

# ASSK

## AAPLE SARKAR SEVA KENDRA

Implementation Progress report

AUGUST  
2021



### Best Service, Right Time, Right People

ASSKs are envisioned as the front-end delivery points for Government, Private and Social Sector Services to Rural Citizens of Maharashtra.



स्वातंत्र्याचा अमृत महोत्सव



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## FROM HON'BL CEO ZP PUNE

## “आपले सरकार सेवा केंद्र”



श्री आयुष प्रसाद  
मुख्य कार्यकारी अधिकारी,  
पुणे

केंद्र शासनाच्या व राज्य शासनाच्या सर्व योजनांची प्रभावी अंमलबजावणी करण्यासाठी महाराष्ट्र राज्याच्या ग्राम विकास विभागाने सर्व ग्रामपंचायती करीता एक राज्यव्यापी आयटी नेटवर्क तयार करण्यासाठी पुढाकार घेतला. सर्व ग्रामपंचायती यांच्या कामकाजामध्ये एकसूत्रता व सूचीबद्धता आणि पारदर्शकता आणण्यासाठी ग्रामविकास विभागाने “आपले सरकार सेवा केंद्र” या महत्वाकांक्षी प्रकल्पाची सुरुवात केली आहे.

पंचायती राज संस्थांच्या कामकाजामध्ये पारदर्शकता आणण्यासाठी आणि शासनाच्या विविध योजनांची माहिती देण्यासाठी तंत्रज्ञानाचा वापर करून ग्रामपंचायतींना सक्षम करणे हा या प्रकल्पाचा प्रमुख उद्देश आहे. आयटी संसाधनाच्या सहाय्याने महाराष्ट्रातील सर्व ग्रामपंचायती संगणकीकृत करून नागरिकांना त्यांच्या रहिवाशी क्षेत्रात सेवा देण्यासाठी आपले सरकार सेवा केंद्र हे अग्रेसर आहेत.

महाराष्ट्रातील सर्व ग्राम पंचायती पेपरलेस व ISO प्रमाणित करण्याचा “ग्रामविकास विभाग” महाराष्ट्र शासनाचा मानस आहे. विभागाच्या सूचनेप्रमाणे – ग्रामपंचायत अधिनियम १९५८ आणि लेखा संहिता २०११ वर आधारित ई ग्राम सॉफ्ट ही संगणक प्रणाली /Software विकसित केली आहे. ज्यामुळे ग्रामपंचायतींच्या कामकाजाचे व्यवस्थापन करण्यास व वरिष्ठांना आवश्यक ते सर्व अहवाल सादर करण्यासाठी मदत होत आहे. या प्रकल्पामुळे ग्रामपंचायतींच्या कामकाजाला गती मिळाली आहे व ग्रामपंचायतींना सक्षम होण्यामध्ये मदत होत आहे. पुणे जिल्ह्याचे मुख्य कार्यकारी अधिकारी श्री आयुष प्रसाद यांच्या मार्गदर्शनाखाली पुणे जिल्ह्यातील सर्व ग्रामपंचायतींना सक्षम करण्याचा उपक्रम हाती घेण्यात आला. या उपक्रमास सर्व तालुक्याचे कर्तव्यदक्ष गट विकास अधिकारी आणि सर्व ग्रामसेवक यांनी उत्स्फूर्त प्रतिसाद देत जिल्ह्यातील सर्व ग्रामपंचायतींनी आपले दप्तर ईग्राम सॉफ्ट या प्रणालीमध्ये संगणकीकृत करत आहेत. खेड तालुक्यातील सर्व १६२ ग्रामपंचायतींनी ग्रामपंचायतीच्या १ ते ३३ नमुन्यातील माहिती सुचीबद्ध पद्धतीने संगणकात साठविण्यात आली आहे. यामुळे सर्व ग्रामपंचायतचे कामकाज संगणकाद्वारे होत आहे. नागरिकांना त्यांच्या मागणीनुसार संगणकीकृत १ ते १९ दाखले वितरित करण्यात येत आहेत. सर्व ग्रामसेवक, ग्रामविकास अधिकारी यांनी गट विकास अधिकारी व सहाय्यक गट विकास अधिकारी यांच्या सूचनेनुसार आपले सरकार सेवा केंद्र – केंद्रचालाकांच्या मदतीने ही कामगिरी पूर्ण केली आहे. जिल्हा परिषदेतील कामकाज संगणकीकृत प्रणालीमध्ये सुचीबद्ध पद्धतीने करण्यासाठी पुणे जिल्ह्याचे मुख्य कार्यकारी अधिकारी श्री आयुष प्रसाद यांच्या मार्गदर्शनाखाली ऑनलाईन संगणकीय प्रणाली विकसित करण्यात येत आहे. या प्रणालीचा (जिल्हा परिषद ऑटोमेशन) जिल्हा परिषदेतील सर्व कामकाज संगणकीय पद्धतीने पुर्ण करण्यास मदत होईलच व प्रत्येक कामाची प्रगती निरीक्षण करणे जिल्हा परिषदेतील अधिकाऱ्यांना सुलभ होईल. तसेच सर्व विभागासाठी आवश्यक असलेले अहवाल संगणकीय प्रणालीद्वारे तत्काळ प्राप्त होतील. या प्रणालीचा (जिल्हा परिषद ऑटोमेशन) सर्व विभागांना आपल्या दैनंदिन कामकाज जलद गतीने पूर्ण करण्यास मदत होईल.



## 2. ACRONYMS

**RDD**

Rural Development Department  
Government of Maharashtra

**TM**

Training Manager

**ASSK**

Aaple Sarkar Seva Kendra

**DM**

District Manager

**CSC 2.0**

Project Name for Implementing  
CSCs at all Gram Panchayat

**BM**

Block Manager

**CSC**

Common Service Center

**PC**

Project Coordinator

**PRI**

Panchayati Raj Institutions

**MT**

Master Trainer

**ZP**

Zilla Parishad

**H/W Engr**

Hardware Engineer

**BP**

Block Panchayat

**S/W Coord**

Software Coordinator

**GP**

Gram Panchayat

**KC**

Kendra Chalak

**SPMU**

State Project Management Unit

**ERP**

Enterprise Resource Planning

**DPMU**

District Project Management Unit

**TDS**

Tax Deducted at Source

**PM**

Project Manager

**GST**

Good and Services Tax

### 3. REVISION HISTORY

Sr. No.	Date	Version	Description of change
1	15 <sup>th</sup> May 2017	1.1	First released Version
2	31 <sup>st</sup> May 2017	1.2	Second released Version
3	15 <sup>th</sup> June 2017	1.3	Third released Version
4	1 <sup>st</sup> July 2017	1.4	Fourth released Version
5	31 <sup>st</sup> July 2017	1.5	Fifth released Version
6	15 <sup>th</sup> August 2017	1.6	Sixth released Version
7	31 <sup>st</sup> August 2017	1.7	Seventh released Version
8	28 <sup>th</sup> September 2017	1.8	Eighth released Version
9	31 <sup>st</sup> October 2017	1.9	Ninth released Version
10	30 <sup>th</sup> November 2017	1.10	Tenth released Version
11	31 <sup>st</sup> December 2017	1.11	Eleventh released Version
12	31 <sup>st</sup> January 2018	1.12	Twelfth released Version
13	28 <sup>th</sup> February 2018	1.13	Thirteenth released Version
14	31 <sup>st</sup> March 2018	1.14	Fourteenth released Version
15	30 <sup>th</sup> April 2018	1.15	Fifteenth released Version
16	31 <sup>st</sup> May 2018	1.16	Sixteenth released Version
17	30 <sup>th</sup> June 2018	1.17	Seventeenth released Version
18	31 <sup>st</sup> July 2018	1.18	Eighteenth released Version
19	31 <sup>st</sup> August 2018	1.19	Nineteenth released Version
20	30 <sup>th</sup> September 2018	1.20	Twentieth released Version
21	31 <sup>st</sup> October 2018	1.21	Twenty-First released Version
22	30 <sup>th</sup> November 2018	1.22	Twenty -Second released Version
23	31 <sup>st</sup> December 2018	1.23	Twenty-Third released Version
24	31 <sup>st</sup> January 2019	1.24	Twenty-fourth released Version
25	28 <sup>th</sup> February 2019	1.25	Twenty-fifth released Version
26	31 <sup>st</sup> March 2019	1.26	Twenty-sixth released Version
27	30 <sup>th</sup> April 2019	1.27	Twenty-seventh released Version
28	31 <sup>st</sup> May 2019	1.28	Twenty – eighth released Version
29	30 <sup>th</sup> June 2019	1.29	Twenty – Ninth released Version
30	31 <sup>st</sup> July 2019	1.30	Thirtieth – released Version

### 3. REVISION HISTORY

Sr. No.	Date	Version	Description of change
31	31st August 2019	1.31	Thirty – First released Version
32	30th September 2019	1.32	Thirty – Second released Version
33	31st October 2019	1.33	Thirty – Third released Version
34	30th November 2019	1.34	Thirty – Fourth released Version
35	31st December 2019	1.35	Thirty – Fifth released Version
36	31st January 2020	1.36	Thirty – Sixth released Version
37	29th February 2020	1.37	Thirty – Seventh released Version
38	31st March 2020	1.38	Thirty – Eighth released Version
39	30th April 2020	1.39	Thirty – Ninth released Version
40	31st May 2020	1.40	Fortieth – released Version
41	30th June 2020	1.41	Forty – First released Version
42	31st July 2020	1.42	Forty – Second released Version
43	31st August 2020	1.43	Forty – Third released Version
44	30th September 2020	1.44	Forty – Fourth released Version
45	31st October 2020	1.45	Forty – Fifth released Version
46	30th November 2020	1.46	Forty – Sixth released Version
47	31st December 2020	1.47	Forty – Seventh released Version
48	31st January 2021	1.48	Forty – Eighth released Version
49	28th February 2021	1.49	Forty – Ninth released Version
50	31st March 2021	1.50	Fiftieth – released Version
51	30th April 2021	1.51	Fifty – First released Version
52	31st May 2021	1.52	Fifty – Second released Version
53	30th June 2021	1.53	Fifty – Third released Version
54	31st July 2021	1.54	Fifty – Fourth released Version
55	31st August	1.55	Fifty – Fifth released Version

## 4. ABOUT CSC 2.0 (AAPLE SARKAR SEVA KENDRA (ASSK))

**Doorstep Delivery of G2C, G2G, G2B, B2C Services to rural population, digitization of Gram Panchayat records - a step towards Paperless Governance.**

e-PRI (Panchayati Raj Institution) project under the Bharat Nirman National e Governance Plan is one of the Mission Mode Projects declared by Ministry of Panchayati Raj, Government of India to strengthen the Panchayati Raj Institutions by making their working more transparent and by stream-lining their working.

The project envisages delivering a range of G2C, G2G and B2C services, thereby serving the rural population at their doorstep. Accordingly, Rural Development Department, Government of Maharashtra appointed CSC e-Governance Services India Limited (CSC SPV) – a Company under DelTy, Govt. of India as the implementing agency to conceive, operationalize, rollout and monitor the implementation of Common Service Centers Scheme (CSCs) in all the Gram Panchayats under the branding of **Aaple Sarkar Seva Kendra (ASSK)** in Maharashtra through ICT enabled front-end rural service delivery points (single window) established within the Gram Panchayat.

### 4.1. PROJECT OBJECTIVES

- Provide accessible and efficient citizen services (G2G, G2C, and B2C) to the rural population and to facilitate e-governance activities in Gram Panchayats in order to make them efficient, accountable and transparent.
- Strengthen the Panchayati Raj Institutions by stream-lining their working, making them more transparent and requiring 'less-paper' in their functioning.
- Ensuring Timely, Efficient and Transparent delivery of Public Services through single window system at the door step of villagers.
- Making available the required information on centralized integrated database, so as to implement Government schemes efficiently and effectively at grass-root level.
- Data digitization of all records of the village.
- Provide various kinds of MIS to Government functionaries for planning and policy formulation.

## SERVICES AT THE DOORSTEP OF THE CITIZEN (SINGLE WINDOW SOLUTION)



**APPLE SARKAR  
SEVA KENDRA**



**Education  
Services**



**Other Dept.  
Services**



**Financial Inclusion**



**Training Services**



**G2G  
Services**



**CSC - G2C, B2C  
Services**



**ePRI  
Services**



All ASSKs are recognized as CSC centres

B2C, G2C AND G2G services at ASSK

Village Panchyat as SP for Financial Inclusion

Selected Services are available in offline mode

## 4.2. PROJECT INITIATION DETAILS:

- CSC submitted proposal for initiation of CSC2.0 Project in Maharashtra to Rural Development Department on 21/04/2016
- After several rounds of discussions and negotiations, RDD accepted the proposal and completed all the associated formalities for the project initiation.
- Rural Development Department, Govt. Of Maharashtra issued a GR dated 11-8-2016
- Agreement was signed for the project initiation on 22nd Nov 2016 between RDD / DIT, Govt. of Maharashtra and CSC SPV
- Project started on 1st December 2016

## 4.3. PROJECT STAKEHOLDERS:

- The primary stakeholders of this project are the rural citizens of the 27,881 Gram Panchayats, 351 Block Panchayats, 34 Zilla Panchayats, Rural Development Department, other departments, officials at various levels, MoPR-Govt. of India, the host of business enterprises offering B2C services and the Kendra Chalks (Village Level Entrepreneurs rendering services at Village Level through ASSK Centers).

## 4.4. PROJECT IMPLEMENTATION TEAM

Project Implementation Agency: CSC E-Governance Services India Limited

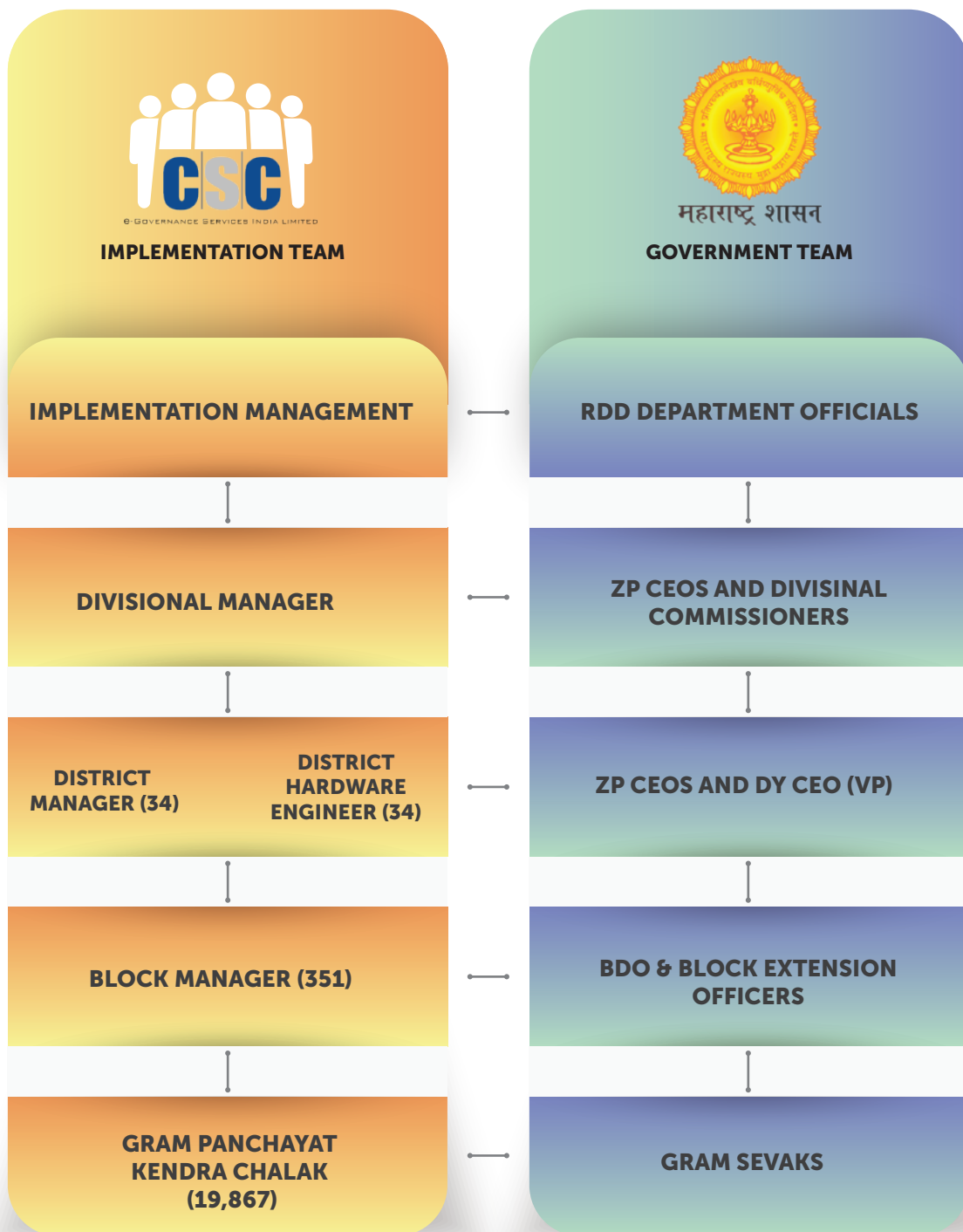
### **RDD Project Cell**

- Add.Chief Sec. RDD
- Dy.Sec. RDD
- Section Officer RDD
- SPMU
- Technical and Administrative Support staff at RDD

### **ASSK Approved Centres and Process to Set up ASSK**

- RDD finalized the criteria for the selection of ASSKs/Common Service Centres in the respective Gram Panchayats.
- RDD mailed the data of approved centres for 34 districts to CSC
- CSC's MIS team mapped the GPs against LGD codes and created the database for RDD on approved centers.
- Process for revising List (Sudharit Yadi): Process for updating the list of GPs is in progress on an-going basis.

## AAPLE SARKAR SEVA KENDRA (ASSK) PROJECT IMPLEMENTATION TEAM

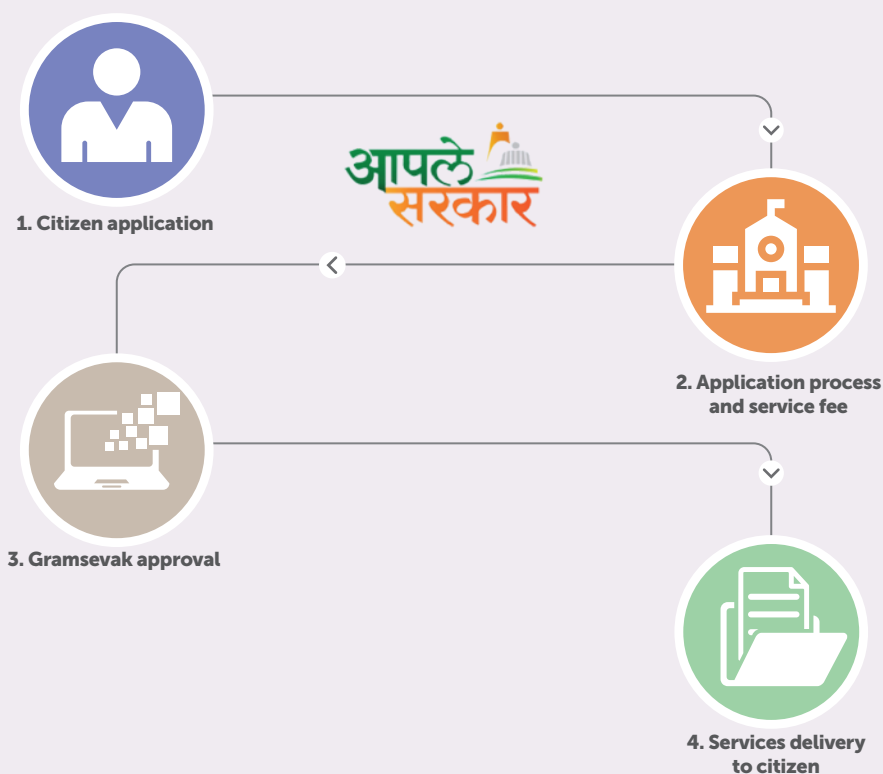




#### 4.5. SCOPE OF ACTIVITIES UNDER ASSK PROJECT:

- Develop and implement comprehensive software covering all the activities of the Gram Panchayat, which will generate reports and MIS that GPs need to submit to RDD and MoPR periodically.
- Digitization of records, data entry updating & maintenance of 1 to 33 registers of Gram Panchayats.
- Data entry and usage of Govt. of India sponsored software – 11 NIC applications.
- Render 19 G2C services under Right To Services Act.
- Roll out user-charges-based G2C and B2C Services which will make ASSK enterprise economically viable.
- Ensure sustenance of the project through implementation support, management support, software support, monitoring and evaluation.
- RDD to provide policy support through appropriate government instruments.
- Develop and implement comprehensive Mobile Application for tracking all the activities of the implementation team and which will display reports and MIS.

#### SERVICE DELIVERY PROCESS AT ASSK



## 5. PROJECT PROGRESS :

### Quick Updates

- KCs on board count – **19,867** BMs On board Count- 351, DMs on board Count – 34 and 34 H/w Engineers.
- First version of payment system Launched on 30<sup>th</sup> June 2017 by Hon'ble Principal Secretary, RDD.
- Second version of payment system Launched in April 2019 by Hon'ble Principal Secretary, RDD.
- E-Gram soft Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.
- Govt. of Maharashtra's Farm Loan Waiver scheme - CSMSSY started in Maharashtra in the last week of July 2017. ASSK - KC received biometric devices for registration of beneficiaries after 28th July 2017. No. of beneficiary forms registered by ASSK-KCs up to 15th September 2017 - **24,80,451**
- **100%** Gram Panchayats have entered GPDP Plans and approved in Plan Plus for FY 2016-17 2017-18, 2018-19, 2019-20 , 2020-21 and Preparation GPDP for FY 2021-22 is in progress.
- Data Collection of Elected Representatives (Sarpanch & Upsarpanch) is Completed and Disbursement of Sarpanch , Upsarpanch Payments started since July 2019.
- GP Employee Payment System implemented and payments disbursed for April 2018 to June 2021. August 2021 payment process is ongoing
- GPDP Gram Sabha Data Entry and Action Plans Data Entry for FY 2021-22 is ongoing.
- CSC physical verification (QC) and GIS Mapping using Mobile App is Progressing towards 100%.
- Successfully implemented ASMITA program for beneficiary girls in ZP schools through ASSK Team.
- Integration of Priasoft& PFMS Started for 14th FC as well as 15 FC is in Progress.
- Implementation of m-Action Soft initiated in Maharashtra For 2017-18, 2018-19, 2019-20 & 2020-21
- Encroachment Regularization Process – Data Entry and Regularization process is in progress

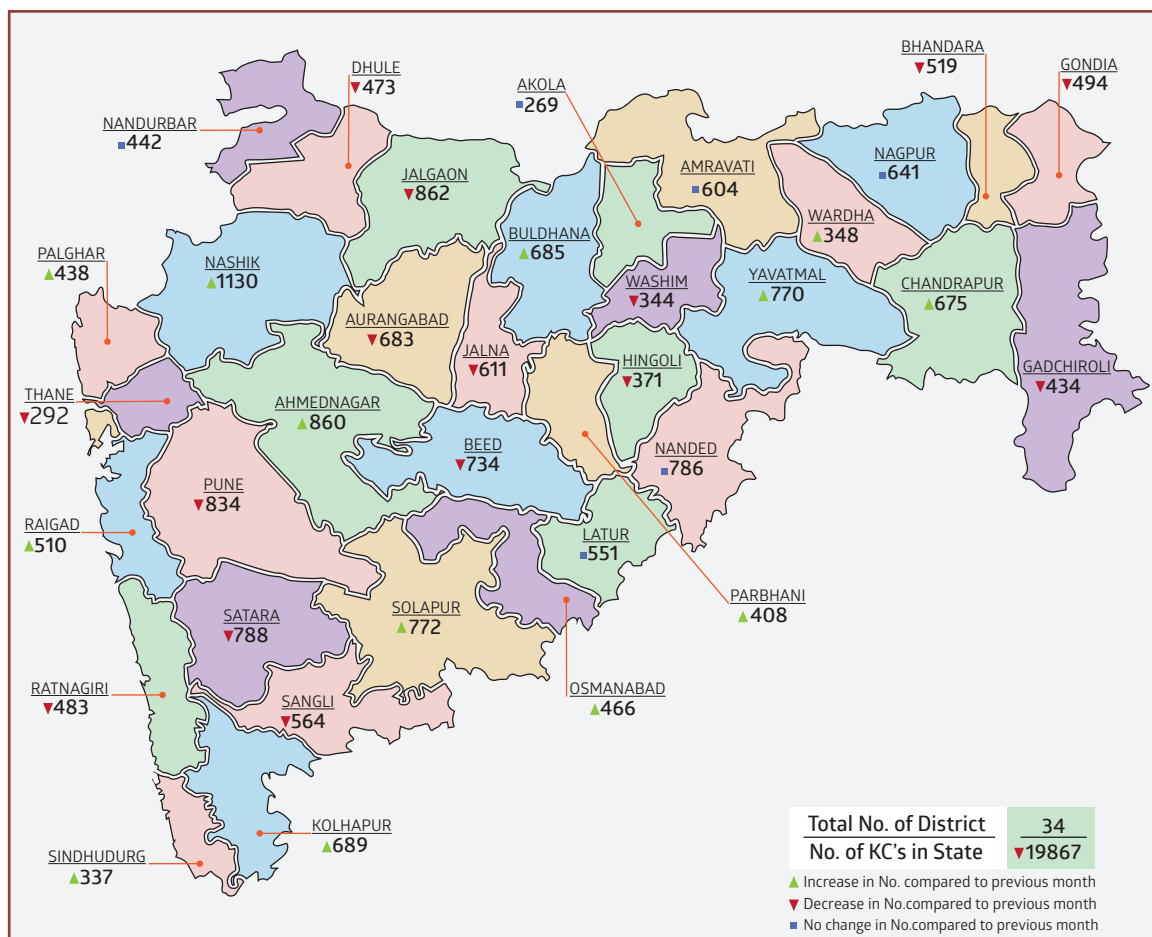
## 6. DEPARTMENT-WISE G2C SERVICES COUNT

Sr. No.	Departments	No. of Services	Sr. No.	Departments	No. of Services
1	Agriculture	11	27	Maharashtra Jeevan Pradhikaran	2
2	Agriculture Department	15	28	Maharashtra Pollution Control Board	4
3	Department Of Animal Husbandry & Dairy	10	29	Medical Education And Drug Department - AYUSH	7
4	Department Of Co-Operation, Marketing And Textiles	5	30	Medical Education And Drug Department - DMER	7
5	Department Of Fisheries	6	31	Medical Education And Drug Department	6
6	Department Of Registration & Stamps	15	32	Minority Development Department	1
7	(IGR) Directorate Of Govt. Printing And	4	33	Municipal Corporation Of Greater Mumbai	12
8	Stationary Energy - Maharashtra State Electricity	3	34	Nagpur Municipal Corporation	2
9	Distribution Co. Ltd.	3	35	Public Health Department	4
10	Energy Department	13	36	Revenue Department	16
11	Entertainment Duty Finance Department	1	37	Rural Development And Panchayat Raj Department	13
12	(Directorate Of Insurance) Finance Department -	7	38	School Education And Sports Department	17
13	Sales Tax Department Services Food & Public Distribution System (PDS)	1	39	Skill Development And Entrepreneurship Department	2
14	Forest Department	10	40	Social Justice And Special Assistance Department	10
15	Ground Water Surveys And Development	3	41	Tourism And Cultural Affairs - Directorate Of Archives	7
16	Agency (GSDA) Higher And Technical Education	10	42	Tourism And Cultural Affairs - Gazetteers Department	1
17	Department	15	43	Tourism And Cultural Affairs Department	3
18	Home Department Home Department -	7	44	Tourism And Cultural Affairs Department - MTDC	4
19	Maharashtra Maritime Board Housing Department - MHADA	12	45	Tourism And Cultural Affairs Department - P L Deshpande Maharashtra Kala Academy	2
20	Housing Department - Mumbai Building Repairs And Reconstruction Board	4	46	Tourism And Cultural Affairs Department - Stage Performances Scrutiny Board	3
21	Housing Department - Slum Rehabilitation Authority	4	47	Transport Department	14
22	Industries Department	10	48	Tribal Development Department	5
23	Labour Department	39	49	Urban Development Department	15
24	Land Record Department	23	50	Water Resources Department	10
25	Law And Judiciary Department	3	51	Women And Child Development Dept.	12
26	Maharashtra Indl. Devp. Corp.	7	<b>Grand Total</b>		<b>420</b>

## 7. CSC 2.0 MH STATE ASSK CENTER STATUS

As on 31 August 2021 CSC 2.0 ASSK project has **19,867** Kendra Chalaks on-board in Maharashtra who are rendering services to the rural citizens across Maharashtra. Approximately, **95.6%** Grampanchayats are covered by the KCs. The process of on-boarding KCs is a continuous one since there is a regular churn of KCs.

### 7.1. COVERAGE MAP OF GRAM PANCHAYATS:



### 7.2. COVERAGE OF GRAM PANCHAYATS:

Aaple Sarkar Seva Kendra – Total Grampanchayats In Maharashtra are 27891. Where GOM have approved **20643** ASSK – Centers. We have On-barded **19,867** Kendra Chalak's in Maharashtra. We have covered almost all the Grampanchayats of Maharashtra, where we are Delivering Services at **99.6%** Grampanchayats of Maharashtra.

## COVERAGE OF GRAM PANCHAYATS

Sr. No.	District	Block Count	Total GPs	Approved ASSK's	Number. Of KC's	Individual Centre	Cluster Centre	By Clusters Covered Grampanchayats	Total Covered Grampanchayats	Unattended GP	Total	% Of GP Coverage
1	AHMEDNAGAR	14	1318	906	860	548	358	402	1308	8	1316	100
2	AKOLA	7	535	277	269	54	223	256	533	2	535	100
3	AMRAVATI	14	841	619	604	406	212	222	840	0	840	100
4	AURANGABAD	9	868	695	683	536	159	168	863	0	863	100
5	BEED	11	1031	755	734	512	243	275	1030	1	1031	100
6	BHANDARA	7	541	529	519	517	12	12	541	0	541	100
7	BULDHANA	13	870	696	685	545	149	175	869	0	869	100
8	CHANDRAPUR	15	827	691	675	569	124	134	827	1	828	100
9	DHULE	4	541	487	473	433	54	53	540	1	541	100
10	GADCHIROLI	12	458	440	434	424	16	16	456	2	458	100
11	GONDIA	8	547	506	494	458	46	39	543	2	545	100
12	HINGOLI	5	563	397	371	250	147	165	562	1	563	100
13	JALGAON	15	1153	886	862	645	240	266	1151	2	1153	100
14	JALNA	8	779	645	611	466	179	132	777	2	779	100
15	KOLHAPUR	12	1025	736	689	497	238	290	1025	0	1025	100
16	LATUR	10	785	557	551	313	250	220	783	2	785	100
17	NAGPUR	13	768	657	641	551	110	107	768	0	768	101
18	NANDED	16	1310	792	786	390	403	516	1309	0	1309	100
19	NANDURBAR	6	595	470	442	376	94	113	583	12	595	100
20	NASHIK	15	1384	1176	1130	977	191	213	1381	4	1385	100
21	OSMANABAD	8	622	473	466	402	104	116	622	0	622	100
22	PALGHAR	8	473	457	438	441	16	16	473	0	473	100
23	PARBHANI	9	704	425	408	206	217	281	704	0	704	100
24	PUNE	13	1405	937	834	628	302	469	1399	1	1400	100
25	RAIGAD	15	810	534	510	328	206	272	806	4	810	100
26	RATNAGIRI	9	846	527	483	291	235	319	845	1	846	100
27	SANGLI	10	699	590	564	472	110	117	699	0	699	100
28	SATARA	11	1493	813	788	363	450	682	1493	2	1497	100
29	SINDHUDURG	8	431	359	337	286	73	72	431	0	431	100
30	SOLAPUR	11	1027	792	772	558	233	237	1027	0	1028	100
31	THANE	5	430	306	292	213	93	123	429	1	430	100
32	WARDHA	8	520	354	348	197	157	166	520	0	520	100
33	WASHIM	6	491	349	344	206	138	147	491	0	491	100
34	YAVATMAL	16	1201	810	770	461	349	389	1199	2	1201	100
TOTAL		351	27891	20643	19867	14519	6131	7180	27827	51		

## 7.3. CSC 2.0 MH STSTE ASSK CENTER STATUS (31 AUGUST 2021)

Sr. No.	Compliance Activities				
	District	KC On boarding Status (%)	Documents Uploading (%)	CSC ID Created-Status (%)	MOL Services ID Activation (%)
1	Ahmednagar	98	91	88	88
2	Akola	99	99	96	100
3	Amravati	98	98	98	97
4	Aurangabad	98	100	95	100
5	Beed	98	97	96	96
6	Bhandara	98	100	99	100
7	Buldhana	98	99	98	100
8	Chandrapur	98	99	96	100
9	Dhule	98	98	96	92
10	Gadchiroli	100	99	97	100
11	Gondia	99	98	97	96
12	Hingoli	98	97	97	95
13	Jalgaon	98	98	94	97
14	Jalna	98	99	96	93
15	Kolhapur	96	97	93	98
16	Latur	99	98	97	99
17	Nagpur	97	99	94	100
18	Nanded	99	98	96	92
19	Nandurbar	95	99	98	99
20	Nashik	96	97	93	100
21	Osmanabad	99	99	94	98
22	Palghar	94	97	94	98
23	Parbhani	89	99	94	94
24	Pune	91	93	93	95
25	Raigad	96	96	94	100
26	Ratnagiri	93	88	92	100
27	Sangli	93	97	95	98
28	Satara	95	96	94	100
29	Sindhudurg	93	94	94	100
30	Solapur	95	94	90	92
31	Thane	97	92	86	98
32	Wardha	99	99	97	100
33	Washim	99	100	99	100
34	Yavatmal	98	97	96	96

## 7.4. CSC - ID CREATED FOR ASSK - ASSK - KENDRA CHALAK'S

Sr. No.	District	Block Count	Total GPs	ASSK's Approved	On boarded NO OF KC -	CSC and Ref. ID Created Total No. of	Pending CSC ID Creation	% of CSC ID Created
1	Ahmednagar	14	1318	906	860	759	101	89
2	Akola	7	535	277	269	257	12	94
3	Amravati	14	841	619	604	590	14	97
4	Aurangabad	9	868	695	683	651	32	95
5	Beed	11	1031	755	734	702	32	95
6	Bhandara	7	541	529	519	513	6	98
7	Buldhana	13	870	696	685	670	15	97
8	Chandrapur	15	827	691	675	648	27	97
9	Dhule	4	541	487	473	452	21	96
10	Gadchiroli	12	458	440	434	420	14	97
11	Gondia	8	547	506	494	478	16	97
12	Hingoli	5	563	397	371	361	10	93
13	Jalgaon	15	1153	886	862	812	50	94
14	Jalna	8	779	645	611	587	24	97
15	Kolhapur	12	1025	736	689	643	46	94
16	Latur	10	785	557	551	534	17	97
17	Nagpur	13	768	657	641	605	36	93
18	Nanded	16	1310	792	786	752	34	95
19	Nandurbar	6	595	470	442	431	11	97
20	Nashik	15	1384	1176	1130	1055	75	93
21	Osmanabad	8	622	473	466	436	30	95
22	Palghar	8	473	457	438	412	26	96
23	Parbhani	9	704	425	408	383	25	95
24	Pune	13	1405	937	834	775	59	91
25	Raigad	15	810	534	510	478	32	92
26	Ratnagiri	9	846	527	483	445	38	92
27	Sangli	10	699	590	564	535	29	93
28	Satara	11	1493	813	788	740	48	93
29	Sindhudurg	8	431	359	337	316	21	92
30	Solapur	11	1027	792	772	698	74	89
31	Thane	5	430	306	292	251	41	83
32	Wardha	8	520	354	348	336	12	98
33	Washim	6	491	349	344	339	5	97
34	Yavatmal	16	1201	810	770	737	33	97
Grand Total		351	27891	20643	19867	18801	1066	



## 8. TRAINING AND CAPACITY BUILDING

- RDD & CSC use Train-the-Trainer model for application training to users from the HQ to the Gram Panchayat.
- First level training is conducted for District Managers at a central location by Training Manager and Master Trainers.
- These Master Trainers conduct next level training of all applications to Govt. Officers, Block Managers & Kendra Chalaks (KC) in a phased manner.
- In order to keep their requisite technical knowledge up-to-date and also for ensuring constant familiarity of all applications, continuous training programs are provided to KCs through defined training calendar, which is tracked online.
- To enhance the management skill set and team work amongst the project management team for supervising training workshops of the team, Personality & Emotional Intelligence Development Workshops has been conducted in the system.
- To expedite the training process, e-Learning Management System is utilized, This ensures availability of learning content 24x7, thus supporting Continuous Training
- Online PDF manuals and printed copy of the manuals is made available for continuous learning of KCs.
- 3 Orientation Programs for selected DMs and BMs have been held at YASHADA Pune till date.

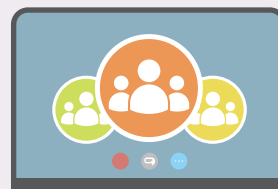
### Method:

The choice of method for transferring and exchanging knowledge will depend on the audience and the message. However, it is also worth noting, that knowledge is most effectively exchanged when using multiple methods.



#### 1. Train the Trainer Method:

This method is very useful in transforming skills and knowledge. Skills/Knowledge exchange is preferable to knowledge transfer since a two-way flow of information can lead to an ongoing dialogue between knowledge producers and users and create learning opportunities for both groups.



#### 2. Grouping of ASSK Team Members:

Grouping of people with common interests who interact regularly to share knowledge – is one interactive delivery method that effectively initiates and sustains collaboration among a diverse group of individuals.

#### Grouping of ASSK Team Members:

- Project Manager
- District Manager
- Block Manager
- Kendra Chalak
- Technical Support Executive
- Account Executive
- SPMU and State Level Govt. Officials
- Dy. CEO and Account Officer
- BDO, ABDO, TPO
- Gramsevak, Sarpanch
- Other Department Officials
- HR Executive

## 8 .1. DETAILS OF TRAINING /WORKSHOP ORGANIZED BY CSC SPV

Sr. No.	Date	Subject	Attending
1	14th & 15th Jan 2017	Orientation Training	Selected DMs & BMs Batch 1
2	19th & 20th Feb 2017	Orientation Training	Selected DMs & BMs Batch 2
3	21st Mar 2017	Skill Based Training	All selected DMs & BMs
4	22nd & 23rd Mar 2017	Orientation Training	Selected DMs & BMs Batch 3
5	28th & 29th June 2017	DM Review Meeting at Pune	Project review meeting, NIC training, CSC training
6	30th June 2017	Dy. CEO Orientation and Training at Pune along with RDD officials	Overview of the Project MH CSC 2.0
7	16th Aug 2017	Hardware Engrs. Training at Pune	Overview of the Project MH CSC 2.0, Hardware information given
8	11th Aug, 23rd Aug, 24th Aug, 30th Aug, 1st Sept., 2nd Sept 2017	Exclusive Skill Based workshop on Emotional Intelligence	All DMs, BMs, Internal staff, H/w Engrs. attended the training program
9	4th Oct & 5th Oct 2017	DM Review Meeting at Pune	Project review meeting, NIC training, CSC training, Payment system training, e-Gram training. Target for Q4
10	30th Oct 2017	DM & BM Review meeting of Thane, Sindhudurg, Raigad, Palghar, Ratnagiri Districts at Thane Zilla Parishad	Project review meeting, NIC training, CSC training, Payment system Training, e-Gram Training
11	1st Nov 2017	DM & BM Review Meeting of Kolhapur, Satara, Sangali Districts at Pune	Project review meeting, NIC training, CSC training, Payment System Training, e-Gram Training
12	2nd Nov 2017	DM & BM Review Meeting of Nasik, Dhule, Jalgaon, Ahmednagar, Nandurbar at ZP Nasik	Project review meeting, NIC training, CSC training, Payment System Training, e-Gram Training
13	27th Nov to 29th Nov 2017	DM/BM/Dy. CEO Review Meeting at Pune	About All NIC Applications, GPDP Action Plan, Cash Book
14	30th Nov to 2nd Dec 2017	DM/BM/Dy. CEO Review Meeting at Pune	About All NIC Applications, GPDP Action Plan, Cash Book
15	15th Dec 2017 to 29th Dec 2017	DM/BM/Dy. CEO Review Meeting at District level	PES application training workshop, About All NIC Applications

## 8.1. DETAILS OF TRAINING/WORKSHOP ORGANIZED BY CSC SPV

Sr. No.	Date	Subject	Attending
16	1 <sup>st</sup> Jan 2018 to 31 <sup>st</sup> Jan 2018	DM/BM/Dy. CEO Review Meeting at Block level	PES application training workshop, About All NIC Applications
17	19 <sup>th</sup> Feb 2018 to 21 <sup>st</sup> Feb 2018	Village Book Training at Yashada Pune	Training Given to all Dy CEO and DM on Village Book
18	3 <sup>rd</sup> Mar 2018 to 29 <sup>th</sup> Mar 2018	DM/BM/KC/Dy. CEO Review Meeting at District level	Review about all NIC Applications, Asmita registration, ASSK report submission.
19	4 <sup>th</sup> Aug 2018 to 28 <sup>th</sup> Apr 2018	DM/BM/KC/Dy. CEO Review Meeting at District level	Review/Asmita registration, SHC wallet recharge, Priasoft closing, e-Gramsoft 1 to 33 namuna entry
20	2 <sup>nd</sup> May 2018 to 31 <sup>st</sup> May 2018	PM/DM/BM/ Review Meeting at District level	Review and e-Gramsoft training conducted
21	6 <sup>th</sup> June 2018 to 30 <sup>th</sup> June 2018	PM/DM/BM/ Review Meeting at District level in Yashada	Digipay, Mahaonline services, Insurance Account, Rap registration, Tele centre course, all CSC services, Pending KC vacancy status, pending e-Gramsoft installation status, GP to ZP payment issues, KC payment status, e-Gramsoft Installation and data entry, PMGDISHA, paperless GP work, Priasoft/asset/service Plus certificates, ERP payment system and ZPFMS training, BDO approval training
22	26 <sup>th</sup> July 2018	PM Review Meeting at RDD Mumbai	Review conducted about all NIC Applications, e-Gramsoft, Payment Collection, Services Delivery, Asmita registration, PFMS Registration, 14 <sup>th</sup> FC, ASSK report submission.
23	23 <sup>rd</sup> & 24 <sup>th</sup> Aug 2018	DM and PM Training at Yashada Pune	Conducted DM/PM training on delivery of G2C, B2C and e Gramsoft Services.
24	1 <sup>st</sup> Sept 2018	PM Review Meeting at RDD Mumbai	Review conducted by RDD for All NIC Applications, e Gramsoft, Payment Collection, Services Delivery, PFMS Registration, 14 <sup>th</sup> FC, ASSK report submission
25	30 <sup>th</sup> Oct 2018	PM Review Meeting at RDD Mumbai	Review conducted About All NIC Applications, e Gramsoft, Payment Collection, Services Delivery, PFMS Registration, GPDP
26	13th and 14th Dec 2018	DM Review Meeting at Pune	Review conducted About All NIC Applications, e Gramsoft, Payment Collection, Services Delivery, PFMS Registration, GPDP

## 8.1. DETAILS OF TRAINING /WORKSHOP ORGANIZED BY CSC SPV

Sr. No.	Date	Subject	Attending
27	17 <sup>th</sup> & 18 <sup>th</sup> Jan 2019	DM Review Meeting at Pune	Review conducted for Pending NIC Applications Data Entry, e Gramsoft, Services Delivery, PFMS Registration, GPDP 2019-20
28	28 <sup>th</sup> Feb 2019 and 1 <sup>st</sup> Mar 2019	PM Review Meeting at Pune	Review conducted About All NIC Applications, e Gramsoft, Payment Collection, Outstanding Payments, TDS, New Payment Process UAT, Services Delivery, PFMS Registration, GPDP, Smart Tickets status.
29	25 <sup>th</sup> Mar 2019	PM Review Meeting at RDD Mumbai	Review conducted About All NIC Applications, e Gramsoft, Services Delivery, PFMS Registration, GPDP, Smart Tickets status, Payment Collection, Outstanding AMJ, DJFM and July 17 Onwards.
30	16 <sup>th</sup> And 17 <sup>th</sup> April 2019	ASSK Project Implementation Review Meeting	ASSK Project Implementation Review Meeting Conducted by director RGSA and RDD Officials. All Dy CEO VP, DMs, PMs
31	16 <sup>th</sup> Sept 2019	PM,DM and BM Review Meeting of Pune, Sangli, Solapur, Kolhapur, Satara, Dhule, Nandurbar, Ahmednagar at Zilha Parishad Pune	Review Conducted about NIC Applications, eGramsoft, RGSA Payment System, CSC and All CSC Services including G2C services.
32	17 <sup>th</sup> Sept 2019	PM,DM and BM Review Meeting of Nashik, Jalgaon, Aurangabad, Latur, Hingoli, Parbhani, Jalna at Zilha Parishad Pune	Review Conducted about NIC Applications, eGramsoft, RGSA Payment System, CSC and All CSC Services including G2C services.
33	18 <sup>th</sup> Sept 2019	PM, DM and BM Review Meeting of Nanded, Palghar, Thane, Sindhudurg, Ratnagiri, Osmanabad, Raigad at Zilha Parishad Pune	Review Conducted about NIC Applications, eGramsoft, RGSA Payment System, CSC and All CSC Services including G2C services.
34	19 <sup>th</sup> Sept 2019	PM,DM and BM Review Meeting of Yavatmal, Washim, Nagpur, Wardha, Akola at Zilha Parishad Wardha.	Review Conducted about NIC Applications, eGramsoft, RGSA Payment System, CSC and All CSC Services including G2C services.
35	20 <sup>th</sup> Sept 2019	PM,DM and BM Review Meeting of Amravati, Gondia, Chandrapur, Bhandara, Gadchiroli at Zilha Parishad Bhandara.	Review Conducted about NIC Applications, eGramsoft, RGSA Payment System, CSC and All CSC Services including G2C services.

## 8.1. DETAILS OF TRAINING / WORKSHOP ORGANIZED BY CSC SPV

Sr. No.	Date	Subject	Attending
36	28 <sup>th</sup> Nov to 30 <sup>th</sup> Nov 2019	ASSK Project Implementation Review Meeting	ASSK Project Implementation Review Meeting Conducted in presence of Honble Principal Secretary and RDD Officials.
37	17 <sup>th</sup> and 18 <sup>th</sup> Jan 2020	PM, DM, and BM Review Meeting at Pune	Review Conducted about all NIC application, eGramsoft, Payment collection, Service Delivery, Smart Ticket Status and 7th Economic Survey.
38	19 <sup>th</sup> May 2020	PM, DM, and MT Review Meeting on Zoom VC	Review Conducted about all NIC application, e-Gramsoft, Outstanding Payment collection, CSC Service Delivery, CSC Activity Services
39	24 <sup>th</sup> June 2020	PM's, HW, DM and MT Review Meeting on Zoom VC	Review Conducted about e-Gramsoft Offline Application, eGramsoft Data entry Reflection, New Patch File
40	25 <sup>th</sup> Sept 2020	PM's, HW, DM and MT Review Meeting on Zoom VC	Review Conducted about Outstanding Payment, CSC Id and MOL Services, e-Gramsoft Offline Application, eGramsoft Data entry Reflection, Swamitava Namuna 8 Drone survey, eGramswaraj Application
41	29 <sup>th</sup> DEC 2020	PM's, DHE, AHE and MT Review Meeting on Zoom VC	Review Conducted on eGramsoft Application and Uploading XML File, Printer Consumables, hardware and ERP Tickets
42	23rd Feb 2021 to 26th Feb 2021	Training and Certification PM's, DM's, ADM and MT at Pratham Arora Center for Education, Aurangabad	TISPRI Certification (Orientation & Assessment) Program of State Level Master Resource Person.
43	22 March 2021 to 25 March 2021	Training and Certification DM's, ADM and MT at Krushi Vidnyan Kendra, Baramati	TISPRI Certification (Orientation & Assessment) Program of State Level Master Resource Person.
44	27th April 2021	ASSK Review Meeting of PM, DM, DHE and MT on ZOOM VC	Review Conducted on PESA data information, GST-TAN, CSC Services
45	19th May 2021	Training of ALL DM's, ADM PM's and MT on ZOOM VC	Training on Digipay, Insurance and Covid-19 app by CSC team
46	27th May 2021	Review of DyCEO ALL DM's, ADM PM's and MT on ZOOM VC	Review and Training on PFMS integration, eGramswaraj, CSC Services, Pyament collection, GST and TDS
47	16th June 2021	Review Meeting of DM, ADM, MT and PM On ZOOM VC	Review On Resource Project Status, PFMS DSC Integration, Resource bank account opening, New GP to ZP collection and Old outstanding, Training and meeting upload status

## 8.1. DETAILS OF TRAINING /WORKSHOP ORGANIZED BY CSC SPV

Sr. No.	Date	Subject	Attending
48	22nd June 2021	Discussion and Review of Hon. Add. Chief Secretary (RDD), CEO,DM,PM, Implementation Team On ZOOM VC	Discussion and Review on Year book/Day book closing and DSC Registration of Checker Maker at all Layers (GP, PS and Zp)
49	15th and 16th July 2021	Training of DM,MT and PM With NIC and MOPR on ZOOM VC	Training of GP Profile,Planning, Reporting,Accounting(DSC Management, Vendor Management and FTO Management)
50	28th July 2021	Discussion and Review of DM,MT and HE on ZOOM VC	Discussion and Review on Data entry for ONE GOV Page and MSEB Google Form,Resources project attendance, data entry for GST Project,ZP and PS PFMS integration
51	6th August 2021	Discussion and Training With DM,MT and PM	Discussion and Training of Year Book Closing for ZP and PS.
52	9th August 2021	Meeting and Training with Dy.CEO, DM,PM RDD Team and MT	Training and Meeting of Citizen Charter and Rashtragaan Activity

## 8.2. NUMBER OF TRAININGS CONDUCTED AT DISTRICT AND BLOCK LEVEL - MONTH WISE STATUS

Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
2018	1.	Jan	60	60	22	174	316
	2.	Feb	45	60	12	140	257
	3.	Mar	67	77	35	218	397
	4.	Apr	64	51	24	134	273
	5.	May	77	68	36	224	405
	6.	Jun	80	60	42	178	360
	7.	Jul	98	71	49	204	422
	8.	Aug	81	60	34	186	361
	9.	Sep	79	45	34	148	306
	10.	Oct	75	47	18	164	304
	11.	Nov	58	60	15	146	279
	12.	Dec	59	62	19	163	303
2019	13.	Jan	89	80	13	194	376
	14.	Feb	116	100	21	335	572
	15.	Mar	121	87	20	421	649
	16.	Apr	106	94	16	326	542
	17.	May	89	87	19	311	506
	18.	Jun	92	85	13	253	443
	19.	Jul	75	70	11	259	415
	20.	Aug	67	55	13	234	369
	21.	Sep	66	69	16	356	507
	22.	Oct	85	80	17	318	500
	23.	Nov	90	281	12	360	743
	24.	Dec	102	85	27	410	624



## 8.2. NUMBER OF TRAININGS CONDUCTED AT DISTRICT AND BLOCK LEVEL - MONTH WISE STATUS

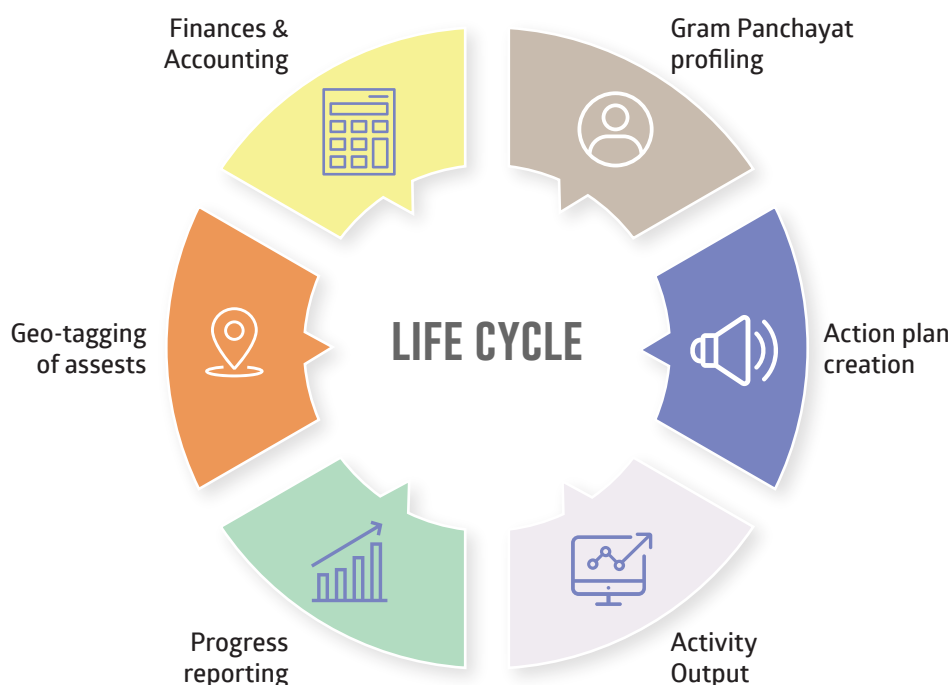
Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
2020	25.	Jan	91	82	23	413	609
	26.	Feb	57	40	12	390	499
	27.	Mar	42	10	6	194	252
	28.	Apr	2	1	0	0	3
	29.	May	5	11	2	85	103
	30.	June	14	17	5	156	192
	31.	July	48	41	16	258	363
	32.	Aug	26	29	4	194	253
	33.	Sept	53	50	7	291	401
	34.	Oct	24	28	8	241	301
	35.	Nov	41	34	3	191	269
	36.	Dec	60	40	12	418	530
2021	37.	Jan	49	53	12	412	526
	38.	Feb	20	26	5	189	240
	39.	Mar	91	88	14	547	740
	40.	Apr	43	33	3	335	414
	41.	May	48	39	9	353	449
	42.	June	38	25	2	222	287
	43.	July	35	34	2	273	344
	44.	August	32	28	0	240	300
TOTAL			2760	2603	683	11258	17304

## 9. PANCHAYAT ENTERPRISE SUITE (PES):

The Ministry of Panchayati Raj (MoPR) has undertaken e-Panchayat Mission Mode Project (e-Panchayat MMP) with a view to introduce and strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country and build associated capacities of the PRIs for effective adoption of the e-Governance initiative. Under this project, Panchayat Enterprise Suite (PES) has been conceptualized which comprises 11 Core Common applications. At present, Panchayat Enterprise Suite has been deployed/operational with 10 Core Common Applications and GIS layer module is under conceptualization. The operational modules includes LGD (Local Government Directory), Area Profiler (Socio-economic & general details), Plan Plus (to strengthen Decentralized & Participatory Planning), PriaSoft (Panchayati Raj Institutions Accounting Software for Gram Panchayat Accounting), Action Soft (Works/scheme implementation Monitoring System), NAD (National Asset Directory), Service Plus (To facilitate Service Delivery), Social Audit, Training and National Panchayat Portal (Dynamic Website of Panchayats).

### 9.1 EGRAMSWARAJ - SIMPLIFIED WORK BASED ACCOUNTING APPLICATION FOR PANCHAYATI RAJ

To strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country, Ministry of Panchayati Raj (MoPR) has launched eGramSwaraj, a user friendly web-based portal. eGramSwaraj aims to bring in better transparency in the decentralised planning, progress reporting and work-based accounting.



## PANCHAYAT ENTERPRISE SUITE (PES): APPLICATIONS

First enterprise suite for Government entity that attempts to address the core common Governance function of Panchayat under e-panchayat Mission Mode Project of MoPR

### LGD

Captures details of local governments and assigns unique code

### Panchayat Profile

Captures the geographics, demographic, Socio-economic profile of rural and urban local bodies

### Planning

Facilitates planning of Government Institutions such as panchayats, urban local bodies and line departments in preparing Annual Action Plan

### Reporting

Facilitates monitoring physical and financial progress of works taken up under annual Action Plan.

### Asset Geo Tagging

Captures details of assets created / maintained; helps to avoid duplication and provide for O&M

### Accounting

Captures receipt and expenditure details through voucher entries and automatically generates 8 MAS reports for PRIs

### Audit Online

Facilitates Online/Offline Audit of Government Institutions such as urban local bodies, rural local bodies etc.

### NPP

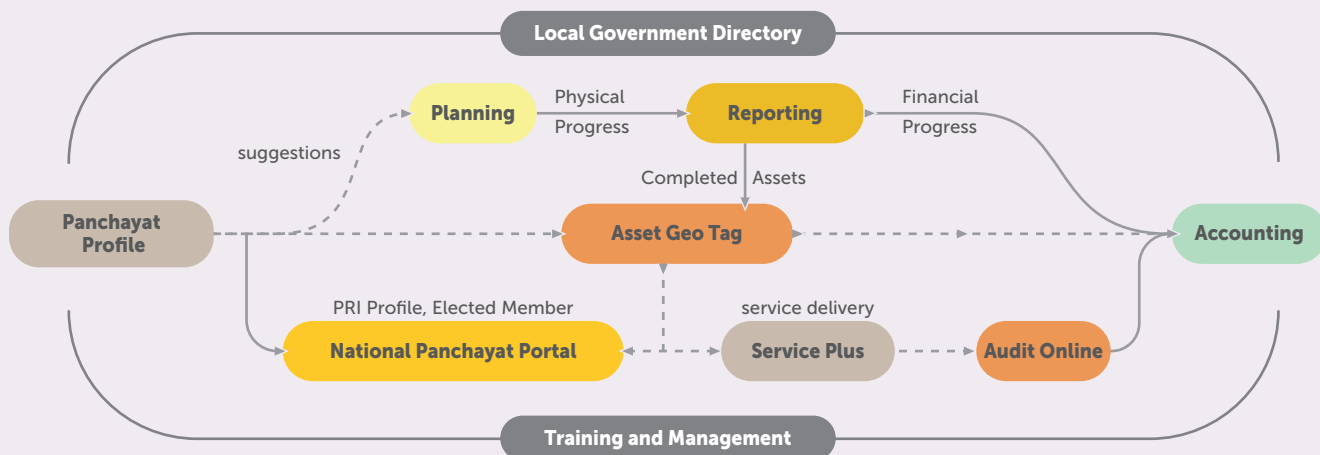
Facilitates sharing of information in public domain for each Panchayat

### Training Mgmt.

Facilitates and addresses the training management needs of the government organizations

### Service Plus

A dynamic metadata-based service delivery portal that captures the complete definition of a service



## 9.1 PANCHAYAT ENTERPRISE SUITE: STATUS REPORT AS ON 31 AUGUST 2021

District	Total GPs	Total no. of KC	Area Profiler 1 Jan 2020 to till	Plan Plus - Activity Count (FY 2020-21)	Action Soft (Number of works Taken) (FY 19-20)	Prasoft Voucher Entry Report (FY 2020-21 (1 April 2020 to Till Date)	Geo-Tagging (m- Action Soft) (1 Jan 2020 to Till Date	"Panchayat Portal (FY 2020-21) (1 Jan 2020 to Till Date)"	Total DATA ENTRY IN PES APPLICATION	Average Data Entry in 6 Pes Application Per / GP	Rank
Bhandara	541	519	541	541	4	36800	538	8181	46605	86	1
Nagpur	768	641	768	768	351	60555	743	902	64087	83	2
Raigad	810	510	810	810	20	53765	686	305	56396	70	3
Wardha	520	348	520	520	204	30889	516	502	33151	64	4
Thane	430	292	430	430	65	25843	304	0	27072	63	5
Gondia	547	494	546	545	3	32553	279	494	34420	63	6
Kolhapur	1025	689	1025	1025	15	59106	518	1120	62809	61	7
Gadchiroli	458	434	458	457	29	25145	411	765	27265	60	8
Amravati	841	604	841	841	15	45224	665	1724	49310	59	9
Ratnagiri	846	483	846	846	41	46121	324	13	48191	57	10
Pune	1405	834	1404	1399	94	75121	619	63	78700	56	11
Chandrapur	827	675	827	827	33	40135	597	3591	46010	56	12
Sindhudurg	431	337	431	431	5	22583	185	0	23635	55	13
Palghar	473	438	473	473	60	24084	272	0	25362	54	14
Jalgaon	1153	862	1153	1151	12	56651	386	770	60123	52	15
Satara	1493	788	1493	1492	15	66829	1163	3070	74062	50	16
Dhule	541	473	541	541	43	24693	490	2	26310	49	17
Nashik	1384	1130	1384	1384	49	59431	1137	1426	64811	47	18
Aurangabad	868	683	866	866	15	37094	289	7	39137	45	19
Latur	785	551	785	785	25	28041	611	2138	32385	41	20
Sangli	699	564	699	699	23	26165	203	62	27851	40	21
Akola	535	269	535	535	6	16360	448	3308	21192	40	22
Yavatmal	1201	770	1201	1201	21	38100	1067	5340	46930	39	23
Solapur	1027	772	1027	1027	23	36081	282	389	38829	38	24
Buldhana	870	685	870	869	37	26699	623	3036	32134	37	25
Ahmednagar	1318	860	1318	1316	33	42109	444	1325	46545	35	26
Nandurbar	595	442	595	595	61	15035	389	732	17407	29	27
Jalna	779	611	779	777	17	19957	758	0	22288	29	28
Osmanabad	622	466	622	622	22	14901	268	55	16490	27	29
Hingoli	563	371	563	563	17	12724	275	219	14361	26	30
Nanded	1310	786	1309	1309	87	27621	770	158	31254	24	31
Washim	491	344	491	491	23	7305	406	1525	10241	21	32
Parbhani	704	408	704	704	5	10652	139	0	12204	17	33
Beed	1031	734	1031	1030	15	12857	560	347	15840	15	34
	27891	19867	27886	27870	1488	1157229	17365	41569	1273407		

## 10. E-GRAM SOFT - INFORMATION ABOUT APPLICATION SOFTWARE AND SERVICES PROVIDED

E-Gram Soft is the application software for automating all the routine work and administrative processes of Gram Panchayat Institutions in Maharashtra. The rules built into E-Gramsoft are as per the Maharashtra Gram Panchayat Lekhasahita, 2011. This software is developed considering the importance and needs of Gram Panchayat work. E-Gramsoft covers all the sample structure as per the above Act for financial transactions and also all types of record maintenance. E-Gramsoft also facilitates the creation and maintenance of registers, issuance of certificates (services) and consolidates many other required information like Basic Amenities etc.

### 10.1. MODULES IN E-GRAM SOFT

- Citizen services
- Panchayat Accounting
- Property Information
- Dead stock/ inventory
- Panchayat Registers
- Employee Information
- Meeting Management
- Support and Help

### List of Citizen Services (Gram Panchayat Services (G2C))

- Property Certificate N8 Application
- Electric NOC Application
- Toilets application
- Birth Certificate Application
- Marriage Certificate Application
- Business NOC Application
- NOC Birth death no Information Application
- Character Application
- Unemployment Application
- Proof of Age Scheme Application
- Family Application
- Widow Application
- Water utilization Application
- Residence Application
- No Dues Application
- Construction Permission Application
- Death Certificate Application
- BPL Application
- Leaving Application
- No Benefit Application
- Water Connection Application
- Property Diversion Certificate Application
- Children Application
- Non-government Application
- Caste Application
- Beer shop NOC Application

### 10.2. LIST OF OTHER REGISTERS

- Birth register
- Marriage register
- B.P.L register
- Petty cashbook demand
- Monthly meeting register.
- Special water connection registers.
- Death register
- Families under M.G. NREGA
- Inward Outward register
- Notice register.
- Gram Sabha registers.
- Lease/Rental property register.

### 10.3 FEATURES OF SOFTWARE:

- Functions as per the Maharashtra Gram Panchayat Lekhasahita 2011.
- This software operate in the off-line mode and data of all the Gram Panchayats is consolidated in the Master Database through data upload centres.
- There are three types of users – Sachiv (Secretary), CSC Operator (KC) and elected members. Admin user is Sachiv and data which was entered by CSC operator is validated only by the Gramsevak (Panchayat Secretary).
- For citizen services only valid data is used

### 10.4 MONTHLY PROGRESS REPORTS:

E-GramSoft also provides 1 to 22 MPRs – Monthly Progress Reports, which can be used for monthly review meetings. These reports are accessed by Block Development Officer (BDO), Asst. BDO at Block Level. Simultaneously, Officials at the District and State Level can also access these reports. These reports reduce the time required of all the stakeholders of Rural Development Department for compilation.

Sr. No.	List 1 to 22 Monthly Progress Reports (MPRs)
1	Village Panchayat Tax Recovery Report
2	Village Panchayat Water Tax Collection/Recovery Report
3	District - Village Development Fund - Demand and Recovery Report
4	District - Village Development Fund - Loan Demand and Recovery Report
5	District - Village Development Fund - Debt Allocation Report
6	Village Development Fund - Expenditure of 15 % Amount for Backward Classes
7	Village Panchayat Audit Objection and its Reply Report
8	Village Panchayat Suspected Cases And Suspected Amount Recovery Report
9	Village Panchayat Audit Report
10	TCL Test Report
11	Polluted Water Test/Samples Report
12	Water Purification by TCL Powder - Utilization Report
13	Windmill Tax Levy and Recovery Report
14	Mobile Tower Tax Levy and Recovery Report
15	Village Panchayat Other Funds Recovery Report (Rent, Business Rent etc)
16	Village Panchayat Fund - Expenditure of 15 % Amount for Backward Classes
17	Village Panchayat Fund - Expenditure of 15 % Amount for Womens and Child Development
18	Village Panchayat Fund - Expenditure of 03 % Amount for Handicapped Person
19	Village Panchayat - Gramsabha Report
20	Village Panchayat Monthly Meeting Report
21	Village Panchayat Employee - Report
22	Village Panchayat ER - Vacant Sheet Details

**10.5. LIST OF 1 TO 33 FORMATS (AS PER LEKHASANHITA 2011):**

Format No.	Name of the Format	Format No.	Name of the Format
Format 1	Budget – Book	Format 18	Petty cash book
Format 2	Supplementary budget Cash book	Format 19	Persons who work on the muster
Format 3	Annual Deposit Register of grants	Format 20 A	a. Estimate of the work register
Format 4	Panchayat allowance and liability	Format 20 K	k. Measurements Book
Format 5 a	Cashbook	Format 20 KH	Work payment
Format 5 K	Daily Cashbook	Format 20 KH1	Work payment
Format 6	Classification Register	Format 21	Salary Payment
Format 7	General Receipt	Format 22	Fixed Asset
Format 8	Assessment Register	Format 23	Road Register
Format 9 a	Yearly Demand	Format 24	Land register
Format 9 K	Demand bill	Format 25	Investment Register
Format 10	Taxes and fees	Format 26	Receipt and Exp. Register
Format 11	Retail demand register	Format 27	Audit Objection Monthly Statement
Format 12	Expenses Voucher	Format 28	Backward class 15% and 10% of women of child welfare
Format 13	Employee List	Format 29	Loan Register
Format 14	Stamp Register	Format 30	Audit Objections – Register
Format 15	Stock Register	Format 31	Travel Allowance Payments
Format 16	Dead stock Register	Format 32	Cash Refund Voucher
Format 17	Loan and deposit register	Format 33	Tree /Plantation Register



## 10.6. E- GRAMSOFT INSTALLATION & DATA DIGITIZATION STATUS - DISTRICT-WISE

We have started installation of e-Gramsoft in the Month of May 2017. In first Phase we have completed Primary Grampanchayat's installation and then after we moved to Clusters and its Covered Grampanchayat's eGram Soft Data Entry Till 31 August 2021 :

District Name	Total GPs	eGram Soft Installed GP	Namuna 8 Count	Namuna 9 Count	Total Other Data Entry Namuna Count	eGramsoft Data Entry Total	Average Data Entry/GP	Rank
Sangli	699	687	672468	1819423	298633	2790524	3992	1
Kolhapur	1025	1026	697697	1448721	1184916	3331334	3250	2
Pune	1405	1386	990521	1654082	1778618	4423221	3148	3
Sindhudurg	431	420	308509	392849	608463	1309821	3039	4
Nagpur	768	767	445692	648872	1133183	2227747	2901	5
Bhandara	541	541	298913	386759	773102	1458774	2696	6
Chandrapur	827	820	379013	607964	1158014	2144991	2594	7
Thane	430	430	322255	447733	306599	1076587	2504	8
Satara	1493	1490	760869	1474552	469924	2705345	1812	9
Gadchiroli	458	456	180341	228325	332225	740891	1618	10
Raigad	810	800	612134	550514	102226	1264874	1562	11
Yavatmal	1201	1194	517231	556102	670594	1743927	1452	12
Palghar	473	472	478868	185216	19116	683200	1444	13
Ahmednagar	1318	1310	720676	713940	237147	1671763	1268	14
Buldhana	870	868	505183	466249	51797	1023229	1176	15
Amravati	841	838	496889	327973	128478	953340	1134	16
Ratnagiri	846	830	502108	250735	148628	901471	1066	17
Nashik	1384	1375	751874	556253	127283	1435410	1037	18
Aurangabad	868	861	334289	360860	137275	832424	959	19
Solapur	1027	1028	456276	362260	74250	892786	869	20
Wardha	520	513	196482	187643	30973	415098	798	21
Jalna	779	777	266813	214891	122195	603899	775	22
Latur	785	777	276237	264381	34305	574923	732	23
Beed	1031	1021	381368	323001	45603	749972	727	24
Nandurbar	595	587	236260	126935	42334	405529	682	25
Osmanabad	622	617	188321	202717	26240	417278	671	26
Akola	535	528	209353	120783	12536	342672	641	27
Gondia	547	544	197286	102751	47828	347865	636	28
Washim	491	491	252533	46159	3829	302521	616	29
Hingoli	563	553	131033	111475	10768	253276	450	30
Jalgaon	1153	1145	343205	101146	51870	496221	430	31
Nanded	1310	1297	311052	188987	54824	554863	424	32
Dhule	541	546	115430	34865	7194	157489	291	33
Parbhani	704	629	88429	43890	2395	134714	191	34
	27891	27624	13625608	15509006	10233365	39367979		

## 10.7 PAPERLESS GRAM PANCHAYAT PLAN:

As per Mumbai Gram Panchayat Act 1958 and Lekhasanhita 2011 – all the Gram Panchayats of Maharashtra were maintaining their records in physical form. Hon'ble Principal Secretary – Shri Aseem Gupta Sir (IAS) took the initiative of transforming the maintenance of Gram Panchayat records into digitized format. Accordingly, directions were issued to all the functionaries of Gram Panchayats to make the GPs paperless, that is to transform the present Gram Panchayats into Paperless Gram Panchayats. Thus, as per the guidelines issued by Rural Development Department, Government of Maharashtra, the process of transforming all the physical records of Gram Panchayats into digitized format by using e-Gramsoft application software was started. Maharashtra is the pioneering state which is progressing rapidly towards the creation of Paperless Grampanchayats.

Data Digitization of physical records of 1 to 33 registers / formats is in Progress. All other records of Gram Panchayats are being transformed into digitized format in offline e-Gramsoft application. Entire data saved in off-line application is being synchronized on ERP application by using Upload Station tool.

Once the digitization of physical records is completed, then Gram Panchayats are declared as Paperless Gram Panchayats. Subsequent to the transformation of these Gram Panchayats into Paperless Gram Panchayats, the old physical records are sealed in due course. This Paperless GP drive will help all GPs to save expenditure on stationary as well as space and time required for the storage of physical records. Data digitization and consolidation will also benefit all the stakeholders of PRI, who will be able to monitor transactions of the Gram Panchayats on a day-to-day basis.

## 10.8 PAPERLESS GRAMPANCHAYATS STATUS AS UPTO 31 AUGUST 2021

Sr. No.	District Name	Paperless GP Count	Sr. No.	District Name	Paperless GP Count
1	Ahmednagar	212	18	Nanded	210
2	Akola	155	19	Nandurbar	98
3	Amravati	545	20	Nashik	322
4	Aurangabad	371	21	Osmanabad	116
5	Beed	165	22	Palghar	12
6	Bhandara	120	23	Parbhani	1
7	Buldhana	50	24	Pune	543
8	Chandrapur	370	25	Raigad	45
9	Dhule	35	26	Ratnagiri	40
10	Gadchiroli	292	27	Sangli	70
11	Gondia	215	28	Satara	410
12	Hingoli	30	29	Sindhudurg	87
13	Jalgaon	80	30	Solapur	432
14	Jalna	201	31	Thane	34
15	Kolhapur	6	32	Wardha	207
16	Latur	205	33	Washim	120
17	Nagpur	220	34	Yavatmal	310
Total					6329

## 11. ABOUT ERP - HCM SOLUTION AND MOBILE APP

ERP: Enterprise Resource Planning system is a fully integrated business management system covering functional areas of an enterprise like Logistics, Production, Finance, Accounting and Human Resources. It organizes and integrates operation processes and information flows to make optimum use of resources such as men, material, money and machine. For the ASSK project, CSC SPV has implemented the Human Capital Management module (HCM) which considers CSC SPV's human resources as Human Capital. CSC SPV's HCM for the ASSK project - <https://mh.gov2egov.com> is a single window solution which includes Talent Acquisition (Recruitment), Talent Management etc. It helps

- To manage, maintain, monitor and guide this enormous team of over 20,000+ human resources, CSC has developed and implemented the specialized HCM tool which maintains all details of the project's activities.
- To handle all types of activities like registration of candidates, selection of candidates, payments to candidates, data entry in different applications, targets/work orders, online monitoring and all types of MIS /Dashboards.
- With the perspective of Digital India, E-Gov connect Mobile App is provided to all the users of this ERP.
- Through his / her Android phone, the User can login and check his performance, payment status, profile update, send SMSes to his / her team, raise queries online etc.
- The ERP-HCM Application and "e-Gov-Connect" Mobile app are available to Govt. Officials at State Level, District Level, Block Level and Gram Panchayat level for day to day information accessibility.

### 11.1. ERP WALK THROUGH: <https://mh.gov2egov.com>

One can access the ERP by using the Registered User Id and Password, where he/she will be able to access following modules:

#### Modules of ERP:

- |  |   |
|--|---|
| 1. HRMS Module                           | 2. ASSK Invoice Module                  |
| 3. Dashboards Module                     | 4. Reports Module (MPRs)                |
| 5. E Learning – Training Material Module | 6. Smart Tickets Module                 |
| 7. E Gram Soft – MIS Module              | 8. Elected Member Details Module        |
| 9. GP Employee – Salary Process          | 10. Encroachment Regularization process |
| 11. Graphical Dashboard                  |   |

## 11 .2. MONITORING OF ASSK OPERATIONS USING ERP:

1. Login with Registered User ID – Password - Click on Dashboard Menu and access Dashboards available in your login

**Salary Transaction Dashboard**

Year : 2021

Sr. No.	District	Registered Employee			
		Kushal	Akushal	Ardhkushal	Total
	<b>Total</b>	<b>4705</b>	<b>18456</b>	<b>25347</b>	<b>48508</b>
1	Ahmednagar	384	1083	1308	2775
2	Akola	60	242	459	761
3	Amravati	111	480	726	1317
4	Aurangabad	152	706	786	1644
5	Beed	100	695	977	1772
6	Bhandara	52	244	484	780
7	Buldhana	126	592	788	1506
8	Chandrapur	66	368	785	1219
9	Dhule	141	469	530	1140
10	Gadchiroli	48	266	432	746
11	Gondia	32	213	494	739

**eGram Dashboard Monitoring**

- Meeting Dashboard
- Datewise Meeting schedule
- Gp Visit Dashboard
- Schedule Meeting Report
- Schedule GP Visit Report
- Priasoftware Book Summary Dashboard
- ASSK Onboarding & Vacant Center Status
- NPP Tax Updation Dashboard
- Traning Material/Video View Status
- Overall Performance Dashboard
- Ticket Summary Dashboard
- Consolidated Ranking Dashboard
- Reward and Recognition Dashboard
- GP Income Confirmation Dashboard
- Paperless GP Dashboard
- Encroachment Dashboard
- GP Employee Dashboard
- PadAdhikari Dashboard
- Performance Dashboard

<https://mh.gov2egov.com/Dashboard/GPEmpSalTransactionDash.aspx>

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## HRMS Dashboard:

**HRMS Dashboards**

<b>Vacancy Requisition</b> <b>21142</b> ASSK-KC- 20708 DM- 55 BM- 621 <a href="#">More info</a>	<b>Requisition Approved</b> <b>21064</b> ASSK-KC- 20708 DM- 49 BM- 517 <a href="#">More info</a>	<b>Aspirant Registered</b> <b>94721</b> <a href="#">More info</a>	<b>Application Received</b> <b>52861</b> DM- 1090 BM- 5111 ASSK-KC- 55025 <a href="#">More info</a>
<b>Scheduled Interview</b> <b>20150</b> DM- 168 BM- 1273 ASSK-KC- 18784 <a href="#">More info</a>	<b>Evaluation Candidate</b> <b>19206</b> DM- 58 BM- 448 ASSK-KC- 18777 <a href="#">More info</a>	<b>OnBoarded</b> <b>20195</b> DM- 32 BM- 348 ASSK-KC- 19859 <a href="#">More info</a>	

## 12. GP EMPLOYEE PAYMENT SYSTEM

Payments to the contractual employees of Gram Panchayats used to be delayed by several months. RDD has taken the initiative of depositing the State Government's share of the Gram Panchayats' Employees payments to their bank accounts in a timely manner every month. CSC SPV has deployed GP Employees Payment Module for processing GP EMP Payment Bills. Govt. of Maharashtra has released payments from April 2018 to July 2021. August 2021 payment process is ongoing

### District wise Employee Details:

Sr. No.	District	Total Kushal Employee	Total Akushal Employee	Total Ardhkushal Employee	Total No. of Employee
1	Ahmednagar	384	1286	1074	2744
2	Akola	58	456	243	757
3	Amravati	113	734	484	1331
4	Aurangabad	154	778	713	1645
5	Beed	100	977	700	1777
6	Bhandara	52	486	247	785
7	Buldhana	127	785	597	1509
8	Chandrapur	65	779	368	1212
9	Dhule	138	521	462	1121
10	Gadchiroli	48	432	266	746
11	Gondia	32	488	220	740
12	Hingoli	40	504	350	894
13	Jalgaon	233	1064	867	2164
14	Jalna	87	634	702	1423
15	Kolhapur	276	1031	787	2094
16	Latur	120	628	699	1447
17	Nagpur	110	605	584	1299
18	Nanded	137	1215	882	2234
19	Nandurbar	92	577	387	1056
20	Nashik	319	1350	1010	2679
21	Osmanabad	105	564	401	1070
22	Palghar	170	471	229	870
23	Parbhani	67	567	501	1135
24	Pune	358	1298	817	2473
25	Raigad	184	776	404	1364
26	Ratnagiri	81	816	458	1355
27	Sangli	224	663	492	1379
28	Satara	193	1097	1063	2353
29	Sindhudurg	46	416	282	744
30	Solapur	292	957	723	1972
31	Thane	101	420	236	757
32	Wardha	43	491	316	850
33	Washim	45	435	240	720
34	Yavatmal	84	949	660	1693
Grand Total		4678	25250	18464	48392

## 13. DISTRICT WISE ENCROACHMENT REPORT 31 AUGUST 2021

Sr. No.	District	Total Block	Total GP	Encroachment Data Entry Counts	Encroachment Approved Data Entry	Encroachment Unapproved Data Entry	Encroachment Data Entry Awaited
1	Ahmednagar	14	1318	19547	12532	342	6673
2	Akola	7	535	5820	5498	34	288
3	Amravati	14	841	8106	7768	97	241
4	Aurangabad	9	868	25685	23160	585	1940
5	Beed	11	1031	24933	21371	202	3360
6	Bhandara	7	541	21044	20737	170	137
7	Buldhana	13	870	39957	36902	511	2544
8	Chandrapur	15	827	13869	12540	167	1162
9	Dhule	4	541	19325	18501	288	536
10	Gadchiroli	12	458	1731	1642	9	80
11	Gondia	8	547	3475	3444	17	14
12	Hingoli	5	563	13494	12876	85	533
13	Jalgaon	15	1153	56130	47203	485	8442
14	Jalna	8	779	19078	18246	193	639
15	Kolhapur	12	1025	33083	30446	353	2284
16	Latur	10	785	23599	22388	521	690
17	Nagpur	13	768	45583	44361	712	510
18	Nanded	16	1310	9214	7660	313	1241
19	Nandurbar	6	595	6083	5694	34	355
20	Nashik	15	1384	27266	25449	801	1016
21	Osmanabad	8	622	16135	15601	52	482
22	Palghar	8	473	5346	5317	12	17
23	Parbhani	9	704	6096	5962	76	58
24	Pune	13	1405	42671	39346	588	2737
25	Raigad	15	810	11202	8461	133	2608
26	Ratnagiri	9	846	887	794	7	86
27	Sangli	10	699	14019	12025	115	1879
28	Satara	11	1493	15282	14401	420	461
29	Sindhudurg	8	431	1114	1055	2	57
30	Solapur	11	1027	51922	48964	403	2555
31	Thane	5	430	7344	7146	77	121
32	Wardha	8	520	116544	92296	1246	23002
33	Washim	6	491	23957	23174	391	392
34	Yavatmal	16	1201	16792	15822	100	870
	<b>TOTAL</b>	<b>351</b>	<b>27891</b>	<b>746333</b>	<b>668782</b>	<b>9541</b>	<b>68010</b>

#### 14. DISTRICT WISE GP SARPANCH AND UPSARPANCH MANDHAN FOR JULY 2021

Sr. No.	District	Total Block	Total GP	Total no. of Sarpanch	Total no. of Sarpanch Salary	Total no. of Upsarpanch	Total no. of Upsarpanch Salary
1	Ahmednagar	14	1318	1186	3116038	1151	1087603
2	Akola	7	535	436	1070104	362	308625
3	Amravati	14	841	616	1572628	559	508269
4	Aurangabad	9	868	624	1620193	567	524504
5	Beed	11	1031	782	1983750	700	621375
6	Bhandara	7	541	490	1213959	469	403875
7	Buldhana	13	870	702	1797360	637	576697
8	Chandrapur	15	827	666	1573721	605	495086
9	Dhule	4	541	435	1113850	378	346199
10	Gadchiroli	12	458	322	818539	298	268704
11	Gondia	8	547	466	1200000	443	404286
12	Hingoli	5	563	334	834604	326	286125
13	Jalgaon	15	1153	692	1795107	595	547565
14	Jalna	8	779	591	1482335	531	463448
15	Kolhapur	12	1025	886	2316338	819	749265
16	Latur	10	785	496	1295709	438	408204
17	Nagpur	13	768	711	1766250	701	610125
18	Nanded	16	1310	817	2013250	727	628003
19	Nandurbar	6	595	348	743633	307	234133
20	Nashik	15	1384	1162	2828858	1055	912898
21	Osmanabad	8	622	408	1027717	366	323209
22	Palghar	8	473	399	800449	380	278401
23	Parbhani	9	704	439	1110554	374	333325
24	Pune	13	1405	373	947513	339	298988
25	Raigad	15	810	0	0	0	0
26	Ratnagiri	9	846	0	0	0	0
27	Sangli	10	699	0	0	0	0
28	Satara	11	1493	0	0	0	0
29	Sindhudurg	8	431	0	0	0	0
30	Solapur	11	1027	0	0	0	0
31	Thane	5	430	0	0	0	0
32	Wardha	8	520	0	0	0	0
33	Washim	6	491	0	0	0	0
34	Yavatmal	16	1201	0	0	0	0
Grand Total		351	27891	14381	36042459	13127	11618912

## 15. SERVICES DELIVERED STATUS: (AS ON 31 AUGUST 2021)

District	Block Count	Total GPs	Total No. of KC	Services Plus (1 to 19 Services)	e Gram Soft (1 to 19 Services)	SERVICES CSC B2C	MOL RTS (Services)	Services MOL 420+	Total Services Delivered	GP Average Services Delivered	Rank
Jalna	8	779	611	208579	93650	217288	504	349835	869856	1117	1
Beed	11	1031	734	374119	80064	311469	654	217232	983538	954	2
Bhandara	7	541	519	93019	50843	168473	170	147294	459799	850	3
Aurangabad	9	868	683	143407	108897	238359	577	162518	653758	753	4
Amravati	8	841	604	238761	53852	172249	280	102044	567186	674	5
Wardha	14	520	348	194750	27567	58059	254	65397	346027	665	6
Washim	15	491	344	87370	6178	107630	256	97132	298566	608	7
Chandrapur	6	827	675	87381	72184	150236	339	182022	492162	595	8
Osmanabad	15	622	466	37013	25405	200747	519	71923	335607	540	9
Nashik	10	1384	1130	343462	91776	196093	937	108564	740832	535	10
Latur	8	785	551	129522	40580	163455	733	85189	419479	534	11
Parbhani	9	704	408	32339	15686	210319	237	110660	369241	524	12
Buldhana	12	870	685	45083	43569	197286	367	128238	414543	476	13
Hingoli	16	563	371	48860	11535	123979	222	81012	265608	472	14
Yavatmal	13	1201	770	246270	38064	177951	534	77576	540395	450	15
Gadchiroli	13	458	434	68719	28369	55456	86	48262	200892	439	16
Nagpur	5	768	641	144336	66619	67049	728	52068	330800	431	17
Gondia	8	547	494	8057	31755	112682	154	66930	219578	401	18
Nanded	4	1310	786	67228	20604	297996	474	96533	482835	369	19
Dhule	16	541	473	4882	64250	62899	306	46020	178357	330	20
Akola	12	535	269	20982	8232	80783	215	51055	161267	301	21
Ahmednagar	14	1318	860	36221	114959	143937	889	92096	388102	294	22
Kolhapur	7	1025	689	31822	95717	100717	803	67530	296589	289	23
Jalgaon	10	1153	862	43996	35845	125232	694	114878	320645	278	24
Sangli	15	699	564	10473	86352	71115	943	20884	189767	271	25
Solapur	11	1027	772	48837	29135	154895	1326	29736	263929	257	26
Pune	13	1405	834	15603	170891	67124	2973	61882	318473	227	27
Satara	11	1493	788	28701	131395	73774	1477	100857	336204	225	28
Sindhudurg	8	431	337	19041	32361	29499	173	14831	95905	223	29
Palghar	8	473	438	27411	23169	36942	222	16423	104167	220	30
Nandurbar	6	595	442	14088	15415	44721	258	41413	115895	195	31
Thane	5	430	292	8551	3593	36669	360	24965	74138	172	32
Raigad	15	810	510	67829	18387	19301	834	5184	111535	138	33
Ratnagiri	9	846	483	7243	16399	20340	430	5844	50256	59	34
TOTAL	351	27891	19867	2983955	1753297	4294724	19928	2944027	11995931		



## 16. CONSOLIDATED RANKING REPORT AS ON 31 AUGUST 2021

Consolidated Ranking report can be accessed using Dashboard menu >> Consolidated Ranking report >> where one will be able to see the following report.

### Consolidated State Ranking - Based on Data Entry Till - 31 August 2021

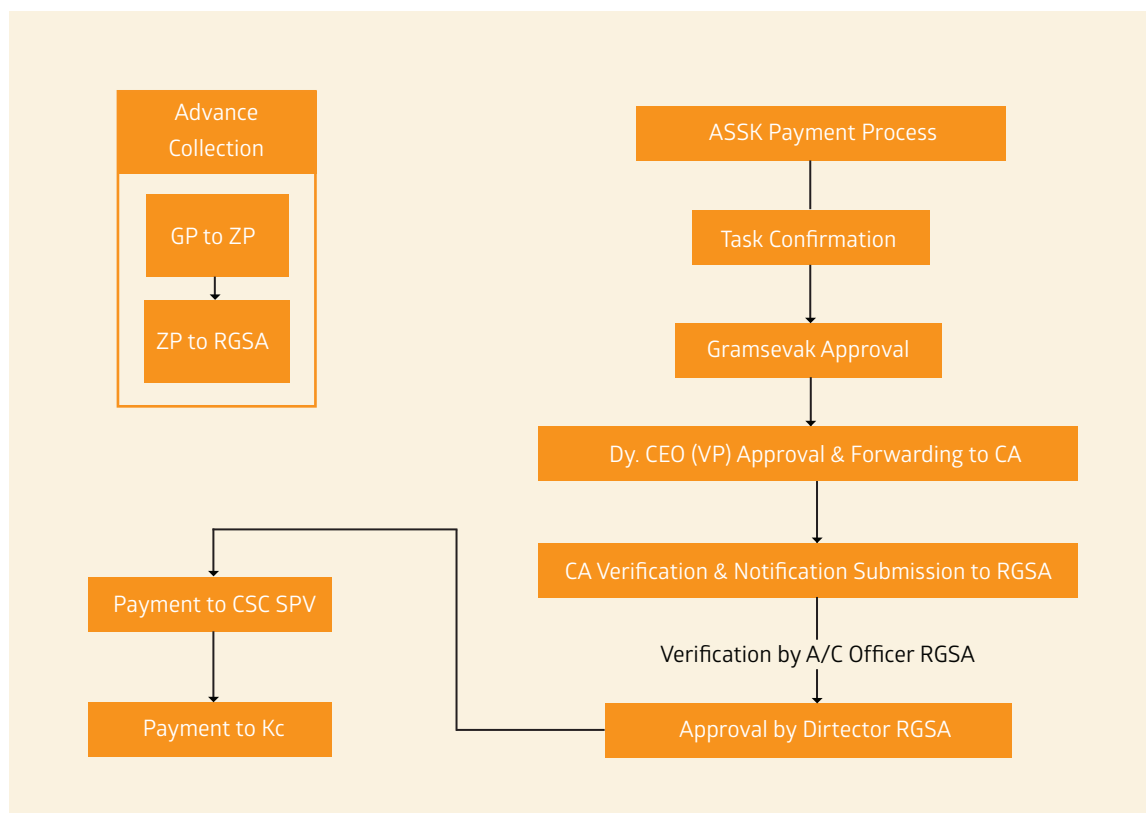
District	Total No. of GP	Total No. of ASSK (Allotted)	ASSK KC Total No. of	NIC Applications Total Data Entry	All Services Total Ser... Delivered	e Gram Soft Total Data Entry	Total of All Modules	Data entry / GP Average	Ranking Overall Performance
SANGLI	699	590	564	27851	189767	2790524	3008142	4303	1
BHANDARA	541	529	519	46605	459799	1458774	1965178	3632	2
KOLHAPUR	1025	736	689	62809	296589	3331334	3690732	3601	3
PUNE	1405	937	834	78700	318473	4423221	4820394	3431	4
NAGPUR	768	657	641	64087	330800	2227747	2622634	3415	5
SINDHUDURG	431	359	337	23635	95905	1309821	1429361	3316	6
CHANDRAPUR	827	691	675	46010	492162	2144991	2683163	3244	7
THANE	430	306	292	27072	74138	1076587	1177797	2739	8
GADCHIROLI	458	440	434	27265	200892	740891	969048	2116	9
SATARA	1493	813	788	74062	336204	2705345	3115611	2087	10
YAVATMAL	1201	810	770	46930	540395	1743927	2331252	1941	11
JALNA	779	645	611	22288	869856	603899	1496043	1920	12
AMRAVATI	841	619	604	49310	567186	953340	1569836	1867	13
RAIGAD	810	534	510	56396	111535	1264874	1432805	1769	14
AURANGABAD	868	695	683	39137	653758	832424	1525319	1757	15
PALGHAR	473	457	438	25362	104167	683200	812729	1718	16
BEED	1031	755	734	15840	983538	749972	1749350	1697	17
BULDHANA	870	696	685	32134	414543	1023229	1469906	1690	18
NASHIK	1384	1176	1130	64811	740832	1435410	2241053	1619	19
AHMEDNAGAR	1318	906	860	46545	388102	1671763	2106410	1598	20
WARDHA	520	354	348	33151	346027	415098	794276	1527	21
LATUR	785	557	551	32385	419479	574923	1026787	1308	22
WASHIM	491	349	344	10241	298566	302521	611328	1245	23
OSMANABAD	622	473	466	16490	335607	417278	769375	1237	24
RATNAGIRI	846	527	483	48191	50256	901471	999918	1182	25
SOLAPUR	1027	792	772	38829	263929	892786	1195544	1164	26
GONDIA	547	506	494	34420	219578	347865	601863	1100	27
AKOLA	535	277	269	21192	161267	342672	525131	982	28
HINGOLI	563	397	371	14361	265608	253276	533245	947	29
NANDURBAR	595	470	442	17407	115895	405529	538831	906	30
NANDED	1310	792	786	31254	482835	554863	1068952	816	31
JALGAON	1153	886	862	60123	320645	496221	876989	761	32
PARBHANI	704	425	408	12204	369241	134714	516159	733	33
DHULE	541	487	473	26310	178357	157489	362156	669	34
TOTAL	27891	20643	19867	1273407	11995931	39367979	52637317		

## 17. PAYMENT PROCESS

In CSC2.0 ASSK project all the payments will be done by GPs and as per directives from RDD this has to be an automated process. CSC 2.0 team has developed an integrated module of invoicing a payments as below

- Invoicing module for the payments to CSC SPV is also part of this ERP system.
- Payment to CSC 2.0 e Panchayat project will do through own resources.
- Payment for first 4 months was received from Gram Panchayat manually deposited in RGPSA account.
- From 1<sup>st</sup> April 2017 payments forwarded directly by Gramsevak to CSC's account.
- Each Grampanchayat has Saperate logins in ERP Syatem OTP Based Approval is one of the secured features of the application.
- We are in progress of provisioning the Gramsevak of their particular Gram panchayat an PFMS mode of payment through their Gram Panchayat local bank a/c's.
- Hearing Rights are been provided to the BDO for the deduction carried by the Gramsevak on Kendra Chalak's Payment.
- CEO, Dy. CEO (VP) & BDO will also have a dashboards showing the payment confirmation & pending status of their underlying Districts/Blocks in detailed manner.

From 1st April 2019 payment will be done directly by GP to ZP , ZP to RGSA and RGSA to CSC SPV.



## 18.1 SMART SUPPORT CENTRE

Smart Support Centre Activity is divided into 2 parts :

- ASSK Support Centre
- ASSK Technical Support Centre

Sr. No.	ASSK Support Centre	ASSK Technical Support Centre
<b>Stake Holder</b>	Govt. Officers	Govt. Officers
	KC, BM, DM	KC, BM, DM
	CSC 2.0 Project Team	CSC 2.0 Project Team
<b>Operation Details</b>	A dedicated Team of 10 people have been assigned a Toll Free number, and Golden number for Outbound calls.	Support will be given to close the Tickets and address the concerns raised online
	They receive calls / help caller to raise ticket and forward it to the concerned department for necessary action.	Dedicated person will be assigned to each department who will own the activity of his/her department for solving/closing tickets.
	Try to resolve the queries and provide assistance on the call	Daily data integration of NIC and CSC and display on E-gov Connect in real time
	Grievance Support will be given through this support centre.	Payment system monitoring
	Promotion of CSC activities, CSC Business Promotions	This team will be connected through to receive calls from ASSK Support centre only
	General calling like Document upload/ Checklist completion	Bulk SMS facility available to communicate with KC
	Outbound and Inbound calling possible through this centre	

## 18.2 ACTIVITY GOALS FOR Q2 2021 - 22

- 1) eGramswaraj-PFMS Integration - Closing, 15th FC Account mapping & Activation (ICICI bank account opening plan and camp FOR 15TH FINANCE COMMISSION)
- 2) eGramswaraj - Vendor Registration & Approval Process , Creation Of Payment Voucher Transaction. Booking of Deductions with Payment Voucher
- 3) Service Plus-Reset Password of Kiosk user/to Delivering 1 to 19 Certificates.
- 4) Citizen Charter - Updating Citizen Feedback
- 5) Update Current Activities Information on Azadi at 75 Website.
- 6) Digital Seva Portal- Delivery of G2C, B2C Services.
- 7) LGD- Mapping of Constituency, Update the Ward Creation & Adding Names in Marathi in Local Government Directory.
- 8) KC's On-Boarding & KC's Profile Update - Bank Details, Pan Details & JIL and CSC ID Creation, MOL ID Creation
- 9) Marking of Attendance by KC, Task Confirmation and GS Invoice Completion
- 10) GP to ZP Payment Collection (RGSA).
- 11) GPDP 2022-23 Preparation (Budget Info updating in Resource Envelop)
- 12) Gram Panchayat Employee Account Updating & Padhadhikari Tenure Correction,
- 13) Complete the eGramsoft Data Entry and Uploading XML File as a GP Wise
- 14) GP Profile & Basic Amenities data entry for OneGov and Uploading of Photos
- 15) Resource Bank account opening
- 16) Consent forms and payment collection for GST Account

## 19. ZP MANAGEMENT SYSTEM (PUNE ZP)

### Overview and Scope of the System

Provide an online ERP system for web and mobile to reduce paper Help Your Business Run More Efficiently & Increase Your Productivity. Simplify ZEP Work life With Integrated Applications That Manage Back Office Functions. Strategic Risk Insights Energize Your Business. A system aims to improve the productivity and efficiency of the business through the automation of manual and repetitive tasks



### Objective of ZP Automation system

- User Friendly system with No data duplications.
- Data Security and Authentication
- Accountability, Transparency and Time Cutting.
- One click Runtime MIS analytical and predictive reports.

### Module



1. Public Works  
All services provided by Zilla Parishad.



2. Schemes  
All Schemes provided by Zilla Parishad and Panchayat Samiti.

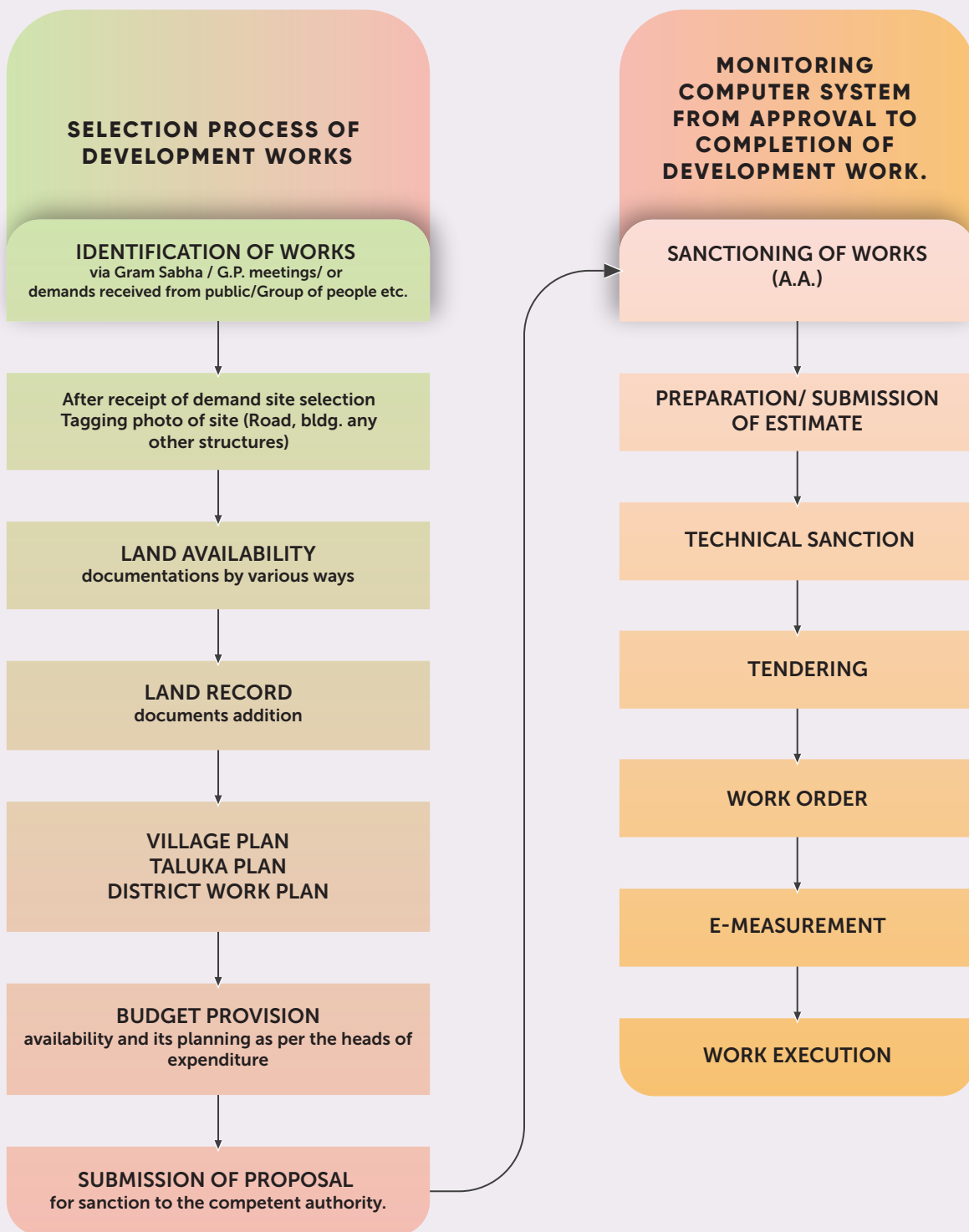


3. Services  
To monitor all the development works under the scheme from selection process to audit integrated computer system



4. Meeting Management  
Selection process of development works etc. to monitor all the programs being implemented at District, Taluka and Village level. Developing a website and app for, first of all, developing a website and app for development works.

## The work module summary



## 20. CORONA WARRIORS STORIES

ग्रामपंचायत गिरणारे, तालुका- देवळा, जिल्हा- नाशिक



कोरोनासारख्या साथी याआधीही या जगाने पाहिल्या आहेत. पण कोरोनाची साथ वेगळी आणि अधिक विश्वव्यापी ठरली याची दोन कारणे आहेत. एक म्हणजे दळणवळणाचा वेग (Speed of Mobility) आणि माहितीच्या प्रसारणाचा वेग (Speed of Information). हे दोन्ही वेग आजवरच्या मानवी इतिहासातील सर्वोच्च पातळीवर आहेत. कोरोना मुळे माणूस माणसापासून दुरावला गेला कारण की आजारच हा संक्रमित होता, अशा परिस्थितीवर मात करण्यासाठी सर्वात महत्वाचा दुवा म्हणजे “तंत्रज्ञान”. आज तंत्रज्ञान विकसित असल्यामुळे गावातील नागरिकांना मोबाइल, डिश टीव्ही रिचार्ज, लाईट बिल भरणा तसेच पैशांचे आर्थिक व्यवहार देखील CSC केंद्रामार्फत देण्याची सुविधा उपलब्ध असल्यामुळे नागरिकांना मोठी अडचण जाणवली नाही. अशीच एक अनोखी कहाणी आहे श्री. भूषण रामदास खैरनार यांची.

भूषण खैरनार हे आपले सरकार सेवा केंद्र गिरणारे , ता. देवळा जि नाशिक येथे गेल्या चार वर्षांपासून केंद्र चालक (संगणक परिचालक ) म्हणून कार्यरत असून ग्रामपंचायत व परिसरातील नागरिकांना शासकीय दाखले, बँक खात्यातून पैसे काढणे व पैसे भरणे, अशासकीय कामे यांसारख्या विविध सेवा आपल्या ग्रामपंचायत कार्यालयातून पुरवित आहेत.

सध्या भारत व जगभर पसरत असलेल्या कोव्हिड-१९ (कोरोना व्हायरस) चा संसर्ग एकमेकांना होऊ न देण्यासाठी लॉकडाऊन सुरू आहे, असे असतांनाही आपला जीव धोक्यात घालून दररोज Digipay च्या माध्यमातून लाभार्थ्यांचे पैसे गावातच काढून देण्याचे कार्य स्थानिक सरकारकडून घालून दिलेल्या सर्व नियम व कायद्यांचे काटेकोर पालन करून भूषण यांचे कडून केले जात आहे. असेच त्यांच्या गावातील काही लोकांचे HDFC बँकेत FD/ RD करून देण्याचे देखील ते काम करतात.



## 19. CORONA WARRIORS STORIES



याबाबत त्यांचा एक अनुभव....

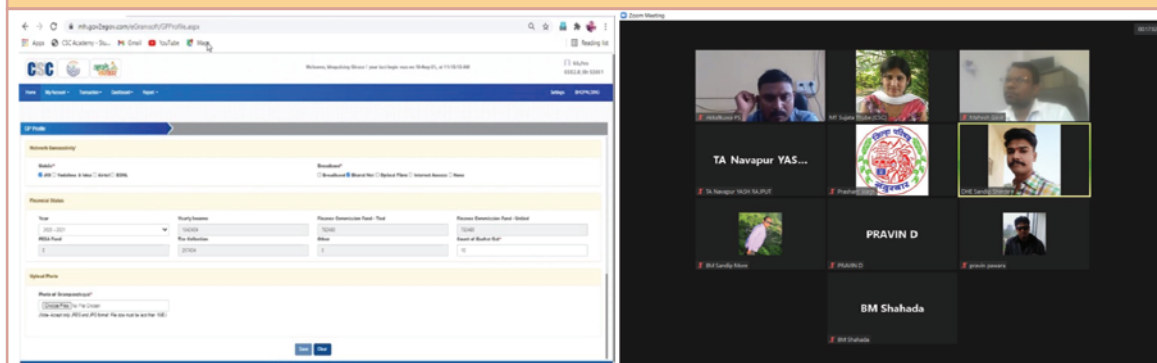
“ मी एका व्यक्तीची FD व RD केलेली होती हे त्या व्यक्तीला माहीत होते ,पण कदाचित आईच्या आजारपणामुळे तो विसरला असावा, त्याची आई मालेगाव येथे हॉस्पिटल मध्ये ऍडमिट होती व त्या व्यक्तीचा मला फोन आला व म्हणाला मला ५ हजार रुपयांची गरज आहे दिले तर फार उपकार होतील. मग मी त्याला म्हणालो की अरे मी तुझी FD आणि RD केलेली आहे. ती बंद कर तुझे हॉस्पिटलच काम होऊन जाईल. मग मी त्याला सांगितले मालेगाव HDFC बँकेत जा व ती FD आणि RD बंद कर त्याने लगेच बँकेत जाऊन FD/ RD बंद केली व बँकेच्या बाहेर येऊन मला फोन केला व रडत.... रडत..... म्हणाला खूप..... खूप..... आभारी आहे . तुम्ही मला कठीण काळात माझी मदत केली”.

अशा अवघड परिस्थिती मध्ये आपल्या आरोग्याची काळजी घ्यावी, घराबाहेर पडू नका, असे आवाहन आणि जनजागृतीचे काम करून वृद्ध व दिव्यांग व्यक्तींच्या घरो-घरी जाऊन ते सुविधा देत आहेत.

त्याच्या या कार्याचे कौतुक सर्व ग्रामस्थ गावचे सरपंच,उपसरपंच,पदाधिकारी, ग्रामसेवक , स्थानिक प्रशासन, बँकेचे अधिकारी इ.नी केले असून त्यांच्या पुढील वाटचालीस सर्वांनी शुभेच्छा दिल्या.

## 20. PHOTO GALLERY

Training and Meeting on GP Profile,ERP issue in the presence of DM,ADM,HE, BM on ZOOM VC (District- Ahmednagar)



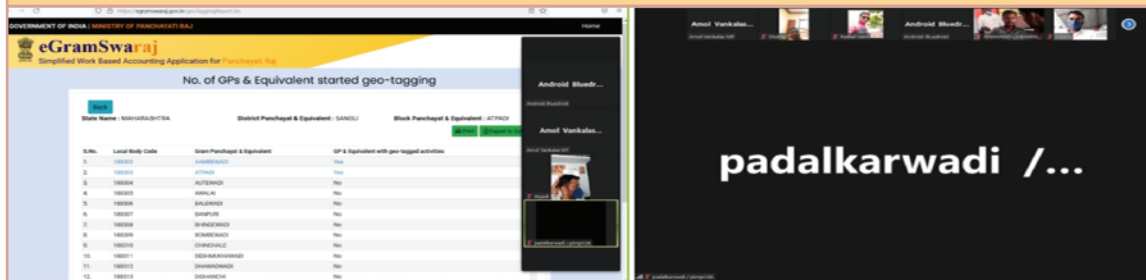
Training of eGramswaraj, PFMS Integration, Maker /Checker DSC integration and technical issues and solution with GS,KC,BDO,BM,DHE and MT at PS Miraj(Block-Miraj, District-Sangli)



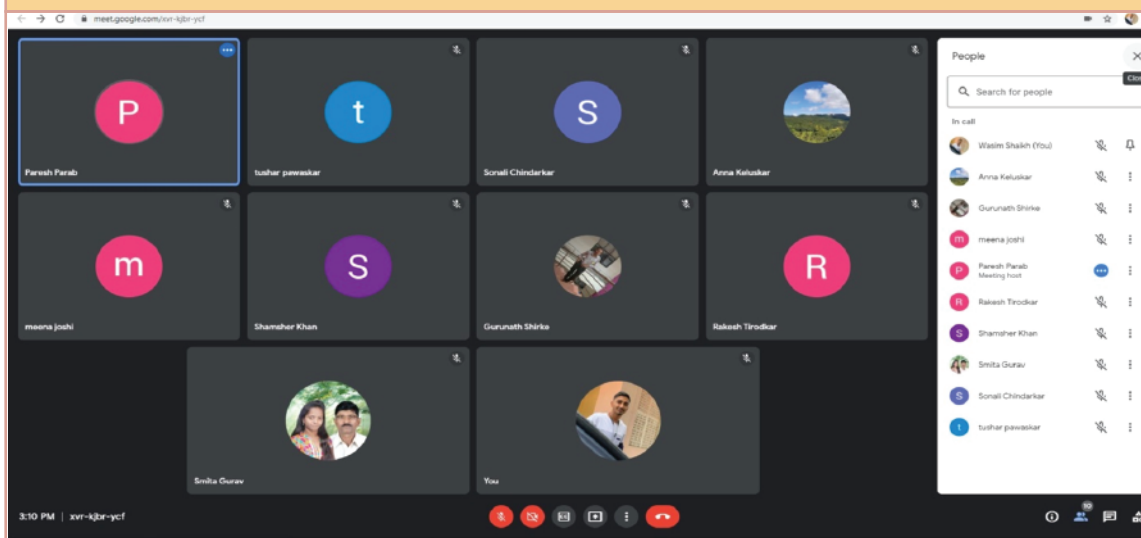


## 20. PHOTO GALLERY

Training of eGramswaraj, Progress Reporting, MactionSoft, Maker/Checker DSC integration, technical issue discussion and resolution with Vistar Adhikari,GS,KC,BM on ZOOM VC

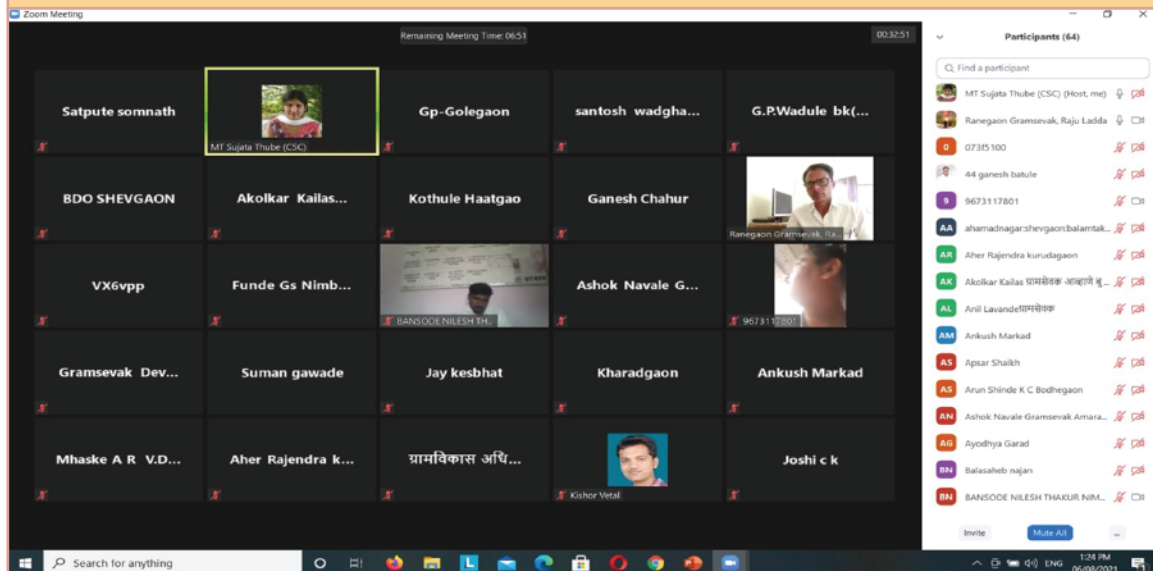


ASSK Monthly Review meeting of DM,DHE,BM and MT through PM on ZOOM VC (District-Sindhudurg)

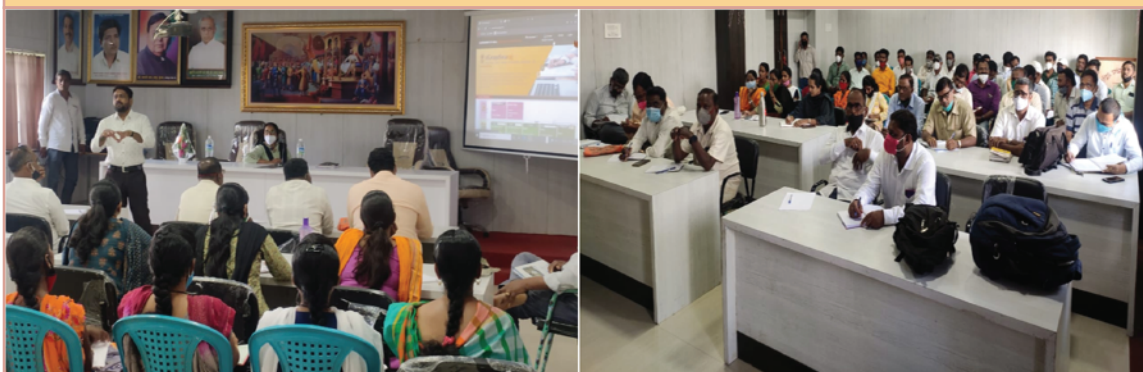


## 20. PHOTO GALLERY

Training of eGramswaraj PFMS Integration System, Progress Reporting, Asset Geo tagging, Online Voucher Transactions district in the presence of BDO,DM, BM, Gramsevak & Sarpanch on Google meet (Block- Shrirampur, District- Ahmednagar)



Training of eGramswaraj PFMS Integration System, MactionSoft, Maker /Checker DSC integration and technical issues and solution with GS,KC,BM,BDO,DM and MT at PS (Block-Palus, District-Sangli)



## 21. OUR PREVIOUS RELEASES

### ASSK

**AAPLE SARKAR SEVA KENDRA**  
Implementation Progress report

APRIL 2021

**Best Service, Right Time, Right People**  
ASSKs are envisioned as the front-end delivery points for Government, Private and Social Sector Services to Rural Citizens of Maharashtra.

पुस्तकार प्राप्त ग्रामपंचायतीचे हार्दिक अभिनंदन

04

### ASSK

**AAPLE SARKAR SEVA KENDRA**  
Implementation Progress report

MAY 2021

**Best Service, Right Time, Right People**  
ASSKs are envisioned as the front-end delivery points for Government, Private and Social Sector Services to Rural Citizens of Maharashtra.

Registration of COVID-19 Vaccine through Cowin CSC  
Visit your nearest CSC and get registered for COVID Vaccination

मौख माझा रक्षक ! माझे आरोग्य , माझी जबाबदारी  
कोविड -19 घाबरू नका , पण जागृतक रहा !

05

### ASSK

**AAPLE SARKAR SEVA KENDRA**  
Implementation Progress report

JUNE 2021

**Best Service, Right Time, Right People**  
ASSKs are envisioned as the front-end delivery points for Government, Private and Social Sector Services to Rural Citizens of Maharashtra.

माझी पंचायत, माझा अधिकार  
जन सेवा आमचे द्वार

06

### ASSK

**AAPLE SARKAR SEVA KENDRA**  
Implementation Progress report

JULY 2021

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खेलेल इंडिया तर वाहेल इंडिया

07

## 20. NEWSPAPER REPORTS

**लोकमत**

## ई ग्राम स्वराज प्रणालीमध्ये जिल्हा राज्यात अव्वल

लोकमत न्यूज नेटवर्क

परभणी : महाराष्ट्र शासनाने तयार केलेल्या ई ग्राम स्वराज-पीएफएमएस प्रणालीमध्ये परभणी जिल्ह्याने जिल्हा परिषदेचे मुख्य कार्यकारी अधिकारी शिवानंद टाकसाळे यांच्या नेतृत्वाखाली महाराष्ट्रात अव्वल क्रमांक पटकावला आहे.

राज्यातील ग्रामपंचायती, पंचायत समिती आणि जिल्हा परिषदांना १५ व्या वित्त आयोगाचा प्राप्त निधी ई ग्राम स्वराज-पीएफएमएस प्रणाली मधून ऑनलाईन पद्धतीने खर्च करावयाचा आहे. जिल्ह्याने ग्रामपंचायत पंचायत समिती व जिल्हा परिषद या तीनही स्तरावर राज्यात आघाडी मिळवली

आहे. राज्यातील २७ हजार ८८९ ग्रामपंचायतीमध्ये लोहगाव ग्रामपंचायत, ३५१ पंचायत समिती पैकी गंगाखेड पंचायत समिती आणि ३४ जिल्हा परिषदांपैकी परभणी जिल्हा परिषदेने राज्यात सर्वप्रथम ई ग्राम स्वराज-पीएफएमएस प्रणाली द्वारे पेमेंट केले. हे पेमेंट कसे करायचे याबाबतचे जि.प.ने सादरीकरण तयार केले आहे. ही कामगिरी पंचायत विभागाचे उपमुख्य कार्यकारी अधिकारी ओमप्रकाश यादव यांच्या मार्गदर्शनाखाली करण्यात आली.

**साईजप्रमाणे सोफा-सेट**

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## पीएफएमएस अंमलबजावणीत धुळे जिल्हा राज्यात आघाडीवर

पंधराव्या वित्त आयोगाचा खर्च करण्यातही पहिला क्रमांक प्रतिनिधी | धुळे



धुळे जिल्ह्याचे काम आघाडीवर

पंधराव्या वित्त आयोगाची देवेक, निधी वितरण पीएफएमएस प्रणालीद्वारे होणार आहे. यामुळे मुख्य कार्यकारी अधिकारी यांच्यासोबत सर्व पंधरा मार्गदर्शने सर्व गटविकास अधिकारी, ग्रामपंचायत निष्पादन कार्यकारी, ग्रामसेवक, आपले सरकारी सेवा केंद्रे सर्व कार्यकारी यांनी केलेल्या कामगिरीने जिल्ह्याचे काम शीर्ष जिल्ह्याच्या तुलनेत आघाडीवर आहे. आज शीर्ष जिल्ह्याने पहिला क्रमांक पटकावला आहे.

ए.जे. हाडवी, उपमुख्य कार्यकारी अधिकारी, जिल्हा परिषद, धुळे

पंधराव्या वित्त आयोगाचा खर्च करण्यातही धुळे जिल्हा आघाडीवर आहे. अशाप्रकारे धुळे जिल्ह्याचे १० टक्के काम झाले आहे. तर राज्यातच नंतर जिल्हा ५० टक्के, नांदेड जिल्हा २५ टक्के, अहमदनगर जिल्हा १५ टक्के तर जळगाव जिल्हा १ टक्केवर आहे. अंतिमाला जि.प. टिमच्या कामगिरीद्वारे धुळे जिल्हा अग्रेसर आहे.

शोध टक्के कामे मार्ग लागले आहेत. याद्वारे जिल्हा व्यवस्थापक अधिनायक चकोर, हाडवीअर इतिहास फौजदार निरासे, राठुरा व्यवस्थापक कार्यालय रोहते, सोनार सोनार, हर्षल ठाकरे, मंडले याद्वारे आणि सर्व जिल्हा पालकाने विविध परिसर भेटले आहे.

2. ZP: Dhule



### 23.1 RURAL DEVELOPMENT DEPARTMENT GOM GOT SKOCH SILVER AWARD FOR ENCROACHMENT REGULARIZATION PROJECT



## 23.2 AWARDS FOR THE ASSK PROJECT : E-PANCHAYAT PURASKAR FOR THE YEAR 2017-18

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded third Prize under category-I



2. Gems of Digital India for the year 2017-18.





### 23.3 AWARDS FOR THE ASSK PROJECT : E-PANCHAYAT PURASKAR FOR THE YEAR 2017-18

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded First Prize under category-I





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### Shri Vaibhav Deshpande

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