 736             | 682             | 364                                       | 55653   | 46891                               | 19664  | 122572                   | 120                             | 29   |
| Latur      | 785       | 558             | 548             | 11231                                     | 105735  | 51817                               | 4491   | 173274                   | 221                             | 8    |
| Nagpur     | 768       | 658             | 656             | 20424                                     | 55793   | 44988                               | 18114  | 139319                   | 181                             | 15   |
| Nanded     | 1310      | 815             | 808             | 17159                                     | 131942  | 50684                               | 14024  | 213809                   | 163                             | 23   |
| Nandurbar  | 595       | 481             | 454             | 9995                                      | 69955   | 28421                               | 52115  | 160486                   | 270                             | 2    |
| Nashik     | 1385      | 1174            | 1133            | 19129                                     | 98360   | 86496                               | 8296   | 212281                   | 153                             | 25   |
| Osmanabad  | 622       | 480             | 470             | 4368                                      | 92938   | 49338                               | 4776   | 151420                   | 243                             | 7    |
| Palghar    | 473       | 458             | 450             | 17556                                     | 23378   | 25465                               | 4590   | 70989                    | 150                             | 27   |
| Parbhani   | 703       | 425             | 416             | 8887                                      | 59268   | 51570                               | 3551   | 123276                   | 175                             | 21   |
| Pune       | 1384      | 934             | 846             | 1240                                      | 37695   | 22859                               | 26824  | 88618                    | 64                              | 34   |
| Raigad     | 810       | 547             | 526             | 19182                                     | 25712   | 6529                                | 10626  | 62049                    | 77                              | 30   |
| Ratnagiri  | 846       | 527             | 497             | 15766                                     | 27707   | 11043                               | 6597   | 61113                    | 72                              | 33   |
| Sangli     | 699       | 594             | 575             | 1316                                      | 73035   | 26452                               | 22118  | 122921                   | 176                             | 19   |
| Satara     | 1494      | 813             | 760             | 4867                                      | 66959   | 27604                               | 11147  | 110577                   | 74                              | 31   |
| Sindhudurg | 431       | 359             | 340             | 19699                                     | 40177   | 7283                                | 8893   | 76052                    | 176                             | 18   |
| Solapur    | 1019      | 789             | 763             | 7503                                      | 128782  | 21785                               | 39142  | 197212                   | 194                             | 13   |
| Thane      | 430       | 307             | 293             | 3655                                      | 12636   | 8666                                | 6696   | 31653                    | 74                              | 32   |
| Wardha     | 520       | 364             | 347             | 13219                                     | 37385   | 23741                               | 8431   | 82776                    | 159                             | 24   |
| Washim     | 491       | 366             | 361             | 11962                                     | 62891   | 42871                               | 7256   | 124980                   | 255                             | 5    |
| Yavatmal   | 1201      | 814             | 786             | 31511                                     | 120926  | 38887                               | 22228  | 213552                   | 178                             | 17   |
|            | 27861     | 20799           | 20045           | 423261                                    | 2416306   | 1431699                             | 489193   | 4760459                  |                                 |      |

# 16. G2G SERVICES RANK REPORT : (AS ON 31<sup>ST</sup> AUG 2023)

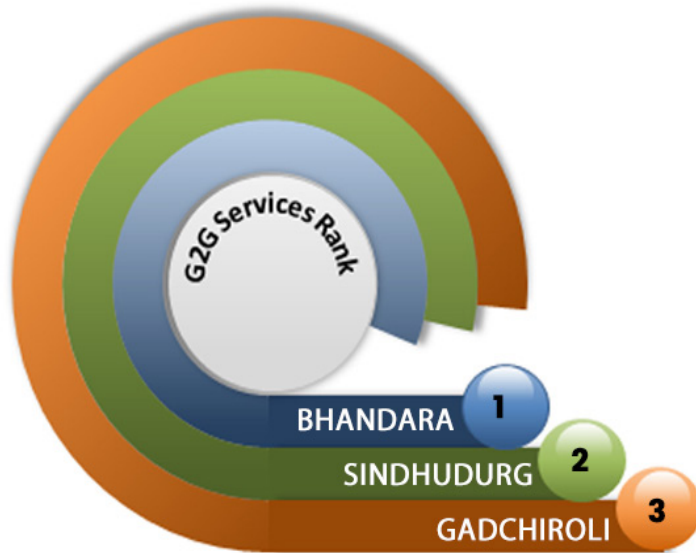
| G2G Services |           |                 |                      |                      |                               |                         |   |   |  |
|--------------|-----------|-----------------|----------------------|----------------------|-------------------------------|-------------------------|---|---|--|
| District     | Total GPs | Approved ASSK's | NO OF KC - Onboarded | Gp Profile % 2023-24 | Active (Transacting) CSC ID % | GPDP Implementing Gps % | Geo Tag Initiated GPs % (1 April 2020 to 31 Aug 2023) | Accounting Month Book Close % (2023-24) | Accounting Year Book Closing % (2022-23) |
| Ahmednagar   | 1318      | 931             | 902                  | 97                   | 88                            | 98                      | 37  | 82                                      | 89                                       |
| Akola        | 535       | 283             | 269                  | 99                   | 88                            | 99                      | 28  | 78                                      | 99                                       |
| Amravati     | 841       | 625             | 602                  | 100                  | 91                            | 100                     | 32  | 77                                      | 99                                       |
| Aurangabad   | 868       | 701             | 690                  | 88                   | 86                            | 98                      | 48  | 89                                      | 95                                       |
| Beed         | 1031      | 756             | 722                  | 97                   | 78                            | 97                      | 33  | 75                                      | 94                                       |
| Bhandara     | 541       | 529             | 525                  | 98                   | 97                            | 99                      | 46  | 82                                      | 100                                      |
| Buldhana     | 871       | 699             | 680                  | 99                   | 97                            | 100                     | 63  | 73                                      | 84                                       |
| Chandrapur   | 825       | 693             | 678                  | 100                  | 94                            | 100                     | 52  | 76                                      | 94                                       |
| Dhule        | 541       | 495             | 479                  | 96                   | 87                            | 99                      | 50  | 85                                      | 94                                       |
| Gadchiroli   | 459       | 440             | 435                  | 97                   | 89                            | 100                     | 82  | 88                                      | 97                                       |
| Gondia       | 546       | 511             | 500                  | 100                  | 84                            | 100                     | 64  | 80                                      | 93                                       |
| Hingoli      | 563       | 397             | 389                  | 99                   | 83                            | 100                     | 62  | 67                                      | 96                                       |
| Jalgaon      | 1153      | 893             | 845                  | 98                   | 88                            | 99                      | 47  | 80                                      | 92                                       |
| Jalna        | 778       | 647             | 618                  | 99                   | 92                            | 100                     | 58  | 85                                      | 91                                       |
| Kolhapur     | 1025      | 736             | 682                  | 98                   | 85                            | 98                      | 54  | 79                                      | 96                                       |
| Latur        | 785       | 558             | 548                  | 98                   | 84                            | 98                      | 36  | 80                                      | 98                                       |
| Nagpur       | 768       | 658             | 656                  | 97                   | 88                            | 99                      | 14  | 83                                      | 92                                       |
| Nanded       | 1310      | 815             | 808                  | 96                   | 79                            | 97                      | 8   | 73                                      | 92                                       |
| Nandurbar    | 595       | 481             | 454                  | 96                   | 89                            | 96                      | 54  | 68                                      | 76                                       |
| Nashik       | 1385      | 1174            | 1133                 | 99                   | 89                            | 99                      | 43  | 80                                      | 95                                       |
| Osmanabad    | 622       | 480             | 470                  | 98                   | 88                            | 98                      | 36  | 74                                      | 99                                       |
| Palghar      | 473       | 458             | 450                  | 99                   | 95                            | 99                      | 54  | 89                                      | 99                                       |
| Parbhani     | 703       | 425             | 416                  | 98                   | 92                            | 100                     | 66  | 69                                      | 92                                       |
| Pune         | 1384      | 934             | 846                  | 98                   | 85                            | 98                      | 45  | 83                                      | 99                                       |
| Raigad       | 810       | 547             | 526                  | 100                  | 89                            | 100                     | 54  | 85                                      | 99                                       |
| Ratnagiri    | 846       | 527             | 497                  | 99                   | 85                            | 100                     | 54  | 82                                      | 99                                       |
| Sangli       | 699       | 594             | 575                  | 97                   | 93                            | 97                      | 36  | 89                                      | 98                                       |
| Satara       | 1494      | 813             | 760                  | 93                   | 92                            | 95                      | 69  | 81                                      | 98                                       |
| Sindhudurg   | 431       | 359             | 340                  | 97                   | 95                            | 99                      | 64  | 96                                      | 99                                       |
| Solapur      | 1019      | 789             | 763                  | 98                   | 80                            | 99                      | 67  | 82                                      | 93                                       |
| Thane        | 430       | 307             | 293                  | 99                   | 73                            | 99                      | 78  | 87                                      | 100                                      |
| Wardha       | 520       | 364             | 347                  | 98                   | 96                            | 99                      | 32  | 84                                      | 96                                       |
| Washim       | 491       | 366             | 361                  | 100                  | 92                            | 99                      | 49  | 80                                      | 97                                       |
| Yavatmal     | 1201      | 814             | 786                  | 99                   | 92                            | 100                     | 41  | 81                                      | 97                                       |
| Total        | 27861     | 20799           | 20045                |                      |                               |                         |   |   |  |

## 16.1 G2G SERVICES RANK REPORT : (AS ON 31<sup>ST</sup> AUG 2023)

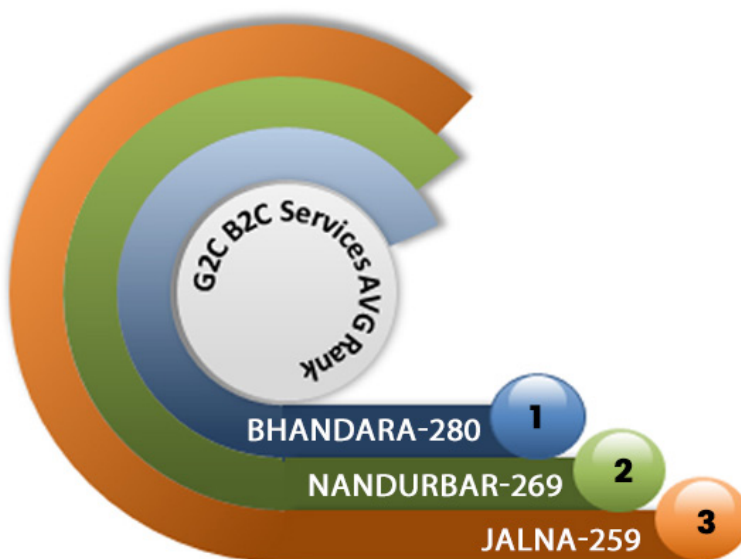
| G2G Services (Maha E Gram) |           |                 |                      |                        |                     |                                |                      |       |                             | Best of 12 Activities % | Rank |
|----------------------------|-----------|-----------------|----------------------|------------------------|---------------------|--------------------------------|----------------------|-------|-----------------------------|-------------------------|------|
| District                   | Total GPs | Approved ASSK's | NO OF KC - Onboarded | Namuna 1 Andajpatrak % | Namuna 8 Start Gp % | Maha E Gram App Installation % | Trainings Conducted% | GPE % | Padhadhikari Remunaretion % |                         |      |
| Ahmednagar                 | 1318      | 931             | 902                  | 51                     | 25                  | 45                             | 100                  | 98    | 71                          | 73.38                   | 25   |
| Akola                      | 535       | 283             | 269                  | 68                     | 46                  | 27                             | 92                   | 93    | 79                          | 74.63                   | 19   |
| Amravati                   | 841       | 625             | 602                  | 58                     | 24                  | 40                             | 65                   | 95    | 87                          | 72.30                   | 27   |
| Aurangabad                 | 868       | 701             | 690                  | 56                     | 31                  | 28                             | 82                   | 88    | 72                          | 71.70                   | 29   |
| Beed                       | 1031      | 756             | 722                  | 41                     | 33                  | 15                             | 93                   | 89    | 76                          | 68.42                   | 32   |
| Bhandara                   | 541       | 529             | 525                  | 100                    | 78                  | 100                            | 100                  | 89    | 80                          | 89.04                   | 1    |
| Buldhana                   | 871       | 699             | 680                  | 76                     | 47                  | 33                             | 80                   | 97    | 81                          | 77.53                   | 12   |
| Chandrapur                 | 825       | 693             | 678                  | 86                     | 44                  | 54                             | 100                  | 96    | 87                          | 81.86                   | 6    |
| Dhule                      | 541       | 495             | 479                  | 48                     | 32                  | 54                             | 97                   | 95    | 71                          | 75.70                   | 16   |
| Gadchiroli                 | 459       | 440             | 435                  | 77                     | 43                  | 62                             | 90                   | 97    | 91                          | 84.30                   | 3    |
| Gondia                     | 546       | 511             | 500                  | 67                     | 49                  | 48                             | 65                   | 92    | 88                          | 77.52                   | 13   |
| Hingoli                    | 563       | 397             | 389                  | 60                     | 34                  | 29                             | 81                   | 97    | 84                          | 74.44                   | 20   |
| Jalgaon                    | 1153      | 893             | 845                  | 78                     | 79                  | 37                             | 94                   | 88    | 61                          | 78.33                   | 10   |
| Jalna                      | 778       | 647             | 618                  | 81                     | 35                  | 33                             | 100                  | 94    | 75                          | 78.55                   | 9    |
| Kolhapur                   | 1025      | 736             | 682                  | 47                     | 39                  | 55                             | 100                  | 97    | 66                          | 76.14                   | 15   |
| Latur                      | 785       | 558             | 548                  | 5                      | 26                  | 30                             | 77                   | 93    | 82                          | 67.25                   | 33   |
| Nagpur                     | 768       | 658             | 656                  | 69                     | 51                  | 65                             | 100                  | 99    | 88                          | 78.85                   | 8    |
| Nanded                     | 1310      | 815             | 808                  | 7                      | 23                  | 18                             | 100                  | 92    | 75                          | 63.33                   | 34   |
| Nandurbar                  | 595       | 481             | 454                  | 76                     | 19                  | 39                             | 61                   | 85    | 76                          | 69.57                   | 31   |
| Nashik                     | 1385      | 1174            | 1133                 | 48                     | 25                  | 34                             | 81                   | 97    | 70                          | 71.77                   | 28   |
| Osmanabad                  | 622       | 480             | 470                  | 3                      | 53                  | 57                             | 100                  | 93    | 82                          | 73.55                   | 24   |
| Palghar                    | 473       | 458             | 450                  | 67                     | 81                  | 43                             | 100                  | 93    | 81                          | 83.36                   | 5    |
| Parbhani                   | 703       | 425             | 416                  | 24                     | 34                  | 38                             | 100                  | 91    | 79                          | 73.74                   | 22   |
| Pune                       | 1384      | 934             | 846                  | 32                     | 35                  | 28                             | 100                  | 95    | 54                          | 70.96                   | 30   |
| Raigad                     | 810       | 547             | 526                  | 51                     | 50                  | 20                             | 100                  | 93    | 64                          | 75.37                   | 18   |
| Ratnagiri                  | 846       | 527             | 497                  | 89                     | 59                  | 63                             | 100                  | 93    | 80                          | 83.43                   | 4    |
| Sangli                     | 699       | 594             | 575                  | 56                     | 58                  | 50                             | 100                  | 97    | 68                          | 78.26                   | 11   |
| Satara                     | 1494      | 813             | 760                  | 51                     | 41                  | 38                             | 100                  | 91    | 76                          | 77.05                   | 14   |
| Sindhudurg                 | 431       | 359             | 340                  | 51                     | 93                  | 66                             | 100                  | 92    | 84                          | 86.17                   | 2    |
| Solapur                    | 1019      | 789             | 763                  | 1                      | 54                  | 43                             | 100                  | 93    | 66                          | 72.93                   | 26   |
| Thane                      | 430       | 307             | 293                  | 34                     | 41                  | 39                             | 90                   | 97    | 70                          | 75.64                   | 17   |
| Wardha                     | 520       | 364             | 347                  | 84                     | 33                  | 57                             | 100                  | 97    | 85                          | 80.14                   | 7    |
| Washim                     | 491       | 366             | 361                  | 48                     | 23                  | 44                             | 81                   | 97    | 75                          | 73.66                   | 23   |
| Yavatmal                   | 1201      | 814             | 786                  | 41                     | 23                  | 38                             | 100                  | 95    | 85                          | 74.29                   | 21   |
| 27861                      |           | 20799           | 20045                |                        |                     |                                |                      |       |                             |                         |      |

## 17 DISTRICT OVERALL PERFORMANCE RANKS

### G2G Services Rank



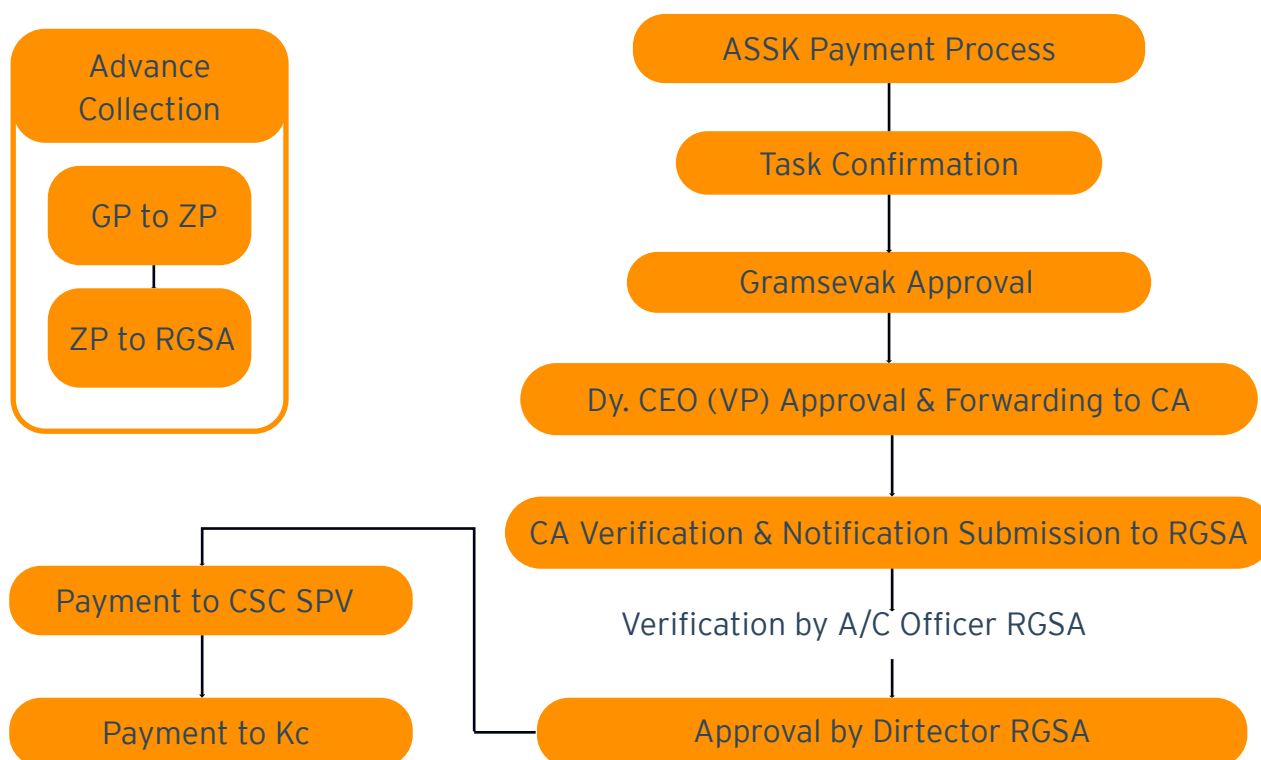
### G2C B2C Services AVG Rank



## 18. PAYMENT PROCESS

In CSC2.0 ASSK project all the payments will be done by GPs and as per directives from RDD this has to be an automated process. CSC 2.0 team has developed an integrated module of invoicing a payments as below

- Invoicing module for the payments to CSC SPV is also part of this ERP system.
- Payment to CSC 2.0 e Panchayat project will do through own resources.
- Payment for first 4 months was received from Gram Panchayat manually deposited in RGPSA account.
- From 1st April 2017 payments forwarded directly by Gramsevak to CSC's account.
- Each Grampanchayat has Saperate logins in ERP System OTP Based Approval is one of the secured features of the application.
- We are in progress of provisioning the Gramsevaks of their particular Gram panchayat an PFMS mode of payment through their Gram Panchayat local bank a/c's.
- Hearing Rights are been provided to the BDO for the deduction carried by the Gramsevak on Kendra Chalak's Payment.
- CEO, Dy. CEO (VP) & BDO will also have a dashboards showing the payment confirmation & pending status of their underlying Districts/Blocks in detailed manner.
- From 1st April 2019 payment will be done directly by GP to ZP , ZP to RGSA and RGSA to CSC SPV.



## 19 IT SUPPORT/ ICT TEAM

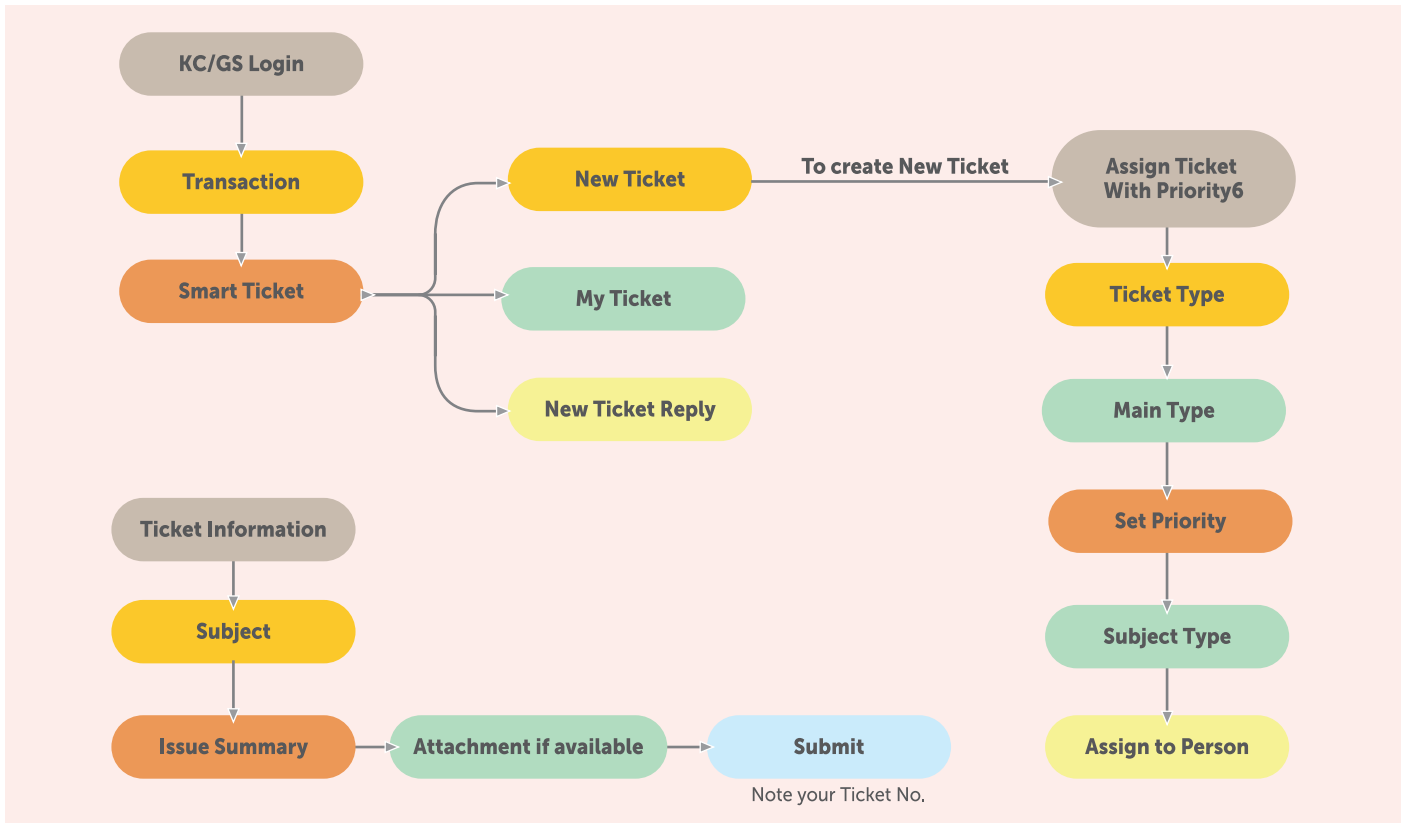
IT Support Centre/ ICT Team Activity are divided into 2 parts :

- **ASSK Support Centre**
- **ASSK Technical Support Centre**

| Sr. No.           | ASSK Support Centre   | ASSK Technical Support Centre   |
|-------------------|---|---|
| Stake Holder      | Govt. Officers  | Govt. Officers  |
|                   | KC, BM, DM  | KC, BM, DM  |
|                   | CSC 2.0 Project Team  | CSC 2.0 Project Team  |
| Operation Details | A dedicated Team of 10 people have been assigned a Toll Free number, and Golden number for Outbound calls.        | Support will be given to close the Tickets and address the concerns raised online   |
|                   | They receive calls / help caller to raise ticket and forward it to the concerned department for necessary action. | Dedicated person will be assigned to each department who will own the activity of his/her department for solving/closing tickets. |
|                   | Try to resolve the queries and provide assistance on the call   | Daily data integration of NIC and CSC and display on E-gov Connect in real time   |
|                   | Grievance Support will be given through this support centre.  | Payment system monitoring   |
|                   | Promotion of CSC activities, CSC Business Promotions  | This team will be connected through to receive calls from ASSK Support centre only  |
|                   | General calling like Document upload/ Checklist completion  | This team will be connected through to receive calls from ASSK Support centre only  |
|                   | Outbound and Inbound calling possible through this centre   |   |

| NAME            | SUBJECT  | MAIL ID/ MOBILE NO.                        |
|-----------------|--|--|
| Vikram Kumbhar  | Technical Team Lead  | Lead.support@gov2egov.com<br>8408028353    |
| Mitali jawalkar | MahaGram-<br>1)Data Validation Tickets. 2)Mahaegram Tickets -<br>"(1)Gp Name issue 2)All Namuna Data Entry issue 3)Certificate Issue 4)Self Declaration issue 5)Register issue 6)Work Management issue 7)MPR issue )" 4)DSC Apply(GS) 5)Mahaegram Mobile App Tickets   | mitali.jawalkar@gov2egov.com<br>9767466834 |
| Yogesh Chavan   | MahaGram-<br>1)Data Validation issue<br>2)Mahaegram Tickets -<br>"(1)Gp Name issue 2)All Namuna Data Entry issue 3)Certificate Issue 4)Self Declaration issue 5)Grampanchayt Register issue 6)Work Management issue )" 4)DSC Apply (GS) 5)Mahaegram Mobile App Tickets | yogesh.chavan@gov2egov.com<br>9359931740   |
| Minal Palsodkar | Sarpanch Upsarpanch issue -"1)Joining Data Change ,Salary issue, bank Details ,designation Change , Remove , Add EMP 3)Government Login,(GS,BDO,Dyceo,CEO)" 2)DSC Apply (DyCeo ,Ceo,BDO) 3)Gp Account Details Add 6) ERP GP Profile                                    | minal.palsodkar@gov2egov.com<br>8767090016 |
| Minal Palsodkar | "Gp Employee Tickets - 1)Joining Data Change ,Salary issue, bank Details ,designation Change , Remove , Add EMP" 2)DSC Apply (GS) 3)Mahaegram Mobile App Tickets   | minal.palsodkar@gov2egov.com<br>8767090016 |

## 19.1 HOW TO RAISE TICKET IN ERP 2.0 (mh.gov2egov.com)



## 19.2 ACTIVITY GOALS FOR Q2 2023 - 24

- 1) Panchayat Profile updating on eGramswaraj portal.
- 2) Conducting Refresher Training for Gramsevak, Sarpanch, KC and Other Officials
- 3) Updating Training Details on TMP Portal
- 4) Updating Themes on Vinbrant Gramsabha Portal
- 5) Scheduling and Updating Facilitator Feedback on GPDP Portal
- 6) Resource Envelop (Budget Allocation) entries for F.Y.2023-24 of Grampanchayat, Block Panchayat & Zilla Parishad.
- 7) Preparing and Updating GPDP 23-24 on EGS Portal
- 8) Updating Namuna 8 on Mahaegram Portal
- 9) Namuna 9 (Tax Demand) Generation of all Grampanchayat.
- 10) Accounts Validation and Approval (Swanidhi A/c)
- 11) Collection of Taxes through Citizen connect mobile app & Mahaegram portal.
- 12) Reconciliation of ASSK Payment on ERP System
- 13) Closing and Reconciliation of Accounts (Month Book, Year Book) on EGS Portal
- 14) OPERATIONALIZATION OF UIDAI CENTER AT BLOCK LEVEL

## 20. SUCCESS STORIES

### केंद्रचालक परिचय



केंद्रचालकाचे नाव – श्री.निलेश अशोक गोसावी

सी.एस.सी. केंद्राचे नाव – ग्रामपंचायत हिंणणे बु ॥,

ता.जामनेर ,

जि. जळगाव.सी.एस.सी.

–:आपले सरकार सेवा केंद्रचालक :-

आपले सरकार सेवा केंद्र, ग्रामपंचायत हिंणणे बु ॥, ता.जामनेर, जि.जळगाव. सी.एस.सी

हिंणणे बु ॥ हे गाव जळगाव जिल्ह्यातील जामनेर तालुक्याच्या शेवटच्या टोकावर वाघुर धरणाच्या जवळ आहे. तसेच गावाच्या उत्तरेला बीळ हे जंगल आहे. निसर्गाच्या सानिध्यात वसलेल्या हिंणणे बु ॥ गावाच्या तीन बाजूस डोंगर आहेत. पाण्याचा मुबलाग साठा असल्याने केळी हे पिक प्रामुख्याने घेतले जाते.

माझे पदवी पर्यंत चे शिक्षण जळगाव येथे झाले. कुटुंबाची परिस्थिती गरिबीची असल्याने पार्ट टाईम करून शिक्षण घेतले. मला शिक्षणाची खूप आवड होती. पण परिस्थिती मुळे शिक्षण सोडाव लागत कि काय याची भीती निर्माण झाली. पुढील शिक्षण करणे कठीण वाटत असतांना २०११ मध्ये एक संधी चालून आली. त्या संधीच मी सोन केल. माझ्या गावातील ग्रामपंचायत येथे संग्राम प्रकल्पांतर्गत संगणक परिचालक या पदाची भरती निघाली. त्यामध्ये माझी नियुक्ती झाली. त्या नियुक्ती मुळे आयुष्याने खूप मोठी कलाटणी घेतली. मला पुढील शिक्षण घेण्यासाठी खूप मोठा आधार मिळाला. आज माझे शिक्षण एम.ए.इंग्लिश,बी.एड. इंग्लिश,एम.ए.राज्यशास्त्र,एल.एल.बी. झालेलं आहे.

मी घेतलेल्या शिक्षणाचा फायदा माझ्या गावातील नागरिकांना झाला पाहिजे असे मला नेहमी वाटायचे. माझ गाव तालुक्यापासून २० किलोमीटर अंतरावर आहे. त्यामुळे ग्रामीण भागात मिळणाऱ्या सुविधा फारश्या नव्हत्या. या सर्व गोष्टींचा मी विचार केला आणि ठरवले कि ग्रामीण भागातील लोकांना या सुविधा घरबसल्या कश्या देता येतील , त्यामुळे आपल्याला देखील आर्थिक हातभार मिळेल हा विचार केला.

२०१६ मध्ये सी.एस.सी. एस.पी.व्ही. या कंपनीच्या माध्यमातून महा ऑनलाईन हा प्रकल्प संगणक परीचालकांना देण्यात आला. मी या संधीचा फायदा घेतला. या माध्यमातून मी गावातील नागरिकांना गावातच सर्व सुविधा उपलब्ध करून दिल्या. शिकण्याची इच्छा आणि कष्ट करण्याची तयारी हवी. केंद्र चालक मानधनाव्यतिरिक्त यामध्ये खूप पैसे कमऊ शकतो. मी तेच केल. यामध्ये मी नागरिकांना उत्पन्नाचा दाखला ,जातीचा दाखला,नॉन क्रिमिनल ,डोमेसाईल प्रमाणपत्र, एल.आय.सी.इन्शुरन्स भरणा करणे , लाईट बिल भरणे या प्राथमिक सुविधा देण्यास सुरुवात केली. याचा फायदा नागरिकांना देखील झाला.

ग्रामपंचायतीमध्ये आपले सरकार सेवा केंद्रा मार्फत शासनाने नागरिकांसाठी अनेक योजना राबविल्या आहेत. त्या सेवा आपले सरकार सेवा केंद्रा मार्फत पोहचवण्याचे काम केंद्र चालक करीत आहे.

. यामध्ये प्रधान मंत्री आवास योजना, स्वच्छ भारत मिशन या सारख्या महत्वाच्या योजनांचा समावेश आहे.



भारत गॅस एजन्सी :- सिलेंडर घेण्यासाठी नागरिकांना ८ किलोमीटर अंतरावर जावे लागत होते. हि अडचण सुद्धा दूर झाली. सी.एस.सी. मार्फत भारत गॅस एजन्सी मिळाली. यामुळे गावातील नागरिकांसाठी २४ तास गॅस सिलेंडर गावातच उपलब्ध झाले.



### ई-श्रम कार्ड योजना (E-Shram)

अजून खूप काही बोलण्यासारख आहे. मागील १० वर्षात खूप कामे केली गेली. मी वरील प्रकारच्या सेवा आपले सरकार सेवा केंद्रा मार्फत गावातील नागरिकांना आतापर्यंत दिल्या आहेत. आपले सरकार सेवा केंद्रामुळे माझी प्रगती होण्यास मदत झाली आहे. इथे माझ मनोगत थांबवतो  
धन्यवाद

## 21. PHOTO GALLERY

### Training Photos - ASSK DIVISION Training Meeting Photos at Niphad Block



### Training Photos - ASSK DIVISION Training Meeting Photos at Dist Nagpur and Chandwad Block



### Training Photos - ASSK DIVISION Training Meeting Photos at Jalgaon district and Thane Training



## 21.1 PHOTO GALLERY

**Training Photos** - Training Center Rambhau Prabodhini Mhalgi (Satelite in Your Hand )



**Aadhar Seva Kendra Tuljapur**



लोकमत

लोकमत इन्फोग्राफिक्स

## ग्रामपंचायतीचा टॅक्सही भरा आता ऑनलाइन

**खामगाव :** शासनाचा ग्रामविकास विभाग आणि पंचायत राज विभागामार्फत महा ई-ग्राम सिटीजन ॲप सुरू करण्यात आले आहे. या ॲपच्या माध्यमातून ग्रामपंचायतीशी संबंधित सर्व प्रकारचे दाखले मिळण्यास सुरुवात झाली आहे. या ॲपद्वारे आता ग्रामपंचायतीचा करही ऑनलाइन भरता येणार आहे. जिल्ह्यातही लवकरच ही सुविधा सुरू करण्यात येणार आहे. यामुळे ग्रामपंचायत कार्यालयात न जाता घरबसल्या कराचा भरणा करता येणार आहे.



कर भरणा

### महा ई ग्राम पोर्टलवर भरता येणार टॅक्स



महा ई-ग्राम ॲप मोबाइलमध्ये डाऊनलोड केल्यानंतर ग्रामपंचायतीशी संबंधित सर्व प्रकारचे दाखले ऑनलाइन मिळत आहेत. जिल्ह्यातील अनेक नागरिकांनी या ॲपवर नोंदणी केली असून, या सुविधेचा लाभ घेत आहेत. आता टॅक्स भरण्याची सुविधाही उपलब्ध करून देण्यात येईल.

### कर भरण्यासोबतच इतरही सुविधा

■ कर भरण्यासोबतच इतरही सुविधा महा ई-ग्राम ॲपच्या माध्यमातून मिळत आहेत. या सुविधांना यापूर्वीच सुरुवात झाली आहे. मात्र, दाखल्यांसाठी कर भरणे अनिवार्य असल्याने आता ही सुविधादेखील ऑनलाइन उपलब्ध होणार आहे.

### कधीपासून होणार सुरू

महा ई-ग्राम ॲपच्या माध्यमातून ऑनलाइन टॅक्स काढण्याच्या सुविधेला लवकरच सुरुवात करण्यात येणार आहे. या संदर्भात जि. प. ग्रामपंचायत विभागाकडून आवश्यक कार्यवाही करण्यास सुरुवात झाली आहे.

### प्लॅटफॉर्म निवडीबाबत ग्रामपंचायतीचा सूचना



महा ई-ग्राम ॲपद्वारे ऑनलाइन टॅक्स भरण्यासाठी सुविधा उपलब्ध करण्याकरिता प्लॅटफॉर्म निवडीबाबत ग्रामपंचायतीचा सूचना देण्यात आल्या आहेत. ही प्रक्रिया पूर्ण झाल्यानंतर प्रत्यक्ष ऑनलाइन टॅक्स भरण्याची सुविधा सुरू होणार आहे.

■ कर ऑनलाइन भरण्याची सुविधा उपलब्ध करून देण्याबाबत ग्रामपंचायतीला जि. प. स्तरावरून सूचना आल्या आहेत. याबाबत आवश्यक प्रक्रिया पूर्ण करण्याची कार्यवाही सुरू आहे. लवकरच ही सुविधा सुरू होणार आहे.

- संजय म्हसाळ, सरपंच, खेडा बु.

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लोकमत

## ग्रामपंचायतीचा टॅक्सही भरा आता ऑनलाइन

ग्रा.पं.मध्ये मिळणार क्यूआर कोड यूपीआयची सुविधा

लोकमत न्यूज नेटवर्क  
परभणी : ग्रामपंचायतीचा कर कॅशलेस पद्धतीने भरता यावा, यासाठी १५ ऑगस्ट पासून क्यूआर कोड यूपीआयच्या माध्यमातून प्रत्येक ग्रामपंचायतीने आपले आर्थिक व्यवहाराचे खाते भीम ॲप यूपीआयला संलग्न करण्याचे आदेश देण्यात आले आहेत.

ग्रामपंचायतीचा व्यवहार करताना अधिकारक डिजिटल पेमेंट व यासाठी यूपीआय इनबेल करण्याच्या सूचना दिल्या आहेत. महाराष्ट्र शासनाकडून सर्वच विभाग ऑनलाइन झाले आहेत. ग्रामस्थाना जास्तीत जास्त सुविधा घरबसल्या कशा देता येतील, याकडे विशेष लक्ष दिले जात आहे. यासाठी महाराष्ट्र शासन ग्रामविकास विभाग व पंचायतराज विभागामार्फत 'महा ई-ग्राम सिटीजन कनेक्ट' नावाचे एक मोबाइल ॲप्लिकेशन कार्यान्वित केले आहे. आता यापुढे जाऊन ग्रामपंचायतीला १५ ऑगस्टपासून क्यूआर कोड स्कॅन करून कर भरण्याची सुविधा ग्रामपंचायतीमार्फत सुरू करण्याच्या सूचना दिल्या आहेत. ही सुविधा सुरू झाली तर ग्रामस्थाना इतर ठिकाणी जाण्याची गरज भासणार नाही. ग्रा.पं.त कर भरणे सोयीचे होणार आहे. मात्र ग्रामीण भागात कनेक्टिव्हिटीचा अभाव असल्यास अशा ग्रामपंचायतीमध्ये ऑनलाइन व्यवहार कसे होणार असा प्रश्न उपस्थित होऊ शकतो.

### महा ई-ग्राम पोर्टलवर भरता येणार टॅक्स

■ महा ई-ग्राम पोर्टलवर नागरिकांना जम मूल्य, विवाह नोंदणी, नमुना C, मूल्यांकन असे प्रमाणपत्र मिळतात. नेट बँकिंग क्रेडिट कार्ड, डेबिट कार्ड, यूपीआय क्यूआर कोड स्कॅनिंगचा वापर करून मालमतेचा कर ऑनलाइन भरता येणार आहे.



### कर भरण्यासोबतच इतरही सुविधा

■ महा ई-ग्राम संकेतस्थळ व सिटीजन सुरू झाल्याने इतरही सुविधा देण्यात येणार आहेत. या सेवेमुळे ग्रामस्थानी कामे गाव पातळीवर होण्यास मदत होणार आहे.

### कधीपासून सुरू होणार

■ १५ ऑगस्ट २०२३ पासून क्यूआर कोड लावून यूपीआयच्या माध्यमातून प्रत्येक ग्रामपंचायतीने आपले आर्थिक व्यवहाराचे खाते भीम ॲपला जोडायचे असे शासन आदेशात दिले आहे.

### प्लॅटफॉर्म निवडीबाबत ग्रामपंचायतीचा सूचना

■ ग्रामस्थाना घरपट्टी भरणा करण्यासाठी ऑनलाइन सुविधा पुरविण्याचे अन्वणाने ग्रामपंचायतींनी त्यांच्या स्वनिधीचे खाते असलेल्या बँकेची संपर्क करून क्यूआर कोडची मागणी केल्यास त्यांना ही सुविधा उपलब्ध करून देण्याच्या सूचना दिली आहेत.



■ जिल्हा परिवर्तने मुख्याधिकारी विनय भूत, उपमुख्य कार्यकारी अधिकारी डॉ. संदीप घोषीकर यांच्या मार्गदर्शनाखाली जिल्हा व्यवस्थापक अमोल गोत्रे जिल्ह्यातील ग्रामपंचायत मध्ये महा ई-ग्राम ॲपची डेटा एन्ट्री ऑनलाइन करण्याचे काम केले जात आहे.

■ लवकरच क्यूआर कोड अकाउंट उघडली जाणार आहे. १५ ऑगस्टपर्यंत सर्व ग्रामपंचायत ऑनलाइन होतील, अशी माहिती प्रशासनाकडून देण्यात आली.

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पुण्य नगरी

## सिटीजन कनेक्ट ॲप: आता नागरिक भरताहेत घरबसल्या ऑनलाईन कर

■ ग्रामसेवकांची वाट पाहण्याची नाही गरज, जिल्ह्यातील नागरिक झाले 'स्मार्ट', सर्व ग्रामपंचायतीमध्ये करण्यात येतय जनजागृती

**कधीपासून**  
सिटीजन कनेक्ट ॲप १५ ऑगस्ट २०२३ पासून सुरू होणार आहे. या ॲपद्वारे नागरिकांनी आपले घरबसल्या कर भरण्याची सुविधा मिळवू शकतील. या ॲपच्या मदतीने नागरिकांना आपले कर भरण्याची सुविधा मिळवू शकतील. या ॲपच्या मदतीने नागरिकांना आपले कर भरण्याची सुविधा मिळवू शकतील.

**असे करा**  
१. ग्रामपंचायतीच्या वेबसाइटवर जाऊन 'सिटीजन कनेक्ट' ॲप डाऊनलोड करा.  
२. ॲप उघडल्यानंतर आपले नाव, पत्ता, मोबाइल नंबर, ईमेल आयडी यांची भरणी करा.  
३. आपले कर भरण्याची सुविधा मिळवू शकतील.

**असे करा**  
१. ग्रामपंचायतीच्या वेबसाइटवर जाऊन 'सिटीजन कनेक्ट' ॲप डाऊनलोड करा.  
२. ॲप उघडल्यानंतर आपले नाव, पत्ता, मोबाइल नंबर, ईमेल आयडी यांची भरणी करा.  
३. आपले कर भरण्याची सुविधा मिळवू शकतील.

**असे करा**  
१. ग्रामपंचायतीच्या वेबसाइटवर जाऊन 'सिटीजन कनेक्ट' ॲप डाऊनलोड करा.  
२. ॲप उघडल्यानंतर आपले नाव, पत्ता, मोबाइल नंबर, ईमेल आयडी यांची भरणी करा.  
३. आपले कर भरण्याची सुविधा मिळवू शकतील.


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## 23. OUR PREVIOUS RELEASES

१४ एप्रिल २०२३

भारतीय राज्यघटनेचे शिल्पकार  
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राकट देशा, कणखर देशा, दगडांच्या देशा,  
जाजूक देशा, कोमल देशा, फुलांच्याही देशा  
प्रणाम घ्यावा माझा हा श्री महाराष्ट्र देशा...

**महाराष्ट्र दिनाच्या**  
**कामगार दिनाच्या**  
सर्वांना मंगलमय शुभेच्छा..!




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२०२३




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## 24 AWARDS

**Rural development department GOM got Skoch Silver Award for Encroachment regularization project**



## 24.1 E-PANCHAYAT PURASKAR FOR THE YEAR 2017-18

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded third Prize under category-I



2. Gems of Digital India for the year 2017-18.



## 24.3 E-PANCHAYAT PURASKAR FOR THE YEAR 2018-19

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded First Prize under category-I



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विश्वात शोभूनी राहो.  
स्वातंत्र्य दिनाच्या सर्व देशवासियांना शुभेच्छा ’



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### Shri Vaibhav Deshpande

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