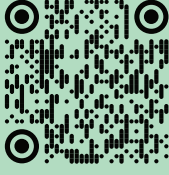


ASSK

AAPLE SARKAR SEVA KENDRA

Implementation Progress report

MAY
2021



Best Service, Right Time, Right People

ASSKs are envisioned as the front-end delivery points for Government, Private and Social Sector Services to Rural Citizens of Maharashtra.



Registration of COVID-19 Vaccine through Cowin CSC

Visit your nearest CSC and get registered for COVID Vaccination

मीच माझा रक्षक ! माझे आरोग्य , माझी जबाबदारी
कोविड -19 घाबरु नका .. पण जागरुक रहा !



CSC

e-GOVERNANCE SERVICES INDIA LIMITED

05

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FROM HON'BL DY CEO ZP SANGLI



डॉ. तानाजी पांडुरंग लोखंडे
उप मुख्य कार्यकारी अधिकारी
सांगली जिल्हा परिषद

पंचायतराज संस्थांचे कामकाज डिजिटइज्ड पद्धतीने करण्यासाठी व ग्रामपंचायतीच्या कामकाजात सुसूत्रता आणण्यासाठी आपले सरकार सेवा केंद्र प्रकल्पाची सुरुवात करण्यात आली. त्याअंतर्गत सांगली जिल्ह्यात 699 ग्रामपंचायत साठी 582 आपले सरकार सेवा केंद्र स्थापन करण्यात आले आहेत. या केंद्रामार्फत ग्रामपंचायतचे कार्यालयीन कामकाज व सर्व प्रकारच्या नोंदी संगणकीकृत करून डिजिटल कामकाज करून ग्रामपंचायतींना आधुनिक तंत्रज्ञानाने परिपूर्ण बनवून ग्रामपंचायतींच्या दैनंदिन कामकाजात मोठ्या प्रमाणात सुधारणा करून ग्रामपंचायतींच्या कारभाराची पारदर्शकता जपण्याचे काम आपले सरकार सेवा केंद्र करत आहेत.

आपले सरकार सेवा केंद्रात केंद्र चालक म्हणून काम करणारे केंद्र चालक शासनाच्या योजना चांगल्या रितीने राबवित आहेतच पण त्याचबरोबर गावातील नागरिकांना इतर आवश्यक सेवा जसे की, महसूल विभागाचे दाखले व इतर काही व्यावसायिक सेवा जसे की पॅन कार्ड काढून देणे, वीज बिल भरणा, पासपोर्ट काढणे, विमा हप्तें भरणे, मोबाइल व डिशटीव्ही रीचार्ज करणे इत्यादी 400 हून अधिक प्रकारच्या सेवा गावातील नागरिकांना उपलब्ध करून देत असून त्यातून केंद्र चालक यांना चांगल्या अर्थार्जनाची संधी प्राप्त झाली आहे.

आपले सरकार सेवा केंद्राचा वापर करून शासन स्तरावरून राज्यातील नागरिकांसाठी राबविण्यात येणाऱ्या वेगवेगळ्या सेवा नागरिकांपर्यंत सहजरीत्या पोहोचवता येत आहेत. छत्रपती शिवाजी महाराज शेतकरी सन्मान योजना, अस्मिता योजना, प्रधानमंत्री शेतकरी योजना, प्रधानमंत्री श्रमयोगी मानधन योजना या आपले सरकार सेवा चालक व ग्रामपंचायतीचे पदाधिकारी, ग्रामसेवक यांनी एकत्रित व समन्वयाने व प्रभावीपणे राबविण्यात आलेल्या आहेत.

याबरोबरच आपले सरकार सेवा केंद्रामार्फत जिल्ह्यात मनरेगा अंतर्गत दिली जाणारी जॉबकार्ड, मस्टर तयार करणे, अतिक्रमण नियमाकुल करणे, ग्रामपंचायत कर्मचारी ऑनलाइन वेतन प्रणालीचा वापर करून कर्मचारी मानधन करणे इत्यादी कामे प्रभावीपणे पूर्ण केली जात आहेत.

कोरोना महामारीच्या काळात आपले सरकार सेवा केंद्र चालक यांचे ग्रामपंचायत व जिल्हा परिषद स्तरावर योगदान खूप महत्वाचे ठरत आहे. वेगवेगळ्या लिंक च्या आधारे माहिती भरणे, विडिओ conference द्वारे सरपंच, ग्रामसेवक व सर्व अधिकारी, पदाधिकारी यांचा समन्वय घडवून आणण्यात, इ-पास काढणे, तसेच इतर आवश्यक सेवा पुरविणे व लसीकरणासाठी नागरिकांची नोंदणी करणे यासाठी देखील केंद्र चालक महत्वाचे योगदान देत आहेत.

सीएससी एसपीव्ही मार्फत विकसित करण्यात आलेल्या ईआरपी प्रणालीमुळे आपले सरकार सेवा केंद्राची अंमलबजावणी प्रभावीपणे करता येत आहे. यामधून तयार होणारे वेगवेगळ्या प्रकारचे अहवाल कामाची गती वाढविण्यास उपयुक्त ठरत आहेत. ग्रामपंचायत कर्मचारी/सरपंच/उपसरपंच यांचे मानधन online होत आहे. त्याचप्रमाणे ईग्रामसॉफ्ट या प्रणाली मध्ये ग्रामपंचायत स्तरावर असणारे 1 ते 33 प्रकारचे नमुने अद्ययावत करण्यात येत असून जिल्ह्यातील 80% ग्रामपंचायती लवकरच कागदविरहित ग्रामपंचायती म्हणून घोषित करण्यात येईल.

2. ACRONYMS

RDD

Rural Development Department
Government of Maharashtra

TM

Training Manager

ASSK

Aaple Sarkar Seva Kendra

DM

District Manager

CSC 2.0

Project Name for Implementing
CSCs at all Gram Panchayat

BM

Block Manager

CSC

Common Service Center

PC

Project Coordinator

PRI

Panchayati Raj Institutions

MT

Master Trainer

ZP

Zilla Parishad

H/W Engr

Hardware Engineer

BP

Block Panchayat

S/W Coord

Software Coordinator

GP

Gram Panchayat

KC

Kendra Chalak

SPMU

State Project Management Unit

ERP

Enterprise Resource Planning

DPMU

District Project Management Unit

TDS

Tax Deducted at Source

PM

Project Manager

GST

Good and Services Tax

3. REVISION HISTORY

Sr. No.	Date	Version	Description of change
1	15 th May 2017	1.1	First released Version
2	31 st May 2017	1.2	Second released Version
3	15 th June 2017	1.3	Third released Version
4	1 st July 2017	1.4	Fourth released Version
5	31 st July 2017	1.5	Fifth released Version
6	15 th August 2017	1.6	Sixth released Version
7	31 st August 2017	1.7	Seventh released Version
8	28 th September 2017	1.8	Eighth released Version
9	31 st October 2017	1.9	Ninth released Version
10	30 th November 2017	1.10	Tenth released Version
11	31 st December 2017	1.11	Eleventh released Version
12	31 st January 2018	1.12	Twelfth released Version
13	28 th February 2018	1.13	Thirteenth released Version
14	31 st March 2018	1.14	Fourteenth released Version
15	30 th April 2018	1.15	Fifteenth released Version
16	31 st May 2018	1.16	Sixteenth released Version
17	30 th June 2018	1.17	Seventeenth released Version
18	31 st July 2018	1.18	Eighteenth released Version
19	31 st August 2018	1.19	Nineteenth released Version
20	30 th September 2018	1.20	Twentieth released Version
21	31 st October 2018	1.21	Twenty-First released Version
22	30 th November 2018	1.22	Twenty -Second released Version
23	31 st December 2018	1.23	Twenty-Third released Version
24	31 st January 2019	1.24	Twenty-fourth released Version
25	28 th February 2019	1.25	Twenty-fifth released Version
26	31 st March 2019	1.26	Twenty-sixth released Version
27	30 th April 2019	1.27	Twenty-seventh released Version

3. REVISION HISTORY

Sr. No.	Date	Version	Description of change
28	31st May 2019	1.28	Twenty – eighth released Version
29	30th June 2019	1.29	Twenty – Ninth released Version
30	31st July 2019	1.30	Thirty – released Version
31	31st August 2019	1.31	Thirty – First released Version
32	30th September 2019	1.32	Thirty – Second released Version
33	31st October 2019	1.33	Thirty – Three released Version
34	30th November 2019	1.34	Thirty – Fourth released Version
35	31st December 2019	1.35	Thirty – Fifth released Version
36	31st January 2020	1.36	Thirty – Sixth released Version
37	29th February 2020	1.37	Thirty – Seventh released Version
38	31st March 2020	1.38	Thirty – Eighth released Version
39	30th April 2020	1.39	Thirty – Ninth released Version
40	31st May 2020	1.40	Forty – released Version
41	30th June 2020	1.41	Forty – First released Version
42	31st July 2020	1.42	Forty – Second released Version
43	31st August 2020	1.43	Forty – Three released Version
44	30th September 2020	1.44	Forty – Four released Version
45	31st October 2020	1.45	Forty – Five released Version
46	30th November 2020	1.46	Forty – Sixth released Version
47	31st December 2020	1.47	Forty - Seventh released Version
48	31st January 2021	1.48	Forty – Eight released Version
49	28th February 2021	1.49	Forty – Nine released Version
50	31st March 2021	1.50	Fifty released Version
51	30th April 2021	1.51	Fifty – One released Version
52	31st May 2021	1.52	Fifty – Two released Version

4. ABOUT CSC 2.0 (AAPLE SARKAR SEVA KENDRA (ASSK))

Doorstep Delivery of G2C, G2G, G2B, B2C Services to rural population, digitization of Gram Panchayat records - a step towards Paperless Governance.

e-PRI (Panchayati Raj Institution) project under the Bharat Nirman National e Governance Plan is one of the Mission Mode Projects declared by Ministry of Panchayati Raj, Government of India to strengthen the Panchayati Raj Institutions by making their working more transparent and by stream-lining their working.

The project envisages delivering a range of G2C, G2G and B2C services, thereby serving the rural population at their doorstep. Accordingly, Rural Development Department, Government of Maharashtra appointed CSC e-Governance Services India Limited (CSC SPV) – a Company under DelTy, Govt. of India as the implementing agency to conceive, operationalize, rollout and monitor the implementation of Common Service Centers Scheme (CSCs) in all the Gram Panchayats under the branding of **Aaple Sarkar Seva Kendra (ASSK)** in Maharashtra through ICT enabled front-end rural service delivery points (single window) established within the Gram Panchayat.

4.1. PROJECT OBJECTIVES

- Provide accessible and efficient citizen services (G2G, G2C, and B2C) to the rural population and to facilitate e-governance activities in Gram Panchayats in order to make them efficient, accountable and transparent.
- Strengthen the Panchayati Raj Institutions by stream-lining their working, making them more transparent and requiring 'less-paper' in their functioning.
- Ensuring Timely, Efficient and Transparent delivery of Public Services through single window system at the door step of villagers.
- Making available the required information on centralized integrated database, so as to implement Government schemes efficiently and effectively at grass-root level.
- Data digitization of all records of the village.
- Provide various kinds of MIS to Government functionaries for planning and policy formulation.

SERVICES AT THE DOORSTEP OF THE CITIZEN (SINGLE WINDOW SOLUTION)



**APPLE SARKAR
SEVA KENDRA**



**Education
Services**



**Other Dept.
Services**



Financial Inclusion



Training Services



**G2G
Services**



**CSC - G2C, B2C
Services**



**ePRI
Services**



All ASSKs are recognized as CSC centres

B2C, G2C AND G2G services at ASSK

Village Panchyat as SP for Financial Inclusion

Selected Services are available in offline mode

4.2. PROJECT INITIATION DETAILS:

- CSC submitted proposal for initiation of CSC2.0 Project in Maharashtra to Rural Development Department on 21/04/2016
- After several rounds of discussions and negotiations, RDD accepted the proposal and completed all the associated formalities for the project initiation.
- Rural Development Department, Govt. Of Maharashtra issued a GR dated 11-8-2016
- Agreement was signed for the project initiation on 22nd Nov 2016 between RDD / DIT, Govt. of Maharashtra and CSC SPV
- Project started on 1st December 2016

4.3. PROJECT STAKEHOLDERS:

- The primary stakeholders of this project are the rural citizens of the 27,881 Gram Panchayats, 351 Block Panchayats, 34 Zilla Panchayats, Rural Development Department, other departments, officials at various levels, MoPR-Govt. of India, the host of business enterprises offering B2C services and the Kendra Chalks (Village Level Entrepreneurs rendering services at Village Level through ASSK Centers).

4.4. PROJECT IMPLEMENTATION TEAM

Project Implementation Agency: CSC E-Governance Services India Limited

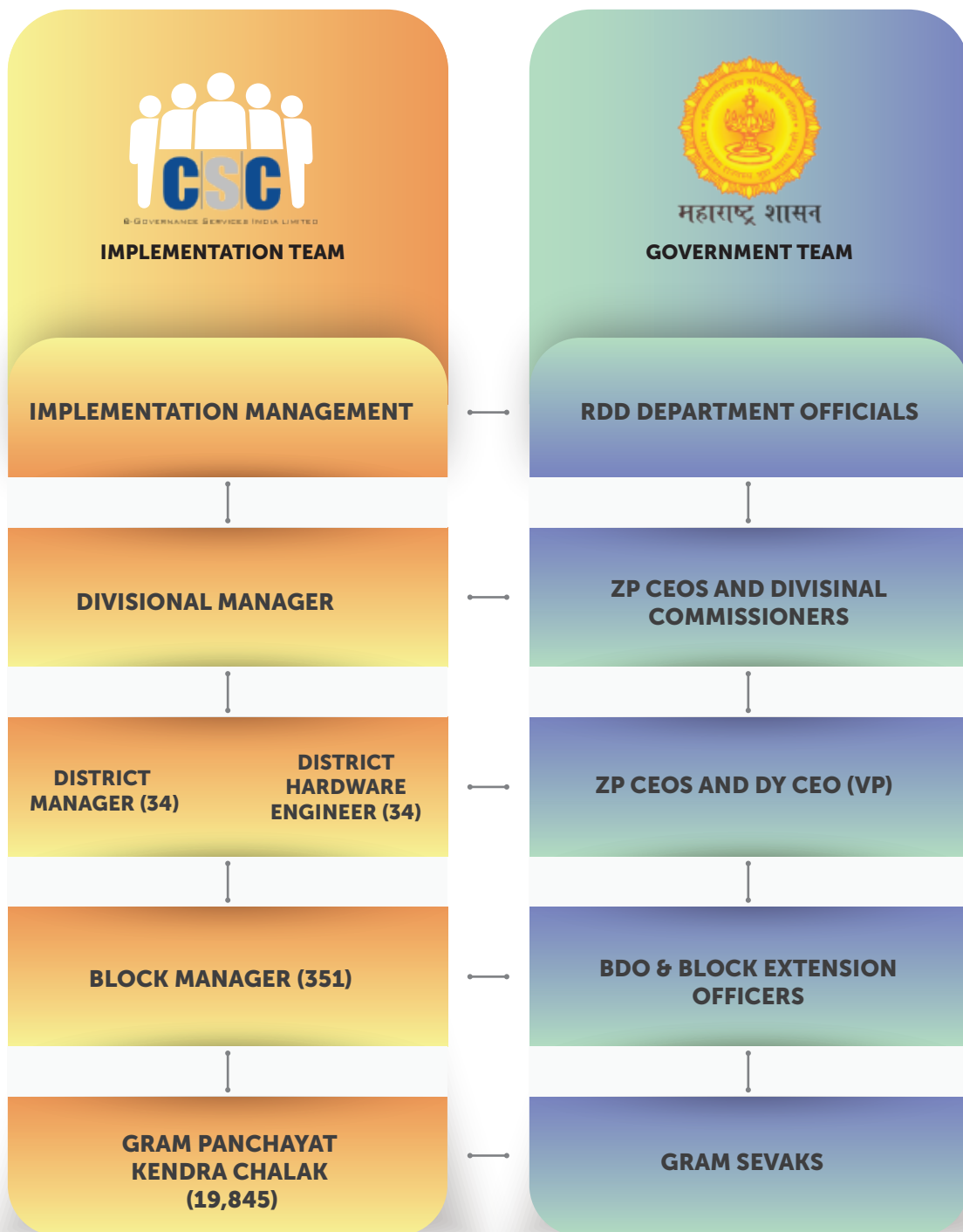
RDD Project Cell

- Add.Chief Sec. RDD
- Dy.Sec. RDD
- Section Officer RDD
- SPMU
- Technical and Administrative Support staff at RDD

ASSK Approved Centres and Process to Set up ASSK

- RDD finalized the criteria for the selection of ASSKs/Common Service Centres in the respective Gram Panchayats.
- RDD mailed the data of approved centres for 34 districts to CSC
- CSC's MIS team mapped the GPs against LGD codes and created the database for RDD on approved centers.
- Process for revising List (Sudharit Yadi): Process for updating the list of GPs is in progress on an-going basis.

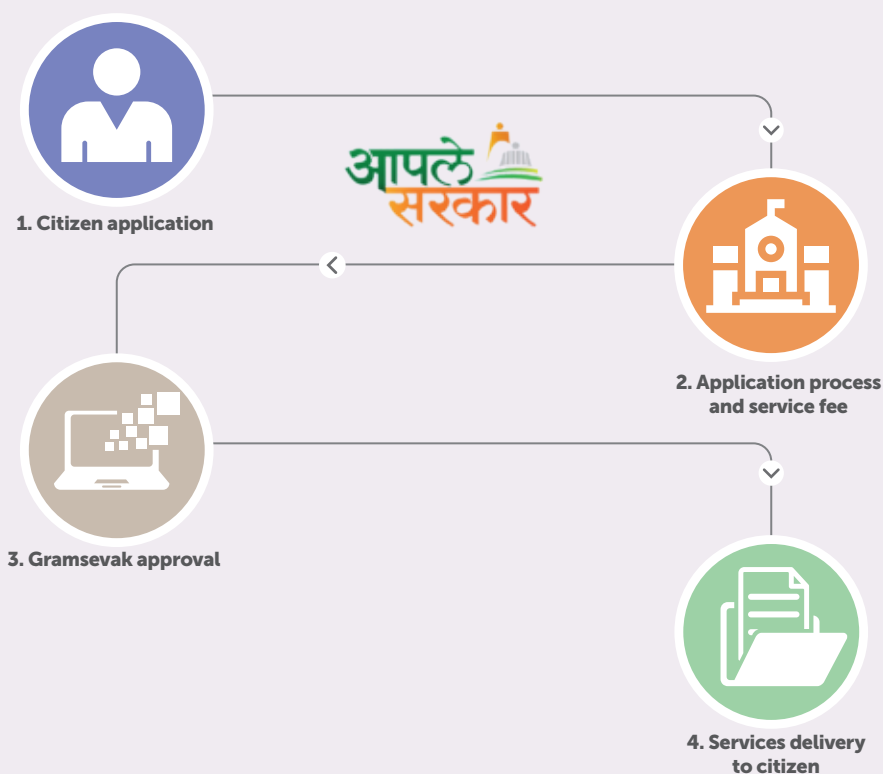
AAPLE SARKAR SEVA KENDRA (ASSK) PROJECT IMPLEMENTATION TEAM



4.5. SCOPE OF ACTIVITIES UNDER ASSK PROJECT:

- Develop and implement comprehensive software covering all the activities of the Gram Panchayat, which will generate reports and MIS that GPs need to submit to RDD and MoPR periodically.
- Digitization of records, data entry updating & maintenance of 1 to 33 registers of Gram Panchayats.
- Data entry and usage of Govt. of India sponsored software – 11 NIC applications.
- Render 19 G2C services under Right To Services Act.
- Roll out user-charges-based G2C and B2C Services which will make ASSK enterprise economically viable.
- Ensure sustenance of the project through implementation support, management support, software support, monitoring and evaluation.
- RDD to provide policy support through appropriate government instruments.
- Develop and implement comprehensive Mobile Application for tracking all the activities of the implementation team and which will display reports and MIS.

SERVICE DELIVERY PROCESS AT ASSK



5. PROJECT PROGRESS :

Quick Updates

- KCs on board count – **19,845** BMs On board Count- 351, DMs on board Count – 34 and 34 H/w Engineers.
- First version of payment system Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.
- Second version of payment system Launched in April 2019 by Hon'ble Principal Secretary, RDD.
- E-Gram soft Launched on 30th June 2017 by Hon'ble Principal Secretary, RDD.
- Govt. of Maharashtra's Farm Loan Waiver scheme - CSMSSY started in Maharashtra in the last week of July 2017. ASSK - KC received biometric devices for registration of beneficiaries after 28th July 2017. No. of beneficiary forms registered by ASSK-KCs up to 15th September 2017 - **24,80,451**
- **100%** Gram Panchayats have entered GPDP Plans and approved in Plan Plus for FY 2016-17 2017-18, 2018-19, 2019-20 , 2020-21 and Preparation GPDP for FY 2021-22 is in progress.
- Data Collection of Elected Representatives (Sarpanch & Upsarpanch) is Completed and Disbursement of Sarpanch , Upsarpanch Payments started since July 2019.
- GP Employee Payment System implemented and payments disbursed for April 2018 to April 2021. May 2021 payment process is ongoing
- GPDP Gram Sabha Data Entry and Action Plans Data Entry for FY 2021-22 is ongoing.
- CSC physical verification (QC) and GIS Mapping using Mobile App is Progressing towards 100%.
- Successfully implemented ASMITA program for beneficiary girls in ZP schools through ASSK Team.
- Integration of Priasoft& PFMS Started for 14th FC as well as 15 FC is in Progress.
- Implementation of m-Action Soft initiated in Maharashtra For 2017-18, 2018-19, 2019-20 & 2020-21
- Encroachment Regularization Process – Data Entry and Regularization process is in progress

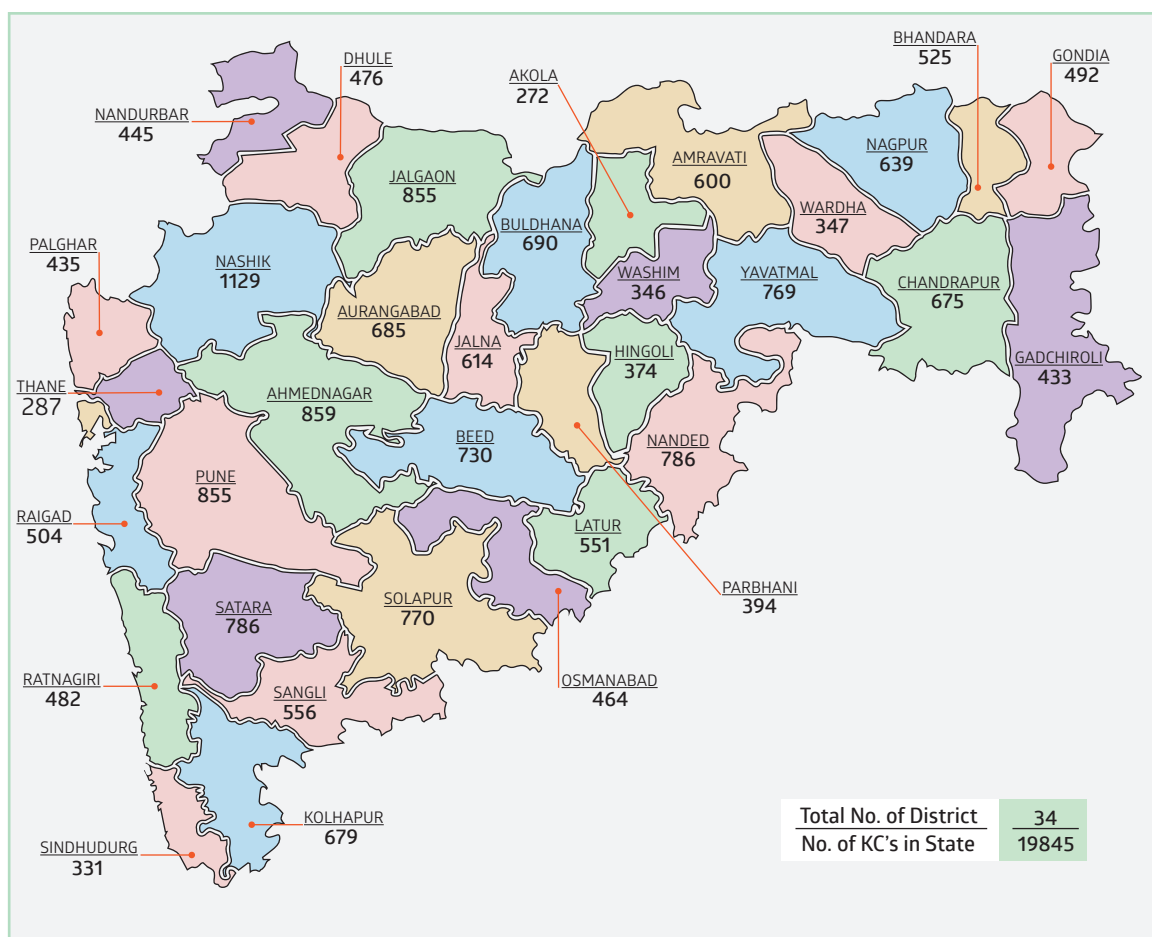
6. DEPARTMENT-WISE G2C SERVICES COUNT

Sr. No.	Departments	No. of Services	Sr. No.	Departments	No. of Services
1	Agriculture	11	27	Maharashtra Jeevan Pradhikaran	2
2	Agriculture Department	15	28	Maharashtra Pollution Control Board	4
3	Department Of Animal Husbandry & Dairy	10	29	Medical Education And Drug Department - AYUSH	7
4	Department Of Co-Operation, Marketing And Textiles	5	30	Medical Education And Drug Department - DMER	7
5	Department Of Fisheries	6	31	Medical Education And Drug Department	6
6	Department Of Registration & Stamps	15	32	Minority Development Department	1
7	(IGR) Directorate Of Govt. Printing And	4	33	Municipal Corporation Of Greater Mumbai	12
8	Stationary Energy - Maharashtra State Electricity	3	34	Nagpur Municipal Corporation	2
9	Distribution Co. Ltd.	3	35	Public Health Department	4
10	Energy Department	13	36	Revenue Department	16
11	Entertainment Duty Finance Department	1	37	Rural Development And Panchayat Raj Department	13
12	(Directorate Of Insurance) Finance Department -	7	38	School Education And Sports Department	17
13	Sales Tax Department Services Food & Public Distribution System (PDS)	1	39	Skill Development And Entrepreneurship Department	2
14	Forest Department	10	40	Social Justice And Special Assistance Department	10
15	Ground Water Surveys And Development	3	41	Tourism And Cultural Affairs - Directorate Of Archives	7
16	Agency (GSDA) Higher And Technical Education	10	42	Tourism And Cultural Affairs - Gazetteers Department	1
17	Department	15	43	Tourism And Cultural Affairs Department	3
18	Home Department Home Department -	7	44	Tourism And Cultural Affairs Department - MTDC	4
19	Maharashtra Maritime Board Housing Department - MHADA	12	45	Tourism And Cultural Affairs Department - P L Deshpande Maharashtra Kala Academy	2
20	Housing Department - Mumbai Building Repairs And Reconstruction Board	4	46	Tourism And Cultural Affairs Department - Stage Performances Scrutiny Board	3
21	Housing Department - Slum Rehabilitation Authority	4	47	Transport Department	14
22	Industries Department	10	48	Tribal Development Department	5
23	Labour Department	39	49	Urban Development Department	15
24	Land Record Department	23	50	Water Resources Department	10
25	Law And Judiciary Department	3	51	Women And Child Development Dept.	12
26	Maharashtra Indl. Devp. Corp.	7	Grand Total		420

7. CSC 2.0 MH STATE ASSK CENTER STATUS

As on 31 May 2021 CSC 2.0 ASSK project has **19,845** Kendra Chalak's on-board in Maharashtra who are rendering services to the rural citizens across Maharashtra. Approximately, **95.6%** Grampanchayats are covered by the KCs. The process of on-boarding KCs is a continuous one since there is a regular churn of KCs.

7.1. COVERAGE MAP OF GRAM PANCHAYATS:



7.2. COVERAGE OF GRAM PANCHAYATS:

Aaple Sarkar Seva Kendra – Total Grampanchayats In Maharashtra are 27881. Where GOM have approved **20650** ASSK – Centers. We have On-barded **19,845** Kendra Chalak's in Maharashtra. We have covered almost all the Grampanchayats of Maharashtra, where we are Delivering Services at **99.6%** Grampanchayats of Maharashtra.

COVERAGE OF GRAM PANCHAYATS

Sr. No.	District	Block Count	Total GPs	Approved ASSK's	Number. Of KC's	Individual Centre	Cluster Centre	By Clusters Covered Grampanchayats	Total Covered Grampanchayats	Unattended GP	Total	% Of GP Coverage
1	AHMEDNAGAR	14	1316	906	869	548	358	402	1308	8	1316	100
2	AKOLA	7	535	277	272	54	223	256	533	2	535	100
3	AMRAVATI	14	840	618	600	406	212	222	840	0	840	100
4	AURANGABAD	9	863	695	685	536	159	168	863	0	863	100
5	BEED	11	1031	755	730	512	243	275	1030	1	1031	100
6	BHANDARA	7	541	529	525	517	12	12	541	0	541	100
7	BULDHANA	13	869	694	690	545	149	175	869	0	869	100
8	CHANDRAPUR	15	828	693	675	569	124	134	827	1	828	100
9	DHULE	4	541	487	476	433	54	53	540	1	541	100
10	GADCHIROLI	12	458	440	433	424	16	16	456	2	458	100
11	GONDIA	8	545	504	492	458	46	39	543	2	545	100
12	HINGOLI	5	563	397	374	250	147	165	562	1	563	100
13	JALGAON	15	1153	885	855	645	240	266	1151	2	1153	100
14	JALNA	8	779	645	614	466	179	132	777	2	779	100
15	KOLHAPUR	12	1025	735	679	497	238	290	1025	0	1025	100
16	LATUR	10	785	563	551	313	250	220	783	2	785	100
17	NAGPUR	13	768	661	639	551	110	107	768	0	768	101
18	NANDED	16	1309	793	786	390	403	516	1309	0	1309	100
19	NANDURBAR	6	595	470	445	376	94	113	583	12	595	100
20	NASHIK	15	1385	1168	1129	977	191	213	1381	4	1385	100
21	OSMANABAD	8	622	506	464	402	104	116	622	0	622	100
22	PALGHAR	8	473	457	435	441	16	16	473	0	473	100
23	PARBHANI	9	704	423	394	206	217	281	704	0	704	100
24	PUNE	13	1400	930	855	628	302	469	1399	1	1400	100
25	RAIGAD	15	810	534	504	328	206	272	806	4	810	100
26	RATNAGIRI	9	846	526	482	291	235	319	845	1	846	100
27	SANGLI	10	699	582	556	472	110	117	699	0	699	100
28	SATARA	11	1497	813	786	363	450	682	1495	2	1497	100
29	SINDHUDURG	8	431	359	331	286	73	72	431	0	431	100
30	SOLAPUR	11	1028	791	770	558	233	237	1028	0	1028	100
31	THANE	5	430	306	287	213	93	123	429	1	430	100
32	WARDHA	8	520	354	347	197	157	166	520	0	520	100
33	WASHIM	6	491	344	346	206	138	147	491	0	491	100
34	YAVATMAL	16	1201	810	769	461	349	389	1199	2	1201	100
TOTAL		351	27881	20650	19845	14519	6131	7180	27830	51		

7.3. CSC 2.0 MH STSTE ASSK CENTER STATUS (31 MAY 2021)

Sr. No.	Compliance Activities				
	District	KC On boarding Status (%)	Documents Uploading (%)	CSC ID Created-Status (%)	MOL Services ID Activation (%)
1	Ahmednagar	98	91	90	88
2	Akola	99	99	95	100
3	Amravati	98	98	98	97
4	Aurangabad	98	100	96	100
5	Beed	98	97	96	96
6	Bhandara	98	100	98	100
7	Buldhana	98	99	98	100
8	Chandrapur	98	99	98	100
9	Dhule	98	98	97	92
10	Gadchiroli	100	99	98	100
11	Gondia	99	98	98	96
12	Hingoli	98	97	95	95
13	Jalgaon	98	98	95	97
14	Jalna	98	99	98	93
15	Kolhapur	96	97	94	98
16	Latur	99	98	98	99
17	Nagpur	97	99	95	100
18	Nanded	99	98	96	92
19	Nandurbar	95	99	97	99
20	Nashik	96	97	93	100
21	Osmanabad	99	99	95	98
22	Palghar	94	97	96	98
23	Parbhani	89	99	97	94
24	Pune	91	93	91	95
25	Raigad	96	96	92	100
26	Ratnagiri	93	88	93	100
27	Sangli	93	97	94	98
28	Satara	95	96	92	100
29	Sindhudurg	93	94	95	100
30	Solapur	95	94	92	92
31	Thane	97	92	85	98
32	Wardha	99	99	99	100
33	Washim	99	100	97	100
34	Yavatmal	98	97	98	96

7.4. CSC - ID CREATED FOR ASSK - ASSK - KENDRA CHALAK'S

Sr. No.	District	Block Count	Total GPs	ASSK's Approved	On boarded NO OF KC -	CSC and Ref. ID Created Total No. of	Pending CSC ID Creation	% of CSC ID Created
1	Ahmednagar	14	1316	906	869	778	91	90
2	Akola	7	535	277	272	259	13	95
3	Amravati	14	840	618	600	588	12	98
4	Aurangabad	9	863	695	685	656	29	96
5	Beed	11	1031	755	730	699	31	96
6	Bhandara	7	541	529	525	514	11	98
7	Buldhana	13	869	694	690	676	14	98
8	Chandrapur	15	828	693	675	659	16	98
9	Dhule	4	541	487	476	463	13	97
10	Gadchiroli	12	458	440	433	423	10	98
11	Gondia	8	545	504	492	483	9	98
12	Hingoli	5	563	397	374	354	20	95
13	Jalgaon	15	1153	885	855	813	42	95
14	Jalna	8	779	645	614	600	14	98
15	Kolhapur	12	1025	735	679	641	38	94
16	Latur	10	785	563	551	541	10	98
17	Nagpur	13	768	661	639	605	34	95
18	Nanded	16	1309	793	786	753	33	96
19	Nandurbar	6	595	470	445	432	13	97
20	Nashik	15	1385	1168	1129	1054	75	93
21	Osmanabad	8	622	506	464	439	25	95
22	Palghar	8	473	457	435	417	18	96
23	Parbhani	9	704	423	394	381	13	97
24	Pune	13	1400	930	855	781	74	91
25	Raigad	15	810	534	504	465	39	92
26	Ratnagiri	9	846	526	482	450	32	93
27	Sangli	10	699	582	556	520	36	94
28	Satara	11	1497	813	786	727	59	92
29	Sindhudurg	8	431	359	331	313	18	95
30	Solapur	11	1028	791	770	709	61	92
31	Thane	5	430	306	287	243	44	85
32	Wardha	8	520	354	347	343	4	99
33	Washim	6	491	344	346	337	9	97
34	Yavatmal	16	1201	810	769	750	19	98
Grand Total		351	27881	20650	19845	18866	979	

8. TRAINING AND CAPACITY BUILDING

- RDD & CSC use Train-the-Trainer model for application training to users from the HQ to the Gram Panchayat.
- First level training is conducted for District Managers at a central location by Training Manager and Master Trainers.
- These Master Trainers conduct next level training of all applications to Govt. Officers, Block Managers & Kendra Chalaks (KC) in a phased manner.
- In order to keep their requisite technical knowledge up-to-date and also for ensuring constant familiarity of all applications, continuous training programs are provided to KCs through defined training calendar, which is tracked online.
- To enhance the management skill set and team work amongst the project management team for supervising training workshops of the team, Personality & Emotional Intelligence Development Workshops has been conducted in the system.
- To expedite the training process, e-Learning Management System is utilized, This ensures availability of learning content 24x7, thus supporting Continuous Training
- Online PDF manuals and printed copy of the manuals is made available for continuous learning of KCs.
- 3 Orientation Programs for selected DMs and BMs have been held at YASHADA Pune till date.

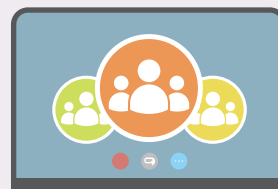
Method:

The choice of method for transferring and exchanging knowledge will depend on the audience and the message. However, it is also worth noting, that knowledge is most effectively exchanged when using multiple methods.



1. Train the Trainer Method:

This method is very useful in transforming skills and knowledge. Skills/Knowledge exchange is preferable to knowledge transfer since a two-way flow of information can lead to an ongoing dialogue between knowledge producers and users and create learning opportunities for both groups.



2. Grouping of ASSK Team Members:

Grouping of people with common interests who interact regularly to share knowledge – is one interactive delivery method that effectively initiates and sustains collaboration among a diverse group of individuals.

Grouping of ASSK Team Members:

- Project Manager
- District Manager
- Block Manager
- Kendra Chalak
- Technical Support Executive
- Account Executive
- SPMU and State Level Govt. Officials
- Dy. CEO and Account Officer
- BDO, ABDO, TPO
- Gramsevak, Sarpanch
- Other Department Officials
- HR Executive

8 .1. DETAILS OF TRAINING /WORKSHOP ORGANIZED BY CSC SPV

Sr. No.	Date	Subject	Attending
1	14th & 15th Jan 2017	Orientation Training	Selected DMs & BMs Batch 1
2	19th & 20th Feb 2017	Orientation Training	Selected DMs & BMs Batch 2
3	21st Mar 2017	Skill Based Training	All selected DMs & BMs
4	22nd & 23rd Mar 2017	Orientation Training	Selected DMs & BMs Batch 3
5	28th & 29th June 2017	DM Review Meeting at Pune	Project review meeting, NIC training, CSC training
6	30th June 2017	Dy. CEO Orientation and Training at Pune along with RDD officials	Overview of the Project MH CSC 2.0
7	16th Aug 2017	Hardware Engrs. Training at Pune	Overview of the Project MH CSC 2.0, Hardware information given
8	11th Aug, 23rd Aug, 24th Aug, 30th Aug, 1st Sept., 2nd Sept 2017	Exclusive Skill Based workshop on Emotional Intelligence	All DMs, BMs, Internal staff, H/w Engrs. attended the training program
9	4th Oct & 5th Oct 2017	DM Review Meeting at Pune	Project review meeting, NIC training, CSC training, Payment system training, e-Gram training. Target for Q4
10	30th Oct 2017	DM & BM Review meeting of Thane, Sindhudurg, Raigad, Palghar, Ratnagiri Districts at Thane Zilla Parishad	Project review meeting, NIC training, CSC training, Payment system Training, e-Gram Training
11	1st Nov 2017	DM & BM Review Meeting of Kolhapur, Satara, Sangali Districts at Pune	Project review meeting, NIC training, CSC training, Payment System Training, e-Gram Training
12	2nd Nov 2017	DM & BM Review Meeting of Nasik, Dhule, Jalgaon, Ahmednagar, Nandurbar at ZP Nasik	Project review meeting, NIC training, CSC training, Payment System Training, e-Gram Training
13	27th Nov to 29th Nov 2017	DM/BM/Dy. CEO Review Meeting at Pune	About All NIC Applications, GPDP Action Plan, Cash Book
14	30th Nov to 2nd Dec 2017	DM/BM/Dy. CEO Review Meeting at Pune	About All NIC Applications, GPDP Action Plan, Cash Book
15	15th Dec 2017 to 29th Dec 2017	DM/BM/Dy. CEO Review Meeting at District level	PES application training workshop, About All NIC Applications

8.1. DETAILS OF TRAINING/WORKSHOP ORGANIZED BY CSC SPV

Sr. No.	Date	Subject	Attending
16	1 st Jan 2018 to 31 st Jan 2018	DM/BM/Dy. CEO Review Meeting at Block level	PES application training workshop, About All NIC Applications
17	19 th Feb 2018 to 21 st Feb 2018	Village Book Training at Yashada Pune	Training Given to all Dy CEO and DM on Village Book
18	3 rd Mar 2018 to 29 th Mar 2018	DM/BM/KC/Dy. CEO Review Meeting at District level	Review about all NIC Applications, Asmita registration, ASSK report submission.
19	4 th Aug 2018 to 28 th Apr 2018	DM/BM/KC/Dy. CEO Review Meeting at District level	Review/Asmita registration, SHC wallet recharge, Priasoft closing, e-Gramsoft 1 to 33 namuna entry
20	2 nd May 2018 to 31 st May 2018	PM/DM/BM/ Review Meeting at District level	Review and e-Gramsoft training conducted
21	6 th June 2018 to 30 th June 2018	PM/DM/BM/ Review Meeting at District level in Yashada	Digipay, Mahaonline services, Insurance Account, Rap registration, Tele centre course, all CSC services, Pending KC vacancy status, pending e-Gramsoft installation status, GP to ZP payment issues, KC payment status, e-Gramsoft Installation and data entry, PMGDISHA, paperless GP work, Priasoft/asset/service Plus certificates, ERP payment system and ZPFMS training, BDO approval training
22	26 th July 2018	PM Review Meeting at RDD Mumbai	Review conducted about all NIC Applications, e-Gramsoft, Payment Collection, Services Delivery, Asmita registration, PFMS Registration, 14 th FC, ASSK report submission.
23	23 rd & 24 th Aug 2018	DM and PM Training at Yashada Pune	Conducted DM/PM training on delivery of G2C, B2C and e Gramsoft Services.
24	1 st Sept 2018	PM Review Meeting at RDD Mumbai	Review conducted by RDD for All NIC Applications, e Gramsoft, Payment Collection, Services Delivery, PFMS Registration, 14 th FC, ASSK report submission
25	30 th Oct 2018	PM Review Meeting at RDD Mumbai	Review conducted About All NIC Applications, e Gramsoft, Payment Collection, Services Delivery, PFMS Registration, GPDP
26	13th and 14th Dec 2018	DM Review Meeting at Pune	Review conducted About All NIC Applications, e Gramsoft, Payment Collection, Services Delivery, PFMS Registration, GPDP

8.1. DETAILS OF TRAINING /WORKSHOP ORGANIZED BY CSC SPV

Sr. No.	Date	Subject	Attending
27	17 th & 18 th Jan 2019	DM Review Meeting at Pune	Review conducted for Pending NIC Applications Data Entry, e Gramsoft, Services Delivery, PFMS Registration, GPDP 2019-20
28	28 th Feb 2019 and 1 st Mar 2019	PM Review Meeting at Pune	Review conducted About All NIC Applications, e Gramsoft, Payment Collection, Outstanding Payments, TDS, New Payment Process UAT, Services Delivery, PFMS Registration, GPDP, Smart Tickets status.
29	25 th Mar 2019	PM Review Meeting at RDD Mumbai	Review conducted About All NIC Applications, e Gramsoft, Services Delivery, PFMS Registration, GPDP, Smart Tickets status, Payment Collection, Outstanding AMJ, DJFM and July 17 Onwards.
30	16 th And 17 th April 2019	ASSK Project Implementation Review Meeting	ASSK Project Implementation Review Meeting Conducted by director RGSA and RDD Officials. All Dy CEO VP, DMs, PMs
31	16 th Sept 2019	PM,DM and BM Review Meeting of Pune, Sangli, Solapur, Kolhapur, Satara, Dhule, Nandurbar, Ahmednagar at Zilha Parishad Pune	Review Conducted about NIC Applications, eGramsoft, RGSA Payment System, CSC and All CSC Services including G2C services.
32	17 th Sept 2019	PM,DM and BM Review Meeting of Nashik, Jalgaon, Aurangabad, Latur, Hingoli, Parbhani, Jalna at Zilha Parishad Pune	Review Conducted about NIC Applications, eGramsoft, RGSA Payment System, CSC and All CSC Services including G2C services.
33	18 th Sept 2019	PM, DM and BM Review Meeting of Nanded, Palghar, Thane, Sindhudurg, Ratnagiri, Osmanabad, Raigad at Zilha Parishad Pune	Review Conducted about NIC Applications, eGramsoft, RGSA Payment System, CSC and All CSC Services including G2C services.
34	19 th Sept 2019	PM,DM and BM Review Meeting of Yavatmal, Washim, Nagpur, Wardha, Akola at Zilha Parishad Wardha.	Review Conducted about NIC Applications, eGramsoft, RGSA Payment System, CSC and All CSC Services including G2C services.
35	20 th Sept 2019	PM,DM and BM Review Meeting of Amravati, Gondia, Chandrapur, Bhandara, Gadchiroli at Zilha Parishad Bhandara.	Review Conducted about NIC Applications, eGramsoft, RGSA Payment System, CSC and All CSC Services including G2C services.

8.1. DETAILS OF TRAINING / WORKSHOP ORGANIZED BY CSC SPV

Sr. No.	Date	Subject	Attending
36	28 th Nov to 30 th Nov 2019	ASSK Project Implementation Review Meeting	ASSK Project Implementation Review Meeting Conducted in presence of Honble Principal Secretary and RDD Officials.
37	17 th and 18 th Jan 2020	PM, DM, and BM Review Meeting at Pune	Review Conducted about all NIC application, eGramsoft, Payment collection, Service Delivery, Smart Ticket Status and 7th Economic Survey.
38	19 th May 2020	PM, DM, and MT Review Meeting on Zoom VC	Review Conducted about all NIC application, e-Gramsoft, Outstanding Payment collection, CSC Service Delivery, CSC Activity Services
39	24 th June 2020	PM's, HW, DM and MT Review Meeting on Zoom VC	Review Conducted about e-Gramsoft Offline Application, eGramsoft Data entry Reflection, New Patch File
40	25 th Sept 2020	PM's, HW, DM and MT Review Meeting on Zoom VC	Review Conducted about Outstanding Payment, CSC Id and MOL Services, e-Gramsoft Offline Application, eGramsoft Data entry Reflection, Swamitava Namuna 8 Drone survey, eGramswaraj Application
41	29 th DEC 2020	PM's, DHE, AHE and MT Review Meeting on Zoom VC	Review Conducted on eGramsoft Application and Uploading XML File, Printer Consumables, hardware and ERP Tickets
42	23rd Feb 2021 to 26th Feb 2021	Training and Certification PM's, DM's, ADM and MT at Pratham Arora Center for Education, Aurangabad	TISPRI Certification (Orientation & Assessment) Program of State Level Master Resource Person.
43	22 March 2021 to 25 March 2021	Training and Certification DM's, ADM and MT at Krushi Vidnyan Kendra, Baramati	TISPRI Certification (Orientation & Assessment) Program of State Level Master Resource Person.
44	27th April 2021	ASSK Review Meeting of PM, DM, DHE and MT on ZOOM VC	Review Conducted on PESA data information, GST-TAN, CSC Services
45	19th May 2021	Training of ALL DM's, ADM PM's and MT on ZOOM VC	Training on Digipay, Insurance and Covid-19 app by CSC team
46	27th May 2021	Review of DyCEO ALL DM's, ADM PM's and MT on ZOOM VC	Review and Training on PFMS integration, eGramswaraj, CSC Services, Payment collection, GST and TDS

8.2. NUMBER OF TRAININGS CONDUCTED AT DISTRICT AND BLOCK LEVEL - MONTH WISE STATUS

Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
2018	1.	Jan	60	60	22	174	316
	2.	Feb	45	60	12	140	257
	3.	Mar	67	77	35	218	397
	4.	Apr	64	51	24	134	273
	5.	May	77	68	36	224	405
	6.	Jun	80	60	42	178	360
	7.	Jul	98	71	49	204	422
	8.	Aug	81	60	34	186	361
	9.	Sep	79	45	34	148	306
	10.	Oct	75	47	18	164	304
	11.	Nov	58	60	15	146	279
	12.	Dec	59	62	19	163	303
2019	13.	Jan	89	80	13	194	376
	14.	Feb	116	100	21	335	572
	15.	Mar	121	87	20	421	649
	16.	Apr	106	94	16	326	542
	17.	May	89	87	19	311	506
	18.	Jun	92	85	13	253	443
	19.	Jul	75	70	11	259	415
	20.	Aug	67	55	13	234	369
	21.	Sep	66	69	16	356	507
	22.	Oct	85	80	17	318	500
	23.	Nov	90	281	12	360	743
	24.	Dec	102	85	27	410	624

8.2. NUMBER OF TRAININGS CONDUCTED AT DISTRICT AND BLOCK LEVEL - MONTH WISE STATUS

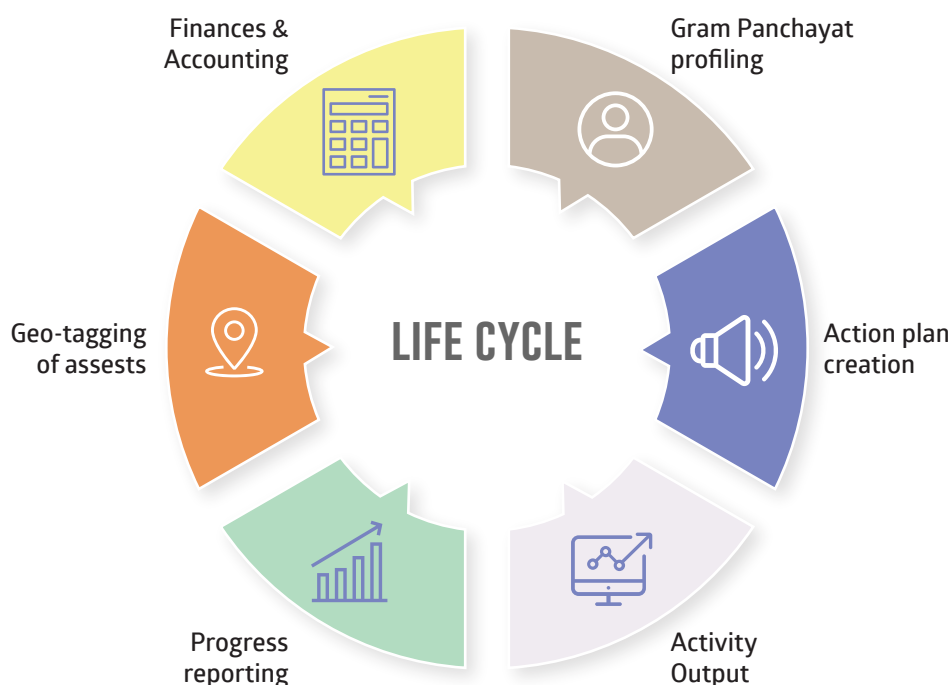
Year	Sr.No	Month	DM Trainings Conducted	BM Trainings Conducted	Review Meetings	Block Level Trainings	Total Trainings
2020	25	Jan	91	82	23	413	609
	26	Feb	57	40	12	390	499
	27	Mar	42	10	6	194	252
	28	Apr	2	1	0	0	3
	29	May	5	11	2	85	103
	30	June	14	17	5	156	192
	31	July	48	41	16	258	363
	32	Aug	26	29	4	194	253
	33	Sept	53	50	7	291	401
	34	Oct	24	28	8	241	301
	35	Nov	41	34	3	191	269
	36	Dec	60	40	12	418	530
2021	37	Jan	49	53	12	412	526
	38	Feb	20	26	5	189	240
	39	Mar	91	88	14	547	740
	40	Apr	43	33	3	335	414
	41	May	48	39	9	353	449
TOTAL			2655	2516	679	10523	16373

9. PANCHAYAT ENTERPRISE SUITE (PES):

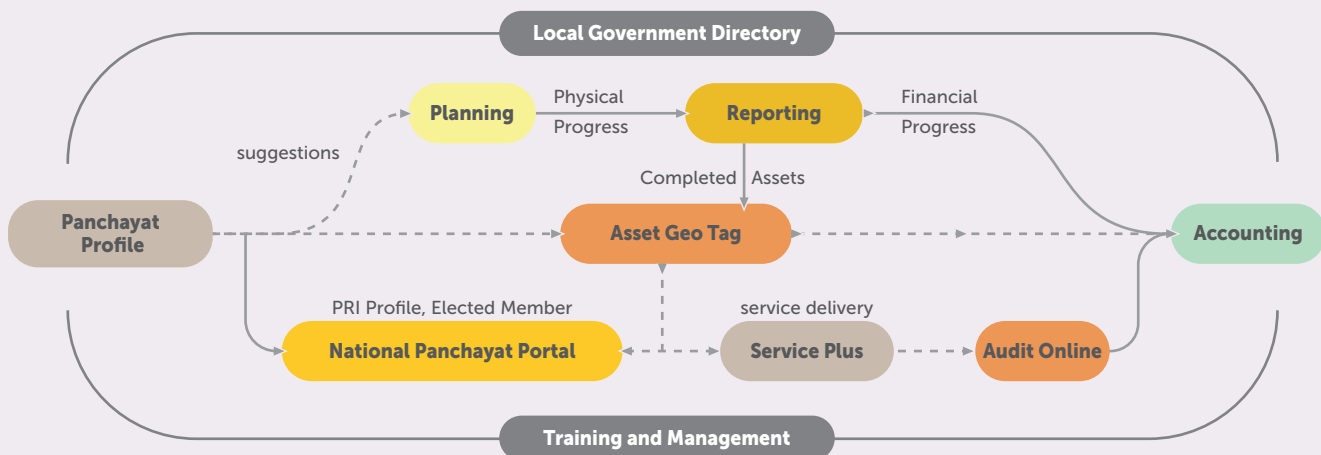
The Ministry of Panchayati Raj (MoPR) has undertaken e-Panchayat Mission Mode Project (e-Panchayat MMP) with a view to introduce and strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country and build associated capacities of the PRIs for effective adoption of the e-Governance initiative. Under this project, Panchayat Enterprise Suite (PES) has been conceptualized which comprises 11 Core Common applications. At present, Panchayat Enterprise Suite has been deployed/operational with 10 Core Common Applications and GIS layer module is under conceptualization. The operational modules includes LGD (Local Government Directory), Area Profiler (Socio-economic & general details), Plan Plus (to strengthen Decentralized & Participatory Planning), PriaSoft (Panchayati Raj Institutions Accounting Software for Gram Panchayat Accounting), Action Soft (Works/scheme implementation Monitoring System), NAD (National Asset Directory), Service Plus (To facilitate Service Delivery), Social Audit, Training and National Panchayat Portal (Dynamic Website of Panchayats).

9.1 EGRAMSWARAJ - SIMPLIFIED WORK BASED ACCOUNTING APPLICATION FOR PANCHAYATI RAJ

To strengthen e-Governance in Panchayati Raj Institutions (PRIs) across the country, Ministry of Panchayati Raj (MoPR) has launched eGramSwaraj, a user friendly web-based portal. eGramSwaraj aims to bring in better transparency in the decentralised planning, progress reporting and work-based accounting.



First enterprise suite for Government entity that attempts to address the core common Governance function of Panchayat under e-panchayat Mission Mode Project of MoPR



9.1 PANCHAYAT ENTERPRISE SUITE: STATUS REPORT AS ON 31 MAY 2021

District	Total GPs	Total no. of KC	Area Profiler 1 Jan 2020 to till	Plan Plus - Activity Count (FY 2020-21)	Action Soft (Number of works Taken) (FY 19-20)	Prissoft Voucher Entry Report (FY 2020-21 (1 April 2020 to Till Date)	Geo-Tagging (m- Action Soft) (1 Jan 2020 to Till Date	"Panchayat Portal (FY 2020-21) (1 Jan 2020 to Till Date)"	Total DATA ENTRY IN PES APPLICATION	Average Data Entry in 6 Pes Application Per / GP	Rank
Bhandara	541	525	541	541	6	38854	538	0	40480	75	1
Chandrapur	828	675	827	827	2	57543	537	0	59736	72	2
Yavatmal	1201	769	1201	1201	0	42785	1013	0	46200	38	3
Nashik	1385	1129	1384	1384	48	47007	1096	0	50919	37	4
Nagpur	768	639	768	768	5	24943	732	0	27216	35	5
Palghar	473	435	473	473	0	10628	176	0	11750	25	6
Kolhapur	1025	679	1025	1025	7	17296	454	0	19807	19	7
Akola	535	272	535	535	3	6333	429	0	7835	15	8
Solapur	1028	770	1027	1027	6	12771	104	0	14935	15	9
Wardha	520	347	520	520	15	5853	516	0	7424	14	10
Washim	491	346	491	491	2	4925	405	0	6314	13	11
Gadchiroli	458	433	457	457	33	3196	394	0	4537	10	12
Gondia	545	492	546	545	4	3984	267	0	5346	10	13
Buldhana	869	690	869	869	0	4947	586	0	7271	8	14
Satara	1497	786	1493	1488	1	8320	1145	0	12447	8	15
Jalna	779	614	779	776	0	3583	750	0	5888	8	16
Pune	1400	855	1399	1399	8	6324	480	0	9610	7	17
Thane	430	287	430	430	1	1741	146	0	2748	6	18
Raigad	810	504	810	810	0	2541	665	0	4826	6	19
Ratnagiri	846	482	846	846	1	2014	247	0	3954	5	20
Amravati	840	600	841	840	15	1615	606	0	3917	5	21
Ahmednagar	1316	869	1317	1316	44	3137	211	0	6025	5	22
Sindhudurg	431	331	431	431	3	851	171	0	1887	4	23
Sangli	699	556	699	699	0	1213	164	0	2775	4	24
Aurangabad	863	685	866	866	0	1347	162	0	3241	4	25
Nandurbar	595	445	595	595	237	303	182	0	1912	3	26
Latur	785	551	785	785	1	316	552	0	2439	3	27
Jalgaon	1153	855	1153	1151	0	890	329	0	3523	3	28
Dhule	541	476	541	541	2	277	202	1	1564	3	29
Osmanabad	622	464	622	622	1	279	236	0	1760	3	30
Nanded	1309	786	1309	1309	4	120	635	0	3377	3	31
Beed	1031	730	1031	1029	1	28	451	0	2540	2	32
Hingoli	563	374	563	563	0	0	229	0	1355	2	33
Parbhani	704	394	704	704	2	98	48	0	1556	2	34
	27881	19845	27878	27863	452	316062	14858	1	387114		

10. E-GRAM SOFT - INFORMATION ABOUT APPLICATION SOFTWARE AND SERVICES PROVIDED

E-Gram Soft is the application software for automating all the routine work and administrative processes of Gram Panchayat Institutions in Maharashtra. The rules built into E-Gramsoft are as per the Maharashtra Gram Panchayat Lekhasahita, 2011. This software is developed considering the importance and needs of Gram Panchayat work. E-Gramsoft covers all the sample structure as per the above Act for financial transactions and also all types of record maintenance. E-Gramsoft also facilitates the creation and maintenance of registers, issuance of certificates (services) and consolidates many other required information like Basic Amenities etc.

10.1. MODULES IN E-GRAM SOFT

- Citizen services
- Panchayat Accounting
- Property Information
- Dead stock/ inventory
- Panchayat Registers
- Employee Information
- Meeting Management
- Support and Help

List of Citizen Services (Gram Panchayat Services (G2C))

- Property Certificate N8 Application
- Electric NOC Application
- Toilets application
- Birth Certificate Application
- Marriage Certificate Application
- Business NOC Application
- NOC Birth death no Information Application
- Character Application
- Unemployment Application
- Proof of Age Scheme Application
- Family Application
- Widow Application
- Water utilization Application
- Residence Application
- No Dues Application
- Construction Permission Application
- Death Certificate Application
- BPL Application
- Leaving Application
- No Benefit Application
- Water Connection Application
- Property Diversion Certificate Application
- Children Application
- Non-government Application
- Caste Application
- Beer shop NOC Application

10.2. LIST OF OTHER REGISTERS

- Birth register
- Marriage register
- B.P.L register
- Petty cashbook demand
- Monthly meeting register.
- Special water connection registers.
- Death register
- Families under M.G. NREGA
- Inward Outward register
- Notice register.
- Gram Sabha registers.
- Lease/Rental property register.

10.3 FEATURES OF SOFTWARE:

- Functions as per the Maharashtra Gram Panchayat Lekhasahita 2011.
- This software operate in the off-line mode and data of all the Gram Panchayats is consolidated in the Master Database through data upload centres.
- There are three types of users – Sachiv (Secretary), CSC Operator (KC) and elected members. Admin user is Sachiv and data which was entered by CSC operator is validated only by the Gramsevak (Panchayat Secretary).
- For citizen services only valid data is used

10.4 MONTHLY PROGRESS REPORTS:

E-GramSoft also provides 1 to 22 MPRs – Monthly Progress Reports, which can be used for monthly review meetings. These reports are accessed by Block Development Officer (BDO), Asst. BDO at Block Level. Simultaneously, Officials at the District and State Level can also access these reports. These reports reduce the time required of all the stakeholders of Rural Development Department for compilation.

Sr. No.	List 1 to 22 Monthly Progress Reports (MPRs)
1	Village Panchayat Tax Recovery Report
2	Village Panchayat Water Tax Collection/Recovery Report
3	District - Village Development Fund - Demand and Recovery Report
4	District - Village Development Fund - Loan Demand and Recovery Report
5	District - Village Development Fund - Debt Allocation Report
6	Village Development Fund - Expenditure of 15 % Amount for Backward Classes
7	Village Panchayat Audit Objection and its Reply Report
8	Village Panchayat Suspected Cases And Suspected Amount Recovery Report
9	Village Panchayat Audit Report
10	TCL Test Report
11	Polluted Water Test/Samples Report
12	Water Purification by TCL Powder - Utilization Report
13	Windmill Tax Levy and Recovery Report
14	Mobile Tower Tax Levy and Recovery Report
15	Village Panchayat Other Funds Recovery Report (Rent, Business Rent etc)
16	Village Panchayat Fund - Expenditure of 15 % Amount for Backward Classes
17	Village Panchayat Fund - Expenditure of 15 % Amount for Womens and Child Development
18	Village Panchayat Fund - Expenditure of 03 % Amount for Handicapped Person
19	Village Panchayat - Gramsabha Report
20	Village Panchayat Monthly Meeting Report
21	Village Panchayat Employee - Report
22	Village Panchayat ER - Vacant Sheet Details

10.5. LIST OF 1 TO 33 FORMATS (AS PER LEKHASANHITA 2011):

Format No.	Name of the Format	Format No.	Name of the Format
Format 1	Budget – Book	Format 18	Petty cash book
Format 2	Supplementary budget Cash book	Format 19	Persons who work on the muster
Format 3	Annual Deposit Register of grants	Format 20 A	a. Estimate of the work register
Format 4	Panchayat allowance and liability	Format 20 K	k. Measurements Book
Format 5 a	Cashbook	Format 20 KH	Work payment
Format 5 K	Daily Cashbook	Format 20 KH1	Work payment
Format 6	Classification Register	Format 21	Salary Payment
Format 7	General Receipt	Format 22	Fixed Asset
Format 8	Assessment Register	Format 23	Road Register
Format 9 a	Yearly Demand	Format 24	Land register
Format 9 K	Demand bill	Format 25	Investment Register
Format 10	Taxes and fees	Format 26	Receipt and Exp. Register
Format 11	Retail demand register	Format 27	Audit Objection Monthly Statement
Format 12	Expenses Voucher	Format 28	Backward class 15% and 10% of women of child welfare
Format 13	Employee List	Format 29	Loan Register
Format 14	Stamp Register	Format 30	Audit Objections – Register
Format 15	Stock Register	Format 31	Travel Allowance Payments
Format 16	Dead stock Register	Format 32	Cash Refund Voucher
Format 17	Loan and deposit register	Format 33	Tree /Plantation Register

10.6. E- GRAMSOFT INSTALLATION & DATA DIGITIZATION STATUS - DISTRICT-WISE

We have started installation of e-Gramsoft in the Month of May 2017. In first Phase we have completed Primary Grampanchayat's installation and then after we moved to Clusters and its Covered Grampanchayat's eGram Soft Data Entry Till 31 May 2021 :

District Name	Total GPs	eGram Soft Installed GP	Namuna 8 Count	Namuna 9 Count	Total Other Data Entry Namuna Count	eGramsoft Data Entry Total	Average Data Entry/GP	Rank
Sangli	699	687	672139	1772610	298397	2743146	3924	1
Kolhapur	1025	1026	695827	1438430	1093636	3227893	3143	2
Pune	1400	1386	988010	1604220	1739741	4331971	3094	3
Sindhudurg	431	420	307252	379675	599068	1285995	2984	4
Nagpur	768	767	444546	624283	1130376	2199205	2860	5
Bhandara	541	541	298281	345692	754244	1398217	2585	6
Thane	430	430	320191	446744	295390	1062325	2471	7
Chandrapur	828	820	377512	543159	1079927	2000598	2416	8
Satara	1497	1490	760557	1436287	462152	2658996	1777	9
Gadchiroli	458	456	178680	214913	331738	725331	1591	10
Raigad	810	799	590379	460970	102127	1153476	1426	11
Palghar	473	472	478141	174344	19116	671601	1420	12
Yavatmal	1201	1189	487024	483508	665430	1635962	1362	13
Ahmednagar	1316	1310	718321	680882	232855	1632058	1244	14
Amravati	840	838	464913	293760	127859	886532	1055	15
Buldhana	869	868	481631	384288	51673	917592	1055	16
Ratnagiri	846	830	499052	244099	147268	890419	1051	17
Nashik	1385	1375	743455	474091	124815	1342361	969	18
Aurangabad	863	861	331426	329816	130848	792090	919	19
Solapur	1028	1028	456146	354119	70154	880419	856	20
Jalna	779	777	266738	208171	122078	596987	766	21
Wardha	520	513	193951	167865	26578	388394	747	22
Beed	1031	1021	380371	309689	43636	733696	712	23
Latur	785	776	274755	246979	34156	555890	709	24
Osmanabad	622	618	188104	197518	26108	411730	661	25
Nandurbar	595	587	233534	112808	29164	375506	630	26
Gondia	545	544	191905	91320	47576	330801	606	27
Washim	491	491	250502	40042	3823	294367	600	28
Akola	535	528	192094	110307	12534	314935	589	29
Hingoli	563	553	130280	102541	10753	243574	433	30
Jalgaon	1153	1145	342226	99266	49013	490505	425	31
Nanded	1309	1297	309339	182828	50848	543015	415	32
Dhule	541	546	112507	28109	7154	147770	270	33
Parbhani	704	628	88068	41960	2394	132422	188	34
TOTAL	27881	27617	13447857	14625293	9922629	37995779		

10.7 PAPERLESS GRAM PANCHAYAT PLAN:

As per Mumbai Gram Panchayat Act 1958 and Lekhasanhita 2011 – all the Gram Panchayats of Maharashtra were maintaining their records in physical form. Hon'ble Principal Secretary – Shri Aseem Gupta Sir (IAS) took the initiative of transforming the maintenance of Gram Panchayat records into digitized format. Accordingly, directions were issued to all the functionaries of Gram Panchayats to make the GPs paperless, that is to transform the present Gram Panchayats into Paperless Gram Panchayats. Thus, as per the guidelines issued by Rural Development Department, Government of Maharashtra, the process of transforming all the physical records of Gram Panchayats into digitized format by using e-Gramsoft application software was started. Maharashtra is the pioneering state which is progressing rapidly towards the creation of Paperless Grampanchayats.

Data Digitization of physical records of 1 to 33 registers / formats is in Progress. All other records of Gram Panchayats are being transformed into digitized format in offline e-Gramsoft application. Entire data saved in off-line application is being synchronized on ERP application by using Upload Station tool.

Once the digitization of physical records is completed, then Gram Panchayats are declared as Paperless Gram Panchayats. Subsequent to the transformation of these Gram Panchayats into Paperless Gram Panchayats, the old physical records are sealed in due course. This Paperless GP drive will help all GPs to save expenditure on stationary as well as space and time required for the storage of physical records. Data digitization and consolidation will also benefit all the stakeholders of PRI, who will be able to monitor transactions of the Gram Panchayats on a day-to-day basis.

10.8 PAPERLESS GRAMPANCHAYATS STATUS AS UPTO 31 MAY 2021

Sr. No.	District Name	Paperless GP Count	Sr. No.	District Name	Paperless GP Count
1	Ahmednagar	208	18	Nanded	210
2	Akola	155	19	Nandurbar	98
3	Amravati	545	20	Nashik	322
4	Aurangabad	371	21	Osmanabad	116
5	Beed	165	22	Palghar	2
6	Bhandara	120	23	Parbhani	1
7	Buldhana	50	24	Pune	543
8	Chandrapur	370	25	Raigad	45
9	Dhule	35	26	Ratnagiri	40
10	Gadchiroli	292	27	Sangli	70
11	Gondia	215	28	Satara	410
12	Hingoli	30	29	Sindhudurg	36
13	Jalgaon	80	30	Solapur	432
14	Jalna	200	31	Thane	34
15	Kolhapur	6	32	Wardha	207
16	Latur	203	33	Washim	120
17	Nagpur	220	34	Yavatmal	289
Total					6240

11. ABOUT ERP - HCM SOLUTION AND MOBILE APP

ERP: Enterprise Resource Planning system is a fully integrated business management system covering functional areas of an enterprise like Logistics, Production, Finance, Accounting and Human Resources. It organizes and integrates operation processes and information flows to make optimum use of resources such as men, material, money and machine. For the ASSK project, CSC SPV has implemented the Human Capital Management module (HCM) which considers CSC SPV's human resources as Human Capital. CSC SPV's HCM for the ASSK project - <https://mh.gov2egov.com> is a single window solution which includes Talent Acquisition (Recruitment), Talent Management etc. It helps

- To manage, maintain, monitor and guide this enormous team of over 20,000+ human resources, CSC has developed and implemented the specialized HCM tool which maintains all details of the project's activities.
- To handle all types of activities like registration of candidates, selection of candidates, payments to candidates, data entry in different applications, targets/work orders, online monitoring and all types of MIS /Dashboards.
- With the perspective of Digital India, E-Gov connect Mobile App is provided to all the users of this ERP.
- Through his / her Android phone, the User can login and check his performance, payment status, profile update, send SMSes to his / her team, raise queries online etc.
- The ERP-HCM Application and "e-Gov-Connect" Mobile app are available to Govt. Officials at State Level, District Level, Block Level and Gram Panchayat level for day to day information accessibility.

11.1. ERP WALK THROUGH: <https://mh.gov2egov.com>

One can access the ERP by using the Registered User Id and Password, where he/she will be able to access following modules:

Modules of ERP:

- | | |
|--|---|
| 1. HRMS Module | 2. ASSK Invoice Module |
| 3. Dashboards Module | 4. Reports Module (MPRs) |
| 5. E Learning – Training Material Module | 6. Smart Tickets Module |
| 7. E Gram Soft – MIS Module | 8. Elected Member Details Module |
| 9. GP Employee – Salary Process | 10. Encroachment Regularization process |
| 11. Graphical Dashboard | |

11 .2. MONITORING OF ASSK OPERATIONS USING ERP:

1. Login with Registered User ID – Password - Click on Dashboard Menu and access Dashboards available in your login

Salary Transaction Dashboard

Year: 2021

Sr. No.	District	Registered Employee			
		Kushal	Akushal	ArdhKushal	Total
	Total	4705	18456	25347	48508
1	Ahmadnagar	384	1083	1308	2775
2	Akola	60	242	459	761
3	Amravati	111	480	726	1317
4	Aurangabad	152	706	786	1644
5	Beed	100	695	977	1772
6	Bhandara	52	244	484	780
7	Buldhana	126	592	788	1506
8	Chandrapur	66	368	785	1219
9	Dhule	141	469	530	1140
10	Gadchiroli	48	266	432	746
11	Gondia	32	213	494	739

eGram Dashboard > Monitoring

- Meeting Dashboard
- Datewise Meeting schedule
- Gp Visit Dashboard
- Schedule Meeting Report
- Schedule GP Visit Report
- Prisoft Book Summary Dashboard
- ASSK Onboarding & Vacant Center Status
- NPP Tax Updation Dashboard
- Traning Material/Video View Status
- Overall Performance Dashboard
- Ticket Summary Dashboard
- Consolidated Ranking Dashboard
- Reward and Recognition Dashboard
- GP Income Confirmation Dashboard
- Paperless GP Dashboard
- Encroachment Dashboard
- GP Employee Dashboard
- PadAdhikari Dashboard
- Performance Dashboard

<https://mh.gov2egov.com/Dashboard/GPEmpSalTransactionDash.aspx> ©2015 eGovernance ERP-Connect, All Rights Reserved

HRMS Dashboard:

HRMS Dashboards

Vacancy Requisition 21142 ASSK-KC-20628 DM-55 BM-608 More Info	Requisition Approved 21064 ASSK-KC-20628 DM-49 BM-521 More Info	Aspirant Registered 94721 More Info	Application Received 52861 DM-1090 BM-5078 ASSK-KC-54163 More Info
Scheduled Interview 20150 DM-168 BM-1264 ASSK-KC-18782 More Info	Evaluation Candidate 19206 DM-58 BM-439 ASSK-KC-18775 More Info	OnBoarded 20195 DM-34 BM-351 ASSK-KC-10862 More Info	

12. GP EMPLOYEE PAYMENT SYSTEM

Payments to the contractual employees of Gram Panchayats used to be delayed by several months. RDD has taken the initiative of depositing the State Government's share of the Gram Panchayats' Employees payments to their bank accounts in a timely manner every month. CSC SPV has deployed GP Employees Payment Module for processing GP EMP Payment Bills. Govt. of Maharashtra has released payments from April 2018 to April 2021. May 2021 payment process is ongoing

District wise Employee Details:

Sr. No.	District	Total Kushal Employee	Total Akushal Employee	Total Ardhkushal Employee	Total No. of Employee
1	Ahmednagar	385	1307	1084	1084
2	Akola	60	457	241	241
3	Amravati	111	727	479	479
4	Aurangabad	152	786	708	708
5	Beed	100	977	696	696
6	Bhandara	52	485	245	245
7	Buldhana	126	786	592	592
8	Chandrapur	66	785	369	369
9	Dhule	140	529	468	468
10	Gadchiroli	48	432	266	266
11	Gondia	31	495	213	213
12	Hingoli	40	505	347	347
13	Jalgaon	232	1060	871	871
14	Jalna	87	636	700	700
15	Kolhapur	276	1031	788	788
16	Latur	120	628	700	700
17	Nagpur	112	605	584	584
18	Nanded	137	1212	878	878
19	Nandurbar	92	579	389	389
20	Nashik	324	1361	1011	1011
21	Osmanabad	105	559	399	399
22	Palghar	170	473	226	226
23	Parbhani	67	564	499	499
24	Pune	353	1293	824	824
25	Raigad	186	776	406	406
26	Ratnagiri	83	817	460	460
27	Sangli	226	661	491	491
28	Satara	195	1107	1065	1065
29	Sindhudurg	49	419	284	284
30	Solapur	303	988	731	731
31	Thane	101	420	232	232
32	Wardha	44	492	315	315
33	Washim	45	441	241	241
34	Yavatmal	84	952	658	658
Grand Total		4702	25345	18460	18460

13. DISTRICT WISE ENCROACHMENT REPORT 31 MAY 2021

Sr. No.	District	Total Block	Total GP	Encroachment Data Entry Counts	Encroachment Approved Data Entry	Encroachment Unapproved Data Entry	Encroachment Data Entry Awaited
1	Ahmednagar	14	1316	19547	12532	342	6673
2	Akola	7	535	5820	5498	34	288
3	Amravati	14	840	8106	7768	97	241
4	Aurangabad	9	863	25685	23160	585	1940
5	Beed	11	1031	24933	21371	202	3360
6	Bhandara	7	541	21044	20737	170	137
7	Buldhana	13	869	39957	36902	511	2544
8	Chandrapur	15	828	13869	12540	167	1162
9	Dhule	4	541	19325	18501	288	536
10	Gadchiroli	12	458	1731	1642	9	80
11	Gondia	8	545	3475	3444	17	14
12	Hingoli	5	563	13494	12876	85	533
13	Jalgaon	15	1153	56130	47203	485	8442
14	Jalna	8	779	19078	18246	193	639
15	Kolhapur	12	1025	33083	30446	353	2284
16	Latur	10	785	23599	22388	521	690
17	Nagpur	13	768	45583	44361	712	510
18	Nanded	16	1309	9214	7660	313	1241
19	Nandurbar	6	595	6083	5694	34	355
20	Nashik	15	1385	27266	25449	801	1016
21	Osmanabad	8	622	16135	15601	52	482
22	Palghar	8	473	5346	5317	12	17
23	Parbhani	9	704	6096	5962	76	58
24	Pune	13	1400	42671	39346	588	2737
25	Raigad	15	810	11202	8461	133	2608
26	Ratnagiri	9	846	887	794	7	86
27	Sangli	10	699	14019	12025	115	1879
28	Satara	11	1497	15282	14401	420	461
29	Sindhudurg	8	431	1114	1055	2	57
30	Solapur	11	1028	51922	48964	403	2555
31	Thane	5	430	7344	7146	77	121
32	Wardha	8	520	116544	92296	1246	23002
33	Washim	6	491	23957	23174	391	392
34	Yavatmal	16	1201	16792	15822	100	870
	TOTAL	351	27881	746333	668782	9541	68010

14. DISTRICT WISE GP SARPANCH AND UPSARPANCH MANDHAN FOR MARCH 2021

Sr. No.	District	Total Block	Total GP	Total no. of Sarpanch	Total no. of Sarpanch Salary	Total no. of Upsarpanch	Total no. of Upsarpanch Salary
1	Ahmednagar	14	1316	661	1754507	587	562361
2	Akola	7	535	294	705506	267	220618
3	Amravati	14	840	335	826956	296	254611
4	Aurangabad	9	863	327	851830	283	264375
5	Beed	11	1031	592	1493250	522	459375
6	Bhandara	7	541	413	1022153	389	334875
7	Buldhana	13	869	526	1326963	460	410428
8	Chandrapur	15	828	337	802786	291	242248
9	Dhule	4	541	298	801384	268	260403
10	Gadchiroli	12	458	150	379499	130	115149
11	Gondia	8	545	336	858750	312	281491
12	Hingoli	5	563	42	104250	37	31500
13	Jalgaon	15	1153	315	821123	264	242888
14	Jalna	8	779	302	744531	258	220461
15	Kolhapur	12	1025	620	1613829	543	490938
16	Latur	10	785	329	865500	306	287625
17	Nagpur	13	768	686	1698844	667	576869
18	Nanded	16	1309	335	823713	280	242175
19	Nandurbar	6	595	337	880500	331	305346
20	Nashik	15	1385	917	2408101	831	776247
21	Osmanabad	8	622	0	0	0	0
22	Palghar	8	473	399	1102137	384	384568
23	Parbhani	9	704	88	227322	70	65370
24	Pune	13	1400	883	2228701	795	694643
25	Raigad	15	810	632	1604538	558	493726
26	Ratnagiri	9	846	451	1094273	422	352448
27	Sangli	10	699	0	0	0	0
28	Satara	11	1497	581	1439828	567	482111
29	Sindhudurg	8	431	322	794250	299	252786
30	Solapur	11	1028	341	909578	270	258651
31	Thane	5	430	313	804602	308	274662
32	Wardha	8	520	468	1123741	450	373875
33	Washim	6	491	295	717507	257	217717
34	Yavatmal	16	1201	248	593054	230	190509
Grand Total		351	27881	13173	33423506	11932	10621049

15. SERVICES DELIVERED STATUS: (AS ON 31 MAY 2021)

District	Block Count	Total GPs	Total No. of KC	Services Plus (1 to 19 Services)	e Gram Soft (1 to 19 Services)	SERVICES CSC B2C	MOL RTS (Services)	Services MOL 420+	Total Services Delivered	GP Average Services Delivered	Rank
Jalna	8	779	614	207607	92861	251859	504	329281	882112	1132	1
Beed	11	1031	730	371731	79063	375935	654	202450	1029833	999	2
Bhandara	7	541	525	85747	50193	216291	170	126362	478763	885	3
Aurangabad	9	863	685	143168	106090	231237	577	144169	625241	724	4
Wardha	8	520	347	193011	27155	69415	254	55970	345805	665	5
Amravati	14	840	600	236891	47836	182088	280	82073	549168	654	6
Chandrapur	15	828	675	83757	69710	174759	339	159003	487568	589	7
Washim	6	491	346	85015	6121	104358	256	89143	284893	580	8
Nashik	15	1385	1129	340769	88346	205993	937	90545	726590	525	9
Latur	10	785	551	129365	39674	164976	733	72088	406836	518	10
Osmanabad	8	622	464	37205	25133	190910	519	61534	315301	507	11
Parbhani	9	704	394	32812	15579	203547	237	99714	351889	500	12
Buldhana	13	869	690	45665	39788	207237	367	103134	396191	456	13
Gadchiroli	12	458	433	65605	27432	64413	86	42613	200149	437	14
Yavatmal	16	1201	769	239868	36083	176847	534	66196	519528	433	15
Nagpur	13	768	639	140380	64322	83807	728	40576	329813	429	16
Hingoli	5	563	374	49056	10498	107372	222	73412	240560	427	17
Gondia	8	545	492	8833	30257	131959	154	52241	223444	410	18
Nanded	16	1309	786	66111	19105	275113	474	81496	442299	338	19
Dhule	4	541	476	4793	63337	70773	306	39334	178543	330	20
Ahmednagar	14	1316	869	36317	101818	190131	889	79894	409049	311	21
Kolhapur	12	1025	679	31817	94586	114892	803	58632	300730	293	22
Akola	7	535	272	19077	7302	80995	215	45513	153102	286	23
Jalgaon	15	1153	855	44044	35394	141458	694	92456	314046	272	24
Sangli	10	699	556	10446	81367	78648	943	17643	189047	270	25
Solapur	11	1028	770	48672	28731	170223	1326	26066	275018	268	26
Sindhudurg	8	431	331	19202	31068	38519	173	11910	100872	234	27
Pune	13	1400	855	16089	164288	87061	2973	56369	326780	233	28
Palghar	8	473	435	26159	23168	44586	222	12111	106246	225	29
Satara	11	1497	786	29123	125225	87790	1477	92571	336186	225	30
Nandurbar	6	595	445	14034	14452	52494	258	35286	116524	196	31
Thane	5	430	287	8654	3574	54871	360	15621	83080	193	32
Raigad	15	810	504	59123	16401	28076	834	3839	108273	134	33
Ratnagiri	9	846	482	6869	16218	26246	430	3332	53095	63	34
TOTAL	351	27881	19845	2937015	1682175	4684879	19928	2562577	11886574		

16. CONSOLIDATED RANKING REPORT AS ON 31 MAY 2021

Consolidated Ranking report can be accessed using Dashboard menu >> Consolidated Ranking report >> where one will be able to see the following report.

Consolidated State Ranking - Based on Data Entry Till - 31 May 2021

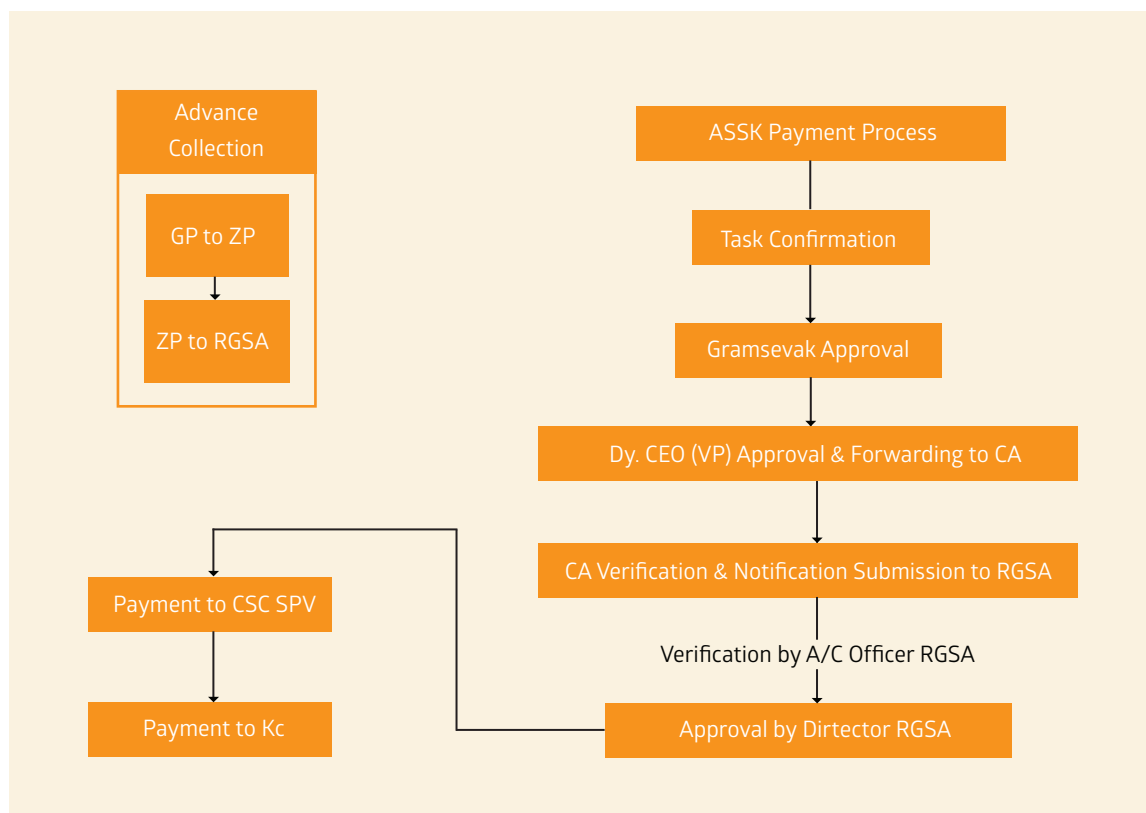
District	Total No. of GP	Total No. of ASSK (Allotted)	ASSK KC Total No. of	NIC Applications Total Data Entry	All Services Total Ser... Delivered	e Gram Soft Total Data Entry	Total of All Modules	Data entry / GP Average	Ranking Overall Performance
SANGLI	699	582	556	2775	189047	2743146	2934968	4199	1
BHANDARA	541	529	525	40480	478763	1398217	1917460	3544	2
KOLHAPUR	1025	735	679	19807	300730	3227893	3548430	3462	3
PUNE	1400	930	855	9610	326780	4331971	4668361	3335	4
NAGPUR	768	661	639	27216	329813	2199205	2556234	3328	5
SINDHUDURG	431	359	331	1887	100872	1285995	1388754	3222	6
CHANDRAPUR	828	693	675	59736	487568	2000598	2547902	3077	7
THANE	430	306	287	2748	83080	1062325	1148153	2670	8
GADCHIROLI	458	440	433	4537	200149	725331	930017	2031	9
SATARA	1497	813	786	12447	336186	2658996	3007629	2009	10
JALNA	779	645	614	5888	882112	596987	1484987	1906	11
YAVATMAL	1201	810	769	46200	519528	1635962	2201690	1833	12
AMRAVATI	1031	755	600	3917	549168	886532	1439617	1714	13
BEED	473	457	730	2540	1029833	733696	1766069	1713	14
PALGHAR	840	618	435	11750	106246	671601	789597	1669	15
AURANGABAD	863	695	685	3241	625241	792090	1420572	1646	16
RAIGAD	810	534	504	4826	108273	1153476	1266575	1564	17
AHMEDNAGAR	1316	906	869	6025	409049	1632058	2047132	1556	18
NASHIK	1385	1168	1129	50919	726590	1342361	2119870	1531	19
BULDHANA	869	694	690	7271	396191	917592	1321054	1520	20
WARDHA	520	354	347	7424	345805	388394	741623	1426	21
LATUR	785	563	551	2439	406836	555890	965165	1230	22
WASHIM	491	344	346	6314	284893	294367	585574	1193	23
OSMANABAD	622	506	464	1760	315301	411730	728791	1172	24
SOLAPUR	1028	791	770	14935	275018	880419	1170372	1138	25
RATNAGIRI	846	526	482	3954	53095	890419	947468	1120	26
GONDIA	545	504	492	5346	223444	330801	559591	1027	27
AKOLA	535	277	272	7835	153102	314935	475872	889	28
HINGOLI	563	397	374	1355	240560	243574	485489	862	29
NANDURBAR	595	470	445	1912	116524	375506	493942	830	30
NANDED	1309	793	786	3377	442299	543015	988691	755	31
JALGAON	1153	885	855	3523	314046	490505	808074	701	32
PARBHANI	704	423	394	1556	351889	132422	485867	690	33
DHULE	541	487	476	1564	178543	147770	327877	606	34
TOTAL	27881	20650	19845	387114	11886574	37995779	50269467		

17. PAYMENT PROCESS

In CSC2.0 ASSK project all the payments will be done by GPs and as per directives from RDD this has to be an automated process. CSC 2.0 team has developed an integrated module of invoicing a payments as below

- Invoicing module for the payments to CSC SPV is also part of this ERP system.
- Payment to CSC 2.0 e Panchayat project will do through own resources.
- Payment for first 4 months was received from Gram Panchayat manually deposited in RGPSA account.
- From 1st April 2017 payments forwarded directly by Gramsevak to CSC's account.
- Each Grampanchayat has Saperate logins in ERP Syatem OTP Based Approval is one of the secured features of the application.
- We are in progress of provisioning the Gramsevaks of their particular Gram panchayat an PFMS mode of payment through their Gram Panchayat local bank a/c's.
- Hearing Rights are been provided to the BDO for the deduction carried by the Gramsevak on Kendra Chalak's Payment.
- CEO, Dy. CEO (VP) & BDO will also have a dashboards showing the payment confirmation & pending status of their underlying Districts/Blocks in detailed manner.

From 1st April 2019 payment will be done directly by GP to ZP , ZP to RGSA and RGSA to CSC SPV.



18.1 SMART SUPPORT CENTRE

Smart Support Centre Activity is divided into 2 parts :

- ASSK Support Centre
- ASSK Technical Support Centre

Sr. No.	ASSK Support Centre	ASSK Technical Support Centre
Stake Holder	Govt. Officers	Govt. Officers
	KC, BM, DM	KC, BM, DM
	CSC 2.0 Project Team	CSC 2.0 Project Team
Operation Details	A dedicated Team of 10 people have been assigned a Toll Free number, and Golden number for Outbound calls.	Support will be given to close the Tickets and address the concerns raised online
	They receive calls / help caller to raise ticket and forward it to the concerned department for necessary action.	Dedicated person will be assigned to each department who will own the activity of his/her department for solving/closing tickets.
	Try to resolve the queries and provide assistance on the call	Daily data integration of NIC and CSC and display on E-gov Connect in real time
	Grievance Support will be given through this support centre.	Payment system monitoring
	Promotion of CSC activities, CSC Business Promotions	This team will be connected through to receive calls from ASSK Support centre only
	General calling like Document upload/ Checklist completion	Bulk SMS facility available to communicate with KC
	Outbound and Inbound calling possible through this centre	

18.2 ACTIVITY GOALS FOR Q1 2021 - 22

- 1) Egramswaraj-PFMS Integration - Closing , 15th FC Account Mapping & Activation.
- 2) Egramswaraj - Vendor Registration And Approval Process , Creation Of Payment Voucher Transaction.
- 3) Service Plus-Reset Password of Kiosk user/to Delivering 1 to 19 Certificates.
- 4) Update Current Activities Information on NPP Website.
- 5) KC's On-Boarding & KC's Profile Update - Bank Details, Pan Details & JIL and CSC ID Creation.
- 6) Complete The Pending CSC ID Creation, MOL ID Creation And Deactivation, PMGDISHA Registration. And Delivery of G2C, B2C Services.
- 7) LGD- Mapping Of Constituency, Update The Ward Creation & Adding Names In Marathi In Local Government Directory.
- 8) KC Task Confirmation And GS Invoice Completion
- 9) GP to ZP Payment Collection (RGSA).
- 10) Pending Outstanding Payment Collection (AMJ) (DJFM).
- 11) Gram Panchayat Employee Account Updation & Padhadhikari Tenure Correction, GP Administrator Info Updation.
- 12) Complete The eGramsoft Zero Data Entry And Uploading XML File As A GP Wise
- 13) 8,9 Data Entry / Uploading XML File ERP Via Gram Sevak Login (Svavitva SCHEME).
- 14) Paperless GP Target- ERP Target Data Entry Enter On KC Login & Approved By GS Login And Generate Certificates From BDO Login

19. CORONA WARRIORS STORIES

ग्रामपंचायत-अमानी, तालुका-मालेगाव, जिल्हा-वाशिम



मालेगाव तालुक्यातील, स्वच्छ, स्मार्ट, तंटामुक्त, अशीही अमरावती विभागातील वाशिम जिल्ह्यातील अमानी ही एक ग्राम पंचायत आहे. इथे सर्व जाती धर्माचे लोक राहतात. हे गाव वाशिम मालेगाव या रस्त्यात लगत आहे . अमानी पासून मालेगावचे अंतर हे फक्त ६ km आहे. या गावाची लोकसंख्या सण २०११ च्या जनगणनेनुसार २९९९ एवढी आहे. दि ११ ऑगस्ट २०१६ रोजीचा शाषण निर्णयानुसार राज्यात आपले सरकार सेवा केंद्र हा प्रकल्प राबविण्यात येत आहे त्या नुसार ग्रा.पं.अमानी व म्हसला येथे आपले सरकार केंद्र स्थापन करून केंद्र चालविण्याची जबाबदारी भागवत दशरथ खिल्लारी (केंद्रचालक)यांच्या वर सोपवलेली आहे. त्याचे ते काटेकोरपणे पालन करित आहेत..

गावातील लोकांना रेल्वे- बस आरक्षण, वीज बिल भरणे, जातीचा दाखला, उत्पन्नाचा दाखला, शेती विषयक इतर दाखले सर्व ऑनलाईन मिळत आहेत गावातील नागरिकांना तालुक्याच्या ठिकाणी न जाता आपले सरकार सेवा केंद्र मार्फत सर्व सेवा गावातच मिळत असल्यामुळे गावातील नागरिक अतिशय आनंदित राहतात. तसेच ग्रा.पं. मधील लेखा संहिता मधील १ ते ३३ नमुन्यातील बरेच नमुने ई –ग्राम मध्ये ऑनलाईन झालेले आहेत व

राहिलेले ऑनलाईन करणे सुरू आहे. तसेच ई-पंचायत कार्यक्रमांमार्फत ई-ग्रामस्वराज आज्ञावली ११ NIC APPLICATION मध्ये ऑनलाईन काम केले जातात. तसेच ग्राम मध्ये दिले जाणारे सर्व दाखले संगणकीकृत दिले जातात. त्यामुळे लोकांना वेळेतच सुविधा मिळतात. आरोग्य सेतू हे Covid-19 भारत सरकारने विकसित केलेल्या मोबाइल Application आहे . आरोग्य सेतू Application हे Covid-19 विरुद्धच्या एकत्रित लढाईत अत्यावश्यक आरोग्य सेवा भारतीय लोकांपर्यंत जोडण्यासाठी भारत सरकारने विकसित केले आहे. Covid-19 च्या संबंधित जोखमी सर्वोत्तम पद्धती आणि संबंधित सल्लाविषयी ऑपच्या वापरकर्त्यांना व्यवस्थित व अचूक माहिती पुरविणे हे Appचे उद्दीष्ट आहे.

केंद्र व राज्य सरकारच्या आदेशानुसार दिनांक २२ मार्च २०२० पासून ते ३ मे २०२० पर्यंत संपूर्ण भारत देशात lockdown घोषित केलेले होते. ग्रामीण भागातील नागरिक कुठेही जाणे येणे करू शकत नाही त्यामुळे गावपातळीवर कठीण परिस्थिती निर्माण झालेली आहे या परिस्थितीवर मात करण्यासाठी केंद्र सरकार व राज्य सरकार यांचे मार्गदर्शन नियमांच्या अधीन राहून वाशिम जिल्ह्यातील तालुका मालेगाव ग्रामपंचायत अमानी अंतर्गत येथील केंद्र चालक श्री भागवतदशरथ खिल्लारी यांनी आरोग्य सेतू बाबत गावात नागरिकांमध्ये जनजागृती व मार्गदर्शन करून त्यांच्या मोबाईलवर आरोग्य सेतू ऑप डाऊनलोड करून इन्स्टॉल करून दिले आहे.



19. CORONA WARRIORS STORIES



तसेच गावांमध्ये Covid- 19 विषाणू सोबत लढण्यासाठी काही अत्यावश्यक सूचना दिल्या तसेच सेनेटाईझर आणि मास्क याचे वाटप केले. गावांमध्ये जीवनावश्यक वस्तू/किराणा वाटपासाठी केंद्रचालक यांनी ग्रामपंचायत कर्मचारी आणि ग्रामसेवक यांना मदत केली.

मालेगाव पंचायत समितीचे गटविकास अधिकारी श्री.पद्मावारसाहेब,विस्तार अधिकारी श्री.लोखंडे साहेब,ग्रामपंचायत सचिव श्री एस घुगे साहेब,आपले सरकार सेवा केंद्राचे जिल्हा व्यवस्थापक श्री.एस देशमुख सर आणि आपले सरकार सेवा केंद्राचे तालुका व्यवस्थापक श्री.सचिन पत्की सर यांचे मार्गदर्शनात केंद्रचालक यांनी अथक परिश्रम घेऊन नागरिकांच्या घरी जाऊन ८० पेक्षा जास्त लोकांच्या मोबाईल वर आरोग्य सेतू ही App इंस्टाल करून देण्यात आले व घरबसल्या स्वतःची कोरोना चाचणी कशी करावी आणि App च्या माध्यमातून कोरोना संक्रमणापासून दूर राहण्याबाबत सुद्धा त्यांना मार्गदर्शन करण्यात आले आहे. व केंद्रचालकाने स्वाताची कोरोना चाचणी करून व लस ची दोन्ही डोस घेऊन लोकांना कोरोना चाचणी व लस घेण्यास प्रोत्साहित केले.

सीएससी अंतर्गत येणाऱ्या सुविधा जसे प्रधानमंत्री आयुष्यमान योजने अंतर्गत त्यांनी ऑनलाईन कार्ड गावातील लोकांना बनवून दिले आहे. PM किसान,महात्मा फुले कर्ज मुक्ती योजना, सोबतच PMG disha अशा अनेक शासनाच्या योजना आपले सरकार सेवा केंद्रा मार्फत गावातच नागरिकांना पुरवत आहेत. प्रधानमंत्री उज्वला गॅस योजने अंतर्गत लोकांचे ऑनलाईन सिलेंडर बुकिंग सुद्धा तो काम करत आहे.



19. CORONA WARRIORS STORIES

ग्रामपंचायत-हराळ, तालुका-रिसोड, जिल्हा-वाशीम



हराळ येथे आरोग्य कर्मचा-यां प्रमाणेच सर्व जोखीम स्वीकारून कोरोना विरोधातील लढाई गाव पातळीवर ग्रामसेवक, अंगणवाडी सेविका, आशा वर्कर, संगणक चालक, ग्रा.प.कर्मचारी सह ,शेकडो ग्रामस्थ मैदानात उतरले आहेत. एकीकडे आरोग्य कर्मचाऱ्यांना ५० लाखाचे विमा कवच मिळाले आहे. त्याशिवाय इतर सर्व सुरक्षेची साधनेही त्यांना पुरविण्यात आलेली आहेत मात्र विमा कवच, सुरक्षा साधने नसतानाही जीव धोक्यात घालून कोरोना मुक्तीच्या लढाईत उतरलेल्या रिसोड तालुक्यातील हराळ येथील “आपत्कालीन ग्राम समिती हराळ” शेकडो ग्रामस्थसह हराळ गावामध्ये सरपंच ग्रामसेवक, अंगणवाडी सेविका, आशा वर्कर, संगणक चालक, ग्रा.प. कर्मचारीसह ,शेकडो ग्रामस्थ कोरोना वॉरियर्स ठरले आहेत. जगाला हलवून सोडणाऱ्या कोरोना विषाणू प्रादुर्भाव खेड्यापर्यंत पोहोचला तो ग्रामीण भागातील आमच्या गावात पुणे ,मुंबईचे कामगार,विद्यार्थी शेकडोच्या संख्येने गावात आलीत पण प्रत्येकाच्या नजरेत सकाळ ते सायंकाळ कोरोना महामारी आजारा बाबत गावच्या गल्ली बोळीत चर्चा काही मात्र थांबता थांबत नवती याचा सर्व परिणाम म्हणजे ग्रामपंचायतीने गाव पातळी वर केलेली उपाय योजना, त्या मध्ये मग गावात आलेली कुटुंब आसो गावातील विधवा महिला ,अपंग कुटुंब गरजू पर्यंत लोकप्रतिनिधी त्यांचे आधारस्तंभ म्हणून उभे राहिले सामान्य माणसाला खरी गरज असताना या लोकप्रतिनिधी गावपातळी वरील राजकारण बाजूला ठेऊन लोकसहभागाने गरीब गरजूंना जीवन आवश्यक वस्तूंचा मोफत पुरवठा करून माणुसकीचा आदर्श निर्माण केला त्यातच ग्रामपंचायत सहभाग कायम पाठीशी उभा असल्याने गावात कोरोना आजाराचा शिरकाव होणार नाही हे मात्र प्रत्येकाला माहीत होते. गाव कोरोनाच्या संकटात असून त्यामुळे कोरोनाचा प्रसार आटोक्यात यावा यासाठी प्रतिबंधात्मक उपाय योजना म्हणून ग्रामपंचायत व आरोग्य उप-केंद्रामार्फत गरजू रुग्णांना मोफत औषध व विविध प्रकारचे आरोग्य तपासणी करून आरोग्य सेवक ,आरोग्य सेविका ,आशा सेविका,अंगणवाडी सेविका घरोघरी जाऊन प्रत्येक कुटुंबाच्या आरोग्य बाबत तपासणी करण्याचे काम ग्रामपंचायतने चोखपणे पार पाडले.

कोरोना महामारीच्या काळात आयुष्यमान भारत अभियानाच्या मध्ये कार्यरत असलेल्या डॉ.साठेताई व त्यांच्या टीमने अथक परिश्रम घेऊन गावात आरोग्या बाबत चोख बंदोबस्त करून कोरोना महामारी आजारांचा गावात शिरकाव होणार नाही यासाठी प्रत्येक प्रवाशी, नागरिकांची नोंदणी करून तपासणी करून त्यांना 14 दिवस होम Quarantine करण्याचे काम ग्रामपंचायतने केले.

19. CORONA WARRIORS STORIES



अपंग व्यतीना जिवनावश्यक वस्तूचे वाटप करताना ग्रामविकास अधिकारी मा.आरु. बी.आर.श्री.

राज्य शासन व जिल्ह्यातील वरिष्ठ अधिकारी यांचे सूचनेचा पालन करून गावात दिनांक २७/०६ /२०२० पर्यंत कोणीही आजाराला बळी पडले नाही परंतु दिनांक २८/०६/२०२० ला कोरोनाच्या अचानक ३० वर्षीय युवक याना कोरोना आजाराचे लक्षण आढळल्याने रिसोड तहसील मा. तहसीलदार साहेब व रिसोड पोलीस स्टेशनचे मा. ठाणेदार साहेब यांनी हराळ येथे येऊन कोरोना बाधित कुटुंब असल्यास, परिसरातील संपूर्ण गावातील रस्ते पूर्णपणे बंद करण्याचे आदेश दिल्याने संपूर्ण गावातील रस्ते शील- बंद करण्यात आले. संपूर्ण गावात जंतूनाशक फवारणी करून निर्जंतुकीकरण करून कोरोना आजाराचा इतरांना शिरकाव होणार नाही त्यासाठी ग्रा.प. ने मोठी जबाबदारी पार पाडली तसेच संपर्कातील ५० व्यक्तींची तपासणी करण्यासाठी उपाय योजना करून सवड येथे कोविड सेंटर येथे पाठविण्यात आला. सुद्यवाणे कोणीही कोरोनाबाधित आढळले नाही. . पोलीस प्रशासनाची मोठी मदत म्हणून गावात दोन महिने पोलीस बंदोबस्त करण्याचे काम वरिष्ठ अधिकारी यांच्या कडून करण्यात आले त्या मध्ये गावाच्या संपूर्ण बंद केल्या. गावात प्रत्येकाला तोंडाला मास्क बांधणे बंधनकारक करण्यात आले .काहीच दिवस उलटल्यानंतर अचानक १० व्यक्तिला कोरोनाचा संसर्ग झाल्याने पुन्हा संपूर्ण ग्रामपंचायत प्रशासन आरोग्य विभागांनी दिनांक ३०/०७/२०२० रोजी वॉर्ड क्रमांक १ मध्ये माजी सैनिक व त्यांचे कुटुंब कोरोनाचा संसर्ग झाल्याचे कळल्याने त्यांच्या संपर्क गावातील इतर व्यक्तींना कोविड सेंटर सवड येथे पाठविण्यात आले १० व्यक्तींना १४ दिवस उपचारानंतर डिस्चार्ज देण्यात आले सध्या आमचे गाव कोरोना मुक्त झाले असून गावात आजही ग्रामपंचायतने दिलेली शिस्त पाळताना दिसत आहेत हराळ येथील नागरिकांना कोरोना आजारापासून मोठी शिकवण मिळाली असून आज प्रत्येक नागरिक हा स्वतःच्या व कुटुंबाच्या सुरक्षिततेसाठी कोरोना आजारापासून वाचण्यासाठी सर्व नियमाचे पालन करीत आहेत व संपूर्ण गावातील नागरिक गुण्या गोविंदाने राहात आहेत. हराळ येथील युवक डॉ सलमान घनकर व त्यांच्या सहकाऱ्यांच्या मदतीने covid-19 च्या काळात समांतर अंतर ठेवून रक्तदान शिबिर कार्यक्रम संपन्न या शिबिरात गावातील युवकांनी मोठ्या प्रमाणात सहभाग घेऊन रक्तदान केले त्या सर्वांचे कौतुक करावे तेवढे थोडेच गावातील युवकांनी एकत्र येऊन सामाजिक कार्यामध्ये सहभाग नोंदविला त्याबद्दल आम्ही सर्वांचे ऋणी आहोत.

19. CORONA WARRIORS STORIES



कोरोना आजारा बाबत जनजागृती करतांना आरोग्य सेवक व आशा वर्कर



कोविड 19 च्या काळात जंतुनाशक फवारणी करतांना ग्रामपंचायत प्रशासन



प्रत्येक कुटुंबांची आरोग्य तपासणी करतांना आरोग्य सेवक श्री रामदास आदमने साहेब

19. CORONA WARRIORS STORIES



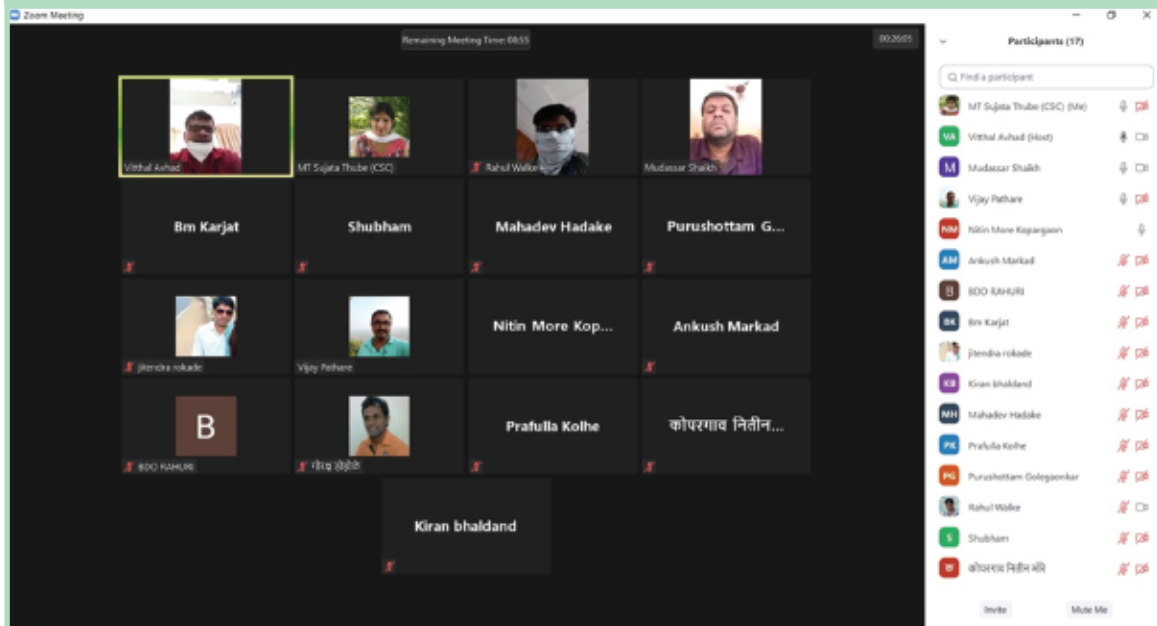
गावात सुरक्षित अंतर ठेऊन मोफत धान्य वाटप करण्यात आले.



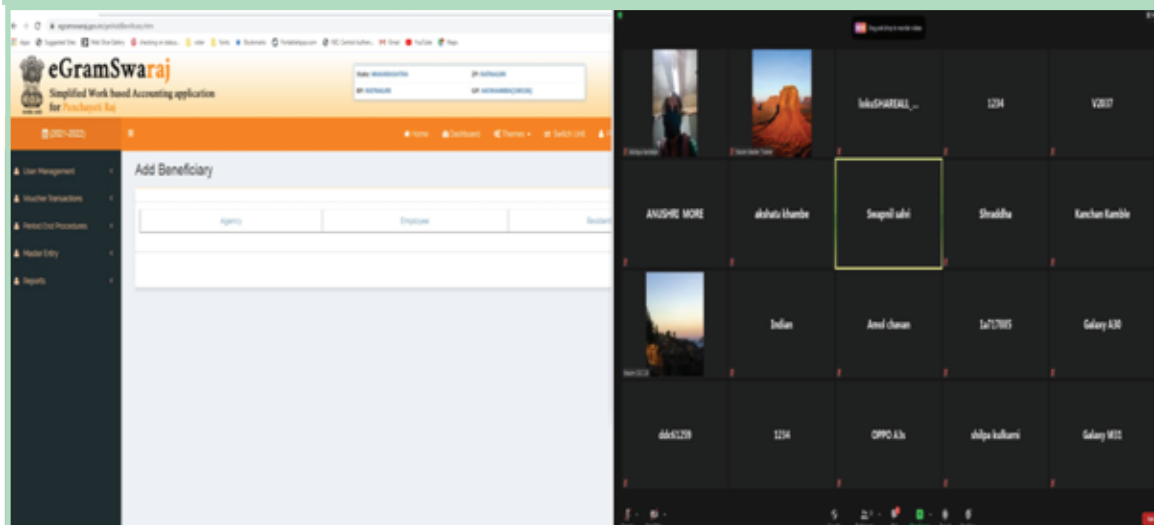
सर्व नागरिकांनी (Ayush Sanjivani) आयुष संजीवनी व आरोग्य सेतू APP भारत सरकारच्या आयुष मंत्रालय अंतर्गत मोबाईल Application डाउनलोड करून कोरोना संसर्ग रोकण्यासाठी प्रत्येक मोबाईल मध्ये वापर करण्यासाठी ग्रामपंचायत आपले सरकार सेवा केंद्राच्या वतीने जनजागृती करण्यात आले.

20. PHOTO GALLERY

1) Training and Review Meeting on EGS Yearbook Closing, Asset geo tagging, Egramsoft and Regular Assk activities in Presence PM,DM,HE,MT and BMs on ZOOM VC (District - Ahmednagar)

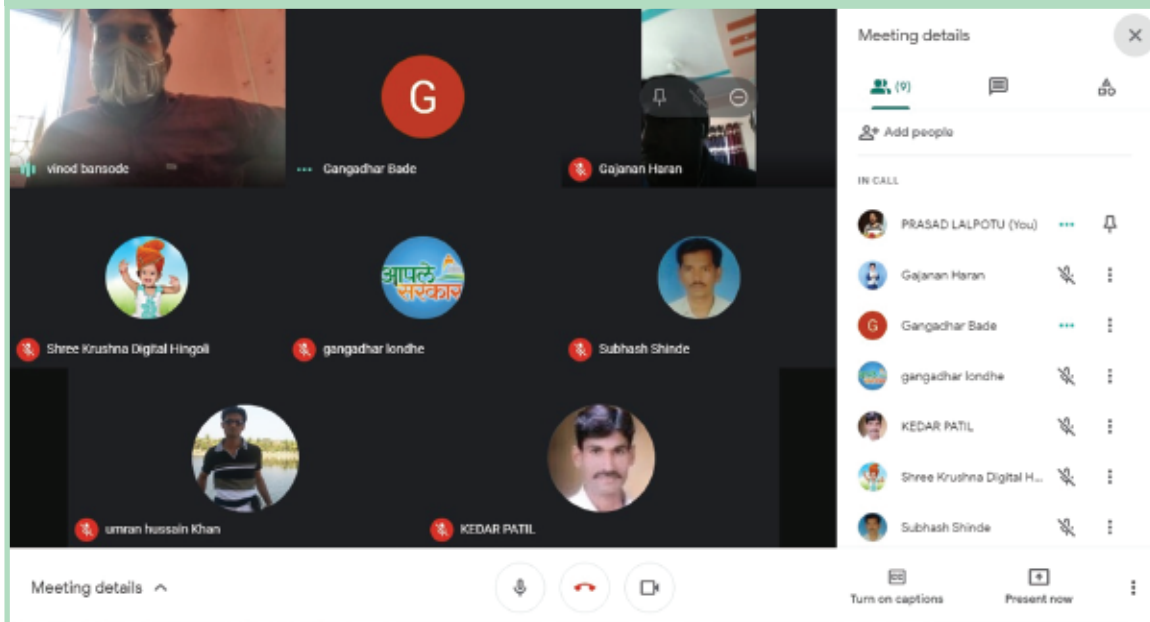


2) Training and Review Meeting on EGS Yearbook Closing, Asset geo tagging, Egramsoft in Presence PM,DM,HE,MT and BMs on ZOOM VC (Block- Dapoli, District -Ratnagiri)

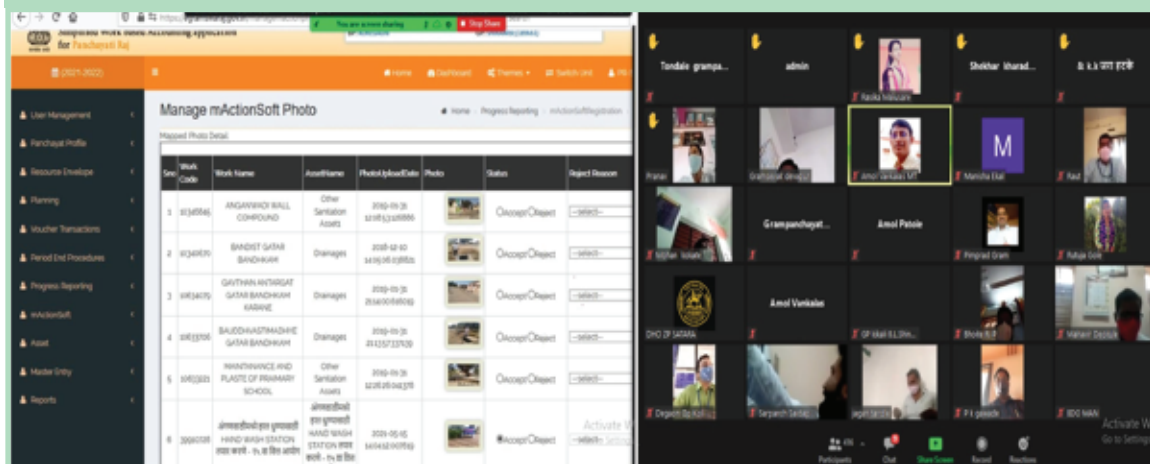


20. PHOTO GALLERY

3) Review Meeting of Hingoli District taken by Project Manager on GP Employee Gender Edit, New Elected Sarpanch and UpSarpanch data entry, 15th Finance, ASSK Pending Payment collection, PFMS and eGramsoft data entry on Google meet.

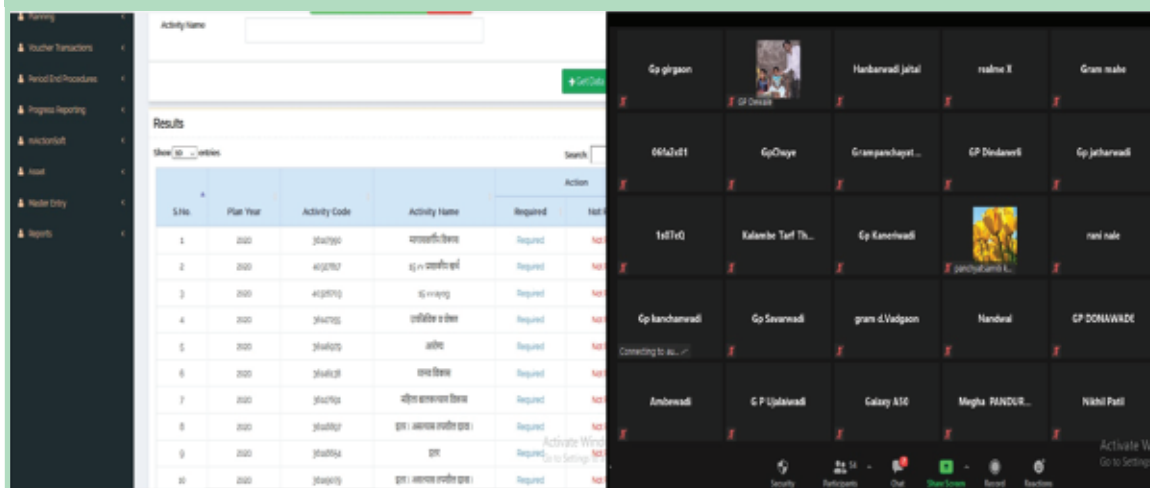


4) Training of eGramswaraj, m-Action soft, PFMS in Presence of BDO's, GS KC, BM DM and MT on Zoom VC (District - Satara)



20. PHOTO GALLERY

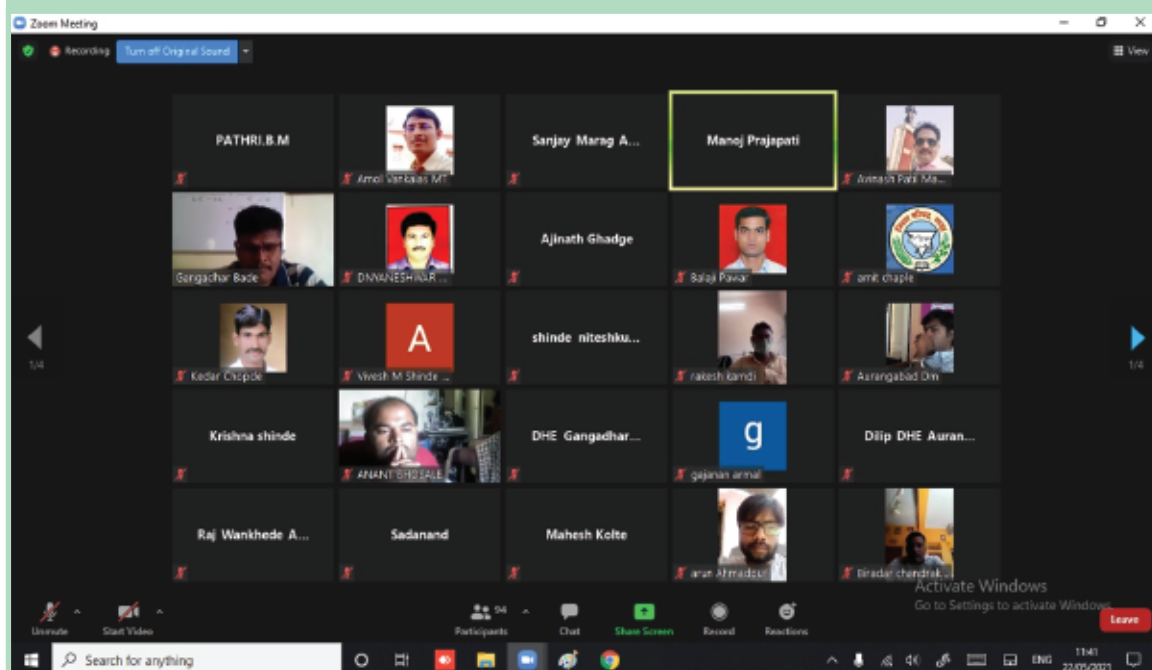
5) Training and Discussion on Technical issue on EGS, Priasoft Vocher,PFMS in Presence of C ,BM,DM and MT on Zoom VC(Block- Karvir and Bavda, District - Kolhapur)



The screenshot displays a Zoom meeting window. On the left, a sidebar lists various meeting controls. The main area is divided into two sections. The top section shows a list of participants, including names like 'Go girgaon', 'Hembarwad jatal', 'rahal', and 'Gram maha'. The bottom section displays a table with the following data:

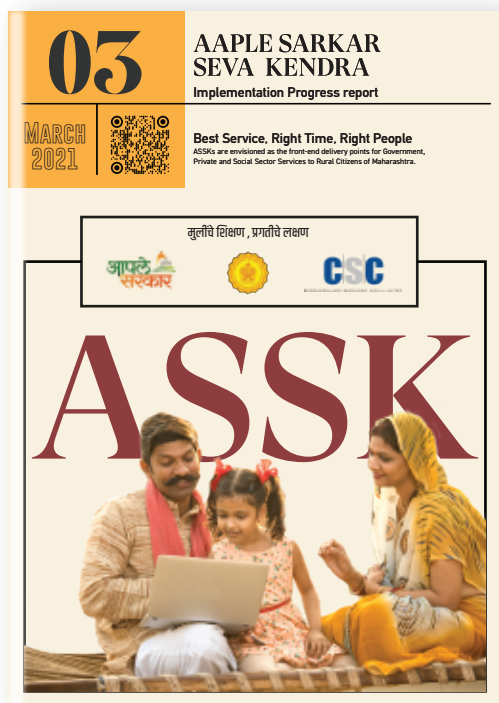
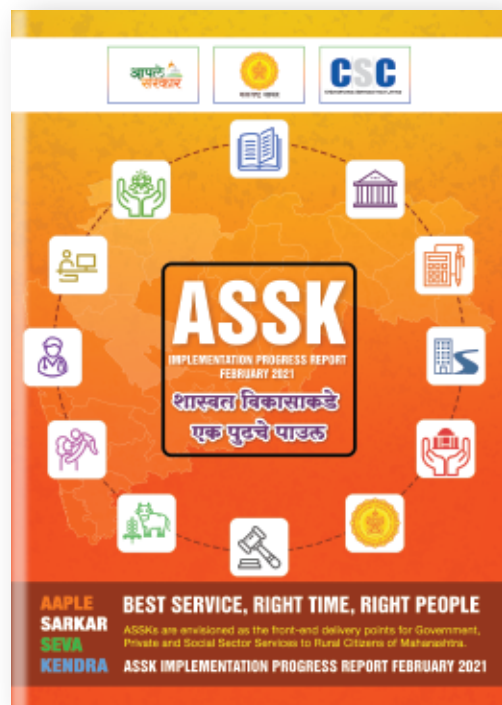
S.No.	Plan Year	Activity Code	Activity Name	Required	Not
1	2020	3547990	सामाजिक विकास	Required	Not
2	2020	4037997	सुविधा विकास	Required	Not
3	2020	4037997	सुविधा विकास	Required	Not
4	2020	3547995	सामाजिक विकास	Required	Not
5	2020	3547995	सामाजिक विकास	Required	Not
6	2020	3547995	सामाजिक विकास	Required	Not
7	2020	3547995	सामाजिक विकास	Required	Not
8	2020	3547995	सामाजिक विकास	Required	Not
9	2020	3547995	सामाजिक विकास	Required	Not
10	2020	3547995	सामाजिक विकास	Required	Not

6) Training and Review Meeting of DM,BM, DHE and MT taken by PM on subject PFMS entry, eGramswaraj, CSC services PMG –Disha on Zoom VC(District – Latur and Osmanabad)



The screenshot displays a Zoom meeting window with a grid of participants. The participants are arranged in a 4x5 grid. The names of the participants are: PATHRI, B.M., Sanjay Marag A..., Manoj Prajapati, Anish Patil, Ma..., Ajinath Ghadge, Salaji Pawar, amit chape, shinde niteshku..., Kedar Chopde, Vivesh M Shinde..., nakesh kamdi, Aaragabid Dm, Krishna shinde, DHE Gangadhar..., gajanan annal, Dilip DHE Auran..., Raj Wankhede A..., Sadanand, Mahesh Kolte, anas Ahmadzu, and Beader chandak. The bottom of the screen shows the Zoom meeting controls, including buttons for 'Unmute', 'Start Video', 'Participants', 'Chat', 'Share Screen', 'Record', and 'Reactions'. The system clock at the bottom right indicates the time is 11:41 on 22/07/2021.

21. OUR PREVIOUS RELEASES



23.1 RURAL DEVELOPMENT DEPARTMENT GOM GOT SKOCH SILVER AWARD FOR ENCROACHMENT REGULARIZATION PROJECT



23.2 AWARDS FOR THE ASSK PROJECT : E-PANCHAYAT PURASKAR FOR THE YEAR 2017-18

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded third Prize under category-I



2. Gems of Digital India for the year 2017-18.



23.3 AWARDS FOR THE ASSK PROJECT : E-PANCHAYAT PURASKAR FOR THE YEAR 2017-18

1. Maharashtra has been assessed as the top performing state in facilitating use of ICT tools for empowering the panchayats and has been awarded First Prize under category-I





PREVENTION

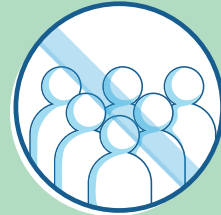
CORONAVIRUS COVID-19



Wash Hand



Use Soap



Avoid Crowd



Use Masks



Avoid Shakehand



Use Disinfection

Please visit

Web- <https://mh.gov2egov.com>
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Additional info on reports
Please Contact- 8408029046

Shri Vaibhav Deshpande

Principal Consultant
CSC e-Governance Services India Limited

