

ASSK

AAPLE SARKAR SEVA KENDRA

Best Service, Right Time, Right People

APRIL 2023 ASSKs are envisioned as the front-end delivery points for Government, Private and Social Sector Services to Rural Citizens of Maharashtra



No CONTENTS

1.	From Hon'ble BDO - District - Ahmednagar	1
2.	Acronyms	2
3.	Revision History	3-5
4.	About CSC - 2.0 (Aaple Sarkar Seva Kendra (ASSK)) 4.1. Project Objectives 4.2. Project Initiation Details 4.3. Project Stakeholders 4.4. Project Implementation Team 4.5. Scope of Activities Under ASSK Project	6 6-7 8 8 8-9 10
5.	Project Progress	11
6.	Department-wise G2C Services Count	12
7.	CSC 2.0 MH State - ASSK Centre Status - Map 7.1. Coverage of Grampanchayats 7.2. CSC 2.0 MH State - ASSK Centre Status 7.3 CSC - ID Created for ASSK - ASSK - Kendra Chalak's	13 13-14 14 15
8.	Training and Capacity Building 8.1. Training Details 8.2. Number of Trainings conducted at District & Block Level - Month wise 8.3. Training Agenda Q4 2022-23	16 17-20 21-22 23
9.	Panchayat Enterprise Suite Application 9.1 eGramSwaraj - Simplified Work Based Accounting 9.2 Panchayat Enterprise Suite: Status Report	24 24-25 26
10.	Maha e-Gram 10.1. Modules of e-Gram, 10.2. List of Registers, 10.3. List of Services 10.4. Monthly Progress Reports 10.5. Maha e-Gram List of 1 to 33 Registers / Formats 10.6. Maha e-Gram - Data Validation Report 10.7. Maha e-Gram 10.8. ERP Walk Through	27 27 28 28 29 30 31 31-36
11.	About ERP and Mobile App 11.1. Monitoring of ASSK Operations using ERP	37 38
12.	GP Employee Payment System	39
13.	Encroachment Regularization	40

District Wise Encroachment Report

14.	14. District wise GP Sarpanch and Upsarpanch Mandhan report			
15.	Service Delivery Rank Report	42		
16.	NIC applications Rank Report	43		
17.	District Overall Performance Ranks	44		
18.	Payment Process	45		
19	IT Support Centre 19.1 How to raise a ticket 19.2 Activity Goals for Q4 2022-23	46 47 47		
20.	Success Stories	48-49		
21.	Photo Gallery	50-51		
22.	In the NEWS!	52		
23.	Our Previous Releases	53		
24.	Awards 24.1. Skoch Award 24.2. E panchayat Puraskar, Gems of Digital India	54-56 54 55		

FROM HON'BLE BDO



(श्री. महेश डोके) गट विकास अधिकारी (ऊ.श्रे.) पंचायत समिती शेवगाव , जिल्हा अहमदनगर

आपले सरकार सेवा केंद्र प्रकल्पाअंतर्गत नव्याने सुरू झालेले mahaonegov पोर्टल च्या माध्यमातून ग्रामपंचायती मधील १ ते ३३ नमुने तसेच इतर आवश्यक दस्तावेज यांची नोंद करणे अत्यंत सोयीची झाले आहे. आपले सरकार सेवा केंद्राचे बँनर व दर पत्रक दर्शनी भागात लावलेले असल्याने त्याचा नागरिकांना माहितीसाठी उपयोग होतो. ईग्राम स्वराज्य पोर्टल वरील गावकृती आराखडा (प्रॅन प्रस) ऑनलाईन करण्यापासून ते वित्त आयोगाचानिधी डी.एस.सी द्वारे वेंडर पेमेंट करण्यासाठी आपले सरकार सेवा केंद्राचा मोलाचा वाटा आहे. १५ वा वित्त आयोगातून वेंडर च्या खात्यावर पेमेंट जात असल्याने व वेळेत जात असल्याने ग्रामसेवक तसेच वेंडर ला बँक मध्ये जाण्याची गरज पडत नाही.

आपले सरकार सेवा केंद्राच्या माध्यमातून प्रत्येक गाव डीजीटल होण्याचा मार्गावर आहे. प्रधानमंत्री जन आरोग्य योजना, असंघटीत कामगारासाठी ई श्रम योजना, प्रधानमंत्री किसान सन्मान योजना, प्रधानमंत्री ग्रामीण साक्षरता अभियान, B2C, G2C सेवा देण्यासाठी आपले सरकार सेवा केंद्राचा मोलाचा वाटा आहे. यामध्ये नागरिकांना महसूल सेवा साठी तालुक्याच्या ठिकाणी जावे लागत होते परंतु आज महसूल सेवा व इतर ऑनलाईन सेवा नागरिकांना आपले सरकार सेवा केंद्रामार्फत आपल्या घराजवळ म्हणजे आपल्या ग्रामपंचायत मध्ये उपलब्ध होत आहेत.

आपले सरकार सेवा केंद्रामुळे ग्रामपंचायतीच्या कामकाजात पारदर्शकता दिसून येत असल्यामुळे या प्रकल्पाच्या माध्यमातून भविष्यात अधिका-धिक सेवा उपलब्ध करून देण्यात येत असल्यामुळे ग्रामविकास विभागबरोबरच इतर विभागाचे विविध योजना/लाभ सामान्य नागरिकांपर्यंत पोहचण्यास मदत होत आहे.

(श्री. महेश डोके) गट विकास अधिकारी (ऊ.श्रे.) पंचायत समिती शेवगाव , जिल्हा अहमदनगर

ACRONYMS



RDD Rural Development Department Government of Maharashtra



ASSK Aaple Sarkar Seva Kendra



CSC Common Service Center

CSC 2.0

Project Name for Implementing CSCs at all Gram Panchayat



KC Kendra Chalak



DM District Manager



BM Block Manager



PM Project Manager



PC **Project Coordinator**



TM Training Manager



MT Master Trainer



H/W Engr Hardware Engineer



ERP Enterprise Resource Planning



Panchayati Raj Institutions



ZP Zilla Parishad



BP **Block Panchayat**



GP Gram Panchayat



DPMU District Project Management Unit



SPMU State Project Management Unit



TDS Tax Deducted at Source



GST Goods and Services Tax

3 REVISION HISTORY

Sr.No	Date	Version	Description of Change
1	15th May 2017	1.1	First released Version
2	31st May 2017	1.2	Second released Version
3	15th June 2017	1.3	Third released Version
4	1st July 2017	1.4	Fourth released Version
5	31st July 2017	1.5	Fifth released Version
6	15th August 2017	1.6	Sixth released Version
7	31st August 2017	1.7	Seventh released Version
8	28th September 2017	1.8	Eighth released Version
9	31st October 2017	1.9	Ninth released Version
10	30th November 2017	1.10	Tenth released Version
11	31st December 2017	1.11	Eleventh released Version
12	31st January 2018	1.12	Twelfth released Version
13	28th February 2018	1.13	Thirteenth released Version
14	31st March 2018	1.14	Fourteenth released Version
15	30th April 2018	1.15	Fifteenth released Version
16	31st May 2018	1.16	Sixteenth released Version
17	30th June 2018	1.17	Seventeenth released Version
18	31st July 2018	1.18	Eighteenth released Version
19	31st August 2018	1.19	Nineteenth released Version
20	30th September 2018	1.20	Twentieth released Version
21	31st October 2018	1.21	Twenty-First released Version
22	30th November 2018	1.22	Twenty -Second released Version
23	31st December 2018	1.23	Twenty-Third released Version
24	31st January 2019	1.24	Twenty-fourth released Version
25	28th February 2019	1.25	Twenty-fifth released Version
26	31st March 2019	1.26	Twenty-sixth released Version
27	30th April 2019	1.27	Twenty-seventh released Version
28	31st May 2019	1.28	Twenty - eighth released Version
29	30th June 2019	1.29	Twenty - Nineth released Version
30	31st July 2019	1.30	Thirtieth - released Version
3	AAPLE SARKAR SE	VA KENDRA IMPLE	MENTATION STATUS REPORT

Revision History

Sr.No	Date	Version	Description of Change
31	31st August 2019	1.31	Thirty - First released Version
32	30th September 2019	1.32	Thirty - Second released Version
33	31st October 2019	1.33	Thirty - Third released Version
34	30th November 2019	1.34	Thirty - Fourth released Version
35	31st December 2019	1.35	Thirty - Fifth released Version
36	31st January 2020	1.36	Thirty - Sixth released Version
37	29th February 2020	1.37	Thirty - Seventh released Version
38	31st March 2020	1.38	Thirty - Eighth released Version
39	30th April 2020	1.39	Thirty - Ninth released Version
40	31st May 2020	1.40	Fortieth - released Version
41	30th June 2020	1.41	Forty - First released Version
42	31st July 2020	1.42	Forty - Second released Version
43	31st August 2020	1.43	Forty - Third released Version
44	30th September 2020	1.44	Forty - Fourth released Version
45	31st October 2020	1.45	Forty - Fifth released Version
46	30th November 2020	1.46	Forty - Sixth released Version
47	31st December 2020	1.47	Forty - Seventh released Version
48	31st January 2021	1.48	Forty - Eighth released Version
49	28th February 2021	1.49	Forty - Ninth released Version
50	31st March 2021	1.50	Fiftieth - released Version
51	30th April 2021	1.51	Fifty - First released Version
52	31st May 2021	1.52	Fifty - Second released Version
53	30th June 2021	1.53	Fifty - Third released Version
54	31st July 2021	1.54	Fifty - Fourth released Version
55	31st August 2021	1.55	Fifty - Fifth released Version
56	30th September 2021	1.56	Fifty - Sixth released Version
57	31st October 2021	1.57	Fifty - Seventh released Version
58	30th November 2021	1.58	Fifty - Eighth released Version
59	31st December 2021	1.59	Fifty - ninth released Version
60	31st January 2022	1.60	Sixtieth released Version
	AAPLE SARKAR SEVA K	ENDRA IMPLEMENTAT	ION STATUS REPORT 4

Revision History

Sr.No	Date	Version	Description of Change
61	28th February 2022	1.61	Sixty - First released Version
62	31st March 2022	1.62	Sixty - Second released Version
63	30th April 2022	1.63	Sixty-third released version
64	31 st May 2022	1.64	Sixty-fourth released version
65	30 th June 2022	1.65	Sixty-five released version
66	31 th July 2022	1.66	Sixty-six released version
67	31st August 2022	1.67	Sixty-seven released version
68	30 th Sep 2022	1.68	Sixty-eight released version
69	31 st Oct 2022	1.69	Sixty-nine released version
70	30 th Nov 2022	1.70	Seventy released version
71	31 st Dec 2022	1.71	Seventy One released version
72	31 st Jan 2023	1.72	Seventy-Two released version
73	28th Feb 2023	1.73	Seventy-Three released version
74	31 st March 2023	1.74	Seventy-Four released version
75	30th April 2023	1.75	Seventy-Five released version

4. ABOUT CSC 2.0 (AAPLE SARKAR SEVA KENDRA)

DOORSTEP DELIVERY OF G2C, G2G, G2B, B2C SERVICES TO RURAL POPULATION, DIGITIZATION OF GRAM PANCHAYAT RECORDS - A STEP TOWARDS PAPERLESS GOVERNANCE.

e-PRI (Panchayati Raj Institution) project under the Bharat Nirman National e Governance Plan is one of the Mission Mode Projects declared by Ministry of Panchayati Raj, Government of India to strengthen the Panchayati Raj Institutions by making their working more transparent and by stream-lining their working.

The project envisages delivering a range of G2C, G2G and B2C services, thereby serving the rural population at their doorstep. Accordingly, Rural Development Department, Government of Maharashtra appointed CSC e-Governance Services India Limited (CSC SPV) - a Company under DelTy, Govt. of India as the implementing agency to conceive, operationalize, rollout and monitor the implementation of Common Service Centers Scheme (CSCs) in all the Gram Panchayats under the branding of Aaple Sarkar Seva Kendra (ASSK) in Maharashtra through ICT enabled front-end rural service delivery points (single window) established within the Gram Panchayat.

4.1 PROJECT OBJECTIVES

- Provide accessible and efficient citizen services (G2G, G2C, and B2C) to the rural population and to facilitate e-governance activities in Gram Panchayats in order to make them efficient, accountable and transparent.
- Strengthen the Panchayati Raj Institutions by stream-lining their working, making them more transparent and requiring 'less-paper' in their functioning.
- Ensuring Timely, Efficient and Transparent delivery of Public Services through single window system at the door step of villagers.
- Making available the required information on centralized integrated database, so as to implement Government schemes efficiently and effectively at grass-root level.
- Data digitization of all records of the village.
- Provide various kinds of MIS to Government functionaries for planning and policy formulation.

SERVICES AT THE DOORSTEP OF THE CITIZEN (SINGLE WINDOW SOLUTION)











Education Services



Other Dept. Services



















Training Services



All ASSKs are recognized as CSC centres

B2C, G2C AND G2G services at ASSK

Village Panchyat as SP for Financial Inclusion

Selected Services are available in offline mode

4.2 Project Initiation Details

- CSC submitted proposal for initiation of CSC2.0 Project in Maharashtra to Rural Development Department on 21/04/2016
- After several rounds of discussions and negotiations, RDD accepted the proposal and completed all the associated formalities for the project initiation.
- Rural Development Department, Govt. Of Maharashtra issued a GR dated 11-8-2016
- Agreement was signed for the project initiation on 22nd Nov 2016 between RDD / DIT, Govt. of Maharashtra and CSC SPV
- Project started on 1st December 2016

4.3 Project Stakeholders

 The primary stakeholders of this project are the rural citizens of the 27,881 Gram Panchayats, 351 Block Panchayats, 34 Zilla Panchayats, Rural Development Department, other departments, officials at various levels, MoPR-Govt. of India, the host of business enterprises offering B2C services and the Kendra Chalaks (Village Level Entrepreneurs rendering services at Village Level through ASSK Centers).

4.4 Project Implementation Team

Project Implementation Agency: CSC E-Governance Services India Limited

RDD Project Cell

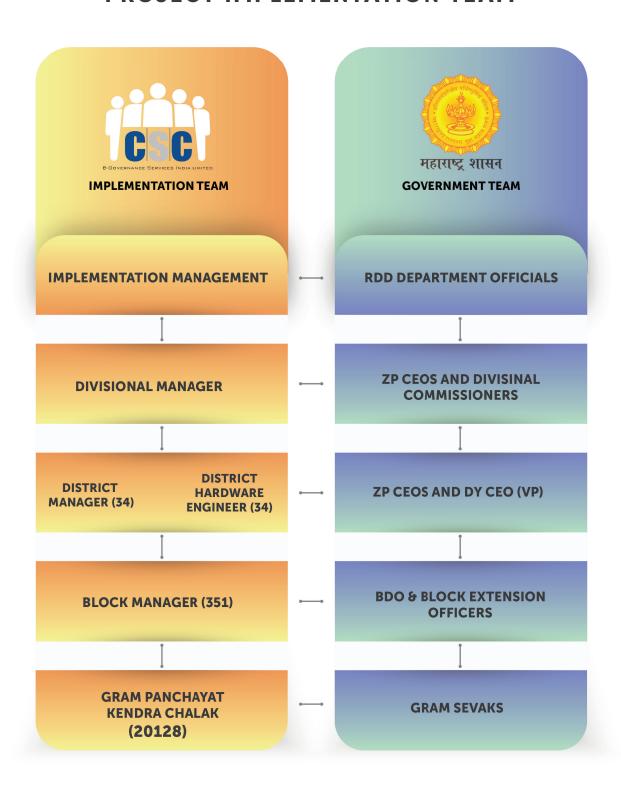
- Add.Chief Sec. RDD
- Dv.Sec. RDD
- Section Officer RDD
- SPMU
- Technical and Administrative Support staff at RDD

ASSK Approved Centres and Process to Set up ASSK

- RDD finalized the criteria for the selection of ASSKs/Common Service Centres in the respective Gram Panchayats.
- RDD mailed the data of approved centres for 34 districts to CSC
- CSC's MIS team mapped the GPs against LGD codes and created the database for RDD on approved centers.
- Process for revising List (Sudharit Yadi): Process for updating the list of GPs is in progress on an-going basis.

About CSC ____CSC

AAPLE SARKAR SEVA KENDRA (ASSK) PROJECT IMPLEMENTATION TEAM



4.5 Scope of activities under ASSK Project

- Develop and implement comprehensive software covering all the activities of the Gram Panchayat, which will generate reports and MIS that GPs need to submit to RDD and MoPR periodically.
- Digitization of records, data entry updating & maintenance of 1 to 33 registers of Gram Panchayats.
- Data entry and usage of Govt. of India sponsored software 11 NIC applications.
- Render 07 Services Under Right to Services Act and 13 Self Declarations
- Roll out user-charges-based G2C and B2C Services which will make ASSK enterprise economically viable.
- Ensure sustenance of the project through implementation support, management support, software support, monitoring and evaluation.
- RDD to provide policy support through appropriate government instruments.
- Develop and implement comprehensive Mobile Application for tracking all the activities of the implementation team and which will display reports and MIS.

1. Citizen application 2. Application process and service fee 4. Services delivery to citizen

5 PROJECT PROGRESS

Quick Updates

- KCs on board count 20,186 BMs On board Count 351, DMs on board Count 34 and 34 H/w Engineers.
- First version of payment system Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.
- Second version of payment system Launched in April 2019 by Hon'ble Principal Secretary, RDD.
- E-Gram soft Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.
- Govt. of Maharashtra's Farm Loan Waiver scheme CSMSSY started in Maharashtra in the last week of July 2017. ASSK - KC received biometric devices for registration of beneficiaries after 28th July 2017. No. of beneficiary forms registered by ASSK-KCs up to 15th September 2017 -24,80,451
- 100% Gram Panchayats have entered GPDP Plans and approved in Plan Plus for FY 2016-17 2017-18, 2018-19, 2019-20, 2021-22, 2022-23 and preparation gpdp for 2023-24 in process.
- Data Collection of Elected Representatives (Sarpanch & Upsarpanch) is Completed and Disbursment of Sarpanch, Upsarpanch Payments stared since July 2019.
- GP Employee Payment System implemented and payments disbursed for April 2018 to Feb 2023. March 2023 inprocess.
- GPDP Gram Sabha Data Entry and Action Plans Data Entry for FY 2023-24 is ongoing.
- CSC physical verification (QC) and GIS Mapping using Mobile App is Progressing towards 100%.
- Successfully implemented ASMITA program for beneficiary girls in ZP schools through ASSK Team.
- Integration of Priasoft& PFMS Started for 14th FC as well as 15 FC is in Progress.
- Implementation of m-Action Soft initiated in Maharashtra For 2017-18, 2018-19, 2019-20, 2020-21 , 2021-22 & 2022-23.
- Encroachment Regularization Process Data Entry and Regularization process is phase one implemented.

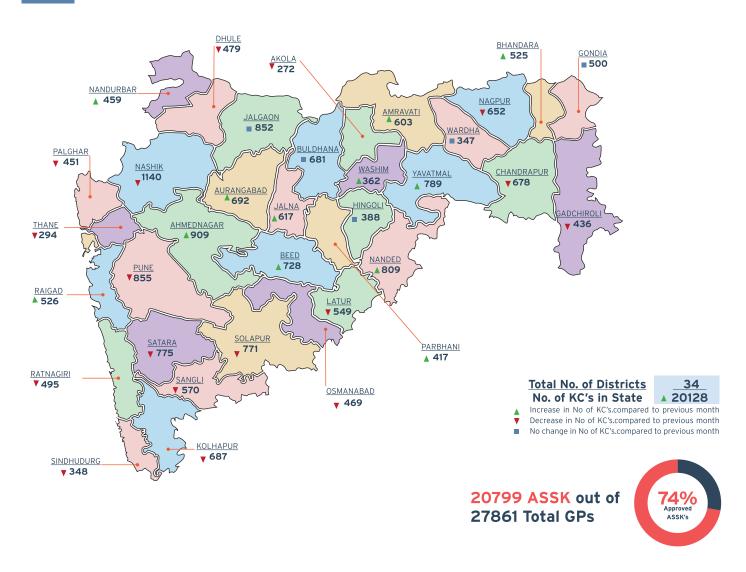
DEPARTMENT-WISE G2C SERVICES COUNT

	DEPARTMENTS	NO OF SEVICES	DEPARTMENTS NO SEVIO	OF CES
1.	Agriculture	11	26. Maharashtra Jeevan Pradhikaran	2
2.	Agriculture Department	15	27. Maharashtra Pollution Control Board	4
3.	Department Of Animal Husbandry & Dairy	10	28. Medical Education And Drug Department - AYUSH	7
4.	Department Of Co-Operation, Marketing And Textiles	5	29. Medical Education And Drug Department - DMER	7
5.	Department Of Fisheries	6	30. Medical Education And Drug Department	6
6.	Department Of Registration & Stamps (IGR)	15	31. Minority Development Department	1
7.	Directorate Of Govt. Printing And Stationary	4	32. Municipal Corporation Of Greater Mumbai	12
8.	Energy - Maharashtra State Electricity	3	33. Nagpur Municipal Corporation	2
9.	Distribution Co. Ltd.	3	34. Public Health Department	4
10.	Energy Department	13	35. Revenue Department	16
11.	Entertainment Duty Finance Department	1	36. Rural Development And Panchayat Raj Department	13
12.	(Directorate Of Insurance) Finance Department	7	37. School Education And Sports Department	17
13.	Sales Tax Department Services Food & Public Distribution System (PDS)	1	38. Skill Development And Entrepreneurship Department	2
14.	Forest Department	10	39. Social Justice And Special Assistance Department	10
15.	Ground Water Surveys And Development Agency (GSDA)	у 3	40. Tourism And Cultural Affairs - Directorate Of Archives	7
16.	Higher And Technical Education Department	15	41. Tourism And Cultural Affairs - Gazetteers Department	. 1
17.	Home Department	7	42. Tourism And Cultural Affairs Department	3
18.	Maharashtra Maritime Board Housing Department MHADA	nt - 12	43. Tourism And Cultural Affairs Department - MTDC	4
19.	Housing Department - Mumbai Building Repairs And Reconstruction Board	4	44. Tourism And Cultural Affairs Department - P L Deshpande Maharashtra Kala Academy	2
20	Housing Department - Slum Rehabilitation Authority	4	45. Tourism And Cultural Affairs Department - Stage Performances Scrutiny Board	3
21.	Industries Department	10	46. Transport Department	14
22.	Labour Department	39	47. Tribal Development Department	5
23.	Land Record Department	23	48. Urban Development Department	15
24.	Law And Judiciary Department	3	49. Water Resources Department	10
25	Maharashtra Indl. Devp. Corp.	7	50. Women And Child Development Dept.	12
			Grand Total	420

7 CSC 2.0 MH STATE ASSK CENTER STATUS

As on 30st April 2023 CSC 2.0 ASSK project has 20,128 Kendra Chalaks on-board in Maharashtra who are rendering services to the rural citizens across Maharashtra. Approximately, 96.45 Grampanchayats are covered by the KCs. The process of on-boarding KCs is a continuous one since there is a regular churn of KCs.v

7.1 COVERAGE MAP OF GRAM PANCHAYATS:



7.2 COVERAGE OF GRAM PANCHAYATS:

Aaple Sarkar Seva Kendra - Total Grampanchayats In Maharashtra are 27861. Where GOM have approved **20799** ASSK - Centers. We have On-boarded **20,128**Kendra Chalak's in Maharashtra. We have covered almost all the Grampanchayats of Maharashtra, where we are Delivering Services at **97.05%** Grampanchayats of Maharashtra.

District	Block Count	Total GPs	Approved ASSK's	Number. Of KC's	Individual Centre	Cluster Centre	By Clusters Covered Grampanchayats	Total Covered Grampanchayats	Total	% Of GP Coverage
Ahmednagar	14	1318	931	909	566	365	751	1318	1318	97
Akola	7	535	283	272	56	227	479	535	535	96
Amravati	14	841	625	603	419	206	421	841	841	96
Aurangabad	9	868	701	692	547	154	317	868	868	98
Beed	11	1031	756	728	513	243	518	1031	1031	96
Bhandara	7	541	529	524	517	12	24	541	541	99
Buldhana	13	871	699	681	553	146	316	871	871	97
Chandrapur	15	825	693	678	564	126	261	825	825	98
Dhule	4	541	495	479	448	47	93	541	541	96
Gadchiroli	12	459	440	436	424	16	32	459	459	99
Gondia	8	546	511	500	470	41	75	546	546	97
Hingoli	5	563	397	388	249	148	314	563	563	97
Jalgaon	15	1153	893	852	660	233	491	1153	1153	95
Jalna	8	778	647	617	468	179	310	778	778	95
Kolhapur	12	1025	736	687	499	237	526	1025	1025	93
Latur	10	785	558	549	303	255	482	785	785	98
Nagpur	13	768	658	652	548	110	220	768	768	99
Nanded	16	1310	815	809	421	394	888	1310	1310	99
Nandurbar	6	595	481	459	377	104	218	595	595	95
Nashik	15	1385	1174	1140	974	200	410	1385	1385	97
Osmanabad	8	622	480	469	351	129	271	622	622	97
Palghar	8	473	458	451	443	15	30	473	473	98
Parbhani	9	703	425	417	207	218	496	703	703	98
Pune	13	1384	934	855	623	310	756	1384	1384	91
Raigad	15	810	547	526	341	206	469	810	810	96
Ratnagiri	9	846	527	495	292	235	554	846	846	93
Sangli	10	699	594	570	495	99	204	699	699	95
Satara	11	1494	813	775	362	451	1131	1494	1494	95
Sindhudurg	8	431	359	348	286	73	145	431	431	96
Solapur	11	1019	789	771	553	233	468	1019	1019	98
Thane	5	430	307	294	214	93	216	430	430	95
Wardha	8	520	364	347	216	148	304	520	520	95
Washim	6	491	366	362	245	121	246	491	491	98
Yavatmal	16	1201	814	793	461	353	740	1201	1201	97
TOTAL	351	27861	20799	20128	14665	6127	13176	27861	27861	

7.3 CSC - ID CREATED FOR ASSK - ASSK - KENDRA CHALAK'S

District	ASSK's Approved	On boarded NO OF KC	KC On boarding Status (%)	Total No. of CSC and Ref. ID Created	Pending CSC ID Creation	CSC ID Created- Status (%)	MOL Services ID Activation (%)
Ahmednagar	931	909	98	863	46	94.94	85.87
Akola	283	272	96	267	5	98.16	92.51
Amravati	625	603	96	596	7	98.84	96.46
Aurangabad	701	692	99	672	20	97.11	89.40
Beed	756	728	96	716	12	98.35	67.28
Bhandara	529	524	99	521	3	99.43	98.85
Buldhana	699	681	97	669	12	98.24	89.46
Chandrapur	693	678	98	673	5	99.26	91.80
Dhule	495	479	97	472	7	98.54	93.32
Gadchiroli	440	436	99	432	4	99.08	90.37
Gondia	511	500	98	494	6	98.80	96.13
Hingoli	397	388	98	383	5	98.71	82.59
Jalgaon	893	852	95	835	17	98.00	96.01
Jalna	647	617	95	599	18	97.08	93.99
Kolhapur	736	687	93	680	7	98.98	85.80
Latur	558	549	98	537	12	97.81	90.24
Nagpur	658	652	99	645	7	98.93	95.42
Nanded	815	809	99	796	13	98.39	91.42
Nandurbar	481	459	95	445	14	96.95	95.35
Nashik	1174	1140	97	1117	23	97.98	86.51
Osmanabad	480	469	98	454	15	96.80	94.71
Palghar	458	451	98	427	24	94.68	85.92
Parbhani	425	417	98	407	10	97.60	77.07
Pune	934	855	92	824	31	96.37	78.60
Raigad	547	526	96	501	25	95.25	75.55
Ratnagiri	527	495	94	490	5	98.99	82.00
Sangli	594	570	96	540	30	94.74	89.17
Satara	813	775	95	754	21	97.29	94.62
Sindhudurg	359	348	97	325	23	93.39	96.02
Solapur	789	771	98	744	27	96.50	96.05
Thane	307	294	96	271	23	92.18	87.36
Wardha	364	347	95	343	4	98.85	99.71
Washim	366	362	99	359	3	99.17	97.75
Yavatmal	814	793	97	784	9	98.87	96.13
TOTAL	20799	20128		19635	493		

8. TRAINING AND CAPACITY BUILDING

- RDD & CSC use Train-the-Trainer model for application training to users from the HQ to the Gram Panchayat.
- First level training is conducted for District Managers at a central location by Training Manager and Master Trainers.
- These Master Trainers conduct next level training of all applications to Govt. Officers, Block Managers & Kendra Chalaks (KC) in a phased manner.
- In order to keep their requisite technical knowledge up-to-date and also for ensuring constant familiarity of all applications, continuous training programs are provided to KCs through defined training calendar, which is tracked online.
- To enhance the management skill set and team work amongst the project management team for supervising training workshops of the team, Personality & Emotional Intelligence Development Workshops has been conducted in the system.
- To expedite the training process, e-Learning Management System is utilized, This ensures availability of learning content 24\$\phi\$7, thus supporting Continuous Training
- Online PDF manuals and printed copy of the manuals is made available for continuous learning of KCs.
- 3 Orientation Programs for selected DMs and BMs have been held at YASHADA Pune till date.

Method:

The choice of method for transferring and exchanging knowledge will depend on the audience and the message. However, it is also worth noting, that knowledge is most effectively exchanged when using multiple methods.



1. Train the Trainer Method:

This method is very useful in transforming skills and knowledge. Skills/Knowledge exchange is preferable to knowledge transfer since a two-way flow of information can lead to an ongoing dialogue between knowledge producers and users and create learning opportunities for both groups.



2. Grouping of ASSK Members

Grouping of people with common interests who interact regularly to share knowledge - is one interactive delivery method that effectively initiates and sustains collaboration among a diverse group of individuals.

Grouping of ASSK Team Members:

- Project Manager
- SPMU and State Level Govt. Officials
- District Manager
- Dy. CEO and Account Officer
- Block Manager
- BDO, ABDO, TPO

- Kendra Chalak
- · Gramsevak, Sarpanch
- Technical Support Executive
- · Other Department Officials
- Account Executive
- HR Executive

8.1 DETAILS OF TRAINING/WORKSHOP ORGANIZED BY CSC SPV

	DATE	SUBJECT	ATTENDING
1.	28th Nov to 30th Nov 2019	ASSK Project Implementation Review Meeting	ASSK Project Implementation Review Meeting Conducted in presence of Honble Principal Secretary and RDD Officials.
2.	17th and 18th Jan 2020	PM, DM, and BM Review Meeting at Pune	Review Conducted about all NIC application,eGramsoft, Payment collection, Service Delivery,Smart Ticket Status and 7th Economic Survey.
3.	19th May 2020	PM, DM, and MT Review Meeting on Zoom VC	Review Conducted about all NIC application,e- Gramsoft, Outstanding Payment collection, CSC Service Delivery,CSC Activity Services
4.	19th May 2020	PM, DM, and MT Review Meeting on Zoom VC	Review Conducted about all NIC application,e- Gramsoft, Outstanding Payment collection, CSC Service Delivery,CSC Activity Services
5.	24th June 2020	PM's, HW,DM and MT Review Meeting on Zoom VC	Review Conducted about e-Gramsoft Offline Application, eGramsoft Data entry Reflection, New Patch File
6.	25th Sept 2020	PM's, HW,DM and MT Review Meeting on Zoom VC	Review Conducted about Oustanding Payment, CSC Id and MOL Services, e-Gramsoft Offline Application, eGramsoft Data entry Reflection,Swamitava Namuna 8 Drone survey ,eGramswaraj Application
7.	29th DEC 2020	PM's, DHE,AHE and MT Review Meeting on Zoom VC	Review Conducted on eGramsoft Application and Uploading XML File,Printer Consumables,hardware and ERP Tickets
8.	23rd Feb 2021 to 26th Feb 2021	Training and Certification PM's, DM's,ADM and MT at Pratham Arora Center for Education, Aurangabad	TISPRI Certificcation (Orientation & Assessment) Program of State Level Master Resource Person
9.	22 March 2021 to 25 March 2021	Training and Certification DM's, ADM and MT at Krushi Vidnyan Kendra, Baramat	TISPRI Certificcation (Orientation & Assessment) Program of State Level Master Resource Person
10.	19th May 2021	Training of ALL DM's,ADM PM's and MT on ZOOM VC	Training on Digipay,Insurance and Covid-19 app by CSC team
11.	27th May 2021	Review of DyCEO ALL DM's,ADM PM's and MT on ZOOM VC	Review and Training on PFMS integration,eGramswaraj, CSC Services,Pyament collection, GST and TDS
12.	16th June2021	Review Meeting of DM, ADM, MT and PM On ZOOM VC	Review On Resource Project Status,PFMS DSC Integration,Resource bank account opening, New GP to ZP collection and Old outstanding, Training and meeting upload status

DATE	SUBJECT	ATTENDING
13. 22nd June 2021	Discussion and Review of Hon. Add. Chief Secretary (RDD), CEO,DM,PM, Implementation Team On ZOOM VC	Discussion and Review on Year book/Day book closing and DSC Registration of Checker Maker at all Layers (GP, PS and Zp)
14. 15th and 16th July 2021	Training of DM,MT and PM With NIC and MOPR on ZOOM VC	Training of GP Profile,Planning, Reporting,Accounting(DSC Management,Vendor Management and FTO Management)
15. 28th July 2021	Discussion and Review of DM,MT and HE on ZOOM VC	Discussion and Review on Data entry for ONE GOV Page and MSEB Google Form,Resources project attendance, data entry for GST Project,ZP and PS PFMS integration
16. 6th August 2021	Discussion and Training With DM,MT and PM	Discussion and Training of Year Book Closing for ZP and PS.
17. 9th August 2021	Meeting and Training with Dy.CEO, DM,PM RDD Team and MT	Training and Meeting of Citizen Charter and Rashtragaan Activity
18. 01 September 2021	Training Meeting EGS Closing and PFMS	VC Review Meeting in the presence of DM, HE,BM & MT
19. 02 September 2021	Topics GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of DM,HE & BM on topics
20. 02 September 2021	EGS GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of DM,HE & BM on topics.
21. 02 September 2021	EGS GP Profile, Panchayat Charter, Indiaat75.	Zoom VC Training Meeting in the presence of BM, KC on topics.
22. 02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
23. 02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
24. 02 September 2021	Training Meeting EGS Closing and PFMS	Training Meeting in the presence of DM, HE,BM & MT
25. 03 September 2021	Training Meeting EGS Closing and PFMS	Training With Bdo EVOP Sarpacnh ,GS,BM,MT
26. 03 September 2021	EGS Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Review Meeting All DMs and PM,HE,MT
27. 06 September 2021	Training Meeting EGS Closing and Issues	Training Meeting with DM,EVOP, BM , MT
28. 07 September 2021	Training Meeting EGS Transfer & Deduction	Training Meeting withDyceo sir ,CAFO Sir, PS Account Officers,Dm,PM,Swami sir

DATE	SUBJECT	ATTENDING
29. 15 September 2021	EGS GP Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Google Meet Review Meeting in the presence of DM,ADM,HE,BM & MT on topics
30. 16 September 2021	EGS Profile,Panchayat Charter,Indiaat 75,KC Payment collection, CSC ID Pending and Training Meeting Upload	Zoom VC Review Meeting in the presence of DM, HE,BM & MT
31. 17 September 2021	ERP Onboarding and Payment issue	Meeting With All Dms and PM
32. 17 September 2021	EGSGP Profile, Panchayat Charter, Indiaat75.	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
33. 18 September 2021	ERP Onboarding and Payment issue	Review Meeting All DMs and PM,HE,MT
34. 20 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
35. 21 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
36. 22 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
37. 24 September 2021	EGS Transfer & Deduction	Zoom VC Training Meeting with DM,CAFO Sir, PS Account Officers, BM
38. 28 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
39. 29 September 2021	EGS Transfer & Deduction	Training Meeting in the presence of BDO,EVOP,GS, DM, HE,BM & MT
40. 18 October 2021	Divisional review meeting, at Nagpur, Jilha parishad ZP	Review meeting in the presence of PM, DM, HE, BM, MT
41. 20 October 2021	Divisional review meeting at Amravati, Jilha parishad ZP	Review meeting in the presence of PM, DM, HE, BM, MT
42. 27 October 2021	Divisional review meeting at Nashik, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
43. 8 November 2021	Divisional review meeting at Latur, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
44. 16 November 2021	Divisional review meeting at Jalna, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
45. 19 November2021	Divisional review meeting at Thane, Jilha Parishad.	Review meeting in the presence of PM, DM, HE, BM, MT
46. 09 December 2021	Division Aurangabad review meeting Online	Review meeting in the presence of PM, DM, HE, MT

DATE	SUBJECT	ATTENDING
47. 21 December 2021	Division Nagpur review meeting Online	Review meeting in the presence of PM, DM, HE, MT
48. 22 December2021	Division Amravati review meeting Online	Review meeting in the presence of PM, DM, HE, MT
49. 27 December 2021	Division Latur review meeting Online	Review meeting in the presence of PM, DM, HE, MT
50. 06 January 2022	Maha One Gov	Review meeting in the presence of PM, DM, HE, BM, MT
51. 17 January 2022	Cultural Activity Survey	Training in the presence of PM, DM, HE, BM, MT
52. 19 January 2022	Training in the presence of PM, DM, RGSA Team,MT	Training in the presence of PM, DM, RGSA Team,MT
53. 25 February 2022	Divisional review meeting At Palghar, Jilha Parishad.	RGSA Review meeting in the presence of CEO, Dy CEO
54. 13 May 2022	Thane ZP HOD Training	EGS Training with Dy Ceo and All Dept.HODs
55. 27 July 2022	Nagpur Zilha Parishad Meeting	Review meeting in the presence of PM, DM, HE, BM, MT
56. 22 September 2022	Maha eGram Inauguration	Chinchvad, Pune, Maharashtra
57. 22 December 2022	National Level Orientation Workshop Thematic Panchayat plan	MoPR Team Govt.Of India , NIC Team, Director of SIRD, Project Director RGSA,Dyceos,DMs,MTs
58. 17 Jan 2023	ASSK Review Meeting State Level	Attending Project Head, PMs , DMs, MTs, HEs.
59. 5 Feb 2023	State Level Orientation workshop	Attending Hon'ble Ac's Sir Project Director RGSA, CEOs, PDs, Commissioners DY CEOs, PMs, DMs.
60. 10 march 2023	State Level ASSK Review Meeting At Pune	Review Meeting in presence of Project Head , Project Managers , DMs , MTs , Technical Team and HEs
61. 16 March 2023	ASSK Konkan Division Level Meeting Panvel	Review Meeting with Project Manager , DMs, Bms, HEs and MT.
62. 20 March 2023	Conducted Divisional Meeting At Aurangabad	Review meeting in the presence of PM, DMs, HE, BMs, MT
63. 21 March 2023\	Conducted Divisional Meeting At Nashik	Review meeting in the presence of PM, DMs, HE, BMs, MT
64. 28 March 2023	Conducted Divisional Meeting At Solapur	Review meeting in the presence of PM, DMs, HE, BMs, MT
65. 20 April 2023	State Level ASSK Review Meeting At	Review Meeting in presence of Project Head , Project Managers , DMs , MTs , Technical Team

*For Old Training Details Kindly Visit https://mh.gov2egov.com

8.2 NUMBER OF TRAININGS CONDUCTED AT DISTRICT AND BLOCK LEVEL - MONTH WISE STATUS

Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
	25.	Jan	91	82	23	490	609
	26.	Feb	57	40	12	390	499
	27.	Mar	42	10	6	194	252
	28.	Apr	2	1	0	0	3
	29.	May	5	11	2	85	103
	30.	June	14	17	5	156	192
	31.	July	48	41	16	258	363
	32.	Aug	26	29	4	194	253
	33.	Sept	53	50	7	291	401
	34.	Oct	24	28	8	241	301
	35.	Nov	41	34	3	191	269
	36.	Dec	60	40	12	418	530
	37.	Jan	49	53	12	412	526
	38.	Feb	20	26	5	189	240
	39.	Mar	91	88	14	547	740
	40.	Apr	43	33	3	335	414
<u></u>	41.	May	48	39	9	353	449
N	42.	June	38	25	2	222	287
	43.	July	35	34	2	273	344
	44.	Aug	32	28	0	240	300
	45.	Sept	83	69	12	470	634
	46.	Oct	58	43	4	463	568
	47.	Nov	36	29	1	289	355
	48.	Dec	57	55	8	541	661
	TO	TAL	2994	2799	708	13021	19522

Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
	49.	Jan	76	83	14	583	756
	50.	Feb	4	42	15	367	489
	51.	Mar	86	69	17	579	751
	52.	Apr	81	69	12	608	770
	53.	May	75	65	10	611	761
	54.	June	60	50	2	598	610
	55.	July	78	72	3	620	773
7	56.	Aug	79	76	2	613	770
	57.	Sept	53	64	6	575	698
	58.	Oct	76	63	5	581	725
	59.	Nov	66	59	6	628	759
	60.	Dec	52	64	4	641	761
	61.	Jan	53	43	3	567	666
2023	62.	Feb	58	55	4	612	729
	63.	Mar	36	37	4	545	662
	64.	April	46	40	4	650	740
	ТО	TAL	4034	3750	819	22299	30902

*For years 2018-2019 Kindly Visit https://mh.gov2egov.com

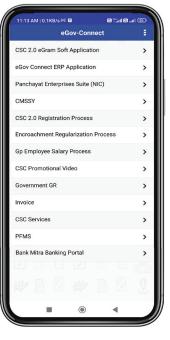
8.3 TRAINING AGENDA Q1 2023-24

- 1) GEM & E Tender Training For KC's
- 2) eGramswaraj Daily Transactions
 - a. Action Soft & M-action Soft Progress Reporting
 - b. Voucher Entry, Month Book Closing, Year Book Closing
 - c. (EGS + PFMS Troubleshooting)
- 3) TMP Data Entry
- 4) Mahaegram Demonstration to CEO, DYCEO.
- 5) Mahaone Gov Data Entry (Namuna 1,8,9,10,11,12,13,31)
- 6) Updating of Registers (Birth, Death, Marriage)
- 7) Services Delivery (1 to 7 Services & Self Declaration)
- 8) Tax Collection Citizen App Installation & Transactions
- 9) Egramsoft Data Convert (Namuna 8) FY 2022-23 to 2023-24
- 10) Digital Seva Portal B2C & G2C Services Delivery.
- 11) MOL and Service Plus Services Delivery
- 12) GP Employee Payment GPF A/C Correction and Approval.
- 13) Gram Manchitra (GIS Application)

Training Material Available on this web site

https://mh.gov2egov.com & mobile app eGov-connect





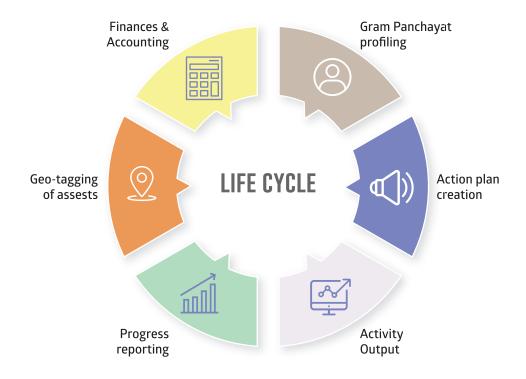


9 PANCHAYAT ENTERPRISE SUITE (PES):

The Ministry of Panchayati Raj (MoPR) has undertaken e-Panchayat Mission Mode Project (e-Panchayat MMP) with a view to introduce and strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country and build associated capacities of the PRIs for effective adoption of the e-Governance initiative. Under this project, Panchayat Enterprise Suite (PES) has been conceptualized which comprises 11 Core Common applications. At present, Panchayat Enterprise Suite has been deployed/operational with 10 Core Common Applications and GIS layer module is under conceptualization. The operational modules includes LGD (Local Government Directory), Area Profiler (Socio-economic & general details), Plan Plus (to strengthen Decentralized & Participatory Planning), PriaSoft (Panchayati Raj Institutions Accounting Software for Gram Panchayat Accounting), Action Soft (Works/scheme implementation Monitoring System), NAD (National Asset Directory), Service Plus (To facilitate Service Delivery), Social Audit, Training and National Panchayat Portal (Dynamic Website of Panchayats).

9.1 EGRAMSWARAJ - SIMPLIFIED WORK BASED ACCOUNTING APPLICATION FOR PANCHAYATI RAJ

To strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country, Ministry of Panchayati Raj (MoPR) has launched eGramSwaraj, a user friendly web-based portal. eGramSwaraj aims to bring in better transparency in the decentralised planning, progress reporting and work-based accounting.



PANCHAYAT ENTERPRISE SUITE (PES): APPLICATIONS

First enterprise suite for Government entity that attempts to address the core common Governance function of Panchayat under e-panchayat Mission Mode Project of MoPR

LGD

Captures details of local governments and assigns unique code

Reporting

Facilitates monitoring physical and financial progress of works taken up under annual Action Action Plan.

Audit Online

Facilitates Online/Offline
Audit of Government
Institutions such as urban
local bodies, rural local
bodies etc.

Panchayat Profile

Captures the geographics, demographic, Socio-economic profile of rural and urban local bodies

Asset Geo Tagging

Captures details of assets created / maintained; helps to avoid duplication and provide for O&M

NPP

Facilitates sharing of information in public domain for each Panchayat

Service Plus

A dynamic metadata-based service delivery portal that caputres the complete definition of a service

Planning

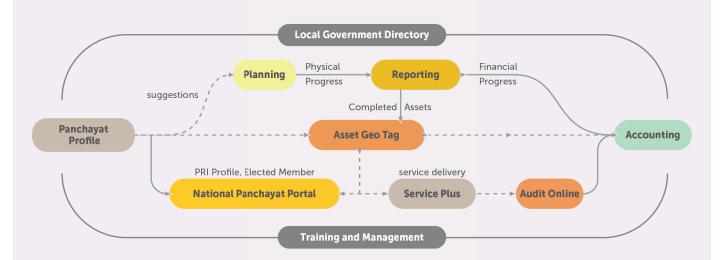
Facilitatess planning of Government Institutions such as panchayats, urban local bodies and line departments in preparing Annual Action Plan

Accounting

Captures receipt and expenditure details through voucher entries and automatically generates 8 MAS reports for PRIs

Training Mgmt.

Facilitates and addresses the training management needs of the government organizations



9.2 PANCHAYAT ENTERPRISE SUITE: STATUS REPORT AS ON 30thAPRIL 2023

District	Total GPs	Total GPs	Total GPs	Total GPs	Profile Update Count 1 April to till 31st March 2023	Approved Plan Count (FY 2022-23)		Reporti	Soft -Pr ng (Nun s Taken	nber of		Activity Action So		EGS Voucher Entry Report (FY 2022- 23)	Total DATA ENTRY IN 6 PES APP 1 April to Till 31 March 2023	Avg DATA ENTRY IN 6 PES APPLICATION PER / GP	Rank
		ပ္ပ ်င်	Арі	2020	2021	2022	2023	2020	2021	2022	<u> </u>	는 로 S	₹ 0				
Ahmednagar	1318	1315	0	7946	5195	1202	0	3597	1788	262	628	21933	17	31			
Akola	535	535	2	4258	1786	328	0	1622	381	26	773	9711	18	26			
Amravati	841	841	35	6711	4213	577	0	2720	1177	166	538	16978	20	22			
Aurangabad	868	867	8	6493	3636	815	0	3945	1574	132	2071	19541	23	13			
Beed	1031	1031	3	8273	6293	1513	0	3808	1656	145	2030	24752	24	10			
Bhandara	541	541	2	3606	2190	360	2	1684	835	69	723	10012	19	25			
Buldhana	871	870	282	5459	3789	1378	0	4219	2425	400	1288	20110	23	12			
Chandrapur	825	825	128	5091	2618	586	0	2871	1328	178	665	14290	17	29			
Dhule	541	541	0	4621	3170	640	0	2911	1358	171	1159	14571	27	6			
Gadchiroli	459	458	3	5462	4527	1281	0	5617	3427	591	714	22080	48	1			
Gondia	546	547	0	4567	2482	165	0	3220	1443	76	351	12851	24	11			
Hingoli	563	563	0	2413	1178	253	0	1695	764	68	1082	8016	14	34			
Jalgaon	1153	1153	0	8438	5122	751	0	4846	2177	291	3134	25912	22	14			
Jalna	778	779	1	6916	4762	817	0	4546	2638	376	1424	22259	29	4			
Kolhapur	1025	1025	116	7888	6066	888	0	4602	3181	457	1135	25358	25	9			
Latur	785	785	6	5197	3406	680	0	2589	964	130	1759	15516	20	23			
Nagpur	768	768	747	5978	4881	1505	0	1040	595	116	634	16264	21	19			
Nanded	1310	1310	0	9234	6065	2033	0	1072	379	72	1859	22024	17	30			
Nandurbar	595	595	69	3756	2663	1098	0	2719	1227	348	530	13005	22	16			
Nashik	1385	1385	42	11906	8603	1077	0	6863	3344	301	2319	35840	26	8			
Osmanabad	622	622	1	3376	1851	652	0	1418	636	180	1309	10045	16	33			
Palghar	473	473	26	3710	2969	1159	0	2511	1466	448	670	13432	28	5			
Parbhani	703	704	1	5428	2104	270	0	4032	1349	108	1032	15028	21	18			
Pune	1384	1383	31	8308	7312	2409	0	4322	3114	723	2182	29784	22	17			
Raigad	810	809	805	7713	4076	760	0	4899	2119	302	2104	23587	29	2			
Ratnagiri	846	846	841	6274	3034	632	0	3761	1585	225	1688	18886	22	15			
Sangli	699	699	0	4187	3041	766	0	1884	1039	198	604	12418	18	27			
Satara	1494	1493	0	7613	4507	646	0	6268	3249	267	2322	26365	18	28			
Sindhudurg	431	431	57	2578	1501	300	0	1919	989	137	892	8804	20	21			
Solapur	1019	1019	10	9252	5629	1042	0	6851	3465	537	1862	29667	29	3			
Thane	430	431	255	3220	1834	923	1	1808	1352	528	860	11212	26	7			
Wardha	520	520	73	2063	2882	2107	0	870	828	487	162	9992	19	24			
Washim	491	491	0	2264	1611	627	0	1214	730	243	767	7947	16	32			
Yavatmal	1201	1201	160	7539	6143	1736	0	3730	2486	437	1827	25259	21	20			
	27861	27856	3704	197738	131139	31976	3	111673	57068	9195	43097	613449					

10 MAHA E-GRAM - INFORMATION ABOUT APPLICATION SOFTWARE AND SERVICES PROVIDED

Maha E-Gram is the application software for automating all the routine work and administrative processes of Gram Panchayat Institutions in Maharashtra. The rules built into Maha E-Gram are as per the Maharashtra Gram Panchayat Lekhasahita, 2011. This software is developed considering the importance and needs of Gram Panchayat work. Maha E-Gram covers all the sample structure as per the above Act for financial transactions and also all types of record maintenance. Maha E-Gram also facilitates the creation and maintenance of registers, issuance of certificates (services) and consolidates many other required information like Basic Amenities etc.

10.1 MODULES IN MAHA E-GRAM

- · Citizen services
- Panchayat Registers
- Panchayat Accounting
- Employee Information

- Property Information
- Meeting Management
- Dead stock/ inventory
- Support and Help

List of Citizen Services (Gram Panchayat Services (G2C))

- Property Certificate N8 Application
- No Dues Application
- Birth Certificate Application
- Death Certificate Application
- Marriage Certificate Application

- Property Diversion Certificate Application
- Proof of Age Scheme Application

Self Declaration

- · Residence certificate
- No objection certificate for electricity connection
- Toilet certificate
- · Construction Permission Certificate
- Certificate of non-availability of birth and death record
- · Proof of non-utilization of any scheme
- No Objection Certificate for Business

- Life certificate
- Behavior certificate
- Approval certificate for water connection
- Unemployment certificate
- Property Modification Certificate

10.2 LIST OF OTHER REGISTERS

- Birth register
- Death register
- Marriage register
- B.P.L register
- · Special water connection registers.

10.3 FEATURES OF SOFTWARE:

- Functions as per the Maharashtra Gram Panchayat Lekhasahita 2011.
- This software operate in the off-line mode and data of all the Gram Panchayats is consolidated in the Master Database through data upload centres.
- There are three types of users Sachiv (Secretary), CSC Operator (KC) and elected members. Admin user is Sachiv and data which was entered by CSC operator is validated only by the Gramsevak (Panchayat Secretary).
- For citizen services only valid data is used

10.4 MONTHLY PROGRESS REPORTS:

Maha eGram also provides 1 to 10 MPRs - Monthly Progress Reports, which can be used for monthly review meetings. These reports are accessed by Block Development Officer (BDO), Asst. BDO at Block Level. Simultaneously, Officials at the District and State Level can also access these reports. These reports reduce the time required of all the stakeholders of Rural Development Department for compilation.

LIST 1 TO 10 MONTHLY PROGRESS REPORTS (MPRS) Mobile Tower Tax Levy and Recovery Report 1. Polluted Water Test/Samples Report 2. 3. TCL Test Report Village Development Fund - Expenditure of 15 % Amount for Backward Classes 4. Village Panchayat Audit Report Village Panchayat Audit Objection and its Reply Report 6. Village Panchayat ER - Vacant Sheet Details 7. Village Panchayat - Gramsabha Report Water Purification by TCL Powder - Utilization Report 10. Windmill Tax Levy and Recovery Report

10.5 LIST OF 1 TO 33 FORMATS (AS PER LEKHASANHITA 2011):

FORMAT NO.	NAME OF THE FORMAT	FORMAT NO.	NAME OF THE FORMAT
Format 1	Budget - Book	Format 18	Petty cash book
Format 2	Supplementary budget Cash book	Format 19	Persons who work on the muster
Format 3	Annual Deposit Register of grants	Format 20 A	a. Estimate of the work register
Format 4	Panchayat allowance and liability	Format 20 K	k. Measurements Book
Format 5 a	Cashbook	Format 20 KH	Work payment
Format 5 K	Daily Cashbook	Format 20 KH1	Work payment
Format 6	Classification Register	Format 21	Salary Payment
Format 7	General Receipt	Format 22	Fixed Asset
Format 8	Assessment Register	Format 23	Road Register
Format 9 a	Yearly Demand	Format 24	Land register
Format 9 K	Demand bill	Format 25	Investment Register
Format 10	Taxes and fees	Format 26	Receipt and Exp. Register
Format 11	Retail demand register	Format 27	Audit Objection Monthly Statement
Format 12	Expenses Voucher	Format 28	Backward class 15% and 10% of women of child welfare
Format 13	Employee List	Format 29	Loan Register
Format 14	Stamp Register	Format 30	Audit Objections - Register
Format 15	Stock Register	Format 31	Travel Allowance Payments
Format 16	Dead stock Register	Format 32	Cash Refund Voucher
Format 17	Loan and deposit register	Format 33	Tree /Plantation Register

10.6 DATA VALIDATION REPORT AS ON DATED 30THAPRIL 2023

We have started Data Validation in the Month of Mar 2022. In first Phase we have completed Validation of 25387 Grampanchayat's Data and moved these 25387 Grampanchayats to Online - One Gov Portal. entire Data Transferred From eGram Soft to One Gov. Till April 2023 Status is

Sr.No	Districts	Blocks	Total Gps	Target Gp's For Data Validation	Validation Completed	Pending	% Of Completion
1	Ahmednagar	14	1318	1317	1317	0	100.00
2	Akola	7	535	535	535	0	100.00
3	Amravati	14	841	841	841	0	100.00
4	Aurangabad	9	867	867	867	0	100.00
5	Beed	11	1031	1031	1031	0	100.00
6	Bhandara	7	541	541	541	0	100.00
7	Buldhana	13	871	871	871	0	100.00
8	Chandrapur	15	825	825	825	0	100.00
9	Dhule	4	541	541	541	0	100.00
10	Gadchiroli	12	459	459	459	0	100.00
11	Gondia	8	546	546	546	0	100.00
12	Hingoli	5	563	563	563	0	100.00
13	Jalgaon	15	1153	1153	1153	0	100.00
14	Jalna	8	778	778	778	0	100.00
15	Kolhapur	12	1025	1025	1022	3	99.71
16	Latur	10	785	785	785	0	100.00
17	Nagpur	13	768	768	768	0	100.00
18	Nanded	16	1310	1310	1310	0	100.00
19	Nandurbar	6	595	595	595	0	100.00
20	Nashik	15	1385	1385	1385	0	100.00
21	Osmanabad	8	622	622	622	0	100.00
22	Palghar	8	473	473	473	0	100.00
23	Parbhani	9	704	704	704	0	100.00
24	Pune	13	1384	1384	1384	0	100.00
25	Raigad	15	810	810	810	0	100.00
26	Ratnagiri	9	846	846	846	0	100.00
27	Sangli	10	699	699	699	0	100.00
28	Satara	11	1494	1494	1494	0	100.00
29	Sindhudurg	8	431	431	431	0	100.00
30	Solapur	11	1019	1019	1019	0	100.00
31	Thane	5	430	430	428	2	99.53
32	Wardha	8	520	520	520	0	100.00
33	Washim	6	491	491	491	0	100.00
34	Yavatmal	16	1201	1201	1201	0	100.00
		351	27861	27860	27855	5	

10.7 MAHA EGRAM

Hon'ble ACS Sir - Shri Rajesh Kumar (IAS) took the initiative of transforming the maintenance of Gram Panchayat records into digitized format. Accordingly, directions were issued to all the functionaries of Gram Panchayats to make the GPs as Digital Panchayats that is to transform the present Day to Day Activities of Gram Panchayats into Digital Gram Panchayats. Thus, as per the guidelines issued by Rural Development Department, Government of Maharashtra, the process of transforming all the physical records of Gram Panchayats into digitized format by using Maha e-Gram application software was started. Maharashtra is the pioneering state which is progressing rapidly towards the creation of Digital Gram panchayats. ACS Sir asked to Display all activities of Panchayat on a Common Platform Where each stakeholder can See the progress of Scheme Implementation status and Performance of Respective Panchayat. Data digitization and consolidation benefits to all the stakeholders of PRI, SO that MAHA EGram Concept came in to existence.

Objectives:

- To Consolidation information of scheme implementation by concerned departments, To represent this information in Simple and Easy Manner to the public.
- To make the facility available to the Panchayat Functionaries for Monitoring of Day to Day Activities of the Panchayats.
- To provide an unbiased information to the common people.
- To showcase Outcomes of all the schemes implemented in the panchayat at one place in a simple language and easy manner.
- To Monitor Performance of the Panchayats in Scheme Implementation and Service Delivery to the Citizens.
- To Facilitate Panchayats Functionaries in decision making with Data Analytics tools.

10.8. https://mahaegram.co.in



10.9 MAHA EGRAM MODULES:

- **PRI Details :** Displays All the Panchayats of State (Dist. Block, Gram panchayat) and Mapped Villages
- CSC Center Locator: Displays GIS Locations of the CSC Center Co allocated in Panchayats
- RDD Notifications and Letters: Displays all the Notifications and Letter Issued by RDD
- Scheme Implementation Status: Displays Scheme Implementation Status of the Panchayats
- **BI Dashboard:** Displays Information with Intellectual analysis. It helps PRI Functionaries for Decision making and Performance Monitoring.
- Works Management: Gram panchayats Work Progress Monitoring and Tracking of Development Works
- Online Tax Collection: Facilitates All Gram panchayats to Collect Online Tax in GP Account Using Payment gate Way (UPI, Net Banking, Card Payments)
- Citizen App: Facilitates to Rural Citizens for Online Tax Payment and Avail GP Certificates
- **GP Page Link:** Redirects to Individual Gram panchayat Page
- ASSK Progress Report: Displays ASSK Implementation Progress reports of Last one Year
- **Related Links :** Redirects to respective website

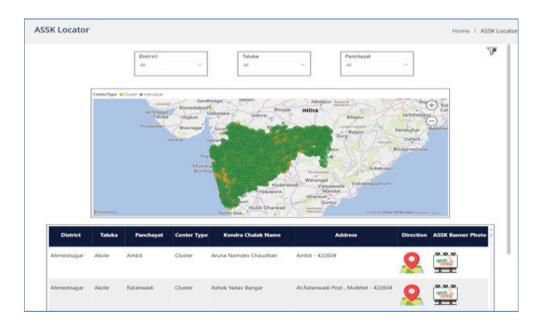
PRI Details:

We can View Details of Panchayat Raj Institutions Mapped with Respective District, Block, Gram panchayats and Its Revenue Villages.



CSC Center Locator:

We can easily Locate Aaple Sarkar Seva Kendra Respective District, Block, Grampanchayats & also We Can See the Details of Kendrachalak Allocated to the ASSK Centre.



Individual GP Web Page:

We can easily Access Respective District Web Page and Grampanchayats Web Page on Maha eGram Portal. 27861 Grampanchayats Web Pages are Available in Public Domain with Grapnahcyat Profile, Funds Details, Basic Amenities Details, Meeting Management Details, Development Activities of Grampanchayat.



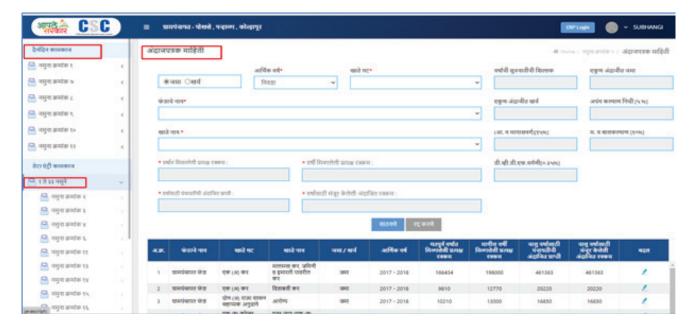
https://mahaegram.co.in/GeneralPages/GrampanchayatForm. aspx?&gpcode=167559&blockcode1=Akole&distname=Ahmednagar&gpname=Ambad

We Can Update the Details of Every Gram panchayat on Maha eGram GP Page. It Includes Yearly Income of the Grampanchayat, Basic Amenities Status, Elected Members Details etc.

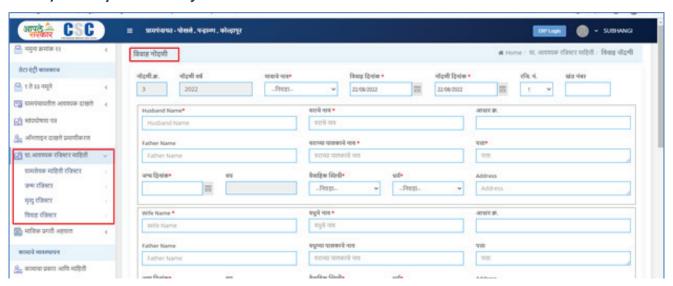




1 to 33 Formats:

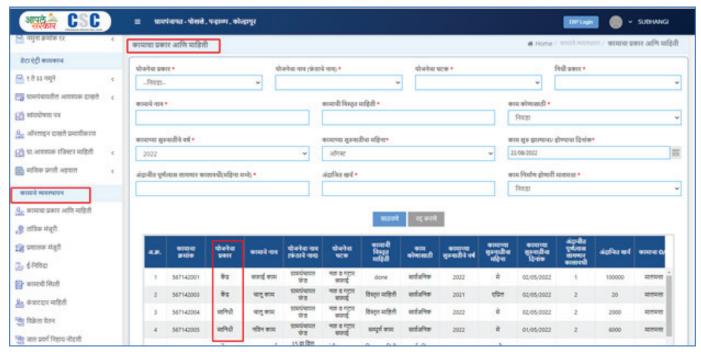


Grampanchayat IMP Registers:



GP Works Management:-

This Module facilitates for preparing development plan as per Grampanchayats requirements. Implementation of works with Technical Approval, Admin Approval and Expenditures of all Developmental Activities can be monitored using this module.



Dashboards:

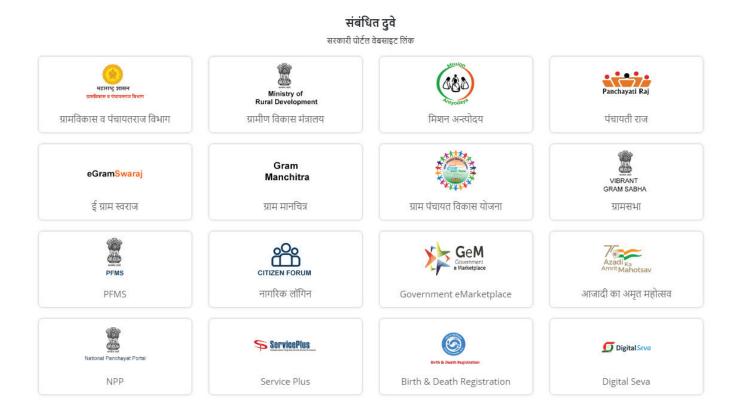
We Can See the Details of Every Gram panchayat on One Gov GP Page. It Includes Yearly Income of the Gram panchayat, Basic Amenities Status, Elected Members Details. Also we can see Panchayat Basic Facilities - Roads, Toilets, Water source, Electricity, Health Facility, Bank, Post office information, School, collages etc.

In this Maha eGram order, facilities have been made available to provide online information such as 1 to 33 samples, monthly progress report, 1 to 7 certificates, self-declaration, work management of central and state government schemes etc. The benefit of all these matters is G.P. level, taluka level, district level and state level. The necessary information will be provided to the government in due course.



Single Gateway to Access Important Government web Applications.

We can Check Repots Or Visit Direct on Web Page - GPDP, India75, CRS, NPP, Gram Manchitra, PFMS, ICDS, SBM, Citizen Forum, GEM Portal, Egramswaraj (EGS) at one Click.



11 ABOUT ERP - HCM SOLUTION AND MOBILE APP

ERP: Enterprise Resource Planning system is a fully integrated business management system covering functional areas of an enterprise like Logistics, Production, Finance, Accounting and Human Resources. It organizes and integrates operation processes and information flows to make optimum use of resources such as men, material, money and machine. For the ASSK project, CSC SPV has implemented the Human Capital Management module (HCM) which considers CSC SPV's human resources as Human Capital. CSC SPV's HCM for the ASSK project - https://mh.gov2egov.com is a single window solution which includes Talent Acquisition (Recruitment), Talent Management etc. It helps

- To manage, maintain, monitor and guide this enormous team of over 20,000+ human resources, CSC has developed and implemented the specialized HCM tool which maintains all details of the project's activities.
- To handle all types of activities like registration of candidates, selection of candidates, payments to candidates, data entry in different applications, targets/work orders, online monitoring and all types of MIS /Dashboards.
- With the perspective of Digital India, E-Gov connect Mobile App is provided to all the users of this ERP.
- Through his / her Android phone, the User can login and check his performance, payment status, profile update, send SMSes to his / her team, raise queries online etc.
- The ERP-HCM Application and "e-Gov-Connect" Mobile app are available to Govt. Officials at State Level, District Level, Block Level and Gram Panchayat level for day to day information accessibility.

11.1. ERP WALK THROUGH: https://mh.gov2egov.com

One can access the ERP by using the Registered User Id and Password, where he/ she will be able to access following modules:

Modules of ERP:

- 1. HRMS Module
- 2. ASSK Invoice Module
- 3. Dashboards Module4. Reports Module (MPRs)
- 5. E Learning Training Material Module
- 6. Smart Tickets Module
- 7. E Gram Soft MIS Module

- 8. Elected Member Details Module
- 9. GP Employee Salary Process
- 10. Encroachment Regularization process
- 11. Graphical Dashboard

11.2. MONITORING OF ASSK OPERATIONS USING ERP:

1. Login with Registered User ID - Password - Click on Dashboard Menu and access Dashboards available in your login



HRMS Dashboard:

ASSK



12. GP EMPLOYEE PAYMENT SYSTEM

Payments to the contractual employees of Gram Panchayats used to be delayed by several months. RDD has taken the initiative of depositing the State Government's share of the Gram Panchayats' Employees payments to their bank accounts in a timely manner every month. CSC SPV has deployed GP Employees Payment Module for processing GP EMP Payment Bills. Govt. of Maharashtra has released payments from April 2018 to Jan 2023 . Feb 2023 payment process is ongoing

District wise Employee Details:

Decrease in No of rank compared to previous month

				▲ Increase in No of rank	compared to previous month
Sr. No.	District	Total Kushal Employee	Total Akushal Employee	Total Ardhkushal Employee	Total No. of Employee
1	Ahmednagar	381	1083	1307	2771
2	Akola	56	243	420	719
3	Amravati	106	479	709	1294 🔺
4	Aurangabad	156	714	767	1637 ▼
5	Beed	107	718	956	1781
6	Bhandara	54	262	480	796
7	Buldhana	126	609	758	1493 🔺
8	Chandrapur	62	396	766	1224 🔺
9	Dhule	140	464	533	1137
10	Gadchiroli	49	268	420	737
11	Gondia	32	233	483	748
12	Hingoli	40	357	479	876
13	Jalgaon	222	836	1019	2077
14	Jalna	87	689	627	1403
15	Kolhapur	264	777	1002	2043
16	Latur	118	687	631	1436
17	Nagpur	110	590	615	1315
18	Nanded	135	893	1202	2230
19	Nandurbar	89	403	559	1051
20	Nashik	322	1052	1308	2682
21	Osmanabad	107	407	561	1075
22	Palghar	177	234	452	863
23	Parbhani	70	501	558	1129 🔺
24	Pune	327	811	1266	2404 🔺
25	Raigad	182	413	729	1324
26	Ratnagiri	79	440	789	1308
27	Sangli	223	479	650	1352
28	Satara	185	1074	1101	2360 🔺
29	Sindhudurg	49	276	407	732
30	Solapur	291	739	946	1976
31	Thane	99	232	400	731
27	Wardha	46	316	474	836
26	Washim	47	252	427	726
25	Yavatmal	87	676	934	1697 🔺
	Total	4625	18603	24735	47963

13. DISTRICT WISE ENCROACHMENT REPORT 30th APRIL 2023

Sr. No.	District	Total Block	Total GP	Encroachment Data Entry Counts	Encroachment Approved Data Entry	Encroachment Unapproved Data Entry	Encroachment Data Entry Awaited
1	Ahmednagar	14	1318	1404	1090	1643	1072
2	Akola	7	535	495	375	475	336
3	Amravati	14	841	713	602	710	592
4	Aurangabad	9	868	679	541	657	508
5	Beed	11	1031	1032	651	1003	584
6	Bhandara	7	541	178	157	172	147
7	Buldhana	13	871	636	492	643	457
8	Chandrapur	15	825	742	645	707	618
9	Dhule	4	541	478	362	528	325
10	Gadchiroli	12	459	428	385	405	363
11	Gondia	8	546	217	179	199	172
12	Hingoli	5	563	519	447	504	433
13	Jalgaon	15	1153	1157	827	1190	740
14	Jalna	8	778	614	487	622	454
15	Kolhapur	12	1025	716	530	1031	508
16	Latur	10	785	453	373	419	342
17	Nagpur	13	768	560	492	560	478
18	Nanded	16	1310	1162	944	1095	872
19	Nandurbar	6	595	427	181	387	160
20	Nashik	15	1385	1282	976	1429	872
21	Osmanabad	8	622	468	382	442	364
22	Palghar	8	473	478	285	452	264
23	Parbhani	9	703	669	560	643	520
24	Pune	13	1384	1495	1084	1927	933
25	Raigad	15	810	637	510	874	448
26	Ratnagiri	9	846	758	588	740	581
27	Sangli	10	699	366	210	492	196
28	Satara	11	1494	1162	967	1243	984
29	Sindhudurg	8	431	469	370	486	327
30	Solapur	11	1019	1028	754	1053	690
31	Thane	5	430	451	365	455	342
32	Wardha	8	520	498	416	507	418
33	Washim	6	491	467	352	500	334
34	Yavatmal	16	1201	1055	927	992	875
	Total	351	27861	23893	18506	25185	17309

14. DISTRICT WISE GP SARPANCH AND UPSARPANCH MANDHAN FOR 30TH APRIL 2023

Sr. No.	District	Total Block	Total GP	Total no. of Sarpanch	Total no. of Sarpanch Salary	Total no. of Upsarpanch	Total no. of Upsarpanch Salary
1	Ahmednagar	14	1318	1381	1132	1623	1093
2	Akola	7	535	483	362	447	316
3	Amravati	14	841	820	739	792	703
4	Aurangabad	9	868	845	638	824	612
5	Beed	11	1031	751	605	701	562
6	Bhandara	7	541	474	417	470	406
7	Buldhana	13	871	833	613	829	584
8	Chandrapur	15	825	824	719	791	696
9	Dhule	4	541	555	435	601	398
10	Gadchiroli	12	459	429	387	419	380
11	Gondia	8	546	528	441	519	439
12	Hingoli	5	563	549	474	532	476
13	Jalgaon	15	1153	1115	778	1177	701
14	Jalna	8	778	685	580	675	532
15	Kolhapur	12	1025	1083	830	1374	790
16	Latur	10	785	725	604	676	572
17	Nagpur	13	768	769	661	764	634
18	Nanded	16	1310	1257	1036	1219	981
19	Nandurbar	6	595	534	377	510	357
20	Nashik	15	1385	1504	1213	1661	1133
21	Osmanabad	8	622	598	511	562	490
22	Palghar	8	473	435	383	411	357
23	Parbhani	9	703	683	589	648	560
24	Pune	13	1384	1447	970	1868	849
25	Raigad	15	810	837	674	1084	617
26	Ratnagiri	9	846	843	695	820	673
27	Sangli	10	699	605	393	716	363
28	Satara	11	1494	1412	1204	1498	1212
29	Sindhudurg	8	431	397	340	402	330
30	Solapur	11	1019	1036	761	1058	688
31	Thane	5	430	438	325	435	307
32	Wardha	8	520	515	455	494	434
33	Washim	6	491	468	334	480	319
34	Yavatmal	16	1201	1161	1020	1107	965
	Total	351	27861	27019	21695	28187	20529

15. SERVICE DELIVERY RANK REPORT: (AS ON 30TH APRIL 2023)

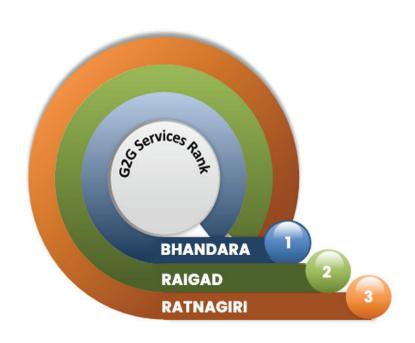
District	Total GPs	Approved ASSK's	Total no. of KC	Services Plus 1 April to 30 th April 2023	CSC Portal Services Sum of Transaction Count (B2C + MOL) OF 1 April to 30 April 2023	MOL Services	Maha E Gram 1 to 7 Cert. Services 1 April to 30 th April 2023	Maha E Gram Services Self Declaration 1 April to 30 th April 2023	Total Services Delivered	Average Services Delivered / GP	Rank
Ahmednagar	1318	931	908	327	20277	7387	4048	6589	38628	29	23
Akola	535	283	278	1001	2737	1835	2455	5614	13642	25	28
Amravati	841	625	600	1813	12149	6363	2754	6410	29489	35	18
Aurangabad	868	701	689	2336	3640	10434	1048	7063	24521	28	25
Beed	1031	756	725	2624	2240	7794	588	19514	32760	32	21
Bhandara	541	529	523	1744	7401	7711	3080	6766	26702	49	8
Buldhana	871	699	681	655	7424	11063	4121	14246	37509	43	14
Chandrapur	825	693	681	1277	9932	5406	11778	7988	36381	44	13
Dhule	541	495	482	133	19332	3832	642	3068	27007	50	7
Gadchiroli	459	440	438	1345	7501	12847	570	1697	23960	52	6
Gondia	546	511	500	408	7938	4810	1848	20857	35861	66	4
Hingoli	563	397	388	331	7298	6312	301	1028	15270	27	26
Jalgaon	1153	893	856	276	12814	5988	448	6038	25564	22	29
Jalna	778	647	614	768	6577	10874	3353	37483	59055	76	3
Kolhapur	1025	736	699	35	16989	4709	2782	9596	34111	33	19
Latur	785	558	551	757	14451	6436	754	38940	61338	78	2
Nagpur	768	658	653	1859	11043	4491	3889	15563	36845	48	9
Nanded	1310	815	808	978	11559	6782	6651	22162	48132	37	17
Nandurbar	595	481	453	341	13345	3768	267	1562	19283	32	20
Nashik	1385	1174	1147	1348	13770	10122	2312	31081	58633	42	15
Osmanabad	622	480	471	251	11860	5606	1093	8867	27677	44	11
Palghar	473	458	447	1738	6201	2334	629	3979	14881	31	22
Parbhani	703	425	416	507	1915	5253	257	5882	13814	20	31
Pune	1384	934	869	114	4521	2770	3669	46745	57819	42	16
Raigad	810	547	525	2113	4909	457	1320	3400	12199	15	32
Ratnagiri	846	527	501	916	7202	684	123	3396	12321	15	33
Sangli	699	594	579	109	18249	2730	6146	14961	42195	60	5
Satara	1494	813	779	796	16500	2807	1578	10678	32359	22	30
Sindhudurg	431	359	350	2496	12702	872	598	2363	19031	44	12
Solapur	1019	789	780	794	29498	2400	16623	188752	238067	234	1
Thane	430	307	297	390	1468	1428	156	412	3854	9	34
Wardha	520	364	347	1292	5276	2544	2083	3537	14732	28	24
Washim	491	366	362	1197	8597	4764	2489	5582	22629	46	10
Yavatmal	1201	814	789	2359	11525	4358	2017	11134	31393	26	27
Total	27861	20799	20186	35428	348840	177971	92470	572953	1227662		

16. NIC APPLICATIONS RANK REPORT: (AS ON 30TH APRIL 2023)

		NIC Application					ha E Gram		E	RP		
District	Active (Transacting) CSC ID %	GPDP Implementing Gps %	Geo Tag Initiated GPs %	Accounting Year Book Closing (2021-22)	EGS - PFMS Integration Status	Validation Completed %	Namuna 1 Andajpatrak	Maha E Gram App Installation %	Trainings Conducted%	GP Member Register %	10 AVG Activity %	Rank
Ahmednagar	91	0	40	14	100	100	41	42	89	95	61.21	30
Akola	79	0	33	39	100	100	34	26	100	84	59.48	32
Amravati	90	4	36	29	100	100	11	37	100	100	60.61	31
Aurangabad	84	1	54	61	100	100	10	25	100	90	62.45	26
Beed	79	0	36	52	100	100	74	12	91	87	63.26	23
Bhandara	96	0	43	45	100	100	5	206	100	100	79.56	1
Buldhana	93	32	69	37	100	100	100	26	100	82	74.02	4
Chandrapur	92	16	53	23	100	100	100	51	100	85	71.95	5
Dhule	91	0	54	52	100	100	74	52	100	68	69.05	9
Gadchiroli	91	1	87	45	100	100	7	60	100	81	67.09	12
Gondia	92	0	66	9	100	100	7	46	100	100	62.08	27
Hingoli	89	0	68	86	100	100	2	27	100	89	66.12	14
Jalgaon	91	0	53	44	100	100	100	32	83	67	66.97	13
Jalna	91	0	62	46	99	100	50	29	100	100	67.76	11
Kolhapur	92	11	56	35	100	99	13	52	100	96	65.46	16
Latur	96	1	42	78	99	100	7	27	100	82	63.12	24
Nagpur	90	97	14	14	100	100	20	61	100	100	69.49	8
Nanded	88	0	9	51	100	100	34	16	100	83	58.05	34
Nandurbar	93	11	58	25	100	100	9	36	100	57	58.80	33
Nashik	92	3	46	48	100	100	18	30	100	80	61.73	29
Osmanabad	93	0	40	94	99	100	12	53	100	67	65.80	15
Palghar	93	5	58	43	100	100	2	40	100	100	64.16	20
Parbhani	84	0	72	50	100	100	25	28	89	88	63.66	21
Pune	80	2	46	52	100	100	100	24	77	66	64.70	18
Raigad	87	100	60	84	100	100	37	17	100	89	77.37	2
Ratnagiri	84	99	58	70	100	100	4	60	100	75	75.04	3
Sangli	91	0	40	35	100	100	25	45	100	98	63.40	22
Satara	92	0	80	50	99	100	32	35	100	96	68.42	10
Sindhudurg	97	13	73	63	100	100	6	62	100	100	71.36	6
Solapur	97	1	70	52	100	100	5	40	100	53	61.81	28
Thane	77	59	64	74	101	99	20	32	100	81	70.65	7
Wardha	92	14	31	8	100	100	31	54	100	100	62.99	25
Washim	95	0	50	39	99	100	28	41	100	98	65.18	17
Yavatmal	91	13	45	32	100	100	47	35	100	81	64.45	19

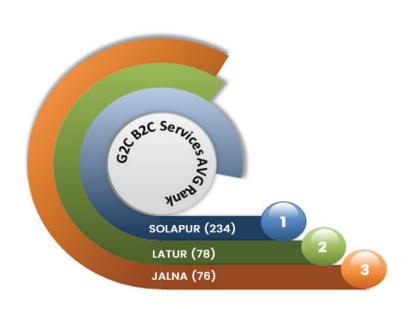
17 DISTRICT OVERALL PERFORMANCE RANKS

G2G Services Rank





G2C B2C Services AVG Rank

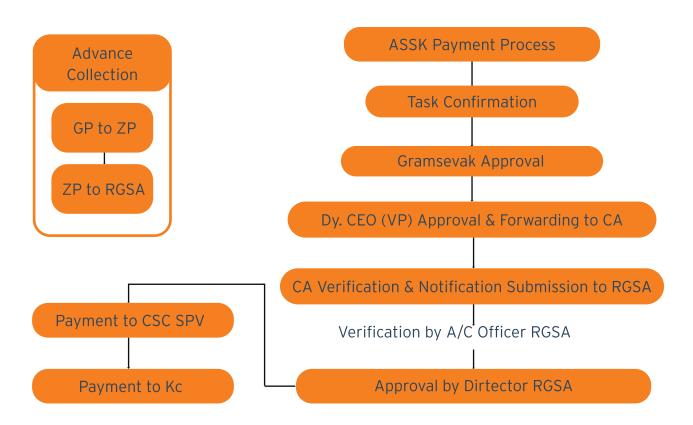




18. PAYMENT PROCESS

In CSC2.0 ASSK project all the payments will be done by GPs and as per directives from RDD this has to be an automated process. CSC 2.0 team has developed an integrated module of invoicing a payments as below

- Invoicing module for the payments to CSC SPV is also part of this ERP system.
- Payment to CSC 2.0 e Panchayat project will do through own resources.
- Payment for first 4 months was received from Gram Panchayat manually deposited in RGPSA account.
- From 1st April 2017 payments forwarded directly by Gramsevak to CSC's account.
- Each Grampanchayat has Saperate logins in ERP System OTP Based Approval is one of the secured features of the application.
- We are in progress of provisioning the Gramsevaks of their particular Gram panchayat an PFMS mode of payment through their Gram Panchayat local bank a/c's.
- Hearing Rights are been provided to the BDO for the deduction carried by the Gramsevak on Kendra Chalak's Payment.
- CEO, Dy. CEO (VP) & BDO will also have a dashboards showing the payment confirmation & pending status of their underlying Districts/Blocks in detailed manner.
- From 1st April 2019 payment will be done directly by GP to ZP, ZP to RGSA and RGSA to CSC SPV.



19 IT SUPPORT/ ICT TEAM

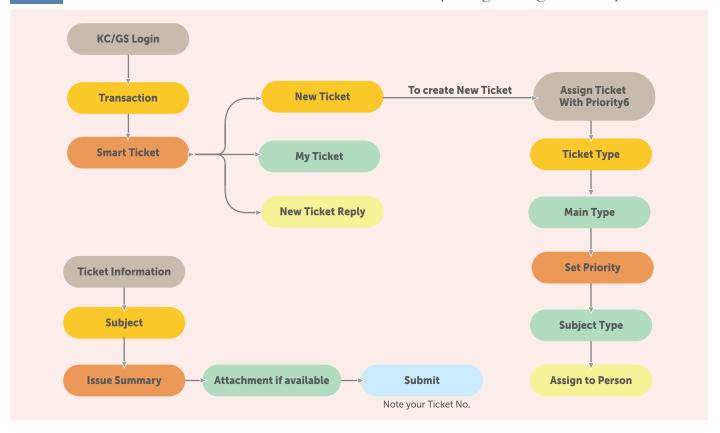
IT Support Centre/ ICT Team Activity are divided into 2 parts:

• ASSK Support Centre • ASSK Technical Support Centre

Sr. No.	ASSK Support Centre	ASSK Technical Support Centre
Stake Holder	Govt. Officers	Govt. Officers
	KC, BM, DM	KC, BM, DM
	CSC 2.0 Project Team	CSC 2.0 Project Team
	A dedicated Team of 10 people have been assigned a Toll Free number, and Golden number for Outbound calls.	Support will be given to close the Tickets and address the concerns raised online
	They receive calls / help caller to raise ticket and forward it to the concerned department for necessary action.	Dedicated person will be assigned to each department who will own the activity of his/her department for solving/closing tickets.
	Try to resolve the queries and provide assistance on the call	Daily data integration of NIC and CSC and display on E-gov Connect in real time
Operation	Grievance Support will be given through this support centre.	Payment system monitoring
Details	Promotion of CSC activities, CSC Business Promotions	This team will be connected through to receive calls from ASSK Support centre only
	General calling like Document upload/ Checklist completion	This team will be connected through to receive calls from ASSK Support centre only
	Outbound and Inbound calling possible through this centre	

NAME	SUBJECT	MAIL ID/ MOBILE NO.
Technical Team Name	Task Name	
mitali.jawalkar	1)Data Validation Tickets 2)Mahaegram Tickets - "(1)Gp Name issue 2)All Namuna Data Entry issue 3)Certificate Issue 4)Self Declaration issue 5)Register issue 6)Work Management issue 7)MPR issue)" 4)DSC Apply(GS) 5)Mahaegram Mobile App Tickets	mitali.jawalkar@gov2egov.com 9767466834
mayur bagave	MahaeGram- 1)Data Validation issue 2)Mahaegram Tickets - "(1)Gp Name issue 2)All Namuna Data Entry issue 3)Certificate Issue 4)Self Declaration issue 5)Grampanchayt Register issue 6)Work Management issue)" 4)DSC Apply (GS) 5)Mahaegram Mobile App Tickets	mayur.bagave@gov2egov.com 8262871391
minal.palsodkar	Sarpanch Upsarpanch issue - "1)Joining Data Change ,Salary issue, bank Details ,designation Change , Remove , Add EMP 3)Government Login,(GS,BDO,Dyceo,CEO)" 2)DSC Apply (DyCeo ,Ceo,BDO) 3)Gp Account Details Add 6) ERP GP Profile	minal.palsodkar@gov2egov.com 8767090016
sharayub.tambe	"Gp Employee Tickets - 1)Joining Data Change ,Salary issue, bank Details ,designation Change , Remove , Add EMP" 2)DSC Apply (GS) 3)Mahaegram Mobile App Tickets	sharayub.tambe@gov2egov.com 8408029046

19.1 HOW TO RAISE TICKET IN ERP 2.0 (mh.gov2egov.com)



19.2 ACTIVITY GOALS FOR Q1 2023 - 24

- 1) Panchayat Profile updating on eGramswaraj portal.
- 2) Conducting Refresher Training for Gramsevak, Sarpanch, KC and Other Officials
- 3) Updating Training Details on TMP Portal
- 4) Updating Themes on Vinbrant Gramsabha Portal
- 5) Scheduling and Updating Facilitator Feedback on GPDP Portal
- 6) Resource Envelop (Budget Allocation) entries for F.Y.2023-24 of Grampanchayat, Block Panchayat & Zilla Parishad.
- 7) Preparing and Updating GPDP 23-24 on EGS Portal
- 8) Updating Namuna 8 on Mahaegram Portal
- 9) Namuna 9 (Tax Demand) Generation of all Grampanchayat.
- 10) Accounts Validation and Approval (Swanidhi A/c)
- 11) Collection of Taxes through Citizen connect mobile app & Mahaegram portal.
- 12) Reconciliation of ASSK Payment on ERP System
- 13) Closing and Reconciliation of Accounts (Month Book, Year Book) on EGS Portal
- 14) UID at Block and GP level

20. SUCCESS STORIES

केंद्रचालक परिचय



केंद्रचालक नाव :- श्रीमती.प्रतिभा जिभाऊ सावकार केंद्राचे नाव :-आपले सरकार सेवा केंद्र, ग्रामपंचायत कार्यलय वटार,विंचुरे ता.बागलाण जि.नाशिक

ग्रामपंचायत कार्यलय दरी ता.जि.नाशिक

रुजू दिनांक :- ०१ डिसेंबर २०१६

CSC ID :- ६६१४२६५५००१५ CSC2.0 :- २२६६९

-:आपले सरकार सेवा केंद्रचालक :-आपले सरकार सेवा केंद्र ग्रामपंचायत वटार,विंचुरे ता.जि.नाशिक



आज मला मनस्वी आनंद होत आहे.आपल्या विंचूरे गावात ग्रामपंचायितच्या ऑनलाईन कामकाजा सोबतच शासनाच्या विविध योजना जसे की जातीचे दाखले,नॉन क्रिमीलेयर, उत्पन दाखले तसेच विविध सेतूचे दाखले असो गेल्या 3 वर्षापासून अविरत तयार करून देण्याचं काम केलं.महा डीबीटी असो की पिक विमा असो प्रत्येक काम गावातच आँनलाईन करुन देण्याचं काम मी करत असताना गावातली वयोवृध्द निराधार गरजू लाभार्थींनी मागणी केली कि,बाई आम्हाला कामधंदा करुन उदर निर्वाह करण्याचं साधन नाही. आणि आमच्याने आता काम ही होत नाही.तरी एखादी योजना असेल तर आमच्यासाठी कर काहितरी.मग त्यांना शासनाच्या निराधार योजनेबद्दल सांगितल.आणि त्यांनी शासनाच्या अटी-शर्ती प्रमाणे कागदपत्र आणुन दिले. त्यानुसार ऑनलाईन अर्ज तहसील कार्यालयात सादर करुन त्यांना आज रोजी योजनेचा लाभ मिळवून देण्यास मला यश मिळाले.त्यावेळी त्या वयोवृध्द निराधार लोकांच्या चेहऱ्या वरील आनंद पाहन काहितरी सार्थक झाल्यासारखे वाटले.

त्यांच्या आशीर्वादाने मन आज खूप प्रसन्न झाले.या कामात विंचुरे येथील ग्रामसेवक,सरपंच,उपसरपंच व सर्व सदस्य, तलाठी तात्या,पोलीस पाटील यांचे खूप सहकार्य मिळाले. प्रत्येक सेवांचे प्रशिक्षण आम्हाला तालुका व्यवस्थापक देत होते.िकंवा सेवा देतांनी काही अडचणी आल्या तर त्या वेळोवेळी सोडवत होते. त्यामुळे आम्ही ग्रामीण भागातील लोकांना सेवा देण्यात यशस्वी झालो त्यामध्ये लाईट बिल भरणे,िडश टी.व्ही.िरचार्ज,मोबाईल रिचार्ज,ई-गॅझेट,उद्योग आधार,स्कॉलरिशप फोर्म,ई-श्रम कार्ड,आयुष्यमान भारत कार्ड,PMG-DISHA,Tele Law,िपक विमा,झायिव्हेंग,७/१२,८-अ,लायसन्स,शेतकऱ्यांची पी.एम.मोदी सम्मान निधी KYC,नवीन पँन काढणे व दुरुस्त करणे तसेच आधार कार्ड डाऊनलोड करून प्रिंट देणे सदर सेवा डीजीटल सेवा पोर्टल मार्फत देण्यास आम्हाला वेळोवेळी पंचायत समिती स्तरावरून तालुका व्यवस्थापक यांचे मार्गदर्शन मिळाले त्याच बरोबर महसुल विभागातील सेवा उत्पन्न दाखला, डोमिसाईल, जातीचा दाखला, नॉन क्रिमेलीयार, ३३% महिला आरक्षण दाखला, स्थानिक रहिवासी या सारख्या सेवा महाऑनलाईन सर्विसेस मधून महसूल विभागाच्या सर्व सेवा देणे शक्य झाले आहे त्यामुळे त्यांचा तालुक्याच्या ठिकाणी जाण्याचा खर्च व जास्तीची लागणारी फी पण वाचली जाते.

आपले सरकार सेवा केंद्र दरी मार्फत महसुली सेवा



आयुष्मान भारत कॅम सेवा देतांना CSC मार्फत ई



आयुष्मान भारत कॅम सेवा देतांना CSC मार्फत ई

21. PHOTO GALLERY

ASSK stall Opening Photos with Guest

सी.ई.ओ साहेबांना पुस्तिका सादर करताना



मार्च महिन्यातील सर्वोत्तम व्हीएलई कोकण विभाग



21. PHOTO GALLERY

Training Photos - ASSK DIVISION Training Meeting Photos at Malegaon / Nashik /Chandwad block





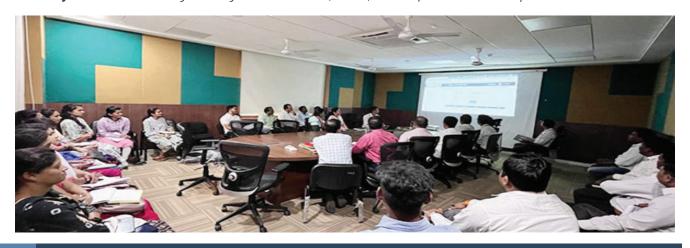




Training Photos - Training at Uran Block Dist Raigad attending GS, Sarpanch and KCs



Training Photos - Training at Palghar with EVOP, BMs , Kcs in presesnce of Dyceo sir





ऑनलाईनची कामे गुणवत्तापूर्ण करा

मुख्य कार्यकारी अधिकारी संजयसिंह चव्हाण यांच्या सरपंच, ग्रामसेवकांना सूचना

कोल्हापुर : प्रतिनिधी

सन २०२३-२४ चा जीपीडीपी आराखडा करताना १५ व्या वित आयोगासोयत इतर शासकीय योजनांचे अधिसरण करून परिपूर्ण आराखडा तवार करण्यावरोवरच ऑनलाईनची कामे विहित वेळेत व गुणवत्तापूर्ण करा, अशा सूचना जिल्हा परिषदेचे प्रशासक तथा मुखब कार्यकारी अधिकारी संजयसिंह चवराण यांनी दिल्या.

प्रणालीमध्ये सन २०२२-२३ या आर्थिक वर्षाचे वार्षिक लेखे ३१ मार्च २०२३ रोजी ऑनलाईन क्लोज करून जिल्ह्यात सर्वप्रथम



जिल्हातील ई-ग्रामस्वराज कोलहरूर: सरवंद, सम्बेदक, केंद्र संवलकांव सकार करतान प्रमासक संजयित वद्यान, उपमुख कार्वकारी अधिकारी अरुन जावव आदी, (छाया : तस्यब अली) येण्याचा बहुमान मिळवलेल्या ५ सत्कार करण्यात आला, त्यायेळी प्रपरंचावतीच्या सरपंच, प्रपसंचक, ते बोलत होते. कार्यक्रमाला केंद्रचालक यांचा प्रमाणपत्र देऊन ग्रामपंचायत विभागाचे उपमुख्य

उपस्थित होते.

संजयसिंह चव्हाण म्हणाले, गावगाङ्गाचा कारभार आता ऑनलाईन झाला आहे. यामळे श्रमाची आणि बेळेची तसेच पैशाचीही बचत होते. त्यामुळे सर्वय ग्रामपंचायतींनी या चिनचुक प्रणालीचा उपयोग केला पाहिजे. ग्रामपंचायत तिरवडे, हेलेवाडी आला, तसेच ग्रामपंचायत आला. यावेळी सरपंच शुभागी य भाटियडे, ता. भुदरगड, ग्रामपंचायत शेळकेवाडी, ता. करवीर, ग्रामपंचायत वायुडें, ता. पन्हाळा या ग्रामपंचावतींच्या सरपंच, ग्रामसेवक, केंद्रचालक ऑनलाईन अपलोड केल्याबदल यांचे मार्गदर्शन झाल्याचा आवर्जुन यांचा सत्कार करण्यात यायेळी

वेळ पाळा, दप्तर चोख ठेवा

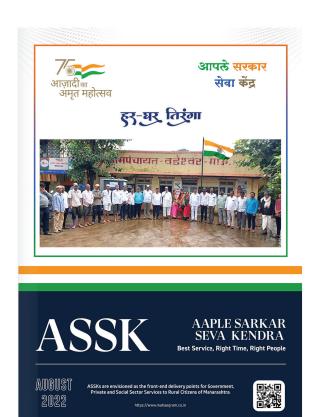
हामपंचायत विभागाचे उपमुख्य कार्यकारी अधिकारी अरुण जाधव म्हणाले ग्रामसेक्क आणि तलाठी या दोन व्यक्ती माणने गावचे विश्वस्त आहेत. लोकप्रतिनिधीचे मार्गदर्शन घेउन काम करत गावचा विकास साधण्याची जबाबदारी या दोन घटकांवर आहे. त्यामुळे प्रशासनाला आणि नागरिकांना दिलेली वेळ फळली, तसेच आपले दत्तर चोख ठेवले की निश्चितच गुणवतापूर्ण काम होते. त्यामुळे केळ पाळा आणि दग्तर चोखा ठेवा, ज्यामुळे दुमची विरवासार्वता बादण्यस मदत होईल.

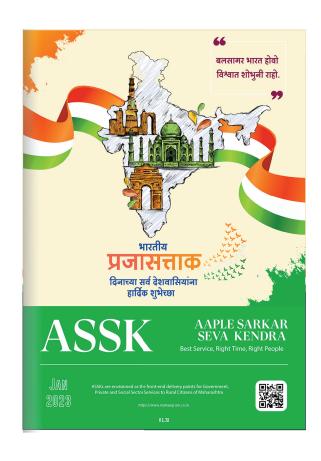
चावरे, ता. हातकणंगलेकडील जाधव, ग्रामसेविका गीता कोळी सरपंच, ग्रामसेवक, केंद्रचालक यांनी मनोगत व्यक्त करताना व लिपिक यांचा सन २०२३-२४ उपमुख्य कार्यकारी अधिकारी चा जीपीडीपी आराखडा सर्वप्रथम अरुण जाधव, नितीन मोहिते त्यांचाही सत्कार करण्यात उत्लेख केला.

Smart Kolhapur Edition Apr 4, 2023 Page No. 03 Powered by : eReleGo.com

Courtesy: 1. Kolhapur

23. OUR PREVIOUS RELEASES









24 AWARDS

Rural development department GOM got Skoch Silver Award for Encroachment regularization project



24.2 E-PANCHAYAT PURASKAR FOR THE YEAR 2017-18

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded third Prize under category-I



2. Gems of Digital India for the year 2017-18.



24.3 E-PANCHAYAT PURASKAR FOR THE YEAR 2018-19

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded First Prize under category-I











Visit us at

W - www.mahaegram.co.in Mobile App - e-Gov Connect Additional info on reports Please Contact - 8408029046

Shri Vaibhav Deshpande

Principal Consultant CSC e-Governance Services India Limited

